www.fda.gov



# Best Practices in Stakeholder Involvement

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# **Challenges – Drug Products**

- 10,000+ products marketed in US
  - Branded
  - Generic
  - Over-the-counter
- For wide variety of uses and conditions
  - Life saving
  - Preventative
  - Symptomatic
- Over 900 safety-related label changes/year – Warnings, precautions, adverse events



# **Challenges – Drug Products**

- Everyone uses drugs
  - Language
  - Health literacy
- Information everywhere
  - Professional label
  - Consumer Medication Information
  - Patient Package Inserts
  - Medication Guides
  - FDA Alerts



### Reaching the Audience The Role of Partners

- MedWatch
- Patient Safety News
- Meeting the needs of 'busy' healthcare professionals and their patients
- Providing easy and quick access to timely and actionable information



FDA Patient Safety News is a televised series for health care personnel, carried on satellite broadcast networks aimed at hospitals and other medical facilities across the country. It features information on new drugs, biologics and medical devices, on FDA safety notifications and product recalls, and on ways to protect patients when using medical products.







- 105,000+ listserv subscribers
- 160 healthcare professional and consumer groups who participate in partner program

www.fda.gov



# MedWatch Safety Information OUT

# **Broadcasting safety information by:**

- MedWatch website
- MedWatch e-list & RSS feed
- MedWatch Partners program



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### **MedWatch**

home page www.fda.gov/medwatch

#### **Stay Informed**

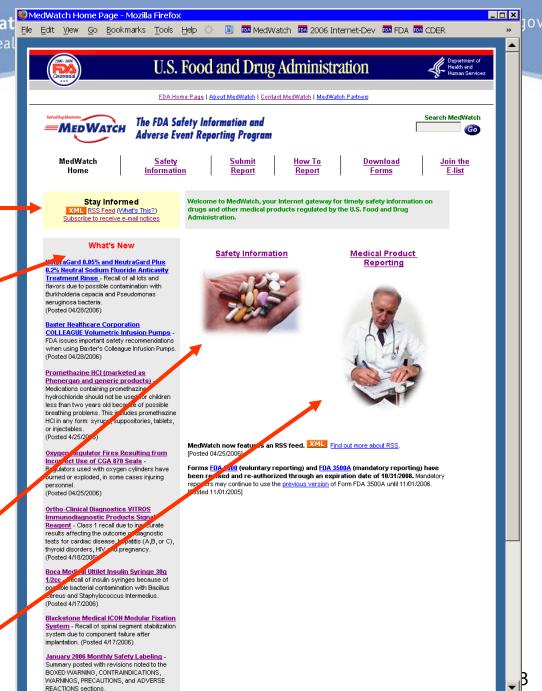
Subscribe to the E-list [105,000+ recipients]

**RSS** feed

#### What's New

Safety Information

**Medical Product Reporting** 





# **MedWatch Partners**

- Infectious Disease Society of America
- American Society of Health-System Pharmacists
- Texas Medical Society
- Medscape
- ePocrates



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#### MedWatch

#### **Power of Leveraging by Partners** Bextra withdrawal and MedWatch alert Apr. 2005



**3.** Medscape listserve notice sent to over 220,000 individuals

EDA MedWatch - Pfizer asked to voluntarily remove Bextra (valdeco xib) from the market & all manufactur... □□X

Sent: Thu 4/7/2005 10:09 AM

O Extra line breaks in this message were removed. To restore, click here.

From: CDER MEDWATCH LISTSERV [MEDWATCHLIST@CDER.FDA.GOV]

MedWatch - The FDA Safety Information and Adverse Event Reporting Program

After concluding that the overall risk versus benefit profile is unfavorable, FDA has requested Pfizer, Inc. to voluntarily withdraw Bextra (valdecoxib) from the market. This request is based on:

\* The lack of adequate data on the cardiovascular safety of long-term use of Bextra, along with the increased risk of adverse cardiovascular (CV) events in short-term coronary artery bypass surgery (CABG) trials that FDA believes may be relevant to chronic use.

