The Centers for Medicare and Medicaid Services

National Conference on Care Transitions

December 3, 2010

Conference Objectives:

- Provide a forum for healthcare providers to receive useful guidance regarding the upcoming Community-Based Care Transitions Program (CCTP) outlined in Section 3026 of the Affordable Care Act
- Present models of care transition interventions that have been implemented in various settings throughout the country
- Make information available regarding how best to lay the foundation for the successful implementation of care transitions interventions
- I. **Community-Based Care Transitions Program** 8:00 a.m. 8:30 a.m. Linda Magno, Director of Medicare Programs and Demonstrations Group and Juliana Tiongson, CCTP Team Lead
- II.Keynote Presenter8:35 a.m. 9:05 a.m.Donald M. Berwick, MD, MPP, Administrator, Centers for Medicare and
Medicaid Services

III.Hospital Implementation of Care9:10 a.m. - 10:55 a.m.Transition Programs

- Robert W. Pryor, MD, MBA, President & Chief Executive Officer designee and Chief Operating Officer, Scott & White Healthcare
- Jennifer Markley, RN, BSN, Senior Director, Medicare Quality Improvement and Director, Texas Care Transitions Project, TMF Health Quality Institute
- Robin Jones, RN, Quality Care Coordinator, Valley Baptist Medical Center, Brownsville, TX
- Jeff Critchfield, MD, Chief, Division of Hospital Medicine and Medical Director, Risk Management, San Francisco General Hospital
- Mark V. Williams, MD, FACP, FHM, Professor & Chief, Division of Hospital Medicine, Northwestern University Feinburg School of Medicine and Principal Investigator, Project BOOST
- Matthew J. Schreiber, MD, Vice President and Chief Medical Officer, Piedmont Hospital and
- Cathie Berger, Director, Area Agency on Aging, Atlanta Regional Commission

IV.Remarks by Kathy Greenlee11:00 a.m. – 11:30 a.m.Assistant Secretary for Aging, Administration on Aging

V. Lunch

Quality Improvement Organization Support Center (QIOSC)

Jane Brock, MD, MSPH, Chief Medical Officer and Alicia Goroski, MPH, Care Transitions Project Director, Colorado Foundation for Medical Care

11:30 a.m. - 12:30 p.m.

12:00 p.m. – 12:30 p.m.

VI. Care Transition Intervention Model Implementation

- Transitions Program, University of Colorado at Denver
 Alan B. Stevens, PhD, Director, Program on Aging and Care, Scott & White Healthcare
- Naomi Hauser, RN, MPA, CLNC, Director of Healthcare Quality, Quality Insights of Pennsylvania and Tim Landrin, MPA, Director, Home and Community-Based Long Term Care Division, Southwestern Pennsylvania Area Agency on Aging
- Laurie Robinson, RN, CPE, CPUR, Director of Quality, eQHealth Solutions

VII. Long Term Care Transition Models

- Dianne M. Richmond, RN, MSN, APN, Theme Lead for Care Transitions and Patient Safety, Alabama Quality Assurance Foundation
- Sara Butterfield, RN, BSN, CPHQ, Senior Director, Health Care Quality Improvement, IPRO

VIII.Transitional Care Model Implementation2:50 p.m. - 3:50 p.m.

- Mary D. Naylor, PhD, RN, FAAN, Marian S. Ware Professor in Gerontology and Director, NewCourtland Center for Transitions and Health, University of Pennsylvania School of Nursing
- Andrew Miller, MD, MPH, Director, Physician Services, Healthcare Quality Strategies, Inc.
- Louis G. Colbert, MSW, LSW, Director and Denise V. Stewart, MSW, Deputy Director of Long Term Care, Delaware County Office of Services for the Aging

IX. Closing Remarks

3:50 p.m. – 4:00 p.m.

Please contact us with any additional questions or concerns about the CCTP program at <u>CareTransitions@cms.hhs.gov</u> or visit our website at <u>http://www.cms.gov/DemoProjectsEvalRpts/MD/itemdetail.asp?itemID=CM</u>S1239313.

12:35 p.m. – 1:55 p.m.

2:00 p.m. – 2:45 p.m.