## TENNESSEE VALLEY AUTHORITY

# Freedom of Information Act Annual Report

October 1, 2006 to September 30, 2007

## I. Basic Information Regarding Report

A. Name, title, address, and telephone number of person(s) to be contacted with questions about the report.

Denise Smith FOIA Officer Tennessee Valley Authority 400 W. Summit Hill Drive (WT 7D) Knoxville, TN 37902-1499 (865) 632-6945

B. Electronic address for report on the World Wide Web.

http://www.tva.gov/foia/foia annual07.pdf

C. How to obtain a copy of the report in paper form.

Contact Denise Smith at the above address and/or telephone number.

II. How to Make a FOIA Request

For basic information about how to make a FOIA request, visit our Website at http://www.tva.gov/foia.

A. Names, addresses, and telephone numbers of all individual agency components and offices that receive FOIA requests.

All FOIA requests to TVA should be directed to Ms. Smith at the address given above.

B. Brief description of the agency's response-time ranges.

The median time for responding to all requests in FY 07 was 10 days.

C. Brief description of why some requests are not granted.

The primary reason for not granting requests for which records were located is that disclosure would result in a clearly unwarranted invasion of personal privacy.

- III. Definitions of Terms and Acronyms Used in the Report
  - A. Agency-specific acronyms or other terms.

TVA is the Tennessee Valley Authority

- B. Basic terms, express in common terminology.
  - 1. FOIA/PA request Freedom of Information Act/Privacy Act request. A FOIA request if generally a request for access to records concerning a third party, an organization, or a particular topic of interest. A Privacy Act request is a request for records concerning oneself; such requests are also treated as FOIA requests.
  - 2. Initial Request a request to a federal agency for access to records under the Freedom of Information Act.
  - 3. Appeal a request to a federal agency asking that it review at a higher administrative level a full denial or partial denial of access to records under the Freedom of Information Act, or any other FOIA determination such as a matter pertaining to fees.
  - 4. Processed Request or Appeal a request or appeal for which an agency has taken a final action on the request or the appeal in all respects.
  - 5. Multi-track processing a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests in each track are processed on a first-in/first-out basis. A requester who has an urgent need for records may request expedited processing (see below).
  - 6. Expedited processing an agency will process a FOIA request on an expedited basis when a requester has shown an exceptional need or urgency for the records which warrant prioritization of his or her request over other requests that were made earlier.
  - 7. Simple request a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
  - 8. Complex request a FOIA request that an agency using multi-track processing places in a slower track based on the volume and/or complexity of records requested.

- 9. Grant an agency decision to disclose all records in full in response to a FOIA request.
- 10. Partial grant an agency decision to disclose a record in part in response to a FOIA request, deleting information determined to be exempt under one or more of the FOIA's exemptions; or a decision to disclose some records in their entireties, but to withhold others in whole or in part.
- 11. Denial an agency decision not to release any part of a record or records in response to a FOIA request because all the information in the requested records is determined by the agency to be exempt under one or more of the FOIA's exemptions, or for some procedural reason (such as because no record is located in response to a FOIA request).
- 12. Time limits the time period in the Freedom of Information Act for an agency to respond to a FOIA request (ordinarily 20 working days from proper receipt of a "perfected" FOIA request).
- 13. "Perfected" request a FOIA request for records which adequately describes the records sought, which has been received by the FOIA office of the agency or agency component in possession of the records, and for which there is no remaining question about the payment of applicable fees.
- 14. Exemption 3 statute a separate federal statute prohibiting the disclosure of a certain type of information and authorizing its withholding under FOIA subsection (b)(3).
- 15. Median number the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- 16. Average number the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

## IV. Exemption 3 Statutes

- A. List of Exemption 3 statutes relied on by agency during the current fiscal year.
  - 1. Brief description of type(s) of information withheld under each statute.

