

# Grants.gov Quarterly Stakeholder Webcast

*October 15, 2008*

[support@grants.gov](mailto:support@grants.gov)

# Agenda

- Introduction
- Quarterly Update
- RSS Feed
- Applicant Troubleshooting Page
- Update on the Transition to Adobe
- Speed and Reliability Upgrade
- System Build 2008 – 03
- Central Contractor Registration (CCR)

# Presenters



## **Mr. Michael Pellegrino, Grants.gov**

- Grants.gov Quarterly Update
- Real Simple Syndication (RSS) Feed
- Applicant Troubleshooting Page

## **Mr. Vince Sprouls, Grants.gov**

- Update on the Transition to Adobe

## **Mr. Michael Pellegrino, Grants.gov**

- Speed and Reliability Upgrade
- System Build 2008 - 03

## **Mr. Don Jean, Central Contractor Registration (CCR)**



- FOR APPLICANTS**
- Find Grant Opportunities
- Get Registered
- Apply for Grants
- Track Your Application
- Applicant Resources
- Search FAQs, User Guides and Site Information
- APPLICANT SYSTEM-TO-SYSTEM
- FOR GRANTORS
- ABOUT GRANTS.GOV
- HELP
- CONTACT US
- SITE MAP



## Find. Apply. Succeed.

Grants.gov is your source to FIND and APPLY for federal government grants. The U.S. Department of Health and Human Services is proud to be the managing partner for Grants.gov, an initiative that is having an unparalleled impact on the grant community. [Learn more](#) about Grants.gov and determine if you are eligible for grant opportunities offered on this site.

Grants.gov does not provide personal financial assistance. To learn where you may find personal help, check [Government Benefits](#), [Student Loans](#) and [Small Business Start-up Loans](#).

### What's New This Week at Grants.gov

#### New Opportunities This Week

October 15, 2008: Grants.gov Stakeholder Webcast 1-2pm EDT

Broken Pipe plus other Adobe Reader Error Messages

Understanding PureEdge Error Messages

Verify if Your Adobe Reader Version is Compatible with Grants.gov

Vista and Microsoft Office 2007 Compatibility Information

Sign-up for our "Succeed" Quarterly Newsletter

#### Quick Links

**New!** [Grants.gov Blog](#)

#### FOR APPLICANTS

- [Grant Search](#)
- [Grant Email Alerts](#)
- [Get Registered](#)
- [Applicant Login](#)
- [E-Biz POC Login](#)

#### FOR GRANTORS

- [Agency Login](#)
- [New Grantor Users](#)
- [Resources](#)



**Michael Pellegrino**  
**Grants.gov**  
**Quarterly Update**

# Quarterly Update

	<b>FY 07</b>	<b>FY 08</b>	<b>% Diff</b>
Submissions	180,659	202,366	12%
AORs	91,858	130,027	42%
Contact Center	211,216	213,566	1%

\*Statistics thru September 30, 2008

# Quarterly Update



- Grants.gov blog
  - <http://grants-gov.blogspot.com>
- Accessible from the homepage under quick links
- Program Management Office posts up to date information
- System status displayed
- Grant opportunities posted

Grants.gov Blog - Windows Internet Explorer

http://grants-gov.blogspot.com/

File Edit View Favorites Tools Help

Grants.gov Blog

SEARCH BLOG FLAG BLOG Next Blog»

Create Blog | Sign In

**GRANTS.GOV™**  
FIND. APPLY. SUCCEED.™

### Daily System Status

October 14, 2008

System status: **GREEN**

**GREEN** means all system functions are operating normally.

### Grants Modified Opportunity List

- ROSES2008: Fellowships for Early Career Researchers - Oct 15, 2008
- Section 202 Demonstration Pre-Development Grant Program - Oct 15, 2008
- Basic/Core Area Health Education Centers - Oct 15, 2008
- Model State-Supported Area Health Education Centers - Oct 15, 2008
- International Arrival and Departure Program - Oct 15, 2008

### Blog Archive

- ▼ 2008 (24)
  - ▼ October (9)
    - ▼ Oct 10 (1)
      - Testing Environment (AT07) Guidelines
    - ▶ Oct 08 (2)
    - ▶ Oct 07 (2)
    - ▶ Oct 06 (3)
    - ▶ Oct 03 (1)
  - ▶ September (14)
  - ▶ August (1)

### Contributors

- Chris
- Robert

Friday, October 10, 2008

## Testing Environment (AT07) Guidelines

As a result of Agencies transitioning to Adobe our testing environment (AT07) is being stressed. For those of you testing actively you have noticed slow processing times. This weekend we are taking AT07 offline to create a larger database file size and to move the database from its current location on the server to the Storage Area Network. This will make AT07 more robust so it can handle the load, but we do not anticipate increased processing times.

