

The Continuing Pursuit of Better Practices: Perspectives from the FTC Self-Study

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FTC at 100 Self Study: Origins & Means

- Extraordinary Era of Institutional Innovation
 - Creation of new systems: basic questions asked
 - Reform of existing systems
- 31 March 2008: What to Do in 10 Months?
- Methods
 - Internal discussions
 - External Consultations: Academics, practitioners, and nearly 30 foreign agencies

Policymaking Environment

- Physics Eclipses Engineering
- Incentives for Leaders: Consume or Invest?
- Dynamism Requires Upgrades/Experiments
 - Commercial and political phenomena
 - State of knowledge (e.g., economics)
 - Result: imperative for institutional improvements

Positive Trend: Increasing Emphasis on Institutional Design & Implementation

- Recognition that Institutional Arrangements Deeply Influence Substantive Policy Results
 - Example: Spain's competition policy reforms
- More Focus on Operational Issues in International Organizations and Seminars
 - OECD, ICN, Fordham Workshop
 - *How do you actually do it?*

Redefinition of What Constitutes a “Good” Competition Agency?

- Recognizes that Institutions are Conduits through which Policy Content Flows
 - Effectiveness in many ways is a function of good administrative technique
- Emphasizes Capital Investments Whose Benefits Extend Well into the Future
- Cumulative Nature of Institution-Building
- Commits Itself to Reassessment and Renewal

Overview

- Characteristics of Good Practice
- Implications for International Policy
- Caveat: Personal Views

Clear Definition of Aims

- Defining the Agency's Purpose: Everything Starts With Clear Statement of Aims
 - Internally and externally
 - Value of regular consultation
- Continuing Restatement in Face of Change
 - Example: Financial crisis
- Links Between Aims, Programs, Results

Conscious Plan to Set Strategy

- Leadership Dilemma: “I Am So Busy That I Have No Time To Think, Much Less to Plan”
- Which Outlays Will Yield the Best Returns
 - For discretionary duties and mandates (reassess?)
- UK OFT Portfolio Model
 - Significance, costs, risks, measurement
 - Accumulating and spending political capital
- Match Commitments to Capabilities
 - What cost, how long, who will do it?

From Case-Centric Orientation to Problem Solving

- Traditional Focus: Cases and Big Cases
 - Take-offs vs. landings
 - Underinvestment in long-term capability
- Emerging View: How Best to Solve Problems?
 - Strategies that use mix of enforcement, advocacy, education, guidelines, self-regulation, studies
 - Value of flexible portfolio of policy instruments
 - What is the right tool or combination of tools?
 - Who is best positioned to resolve problem?

Internal Quality Control

- Independent Assessments by Different Operating Units
 - E.g., separate unit of economists
- Devil's Advocates and Scrutiny Panels

Investments in Building and Retaining Knowledge

- “Research and Development” Budget
 - Data collection and studies
- External Consultations: Hearings, Workshops
 - Early identification of trends
 - Connection with major external constituencies
- Partnerships with Academic Research Centers

Acquiring/Retaining Human Capital

- Links to Academic Community
- Individual Professional Development
- Information Management
 - Institutional memory
 - Electronic data sets
 - Capital budget: Investments in technology

Networks With Other Public Bodies at Home and Abroad

- Importance of Collateral Institutions: Sources and Solutions of Problems
- Problem Solving: Minimizing conflicts
- Synergies and Productivity Enhancements
 - Absorbing knowhow and benchmarking
 - Addressing common needs: e.g., training
 - Joint work on program development

Communication and Education

- Is an Agency Effective Only When the Media and Commentators Say It Is?
- Education and Marketing
 - Traditional means
 - New media

Evaluation: Programs and Processes

- What Worked and What Did Not
- Increasing Importance of Assessing
 - Program outputs
 - Operations: e.g., measuring speed of activity
- Means
 - Internal assessment, consultation with external experts, peer review

Custom of Periodic Assessment

- Cumulative Nature of Policy Development
- Advantage of Superior Regulatory Design
 - Need for upgrades in statutes, organization?
- Respond to New Learning, Industry Trends
- Maintaining and Disclosing Data Sets on
 - Program activities: e.g., cases
 - Operational effectiveness

Suggested Agency Report Card: What Is Good Administrative Practice?

- Well-Specified, Clearly-Communicated Goals?
- Careful Attention to Setting Strategy?
- Problem Solving Orientation?
- Internal Quality Control?
- Capital Investments in Knowledge, Networks, and Physical Infrastructure?
- Evaluation, Periodic Assessment, Adaptation?

Future of International Policymaking and Networks such as ICN, OECD

- More Attention to Operational Issues
- Foster Norms for Leaders
 - Positive externalities for future agency leaders
 - Self-assessment and public discussion
- Capture Know-How (e.g., Histories)
- Toward Better (Rather than) Best Practices