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U.S. Administration on Aging

Lifespan Respite Care Program - Technical Assistance Resource Center

Program Announcement and Grant Application Instructions

U.S. Administration on Aging FY 2012

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Department of Health and Human Services (HHS)

Administration on Aging (AoA)

AoA Center: Office of Home and Community-Based Services

Funding Opportunity Title: Lifespan Respite Care Program – Technical Assistance

Resource Center

Announcement Type: Initial/Cooperative Agreement

Funding Opportunity Number: HHS-2012-AoA-LT-1204

Catalog of Federal Domestic Assistance (CFDA) Number: 93.072

Key Dates: The deadline date for submission of applications is 11:59 p.m., Eastern Time, on **May 21, 2012**.

• Open Information Teleconference for Applicants: April 3, 2012

Time: 2:00 PM Eastern

Telephone Number: 1-888-790-3401 **Participant Pass Code**: LIFESPAN

Letters of Intent due: April 10, 2012
Projected Start Date: August 1, 2012

Applications that fail to meet the application due date will not be reviewed and will receive no further consideration. You are strongly encouraged to submit your application a minimum of 3-5 days prior to the application closing date. Do not wait until the last day in the event you encounter technical difficulties, either on your end or, with http://www.grants.gov. Grants.gov can take up to 48 hours to notify you of a successful submission.

Summary:

The U.S. Administration on Aging (AoA) is providing this competitive grant opportunity to eligible entities for implementing the requirements of the Technical Assistance Resource Center (TARC) as authorized in the Lifespan Respite Care Act of 2006 (P.L. 109-442). Lifespan Respite Care programs are coordinated systems of accessible, community-based respite care services for family caregivers of children or adults of all ages with special needs. Public and/or nonprofit agencies and organizations, including faith-based organizations and community-based organizations, as well as universities and other entities, are eligible to apply under this program announcement.

Through this program announcement, AoA plans to award one (1) Cooperative Agreement to provide technical support to the Lifespan Respite Care Program, it's grantees and the national effort currently under way to ensure the availability of, and access to, comprehensive high quality respite care services for family caregivers across the lifespan. The successful applicant should expect considerable involvement of the AoA Federal

Program Officer responsible the Lifespan Respite Care Program in all aspects of TARC implementation and operation.

The applicant must possess direct in-house experience and expertise to carry out the desired activities described in this Program Announcement and must demonstrate the support and active involvement of a range of stakeholders to fully achieve the desired outcomes. Provision of funding for sub-grantees or subcontracts to carry out specific activities is permissible, if the applicant identifies a gap in expertise necessary to fully complete project goals and objectives.

Grantees are required to match at least 25% of the total program costs from non-federal cash and in-kind resources.

The full text of this program announcement includes a description of the application options, goals and objectives, activities, and all necessary instructions to prepare and submit an application to compete for *Lifespan Respite Care Program – Technical Assistance Resource Center*.

I. FUNDING OPPORTUNITY DESCRIPTION

Background and Purpose

The Lifespan Respite Care Program was authorized by Congress in 2006. Lifespan Respite Care Programs are coordinated *systems* of accessible, community-based respite care services for family caregivers of children or adults of all ages with special needs. Such systems bring together Federal, state and local resources and funding streams to help support, expand and streamline the delivery of planned and emergency respite services while also providing for the recruitment and training of respite workers and caregiver training and empowerment.

Rather than supplant, replace, or duplicate Federal, state, local and private respite care development and funding activities, the Lifespan Respite Care Act seeks to facilitate coordination between programs, reduce duplication of effort, and assist in the development of respite care infrastructure at the state and local level. The Lifespan Respite Care Act is intended to improve the delivery and quality of respite services available to families across age and disability spectrum by establishing coordinated lifespan respite systems.

Program implementation began in FY 2009 with the first appropriation of funds in the amount of \$2.5 million. Since 2009, Congress has appropriated approximately \$2.5 million per year for competitive grants to eligible State agencies to implement the program. To date, AoA has awarded grants to 30 states (twelve in FY 2009, twelve in FY 2010, and six in FY 2011) to establish Lifespan Respite Care Programs. Additionally in FY 2011, AoA awarded Program Expansion Supplements to seven states and the District of Columbia to focus specifically on the provision of respite services and to augment program development activities where applicable. In the three years since program implementation began, states have made significant progress in building the infrastructures necessary for

¹ The FY 2009 and 2010 appropriations totaled \$2.5 million per year. The FY 2011 and 2012 appropriations totaled \$2.495 million each year for program activities.

comprehensive and sustainable programs capable of providing respite services to caregivers of individuals of all ages with disabilities and special needs.

In FY 2009, AoA also funded a three-year Cooperative Agreement with the Family Caregiver Alliance (FCA), with a subcontract to ARCH National Respite Network and Resource Center (ARCH) to develop the resource center activities authorized in the Lifespan Respite Care Act. Over the past three years, FCA and ARCH have worked closely with the AoA Program Officer to provide technical support to the Grantees; build capacity in states to prepare them to become Lifespan Respite states; and provide a range of technical assistance and resources to advance the field of respite.

A great deal has been accomplished by the current TA Resource Center for Lifespan Respite. The grantee has taken a multi-faceted approach to supporting current state grantees while looking more broadly at training and TA needs in the field of respite and family caregiver support. TA efforts have focused on supporting Lifespan Respite grantees as they build respite infrastructures, recruit and train volunteers, engage stakeholders from across the age and disability spectrum and test new models for delivering respite services. Major specific activities have included the development of printed and electronic materials covering a range of issues associated with serving consumers, building infrastructures and responding to routine TA questions and needs from the states.

In FY 2012 and beyond, AoA anticipates funding additional new states while continuing to advance the Lifespan Respite Care Program to ensure it becomes a more fully integrated concept and approach for supporting family caregivers across the age and disability spectrum by:

- Continuing to fund new states to implement program activities;
- Encouraging existing grantees to fund gap-filling services where possible;
- Encouraging building on existing infrastructures; and
- Promoting the delivery of high quality respite care services,

Additionally, future funding opportunities to states will require an even greater focus on using research to inform service delivery; developing performance measurement and data collection, analysis and reporting frameworks to determine program impact and effectiveness; and ensuring quality and measurable outcomes for Lifespan Respite Programs, services, and consumers. To that end, the Technical Assistance Resource Center being sought through this funding announcement will be expected to clearly and measurably assist AoA in achieving these goals.

Required Activities/Objectives

In FY 2012, AoA will fund a new Cooperative Agreement to further develop and extend Lifespan Respite Technical Assistance Resource Center (TARC) activities. The focus of the TARC is expected to be multi-faceted. The successful applicant to this program announcement will be expected to provide targeted and customized technical support to the Lifespan Respite grantees and work to promote the advancement of the field of Lifespan Respite and associated activities in three key areas:

1. **Practice**: As AoA continues to fund states to begin program implementation or enhance and expand existing programs the need for technical support remains. The

successful applicant will support grantees and the field in the development of sustainable, integrated and high-quality Lifespan Respite Programs serving all age and special needs populations. The applicant should thoroughly describe their approaches and formats for advancing the field of respite, including conducting training and technical assistance in a variety of formats; developing written and web-based materials and trainings; conducting one-on-one technical assistance as appropriate; and respite database/registry development and maintenance.

2. Performance measurement/data collection – Key to the success of ongoing program implementation will be the gathering and analysis of reliable data and performance metrics from which to determine the program's impact and success. To assist AoA in achieving this goal, the successful applicant will work with AoA and the Federal Program Officer and grantees to research and develop a performance measurement framework/plan based upon a program logic model that incorporates the required services and activities contained in the Lifespan Respite Act. The proposed framework and plan shall include uniform respite data operationalizaton, performance measure and indicator development, data collection tool development, reporting mechanism development, and analysis and dissemination planning.

The applicant should thoroughly describe their proposed approaches for providing support to and working collaboratively with grantees and AoA to develop a performance measurement framework/strategic plan that ultimately includes outcomes measures but may also include output measures. Such description should include a multi-year timeframe for task completion culminating in the preparation of an Office of Management and Budget (OMB) package for Data Collection Clearance, by the end of the grant.

3. **Research** – As a method of supporting family caregivers, respite is known to be a critical component. In the three years of program implementation AoA has learned a great deal about the current respite capacities in the states, the infrastructures in place to deliver respite services, and gaps, challenges and barriers to ensuring adequate service availability. However, the evidence-base for respite is generally inconsistent across population groups, funding streams, delivery modalities and more needs to be known regarding the effectiveness of respite as a family caregiver support intervention. To help bridge the knowledge gap in the field of respite, the successful applicant will be expected to work with AoA and researchers and practitioners from across the public, private and research sectors to collect, synthesize, disseminate and stimulate research in the field of respite and family caregiver support. Additionally, the successful applicant will work with AoA to identify gaps in research and develop a strategy for building a repository of evidence and information for effective respite programming and service delivery.

When preparing proposals, applicants should clearly describe their expertise in each of the areas outlined above along with their approaches for ensuring each area is thoroughly addressed in their proposed intervention. Applicants should describe the strategies and approaches to be used, including TA modalities, and partnerships and collaboration with key stakeholders from across the public and private sectors to fully address the key areas

outlined above. Applicants are encouraged to consider multiple strategies and approaches in each area.

