

Congratulations on your IMLS award! You may be thinking, "Now What?" Well, welcome to Grantee 101. The Institute of Museum and Library Services designed this web presentation to help you, as a grant recipient of the Office of Library Services Discretionary Programs, understand how to successfully manage some key grant-related administrative activities.

Grantee 101 Sections Overview Grantee support Communications Administration Reporting requirements Changes requiring IMLS approval Assessment

Grantee 101 is made up of seven sections, this overview followed by ones on grantee support, communications, administration, reporting requirements, changes to your project, and assessment.

IMLS

- IMLS was established by the Museum and Library Services Act (MLSA) of 1996, which includes the Library Services and Technology Act and the Museum Services Act.
- Institute of Museum Services (1976) and Office of Library Programs, Dept of Education (1956)
 In 2008 the National Commission on Libraries and Information Science was consolidated under IMLS,
- Information Science was consolidated under IMLS, along with some of the activities of the National Center for Education Statistics. • Reauthorized in 2010.

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It may be helpful for you to have some background about IMLS. The Institute was established by the Museum and Library Services Act (MLSA) of 1996, which includes the Library Services and Technology Act and the Museum Services Act. It incorporated the Institute of Museum Services, founded in 1976 and the Office of Library Programs in the Department of Education, created in 1956. Then in 2008 the National Commission on Libraries and Information Science was consolidated under IMLS, along with some of the activities of the National Center for Education Statistics. IMLS was reauthorized in 2010.



IMLS's mission is to serve as the primary source of federal support for the nation's 123,000 libraries and 17,500 museums; to create strong libraries and museums that connect people to information and ideas; and to help build the capacity of libraries and museums through grantmaking, convenings, research and publications.



This slide shows a screen shot of the IMLS Web page for grant recipients and gives the URL below. The Grant Recipient tab is the third one from the left. This web presentation covers only some of the material available under the Grant Recipients tab, so be sure to check the IMLS Web site for more detailed information and answers.



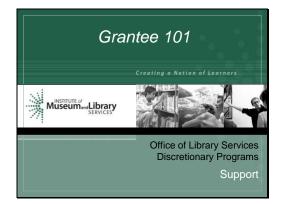
This slide shows a screen shot of the Administration page and gives the URL below. This is where you go to get information and instructions on everything from the general terms and conditions of your award to how to get reimbursed for covered expenses. All of the forms and documents that you need to administer your awards are located here.



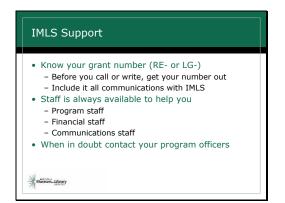
This slide shows a screen shot of the Legal References page and gives the URL below. Links on this page will point you or your legal counsel or auditor to relevant legislation, regulations, and Office of Management and Budget circulars and forms. There is a special section at the bottom on Grant-Related Civil Rights and Accessibility.



This is a screen shot of the Grantee Communications Kit and gives the URL below. This is the web page where you can learn how to publicize your award, to acknowledge IMLS when you do so, to download copies of the IMLS logo, and much more.



Grantee 101: section two, Support.



The first thing to keep in mind when you need IMLS support is your grant number (beginning with RE- or LG-). Before you call or write, please get your number out and include it all communications. IMLS staff is always available to help you: Program staff, Financial staff, and Communications staff. When in doubt contact your program officers.



If your grant is with the Laura Bush 21st Century Librarian Program, use the following contacts if you have questions for the Program Office:

> Mary Alice Ball, Senior Program Officer, 202/653-4730, <u>mball@imls.gov</u> Kevin Cherry, Senior Program Officer, 202/653-4662, <u>kcherry@imls.gov</u> Traci Rucker, Program Specialist, 202/653-4689, <u>trucker@imls.gov</u>

If they are for the Finance Office, contact **Sean McDonald**, Financial Specialist, 202/653-4719, <u>smcdonald@imls.gov.</u>

