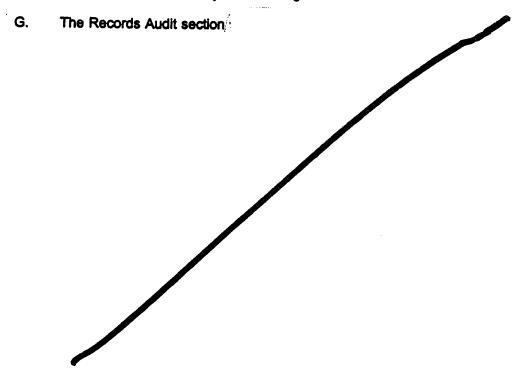


October 19, 1998

0067
Dr. R.H. Barry Sample
Dr. Michael Feldman
SmithKline Beecham Clinical Laboratories
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample and Dr. Feldman:

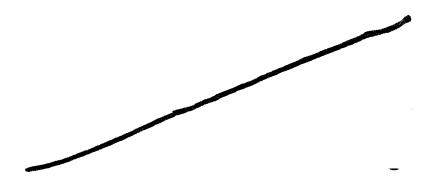
The enclosed critique was developed from the inspection reports of the three inspectors who conducted the sixteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. However, the laboratory must correct/clarify the following issues raised:







Drs. Sample and Feldman Page 2 of 2 10/19/98



The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issue described in item G1 above. Once the issue has been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that your laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me : (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

**NLCP Inspection Analyst** 

**Enclosure** 

cc: Project Files/M16



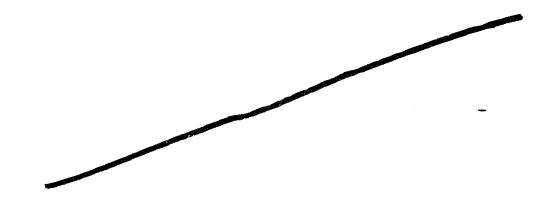
# NATIONAL LABORATORY CERTIFICATION PROGRAM **Document Review and Critique** Laboratory I.D. Number: 0067 Document No. Final SmithKline Beecham Clinical Laboratories Laboratory: Atlanta, GA Location: Document Reviewed: ] Application Form [XX] Inspection Report #M16 Date: 17 September 1998 ] Other\_ Status: [XX] Highly Acceptable ] Acceptable ] Unacceptable 1 Failure

A review of the three independent National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

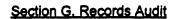
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

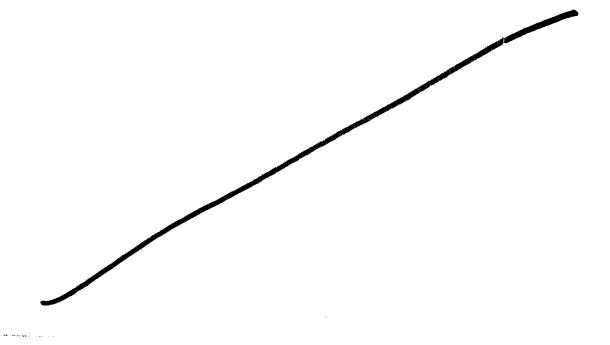
The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



Section F. Chain-of-Custody. Accessioning and Security





Ver 5	
Ver. Final	
	,
	Lab ID# 0067
Section U	Man-
Section H. Personnel	
man,	
Section I. Reagents	
	1
	- 1
On the second se	1
Section J. Quality Control and Standards	-
Standards	
	- 1
Section K. Reporting	1
Section I E.	
Section L. Equipment and Maintenance	- 1
Section M. Immunoassay	- 1
	1
Section N. Gas Chromatography/Mass Spectrometry	
as Chromatography/Mass Special	1
Decrometry	
	1
	1
	- 1
	1
NLCP ◆ Research Triangle Institute	
Institute	1
	1
Page	3
	<b>.</b>



#### SmithKline Beecham

Clinical Laboratories 3175 Presidential Drive Atlanta, GA 30340 (770)452-1590, FAX (770)936-5012

Nov. 13, 1998

Ms. Susan Crumpton
Research Triangle Institute
National Laboratory Certification Program
3040 Cornwallis Road
Research Triangle Park, NC 27709-2194

Re: Inspection critique

Dear Ms. Crumpton:

In regards to your letter of Oct. 19.1998, I have reviewed the critique and have initiated appropriate corrective actions.

If there are any further questions, please contact me.

Sincerely yours,

Michael S. Feldman, PhD

Technical Manager, Substance Abuse Testing



November 19, 1998

0067
Dr. R.H. Barry Sample
Dr. Michael Feldman
SmithKline Beecham Clinical Laboratories
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample and Dr. Feldman:

We have reviewed the material provided in your correspondence of November 13, 1998, submitted in response to an issue raised during the sixteenth maintenance inspection of your laboratory as outlined in our correspondence of October 19, 1998. The following is a summary of our review:

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program (NLCP). All corrective actions will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

**NLCP Inspection Analyst** 

cc: Project Files/M16

3040 Cornwallis Road • Post Office Box 12194 • Reserved Francie Park, North Carold a Telephone 919 541-6709 • results 541-7042

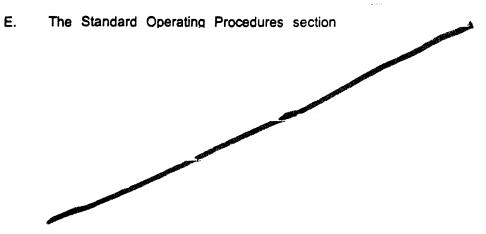


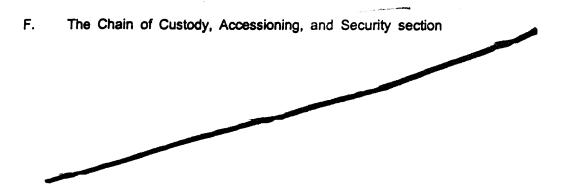
April 20, 1999

0067
Dr. R.H. Barry Sample
Dr. Michael Feldman
SmithKline Beecham Clinical Laboratories
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

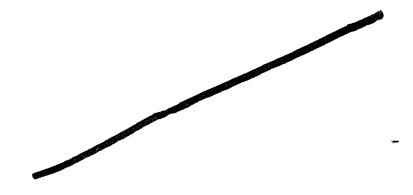
Dear Dr. Sample and Dr. Feldman:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the seventeenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. However, the following issues were raised:

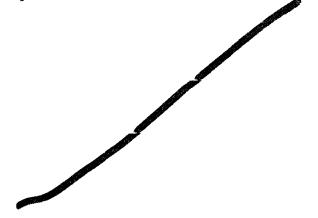








G. The Quality Control section

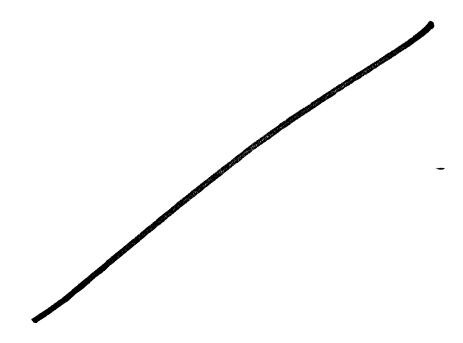


H. The Initial Test section

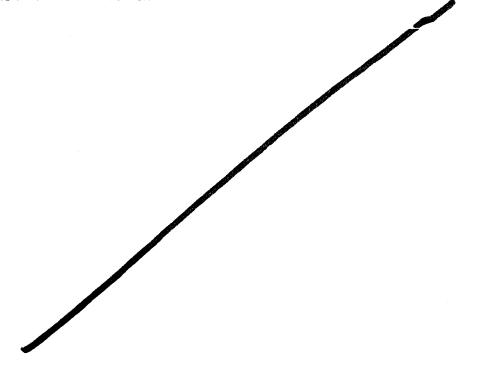


I. The Confirmatory Test section

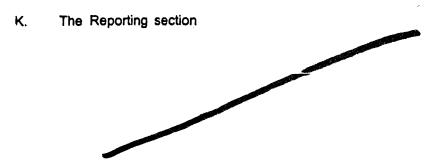
Dr. Sample and Dr. Feldman April 20, 1999 Page 3 of 4



J. The Records Audit section



Dr. Sample and Dr. Feldman April 20, 1999 Page 4 of 4



The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Deborah J. Denson NLCP Inspection Analyst

Deborah & Denson

**Enclosure** 

CC:

Project Files/M17

Dr. Michael Baylor

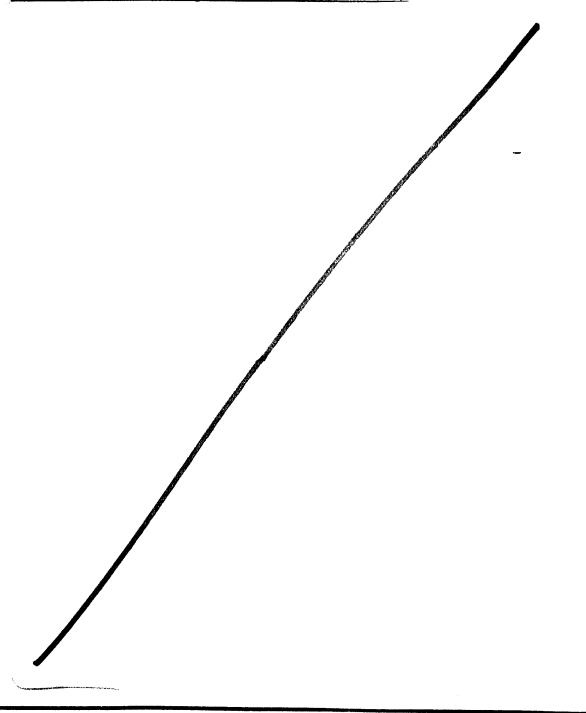
## NATIONAL LABORATORY CERTIFICATION PROGRAM **Document Review and Critique** Laboratory I.D. Number: 0067 Document No. Final Laboratory: SmithKline Beecham Clinical Laboratories Location: Atlanta, GA Document Reviewed: ] Application Form [XX] Inspection Peport #M17 Date: 11 March 1999 ] Other \_ Status: [XX] Highly Acceptable ] Acceptable ] Unacceptable ] Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

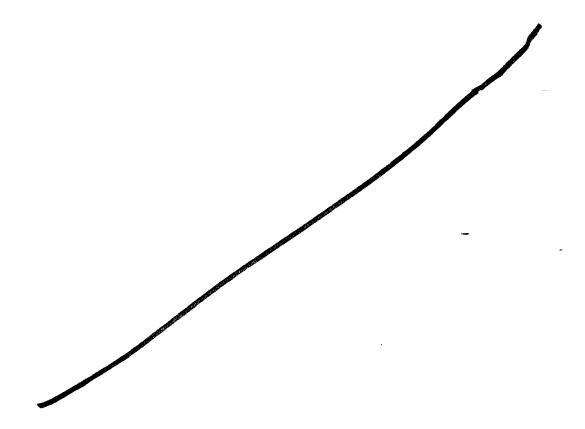
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

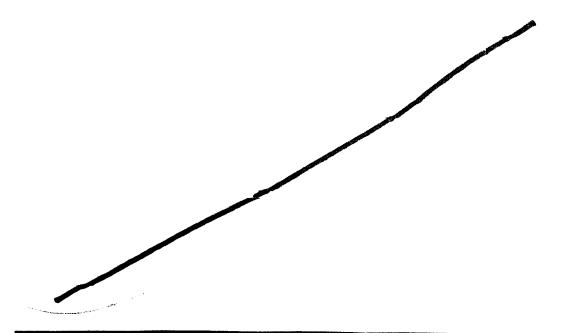
Section E. Standard Operating Procedures - Procedures Manual



Ver. Final Lab ID# 0067

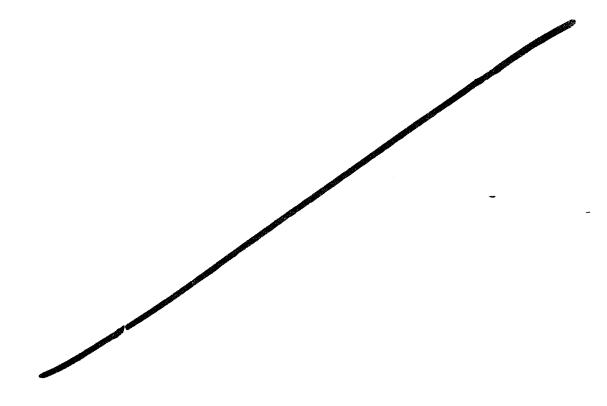


Section F. Chain-of-Custody, Accessioning, and Security

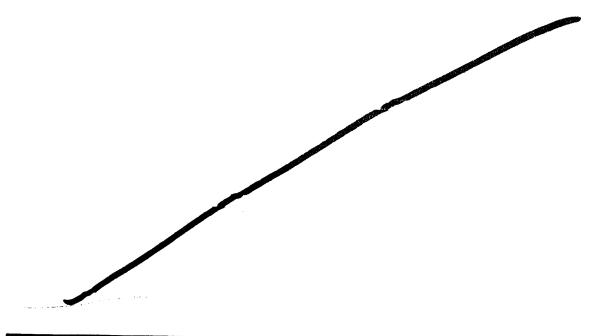


NLCP + Research Triangle Institute

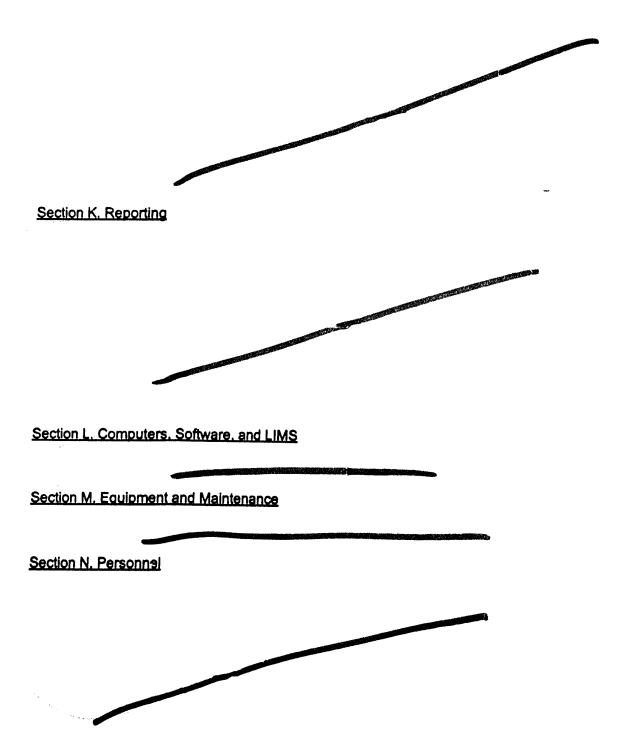
Ver. Final Lab ID# 0067 Section G. Quality Control Section H. Initial Tests Section I. Confirmatory Tests