\* Reports of serious and potentially life-threatening skin reactions, including deaths, in patients using Bextra. The risk of these reactions in individual patients is unpredictable, occurring in patients with and without a prior history of sulfa allergy, and after both short- and long-term use.

#### **1.** MedWatch e-mail alert to Medscape



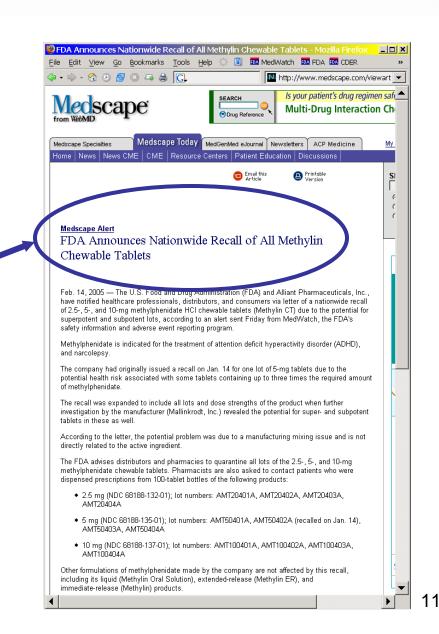


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# MedWatch

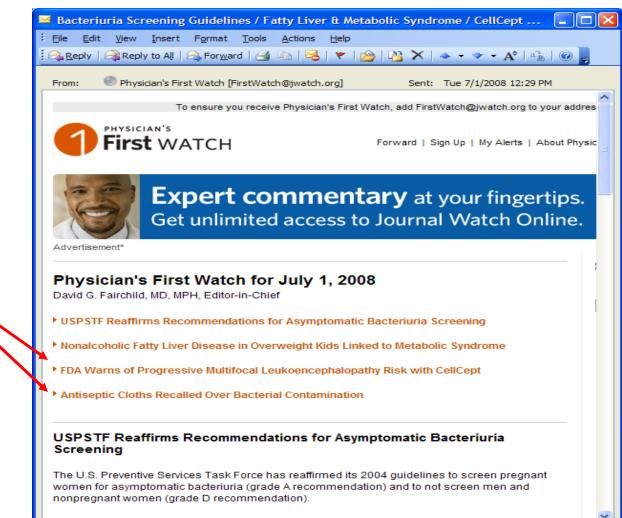
Partners program Medscape

MedWatch safety alert for recall of drug product is broadcast to clinicians on Medscape websites and by email to Medscape listserves





#### NEJM/Physician's FirstWatch Email drug/device safety alerts each morning



Links to MedWatch alerts

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<u>File Edit View History Bookmarks</u>

FDA

Information for the Patient

FDA

-Done 2 of 3

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#### **American Society of Anesthesiologists MedWatch safety alert**

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Zyvox (linezolid)

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To Is Help

Linezolia

In patients with only Gram positive infactions, however, no difference in mortality was seen

(marketed as Zyvox)

Physicians and other healthcare professionals should discuss with patients for whom linearolid might be prescribed dust new but still uncertain information ungests a higher chance of death for the treatment of content-realand bedramen information including those with catabarest-informations, and for those who have, or may get, infections with types of bacteria other than linearith's surface treatest.

Linearchi was stratied in se open-biol, real-outined, clinical trial in patients with intervences collabor values. The strategies are also been appreciated on the strategies and the strategies intervences of the strategies and the strategies and the strategies are also been appreciated intervences of the strategies and the strategies and the strategies are collaborated intervences and the strategies and the strategies and the strategies are collaborated intervences and the strategies are also been appreciated and the strategies and the strategies are also been appreciated and the strategies are collaborated Patients collaboration excession that strategies in all because. Patients with the strategies with the strategies with the strategies in all because its strategies without any strategies with the strategies the strategies in all because its strategies.

infection or fever/hypothermia with other signs of infection such as hypotension, tachy tachypnes, leukocytosis/leukopenia or elevated bands.