The applicant must possess direct in-house experience and expertise to carry out the desired activities. Applications for this cooperative agreement will be reviewed and scored based, in part, on how well applicants demonstrate key subject-matter expertise and experience. Further, the applicant must demonstrate the support and active involvement of a range of stakeholders to fully achieve the desired outcomes. Provision of funding for subgrantees or subcontracts to carry out specific activities is permissible if the applicant identifies a gap in expertise necessary to fully complete project goals and objectives. The applicant should fully describe their rationale and criteria for selecting sub-grantees/subcontractors as well as their approach for ensuring successful completion of all tasks.

The successful applicant to this program announcement will be an organization that meets the following criteria:

- Demonstrated knowledge and expertise in the issues associated with family caregiving and the programs that support family caregivers across the lifespan, including respite;
- Demonstrated knowledge and expertise in planning for the design and delivery of human services programs, including respite services;
- Demonstrated knowledge and expertise in working with federal, state and local agencies on a range of issues, including program design, implementation, and administration;
- Demonstrated expertise in providing training and technical assistance on a range of topics associated with respite, including program planning, design and administration;
- Demonstrated experience working with entities and stakeholders that support, or are otherwise impacted by, the core issues associated with this program announcement; and
- Demonstrated ability to lead change and innovation in the field of respite and family caregiver program development and administration.

Statutory Authority

The statutory authority for grants under this program announcement is contained in Title XXIX of the Public Health Service Act (42 U.S.C. 201 et seq.), as amended by the Public Health Service Act P.L.109-442. (Catalog of Federal Domestic Assistance 93.072).

II. AWARD INFORMATION

Award type: Cooperative Agreement (1)

Estimated Federal Funds Available: up to \$250,000/year

Estimated Number of Awards: 1 Project Start Date: August 1, 2012

Estimated Length of Project: Three years

Under this competition, the Administration on Aging (AoA) will award **one** (1) **new cooperative agreement** of up to \$250,000, to perform the tasks described in this Announcement. This project will be funded at a federal share of approximately \$250,000 for the first year and at \$250,000 for years two and three, for a total project period of three years, contingent on the availability of federal funds.

This funding opportunity will be administered as a Cooperative Agreement. The Administration on Aging will assist the grantee in understanding the strategic goals and objectives, policy perspectives, and priorities of the Assistant Secretary for Aging and the Department of Health and Human Services, by sharing such information via email, conference calls, briefings, memos, and other consultations. The AoA project officer will provide technical assistance and guidance on issues related to grant management and implementation, including the execution of the cooperative agreement. The AoA project officer will also share information with the grantee about other federally sponsored projects and activities relevant to activities funded under this announcement.

The successful grantee, in collaboration with the AoA project officer, will finalize and approve a work plan for each year of the project. Within 45 days of the award and 45 days of each continuation award thereafter, the grantee will agree upon and adhere to a work plan that details expectations for major activities, products, and reports during the current budget period. The work plan will include a detailed timetable with tangible milestones as identified by AoA in the terms and conditions of the Notice of Award. In addition, the work plan will contain project and activity implementation plans, including potential subgrantees/subcontractors, staff assignments, and other areas that require AoA consultation, review, and/or prior approval. Either the AoA project officer or the grantee can propose a revision of the final work plan at any time.

This is a new cooperative agreement. AoA will be substantially involved in all Resource Center activities by reviewing products for compliance with federal grant rules and participating in planning and training activities, which will be determined by the needs and priorities of the AoA and the grantee. The cooperative agreement will include the following terms:

The AoA project officer shall carry out the following activities for the cooperative agreement:

- Collaborate with the grantee in the finalization, execution and modification of the work plan:
- Provide technical advice on the provision of technical support and associated tasks related to each of the key program areas outlined above;
- Review, provide technical advice, and approve work products;
- Provide consultation in identifying emerging issues as they relate to Lifespan Respite and/or respite program development;
- Attend and participate in major project events as appropriate.

The grantee shall execute the activities as noted above and the responsibilities of the cooperative agreement listed below:

- Collaborate with the AoA in the finalization, execution and modification of the work plan;
- Assist the AoA in strengthening the respite capacities of grantees and the field;

- Collaborate as necessary with AoA and other stakeholders to respond to requests for, and provide, technical assistance to Lifespan Respite grantees and Lifespan Respite Programs;
- Provide training to the Lifespan Grantees and other stakeholders on program development and related issues;
- Work collaboratively with AoA, grantees and the field to develop a performance measurement framework/plan;
- Evaluate the impact of project activities;
- Share information with AoA and other entities as appropriate;
- Provide technical guidance and expertise in the development of information materials, strategic planning, evaluation and outcome measurement; and
- Provide technical advice in developing or implementing training.

Once a cooperative agreement is in place, requests to modify or amend it or the work plan may be made by AoA or the awardee at any time. Modifications and/or amendments of the Cooperative Agreement or work plan shall be effective upon the mutual agreement of both parties, except where AoA is authorized under the Terms and Conditions of award, 45 CFR Part 74 or 92, or other applicable regulation or statute to make unilateral amendments. When an award is issued the cooperative agreement terms and conditions from the program announcement are incorporated by reference.

III.ELIGIBILITY INFORMATION

1. Eligible Applicants

Domestic public or private non-profit entities including state and local governments, Indian tribal governments and organizations (American Indian/Alaskan Native/Native American), faith-based organizations, community-based organizations, hospitals, and institutions of higher education.

2. Cost Sharing or Matching

Under this program, AoA will fund no more than 75% of the project's total cost, which means the applicant must cover at least 25% of the project's total cost with non-Federal resources. In other words, for every three (3) dollars received in Federal funding, the applicant must contribute at least one (1) dollar in non-Federal resources toward the project's total cost. This "three-to-one" ratio is reflected in the formula included under Item 18 in Attachment A. You can use this formula to calculate your minimum required match. A common error applicants make is to match 25% of the Federal share, rather than 25% of the project's total cost.

There are two types of match: 1) non-Federal cash and 2) non-Federal in-kind. In general, costs borne by the applicant and cash contributions of any and all third parties involved in the project, including sub-grantees, contractors and consultants, are considered matching funds. Volunteered time and use of facilities to hold meetings or conduct project activities may be considered in-kind (third party) donations. Examples of non-Federal cash match

includes budgetary funds provided from the applicant agency's budget for costs associated with the project. AoA encourages you to not exceed the minimum match requirement. Applications with a match greater than the minimum required will not receive additional consideration under the review. Match is not one of the responsiveness criteria as noted in Section III, 3 Application Screening Criteria.

3. Responsiveness and Screening Criteria

Application Responsiveness Criteria

Applications that fail to meet the responsiveness criteria described below will not be reviewed and will receive no further consideration.

The successful applicant must meet the eligibility criteria outlined in Section III as well as the following:

- a. Has demonstrated experience as an expert on family caregiving and respite care across the lifespan and respite program design and implementation;
- b. Documented experience in providing training and technical assistance to public entities at the federal, state and local levels;
- c. Demonstrated intent to perform all activities directly or through direct supervision of a sub-grantee or contractor.

Application Screening Criteria

All applications will be screened to assure a level playing field for all applicants. Applications that fail to meet the three screening criteria described below will **not** be reviewed and will receive **no** further consideration.

In order for an application to be reviewed, it must meet the following screening requirements:

- 1. Applications must be submitted electronically via http://www.grants.gov by 11:59 p.m., Eastern Time, **May 21, 2012**.
- 2. The Project Narrative section of the Application must be **double-spaced**, on 8 ½" x 11" plain white paper with **1" margins** on both sides, and a **font size** of not less than 11.
- 3. **The Project Narrative must not exceed 20 pages**. NOTE: The Project Work Plan, Letters of Commitment, and Vitae of Key Project Personnel **are not counted** as part of the Project Narrative for purposes of the 20-page limit.

Unsuccessful submissions will require authenticated verification from http://www.grants.gov indicating system problems existed at the time of your submission. For example, you will be required to provide an http://www.grants.gov submission error notification and/or tracking number in order to substantiate missing the application deadline.

IV. APPLICATION AND SUBMISSION INFORMATION

1. Address to Request Application Package

Application materials can be obtained from http://www.grants.gov or http://www.grants.gov or http://www.grants.gov or http://www.grants.gov or http://www.grants.gov or http://www.aoa.gov/AoARoot/Grants/Funding/index.aspx.

Please note, AoA is requiring applications for all announcements to be submitted electronically through http://www.grants.gov. The Grants.gov
(http://www.grants.gov) registration process can take several days. If your organization is not currently registered with http://www.grants.gov, please begin this process immediately. For assistance with http://www.grants.gov, please contact them at support@grants.gov or 1-800-518-4726 between 7 a.m. and 9

p.m. Eastern Time. At http://www.grants.gov, you will be able to download a copy of the application packet, complete it off-line, and then upload and submit the application via the Grants.gov website (http://www.grants.gov).

Applications submitted via http://www.grants.gov:

- You may access the electronic application for this program on http://www.grants.gov. You must search the downloadable application page by the Funding Opportunity Number (HHS-2012-AoA-LT-1204) or CFDA number (93.072).
- At the http://www.grants.gov website, you will find information about submitting an application electronically through the site, including the hours of operation. AoA strongly recommends that you do not wait until the application due date to begin the application process through http://www.grants.gov because of the time involved to complete the registration process.
- All applicants must have a Dun and Bradstreet (D&B) Data Universal Numbering System (DUNS) number and register in the Central Contractor Registry (CCR). You should allow a minimum of **five days** to complete the CCR registration.
- **Note**: Failure to submit the correct suffix can lead to delays in identifying your organization and access to funding in the Payment Management System.
- Effective October 1, 2010, HHS requires all entities that plan to apply for and ultimately receive Federal grant funds from any HHS Operating/Staff Division (OPDIV/STAFFDIV) or receive subawards directly from the recipients of those grant funds to:
 - 1. Be registered in the CCR prior to submitting an application or plan;
 - 2. Maintain an active CCR registration with current information at all times during which it has an active award or an application or plan under consideration by an OPDIV; and
 - 3. Provide its DUNS umber in each application or plan it submits to the OPDIV.

