

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Medicare & Medicaid Services



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MLN Matters® Number: MM7675

Related Change Request (CR) #: 7675

Related CR Release Date: January 26, 2012

Effective Date: July 1, 2012

Related CR Transmittal #: R10320TN

Implementation Date: July 2, 2012

Revisions to the Hospice Medicare Summary Notice (MSN)

Provider Types Affected

Hospices that bill Medicare contractors (Regional Home Health Intermediaries (RHHIs) or A/B Medicare Administrative Contractors (A/B MACs)) for providing services to Medicare beneficiaries are affected.

Provider Action Needed

This article is based on Change Request (CR) 7675, which informs Medicare contractors to revise the Medicare Summary Notice (MSN) for hospice services to accurately reflect the description of services reported and correct the total charges reported for the claim.

Background

In recent years, the Centers for Medicare & Medicaid Services (CMS) has added new reporting requirements for visit data on hospice claims. Expanding the information on the hospice claim record was necessary to better understand the services provided under the Medicare hospice benefit. However, this new data as it appears on the MSN has caused some confusion for Medicare beneficiaries receiving the services. Since the visit charges are covered as part of the level of care per diem, itemizing the

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individual visit charges and including those charges in the claim total amount has incorrectly inflated the total claim charges. In addition, the current hospice MSN shows the Healthcare Common Procedure Coding System (HCPCS) line level description but does not report the units associated with the visit; this also results in confusing data on the notice.

In reviewing various MSNs, CMS has determined that a method similar to the home health MSNs would more accurately reflect the claim data. The home health MSN rolls up like visit lines to one line item and reports the number of lines (i.e., number of visits). In addition, the home health MSN shows the revenue code description instead of the HCPCS description. The revenue code description is a more concise description of the service and will better fit the space limitations of the MSN.

In an effort to make the hospice MSN more accurately reflect the claim data, CMS is implementing the following changes to the hospice MSNs (see example of revised MSN below):

- For types of bill 81X and 82X, Medicare will display the the revenue code description for the level of care lines (revenue codes 0651, 0652, 0655, and 0656) and the visit lines (revenue codes 042x, 043x, 044x, 055x, 056x, and 057x);
- Show the level of care lines with the visits associated for each level of care directly below;
- Bold the font on the level of care line;
- Roll up the visit lines with the same revenue code / HCPCS onto one line with the number of lines (i.e. number of visits) preceding the revenue code description for the visit;
- Indent the visit lines under the level of care line and do not bold the font on the visit lines;
- Suppress the visit charges because they are included in the level of care charges;
- Display a new MSN message on visit charge lines as follows: "Payment for this hospice service is included in the payment for the hospice daily level of care; therefore, you should not be billed for this service."; and
- Do not include visit charges in the total claim charges on the MSN.

Note: There is no change related to the displaying of the hospice physician services on the MSN.

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Example of Revised MSN

20	Routine Home Care	\$2000.00	
	5 Skilled Nursing Visit		b
	6 Medical Social Visit		b
1	Continuous Home Care	\$ 600.00	
	1 Skilled Nursing Visit		b
	1 Medical Social Visit		b
Claim Total		\$2600.00	

b. Payment for this hospice service is included in the payment for the hospice daily level of care; therefore, you should not be billed for this service.

Additional Information

The official instruction, CR7675, issued to your RHHI and A/B MAC regarding this change may be viewed at <http://www.cms.gov/Transmittals/downloads/R1032OTN.pdf> on the CMS website.

If you have any questions, please contact your RHHI or A/B MAC at their toll-free number, which may be found at <http://www.cms.gov/MLNProducts/downloads/CallCenterTollNumDirectory.zip> on the CMS website.

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