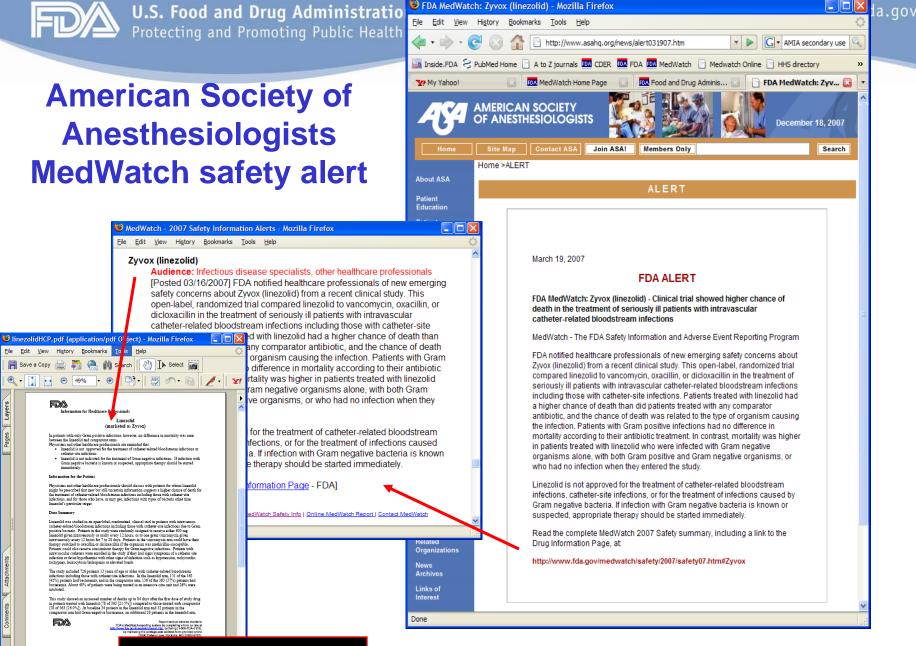
The trudy included 726 patients 13 years of age or older with catheter-related bloodstream infections including those with catheter-time infections. In the intendition, 110 of the 36 (42%) patients that bactereauts, and in the comparator arm, 136 of the 163 (73%) patients bactereauts. About 46% of patients were being mested in an intensive care unit and 26% is

This study showed an increased number of deaths up to 54 days after the first does of study drug in patients trasted with inseedid (78 of 545 (21.5%)) compared to those trasted with comparator (56 of 543 (16.6%)). At baseline 34 patients in the inseedid arm and 32 patients in the inseedid arm and star patients in the inseedid arm.

Report serious adverse events to FDA's MedWatch reporting system by completing a form on line a http://www.fda.gov/trestwitch/aport.ntm, by faxing (1-500-FDA-0178)

Data Summary

connect-note interctions. Intercolois to or indicated for the treatment of Gram negative infections. If infection with Gram negative bocteria is known or suspected, appropriate therapy should be started





### **Risk Communication** Use of electronic tools for dissemination

- E-mail notification; RSS feeds
- PDAs, MP3 and other portable devices
  - Drug reference databases
  - Other clinical resources
- Integration in Electronic Medical Records

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0.2% Neutral Sodiur <u>Treatment Rinse</u> flavors due to possibi Burkholderia cepacia aeruginosa bacteria. (Posted 04/28/2006)	e contamination with	-CE	•



# **Risk Communication** Use of electronic tools for dissemination

- Hand-Held PDAs
  - Portable drug reference information
    - e-Pocrates
      - ->300,000 active MD subscribers
      - ->300,000 'other' subscribers

RN – 60K; NP – 29K

- Instant updates of database and
  'DocAlerts' at time of synchronization
- Wireless 'push' of safety info to handheld