An award cannot be made until the applicant has complied with these requirements. At the time an award is ready to be made, if the intended recipient has not complied with these requirements, the OPDIV/STAFFDIV:

- May be determined that the applicant is not qualified to receive an award:and
- May use that determination as a basis for making an award to another applicant.

Additionally, all first-tier subaward recipients must have a DUNS number at the time the subaward is made.

- Since October 1, 2003, The Office of Management and Budget has required applicants to provide a Dun and Bradstreet (D&B) Data Universal Numbering System (DUNS) number when applying for Federal grants or cooperative agreements. It is entered on the SF 424. It is a unique, **nine-digit identification number**, which provides unique identifiers of single business entities. The DUNS number is free and easy to obtain.
- Organizations can receive a DUNS number at no cost by calling the dedicated toll-free DUNS Number request line at 1-866-705-5711 or by using this link to access a guide:
 - http://www.whitehouse.gov/sites/default/files/omb/grants/duns_num_guide.pdf.
- You must submit all documents electronically, including all information included on the SF424 and all necessary assurances and certifications.
- Prior to application submission, Microsoft Vista and Office 2007 users should review the http://www.grants.gov compatibility information and submission instructions provided at http://www.grants.gov (click on "Vista and Microsoft Office 2007 Compatibility Information").
- Your application must comply with any page limitation requirements described in this Program Announcement.
- After you electronically submit your application, you will receive an automatic acknowledgement from http://www.grants.gov that contains http://www.grants.gov tracking number. The Administration on Aging will retrieve your application form from http://www.grants.gov.
- After the Administration on Aging retrieves your application form from http://www.grants.gov, a return receipt will be emailed to the applicant contact. This will be in addition to the validation number provided by http://www.grants.gov.
- Each year organizations registered to apply for Federal grants through http://www.grants.gov will need to renew their registration with the Central Contractor Registry (CCR). You can register with the CCR online and it will take about 30 minutes (http://www.ccr.gov).

Contact person regarding this Program Announcement:

U.S. Department of Health and Human Services Administration on Aging **Greg Link**

Office of Home and Community Based Services

Washington, D.C. 20201

Phone Number: 202-357-3545 E-mail: greg.link@aoa.hhs.gov

2. Content and Form of Application Submission

a. Letter of Intent

Applicants are requested, but not required, to submit a letter of intent to apply for this funding opportunity to assist AoA in planning for the application independent review process. The purpose of the letter of intent is to allow our staff to estimate the number of independent reviewers needed and to avoid potential conflicts of interest in the review. The deadline for submission of the letter of intent is **April 10, 2012.** Letters of intent should be **emailed** (preferred) or **faxed** to:

U.S. Department of Health and Human Services Administration on Aging **Greg Link**

Office of Home and Community Based Services

Email: greg.link@aoa.hhs.gov (preferred)

Fax: 202-357-3549

b. Project Narrative

The Project Narrative must be double-spaced, on 8 ½" x 11" paper with 1" margins on both sides, and a font size of not less than 11. You can use smaller font sizes to fill in the Standard Forms and Sample Formats. The suggested length for the Project Narrative is ten to twenty pages; twenty pages is the maximum length allowed. AoA will not accept applications with a Project Narrative that exceeds 20 pages. The Project Work Plan, Letters of Commitment, and Vitae of Key Personnel are not counted as part of the Project Narrative for purposes of the 20-page limit, but all of the other sections noted below are included in the limit.

The components of the Project Narrative counted as part of the 20 page limit include:

Summary/Abstract
Problem Statement
Goal(s) and Objective(s)
Proposed Intervention
Special Target Populations and Organizations
Outcomes
Project Management
Evaluation
Dissemination
Organizational Capability

The Project Narrative is the most important part of the application, since it will be used as the primary basis to determine whether or not your project meets the minimum requirements for grants under Title XXIX of the Public Health Service Act. The Project

Narrative should provide a clear and concise description of your project. AoA recommends that your project narrative include the following components:

Summary/Abstract. This section should include a brief - no more than 265 words maximum - description of the proposed project, including: goal(s), objectives, outcomes, and products to be developed. Detailed instructions for completing the summary/abstract are included in Attachment F of this document.

Problem Statement. This section should describe, in both quantitative and qualitative terms, the nature and scope of the particular problem or issue the proposed intervention is designed to address, including how the project will potentially affect all populations and/or their caregivers (including specific subgroups within those populations), and possibly the health care and social services systems (e.g., the use of health care and/or nursing home services.)

Goals and Objectives. This section should consist of a description of the project's goal(s) and major objectives. Unless the project involves multiple, complex interventions, we recommend you have only one overall goal.

Proposed Intervention. This section should provide a clear and concise description of the intervention you are proposing to use to address the problem described in the "Problem Statement". You should also describe the rationale for using the particular approaches, including factors such as: "lessons learned" for similar projects previously tested in your community, or in other areas of the country; factors in the larger environment that have created the "right conditions" for the intervention (e.g., existing social, economic or political factors that you'll be able to take advantage of, etc.). Also note any major barriers you anticipate encountering, and how your project will be able to overcome those barriers. Be sure to describe the role and makeup of any strategic partnerships you plan to involve in implementing the intervention, including other organizations, supporters, and/or consumer groups.

Special Target Populations and Organizations. This section should describe how you plan to involve community-based organizations in a meaningful way in the planning and implementation of the proposal project. This section should also describe how the proposed intervention will target disadvantaged populations, including limited-English speaking populations.

Outcomes. This section of the project narrative must clearly identify the measurable outcome(s) that will result from the project. (NOTE: AoA will not fund any project that does not include measurable outcomes). This section should also describe how the project's findings might benefit the field at large, (e.g., how the findings could help other organizations throughout the nation to address the same or similar problems.) List measurable outcomes in the attached work plan grid (Attachment E) under "Measurable Outcomes" in addition to any discussion included in the narrative along with a description of how the project might benefit the field at large.

A "measurable outcome" is an observable end-result that describes how a particular intervention benefits consumers. It demonstrates the functional status, mental well-being, knowledge, skill, attitude, awareness or behavior.) It can also describe a change in the

degree to which consumers exercise choice over the types of services they receive, or whether they are satisfied with the way a service is delivered. Additional examples include: a change in the responsiveness or cost-effectiveness of a service delivery system; a new model of support or care that can be replicated in the aging network; new knowledge that can contribute to the field of aging; a measurable increase in community awareness; or a measurable increase in persons receiving services. A measurable outcome is not a measurable "output", such as: the number of clients served; the number of training sessions held; or the number of service units provided.

You should keep the focus of this section on describing what outcome(s) will be produced by the project. You should use the Evaluation section noted below to describe how the outcome(s) will be measured and reported.

Your application will be scored on the clarity and nature of your proposed outcomes, not on the number of outcomes cited. It is totally appropriate for a project to have only ONE outcome that it is trying to achieve through the intervention reflected in the project's design.

Project Management. This section should include a clear delineation of the roles and responsibilities of project staff, consultants and partner organizations, and how they will contribute to achieving the project's objectives and outcomes. It should specify who would have day-to-day responsibility for key tasks such as: leadership of project; monitoring the project's on-going progress, preparation of reports; communications with other partners and AoA. It should also describe the approach that will be used to monitor and track progress on the project's tasks and objectives.

Evaluation. This section should describe the method(s), techniques and tools that will be used to: 1) determine whether or not the proposed intervention achieved its anticipated outcome(s), and 2) document the "lessons learned" – both positive and negative - from the project that will be useful to people interested in replicating the intervention, if it proves successful.

Dissemination. This section should describe the method that will be used to disseminate the project's results and findings in a timely manner and in easily understandable formats, to parties who might be interested in using the results of the project to inform practice, service delivery, program development, and/or policy-making, including and especially those parties who would be interested in replicating the project.

Organizational Capability Statement. Each application should include an organizational capability statement and vitae for key project personnel. The organizational capability statement should describe how the applicant agency (or the particular division of a larger agency which will have responsibility for this project) is organized, the nature and scope of its work and/or the capabilities it possesses. It should also include the organization's capability to sustain some or all project activities after Federal financial assistance has ended.