Section J. Records Audit



NLCP ◆ Research Triangle Institute







### SmithKline Beecham

Clinical Laboratories 3175 Presidential Drive Atlanta, GA 30340 (770)452-1590, FAX (770)936-5012

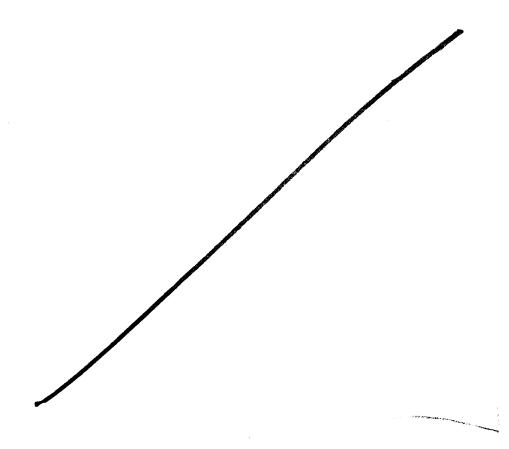
May, 19, 1999

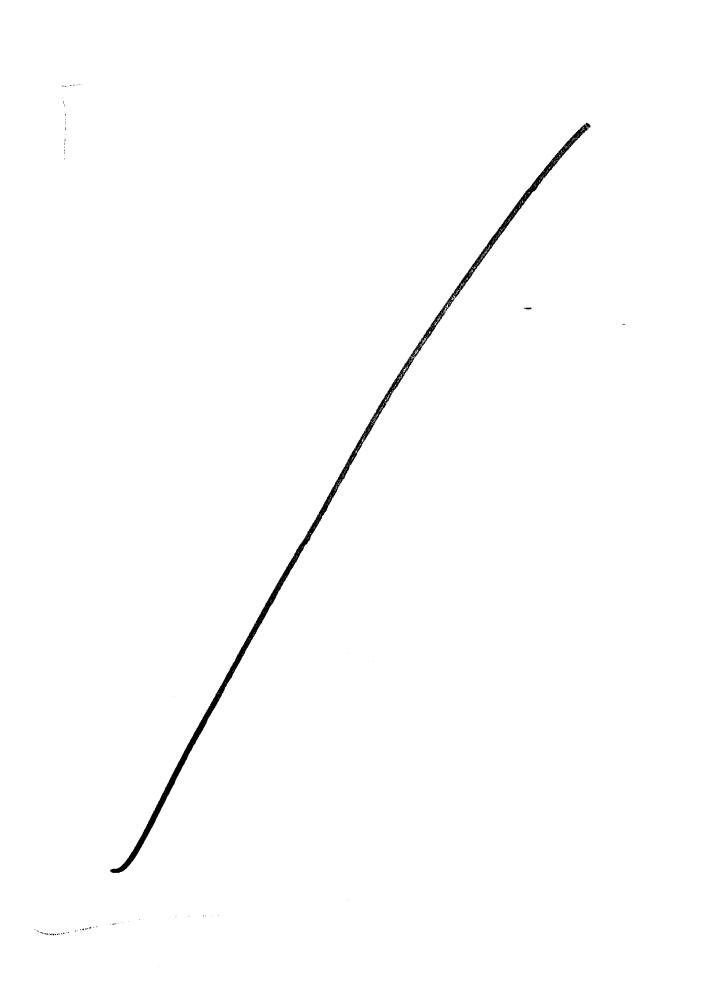
Ms. Deborah J. Denson Research Triangle Institute National Laboratory Certification Program 3040 Cornwallis Road Research Triangle Park, NC 27709-2194

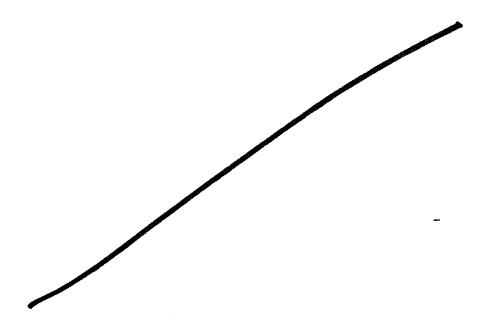
Re: Critique for 17th Maintenance Inspection

Dear Ms. Denson:

After review of your letter of April 20th, I have prepared the following responses:







I hope these responses address your concerns. If you have any other questions, please contact me.

Sincerely yours,

Michael S. Feldman, PhD

Technical Manager, Substance Abuse Testing



# RESEARCH TRIANGLE INSTITUTE

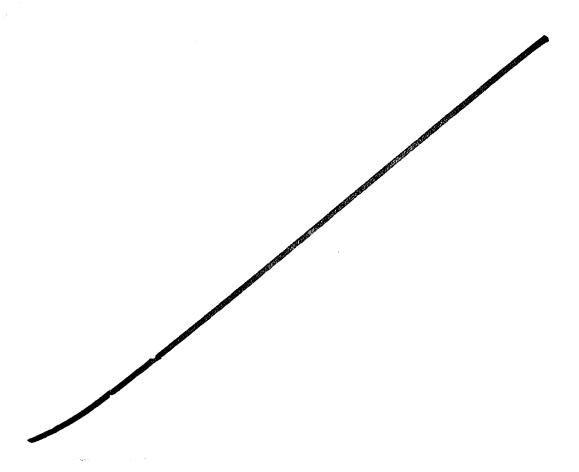
National Laboratory Certification Program

May 26, 1999

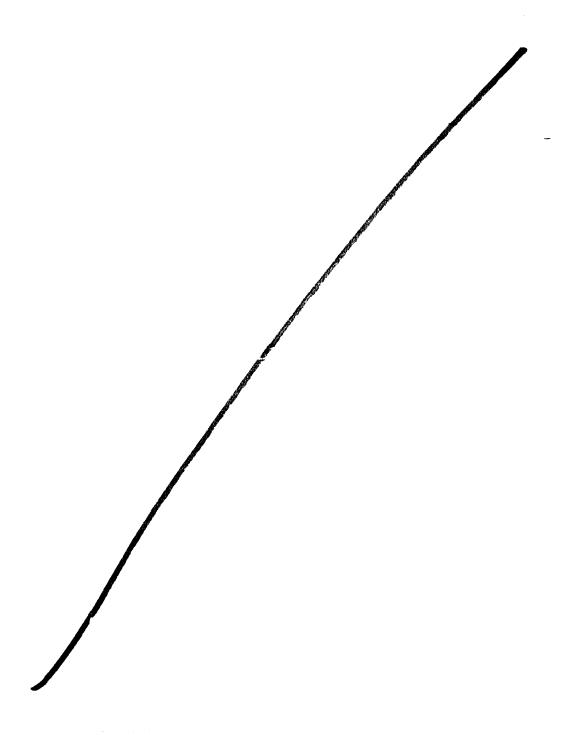
0067
Dr. R.H. Barry Sample
Dr. Michael Feldman
SmithKline Beecham Clinical Laboratories
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample and Dr. Feldman:

We have reviewed the material provided in your correspondence of May 19, 1999, submitted in response to issues raised during the seventeenth maintenance inspection of your laboratory as outlined in our correspondence of April 20, 1999. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address the issues raised. The following is a review of the material submitted:



Dr. Sample and Dr. Feldman May 26, 1999 Page 2 of 3



Dr. Sample and Dr. Feldman May 26, 1999 Page 3 of 3

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael Baylor, Ph.D. at (919) 541-7043.

