### DEPARTMENT OF HEALTH AND HUMAN SERVICES

Office of the National Coordinator for Health Information Technology

# Health Information Technology; HIT Policy Committee: Request for Comment Regarding the Stage 2 Definition of Meaningful Use of Electronic Health Records (EHRs)

**AGENCY:** Office of the National Coordinator for Health Information Technology (ONC), Department of Health and Human Services (HHS).

**ACTION:** Request for Comments.

**SUMMARY:** This document is a request for comments by the HIT Policy Committee Meaningful Use Workgroup regarding the Stage 2 definition of meaningful use of EHRs.

**DATES**: <u>Comment Date</u>: To be assured consideration, comments must be received at one of the addresses provided below, no later than 5 p.m. on [INSERT DATE 30 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER].

**ADDRESSES:** Because of staff and resource limitations, we cannot accept comments by facsimile (FAX) transmission. You may submit comments by any of the following methods (please do not submit duplicate comments).

- <u>Electronically</u>: You may submit electronic comments on this request for information at <a href="http://www.regulations.gov">http://www.regulations.gov</a>. Follow the "Submit a comment" instructions. Attachments should be in Microsoft Word or Excel, WordPerfect, or Adobe PDF.
- <u>Regular, Express, or Overnight Mail:</u> Department of Health and Human Services, Office of the National Coordinator for Health Information Technology, Attention: Joshua Seidman, Mary Switzer Building, 330 C Street, SW, Suite 1200, Washington, DC 20201. Please submit one original and two copies. Please also allow sufficient time for mailed comments to be received before the close of the comment period.

 <u>Hand Delivery or Courier:</u> Office of the National Coordinator for Health Information Technology, Attention: Joshua Seidman, Mary Switzer Building, 330 C Street, SW, Suite 1200, Washington, DC 20201. Please submit one original and two copies. (Because access to the interior of the Mary Switzer Building is not readily available to persons without federal government identification, commenters are encouraged to leave their comments in the mail drop slots located in the main lobby of the building.)

**FOR FURTHER INFORMATION CONTACT:** Judy Sparrow, Office of the National Coordinator, HHS, 330 C Street, SW., Washington, DC 20201, 202-205-4528

# SUPPLEMENTARY INFORMATION:

<u>Inspection of Public Comments:</u> All comments received before the close of the comment period will be available for public inspection, including any personally identifiable or confidential business information that is included in a comment. Please do not include anything in your comment submission that you do not wish to share with the general public. Such information includes, but is not limited to: A person's social security number; date of birth; driver's license number; state identification number or foreign country equivalent; passport number; financial account number; credit or debit card number; any personal health information; or any business information that could be considered to be proprietary. We will post all comments received before the close of the comment period at http://www.regulations.gov</u>. Follow the search instructions on that Web site to view public comments.

### I. Background

The Health Information Technology Policy Committee (HITPC) is a federal advisory committee that advises the U.S. Department of Health and Human Services (HHS) on federal HIT policy issues, including how to define the "meaningful use" (MU) of electronic health records (EHRs)

for the purposes of the Medicare and Medicaid EHR incentive programs. The HITECH portion of the American Recovery and Reinvestment Act (ARRA) of 2009 specifically mandated that incentives should be given to Medicare and Medicaid providers not for EHR adoption but for "meaningful use" of EHRs. In July of 2010, HHS released that program's final rule, thus defining stage 1 MU and strongly signaling that the bar for what constitutes MU would be raised in subsequent stages in order to improve advanced care processes and health outcomes.

The HITPC held six public hearings in 2010 including testimony from several dozen stakeholders and received additional dozens of public comments via its blog. All of this input helped to inform its many hours of public deliberations regarding the future vision of MU (e.g., stage 3) as well as the interim stepping stone of stage 2 MU that will set expectations for 2013 and 2014.

The HITPC has developed a **preliminary** set of recommendations specifically designed to solicit additional public feedback. The goal of sending out this request for comment (RFC) early is threefold.

- 1. Provide some signal to the industry of potential new EHR functionalities that the HITPC may recommend to help the industry get a head start on developing new functionalities.
- 2. Extend the public discussion of future stage MU definitions through a more formal public comment process well in advance of its formal final stage 2 recommendations to be issued in the summer of 2011.
- 3. Request input on specific questions.