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### **My Epocrates**

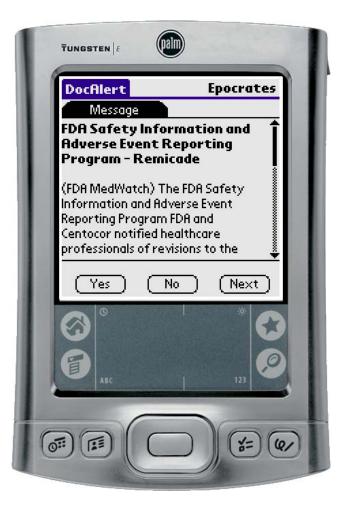


- First step towards more personalized experience
  - Search history
  - Request specialized content (v2)
- Better highlight content/features
  - Drug warnings, safety alerts
  - MedTools, mCME, DocAlerts, Formulary
  - New monographs



### **DocAlert® message content**

- Epocrates clinical includes:
  - Gov't (MedWatch, CDC, HHS, CMS)
  - Content providers Reuters, InfoPOEMs, Primary Psychiatry and other trusted sources
  - National specialty and state medical associations
- DocAlert content includes
  - Safety alerts/product recalls
  - New journal articles
  - Clinical trial information





#### Making the FDA Website More Accessible



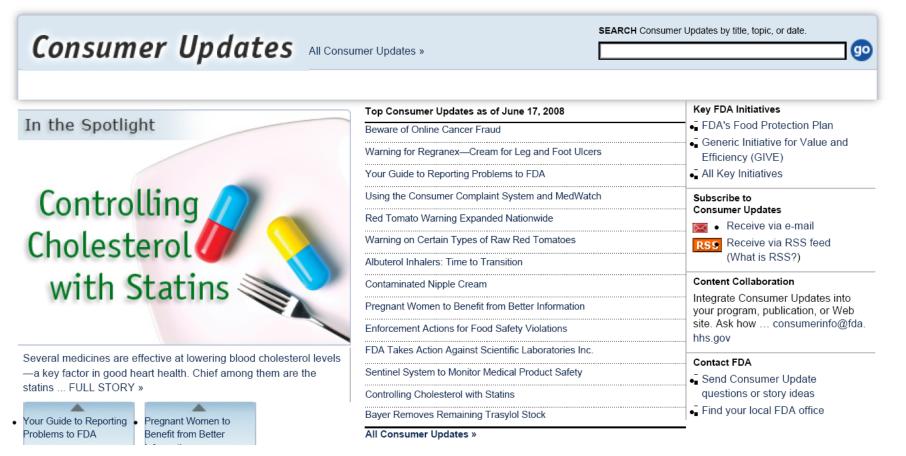
FD/





FDA Home Page | Search FDA Site | FDA A-Z Index | Contact FDA

#### **Consumer Health Information**





### FDA's Risk Communication Products/Outlets



### **Risk Communication Outlets**

- For Healthcare Professionals
  - Drug Safety Newsletter
    - <u>www.fda.gov/cder.dsn/default.htm</u>
  - MedWatch Listserv
    - www.fda.gov/medwatch/index.html
  - Healthcare Professional Information Sheets
  - Patient Safety News
    - www.accessdata.fda.gov/scripts/cdrh.cfdocs/psn/index.cfm



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#### http://www.fda.gov/cder/dsn/default.htm





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### DRUG SAFETY NEWSLETTER

VOLUME 1 | ISSUE 1 | FALL 2007

#### IN THIS ISSUE

#### 2 WELCOME

An introduction to the inaugural issue of the Drug Safety Newsletter from the Commissioner, Dr. Andrew C. von Eschenbach.

#### 2 EDITOR'S NOTE

Overview of the content of this issue of the Drug Safety Newsletter.

#### POSTMARKETING REVIEWS

#### Rituximab

Reports of progressive multifocal leukoencephalopathy associated with use of rituximab (marketed as Rituxan).