Sincerely,

Deborah J. Denson

**NLCP Inspection Analyst** 

cc: Dr. M

Dr. Michael Baylor Project Files/M17

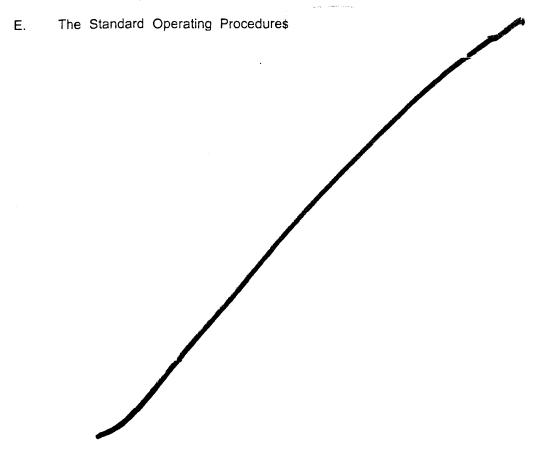


October 29, 1999

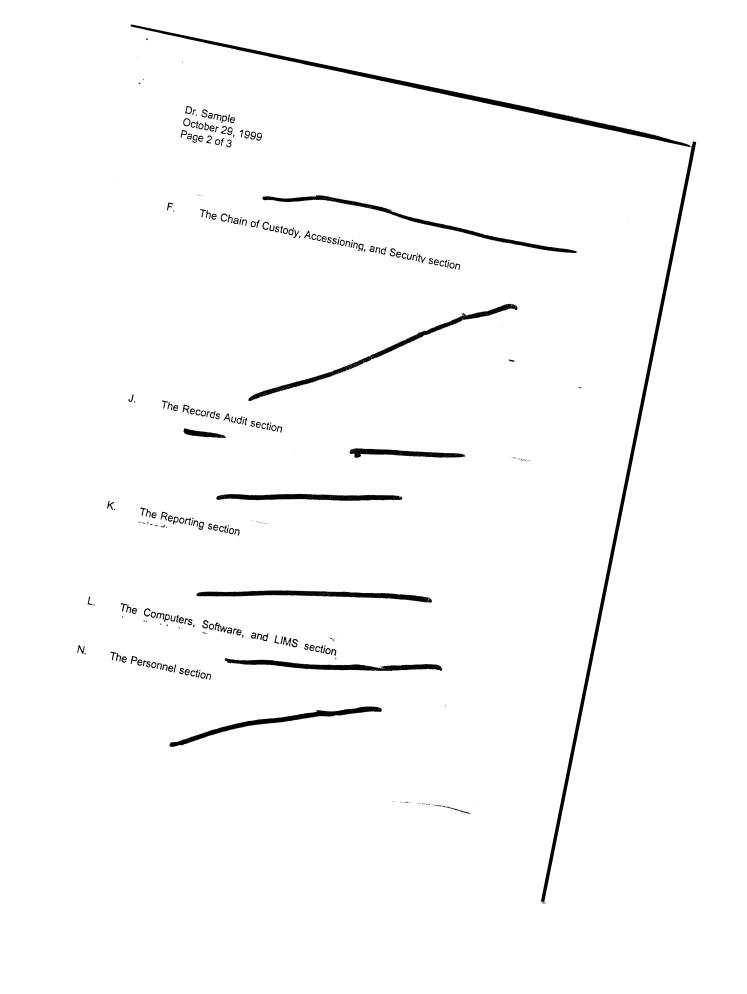
0067
Dr. R.H. Barry Sample
Quest Diagnostics Incorporated
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the eighteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is acceptable. Before RTI will recommend continued certification of your laboratory, the laboratory must successfully complete all corrective actions described in the critique and/or cover letter:







Dr. Sample October 29, 1999 Page 3 of 3

The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Autoral J. Denson

NLCP Inspection Analyst

Enclosure

cc: Project Files/M18

### NATIONAL LABORATORY CERTIFICATION PROGRAM

### **Document Review and Critique**

Laboratory I.D. Number: 0067 Document No. Final

Laboratory:

Quest Diagnostics, Inc.

Location:

Atlanta, GA

Document Reviewed:

1 Application Form [XX] Inspection Report #M18

Date: 16 September 1999

] Other \_\_\_\_

Status:

] Highly Acceptable

[XX] Acceptable

] Unacceptable

[ ] Failure

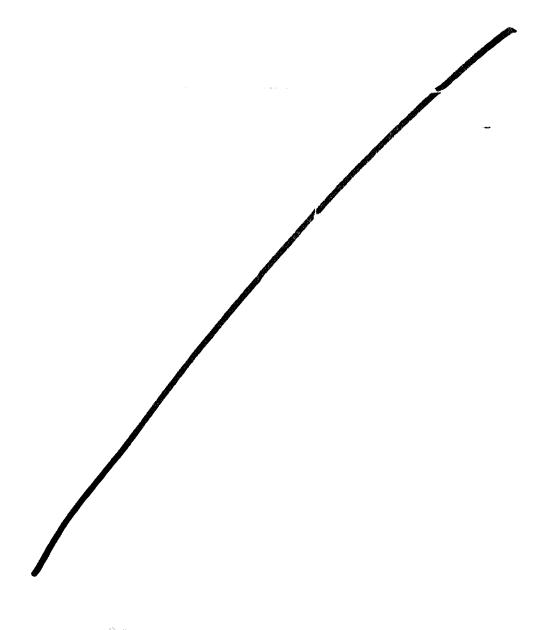
Inspection reports, from the inspectors who conducted the National Laboratory Certification Program (NLCP) inspection, have been carefully reviewed and found to provide sufficient information to iudge that the laboratory has met the standards required for the inspection phase of the Program, pending the submission of evidence that appropriate corrective action has been taken.