Federal Property and Administrative Services Act of 1949, as amended, at 41 U.S.C. § 253b(m), prohibits the release or disclosure of an unsuccessful technical, management, or cost proposal submitted by a contractor in response to the requirements of a solicitation for a competitive proposal.

Archeological Resources Protection Act at 16 U.S.C. § 470hh prohibits the disclosure of information concerning the nature and location of archeological resources.

2. Statement of whether a court has upheld the use of each statute. If so, then cite an example.

Hornbostel v. United States Dep't. of the Interior, 305 F.Supp 2d 21 (D.D.C. 2003)

Starkey v. United States Dep't. of the Interior, 238 F.Supp 2d 1188 (S.D. Cal. 2002)

## V. Initial FOIA/PA Access Requests

- A. Numbers of initial requests.
  - 1. Number of requests pending as of end of preceding fiscal year <u>13</u>
  - 2. Number of requests received during current fiscal year 163
  - 3. Number of requests processed during current fiscal year <u>160</u>
  - 4. Number of requests pending as of end of current fiscal year 16
- B. Disposition of initial requests.
  - 1. Number of total grants 46
  - 2. Number of partial grants 79
  - 3. Number of denials 8
    - a. number of times each FOIA exemption used (counting each exemption once per request)
      - (1) Exemption 1 0
      - (2) Exemption 2 <u>0</u>
      - (3) Exemption 3  $\underline{\phantom{a}}$
      - (4) Exemption 4 <u>9</u>
      - (5) Exemption 5 <u>23</u>
      - (6) Exemption 6 <u>58</u>
      - (7) Exemption 7(A) 0
      - (8) Exemption 7(B) 0
      - (9) Exemption 7(C) <u>3</u>
      - (10) Exemption 7(D) <u>0</u>
      - (11) Exemption 7(E) 1
      - (12) Exemption 7(F) <u>0</u>
      - (13) Exemption 8 <u>0</u>
      - (14) Exemption 9 0

	4.	Other reasons for nondisclosure (total) 27						
		a. no records						
VI.	Appea	ls of Initial Denials of FOIA/PA Requests						
	A. Nu	mber of appeals.						
	1.	1. Number of appeals received during fiscal year5_						
	2.	Number of appeals processed during fiscal year4						
	B. Dis	B. Disposition of appeals.						
	1.	Number completely upheld 3						
	2.	Number partially reversed <u>0</u>						
	3.	Number completely reversed0_						
		a. number of times each FOIA exemption used (counting each exemption once per appeal)  (1) Exemption 1						
	4.	Other reasons for nondisclosure (total)						
		a. no records 1 b. referrals 0						

	c. request withdrawn0 d. fee-related reasons0 e. records not reasonably described0 f. not a proper FOIA request for some other reason0_ g. not an agency record0 h. duplicate request0 i. other (specify)0
VII. C	ompliance with Time Limits/Status of Pending Requests
A	. Median processing time for requests processed during the year.
	1. Track 1
	a. number of requests processed111
	b. median number of days to process
	2. Track 2
	a. number of requests processed <u>44</u>
	b. median number of days to process <u>33</u>
	3. Track 3
	a. number of requests processed <u>4</u>
	b. median number of days to process <u>115</u>
	4. Requests accorded expedited processing
	a. number of requests processed1
	b. median number of days to process <u>14</u>
В	. Status of pending requests.
	1. Number of requests pending as of end of current fiscal year by track
	Track 1 10 Track 2 6 Track 3 0
	2. Median number of days that such requests were pending as of that date
	Track 1 7.5 Track 2 50 Track 3