As the Research and Related (R&R) forms are released into AT07 next week for testing we would like to request the following parameters for testing to reduce the load on the testing environment:

Monday - Friday

- Agency only testing from 9:00 a.m. - 4:00 p.m. EDT
- Applicant only testing from 4:01 p.m. - 8:59 a.m. EDT

We would request that you adhere to these timelines for the foreseeable future. Once the load on the system subsides we will notify you of a change to these guidelines. We have identified future plans for the testing environment to enhance performance. Part of this plan is to take portions of the existing PureEdge system and place them into AT07. We cannot execute these plans until all agencies are in Adobe.

We appreciate your consideration to the above testing timelines, all parties should benefit from adherence to these times. If you have any questions please contact the Grants.gov PMO staff.

Regards,  
Grants.gov PMO  
Posted by Grants.gov at 10/10/2008 11:45:00 AM 2 comments

Wednesday, October 8, 2008

## The Contact Center

An 'issue' arose at yesterday's User Group Meeting regarding the future of the Contact Center.

First, there is no 'issue' today.

Second, Contact Center costs must be contained by FY2010. Herein lies our challenge, a challenge briefed to the GEB in July when presenting the FY2010 budget for approval.

The following statistics are representative of a week's effort at the Contact Center:

- Filing for Financial Assistance - 781 calls or 12.02%
- Questions on how to engage the Offering Agency - 459 calls or 7.06%



**Michael Pellegrino**  
**Grants.gov**  
**RSS Feed**

# Real Simple Syndication (RSS)

- Released in Build 2008 – 02
- Provides updates on new grant opportunities
- Need an RSS reader
  - Small software program that collects and displays RSS feeds
- Goal to eliminate daily e-mail notifications  
January 31, 2009

# Michael Pellegrino

## Applicant Troubleshooting Page

# Applicant Troubleshooting Page



- Established as an online resource to help customers when experiencing problems
- Built from customer contacts received by our Contact Center

**Vince Sprouls**  
**Grants.gov**  
**Update on the Adobe Transition**

# Transition to Adobe



## Transition Dates

- November 30, 2008: Last day for Agencies to post PureEdge (PE) opportunities
- January 31, 2009: Last closing date for PE opportunities
  - Grace periods may go through February 20, 2009
- February 20, 2009: Last day Grants.gov accepting PE applications