This description should cover capabilities of the applicant agency not included in the program narrative, such as any current or previous relevant experience and/or the record of the project team in preparing cogent and useful reports, publications, and other products. If

appropriate, include an organization chart showing the relationship of the project to the current organization. Please attach short vitae for key project staff only. Neither vitas nor an organizational chart will count towards the narrative page limit. Also include information about any contractual organization(s) that will have a significant role(s) in implementing project and achieving project goals.

c. Work Plan

The Project Work Plan should reflect and be consistent with the Project Narrative and Budget and should cover all three (3) years of the project period. It should include a statement of the project's overall goal, anticipated outcome(s), key objectives, and the major tasks / action steps that will be pursued to achieve the goal and outcome(s). For each major task / action step, the work plan should identify timeframes involved (including start- and end-dates), and the lead person responsible for completing the task. Please use the Sample Work Plan format included in Attachment E.

d. Letters of Commitment from Key Participating Organizations and Agencies

Include confirmation of the commitments to the project (should it be funded) made by key collaborating organizations and agencies in this part of the application. Any organization that is specifically named to have a significant role in carrying out the project should be considered an essential collaborator. For applications submitted electronically via http://www.grants.gov, signed letters of commitment should be scanned and included as attachments. Applicants unable to scan the signed letters of commitment may fax them to the AoA Office of Grants Management at 202-357-3467 by the application submission deadline. In your fax, be sure to include the funding opportunity number and your agency name.

e. Budget Narrative/Justification

The Budget Narrative/Justification should be provided using the format included as Attachment C of this Program Announcement. Applicants are encouraged to pay particular attention to Attachment C, which provides an example of the level of detail sought. A combined multi-year Budget Narrative/Justification, as well as a detailed Budget Narrative/Justification for each year of potential grant funding is required

3. Submission Dates and Times

The deadline for the submission of applications under this Program Announcement is **May 21, 2012**. Applications must be submitted electronically by 11:59 p.m. Eastern Time, **May 21, 2012**.

Applications that fail to meet the application due date will not be reviewed and will receive no further consideration. You are strongly encouraged to submit your application a

minimum of 3-5 days prior to the application closing date. Do not wait until the last day in the event you encounter technical difficulties, either on your end or, with http://www.grants.gov. Grants.gov can take up to 48 hours to notify you of a successful submission.

Unsuccessful submissions will require authenticated verification from http://www.grants.gov indicating system problems existed at the time of your submission. For example, you will be required to provide an http://www.grants.gov submission error notification and/or tracking number in order to substantiate missing the cut off date.

Grants.gov (http://www.grants.gov) will automatically send applicants a tracking number and date of receipt verification electronically once the application has been successfully received and validated in http://www.grants.gov. After the Administration on Aging retrieves your application form from http://www.grants.gov, a return receipt will be emailed to the applicant contact. This will be in addition to the validation number provided by http://www.grants.gov.

4. Intergovernmental Review

This funding opportunity announcement is not subject to the requirements of Executive Order 12372, "Intergovernmental Review of Federal Programs."

5. Funding Restrictions

The following activities are not fundable:

- Construction and/or major rehabilitation of buildings
- Basic research (e.g. scientific or medical experiments)
- Continuation of existing projects without expansion or new and innovative approaches.

Note: A recent Government Accountability Office (GAO) report number 11-43, has raised considerable concerns about grantees and contractors charging the Federal government for additional meals outside of the standard allowance for travel subsistence known as per diem expenses. Executive Orders on Promoting Efficient Spending (EO 13589) and Delivering Efficient, Effective and Accountable Government (EO 13576) have been issued and instruct Federal agencies to promote efficient spending. Therefore, if meals are to be charged in your proposal, applicants should understand such costs must meet the following criteria outlined in the Executive Orders and HHS Grants Policy Statement:

- *Meals are generally unallowable except for the following:*
 - o For subjects and patients under study (usually a research program);
 - Where specifically approved as part of the project or program activity, e.g., in programs providing children's services (e.g., Headstart);
 - When an organization customarily provides meals to employees working beyond the normal workday, as a part of a formal compensation arrangement;
 - As part of a per diem or subsistence allowance provided in conjunction with allowable travel; and

 Under a conference grant, when meals are a necessary and integral part of a conference, provided that meal costs are not duplicated in participants' per diem or subsistence allowances. (Note: conference grant means the sole purpose of the award is to hold a conference)

6. Other Submissions Requirements

Letters of intent should be emailed or faxed to:

Greg Link

Email: greg.link@aoa.hhs.gov

Fax: 202-357**-**3549

V. APPLICATION REVIEW INFORMATION

1. Criteria

Applications are scored by assigning a maximum of 100 points across five standard categories used for All AoA grant programs. Applicants should be sure the content of their applications address/answer each of the questions in the sub-categories listed below:

- a. Project Relevance & Current Need (20 points);
- b. Approach (30 points);
- **c. Budget** (10 points);
- d. Project Impact (20 points); and
- e. Organizational Capacity (20 points).

PROJECT RELEVANCE & CURRENT NEED

Purpose and Need (10 Points)

- 1. Does the proposed project clearly and adequately respond to the priority areas, as described in this Program Announcement, in relation to current needs?
- 2. Does the applicant clearly describe the need for a Technical Assistance Resource Center for Lifespan Respite Care Programs?
- 3. Does the application adequately and appropriately describe and document the key problem(s)/condition(s) relevant to the applicant's purpose/need?

Problem to be Addressed (10 Points)

- 1. Does the applicant include a description of the problems/needs this proposal is attended to address?
- 2. Does the applicant provide appropriate information with respect to the current status of the field of lifespan respite and the degree to which proposed activities help to advance it?

Weight: 20 points

3. Is the proposed project justified in terms of the most recent, relevant, and available information and knowledge?

APPROACH Weight: 30 points

Goals and Objectives (5 Points)

- 1. Is the intervention clearly defined?
- 2. Does it reflect a coherent and feasible approach for successfully addressing the identified problem and achieving the identified outcome(s)?
- 3. Does the project take into account barriers and opportunities that exist in the larger environment that may impact on the project's success?
- 4. Does the intervention optimize the use of potential partnerships with other organizations and/or consumer groups, as appropriate?

Work Plan/Management Plan (10 Points)

- 1. Is the project work plan clear and comprehensive?
- 2. Does it include sensible and feasible timeframes for the accomplishment of tasks presented?
- 3. Does the work plan include specific objectives and tasks that are linked to measurable outcomes?
- 4. Does the proposal include a clear and coherent management plan?
- 5. Are the roles and responsibilities of project staff, consultants and partners clearly defined and linked to specific objectives and tasks?
- 6. Are the qualifications of the project staff, consultants and/or partners, and the proposed level of effort, adequate to carry out the project?

Methods of Addressing the Problem (10 Points)

- 1. Has the applicant described a coherent approach to implementing a Technical Assistance Resource Center capable of addressing the needs described?
- 2. Does the proposed approach adequately address the three key focus areas (Practice, Performance measurement/data collection, and Research) outlined in the Program Announcement?
- 3. Does the proposed timeframe for the completion of the performance measurement framework/plan and OMB package seem realistic and doable?
- 4. Based on the information provided by the applicant, is it likely the proposed approach will achieve specified goals?

Coordination and Linkages (5 Points)

- 1. Does the application describe how key stakeholders will be involved in a meaningful way in the planning, implementation and execution of the proposed project?
- 2. Does the application address how the project will target disadvantaged populations, including limited-English speaking populations?

BUDGET (Adequacy, Scope, Applicability)

- 1. Is the budget justified with respect to the adequacy and reasonableness of resources requested?
- 2. Has a multiyear budget covering the entire proposed project period been included as well as a budget covering each individual year?

Weight: 10 points

- 3. Are the resources requested consistent with the scope of proposed project activities?
- 4. Is the time commitment of the proposed director and other key project personnel sufficient to assure proper direction, management and timely completion of the project?
- 5. Are budget line items clearly delineated and consistent with work plan objectives?

PROJECT IMPACT

Project Outcomes (5 Points)

- 1. Are the expected project benefits/results clear, realistic, and consistent with the objectives and purpose of the project?
- 2. Are the anticipated outcomes of the proposed project likely to be achieved and will they significantly benefit the populations affected by the intervention, and the field of aging as a whole?
- 3. Are the proposed outcomes quantifiable and measurable, consistent with the definition of a project outcome contained in Attachment E of the Program Announcement?

Project Evaluation (5 Points)

- 1. Does the project evaluation reflect a thoughtful and well-designed approach that will be able to successfully measure whether or not the project has achieved its proposed outcome(s)?
- 2. Does the plan include the qualitative and/or quantitative methods necessary to reliably measure outcomes?
- 3. Is the evaluation also designed to capture "lessons learned" from the overall effort that might be of use to others in the field of aging, especially those who might be interested in replicating the project?

Sustainability (5 Points)

- 1. Is there a plan to use, where possible, other funding sources to expand and enhance the proposed activities?
- 2. Is there a realistic plan to try to secure resources to continue some or all project activities after Federal financial assistance has ended?

Dissemination (5 Points)

- 1. Will the dissemination plan get TA, resources and information developed about respite care programs, services, and other target areas out in a timely manner to parties that might be interested in making use of its findings, particularly to those who might need the information for program development activities?
- 2. Does the dissemination plan include multiple means for delivering Technical Assistance, information and other resources, including electronic, print and webbased methods?

ORGANIZATIONAL CAPACITY

Project Staffing and Qualifications (10 Points)

- 1. Does the applicant organization clearly identify their capacity for carrying out the proposed project and evaluation?
- 2. Do the proposed project director(s), key staff and consultants have the background, experience, and other qualifications required to carry out their designated roles?

Weight: 20 points

Weight: 20 points

3. Are letters from participating organizations included, as appropriate, and do they express the clear commitment and areas of responsibility of those organizations, consistent with the work plan description of their intended roles and contributions?