Following analysis of the comments received through the 30-day public comment period, the HITPC intends to revisit these recommendations in its public meetings in the spring of 2011. At that time, the HITPC will be able to review public comments in the context of the early feedback from providers on experience with stage 1 MU. That input will come through many vehicles: the Medicare program, the Medicaid program (both federal and state constituencies), the HIT regional extension program, and other sources.

It is important to note that, although the following RFC is being communicated via HHS and the Federal Register, it represents the preliminary thinking of the HITPC and not necessarily HHS or its various agencies.

### **II.** Solicitation of Comments

#### A. Structure and Relevant Concurrent HITPC Activities

The HITPC has created a matrix of objectives and measures that it is considering for its recommendations to HHS. These objectives are organized into four of the five health outcome priorities that formed the stage 1 MU organizing structure. The HITPC has a concurrent activity that is developing Stage 2 and 3 recommendations for the fifth health outcome priority—ensure adequate privacy and security protections for personal health information. The HITPC and its Privacy & Security Tiger Team will subsequently release recommendations for this domain. In addition, the HITPC has a Quality Measures (QM) Workgroup that is concurrently developing a framework for the evolution of clinical quality measures to be electronically reported as part of Stages 2 and 3 MU. The HITPC recently collected public input through a request for comment on a set of proposed measure concepts,

and it will provide more guidance on its measure development priorities in the near

future following synthesis and analysis of those public comments.

# B. Proposed MU Objectives and Measures for Stages 2 and 3

(Please note all proposed objectives include EPs and EHs unless otherwise specified)				
Meaningful Use: Stage 1 Final Rule (italics optional Stage 1) and Proposed				
Objectives for Stages 2 and 3				
Improving Quality, Safety, Efficiency & Reducing Health Disparities				
Stage 1 Final Rule	Proposed Stage 2	Proposed Stage 3	Comments	
CPOE for	CPOE (by licensed	CPOE (by licensed		
Medication orders	professional) for at	professional) for at		
<u>(30%)</u>	least 1 medication,	least 1 medication,		
	and 1 lab or	and 1 lab or		
	radiology order for	radiology order on		
	60% of unique	80% of patients who		
	patients who have at	have at least 1 such		
	least 1 such order	order (order does		
	(order does not have	not have to be		
	to be transmitted	transmitted		
	electronically)	electronically)		
Drug-drug/drug-	Employ drug-drug	Employ drug-drug	Reporting of drug	
allergy interaction	and drug-allergy	and drug-allergy	interaction checks to	
checks	interaction checks	(and possibly drug-	be defined by	
	on appropriate	lab) interaction	quality measures	
	evidence-based	checks on	workgroup	
	interactions	appropriate		
		evidence-based		
		interactions		
E-prescribing (eRx)	60% of orders	90% of orders		
(EP) <u>(40%)</u>	(outpatient and	(outpatient and		
	hospital discharge)	hospital discharge)		
	transmitted as eRx if	transmitted as eRx if		
	fits patient	fits patient		
	preference	preference		
Record	80% of patients	90% of patients		
demographics	have demographics	have demographics		
<u>(50%)</u>	recorded and can	recorded (including		
	use them to produce	IOM categories <sup>1</sup> )		
	stratified quality	and can use them to		
	reports	produce stratified		
		quality reports		
Report CQM	Continue as per	Continue as per	The HIT Policy	

(Please note all proposed objectives include EPs and EHs unless otherwise specified)

electronically	Quality Measures Workgroup and CMS	Quality Measures Workgroup and CMS	Committee's Quality Measures Workgroup issued a request for comment in December; new measures will be considered after review of public comments
Maintain problem list (80%)	Continue Stage 1	80% problem lists are up-to-date	Drive list to be up to date by making it part of patient visit summary and care plans
Maintain active med list (80%)	Continue Stage 1	80% medication lists are up-to-date	Drive list to be up to date via medication reconciliation
Maintain active medication allergy list (80%)	Continue Stage 1	80% medication allergy lists are up- to-date	Drive the list to be up to date by making it part of visit summary
Record vital signs (50%)	80% of unique patients have vital signs recorded	80% of unique patients have vital signs recorded	
Record smoking status (50%)	80% of unique patients have smoking status recorded	90% of unique patients have smoking status recorded	
Implement 1 CDS rule	Use CDS to improve performance on high-priority health conditions. Set CDS attributes for purposes of certification: 1. Authenticated (source cited); 2. Credible, evidence- based; 3. Patient- context sensitive; 4. Invokes relevant knowledge; 5. Timely; 6. Efficient workflow; 7. Integrated with	Use CDS to improve performance on high-priority health conditions. Set CDS attributes for purposes of certification: 1. Authenticated (source cited); 2. Credible, evidence- based; 3. Patient- context sensitive; 4. Invokes relevant knowledge; 5. Timely; 6. Efficient workflow; 7. Integrated with	