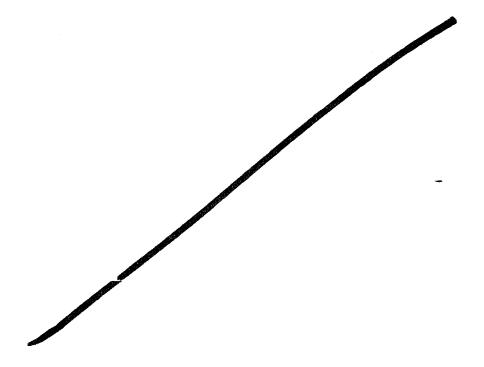
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

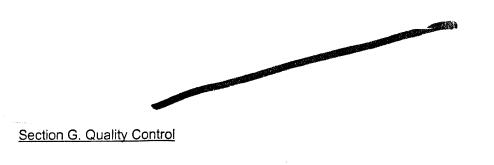
Section E. Standard Operating Procedures - Procedures Manual

Ver. Final





Section F. Chain-of-Custody, Accessioning, and Security



Ver. Final Section H. Initial Tests Lab ID# 0067 Section I. Confirmatory Tests Section J. Records Audit Section K. Reporting Section L. Computers, Software, and LIMS NLCP ◆ Research Triangle Institute Page 4

Ver. Final

Lab ID# 0067

Section M. Equipment and Maintenance

Section N. Personnel





Corporate Health & Wellness 3175 Presidential Dr. Atlanta, GA 30340 (770) 452-1590, FAX (770) 936-5012

January 10, 2000

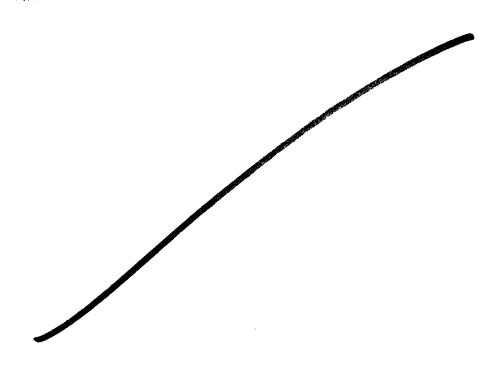
Ms. Deborah J. Denson Research Triangle Institute National Laboratory Certification Program 3040 Cornwallis Road Research Triangle Park, NC 27709-2194

Re: Critique for 18<sup>th</sup> Maintenance Inspection

Dear Ms. Denson:

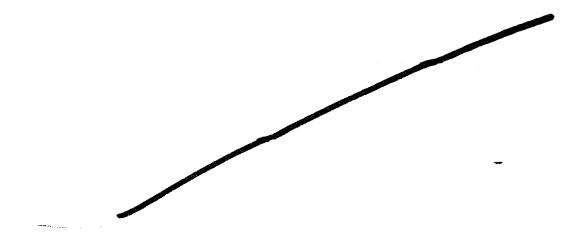
After review of your letter of October 29<sup>th</sup>, I have prepared the following responses:

Section E



Section F Section J Section K Section L

### Section N



If you need any further clarification, please do not hesitate to contact me.

Sincerely,

R. H. Barry Sample, Ph.D. Director of Forensic Toxicology Quest Diagnostics, Atlanta



January 13, 2000

0067
Dr. R.H. Barry Sample
Quest Diagnostics Incorporated
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample:

We have reviewed the material provided in your correspondence January 10, 2000, submitted in response to issues raised during the eighteenth maintenance inspection of your laboratory as outlined in our correspondence of October 29, 1999. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address the issues raised. The implementation of the corrective actions will be reviewed at the next inspection.

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection. If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael Baylor, Ph.D. (919) 541-7043.

Sincerely,

Deborah J. Denson NLCP Inspection Analyst

literal Established

cc: Project Files/M18



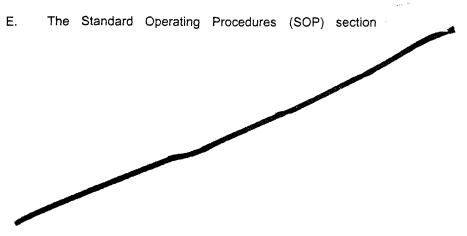


April 10, 2000

0067
Dr. R.H. Barry Sample
Dr. Michael Feldman
Quest Diagnostics Incorporated
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

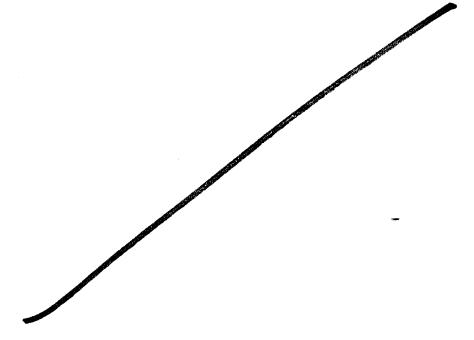
Dear Dr. Sample and Dr. Feldman:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the nineteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. The inspection team had some areas of concern, which are detailed in this cover letter and attached critique.

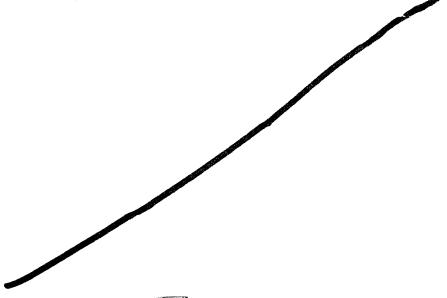


F. The Chain of Custody, Accessioning, and Security section

Dr. Sample Dr. Feldman Page 2 of 3 04/10/00



G. The Quality Control section:



N. The Personnel section

Dr. Sample Dr. Feldman Page 3 of 3 04/10/00

RTI is recommending to HHS that the laboratory's certification be continued based upon its acceptable performance in the inspection phase of the program. The laboratory must take steps to correct the issues cited above. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days of receipt of this correspondence. It is not necessary for the laboratory to submit a written response to RTI. All corrective actions will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

**NLCP Technical Analyst** 

Enclosure

cc: Project Files/M19

### NATIONAL LABORATORY CERTIFICATION PROGRAM

## **Document Review and Critique**

Laboratory I.D. Number: <u>0067</u>
Document No. Final

Laboratory:

Quest Diagnostics Incorporated

Location:

<u>Atlanta, GA</u>

Document Reviewed:

[ ] Application Form

[XX] Inspection Report #M19
[ ] Other \_\_\_\_\_

Date: 2 March 2000

Status:

[XX] Highly Acceptable

[ ] Unacceptable

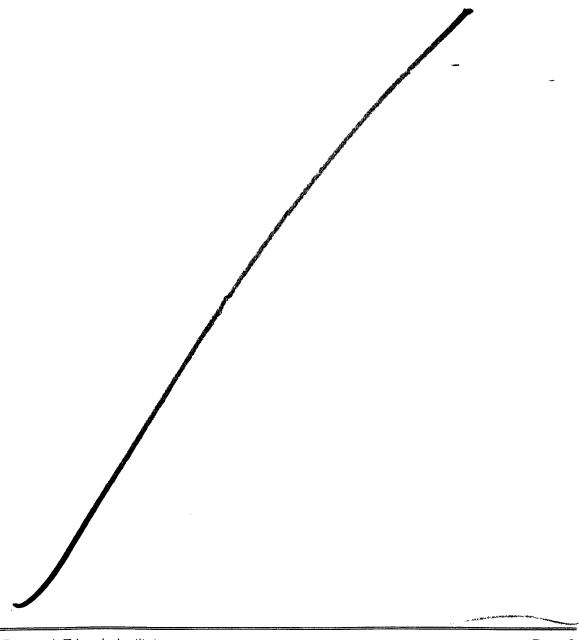
] Acceptable ] Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

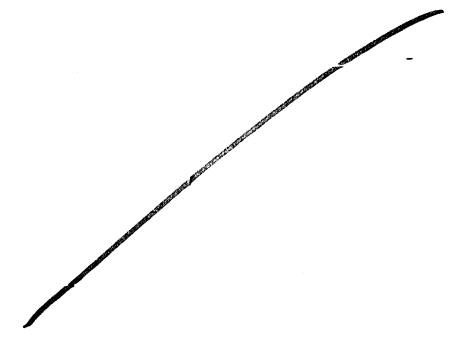
The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual

