# Fighting Fraud with the Red Flags Rule: Practical Guidance for Business Agenda

April 29, 2009

# 2:00 - 2:15 Opening Remarks

Welcome and Introduction of co-sponsors

**Claire Rosenzweig,** President and CEO, Better Business Bureau Serving Metropolitan New York

**Megan Harvick,** Certification Manager, International Association of Privacy Professionals

### 2:15 - 3:00 Presentation

# The Basics: Requirements of the Red Flags Rule

The scope, structure, and requirements of the Red Flags Rule, including:

- How to determine whether your organization is subject to the Rule
- Whether the accounts you offer are covered under the Rule
- What "red flags" are and how to identify, detect, and respond to them in order to prevent identity theft
- Administrative requirements of the Rule

### Presenter:

**Tiffany George,** Attorney, Division of Privacy and Identity Protection, Federal Trade Commission (FTC)

### 3:00 - 3:05 Break

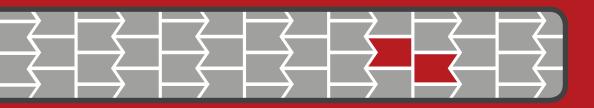
### 3:05 - 4:15 Panel

# **Nuts & Bolts: Putting Together a Red Flags Program**

This panel will draw on the experiences of those who have created and administered a Red Flags Program. These issues include determining:

- Who in your organization should be involved in the development, implementation, and administration of your Program?
- How to perform a risk assessment





- How to tailor a program for the level of risk your organization faces
- What a streamlined Red Flags program may look like

*Moderator:* Manas Mohapatra, Attorney, Division of Privacy and Identity Protection, FTC

### Panelists:

Michael Allen, Associate Counsel, Citizens Energy Group Orrie Dinstein, Chief Privacy Leader & Senior IP Counsel, GE Capital Laura Dishman, Privacy & AML Associate, Law & Compliance, TIAA-CREF Seth Gilbertson, Assistant Counsel, State University of New York

# **4:15 Closing Remarks**