## **Motor Vehicle Tweets from @FTC**

The following tweets were sent out on the FTC's main Twitter account leading up to the workshop and during the workshop. These tweets are publicly available on our Twitter account: @FTC, but appear in reverse chronological order (shown here in order for ease of reading).

## November 15, 2011

Join us 11/17 for our roundtable on motor vehicle sales, financing & leasing. Watch webcast & follow #FTCbcp: <a href="http://go.usa.gov/l0n">http://go.usa.gov/l0n</a>

## November 16, 2011

Tune-in Thursday for The Road Ahead: Our 3<sup>rd</sup> workshop on selling, financing & leasing motor vehicles: <a href="http://go.usa.gov/l0n">http://go.usa.gov/l0n</a> #FTCbcp

Tomorrow we will tweet our motor vehicle sales, financing & leasing roundtable using #FTCbcp. More info: go.usa.gov/IQc #FTCbcp

## November 17, 2011

Good morning! The Road-Ahead: Selling, Financing & Leasing of Motor Vehicles will begin @ 8:30am. Watch live: go.usa.gov/IQc #FTCbcp

Want to file a public comment on motor vehicle sales, finance & lease issues? You have until at least 1/31/12: http://ow.ly/7tcXr #FTCbcp

The Road Ahead has started! FTC's Chuck Harwood welcomes attendees. #FTCbcp pic.twitter.com/cDllg9xa

FTC works 2 ensure consumers don't face unfair or deceptive acts or practices when buying, financing or leasing vehicle. – Hardwood #FTCbcp

Today's roundtable will cover leasing, focusing on nuts & bolts of how they work & R used & consumer protection issues; (cont) #FTCbcp

(cont) will also look back at previous roundtables about consumers experiences w/purchasing, financing & leasing motor vehicles, said Harwood. #FTCbcp

Harwood: Roundtables help determine if any future actions R appropriate: enforcement initiatives, increased consumer & biz ed, etc. #FTCbcp

Hardwood encourages everyone to file public comments. More info here: http://ow.ly/7tcXr #FTCbcp

Our 1st panel has started to discuss understanding the motor vehicle leasing process. #FTCbcp

Agenda for our roundtable today: go.usa.gov/ImJ #FTCbcp

Randall McCathren discussing sales & taxes on leases, security deposits, excess mileage & wear charges. #FTCbcp

Reminder: Our motor vehicle sales, financing & leasing roundtable is being webcast. Link here: ow.ly/7wzQP #FTCbcp

Panelists discussing who leases vehicles. "Everyone leases at every income bracket," says David Blassingame from Autoflex Leasing. #FTCbcp

David Blassingame says 1 in 5 cars are leased right now. #FTCbcp

FYI - we're tweeting our motor vehicles sales, financing & leasing workshop today using #FTCbcp.

We R coming back from break now, but webcast should be up. Try refreshing or restarting. Let us know if still have problem.

Panel 2 starting & will cover misrepresentations & other consumer protection issues in motor vehicle financing. #FTCbcp

In general, advertising leases is a problem. Concept of communicating complex info to consumers is difficult. - Jack Gillis, CFA. #FTCbcp

Just tuning in to our motor vehicles roundtable? Agenda here: <a href="mailto:go.usa.gov/lyQ">go.usa.gov/lyQ</a> & bios of panelists here: <a href="mailto:go.usa.gov/lyn">go.usa.gov/lyn</a> #FTCbcp

Fraud and misleading practices happen at the point of sale, says Thomas Domonoske from Legal Aid Justice Center. #FTCbcp

Another victim when there's fraud in leasing: honest businesses. - Thomas Domonoske #FTCbcp

Panel 3: Consumer & biz education: What, if anything, is needed, & what works? Panelists' bios: go.usa.gov/lyn #FTCbcp

Image of panelists at FTC roundtable on buying, selling & financing motor vehicles. #FTCbcp pic.twitter.com/F76Vg777

Rosemary Shahan, Consumers for Auto Reliability & Safety, wants FTC to focus on educating consumers in private market. #FTCbcp

Here is our consumer education on financing, leasing & renting a car: <a href="mailto:go.usa.gov/IV2">go.usa.gov/IV2</a> & buying a car: <a href="mailto:go.usa.gov/IV2">go.usa.gov/IV2</a> #FTCbcp

Panelists agree there needs to be better job of bilingual & grassroots education efforts on motor vehicles sales/leasing/financing - #FTCbcp

We're back from lunch w/ Panel 4: Which practices, if any, cause significant harm to consumers, & what are potential solutions? #FTCbcp

Thanks for promoting our #FTCbcp tweets on today's motor vehicle sales, leasing and financing roundtable.

Panelists agree yo-yo financing is illegal; industry thinks FTC & AG offices should just enforce existing laws. New laws not needed. #FTCbcp

We're still webcasting our roundtable in DC today on motor vehicle sales, financing & leasing. More info: <a href="mailto:go.usa.gov/IQc">go.usa.gov/IQc</a> #FTCbcp

Panel 5, last of the day, to discuss which practices, if any, are widespread, & what are potential solutions. #FTCbcp

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