Organization and Management (10 Points)

- 1. Does the applicant demonstrate an understanding of respite care and family caregiver issues across all age groups, disabilities and chronic conditions?
- 2. Does the applicant demonstrate the capacity to provide TA on a range of topics associated with respite, including program planning, design and administration on a national scale?
- 3. Does the applicant demonstrate the commitment to lead the project?
- 4. Does the application adequately describe the applicant's ability and plan to partner with other entities as necessary to achieve the goals of the project?
- 5. Does the applicant demonstrate knowledge and expertise in working with federal, state and local agencies on a range of issues, including program design, implementation, and administration?
- 6. Demonstrated experience working with entities and stakeholders that support, or are otherwise impacted by, the core issues associated with this program announcement?

2. Review and Selection Process

An independent review panel of at least three individuals will evaluate applications that pass the screening and meet the responsiveness criteria if applicable. These reviewers are experts in their field, and are drawn from academic institutions, non-profit organizations, state and local government, and Federal government agencies. Based on the Application Review Criteria as outlined under section V.1, the reviewers will comment on and score the applications, focusing their comments and scoring decisions on the identified criteria.

Final award decisions will be made by the Assistant Secretary for Aging (ASA). In making these decisions, the ASA will take into consideration: recommendations of the review panel; reviews for programmatic and grants management compliance; the reasonableness of the estimated cost to the government considering the available funding and anticipated results; and the likelihood that the proposed project will result in the benefits expected.

3. Anticipated Announcement Award Date

Anticipated notification date for the successful applicant is **July 25, 2012** for a project start date of **August 1, 2012**.

VI. AWARD ADMINISTRATION INFORMATION

1. Award Notices

Successful applicants will receive an electronic Notice of Award. The Notice of Award is the authorizing document from the U.S. Administration on Aging authorizing official, Officer of Grants Management, and the AoA Office of Budget and Finance. Acceptance of

this award is signified by the drawdown of funds from the Payment Management System. Unsuccessful applicants are generally notified within 30 days of the final funding decision and will receive a disapproval letter via e-mail or U.S. mail. Unless indicated otherwise in this announcement, unsuccessful applications will not be retained by the agency and destroyed.

2. Administrative and National Policy Requirements

The award is subject to DHHS Administrative Requirements, which can be found in 45CFR Part 74 and 92 and the Standard Terms and Conditions, included in the Notice of Award as well as implemented through the HHS Grants Policy Statement located at http://www.hhs.gov/grantsnet/adminis/gpd/index.htm.

3. Reporting

Effective March 1, 2011, AoA requires the submission of the SF-425 (Federal Financial Report). The reporting cycle will be reflected in the Notice of Award. The AoA program progress report is due semi-annually from the start date of the award and is due within 30 days of the reporting period end date. The final progress report and SF-425 reports are due 90 days after the end of the project period.

Grantees are required to complete the federal cash transactions portion of the SF-425 within the Payment Managements System as identified in their award documents for the calendar quarters ending 3/31, 6/30, 9/30, and 12/31 through the life of their award. In addition, the fully completed SF-425 will be required as denoted in the Notice of Award terms and conditions.

4. FFATA and FSRS Reporting

The Federal Financial Accountability and Transparency Act (FFATA) requires data entry at the FFATA Subaward Reporting System (http://www.FSRS.gov) for all sub-awards and sub-contracts issued for \$25,000 or more as well as addressing executive compensation for both grantee and sub-award organizations.

For further guidance please see the following link:

http://www.aoa.gov/AoARoot/Grants/Reporting_Requirements/index.aspx

VII. AGENCY CONTACTS

Project Officer:

U.S. Department of Health and Human Services Administration on Aging Washington, DC 20201

Attn: **Greg Link**

Telephone: (202) 357-3545, e-mail: greg.link@aoa.hhs.gov

Grants Management Specialist:

U.S. Department of Health and Human ServicesAdministration on AgingWashington, DC 20201

Attn: **Rebecca Mann**

e-mail: grants.office@aoa.hhs.gov

VIII. OTHER INFORMATION

1. Application Elements

- **a. SF 424, required** Application for Federal Assistance (See Attachment A for Instructions).
- b. **SF 424A**, **required** Budget Information. (See Attachment A for Instructions; See Attachment B for an example of a completed SF 424A).
- **c. Separate Budget Narrative/Justification, required** (See Attachment C for a Budget Narrative/Justification Sample Format with Examples and Attachment D for a Sample Template).

NOTE: Applicants requesting funding for multi-year grant projects are REQUIRED to provide a Narrative/Justification for each year of potential grant funding, as well as a combined multi-year detailed Budget Narrative/Justification.

- **d. SF 424B Assurance, required.** Note: Be sure to complete this form according to instructions and have it signed and dated by the authorized representative (see item 18d on the SF 424).
- e. Lobbying Certification, required
- f. Proof of non-profit status, if applicable
- g. Copy of the applicant's most recent indirect cost agreement, if requesting indirect costs. If any sub-contractors or sub-grantees are requesting indirect costs, copies of their indirect cost agreements must also be included with the application.
- h. Project Narrative with Work Plan, required (See Attachment E, for Sample Work Plan Format).
- i. Organizational Capability Statement and Vitae for Key Project Personnel.
- j. Letters of Commitment from Key Partners, if applicable.
- 2. The Paperwork Reduction Act of 1995 (P.L. 104-13)

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The project description and Budget Narrative/Justification is approved under OMB control number 0985-0018 which expires on 8/31/13. Public reporting burden for this collection of information is estimated to average 10 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed and reviewing the collection information.

ATTACHMENTS

Attachment A:

Instructions for Completing Required Forms (SF 424, Budget (SF 424A), Budget Narrative/Justification)

Attachment B: SF 424 – Sample Format with Example

Attachment C:

Budget Narrative/Justification Format – Sample Format with Examples

Attachment D:

Budget Narrative/Justification – Sample Template

Attachment E:

Project Work Plan - Sample Template

Attachment F:

Instructions for Completing the Summary/Abstract

Attachment A: Instructions for Completing Required Forms (SF 424, Budget (SF 424A), Budget Narrative/Justification)

This section provides step-by-step instructions for completing the four (4) standard Federal forms required as part of your grant application, including special instructions for completing Standard Budget Forms 424 and 424A. Standard Forms 424 and 424A are used for a wide variety of Federal grant programs, and Federal agencies have the discretion to require some or all of the information on these forms. AoA does not require all the information on these Standard Forms. Accordingly, please use the instructions below in lieu of the standard instructions attached to SF 424 and 424A to complete these forms.

a. Standard Form 424

- 1. **Type of Submission:** (REQUIRED): Select one type of submission in accordance with agency instructions.
 - Preapplication
 - Application
 - Changed/Corrected Application If AoA requests, check if this submission is to change or correct a previously submitted application.
- 2. **Type of Application**: (REQUIRED) Select one type of application in accordance with agency instructions.
 - New
 - Continuation
 - Revision
- 3. **Date Received:** Leave this field blank.
- 4. **Applicant Identifier**: Leave this field blank
- 5a **Federal Entity Identifier**: Leave this field blank
- 5b. **Federal Award Identifier**: For new applications leave blank. For a continuation or revision to an existing award, enter the previously assigned Federal award (grant) number.
- 6. **Date Received by State:** Leave this field blank.
- 7. **State Application Identifier:** Leave this field blank.
- 8. **Applicant Information**: Enter the following in accordance with agency instructions:
- **a. Legal Name**: (REQUIRED): Enter the name that the organization has registered with the Central Contractor Registry. Information on registering with CCR may be obtained by visiting the Grants.gov website (http://www.grants.gov).
- **b.** Employer/Taxpayer Number (EIN/TIN): (REQUIRED): Enter the Employer or Taxpayer Identification Number (EIN or TIN) as assigned by the Internal Revenue Service. In addition, we encourage the organization to include the correct suffix used to

identify your organization in order to properly align access to the Payment Management System.

- **c. Organizational DUNS**: (REQUIRED) Enter the organization's DUNS or DUNS+4 number received from Dun and Bradstreet. Information on obtaining a DUNS number may be obtained by visiting the Grants.gov website (http://www.grants.gov). Your DUNS number can be verified at http://www2.zapdata.com/CompanyLookup.do.
- **d.** Address: (REQUIRED) Enter the complete address including the county.
- **e. Organizational Unit:** Enter the name of the primary organizational unit (and department or division, if applicable) that will undertake the project.
- **f. Name and contact information of person to be contacted on matters involving this application**: Enter the name (First and last name required), organizational affiliation (if affiliated with an organization other than the applicant organization), telephone number (Required), fax number, and email address (Required) of the person to contact on matters related to this application.
- 9. **Type of Applicant:** (REQUIRED) Select the applicant organization "type" from the following drop down list.
- A. State Government B. County Government C. City or Township Government D. Special District Government E. Regional Organization F. U.S. Territory or Possession G. Independent School District H. Public/State Controlled Institution of Higher Education I. Indian/Native American Tribal Government (Federally Recognized) J. Indian/Native American Tribal Government (Other than Federally Recognized) K. Indian/Native American Tribally Designated Organization L. Public/Indian Housing Authority M. Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education) N. Nonprofit without 501C3 IRS Status (Other than Institution of Higher Education) O. Private Institution of Higher Education P. Individual Q. For-Profit Organization (Other than Small Business) R. Small Business S. Hispanic-serving Institution T. Historically Black Colleges and Universities (HBCUs) U. Tribally Controlled Colleges and Universities (TCCUs) V. Alaska Native and Native Hawaiian Serving Institutions W. Nondomestic (non-US) Entity X. Other (specify)
- 10. Name Of Federal Agency: (REQUIRED) Enter U.S. Administration on Aging
- 11. **Catalog Of Federal Domestic Assistance Number/Title:** The CFDA number can be found on page one of the Program Announcement.
- 12. **Funding Opportunity Number/Title:** (REQUIRED) The Funding Opportunity Number and title of the opportunity can be found on page one of the Program Announcement.
- 13. **Competition Identification Number/Title:** Leave this field blank.
- 14. **Areas Affected By Project:** List the largest political entity affected (cities, counties, state etc).