 Program Office 	
 Anthony Smith 202-653-4768 Chuck Thomas 202-653-4663 Kathy Mitchell 	Senior Program Officer asmith@imls.gov Senior Program Officer <u>cthomas@imls.gov</u> Program Specialist
202-653-4687 • Finance Office	kmitchell@imls.gov
- Sean McDonald 202/653-4719	Financial Specialist smcdonald@imls.gov

If your grant is with the National Leadership Grant Program, use the following contacts if you have questions for the Program Office:

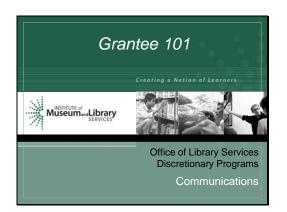
> Anthony Smith, Senior Program Officer, 202-653-4768, <u>asmith@imls.gov</u> Chuck Thomas, Senior Program Officer, 202-653-4663, <u>cthomas@imls.gov</u> Kathy Mitchell, Program Specialist, 202-653-4687, <u>kmitchell@imls.gov</u>

If they are for the Finance Office, contact **Sean McDonald**, Financial Specialist, 202/653-4719, <u>smcdonald@imls.gov</u>.

	ations and Government Affairs 02/653-4757
- Mamie Bittner	Director
- Carla Wilson	Government Affairs Officer
- Ellen Arnold Losey	 Senior Graphic Designer and Webmaster
- Kevin O'Connell	Writer/Editor

For communications support, contact the Office of Communications and Government Affairs at 202/653-4757.

Mamie Bittner, Director Carla Wilson, Government Affairs Officer Ellen Arnold Losey, Senior Graphic Designer and Webmaster Kevin O'Connell Writer/Editor



 Grantee Communications Kit

 • Kit provides guidance for spreading the word about your grant

 • Share this outstanding achievement with your community

 • Suggestions and materials to assist your public relations staff

 Online: www.imls.gov/redpients/grantee.aspx

 PDF: www.imls.gov/assets/1/AssetManager/GCK.pdf

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The grantee communications kit provides guidance for spreading the word about your grant so you can share this outstanding achievement with your community. It contains suggestions and materials designed to assist your public relations staff developed by the IMLS Office of Communications and Government Affairs.

Grantee 101: section three, communications.

IMLS Acknowledgement • IMLS requires public acknowledgement of the activities it supports Logo http://www.imls.gov/recipients/logos.shtm Tag line http://www.imls.gov/recipients/acknowledgement.shtm • Notify Office of Communications and Government Affairs about publicity campaign • Guidelines for activities supported by your grant • Public or press event, printed material, Web site

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IMLS Acknowledgement

communications channels:

UpNext, our blog; Twitter at @US_IMLS; our YouTube Channel: and

our RSS feed.

IMLS requires public acknowledgement of the activities it supports, using our logo and tag line. See our Web site for more details on logos and tag line.

You must notify OCGA when you have a publicity campaign. Guidelines for activities supported by your grant, whether they are a public or press event, printed material, or a Web site are posted on the IMLS Web site.

We encourage you to check out all of the IMLS

Primary Source, our free e-mail newsletter;

IMLS Communications Channels	
 Primary Source, our free e-mail newsletter Subscribe at www.imls.gov/signup.aspx UpNext, our blog Subscribe at blog.imls.gov Follow us on Twitter at @US_IMLS Our YouTube Channel Visit at www.youtube.com/USIMLS 	

Our RSS feed

– Subscribe at www.imls.gov/rss/news.aspx

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Share Your Project with IMLS

- Keep us in the loop
- Congressional Announcement
- advance notice of the awardPublic Announcement
- press release
- press release
 post information on our website
- Project Profiles
- feature story

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Keep us in the loop as your grant project moves forward. We'd like to know if you produce a publication, create a website, or hold an event as part of your grant activities. Here are some of the ways in which we can help you publicize your grant project.

Congressional Announcement – we give advance notice of the award to your federal representatives and senators.