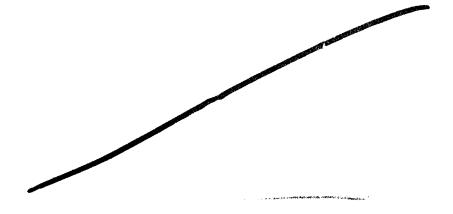


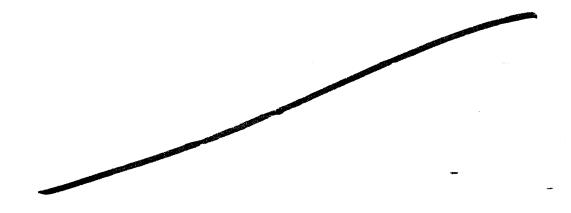
NLCP ◆ Research Triangle Institute

Section F. Chain-of-Custody, Accessioning, and Security

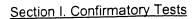


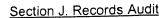
Section G. Quality Control





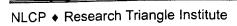
Section H. Initial Tests





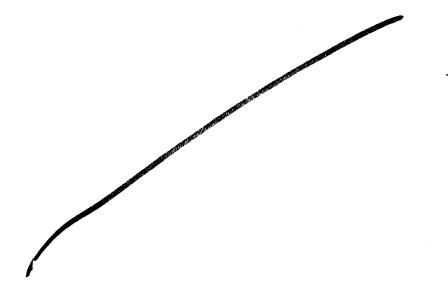


Section L. Computers, Software, and LIMS



Section M. Equipment and Maintenance

Section N. Personnel





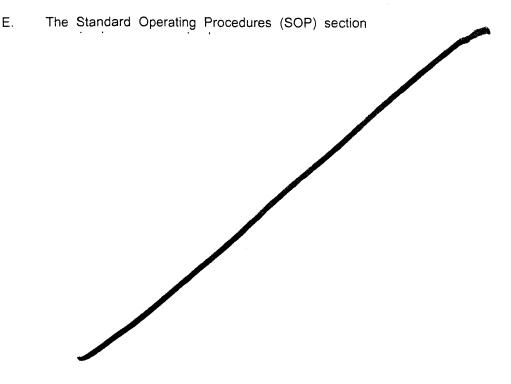
National Laboratory Certification Program

November 8, 2000

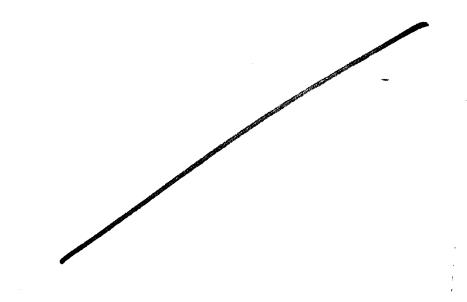
0067
Dr. R.H. Barry Sample
Quest Diagnostics Incorporated
NIDA Processing
3175 Presidential Drive
Atlanta, GA 30340

Dear Dr. Sample:

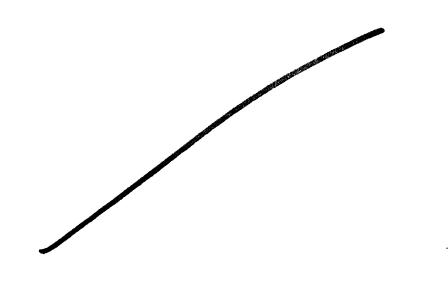
The enclosed critique was developed from the inspection reports of the inspectors who conducted the twentieth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the outcome of the laboratory's performance in this inspection is unacceptable. Before RTI will recommend continued certification of your laboratory, the laboratory must successfully complete the following remedial actions:

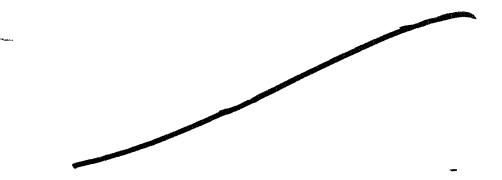


F. The Chain of Custody, Accessioning, and Security section

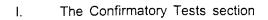


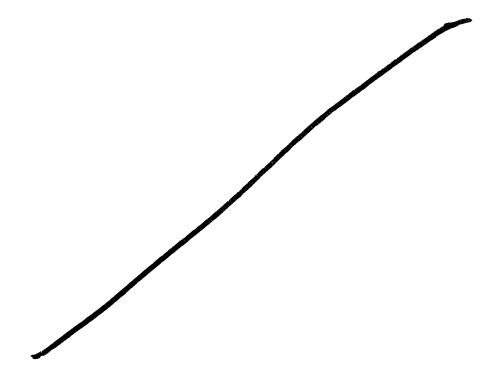
G. The Quality Control section

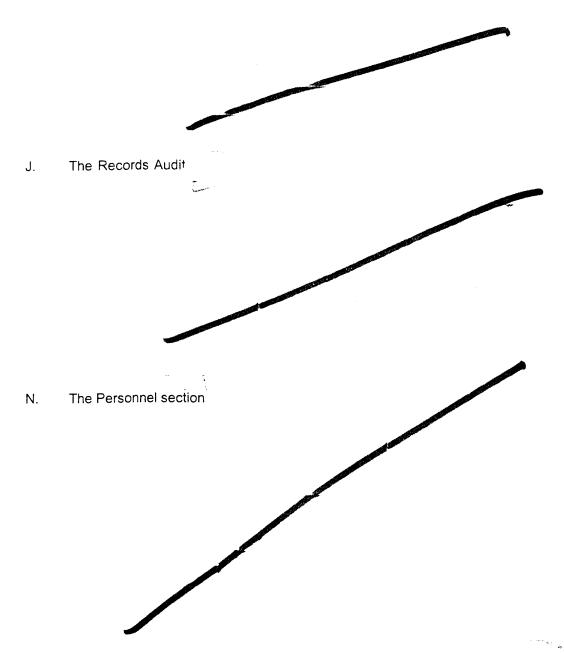




H. The Initial Tests section







The laboratory must submit, within 5 calendar days of receipt of this letter, a plan to complete all remedial actions. Once this plan is approved, the laboratory will have a maximum of 30 calendar days to implement the plan and to complete all necessary remedial actions. If the laboratory fails to provide and execute an approved plan, RTI will recommend to the Department of Health and Human Services (HHS) that your laboratory's certification be suspended and/or revoked. The laboratory should also review the enclosed critique and take all necessary corrective actions.

The NLCP reserves the right to conduct an inspection to determine full compliance with the requirements of this letter. The laboratory is hereby notified that failure to sustain acceptable performance in the inspection phase of this program may result in our recommendation to HHS that your laboratory's certification be suspended and/or revoked, consistent with sections 3.13 and 3.14 of the Mandatory Guidelines.