- 15. **Descriptive Title of Applicant's Project:** (REQUIRED) Enter a brief descriptive title of the project (This is not a narrative description).
- 16. **Congressional Districts Of**: (REQUIRED) 16a. Enter the applicant's Congressional District, and 16b. Enter all district(s) affected by the program or project. Enter in the format: 2 characters State Abbreviation 3 characters District Number, e.g., CA-005 for California 5th district, CA-012 for California 12th district, NC-103 for North Carolina's 103rd district. If all congressional districts in a state are affected, enter "all" for the district number, e.g., MD-all for all congressional districts in Maryland. If nationwide, i.e. all districts within all states are affected, enter US-all. See the below website to find your congressional district:

http://www.house.gov/Welcome.shtml

- 17. **Proposed Project Start and End Dates**: (REQUIRED) Enter the proposed start date and final end date of the project. **If you are applying for a multi-year grant, such as a 3 year grant project, the final project end date will be 3 years after the proposed start date.** In general, all start dates on the SF424 should be the 1st of the month and the end date of the last day of the month of the final year, for example 7/01/2012 to 6/30/2015. The Grants Officer can alter the start and end date at their discretion.
- 18. **Estimated Funding:** (REQUIRED) If requesting multi-year funding, enter the full amount requested from the Federal Government in line item 18.a., as a multi-year total. For example and illustrative purposes only, if year one is \$100,000, year two is \$100,000, and year three is \$100,000, then the full amount of Federal funds requested would be reflected as \$300,000. The amount of matching funds is denoted by lines b. through f. with a combined Federal and non-Federal total entered on line g. Lines b. through f. represents contributions to the project by the applicant and by your partners during the total project period, broken down by each type of contributor. The value of in-kind contributions should be included on appropriate lines, as applicable.

NOTE: Applicants should review cost sharing or matching principles contained in Subpart C of 45 CFR Part 74 or 45 CFR Part 92 before completing Item 18 and the Budget Information Sections A, B and C noted below.

All budget information entered under item 18 should cover the total project period. For sub-item 18a, enter the Federal funds being requested. Sub-items 18b-18e is considered matching funds. The dollar amounts entered in sub-items 18b-18f must total at least $1/3^{rd}$ of the amount of Federal funds being requested (the amount in 18a). For a full explanation of AoA's match requirements, see the information in the box below. For sub-item 18f (program income), enter only the amount, if any, that is going to be used as part of the required match. Program Income submitted as match will become a part of the award match and recipients will be held accountable to meet their share of project expenses even if program income is not generated during the award period.

There are two types of match: 1) non-Federal cash and 2) non-Federal in-kind. In general, costs borne by the applicant and cash contributions of any and all third parties involved in the project, including sub-grantees, contractors and consultants, are considered **matching funds**. Examples of **non-Federal cash match** includes budgetary funds provided from the

applicant agency's budget for costs associated with the project. Generally, most contributions from sub-contractors or sub-grantees (third parties) will be non-Federal inkind matching funds. Volunteered time and use of third party facilities to hold meetings or conduct project activities may be considered in-kind (third party) donations.

NOTE: Indirect charges may only be requested if: (1) the applicant has a current indirect cost rate agreement approved by the Department of Health and Human Services or another Federal agency; or (2) the applicant is a state or local government agency. State governments should enter the amount of indirect costs determined in accordance with DHHS requirements. If indirect costs are to be included in the application, a copy of the approved indirect cost agreement must be included with the application. Further, if any sub-contractors or sub-grantees are requesting indirect costs, a copy of the latest approved indirect cost agreements must also be included with the application, or reference to an approved cost allocation plan.

AOA's Match Requirement

Under this and other OAA programs, AoA will fund no more than 75 % of the **project's total cost**, which means the applicant must cover at least 25% of the **project's total cost** with non-Federal resources. In other words, for every three (3) dollars received in Federal funding, the applicant must contribute at least one (1) dollar in non-Federal resources toward the project's total cost (i.e., the amount on line 18g.). This "three-to-one" ratio is reflected in the following formula which you can use to calculate your **minimum** required match:

<u>Federal Funds Requested * Match Percentage</u> = Minimum Match Requirement Inverse Match Percentage

Examples of varying match levels:

```
1) $100,000 (federal funds requested) * 5% (match) = $5,263

95%

2) $100,000 * 25% (match) = $33,333

75%

3) $100,000 * 35% (match) = $53,846

65%

4) $100,000 * 45% (match) = $81,818

55%
```

If the required non-Federal share is not provided by the completion date of the funded project period, AoA will reduce the Federal dollars awarded when closing out the award to meet the match percentage, which may result in a requirement to return Federal funds.

19. **Is Application Subject to Review by State Under Executive Order 12372 Process?** Check c. Program is not covered by E.O. 12372

- 20. **Is the Applicant Delinquent on any Federal Debt?** (Required) This question applies to the applicant organization, not the person who signs as the authorized representative. If yes, include an explanation on the continuation sheet.
- 21. **Authorized Representative**: (Required) To be signed and dated by the authorized representative of the applicant organization. Enter the name (First and last name required) title (Required), telephone number (Required), fax number, and email address (Required) of the person authorized to sign for the applicant. A copy of the governing body's authorization for you to sign this application as the official representative must be on file in the applicant's office. (Certain Federal agencies may require that this authorization be submitted as part of the application.)

b. Standard Form 424A

NOTE: Standard Form 424A is designed to accommodate applications for multiple grant programs; thus, for purposes of this AoA program, many of the budget item columns and rows are not applicable. You should only consider and respond to the budget items for which guidance is provided below. Unless otherwise indicated, the SF 424A should reflect a multi year budget. See Attachment B.

Section A - Budget Summary

Line 5: Leave columns (c) and (d) blank. Enter TOTAL Federal costs in column (e) and total non-Federal costs (including third party in-kind contributions and any program income to be used as part of the grantee match) in column (f). Enter the sum of columns (e) and (f) in column (g).

Section B - Budget Categories

Column 1: Enter the breakdown of how you plan to use the Federal funds being requested by object class category (see instructions for each object class category in Attachment C).

Column 2: Enter the breakdown of how you plan to use the non-Federal share by object class category.

Column 5: Enter the total funds required for the project (sum of Columns 1 and 2) by object class category.

Section C – Non Federal Resources

Column A: Enter the federal grant program.

Column B: Enter in any non-federal resources that the applicant will contribute to the project.

Column C: Enter in any non-federal resources that the state will contribute to the project.

Column D: Enter in any non-federal resources that other sources will contribute to the project.

Column E: Enter the total non-federal resources for each program listed in column A.

Section D –Forecasted Cash Needs

Line 13: Enter Federal forecasted cash needs broken down by quarter for the first year only.

Line 14: Enter Non-Federal forecasted cash needs broken down by quarter for the first year.

Line 15: Enter total forecasted cash needs broken down by quarter for the first year.

Note: This area is not meant to be one whereby an applicant merely divides the requested funding by four and inserts that amount in each quarter but an area where thought is given as to how your estimated expenses will be incurred during each quarter. For example, if you have initial start up costs in the first quarter of your award reflect that in quarter one or you do not expect to have contracts awarded and funded until quarter three, reflect those costs in that quarter.

Section E – Budget Estimates of Federal Funds Needed for Balance of the Project (i.e. subsequent years 2, 3, 4 or 5 as applicable).

Column A: Enter the federal grant program

Column B (first): Enter the requested year two funding.

Column C (second): Enter the requested year three funding.

Column D (third): Enter the requested year four funding, if applicable.

Column E (forth): Enter the requested year five funding, if applicable.

Section F – Other Budget Information

Line 21: Enter the total Indirect Charges

Line 22: Enter the total Direct charges (calculation of indirect rate and direct charges).

Line 23: Enter any pertinent remarks related to the budget.

Separate Budget Narrative/Justification Requirement

Applicants requesting funding for multi-year grant programs are REQUIRED to provide a combined multi-year Budget Narrative/Justification, as well as a detailed Budget Narrative/Justification for each year of potential grant funding. A separate Budget Narrative/Justification is also REQUIRED for each potential year of grant funding requested.

For your use in developing and presenting your Budget Narrative/Justification, a sample format with examples and a blank sample template have been included in these Attachments. In your Budget Narrative/Justification, you should include a breakdown of the budgetary costs for all of the object class categories noted in Section B, across three columns: Federal; non-Federal cash; and non-Federal in-kind. Cost breakdowns, or justifications, are required for any cost of \$1,000 or for the thresholds as established in the examples. The Budget Narratives/Justifications should fully explain and justify the costs in each of the major budget items for each of the object class categories, as described below. Non-Federal cash as well as, subcontractor or sub-grantee (third party) in-kind contributions designated as match must be clearly identified and explained in the Budget Narrative/Justification The full Budget Narrative/Justification should be included in the application immediately following the SF 424 forms.

- Line 6a: **Personnel**: Enter total costs of salaries and wages of applicant/grantee staff. Do not include the costs of consultants, which should be included under 6h Other. **In the Justification**: Identify the project director, if known. Specify the key staff, their titles, and time commitments in the budget justification.
- Line 6b: **Fringe Benefits**: Enter the total costs of fringe benefits unless treated as part of an approved indirect cost rate.