#### 5 Modafinil

3

Reports of serious skin reactions associated with use of modafinil (marketed as Provigil).

#### 7 Temozolomide

Reports of aplastic anemia associated with use of temozolomide (marketed as Temodar).

#### NEW MOLECULAR ENTITY (NME) - EARLY SAFETY FINDINGS

#### 8 Deferasirox

Overview of reported adverse events of interest associated with the use of deferasirox, an oral chelating agent, in early postmarketing experience (marketed as Exjade).

#### 9 DRUG SAFETY COMMUNICATIONS

List of advisories on drug safety posted on FDA's Web site from January 1, 2007, through June 1, 2007, with related links.

#### THE NEWSLETTER'S MISSION

This publication provides postmarketing information to healthcare professionals to enhance communication of new drug safety information, raise awareness of reported adverse events, and stimulate additional adverse event reporting. For more information, visit the FDA Drug Safety Newsletter Fact Sheet at www.fda.gov/cder/dsn/jacstheet.htm

#### REPORTING ADVERSE EVENTS

FDA encourages the reporting of all suspected adverse reactions to all drugs, all suspected drug interactions, and all suspected reactions resulting in death, life-threatening outcomes, hospitalization, prolongation of existing hospitalization, persistent or significant disability/incapacity, or congenital anomaly/ birth defects.

Report serious adverse events to FDA's MedWatch reporting system by completing a form online at uww.fda.gow/medwatch/report.htm, by faxing (1+800-FDA-0178), by mail using the postage-paid address form provided online (5600 Fishers Lane, Rockville, MD 20852-9787), or by telephone (1-800-FDA-1088).



# FDA Healthcare Professional Sheet

Information for Healthcare Professionals Fentanyl Transdermal System (marketed as Duragesic and generics)

FDA ALERT 7/15/2005; Update 12/21/2007: This update highlights important information on appropriate prescribing, dose selection, and the safe use of the fentanyl transdermal system.

In July 2005, FDA issued a *Public Health Advisory* and *Information for Healthcare Professionals* that emphasized the appropriate and safe use of the fentanyl transdermal system (fentanyl patch), marketed as Duragesic and generics). Despite these efforts FDA has continued to receive reports of death and life-threatening adverse events related to fentanyl overdose that have occurred when the fentanyl patch was used to treat pain in opioid-naïve patients and when opioid-tolerant patients have applied more patches than prescribed, changed the patch too frequently, and exposed the patch to a heat source.



### **Risk Communication Outlets**

- For Patients and the General Public
  - Public Health Advisory
  - Early Communication of an Ongoing Safety Review
  - NEW Consumer Information Website <u>www.fda.gov/consumer/default.htm</u>
  - Podcasts



# Drug Safety Communications have been used to...

- Inform about an emerging drug safety concern
- Respond to a Citizen's Petition request
- Summarize a new Risk Management Program
- Describe a risk (and actions to take) when we request new safety labeling
- Share FDA's perspective on an issue raised by another drug regulatory agency
- Other situations yet to be defined!



Drug Safety Public Health Advisories & Health Care Professional Information Sheets

- 85 drugs with safety postings in calendar 2007
  - 10 Public Health Advisories
  - 21 Healthcare Provider Information Sheets
  - -4 Early Communications



### **Risk Communication Challenges**

- Striking the right balance
- Communicating complex information simply
- Deciding when to inform when data is early & evolving
- Anticipating & managing unintended consequences
- Balancing communication of emerging risk with known benefit



### What we do know...

- Healthcare professional and public feedback
  is very positive
- Cited in news, newsletter and scientific journals
- Redistributed by
  - medical information vendors
  - healthcare institutions
  - medical and consumer organizations



### What we don't yet know...

- What is the best way to communicate to our target audiences?
  - Language and reading levels
  - Venues beyond the written word—videos, podcasts, tool kits
- What is our reach and how do we broaden it?
- How do we measure effectiveness?