	EHR; 8. Presented	EHR; 8. Presented	
	to the appropriate party who can take action	to the appropriate party who can take action	
Implement drug formulary checks	Move current measure to core	80% of medication orders are checked against relevant formularies	What is the availability of formularies for eligible professionals?
Record existence of advance directives (EH) <u>(50%)</u>	For EP and EH: 50% of patients >=65 years old have recorded in EHR the result of an advance directive discussion and the directive itself if it exists	For EP and EH: 90% of patients >=65 years old have recorded in EHR the result of an advance directive discussion and the directive itself if it exists	Potential issues include: state statutes; challenges in outpatient settings; age; privacy; specialists; needs to be accessible and certifiable; need to define a standard
Incorporate lab results as structured data ( <b>40%)</b>	Move current measure to core, but only where results are available	90% of lab results electronically ordered by EHR are stored as structured data in the EHR and are reconciled with structured lab orders, where results and structured orders available	
Generate patient lists for specific conditions	Generate patient lists for multiple patient-specific parameters (move to core)	Patient lists are used to manage patients for high-priority health conditions	
Send patient reminders <u>(20%)</u>	Move to core	20% of active patients who prefer to receive reminders electronically receive preventive or follow-up reminders	How should "active patient" be defined?
(NEW)	30% of visits have at least one electronic EP note	90% of visits have at least one electronic EP note	Can be scanned, narrative, structured, etc.
(NEW)	30% of EH patient days have at least	80% of EH patient days have at least	Can be scanned, narrative, structured,

	(NEW)	one electronic note by a physician, NP, or PA 30% of EH medication orders automatically tracked via electronic medication administration recording	one electronic note by a physician, NP, or PA 80% of EH inpatient medication orders are automatically tracked via electronic medication administration recording	etc.
-	Stage 1 Final Rule	<b>Families in Their Can</b> Proposed Stage 2	Proposed Stage 3	Comments
	Provide electronic copy of health information, upon request (50%) Provide electronic copy of discharge instructions (EH) at discharge (50%)	Continue Stage 1 Electronic discharge instructions for hospitals (which are given as the patient is leaving the hospital) are offered to at least 80% of patients (patients	90% of patients have timely access to copy of health information from electronic health record, upon request Electronic discharge instructions for hospitals (which are given as the patient is leaving the hospital) are offered to at least 90% of patients in the	Only applies to information already stored in the EHR Electronic discharge instructions may include items like a statement of the patient's condition, discharge medications, activities and diet,
	EHR-enabled patient-specific	may elect to receive a printed copy of the instructions)	common primary languages (patients may elect to receive a printed copy of the instructions) 20% offered patient- specific educational	follow-up appointments, pending tests that require follow up, referrals, scheduled tests
	educational resources (10%)		resources online in the common primary languages	
	(NEW <u>for EH</u> )	80% of patients offered the ability to view and download via the EHR's secure portal or the private and secure service of a business	80% of patients offered the ability to view and download via the EHR's secure portal or the private and secure service of a business	"Uniformly" implies HITSC should pick a single standard for human readable and a single standard for structured. Inpatient summaries