VIII.	Comparisons with Previous Year(s)							
	A. Comparison of numbers of requests received  FY 06: 108  FY 07: 163							
	B. Comparison of numbers of requests processed  FY 06: 111  FY 07: 160							
	C. Comparison of median number of days requests were pending as of end of fiscal year FY 06: 12 FY 07: 26							
	D. Number of requests for expedited processing received 1  Number of requests for expedited processing granted 1							
	E. Other narrative statements describing agency efforts to improve timeliness of FOIA performance and to make records available to the public (e.g., backlog-reduction efforts; specification of average number of hours per processed request; training activities; public availability of new categories of records)							
	As a result of more open information policies and increased emphasis on improving the administration of its FOIA program, the number of FOIA requests TVA receives continues to decline and response times have improved. In addition, TVA continues to improve the content of the general TVA website, of which FOIA is a prominent feature, to make information available to the public in a timely manner. TVA routinely provides information to the public through meetings with stakeholders, public notices, press releases, and other methods.							
IX.	Costs/FOIA Staffing							
	A. Staffing levels.							
	1. Number of full-time FOIA personnel1_							
	2. Number of personnel with part-time or occasional FOIA duties (in total work-years)55							
	3. Total number of personnel (in work-years) <u>1.55</u>							
	B. Total costs (including staff and all resources).							
	1. FOIA processing (including appeals) \$\frac{\$180,384}{}\$							
	2. Litigation-related activities (estimated)							
	3. Total costs <u>\$180,384</u>							

- X. Fees
  - A. Total amount of fees collected by agency for processing requests \$2,447.33
  - B. Percentage of total costs <u>1.36%</u>
- XI. FOIA Regulations (Including Fee Schedule)

TVA's FOIA regulations are located at 18 C.F.R. § 1301, and can be accessed at http://www.tva.gov/foia/foia regulations.htm.

- XII. Report on FOIA Executive Order Implementation
  - A. Description of supplementation/modification of agency improvement plan (if applicable)

TVA has made no modifications to its report issued June 14, 2006.

B. Report on agency implementation of its plan, including its performance in meeting milestones, with respect to each improvement area

Not applicable. See copy of report at http://www.tva.com/foia/pdf/improving\_agency\_disclosure.pdf

C. Identification and discussion of any deficiency in meeting plan milestones (if applicable)

Not applicable.

- D. Additional narrative statement regarding other executive order-related activities (optional)
- E. Concise descriptions of FOIA exemptions
  - Exemption 1 National security (classified) information.
  - Exemption 2 Records relating solely to the internal personnel rules and practices of an agency (routine or trivial matters) and records that would allow circumvention of another law or statute (security threats).
  - Exemption 3 Another federal law or statute prohibits the disclosure of the records.
  - Exemption 4 Protects trade secrets and commercial or financial information submitted to the government by an outside source, such as a contractor.
  - Exemption 5 Protects some inter-agency and intra-agency documents. Privileges incorporated within Exemption 5 include the attorney-client privilege, the attorney work-product privilege, the deliberative process privilege, the witness statement privilege, and the government confidential commercial privilege, among others.

Exemption 6 - Protects an individual's privacy interest.

Exemption 7 - Provides for the withholding of law enforcement records.

Exemption 8 - Pertains to records relating to the regulation and supervision of financial institutions.

Exemption 9 - Pertains to records concerning the location of wells.

## F. Additional statistics:

1. Ten Oldest Pending FOIA Requests (as of January 1, 2008)

1. Ten Glaest Fenantig For Free dests (as of sandary 1, 2000)								
Calendar Year	2000	2001	2002	2003	2004	2005	2006	2007
Requests	0	0	0	0	0	0	0	Nov 5
								Nov 16
								Nov 20
								Nov 27
								Dec 06
								Dec 11
								Dec 19
								Dec 26
								Dec 27
								Dec 31

#### 2. Consultations

a.) Number of Consultations Received, Processed, and Pending

a.) Trained of Consultations Received, Freeested, and Femalis								
Consultations Received	Consultations Received	Consultations Received From						
From Other Agencies	From Other Agencies	Other Agencies That Were						
During FY 07	That Were Processed	Pending at TVA as of						
	by TVA During FY 07	October 1, 2007 (includes						
	(includes those	those received prior to FY 07)						
	received prior to FY	-						
	07)							
0	0	0						

b.) Ten Oldest Pending Consultations Received From Other Agencies

Calendar Year	1999	2000	2001	2002	2003	2004	2005	2006	2007
Consults Received	0	0	0	0	0	0	0	0	0