Public Announcement – we put out a press release and post information on our website. Project Profiles – we write a feature story for our website and for Primary Source.



Fast Facts

Basic information on each IMLS grant program is available on the IMLS Web site for your use at the URL below.

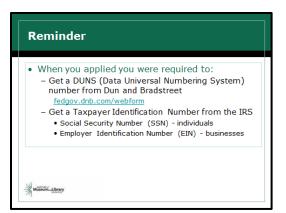


General Terms & Conditions
 This web presentation highlights only some of the terms & conditions that apply to your IMLS grant Complete document is available at: www.imls.gov/assets/1/AssetManager/GTC_0511.pdf Apply to majority of discretionary awards You must comply with these requirements Subject to audit Failure to comply could result in suspension or termination of the grant and IMLS recovery of grant funds.

Grantee 101: section four, administration.

This web presentation highlights only some of the terms and conditions that apply to your IMLS grant. The complete document is available at the following link: <u>http://imls.gov/pdf/GTC_0511.pdf</u> General terms & conditions apply to the majority of discretionary awards.

You must comply with these requirements. All IMLS grant recipients are subject to audit. Failure to comply could result in suspension or termination of the grant and IMLS recovery of grant funds.



Register with CCR / SAM		
• Whe	n you applied you were required to:	
– Re	gister with Central Contractor Registration (CCR)	
• On Ju	uly 24, 2012 CCR became SAM	
"9	SYSTEM FOR AWARD MANAGEMENT"	
	https://www.sam.gov/sam/	
	mbines eight federal procurement systems and catalog of Federal Domestic Assistance	
• CCR	records will be transferred to SAM	
	nust register in SAM and be validated to ect with your records	

Partnerships

Informal

Letters of support
Formal

Lead grantee has full responsibility for grant

- All reporting of time & effort
- Submit Partnership Statement form
 DUNS number
- DONS number
 Agree to complete specified activities
- Use funding in accordance with applicable laws
- Facilities & programs must comply with federal law

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Reminder

When you applied you were required to: 1) get a DUNS (Data Universal Numbering System) number from Dun and Bradstreet at the following link:

http://www.imls.gov/applicants/grantsgov/duns.s htm

2) get a Taxpayer Identification Number from the IRS, either a Social Security Number (SSN) for individuals or an Employer Identification Number (EIN) for businesses.

When you applied you were required to register with Central Contractor Registration (CCR). On July 24, 2012 CCR became SAM: **"SYSTEM FOR AWARD MANAGEMENT"** https://www.sam.gov/sam/

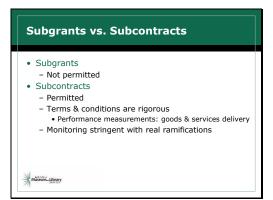
SAM combines eight federal procurement systems and the Catalog of Federal Domestic Assistance.

CCR records will be transferred to SAM. You must register in SAM and be validated to connect with your records.

IMLS encourages the use of partnerships in the grants it funds.

An informal partnership only requires letters of support.

In a formal partnership the lead grantee has full responsibility for the grant and for all reporting of time & effort. Each partner must submit a Partnership Statement form including a DUNS number and must agree to complete the specified activities. All partners must use funding in accordance with applicable laws and all facilities & programs must comply with federal law.



It is critical for you to understand the difference between subgrants and subcontracts. Subgrants are not permitted. Subcontracts are permitted because their terms & conditions are rigorous with performance measurement based on goods & services delivery . Monitoring is stringent with real ramifications for non-fulfillment.

Allowable Costs

- IMLS General Terms and Conditions overview
 Federal cost principles in detail:
- 2 CFR, Part 220 Educational institutions
 Formerly OMB Circular A-21
- 2 CFR, Part 230 Non-profit organizations
 Formerly OMB Circular A-122
- 2 CFR, Part 225 State, local, and Indian tribal governments
 - Formerly OMB Circular A-87

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If you have questions regarding allowable costs, consult the IMLS General Terms and Conditions for an overview. For more detailed information on federal cost principles consult the appropriate document. Either 2 CFR, Part 220 – Cost Principles for Educational institutions (formerly OMB Circular A-21); 2 CFR, Part 230 – Cost Principles for Non-profit organizations (formerly OMB Circular A-122), or 2 CFR, Part 225 – Cost Principles for State, local, and Indian tribal governments (formerly OMB Circular A-87).

