

## **FISCAL YEAR 2010 SNAP PARTICIPATION GRANT SUMMARIES FOR WEBSITE**

**Nebraska Health and Human Services, Division of Children and Family Services (DHHS)**, in partnership with the Food Bank of Lincoln and the Food Bank of the Heartland received \$824,611 to expand their document imaging system to allow applicants to electronically submit verification documents from any Internet capable location. In addition, this grant will provide mobile computer sites with support staff at food pantries across the state. Process Improvement Procedures (PIP) already developed will remain in place and continue to be applied to this project.

**South Carolina Office of Rural Health (SCORH)**, an affiliate of the Benefit Bank, in partnership with the South Carolina Department of Social Services (SCDSS) received \$613,153 to implement a project to allow electronic submission of SNAP applications from the Benefit Bank of South Carolina and from the State's own online form into the State of South Carolina's benefits computer system. The project involves three components: 1) building an electronic eGateway "bridge" between The Benefit Bank of South Carolina and the State's eligibility system; 2) streaming online application data to the Client History and Information Profile (CHIP mainframe computer) and 3) piloting a client-friendly kiosk in Charleston County's SCDSS office to evaluate the client's ability to complete independently an online SNAP application.

**Oregon Department of Human Services (DHS)**, in partnership with SNAP Steering and Planning Committees received \$638,527 to expand capacity to use scanning and imaging technology in self-sufficiency centers throughout the State. This proposal builds upon existing modernization initiatives to move away from use of paper applications and paper-dependent processes.

**California Statewide Automated Welfare System (SAWS) Consortium IV (CIV)** and the 39 member counties received \$607,075 to enhance the functionality of the C4Yourself and C-IV Systems to increase and sustain SNAP participation. Enhancements to C4 Yourself will include evaluating customers who apply for CalWORKS (TANF) and Medi-Cal (Medicaid) for SNAP eligibility; adding "No Wrong Door" to allow customers to apply for SNAP regardless of their county of residence; including links to application forms in other languages; adding new "Community Partner Registration" section for partnering organizations; adding "Report My Changes" section and adding "Submit My Documents" section to upload electronic copies of required documents.

**Texas Health and Human Resources Commission (HHSC)** received \$301,811 to use the Customer Flow Management Tool System to improve certification and recertification processes in eligibility offices. The system will be piloted in three offices (Eberhart, Rutherford and Round Rock) that use the Texas Integrated Eligibility Redesign System (TIERS).

**Oklahoma Department of Human Services (OKDHS)** received \$991,373 to train key staff in a process improvement procedure; expand use of the electronic case files through de-centralized imaging in various locations such as interview rooms, reception desks, hospitals, schools and other field locations; and provide greater access to The Work Number, which allows workers to access proof of employment.

**End Huger Connecticut!** (EHC!), a non-profit anti-hunger organization, in partnership with the Connecticut Department of Social Services (DSS), received \$91,279 to expand use of e-Fax (technology that provides for the transmission of data in hard copy or e-mail over telephone lines) to all DSS offices and to some other smaller organizations.

**Virgin Islands Department of Human Services** (DHS) received \$932,171 to develop an online application system that will simplify the SNAP application process and allow for assistance from a web-based portal anywhere; including a partnering agency that provides needs based services to the poor.