

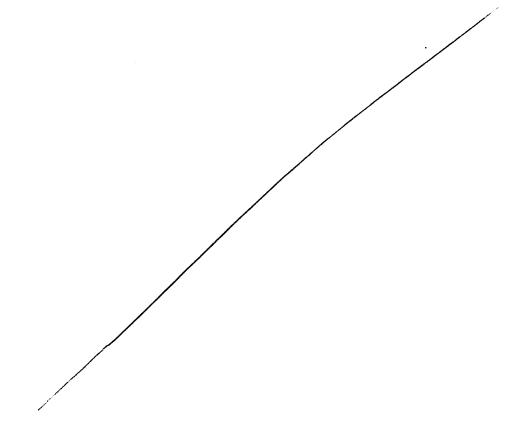
National Laboratory Certification Program

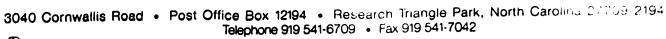
February 15, 1999

0797
Dr. Pierre Beaumier
Dr. John Wells
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CN CAN L4Z 1P1

Dear Dr. Beaumier and Dr. Wells:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the third maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is acceptable. However, the following issues were raised:







Dr. Beaumier and Dr. Wells February 15, 1999 Page 2 of 3

The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that he laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

Dr. Beaumier and Dr. Wells February 15, 1999 Page 3 of 3

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Deborah J. Denson

NLCP Inspection Analyst

Deborah & Denson

Enclosure

CC:

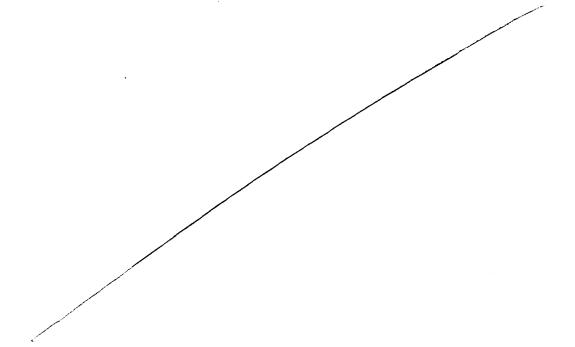
NATIONAL LABORATORY CERTIFICATION PROGRAM **Document Review and Critique** Laboratory I.D. Number: 0797 Document No. Final Laboratory: MAXXAM Analytics, Inc. Location: Mississauga, ON **Document Reviewed:**] Application Form [XX] Inspection Report #M3 Date: 7 January 1999] Other __ Status:] Highly Acceptable [xxx] Acceptable] Unacceptable [] Failure

Inspection raports, from the inspectors who conducted the National Laboratory Certification Program (NLCP) inspection, have been carefully reviewed and found to provide sufficient information to judge that the laboratory has met the standards required for the inspection phase of the Program, pending the submission of evidence that appropriate corrective action has been taken.

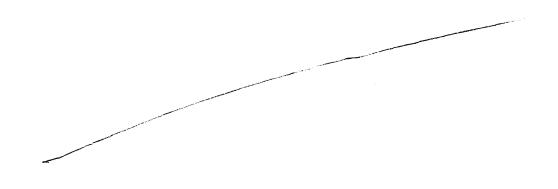
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



Section F. Chain-of-Custody, Accessioning, and Security





Lab ID# 0797

Section G. Quality Control

Section H. Initial Tests

Section I. Confirmatory Tests

Section J. Records Audit

Section K. Reporting

Section L. Computers. Software, and LIMS

Section M. Equipment and Maintenance

Section N. Personnel





March 11, 1999

Deborah J. Denson
Laboratory Accreditation Program
Substance Abuse,
Research Triangle Institute,
Research Triangle Park
North Carolina, 27709

Dear Ms. Denson

Enclosed is our response for the RTI critique of our inspection. If there any questions, do not hesitate to call.

Sincerely

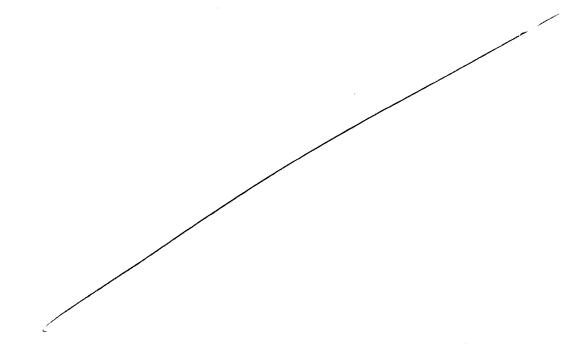
ohn Wells PhD.