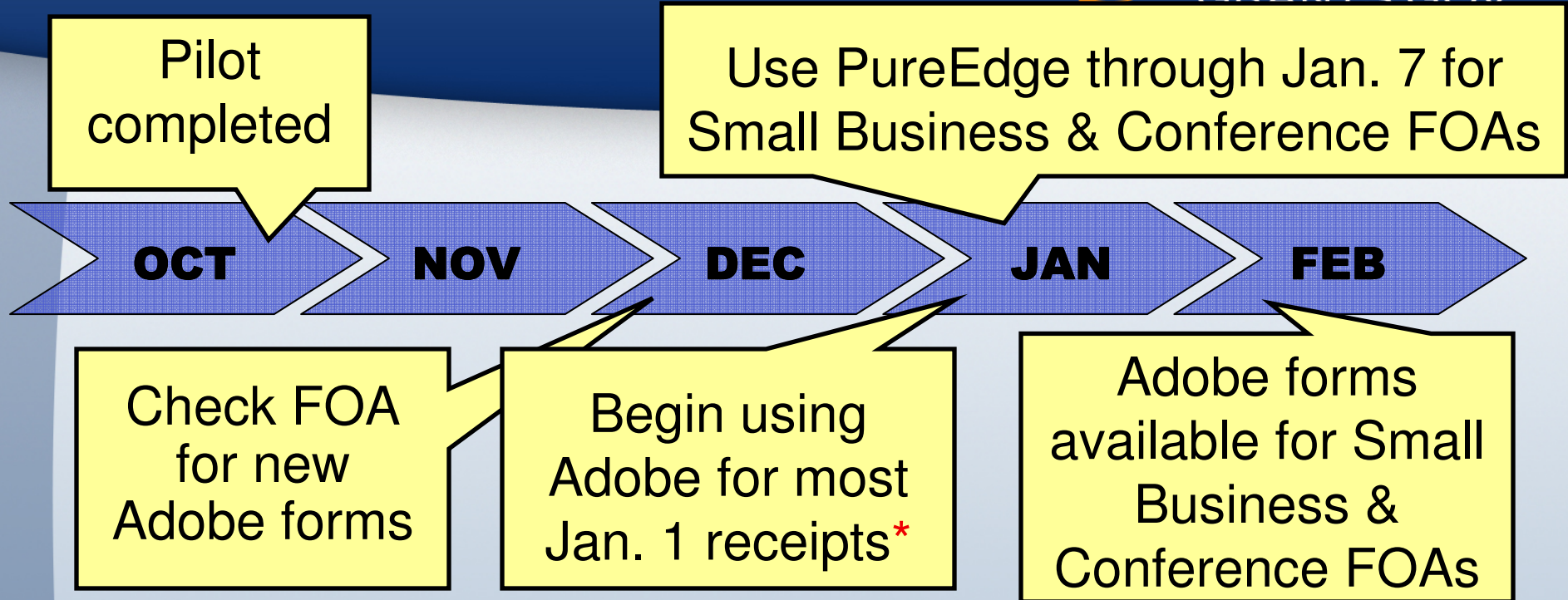
# Transition to Adobe

## In Adobe 100 %

## Transitioning to Adobe by January 31, 2009

<ul style="list-style-type: none"><li>•Homeland Security</li><li>•HUD</li><li>•Transportation</li><li>•NASA</li><li>•Small Business Administration</li><li>•Social Security Administration</li><li>•Dept of Commerce</li><li>•Dept of State</li><li>•Environmental Protection Agency</li><li>•National Archives and Records Administration</li><li>•National Endowment for the Arts</li><li>•National Endowment for the Humanities</li></ul>	<ul style="list-style-type: none"><li>•Dept of Treasury</li><li>•Dept of Justice</li><li>•Dept of Veteran Affairs</li><li>•Dept of Education</li><li>•US Agency for International Development</li><li>•Institute of Museum and Library Services</li><li>•Dept of Interior</li><li>•Dept of Labor</li><li>•Dept of Defense</li><li>•Corporation for National and Community Service</li></ul>	<ul style="list-style-type: none"><li>•National Science Foundation</li><li>•Health and Human Services</li><li>•United States Dept of Agriculture</li><li>•Dept of Energy</li></ul>
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# NIH Transition to Adobe Forms



**\* Most receipt dates on or after Jan 1, 2009 must use Adobe, except...**

- ➡ Small business (R41,R42, R43, R44) and conference (R13/U13s) grant applications with Jan. 7, 2009 AIDS submission deadlines
- ➡ FOAs expiring on or before January 31, 2009 will continue to use PureEdge until the expiration date.



# Michael Pellegrino

## Speed and Reliability

# Speed and Reliability



- Completion scheduled for October 28, 2008
- Placing 3 additional T-1000 servers online
  - Updated Software
  - Increase application processing to 10,000 per day

**Michael Pellegrino**  
**Build 2008 - 03**

# System Build 2008-03



- Scheduled for December 13, 2008
- Main focus is to reconfigure the LDAP
- Increase concurrent users from 360 to 2,000

# Don Jean Central Contractor Registration (CCR)

- Primary registrant database for the U.S. Federal Government
  - Collects, validates, stores and disseminates data in support of agency acquisition missions

# CCR Background

- Web enabled, government-wide application
- Supports contract award, grants and electronic payment processes
- Registration takes approximately 20 minutes
  - If registrant has all information available
- Annual CCR record renewal mandatory to remain active

# CCR Background – Grant Community



- Working to make registering in CCR easier
- Handbook updated September 2008 to include information for Grants community
- Strategic partnership established
- Grant community utilizes CCR to collect information on applicants
- Grant community registrants 14–20% of the total active registrants in CCR
  - Expected to grow



# CCR Information Needed to Register

- General Information
  - D-U-N-S Number
  - Business Name
  - Address
  - Tax Identification Number (TIN)
  - Number of Employees
  - Annual Revenue
  - Business Start Date

# CCR Information Needed to Register

- Corporate Information
  - Relationship Type
    - Grants, Contractor, Both
  - Organization Type
    - i.e., Sole proprietor, Corporation
  - Business Types
    - i.e. Construction firm, Nonprofit, Educational Institution
  - Socio Economic Factors
    - i.e., Women owned, veteran owned

# CCR Information Needed to Register

- Goods and Services
  - Required: NAICS Codes
  - Optional: PSC & FSC Codes
- Points of Contact
  - CCR
  - Gov't Business
  - Electronic Business

# CCR Information Needed to Register

- Financial Information
  - Electronic Fund Transfer (EFT) Info
  - Banking Institution
  - ABA Routing Number
  - Account Number
- Automated Clearing House Info
- Accounts Receivable PoC

# CCR Checklist

- Register Early
- Obtain DUNS and TIN/EIN before registering
- Identify an Electronic Business PoC from CCR
- Allow 2 days for registration if you have your TIN
- Allow at least 8 business days to complete registration if your organization does not have a TIN

# Grants.gov PMO Support



- Grants.gov Updates
  - [http://www.grants.gov/applicants/email\\_subscription\\_signup.jsp](http://www.grants.gov/applicants/email_subscription_signup.jsp)
- Grants.gov E-newsletter
  - <http://www.grants.gov/help/subscribe.jsp>
- Grants.gov Blog
  - <http://grants-gov.blogspot.com/>
- Outreach Request
  - <http://www.grants.gov/section910/OutreachRequestForm.doc>

# Grants.gov PMO Support



- Contact Center M - F 7:00 a.m. – 9:00 p.m. ET
  - 1-800-518-4726
  - Email: [support@grants.gov](mailto:support@grants.gov)

# **Next Stakeholder Webcast January 21, 2009**



# Q&A