

VII. FOIA REQUESTS: RESPONSE TIME FOR PROCESSED AND PENDING REQUESTS

A. Processed Requests – Response Time for All Processed Perfected Requests⁴

	Simple			Complex			Expedited Processing		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
OS⁵	0	0	0	0	217	247	1	1,754	0
ACF	108	145	1	310	261	278	1	566	0
AOA	0	0	0	0	4	5	1	15	0
CMS	10	17	1	1,431	250	415	1	2,273	262
OIG	1	4	1	21	41	51	1	190	1
OPHS/PSC	24	100	0	751	153	220	18	862	8
AHRQ	0	12	1	30	0	13	10	35	25
CDC	16	49	0	652	27	84	0	681	2
FDA	10	95	1	1,250	293	316	1	1,420	171
HRSA⁶	0	0	0	0	15	17	1	174	0
HIS	12	14	3	24	52	90	34	141	13
NIH⁷	0	0	0	0	16	31	1	801	0
SAMHSA	12	20	0	30	68	75	12	180	0
HHS Total	19	46	0	1,431	107	141	0	2,272	37

⁴ Some numbers based on estimates.

⁵ Uses single-track log.

⁶ Uses single-track log.

⁷ Uses single-track log.

B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted⁸

	Simple				Complex				Expedited Processing			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
OS⁹	0	0	0	0	209	216	1	1,646	0	0	0	0
ACF	54	137	1	370	81	145	1	534	0	0	0	0
AOA	0	0	0	0	4	5	1	15	0	0	0	0
CMS	12	19	1	1,431	308	489	1	5,496	143	243	48	573
OIG	1	4	0	20	41	50	1	190	0	0	0	0
OPHS/PSC	20	90	0	751	153	222	18	862	0	0	0	0
AHRQ	0	12	1	30	0	13	10	35	25	15	10	25
CDC	19	45	0	609	38	97	0	681	0	0	0	0
FDA	10	95	1	1250	295	317	1	1,420	171	254	40	635
HRSA¹⁰	0	0	0	0	15	17	1	174	0	0	0	0
IHS	14	42	15	45	32	35	20	130	0	0	0	0
NIH¹¹	0	0	0	0	16	38	1	802	0	0	0	0
SAMHSA	10	20	0	30	68	75	12	180	0	0	0	0
HHS Overall	13	46	0	1,431	97	132	1	5,496	33	51	0	635

⁸ Some numbers based on estimates.

⁹ Uses single-track log.

¹⁰ Uses single-track log.

¹¹ Uses single-track log.

C. Processed Requests – Response Time in Day Increments

1. Simple Requests

	1–20 Days	21-40 Days	41– 60 Days	61– 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	TOTAL
OS¹²	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ACF	52	11	5	0	4	5	1	0	2	32	16	32	2	133
AOA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CMS	27,310	2,371	681	323	165	145	76	34	35	49	45	50	35	31,319
OIG	329	3	0	0	0	0	0	0	0	0	0	0	0	332
OPHS/PSC	272	64	34	26	12	14	10	11	13	9	56	28	36	585
AHRQ	46	22	0	0	0	0	0	0	0	0	0	0	0	68
CDC	103	40	7	6	4	4	30	0	0	0	0	2	8	178
FDA	397	434	395	600	521	447	406	520	444	312	1,578	312	1,015	7,381
HRSA¹³	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IHS	55	10	12	3	0	0	0	3	0	0	0	0	0	83
NIH¹⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAMHSA	10	18	10	200	0	0	0	0	0	0	0	0	0	58
HHS Overall	28,574	2,973	1,144	978	706	615	496	568	494	373	1,695	424	1,096	40,136

¹² Uses single-track log.

¹³ Uses single-track log.

¹⁴ Uses single-track log.

2. Complex Requests

	1-20 Days	21-40 Days	41- 60 Days	61- 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	TOTAL
OS	640	54	12	18	11	15	13	4	6	4	13	12	162	964
ACF	7	9	1	4	2	1	1	1	0	3	2	6	4	44
AOA	11	0	0	0	0	0	0	0	0	0	0	0	0	11
CMS	287	117	74	44	57	43	56	65	47	32	164	93	289	1,368
OIG	9	28	18	8	6	4	1	2	0	1	0	0	0	77
OPHS/PSC	1	10	11	3	5	5	1	4	3	3	15	7	11	79
AHRQ	5	2	0	0	0	0	0	0	0	0	0	0	0	7
CDC	271	257	77	74	73	46	27	36	65	28	54	63	46	1,117
FDA	39	85	109	208	111	112	124	147	133	114	637	414	2,454	4,687
HRSA	264	47	9	10	2	1	0	0	1	0	0	0	0	334
IHS	0	0	5	2	5	4	3	4	4	2	0	0	0	29
NIH	41	731	251	47	21	19	18	11	4	21	28	8	9	1,306
SAMHSA	13	16	5	0	2	3	0	0	0	0	8	10	10	67
HHS Total	2,319	876	418	418	295	253	244	274	263	208	924	613	2,985	10,090