	associate, within 36 hours of discharge, relevant information contained in the record about EH inpatient encounters. Data are available in a uniformly human- readable form (HITSC to define; e.g., use of PDF or text).	associate, within 36 hours of discharge, relevant information contained in the record about EH inpatient encounters. Data are available in a uniformly structured form (HITSC to define; e.g., use of CCD or CCR).	include: hospitalization admit and discharge date and location; reason for hospitalization; providers; problem list; medication allergies; procedures; immunizations; vital signs at discharge; diagnostic test results (when available); discharge instructions; care transitions summary and plan; discharge summary (when available); gender, race, ethnicity, date of birth; preferred language; advance directives; smoking status
Provide clinical summaries for each	Patients have the ability to view and	Patients have the ability to view and	"Uniformly" implies HITSC should pick
office visit (EP)	download relevant	download relevant	a single standard for
<u>(50%)</u>	information about a	information about a	human readable and
	clinical encounter	clinical encounter	a single standard for
	within 24 hours of the encounter.	within 24 hours of the encounter.	structured. The following data
	Follow-up tests that	Follow-up tests that	elements about the
	are linked to	are linked to	encounter are
	encounter orders but	encounter orders but	included (where
	not ready during the	not ready during the	relevant): encounter
	encounter should be	encounter should be	date and location;
	included in future	included in future	reasons for
	summaries of that	summaries of that	encounter; provider;
	encounter, within 4 days of becoming	encounter, within 4 days of becoming	problem list; medication list;
	available. Data are	available. Data are	medication fist,
	available in a	available in a	allergies;
	uniformly human-	uniformly structured	procedures;
	readable form by	form by 2015	immunizations; vital

	2013 (HITSC to define; e.g., use of PDF or text)	(HITSC to define; e.g., use of CCD or CCR)	signs; diagnostic test results; clinical instructions; orders: future appointment requests, referrals, scheduled tests; gender, race, ethnicity, date of birth; preferred language; advance directives; smoking status
Provide timely electronic access (EP) (10%):	Patients have the ability to view and download (on demand) relevant information contained in the longitudinal record, which has been updated within 4 days of the information being available to the practice. Patient should be able to filter or organize information by date, encounter, etc. Data are available in a uniformly human- readable form by 2013 (HITSC to define; e.g., use of PDF or text).	Patients have the ability to view and download (on demand) relevant information contained in the longitudinal record, which has been updated within 4 days of the information being available to the practice. Patient should be able to filter or organize information by date, encounter, etc. Data are available in a uniformly structured form by 2015 (HITSC to define; e.g., use of CCD or CCR).	"Uniformly" implies HITSC should pick a single standard for human readable and a single standard for structured. The following data elements are included: encounter dates and locations; reasons for encounters; providers; problem list; medication list; medication allergies; procedures; immunizations; vital signs; diagnostic test results; clinical instructions; orders; longitudinal care plan; gender, race, ethnicity, date of birth; preferred language; advance directives; smoking status.
This objective sets the measures for "Provide timely	EPs: 20% of patients use the EHR's secure portal	EPs: 30% of patients use the EHR's secure portal	
electronic access	or the private and	or the private and	

(ED)" and for	secure service of a	secure service of a	
(EP)" and for "Provide clinical			
	business associate	business associate	
summaries for each	(that treats patient	(that treats patient	
office visit (EP)"	information	information	
	confidentially and in	confidentially and in	
	accordance with	accordance with	
	HIPAA business	HIPAA business	
	associate	associate	
	expectations), to	expectations), to	
	access their	access their	
	information (for an	information (for an	
	encounter or for the	encounter or for the	
	longitudinal record)	longitudinal record)	
	at least once.	at least once.	
	Exclusions: patients	Exclusions: patients	
	without ability to	without ability to	
	access the Internet	access the Internet	
(NEW)	EPs: online secure	EPs: online secure	
	patient messaging is	patient messaging is	
	in use	in use	
(NEW)	Patient preferences	Patient preferences	
	for communication	for communication	
	medium recorded	medium recorded	
	for 20% of patients	for 80% of patients	
	•	Offer electronic	
		self-management	
		tools to patients	
		with high priority	
		health conditions	
		EHRs have	
		capability to	
		exchange data with	
		PHRs using	
		standards-based	
		health data	
		exchange	
		Patients offered	
		capability to report	
		experience of care	
		measures online	
		Offer capability to	
		upload and	
		incorporate patient-	
		generated data into	
		EHRs and clinician	
		LITINS and Chiniciali	