In responding to the issues raised, please organize the material in accordance with the item numbers listed in the text of this letter. If we can be of assistance or answer any questions, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

**NLCP Technical Analyst** 

Enclosure

cc: Project Files/M20

# NATIONAL LABORATORY CERTIFICATION PROGRAM

### **Document Review and Critique**

Laboratory I.D. Number: 0067 Document No. Final

Laboratory:

Quest Diagnostics Incorporated

Location:

Atlanta, GA

Document Reviewed:

[ ] Application Form

[XX] Inspection Report #M20 [ ] Other \_\_\_\_

Date: 14 September 2000

Status:

[ ] Highly Acceptable [XX] Unacceptable

1 Acceptable 1 Failure

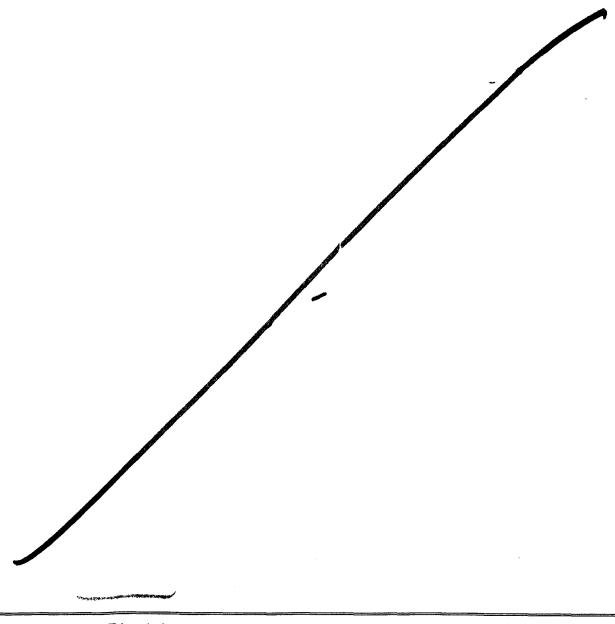
A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has not met the standards required for the inspection phase of the Program. Evidence that appropriate remedial action has been taken is required for continued certification.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

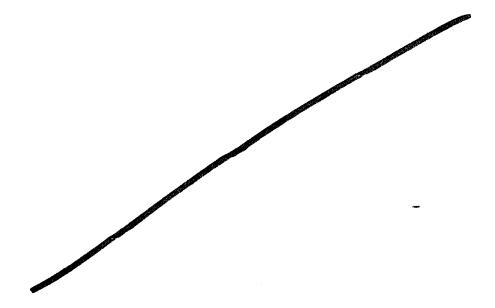
Ver. Final

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

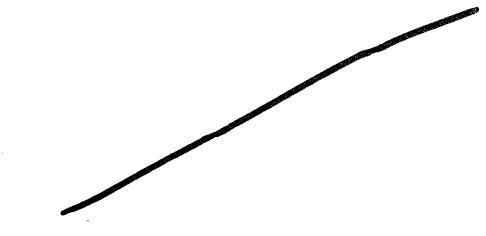
Section E. Standard Operating Procedures - Procedures Manual



NLCP ◆ Research Triangle Institute

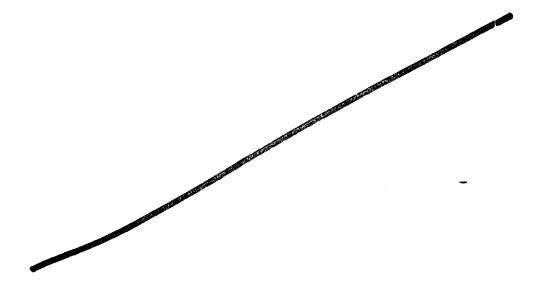


Section F. Chain-of-Custody, Accessioning, and Security



Section G. Quality Control

Ver. Final Lab ID# 0067



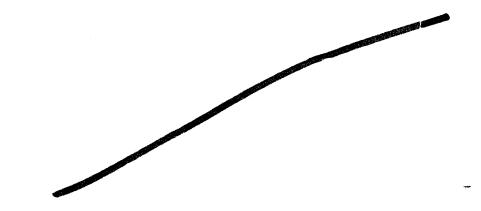
Section H. Initial Tests



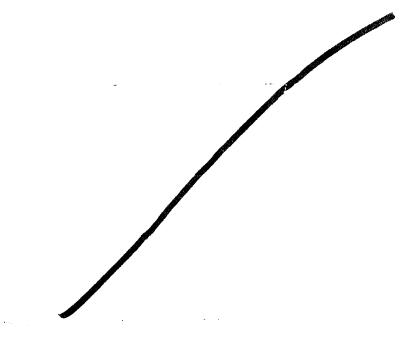
Section I. Confirmatory Tests



Ver. Final Lab ID# 0067



Section J. Records Audit



Section K. Reporting

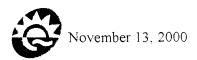
Section L. Computers, Software, and LIMS

Ver. Final Lab ID# 0067

Section M. Equipment and Maintenance

Section N. Personnel

3175 Presidential Drive Atlanta, Georgia 30340 770.452.1590 800.729.6432 Fax 770.936.5012



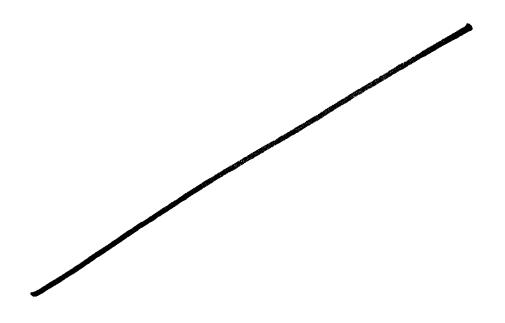


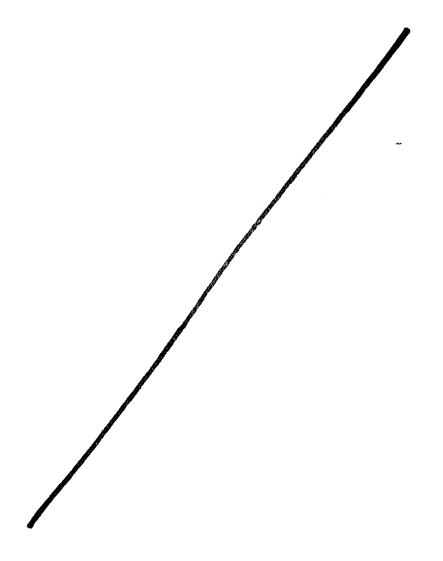
Susan Crumpton NLCP Technical Analyst National Laboratory Certification Program 3040 Cornwallis Road Research Triangle Park, NC 27709-2194

#### Dear Ms. Crumpton:

This letter is in response to the critique dated November 8, 2000 requesting a corrective action plan for deficiencies cited during the twentieth maintenance inspection of our laboratory (#0067) under the National Laboratory Certification Program (NLCP). Based on the information communicated to the laboratory during the exit interview process, the laboratory was able to initiate corrective action to address a majority of the items listed. The following information addresses each cited deficiency with a plan for corrective action or clarification of the issue:

#### Section E: The Standard Operating Procedures



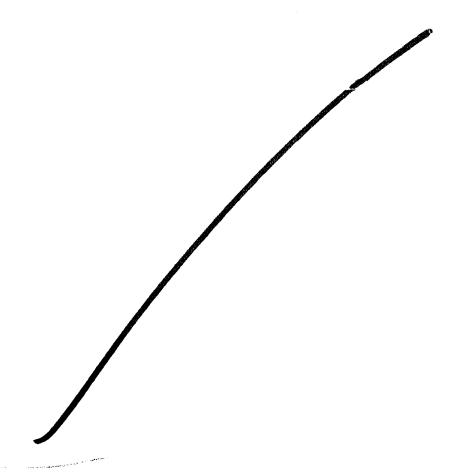


Section F: The Chain of Custody, Accessioning, and Security Section

The second secon

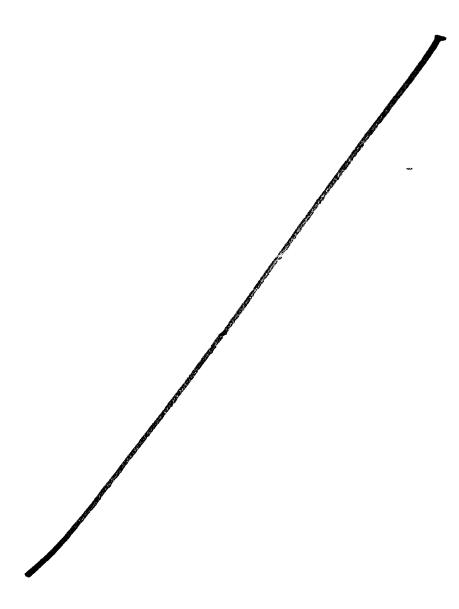


Section G: Quality Control



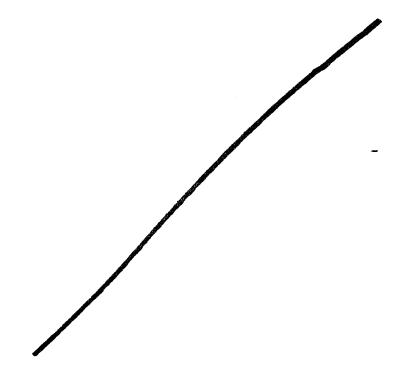
Section H: The Initial Test Section

Section I: The Confirmatory Test Section



Section J: Records Audit





If you have any questions pertaining to the laboratory corrective action plan, please contact Dr. Barry Sample at (770) 936-5024 or Brian Brunelli at (770) 936-5009.

Sincerely,

R.H. Barry Sample, Ph.D. Responsible Person

Brian A. Brunelli

Responsible Person (in-training)



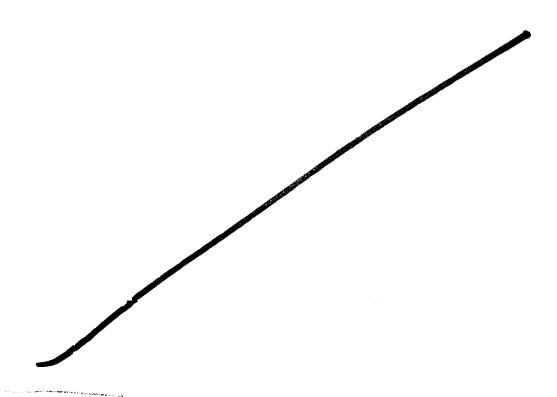
National Laboratory Certification Program

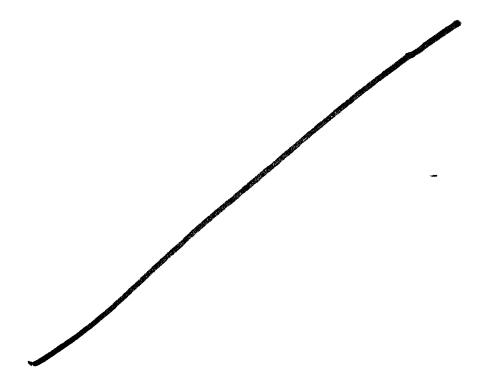
December 8, 2000

0067 Dr. R.H. Barry Sample Quest Diagnostics Incorporated NIDA Processing 3175 Presidential Drive Atlanta, GA 30340

Dear Dr. Sample:

We have reviewed the laboratory's proposed action plan submitted in your correspondence of November 13, 2000, provided in response to the deficiencies cited during the twentieth maintenance inspection of your laboratory as outlined in our correspondence of November 8, 2000. The plan to clarify and/or correct the deficiencies noted was found overall acceptable, with the following exceptions:





The laboratory must submit the final report within 30 calendar days of receipt of this letter. This report must include documentation to demonstrate completion of remedial actions outlined in your correspondence. If you have any questions or want to further clarify any of these issues, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

NLCP Technical Analyst

Dr. Michael Baylor Project Files/67

CC:

3175 Presidential Drive Atlanta, Georgia 30340 770.452.1590 800.729.6432 Fax 770.936.5012



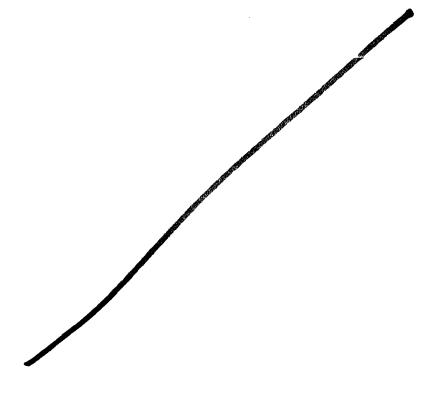


January 22, 2001

Susan Crumpton NLCP Technical Analyst National Laboratory Certification Program 3040 Cornwallis Road Research Triangle Park, NC 27709-2194

#### Dear Ms. Crumpton:

This letter is in response to your correspondence dated December 8, 2000 requesting documentation to demonstrate completion of remedial actions that were outlined in the laboratory November 13, 2000 corrective action plan. The laboratory has completed all remedial actions and is including the following documentation for your review and approval:



If you have any questions pertaining to the information provided, please do not hesitate to contact me at (770) 936-5009.

Respectfully,

Brian A. Brunelli

Responsible Person (in-training)



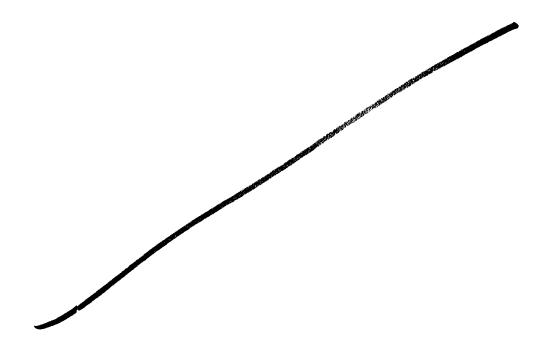
National Laboratory Certification Program

January 29, 2001

0067 Dr. R.H. Barry Sample Quest Diagnostics Incorporated NIDA Processing 3175 Presidential Drive Atlanta, GA 30340

Dear Dr. Sample:

We have reviewed the material provided in your correspondence of January 22, 2001, submitted in response to deficiencies cited during the twentieth maintenance inspection of your laboratory as outlined in our correspondence of November 8 and December 8, 2000. The information submitted by the laboratory appears to demonstrate that appropriate remedial actions have been completed to address the deficiencies cited. However, the following issues were raised during our review of the laboratory's submission:



Dr. Sample Page 2 of 2 01/29/01



Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. The implementation of all corrective actions will be reviewed during the next inspection. If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Michael Baylor, Ph.D. (919) 541-7043.

Sincerely,

Susan Crumpton

NLCP Technical Analyst

cc: Dr. Michael Baylor

Project Files/067