

Dear Colleague:

On Thursday, April 24th, national advertising experts will gather in Minneapolis for *Green Lights* & Red Flags: FTC-BBB Rules of the Road for Advertisers, a "back to basics" event providing details on how to comply with federal and state truth-in-advertising standards. Sponsored by the Better Business Bureau of Minnesota and North Dakota and the Federal Trade Commission, Green Lights & Red Flags will feature a roster of knowledgeable speakers discussing what you need to know about:

- Advertising Law: Understanding the Rules of the Road The FTC's approach to ad claims, disclosures, endorsements, and substantiation
- Avoiding a Promotion Commotion Complying with new standards for rebates, gift cards, commercial email, and other promotional practices
- The Secure Entrepreneur: Data Security & Consumer Privacy Best practices to avoid, assess, and address a data security breach
- If the Government Comes to Call An inside look at federal and state consumer protection investigations
- When Your Competitor Crosses the Line Self-regulation or litigation? Weighing the options when a competitor's practices violate the law

Green Lights & Red Flags is presented in partnership with:

Advertising Federation of Minnesota **American Association of Advertising Agencies Department of Ethics and Business Law Opus College of Business** University of St. Thomas **Greater Metropolitan Automobile Dealers Association**

Metropolitan Independent Business Alliance

Minneapolis Chamber of Commerce **Minnesota Automobile Dealers Association Minnesota Broadcasters Association** Minnesota Journalism Center **University of Minnesota** Sales and Marketing Executives Association of Minneapolis/St. Paul

Green Lights & Red Flags runs from 8:00 a.m. to 3:00 p.m. at the Metropolitan Ballroom & Clubroom, 5418 Wayzata Boulevard, Golden Valley, MN 55416. The admission fee of \$130 (\$100 for BBB members) includes breakfast and lunch and a CD of all workshop materials. The sponsors have applied for 4.5 hours of Minnesota CLE credit. Pre-registration is required, so sign up early using the form on the back. For more information, visit www.thefirstbbb.org or www.ftc.gov/greenlights.

We look forward to seeing you on April 24th.

Bert Hubbell President & CEO, Better Business Bureau

of Minnesota and North Dakota

C. Steven Baker Director, Midwest Region Federal Trade Commission



AGENDA

● Metropolitan Ballroom & Clubroom, 5418 Wayzata Boulevard, Golden Valley, MN ▶ 4/24/08 ▶ 8am-3pm ●

| 8:00 | Registration and Breakfast | 11:30 | The Secure Entrepreneur – Best practices to |
|------------|--|----------------|--|
| 9:00 | Welcome Bert Hubbell President & CEO, Better Business Bureau | | avoid, assess, and address a data security breach Paul Luehr Managing Director & Deputy General Counsel, Stroz Friedberg, LLC |
| | of Minnesota and North Dakota C. Steven Baker Director, Midwest Region, Federal Trade Commission | | Rolando Berrelez Deputy Director, Midwest Region, Federal Trade Commission |
| 0.15 | On with Daniel | 12:30 | Lunch |
| 9:15 | Opening Remarks Honorable Lori Swanson Minnesota Attorney General | 1:30 | If the Government Comes to Call – An inside look at state and federal consumer protection investigations |
| 9:45 | FTC Advertising Law: Understanding the Rules of the Road – The FTC's approach to ad claims, disclosures, | Moderator | Prentiss Cox Associate Clinical Professor, University of Minnesota School of Law |
| | endorsements, and substantiation Lesley Fair Attorney, Federal Trade Commission | Panelists: | Karen Olson Deputy Attorney General, Minnesota Attorney General's Office |
| 10:15 | Avoiding a Promotion Commotion — Complying with new standards for rebates, gift cards, commercial email, and other | | Rachel Williams United States Postal Inspector Steven Wernikoff |
| | promotional practices | | Attorney, Midwest Region, Federal Trade Commission |
| Moderator | : Jim du Bois President & CEO, Minnesota Broadcasters Association | 2:15 | When Your Competitor Crosses the Line: Self-Regulation or Litigation — Weighing the options when a competitor's practices are deceptive |
| Panelists: | Charles Weier Corporate Counsel, Best Buy Enterprise Services, Inc. | | Lisa Jemtrud Advertising Review and Trade Practices Manager, Better Business Bureau of Minnesota and |
| | Maureen English Carroll Advertising Attorney, ShopNBC | | North Dakota David Mallen Associate Director, National Advertising Division, Council of Better Business Bureaus, Inc. |
| | C. Steven Baker Director, Midwest Region, Federal Trade Commission Break | | |
| | | | Stephen R. Bergerson Attorney, Fredrikson & Byron, P.A. |
| | | 3:00 | Adjourn |
| Green Ligh | hts & Red Flags – Better Business Bureau of Min | nesota & Nortl | h Dakota and the Federal Trade Commission, 4/24/08 |
| NAME(S) | | | BBB Member: \$100 |
| | | | General Admission: \$130 |
| COMPANY | | 270 | register: <u>By mail</u> : Better Business Bureau, 6 Gannon Road, St. Paul, MN 55116 ATTN: GL&RF. phone: 651-695-2491. <u>By fax</u> : 651-699-7665. |

Online: www.thefirstbbb.org and click Green Lights PHONE & Red Flags. $lue{}$ Enclosed is a check payable to: Better Business Bureau of Minnesota and North Dakota Questions? Call Tony Smith at 651-695-2491, or email ☐ Visa tsmith@thefirstbbb.org. Cancellations & Refunds: If you can't attend, please Card Number_ consider sending a substitute in your place. To apply for a **Expiration Date_** refund, you must contact the BBB by April 17th. Signature_ **Parking:** Ample free parking is available.