		workflow	
Improve Care Coord	lination	WORKING W	
Stage 1 Final Rule	Proposed Stage 2	Proposed Stage 3	Comments
Perform test of HIE	Connect to at least three external providers in "primary referral network" or establish an ongoing bidirectional connection to at least one health information exchange	Connect to at least 30% of external providers in "primary referral network" or establish an ongoing bidirectional connection to at least one health information exchange	Successful HIE will require development and use of infrastructure like entity-level provider directories (ELPD)
Perform medication reconciliation (50%)	Medication reconciliation conducted at 80% of care transitions by receiving provider (transitions from another setting of care, or from another provider of care, or the provider believes it is relevant)	Medication reconciliation conducted at 90% of care transitions by receiving provider	
Provide summary of care record (50%)	Move to Core	Summary care record provided electronically for 80% of transitions and referrals	
(NEW)	List of care team members (including PCP) available for 10% of patients in EHR	List of care team members (including the PCP) available for 50% of patients via electronic exchange	
(NEW)	Record a longitudinal care plan for 20% of patients with high- priority health conditions	Longitudinal care plan available for electronic exchange for 50% of patients with high-priority health conditions	What elements should be included in a longitudinal care plan including: care team members; diagnoses; medications;

			allergies; goals of care; other elements?
<b>Improve Population</b>	and Public Health	1	
Stage 1 Final Rule	Proposed Stage 2	Proposed Stage 3	Comments
Submit	EH and EP:	EH and EP:	Stage 2 implies at
immunization data	Mandatory test.	Mandatory test.	least some data is
	Some	Immunizations are	submitted to IIS. EH
	immunizations are	submitted to IIS, if	and EP may choose
	submitted on an	accepted and as	not, for example, to
	ongoing basis to	required by law.	send data through
	Immunization	During well	IIS to different
	Information System	child/adult visits,	states in Stage 2.
	(IIS), if accepted and as required by	providers review IIS records via their	The goal is to eventually review
	law	EHR.	IIS-generated
	law		recommendations
Submit reportable	EH: move Stage 1	Mandatory test.	
lab data	to core		
		EH: submit	
	EP: lab reporting	reportable lab	
	menu. For EPs,	results and	
	ensure that	reportable	
	reportable lab	conditions if	
	results and	accepted and as	
	conditions are	required by law.	
	submitted to public	Include complete	
	health agencies	contact information	
	either directly or	(e.g., patient	
	through their	address, phone and	
	performing labs (if	municipality) in	
	accepted and as	30% (EH) of	
	required by law).	reports.	
		EP: ensure that	
		reportable lab	
		results and	
		reportable	
		conditions are	
		submitted to public	
		health agencies	
		either directly or	
		through performing	
		labs (if accepted and	
C	Marra to same	as required by law)	
Submit syndromic	Move to core.	Mandatory test;	

surveillance data		submit if accepted	
		Public Health Button for EH and EP: Mandatory test and submit if accepted. Submit notifiable conditions using a reportable public-health submission button. EHR can receive and present public health alerts or follow up requests. Patient-generated data submitted to public health	
		agencies	
<b>Ensure Adequate Pr</b>	vivacy and Security Pr	otections for Personal	<b>Health Information</b>
Stage 1 Final Rule	Proposed Stage 2	Proposed Stage 3	Comments
Conduct security review analysis & correct deficiencies			Additional privacy and security objectives under consideration via the HIT Policy Committee's Privacy & Security Tiger Team

# C. Additional Specific Questions for Public Comment

The Health Information Technology Policy Committee welcomes public comment on all proposed objectives and their associated definitions. In addition, the Committee seeks specific input on the following additional questions.

- 1. How can electronic progress notes be defined in order to have adequate specificity?
- 2. How should "common primary languages" be defined and should there be regional variation allowances (also applies to electronic discharge instructions)?

- 3. For patient/family access to personal health information, what standards should exist regarding accessibility for people with disabilities (e.g., interoperability with assistive technologies to support those with hearing, visual, speech, or mobile impairments)?
- 4. What strategies should be used to ensure that barriers to patient access whether secondary to limited internet access, low health literacy and/or disability are appropriately addressed?
- 5. What are providers' and hospitals' experiences with incorporating patientreported data into EHRs?
- 6. For future stages of meaningful use assessment, should CMS provide an alternative way to achieve meaningful use based on demonstration of high performance on clinical quality measures (e.g., can either satisfy utilization measures for recording allergies, conducting CPOE, drug-drug interaction checking, etc, or demonstrate low rates of adverse drug events)?
- **7.** Should Stage 2 allow for a group reporting option to allow group practices to demonstrate meaningful use at the group level for all EPs in that group?

