



***Using the Agency for Healthcare
Research and Quality (AHRQ)
Medical Office Survey on
Patient Safety Culture***

Webinar

April 29, 2011

1:00 – 2:00 pm ET



Agency for Healthcare Research and Quality

Advancing Excellence in Health Care • www.ahrq.gov

**PATIENT
SAFETY**

AHRQ Surveys on Patient Safety Culture (SOPS)



- Hospital Survey on Patient Safety Culture
- Nursing Home Survey on Patient Safety Culture
- Medical Office Survey on Patient Safety Culture
- Pharmacy Survey on Patient Safety Culture – *Under development*

www.ahrq.gov/qual/patientsafetyculture



Today's Speakers

- **Joann Sorra**, Project Director for the AHRQ Surveys on Patient Safety Culture at Westat
- **John Hickner**, Chairman of Family Medicine, Cleveland Clinic
- **Lyle J (LJ) Fagnan**, Associate Professor of Family Medicine at Oregon Health & Science University and Director of the Oregon Rural Practice-based Research Network (ORPRN)
- **Naomi Dyer**, Senior Study Director at Westat

Agenda

- Development of the AHRQ Medical Office Survey on Patient Safety Culture
 - [John Hickner](#)
- Practice Reflections & Perceptions of MO SOPS—Process, Value, and Potential Use
 - [LJ Fagnan](#)
- Preliminary Comparative Results and Analyses from the Medical Office Survey on Patient Safety Culture
 - [Naomi Dyer](#)
- Medical Office SOPS Comparative Database
 - [Joann Sorra](#)
- Q&A with the audience

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SOPS USER NETWORK

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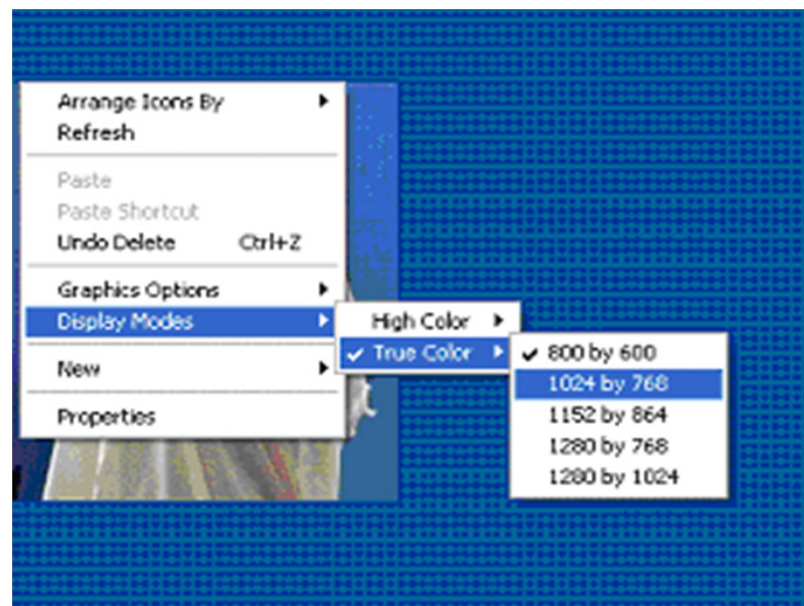
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