3. Requests Granted Expedited Processing

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	TOTAL
OS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ACF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AOA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CMS	4	1	1	1	2	1	0	2	1	0	2	2	2	19
OIG	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OPHS/PSC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AHRQ	0	1	0	0	0	0	0	0	0	0	0	0	0	1
CDC	1	1	0	0	0	0	0	0	0	0	0	0	0	2
FDA	0	0	0	0	0	0	0	1	0	0	1	1	1	4
HRSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IHS	1	2	1	0	0	0	0	0	0	0	0	0	0	4
NIH	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAMHSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HHS Total	7	5	2	1	2	1	0	3	1	0	3	3	3	31

D. Pending Requests – All Pending Perfected Requests¹⁵

	Simple			Complex			Expedited Processing		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
OS¹⁶	0	0	0	722	105	117	0	0	0
ACF	533	88	145	178	73	182	0	0	0
AOA	0	0	0	0	0	0	0	0	0
CMS	2,293	10	42	8,007	596	657	12	484	520
OIG	1	2	2	23	41	100	0	0	0
OPHS/PSC	24	230	66	176	230	267	0	0	0
AHRQ	0	0	0	5	0	10	0	0	0
CDC	10	528	418	469	84	161	4	102	103
FDA	677	70	163	4,121	189	231	0	0	0
HRSA¹⁷	0	0	0	30	20	12	0	0	0
IHS	9	31	90	22	275	372	0	0	0
NIH¹⁸	0	0	0	115	31	77	0	0	0
SAMHSA	0	0	0	83	191	198	0	0	0
HHS Total	3,547	95	93	13,951	141	183	16	58	62

¹⁵ Some numbers based on estimates.

¹⁶ Uses single-track log.

¹⁷ Uses single-track log.

¹⁸ Uses single-track log.

E. Pending Requests – Ten Oldest Pending Perfected Requests

	10th Oldest Request and Number of Days Pending	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request and Number of Days Pending
OS	11/14/02 1,458	11/4/02 1,466	10/1/02 1,488	9/26/02 1,492	9/16/02 1,494	9/11/02 1,497	9/5/02 1,502	9/4/02 1,503	8/7/02 1,521	6/5/02 1,560
ACF	4/5/07 825	4/5/07 825	4/4/07 826	4/4/07 826	4/4/07 826	4/4/07 826	4/4/07 826	4/4/07 826	4/2/07 828	1/19/07 873
AOA	0	0	0	0	0	0	0	0	0	0
CMS	4/24/01 2,125	4/11/01 2,134	2/23/01 2,167	2/13/01 2,174	1/31/01 2,184	1/23/01 2,188	1/08/01 2,199	12/11/00 2,218	11/30/00 2,226	10/27/00 2,249
OIG	5/13/09 100	4/16/09 119	4/14/09 121	4/8/09 125	3/24/09 136	2/24/09 156	2/19/09 159	1/21/09 180	9/4/08 279	6/13/08 338
OPHS/PSC	7/11/07 580	6/18/07 597	5/15/07 621	5/15/07 621	5/15/07 621	3/16/07 663	0/07/07 690	2/01/07 694	1/18/07 704	1/18/07 704
AHRQ	0	9/25/09 3	9/22/09 5	9/25/09 7	9/23/09 9	9/18/09 12	9/17/09 13	9/15/09 15	9/14/09 16	9/4/09 22
CDC	1/17/07 681	1/16/07 682	1/08/07 687	11/30/06 712	11/27/06 715	11/24/06 716	10/24/06 737	10/19/06 740	10/03/06 751	10/02/06 752
FDA	4/18/05 1,117	3/11/05 1,143	2/4/05 1,167	1/26/05 1,174	1/24/05 1,176	1/12/05 1,183	9/17/04 1,261	9/7/04 1269	4/27/04 1,361	4/6/04 1,375

	10th Oldest Request and Number of Days Pending	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request and Number of Days Pending
HRSA	9/10/09 14	9/10/09 14	9/9/09 15	9/3/09 20	9/2/09 21	8/28/09 26	8/17/09 35	8/5/09 42	7/31/09 45	7/8/09 60
IHS	3/10/09 201	2/18/09 220	1/08/09 263	12/22/08 279	12/17/08 284	11/25/08 306	11/20/08 311	11/20/08 311	11/04/08 326	10/08/08 372
NIH	1/21/09 177	1/2/09 189	11/6/08 226	8/25/08 277	5/21/08 343	2/20/08 408	8/17/08 533	6/4/07 586	6/15/06 828	4/2/06 880
SAMHSA	9/2/09 20	9/2/09 20	7/7/09 43	7/11/09 47	7/14/09 49	3/18/09 114	9/28/08 252	9/23/08 257	9/9/08 267	8/26/08 277
HHS Total	4/24/01 2,125	4/11/01 2,134	2/23/01 2,167	2/13/01 2,174	1/31/01 2,184	1/23/01 2,188	1/08/01 2,199	12/11/00 2,218	11/30/00 2,226	10/27/00 2,249