## D. Evidence Base/Rationale for Proposed New Objectives

The HITPC identified proposed new objectives because of their potential impact on the five health outcome priorities to be achieved through the meaningful use of EHRs. Some of the relevant evidence to these proposed objectives is reflected below.

Patient and Family Engagement Italics indicate studies including proposed stage 2 measure(s) not in stage 1 In a randomized control trial assessing the efficacy of a home-based computer system in providing information and decision support as well as expert and other patient contacts to patients with HIV, findings were significant for improved quality of life indicators such as cognitive function, social support and participation in their health care, and also for decreased time spent during ambulatory visits, fewer phone calls to providers, and decreased number and length of hospitalizations.<sup>III</sup> Qualitative data analysis of provider impressions of a patient centered CDSS (Patient Assessment, Care and Education) designed to increase identification and treatment of chemotherapy related symptoms affirmed the increased awareness of underreported symptoms and additional benefits such as better communication with patients.<sup>IIII</sup>

A retrospective cross-sectional study analyzing the adoption of and patient satisfaction with a PHR reported 25% of patients registered with PHR and reported over 90% satisfaction with the PHR, with greatest satisfaction with test results, medication refills, and secure messaging.<sup>iv</sup>

A CDSS electronic checklist specifically aimed to improve delivery of evidence based discharge instructions for patients with heart failure (HF) or acute myocardial infarction (AMI) was evaluated to be effective in increasing delivery of discharge instructions (from 37.2% pre-intervention to 93.0% post-intervention). In addition, prescription of ACE or ARB in patients with HF and AMI improved to 96.7% from 80.7% and to 100% from 88.1%, respectively.<sup>V</sup>

An interventional study assessing the effect of patient messaging reminding patients of screening, diagnostic and monitoring tests in accordance with evidence based guidelines found an increase in adherence to clinical recommendations by 12.5% (p<0.001).<sup>vi</sup>

A randomized control trial of 246 patients who were newly diagnosed with breast cancer assessed the effect of a home-based computer system with information, decision-making and emotional support. The study found that patients in the intervention group were significantly more competent in seeking information, more comfortable participating in care, and more confident in their interactions with physicians at two months post intervention and had better social support and information competence at five months post intervention. Furthermore, the relative benefits in the intervention group were greater for patients in underserved populations.<sup>vii</sup>

# Quality and Safety

Italics indicate studies including proposed stage 2 measure(s) not in stage 1

A randomized control trial evaluating effect of CDSS alerting physicians to order VTE prophylaxis showed the intervention resulted in 41% decreased risk for VTE at 90 days.<sup>viii</sup>

Using CDS to alert physicians and pharmacists to 8 critical drug interactions resulted in 31% decrease in dispensed drugs known to have adverse interactions.<sup>ix</sup>

A prospective analysis of an antimicrobial surveillance system using evidence based guidelines in a children's hospital showed successful identification of prescribing errors allowing for early intervention.<sup>x</sup>

Analysis of a CDS system intervention aimed at improving asthma documentation and management in the emergency department found that asthma severity, asthma precipitants, ICU admission history and smoking status were recorded significantly more often with the CDSS. Additionally, 76% of patients received a discharge asthma plan compared with 16% before the intervention.<sup>xi</sup>

A prospective cohort study assessed efficacy of CDSS in identifying patients with acute lung injury (ALI) compared to physician diagnosis alone. This study is significant because early treatment of ALI is critical to overall prognosis. The CDSS had a sensitivity of 96.3% and specificity of 89.4% whereas physician diagnosis was 26.5% sensitive and 99.5% specific. Although the CDSS was less specific, physician diagnosis alone missed 239 cases while the CDSS missed 12.<sup>xii</sup>

A survey of ambulatory care providers assessed attitudes toward CPOE and e-prescribing systems and found that the majority reported improved quality of care and efficiency, prevention of medical errors, and increased patient satisfaction as advantages to the system. More than one

third reported that in the last month they had avoided a medication error because of system alerts In addition, slightly less than half reported better counseling of adverse effects and improved monitoring. (Despite this only 47% reported satisfaction with the system. Complaints included alerts regarding medications discontinued, alert fatigue, and alerts inappropriately identifying drug interactions.)<sup>xiii</sup>