Food and Entertainment Federal funding cannot be used for: Food for entertainment purposes Receptions, all-conference parties Alcohol under any circumstances Gifts or honoraria Federal funding can be used for: Food for educational events if within project scope Dinner speaker Lunch-time "table topic" discussions Continental breakfast with poster session Consultant or speaker fees

Federal funding cannot be used for food for entertainment purposes, such as at receptions or all-conference parties, or for alcohol under any circumstances. It cannot be used for gifts or honoraria.

Federal funding can be used for food for educational events if within the project scope, for example, a dinner speaker, lunch-time "table topic" discussions, or a continental breakfast with a poster session. Federal funding can also be used to pay consultant or speaker fees.

Cost Sharing

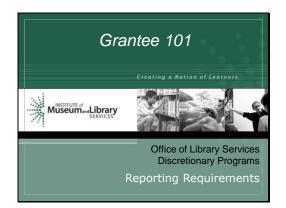
- 1:1 match required for every federal dollar spent on non-student support activities
- Reduction in student support=Increase in cost sharePortion of project costs not charged to IMLS funds
 - Grantee's cash contributions
 - Grantee's contributions of services and property
 - Third party in-kind contributions
- Grantee must maintain auditable records
- Maintain time & effort logs
- Cannot include contributions from state agencies if
- from federally-assisted program

Cost Sharing is another important part of your IMLS grant's terms and conditions. A 1 to 1 match is required for every federal dollar spent on non-student support activities. A reduction in student support will result in an increase in your cost share. Cost sharing is the portion of your project costs not charged to IMLS funds, for example, your cash contributions or your contributions of services and property, or third party in-kind contributions.

As a grantee you must maintain auditable records and maintain time & effort logs. You cannot include contributions from state agencies as part of your cost share calculations if they are from a federally-assisted program.

Getting Paid Required forms are available on the IMLS website ACH Payment Enrollment Form (SF 3881) Request for Advance or Reimbursement Form (SF 270) Email completed forms to <u>Grantsadmin@imls.gov</u> Question about payments? Contact your IMLS Financial Specialist Use your grant number in all communications

Of course you want to know about getting paid. The required forms are available on the IMLS Web site: both the ACH Payment Enrollment Form (SF 3881), and the Request for Advance or Reimbursement Form (SF-270). Please email the completed forms to <u>Grantsadmin@imls.gov</u>. If you have a question about payments, contact your IMLS Financial Specialist being sure to use your grant number in all communications.



Grantee 101: section five, reporting requirements.

Reporting Essentials

- Put your grant number on all reports
- Include abstract from original proposal
- · All reports must use the IMLS cover sheet www.imls.gov/assets/1/AssetManager/CoverSheet.pdf - Must be signed by authorized certifying official
- All components must be submitted together • You will need both DUNS and EIN numbers
- Reporting schedule was included in original award
- packet

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Submitting Reports

- · Reports of 20 pages or less, including Cover Sheet and attachments, may be:
 - Emailed to imlsreporting@imls.gov - Faxed to 202-653-4604
- Reports of more than 20 pages, send to: Grants Administration Institute of Museum and Library Services 1800 M Street, NW / 9th Floor Washington, DC 20036-5802

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Interim Reports / Financial Reports

- · Submit on an annual basis
 - Previously had to submit twice a year
 - Focus on activities since last interim report
 - Include both financial and narrative reports
- Financial report - Use SF-425 to report financial activity for reporting
 - period Instructions are available at the following link:
 - http://imls.gov/pdf/SF425%20FFR%20Instructions.pdf
 - Report should include both federal funds and local
 - cost share for the project

Please remember the following reporting essentials:

- Put your grant number on all reports
- Include the abstract from your original proposal
- All reports must use the IMLS cover sheet available at this link:

www.imls.gov/assets/1/AssetManager/CoverShe et.pdf and the cover sheet must be signed by your authorized certifying official

 All reports components must be submitted together and you will need both your DUNS and EIN numbers.