In the Justification: If the total fringe benefit rate exceeds 35% of Personnel costs, provide a break-down of amounts and percentages that comprise fringe benefit costs, such as health insurance, FICA, retirement, etc. A percentage of 35% or less does not require a break down but you must show the percentage charged for each full/part time employee.

- Line 6c: **Travel**: Enter total costs of all travel (local and non-local) for staff on the project. NEW: Local travel is considered under this cost item not under Other. Local transportation (all travel which does not require per diem is considered local travel). Do not enter costs for consultant's travel this should be included in line 6h.
 - **In the Justification**: Include the total number of trips, number of travelers, destinations, purpose (e.g., attend conference), length of stay, subsistence allowances (per diem), and transportation costs (including mileage rates).
- Line 6d: **Equipment**: Enter the total costs of all equipment to be acquired by the project. For all grantees, "equipment" is non-expendable tangible personal property having a useful life of more than one year and an acquisition cost of \$5,000 or

more per unit. If the item does not meet the \$5,000 threshold, include it in your budget under Supplies, line 6e.

In the Justification: Equipment to be purchased with federal funds must be justified as necessary for the conduct of the project. The equipment must be used for project-related functions. Further, the purchase of specific items of equipment should not be included in the submitted budget if those items of equipment, or a reasonable facsimile, are otherwise available to the applicant or its sub-grantees.

Line 6e: **Supplies**: Enter the total costs of all tangible expendable personal property (supplies) other than those included on line 6d.

In the Justification: For any grant award that has supply costs in excess of 5% of total direct costs (Federal or Non-Federal), you must provide a detailed break down of the supply items (e.g., 6% of 100,000 = 6,000 - 100,000 - 100,000 = 6,000 - 100,

Line 6f: Contractual: Regardless of the dollar value of any contract, you must follow your established policies and procedures for procurements and meet the minimum standards established in the Code of Federal Regulations (CFR's) mentioned below. Enter the total costs of all contracts, including (1) procurement contracts (except those which belong on other lines such as equipment, supplies, etc.). Note: The 33% provision has been removed and line item budget detail is not required as long as you meet the established procurement standards. Also include any awards to organizations for the provision of technical assistance. Do not include payments to individuals on this line. Please be advised: A subrecipient is involved in financial assistance activities by receiving a sub-award and a subcontractor is involved in procurement activities by receiving a subcontract. Through the recipient, a subrecipient performs work to accomplish the public purpose authorized by law. Generally speaking, a sub-contractor does not seek to accomplish a public benefit and does not perform substantive work on the project. It is merely a vendor providing goods or services to directly benefit the recipient, for example procuring landscaping or janitorial services. In either case, you are encouraged to clearly describe the type of work that will be accomplished and type of relationship with the lower tiered entity whether it be labeled as a subaward or subcontract.

In the Justification: Provide the following three items – 1) Attach a list of contractors indicating the name of the organization; 2) the purpose of the contract; and 3) the estimated dollar amount. If the name of the contractor and estimated costs are not available or have not been negotiated, indicate when this information will be available. The Federal government reserves the right to request the final executed contracts at any time. If an individual contractual item is over the small purchase threshold, currently set at \$100K in the CFR, you must certify that your procurement standards are in accordance with the policies and procedures as stated in 45 CFR 74.44 for non-profits and 92.36 for states, in lieu of providing separate detailed budgets. This certification should be referenced in the justification and attached to the budget narrative.

Line 6g: **Construction**: Leave blank since construction is not an allowable costs for this program.

Line 6h: **Other**: Enter the total of all other costs. Such costs, where applicable, may include, but are not limited to: insurance, medical and dental costs (i.e. for project volunteers this is different from personnel fringe benefits),non-contractual fees and travel paid directly to *individual* consultants, postage, space and equipment rentals/lease, printing and publication, computer use, training and staff development costs (i.e. registration fees). If a cost does not clearly fit under another category, and it qualifies as an allowable cost, then rest assured this is where it belongs.

Note: A recent Government Accountability Office (GAO) report number 11-43, has raised considerable concerns about grantees and contractors charging the Federal government for additional meals outside of the standard allowance for travel subsistence known as per diem expenses. If meals are to be charged towards the grant they must meet the following criteria outlined in the Grants Policy Statement:

- *Meals are generally unallowable except for the following:*
- For subjects and patients under study(usually a research program);
- Where specifically approved as part of the project or program activity, e.g., in programs providing children's services (e.g., Headstart);
- When an organization customarily provides meals to employees working beyond the normal workday, as a part of a formal compensation arrangement;
- As part of a per diem or subsistence allowance provided in conjunction with allowable travel: and
- Under a conference grant, when meals are a necessary and integral part of a conference, provided that meal costs are not duplicated in participants' per diem or subsistence allowances (Note: the sole purpose of the grant award is to hold a conference).

In the Justification: Provide a reasonable explanation for items in this category. For example, individual consultants explain the nature of services provided and the relation to activities in the work plan or indicate where it is described in the work plan. Describe the types of activities for staff development costs.

Line 6i: **Total Direct Charges**: Show the totals of Lines 6a through 6h.

Line 6j: Indirect Charges: Enter the total amount of indirect charges (costs), if any. If no indirect costs are requested, enter "none." Indirect charges may be requested if: (1) the applicant has a current indirect cost rate agreement approved by the Department of Health and Human Services or another federal agency; or (2) the applicant is a state or local government agency. State governments should enter the amount of indirect costs determined in accordance with DHHS requirements. An applicant that will charge indirect costs to the grant must enclose a copy of the current rate agreement. Indirect Costs can only be claimed on Federal funds, more specifically, they are to only be claimed on the Federal share of your direct costs. Any unused portion of the grantee's eligible Indirect

Cost amount that are not claimed on the Federal share of direct charges can be claimed as un-reimbursed indirect charges, and that portion can be used towards meeting the recipient match.

Line 6k: **Total**: Enter the total amounts of Lines 6i and 6j.

Line 7: **Program Income**: As appropriate, include the estimated amount of income, if any, you expect to be generated from this project that you wish to designate as match (equal to the amount shown for Item 15(f) on Form 424). **Note:** Any program income indicated at the bottom of Section B and for item 15(f) on the face sheet of Form 424 will be included as part of non-Federal match and will be subject to the rules for documenting completion of this pledge. If program income is expected, but is not needed to achieve matching funds, **do not** include that portion here or on Item 15(f) of the Form 424 face sheet. Any anticipated program income that will not be applied as grantee match should be described in the Level of Effort section of the Program Narrative.

c. Standard Form 424B – Assurances (required)

This form contains assurances required of applicants under the discretionary funds programs administered by the Administration on Aging. Please note that a duly authorized representative of the applicant organization must certify that the organization is in compliance with these assurances.

d. Certification Regarding Lobbying (required)

This form contains certifications that are required of the applicant organization regarding lobbying. Please note that a duly authorized representative of the applicant organization must attest to the applicant's compliance with these certifications.

Proof of Non-Profit Status (as applicable)

Non-profit applicants must submit proof of non-profit status. Any of the following constitutes acceptable proof of such status:

- A copy of a currently valid IRS tax exemption certificate.
- A statement from a State taxing body, State attorney general, or other appropriate State official certifying that the applicant organization has a non-profit status and that none of the net earnings accrue to any private shareholders or individuals.
- A certified copy of the organization's certificate of incorporation or similar document that clearly establishes non-profit status.

Indirect Cost Agreement

Applicants that have included indirect costs in their budgets must include a copy of the current indirect cost rate agreement approved by the Department of Health and Human Services or another Federal agency. This is optional for applicants that have not included indirect costs in their budgets.

Attachment B: Standard Form 424A – Sample Format

	pproval No. 0348-004 INFORMATIC		Construct	ion Prog	rams	
SECTION A-B	UDGET SUMMARY	·		·		
Grant Program Function	Catalog of Federal Domestic	Estimate Funds	d Unobligated	ı	udget	
or Activity (a)	Assistance Number (b)	Federal (c)	Non-Federal	Federal (e)	Non-Federal (f)	Total (g)
1. LifeSpan Respite	93.048			340,294	113,433	453,727
2.						
3.						
4.						
5. TOTALS				340,294	113,433	453,727
SECTION B-BU	DGET CATEGORIES	T				1
6. Object Class	Categories	GR	ANT PROGRAM, F	UNCTION OR A	CTIVITY	<u> </u>
		(1) Year 1	(2) Year 2	(3) Year 3	(4)	Total (5)
a. Personnel		71,254	30,000	35,000		136,254
b. Fringe Bene	fits	26,114	15,000	20,000		61,114
c. Travel		7,647	5,000	5,000		17,647
d. Equipment		10,000	0	0		10,000
e. Supplies		9,460	2,500	1,000		12,960
f. Contractual		30,171	0	0		30,171
g. Constructio	n	0	0	0		
h. Other		11,480	55,833	47,334		114,647
i. Total Direct (Charges (sum 6a-h)	166,126	108,333	108,334		382,793
j. Indirect Char	ges @	20,934	25,000	25,000	70,934	
k. TOTALS (su	m 6i and j)	187,060	133,333	133,334		453,727
7. Program Inco	ome	None				