## G. Attachment: Agency improvement plan (in current form)



400 W. Summit Hill Drive, Knoxville, Tennessee 37902-1499

June 14, 2006

#### IMPROVING AGENCY DISCLOSURE OF INFORMATION REPORT

This report is issued in accordance with Executive Order 13,392

A. Characterize overall nature of agency's FOIA operations (degree of detail optional), with optional reference to areas preliminarily considered for agency review. (Agencies may also describe any particular FOIA challenges that they face.)

The Tennessee Valley Authority (TVA) has established a tradition of working in partnership with the people it serves through its business operations as a public power utility and as a regional provider for economic development and resource management services. TVA allocates time and resources to providing information to the public in the spirit of maintaining open channels of communication and avoiding unnecessary FOIA requests. As a result of more open information policies and increased emphasis on improving the administration of its FOIA program, the number of FOIA requests continues to decline and response times have improved.

## B. List all areas selected for review

A review was conducted for all areas of TVA's FOIA program, including but not limited to, the volume of requests received and processed, overall median response time, the status of any back-logged requests, use of an electronic tracking system and multi-track processing, staffing levels, communication methods available to requesters, the accuracy of information on TVA's FOIA website, and records available in the electronic Reading Room.

## C. Include narrative statement summarizing results of review

Our review revealed that TVA does not receive a large volume of FOIA requests in relation to its size and scope of operations. On average TVA receives and processes approximately 100 requests per year. Notable is the fact that the number of FOIA requests has declined by one-third since 1998. This is due primarily to the increased availability of TVA information from other sources such as the TVA website, public meetings on issues and projects, TVA Board meetings, localized community relations activities, and other on-going educational and stakeholder relationship-building activities.

The median time for responding to all requests improved 61% from 1999 to 2004 and has been below 20 days since 2001. Currently, there is no back log of FOIA requests.

TVA uses an electronic tracking system to track FOIA requests and requesters, including but not limited to, the assignment of a unique tracking number to each request, calculation of the acknowledgement due date, tracking of exemptions used, and other information critical to TVA's FOIA Annual Report. TVA has used multi-track processing to respond to FOIA requests since 1998.

TVA takes a customer-friendly approach in handling inquiries from stakeholders. TVA has maintained a phone, fax number, and email address since 2000 that are used exclusively for FOIA inquiries. These communication contact points are answered in person during business hours. TVA dedicates an adequate level of funding to the FOIA program and has sufficient staff to respond to requests and inquiries in a timely manner.

TVA has a link to the FOIA website on the main page of the TVA website. In addition to information required by subsection (a)(2) of the FOIA to be made available on agency websites, the TVA FOIA website includes instructions on how to make a request, where to send it, how much it may cost to process, and how to appeal an initial determination. This information is related in commonly used terms and language to facilitate public understanding. TVA also maintains its frequently requested records in an electronic Reading Room on the FOIA website. A periodic review is conducted to identify any new information that may meet the requirements for publishing in the Reading Room.

## D. List all areas chosen as improvement areas for agency plan

TVA has consistently devoted management attention and resources to its FOIA program. Because TVA's administration of the FOIA is consistent with current guidance, meets or exceeds statutory response times, and is carried out in a customer-friendly manner, we have not identified any specific areas that need to be addressed for improvement or changes in the way FOIA requests are handled. Consequently, sections E. and F. of this report are omitted.

In accordance with Executive Order 13,392, and to further emphasize the importance of maintaining our performance in this area, TVA has designated a Chief FOIA Officer and a FOIA Public Liaison, and established a FOIA Requester Service Center on its FOIA website.