· Your reporting schedule was included in the original award packet.

Submitting Reports

Reports of 20 pages or less, including the cover sheet and attachments, may be emailed to imlsreporting@imls.gov or faxed to 202-653-4604.

Reports of more than 20 pages, should be sent to:

> Grants Administration Institute of Museum and Library Services 1800 M Street, NW / 9th Floor Washington, DC 20036-5802

Interim reports should be submitted on an annual basis; previously they had to be submitted twice a year. Interim reports include both a financial report and a narrative report. For the financial report, use the SF-425 form to report financial activity for the reporting period. Instructions are available at the following link:

http://imls.gov/pdf/SF425%20FFR%20Instruction s.pdf. Your report should include both federal funds and the local cost share for the project.

Interim Reports / Narrative reports

- Impact can focus on outputs, e.g. patrons served
- Report on status of schedule, explaining delays
- Describe both project successes and challenges
 Justification of travel with attachments

 Critical for foreign travel
- Detail activities by grant-funded staff
- E.g., increased time and effort to run a conference
 Include equipment purchases

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When writing your narrative report, remember that your impact can focus on outputs, e.g. patrons served. Report on the status of your schedule, explaining delays. Describe both project successes and challenges. Include a justification of travel with attachments, especially critical for foreign travel. Detail the activities by grant-funded staff, e.g., increased time and effort to run a conference. Include equipment purchases.

Narrative Reports (cont.)

- Describe all communication activities
 Papers, blogs, press releases, general press
- Budget amendments with or without IMLS approval
- Personnel changes with or without IMLS approval

Your narrative report should also describe all communication activities, whether they are conference papers, blogs, press releases, or general press. Include any budget amendments with or without IMLS approval, and any personnel changes with or without IMLS approval.

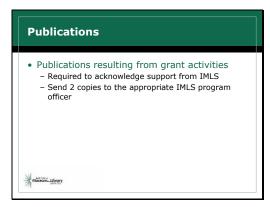
Final Report

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- Submit by the deadline in reporting schedule
- Financial report
- Financial records must be retained for three years after submitting the final report
- Narrative report
- Impact should focus on outcomesQuantitative forms must be completed

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Submit your final report by the deadline in your reporting schedule. It should include a financial report; remember that financial records must be retained for three years after submitting the final report. It also should include a narrative report with the impact focusing on outcomes, rather than outputs as in the interim reports. The distinctions between the two are explained in Section 7 of this presentation. Quantitative forms must be completed.



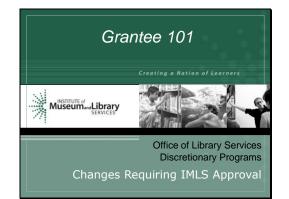
Publications resulting from grant activities are required to acknowledge support from IMLS. In addition, you must send 2 copies to the appropriate IMLS program officer.

Use of Reporting

- Provides transparency and accountability in use of federal funds
- Informational needs of elected officials and other stakeholders
- Grant program evaluation
 Enables grantees to improve performance
 - Offers lessons learned and best practices
- Analysis and research by IMLS and others
- Supports research across a range of grants
 Informs other grantees or potential applicants

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You may ask yourself what is the use of reporting. It provides transparency and accountability in the use of federal funds. It meets the informational needs of elected officials and other stakeholders. It supports grant program evaluation that enables grantees to improve their performance and that offers lessons learned and best practices. Reporting allows analysis and research by IMLS and others, supporting research across a range of grants. Finally, it informs other grantees or potential applicants.



Grantee 101: section six, changes requiring IMLS approval.