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SECTION C-NON-	FEDERAL R	ESOURCES		
(a) Grant Program	(b) Applicant	(c) State	(d) Other	(e) TOTALS

				sources	
8. Life Span Respite		80,886		32,547	113,433
9.					
10.					
11.					
12. TOTALS (sum of lines 8 and 1	1)	80,886		32,547	113,433
SE	CTION D-FORE	CASTED CA	ASH NEEDS		
13. Federal	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	140,294	20,000	50,000	20,000	50,294
	46,766	12,000	10,000	9,000	15,766
14. Non-Federal					
14. Non-Federal15. TOTAL (sum of lines 13 and 14)					
15. TOTAL (sum of lines 13 and	MATES OF <u>FED</u>		OS NEEDED	FOR BALANC	E OF THE
15. TOTAL (sum of lines 13 and 14)	MATES OF <u>FED</u>	ROJECT	OS NEEDED	FOR BALANC	E OF THE
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTI	MATES OF <u>FED</u>	ROJECT		FOR BALANC	E OF THE
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTI	MATES OF <u>FED</u>	ROJECT Future Funding	Periods (Years)		
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program	MATES OF <u>FED</u>	Future Funding (b) First	Periods (Years)		
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program 16. Life Span Respite	MATES OF <u>FED</u>	Future Funding (b) First	Periods (Years)		
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program 16. Life Span Respite 17.	MATES OF <u>FED</u>	Future Funding (b) First	Periods (Years)		
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program 16. Life Span Respite 17. 18.	MATES OF <u>FED</u>	Future Funding (b) First	Periods (Years)		
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program 16. Life Span Respite 17. 18. 19. 20. TOTALS (sum of lines 16-19)	MATES OF FED PR	Future Funding (b) First 100,000	(c) Second 100,000	(d)	
15. TOTAL (sum of lines 13 and 14) SECTION E-BUDGET ESTII (a) Grant Program 16. Life Span Respite 17. 18. 19. 20. TOTALS (sum of lines 16-19)	MATES OF FED PR	Future Funding (b) First 100,000	(c) Second 100,000	(d)	

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Standard Form 424A (7-97)

Attachment C: Budget Narrative/Justification – Sample Format

NOTE: Applicants requesting funding for a multi-year grant program are REQUIRED to provide a detailed Budget Narrative/Justification for EACH potential year of grant funding requested.

Object Class Category	Federal Funds	Non-Federal Cash	Non-Federal In-Kind	TOTAL	Justification	
Personnel	\$47,700	\$23,554	\$0	\$71,254	Federal Project Director (name) = .5 FTE @ \$95,401/yr = \$47,7	700
					Officer Manager (name) = .5FTE @ \$47,108/yr = \$23,5	<u>554</u>
					Total \$71,2	254
Fringe Benefits	\$17,482	\$8,632	\$0	\$26,114	Federal Fringe on Project Director at 36.65% = \$17,482 FICA (7.65%) Health (25%) Dental (2%) Life (1%) Unemployment (1%) Non-Fed Cash Fringe on Office Manager at 36.65% = \$8,632 FICA (7.65%) Health (25%) Dental (2%) Life (1%) Unemployment (1%)	

Object Class Category	Federal Funds	Non-Federal Cash	Non-Federal In-Kind	TOTAL	Justification	
Travel	\$4,707	\$2,940	\$0	\$7,647	Federal	
					Local travel: 6 TA site visits for 1 person	
					Mileage: 6RT @ .585 x 700 miles	\$2,457
					Lodging: 15 days @ \$110/day	\$1,650
					Per Diem: 15 days @ \$40/day	<u>\$600</u>
					Total	\$4,707
					Non-Fed Cash	
					Travel to National Conference in (Destination) for 3 people	
					Airfare 1 RT x 3 staff @ \$500	\$1,500
					Lodging: 3 days x 3 staff @ \$120/day	\$1,080
					Per Diem: 3 days x 3 staff @ \$40/day	<u>\$360</u>
					Total	\$2,940
Equipment	\$10,000	\$0	\$0	\$10,000	No Equipment requested OR:	
					Call Center Equipment	
					Installation =	\$5,000
					Phones =	<u>\$5,000</u>
					Total	\$10,000
Supplies	\$3,700	\$5,760	\$0	\$9,460	Federal	
					2 desks @ \$1,500	\$3,000
					2 chairs @ \$300	\$600
					2 cabinets @ \$200	\$400
					Non-Fed Cash	
					2 Laptop computers	\$3,000
					Printer cartridges @ \$50/month	\$300
					Consumable supplies (pens, paper, clips etc)	
					@ \$180/month	\$2,160
					Total	\$9,460

Object Class Category	Federal Funds	Non-Federal Cash	Non-Federal In-Kind	TOTAL	Justification	
Contractual	\$30,171	\$0	\$0	\$30,171	(organization name, purpose of contract and estimated do Contract with AAA to provide respite services: 11 care givers @ \$1,682 = Volunteer Coordinator = Total If contract details are unknown due to contract yet to be resame information listed above and: A detailed evaluation plan and budget will be submitted be contract is made.	\$18,502 <u>\$11,669</u> \$30,171 made provide
Other	\$5,600	\$0	\$5,880	\$11,480	Federal 2 consultants @ \$100/hr for 24.5 hours each = Printing 10,000 Brochures @ \$.05 = Local conference registration fee (name conference) = Total In-Kind Volunteers 15 volunteers @ \$8/hr for 49 hours =	\$4,900 \$500 <u>\$200</u> \$5,600
Indirect Charges	\$20,934	\$0	\$0	\$20,934	21.5 % of salaries and fringe = IDC rate is attached.	\$20,934
TOTAL	\$140,294	\$40,886	\$5,880	\$187,060		

Attachment D: Budget Narrative/Justification — Sample Template

NOTE: Applicants requesting funding for a multi-year grant program are REQUIRED to provide a detailed Budget Narrative/Justification for EACH potential year of grant funding requested.

Object	Federal	Non-	Non-	TOTAL	Justification
Class	Funds	Federal	Federal		
Category		Cash	In-Kind		
Personnel					
Fringe					
Benefits					
Travel					
Equipment					
Supplies					
Contractual					
Other					
Indirect					
Charges					
TOTAL					

Attachment E: Project Work Plan – Sample Template

NOTE: Applicants requesting funding for a multi-year grant program are REQUIRED to provide a Project Work Plan for EACH potential year of grant funding requested.

Goal:
Measurable Outcome(s):

* Time Frame (Start/End Dates by Month in Project Cycle)

Major Objectives	Key Tasks	Lead Person	1*	2*	3*	4*	5*	6*	7*	8*	9*	10*	11*	12*
1.														
2.														
														-
														<u> </u>

Attachment E: Project Work Plan, Page 2 – Sample Template

Goal:

Measurable Outcome(s):

* Time Frame (Start/End Dates by Month in Project Cycle)

Major Objectives	Key Tasks	Lead Person	1*	2*	3*	4*	5*	6*	7*	8*	9*	10*	11*	12*
3.														
4.														
														<u> </u>

Attachment E: Project Work Plan, Page 3 – Sample Template

Goal:

Measurable Outcome(s):

* Time Frame (Start/End Dates by Month in Project Cycle)

Major Objectives	Key Tasks	Lead Person	1*	2*	3*	4*	5*	6*	7*	8*	9*	10*	11*	12*
5.														
6.														
					+									\vdash

NOTE: Please do note infer from this sample format that your work plan must have 6 major objectives. If you need more pages, simply repeat this format on additional pages.

Attachment F: Instructions for Completing the Project Summary/Abstract

- All applications for grant funding must include a Summary/Abstract that concisely describes the proposed project. It should be written for the general public.
- To ensure uniformity, limit the length to 265 words or less, on a single page with a font size of not less than 11, doubled-spaced.
- The abstract must include the project's goal(s), objectives, overall approach (including target population and significant partnerships), anticipated outcomes, products, and duration. The following are very simple descriptions of these terms, and a sample Compendium abstract.

Goal(s) – broad, overall purpose, usually in a mission statement, i.e. what you want to do, where you want to be.

Objective(s) – narrow, more specific, identifiable or measurable steps toward a goal. Part of the planning process or sequence (the "how") to attain the goal(s).

Outcomes - measurable results of a project. Positive benefits or negative changes, or measurable characteristics that occur as a result of an organization's or program's activities. (Outcomes are the end-point)

Products – materials, deliverables.

• A model abstract/summary is provided below:

The Delaware Division of Services for Aging and Adults with Physical Disabilities (DSAAPD), in **partnership** with the Delaware Lifespan Respite Care Network (DLRCN) and key stakeholders will, in the course of this two-year project, expand and maintain a statewide coordinated lifespan respite system that builds on the infrastructure currently in place. The goal of this project is to improve the delivery and quality of respite services available to families across age and disability spectrums by expanding and coordinating existing respite systems in Delaware. The objectives are: 1) to improve lifespan respite infrastructure; 2) to improve the provision of information and awareness about respite service; 3) to streamline access to respite services through the Delaware ADRC; 4) to increase availability of respite services. Anticipated **outcomes** include: 1) families and caregivers of all ages and disabilities will have greater options for choosing a respite provider; 2) providers will demonstrate increased ability to provide specialized respite care; 3) families will have streamlined access to information and satisfaction with respite services; 4) respite care will be provided using a variety of existing funding sources and 5) a sustainability plan will be developed to support the project in the future. The expected **products** are marketing and outreach materials, caregiver training, respite worker training, a Respite Online searchable database, two new Caregiver Resource Centers (CRC), an annual Respite Summit, a respite voucher program and 24/7 telephone information and referral services.