Implementation of a web-based laboratory information system to treat multi-drug resistant tuberculosis patients in Peru greatly improved timely access to lab results and user satisfaction. The system was expanded to other institutions based on its success to serve a network for over 3.1 million patients. The system is at relatively low cost amounting to 1% of National Peruvian Tuberculosis annual budget.<sup>xiv</sup>

# **Population Health**

Italics indicate studies including proposed stage 2 measure(s) not in stage 1

Population based surveillance system in a large multicenter primary care network identified patients overdue for mammography screening. The interventional study showed that providers successfully contacted 63% of over 3,000 patients at risk.<sup>xv</sup>

A computer based smoking cessation program designed after extensive review of the literature on the barriers associated with such a program, was found to be effective, inexpensive and required little time or skill from staff. The program was continued following the conclusion of the study because of the satisfaction rates from providers and patients.<sup>xvi</sup>

Study showed feasibility and reliability of EHR based chronic kidney disease (CKD) registry composed of 57,276 patients in accurately relaying demographics and most comorbidities when compared to individual EHR chart review ( $\kappa > 0.80$ ). Study concluded such a registry has the potential to improve quality of care in this patient population and contribute to the development of a national CKD surveillance project.<sup>xvii</sup>

### **Care Coordination**

Italics indicate studies including proposed stage 2 measure(s) not in stage 1

A study assessing the effect of a medication reconciliation program in an ambulatory oncology clinic found at least one error in 81% of all patients' medication lists. In the group that received the intervention, 90% of incorrect medication lists were corrected, while only 2% were corrected in the control group (p < 0.001).<sup>xviii</sup>

2007 cross-sectional survey of US home health and hospice agencies found 33% increase in use of EHRs since 2000. The agencies used available EHR functionalities in general, including telemedicine and information sharing.<sup>xix</sup>

# Efficiency

Italics indicate studies including proposed stage 2 measure(s) not in stage 1

Antibiotic approval system guiding use of 28 restricted abx improved appropriate use of antibiotics and led to increased susceptibility of S. aureus to methicillin and of pseudomonas to several antibiotics. Patients with gram negative bacteremia did not suffer increased adverse outcomes as a result.<sup>xx</sup>

An interventional study (n=2200) compared RBC transfusions in critically ill patients before and after evidence based CDS intervention significant decrease in number of RBC transfusions per patient and percentage of patients transfused (p = 0.045 and p = 0.01 respectively) and net savings of almost \$60,000 (n=1100 patients).<sup>xxi</sup>

Dated: \_\_\_\_\_

Judy Sparrow,

National Coordinator,

Office of the National Coordinator for HIT.

**BILLING CODE: 4150-45-P** 

<sup>iv</sup> Ralston JD, Carrell D, Reid R, Anderson M, Moran M, Hereford J (2007) Patient web services integrated with a shared medical record: patient use and satisfaction. *J Am Med Inform Assoc.* 14(6):798-806.

<sup>v</sup> Riggio JM, Sorokin R, Moxey ED, Mather P, Gould S, Kane GC. Effectiveness of a clinical-decision-support system in improving compliance with cardiac-care quality measures and supporting resident training. *Acad Med.* 84(12):1719-26.

<sup>vi</sup> Rosenberg SN, Shnaiden TL, Wegh AA, Juster IA (2008) Supporting the patient's role in guideline compliance: a controlled study. *Am J Manag Care* 2008 14(11):737-44.

<sup>vii</sup> Gustafson DH, Hawkins R, Pingree S, McTavish F, Arora NK, Mendenhall J, Cella DF, Serlin RC, Apantaku FM, Stewart J, Salner A (2001) Effect of computer support on younger women with breast cancer.*J Gen Intern Med.* 16(7):435-45.

<sup>&</sup>lt;sup>i</sup> IOM categories as defined in: *Race, Ethnicity, and Language Data: Standardization for Health Care Quality Improvement* Institute of Medicine report, 2009. Of note, these categories are proposed to be used for stage 3, and are not required in proposed stage 2.

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