Major Changes Require Approval

- Approval is required prior to making change Generally any major decisions or project activities
- that differ from accepted proposal – Usually authorized certifying official must sign change request or must be copied on request
- Changes in activities must meet the goals defined within the scope of the original proposal
- Budget revisions greater than 10%Reductions in cost share
- Reductions in cost share

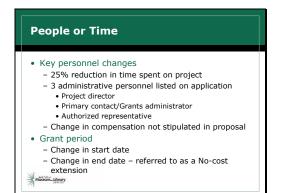
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Major changes to your grant require approval prior to making any change. Generally that means any major decisions or project activities that differ from the accepted proposal. Usually the authorized certifying official must sign the change request or must be copied on the request. Changes in activities must meet the goals defined within the scope of the original proposal. Budget revisions greater than 10% always require prior approval from IMLS, as do reductions in cost share.

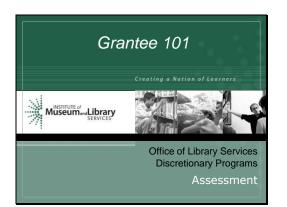
Travel and Student Support Travel Foreign Must be on a U.S. flag air carrier Document designator code and flight number Domestic if not included in proposal Conference Changes in student support Often affect the cost share For LB21 awards everything else is administrative

Certain conditions regarding travel and student support might also necessitate approval from IMLS. Foreign travel must be on a U.S. flag air carrier and you must document its designator code and flight number. If it is not possible to fly on a U.S. air carrier, you will need to get written prior approval from your IMLS program officer. If you did not include domestic travel, for example to attend a conference, in your proposal than you will need to get written prior approval from your IMLS program officer.

Changes in student support may also require IMLS approval because they can often affect the cost share that is required of grantees. For Laura Bush 21st Century Librarian awards everything else is an administrative cost and requires cost share.



Changes in people or time also require prior IMLS approval. Key personnel changes require prior IMLS approval when there is a 25% reduction in time spent on the project, if any one of the 3 administrative personnel listed on your application cover sheet change, or if there is a change in compensation that was not stipulated in the original proposal. You must also get prior IMLS approval if there is a change in the start date of a grant period, or a change in the end date, often referred to as a No-cost extension.



Value of Assessment in Reporting Tangible, meaningful demonstration of impact Clear, concise data for disseminating results To the public, elected officials, stakeholders Justification of funder's investment Foundation for future initiatives Audiences studied speak through the data Anecdotes, numbers, percentages Go beyond participant satisfaction surveys Build in ways to assess how attendees used what they learned in workshop to help their communities

Grantee 101: section seven, assessment.

This section is about the value that assessment plays in reporting. It provides a tangible, meaningful demonstration of impact giving clear, concise data for disseminating results to the public, elected officials, and stakeholders. Assessment may provide justification of the funder's investment or serve as the foundation for future initiatives. The audiences that have been studied can speak through the data, whether through anecdotes, numbers, or percentages. For these reasons, it is important for you as a grant recipient to go beyond participant satisfaction surveys and build in ways to assess how attendees used what they learned in a workshop to help their communities, for example.

Assessment Planning

- Essential to start planning before or as soon as grant begins
 - Focus on measurable outcomes to show impact
 At the end of grant you want to be able to answer:
 What difference did this make in peoples' lives?
- Shaping Outcomes self-paced online tutorial

 Outcomes-based planning and evaluation
 http://www.shapingoutcomes.org/index.htm
- This web presentation highlights certain parts

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Measuring Outcomes

- As a successful IMLS applicant you:
 - Demonstrated the need for your project
 - Persuaded reviewers that you could best address it
 Articulated clear goals and activities
 - Developed evaluation & sustainability plans
- Effective evaluation is about measuring outcomes
 - Did your project meet the stated need?
 - How can you show that it did?
 - What can you measure in a particular timeframe?
 short, medium, long

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Outputs vs. Outcomes

- Common assessment method measures outputs
 - Outputs focus on impact on the libraryNumber of items circulated
 - Number of patrons served
 - Number of students in a class
- More effective assessment method is outcomes – Outcomes focus on impact on the people served
 - Measurable changes or indicators
 - Knowledge, skill, behavior, job level
 - The # and % of (participants) who (demonstrate a specified change)

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It is essential to start planning for assessment before or as soon as your grant begins. Focus on measurable outcomes to show impact because at the end of the grant you want to be able to answer the question: What difference did this make in peoples' lives?

