



BENEFITS.gov
Your Path to Government Benefits

Benefits.gov Program Overview

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Benefits.gov is an online resource to government benefits

- Benefits.gov is the official benefits website of the U.S. Government
- Established in April 2002
- Managed by the Department of Labor (DOL)
- Benefits.gov provides:
 - Better access to government benefits for *all* U.S. citizens
 - Prescreening services for more than 1,000 benefit programs across 17 Federal agencies
 - Contact information to apply for benefit and assistance programs
 - Content in English *and* Spanish



Benefits.gov = Citizen access to government benefits

- Prior to Benefits.gov, citizens **needed to know** what benefits existed and **which Agency** to contact

The screenshot displays the 'Benefit Finder' questionnaire interface on the Benefits.gov website. The page is titled 'BENEFIT FINDER' and includes a navigation menu with options like 'Home', 'En Español', 'Benefits', 'Newsroom', 'Advocates', 'About', and 'Help'. A search bar is located at the top right. The main content area is divided into sections for 'Answer Questions', 'View Benefit Results', and 'Your Favorites'. The 'Answer Questions' section is currently active, showing a 'Core Questions' section with a list of questions and a 'Household Questions' section. The 'Household Questions' section includes a question about the type of benefits the user is looking for, with options like 'Career Development Assist', 'Child Care/Child Support', 'Counsel/Consulting', 'Disability Assistance', and 'Disaster Relief'. The 'Education Questions' section includes a question about the user's education level, with options like 'High School Graduate', 'Some College', 'Bachelor's Degree', and 'Postgraduate Degree'. The 'Health Questions' section includes a question about the user's health status, with options like 'Family/household member', 'Self', and 'None of the above'. The 'Income & Assistance' section includes a question about the user's income level, with options like 'Below \$10,000', '\$10,000 - \$19,999', '\$20,000 - \$29,999', '\$30,000 - \$39,999', '\$40,000 - \$49,999', '\$50,000 - \$59,999', '\$60,000 - \$69,999', '\$70,000 - \$79,999', '\$80,000 - \$89,999', '\$90,000 - \$99,999', and '\$100,000 or more'. The 'Work Experience' section includes a question about the user's work experience, with options like 'None', '1-5 years', '6-10 years', '11-15 years', '16-20 years', '21-25 years', '26-30 years', '31-35 years', '36-40 years', '41-45 years', '46-50 years', '51-55 years', '56-60 years', '61-65 years', '66-70 years', and '71 years or more'. The 'Benefits You May Be Eligible For' section is visible on the right side of the page, listing various benefits with their respective eligibility percentages and the number of agencies offering them. The benefits listed include Career Development Assistance (87%), Child Care/Child Support (71%), Career Development Assistance (48%), Child Care/Child Support (71%), Career Development Assistance (49%), Child Care/Child Support (70%), Career/Consulting (36%), Disability Assistance (39%), Disaster Relief (26%), Education/Training (64%), and Energy Assistance (100%).

- Benefits.gov simplifies the search by offering the **Benefit Finder**, an eligibility prescreening questionnaire. Since 2002...
 - 50 million citizen visits and growing
 - Referred more than 11.2 million citizens to agency benefit programs

Benefits.gov houses a wide array of Programs

- Benefit categories include:

- Career Development Assistance
- Child Care / Child Support
- Counsel / Counseling
- Disability Assistance
- Disaster Relief
- Education / Training
- Energy Assistance
- Environmental Sustainability / Conservation
- Food / Nutrition
- Grants / Scholarships / Fellowships
- Healthcare
- Housing
- Insurance
- Living Assistance
- Loan / Loan Repayment
- Medicaid / Medicare
- Social Security
- Tax Assistance
- Veterans - Active Duty
- Volunteer Opportunities



Benefits.gov Program Operations

- Benefits.gov drives Outreach activities and Partners toward achievement in support of the Program mission:



- Builds and supports the websites
- Ensures compliance with Federal IT and DOL requirements
- Conducts Program Outreach to create citizen awareness
- Engages Partners to participate and maintain Program content
- Maintains governance for the Partnership of 17 Federal Agencies

The 17 Federal Agency Partnership makes it work...



The Benefits.gov Program is raising awareness

Benefits.gov serves *all* U.S. citizens. The Program's current outreach efforts focus on:

- Low Income Individuals and Families
- Unemployed Workers
- Senior & Disabled Citizens
- Caseworkers serving at-risk populations
- Veterans
- Farmers
- Students
- Educators



Benefits.gov is recognized...



- ✓ Digital Government Achievement Award (DGAA)('11)
- ✓ Laureate – Computerworld Honors ('11)
- ✓ Government Computer News ('08) ('10)
- ✓ Government Information Technology Executive Council (GITEC) ('09)



Thank you!