Comment #: 10

From: Donna Hendrix

Sent: Thursday, June 24, 2004 6:10 PM

To: CONTACTLENSSTUDY

Subject: #v040010

I am an ABO NCLE certified fitter of contact lenses. I see people everyday that misuse products that they puchase from suppliers that" cheat" at getting verification.

If you choose to allow this legislation, then protections need to be included into it.

Verification time needs to be realistic. 8 hrs is ridiculous. as a patient can order late, after we are closed and the time is expired by the time we get in and access the request..

The time on the verification should be from the time the prescriber receives the request

Furthermore 85% of the request I get are in regards to patients who have expired RX's or have never even had a fitting.

I have actually called !-800 contacts and was told the lenses were already sent to the patient, even tho it had not yet been verified. This kind of thing needs to be addressed and these holes in the law need to be clesed for the patient's health.

Thank you for this opportunity to comment on this law. We have patient health at the forefront of our concerns.

Respectfully your,

Donna K. Hendrix-Vreeland ABO NCLE

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