Shaping Outcomes is a self-paced online tutorial that offers a wonderful introduction to outcomesbased planning and evaluation. It is available at the following link:

<u>http://www.shapingoutcomes.org/index.htm</u> This web presentation highlights certain parts of the Shaping Outcomes tutorial.

Assessment is about measuring your outcomes. As a successful IMLS applicant you demonstrated the need for your project and persuaded reviewers that you could best address it. You articulated clear goals and activities, and developed evaluation & sustainability plans. Effective evaluation is about measuring outcomes. Did your project meet the stated need? How can you show that it did? What can you measure in a particular timeframe, whether it's short, medium, or long?

Let's briefly clarify the difference between outputs and outcomes. A common assessment method measures outputs. Outputs focus on impact on the library, by counting the number of items circulated, number of patrons served, or number of students in a class. A more effective assessment method measures outcomes. Outcomes focus on impact on the people served looking for measurable changes or indicators in things like knowledge, skill, behavior, or job level. They assess the # and % of (participants) who (demonstrate a specified

change). You decide the who and the what most appropriate for your project.

Data Collection

- Choose most appropriate source for data

 Survey, observation, interviews, etc.
 Match for meaningful measurable indicators
- Select the target audience
 Full or representative group of participants
- Decide on frequency of data gathering
 Will you measure before and after the project?
 - Baseline data
 - Will you measure during the project cycle?

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When you plan you data collection, you will want to choose the most appropriate source for data, perhaps a survey, observation, interviews, or something else. It needs to be a match for meaningful measurable indicators. Select the target audience, either a full or representative group of participants. Decide on the frequency of your data gathering. Will you measure before and after the project? Think about the value of having baseline data. Will you measure during the project cycle?

Targets

- Clarify hopes for successful outcomes

 Use numbers or percentages
- Ground targets in knowledge and practice
 Professional literature
 - Professional literature
 Established standards
 - Past performance
- Expect targets to be revised

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Targets can be helpful when you're creating an assessment plan. You can clarify your hopes for successful outcomes by using numbers or percentages. Set realistic targets by grounding them in knowledge and practice by looking at professional literature, established standards, or past performance. Ultimately, though, you need to expect your targets to be revised.

Best Practices for Grantees

- Good stewards of federal funding
- Well-conceived and executed project
 - Estimated expenses = actual expenses
 Steady spending rate tied to activities
 - Project goals are achieved
- No-cost extension may be available to ensure success
- Activities can be added with program officer approval
 Project fully evaluated
- Project outcomes effectively disseminated
- To colleagues and external audiences

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In conclusion we would like to highlight some best practices for grantees. We all want to be good stewards of federal funding. In a wellconceived and executed project, estimated expenses equal actual expenses and there is a steady spending rate tied to activities. Project goals are achieved. Remember that a no-cost extension may be available to ensure success and that activities can be added with program officer approval. Two other important best practices are that your project is fully evaluated and that project outcomes are effectively disseminated both to colleagues and external audiences.



This web presentation covered only some of the material available on the IMLS Web site. Be sure and visit it for more detailed information and answers.

Grantee 101

- $\ensuremath{\mathsf{IMLS}}$ is testing its use of web presentations
- Accessibility is a priority
- Same material presented in different formats
- IMLS welcomes your feedback
- Send comments to Mary Alice Ball at: <u>mball@imls.gov</u>

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IMLS is testing its use of web presentations such as Grantee 101. Accessibility is a priority so the agency is presenting the same material in different formats. IMLS welcomes your feedback. Please send comments to Mary Alice Ball at: mball@imls.gov.