Manager, Human Drug Laboratory

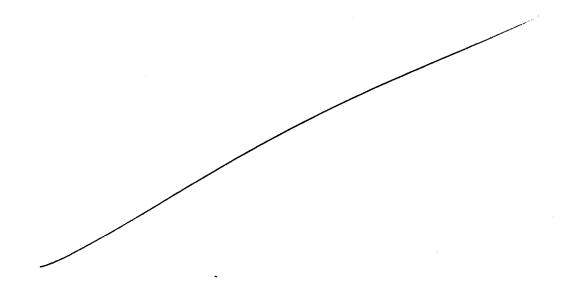


RTI Deficiencies for the January 7-8 1999 Inspection

Section E. Standard Operating Procedures - Procedures Manual



Section F. Chain-of-Custody, Accessioning, and Security





A Chemex Labs Alberta/Novamann international Partnersr

Section G. Quality Control

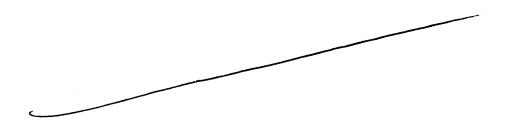
Section H. Initial Tests

Section J. Records Audit

Section L. Computers, Software, and LIMS



Section M. Equipment and Maintenance





A Chemex Labs Alberta/Novamann International Partnership

Section N. Personnel

RESEARCH TRIANGLE INSTITUTE



National Laboratory Certification Program

March 16, 1999

0797
Dr. Pierre Beaumier
Dr. John Wells
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

Dear Dr. Beaumier and Dr. Wells:

We have reviewed the material provided in your correspondence of March 11, 1999, submitted in response to issues raised during the third maintenance inspection of your laboratory as outlined in our correspondence of February 12, 1999. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address the issues raised. The implementation of the corrective actions will be reviewed at the next inspection.

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection. If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael Baylor, Ph.D. (919) 541-7043.

Sincerely,

Deborah J. Denson
NLCP Inspection Analyst

cc: Project Files/M3





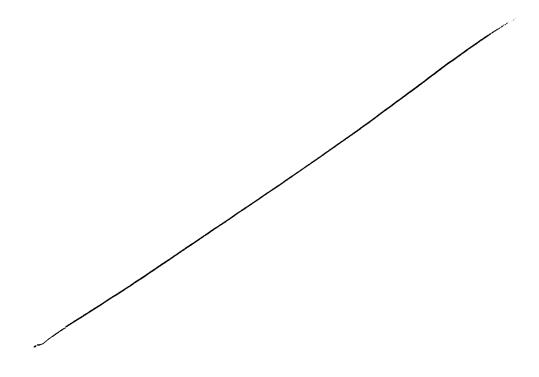
National Laboratory Certification Program

August 30, 1999

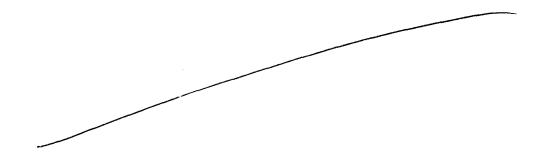
0797
Dr. John Wells
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

Dear Dr. Wells:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the fourth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. However, the laboratory must correct/clarify the following issues raised:







RTI is recommending to the Department of Health and Human Services (HHS) that the laboratory's certification be continued based upon its acceptable performance in the inspection phase of the program. The laboratory must take steps to correct the issues cited above. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days of receipt of this correspondence. It is *not necessary* for the laboratory to submit a written response to RTI. All corrective actions will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

NLCP Inspection Analyst

Enclosure

CC:

Project Files/M4

NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: <u>0797</u>

Document No. Final

Laboratory:

MAXXAM Analytics Inc.

Location:

Mississauga, ON

Document Reviewed:

[XX] Inspection Report #M4

Date: 15 July 1999

Other

] Acceptable

Status: [XX] Highly Acceptable

] Unacceptable

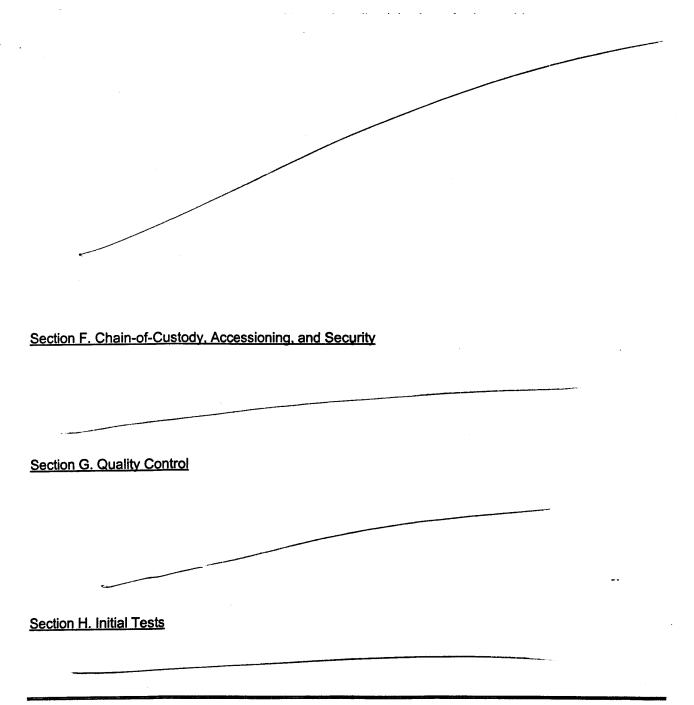
] Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



Ver.	Final
vei.	гиа

Lab ID# 0797

Section I. Confirmatory Tests

Section J. Records Audit

Ver.	Final
v &	1 11 161

Lab ID# 0797

Section K. Reporting

Section L. Computers, Software, and LIMS

Section M. Equipment and Maintenance

Section N. Personnel



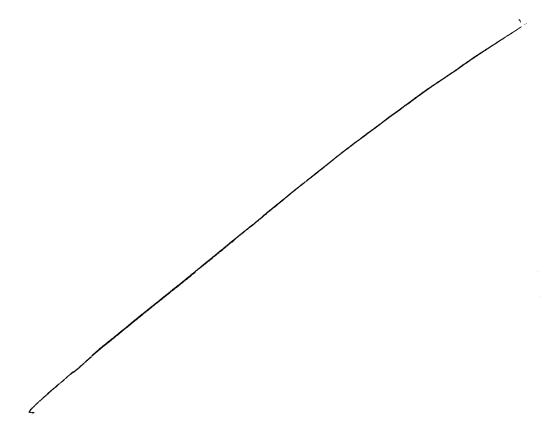
National Laboratory Certification Program

February 22, 2000

0797
Dr. John Wells
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

Dear Dr. Wells:

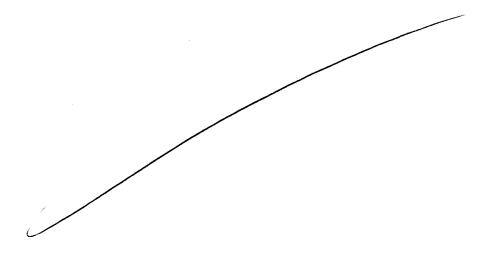
The enclosed critique was developed from the inspection reports of the inspectors who conducted the fifth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. The inspection team had some areas of concern, which are detailed in this cover letter and attached critique.





Dr. Wells February 22, 2000 Page 2 of 3

Dr. Wells February 22, 2000 Page 3 of 3



The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Deborah J. Denson

NLCP Inspection Analyst

Enclosure

cc: Project Files/M5

NATIONAL LABORATORY CERTIFICATION PROGRAM **Document Review and Critique** Laboratory I.D. Number: 0797 Document No. Final MAXXAM Analytics Inc. Laboratory: Mississauga, ON **Document Reviewed:** [] Application Form [XX] Inspection Report #M5 Date: 20 January 2000 [] Other ___

] Acceptable

] Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

[XX] Highly Acceptable

] Unacceptable

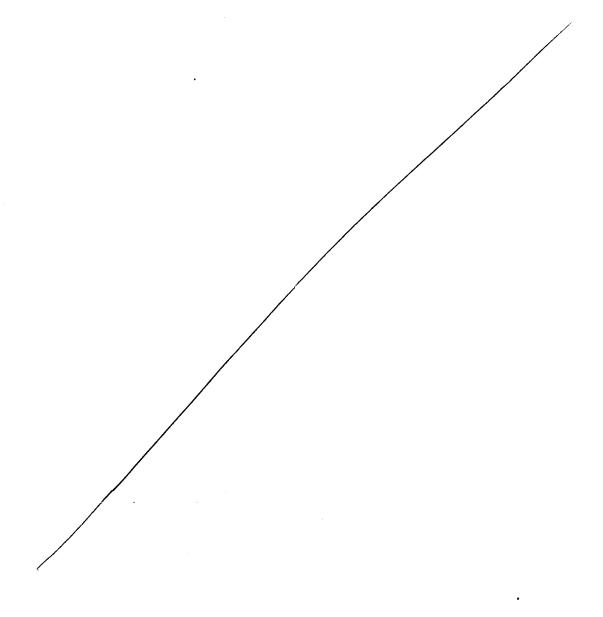
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

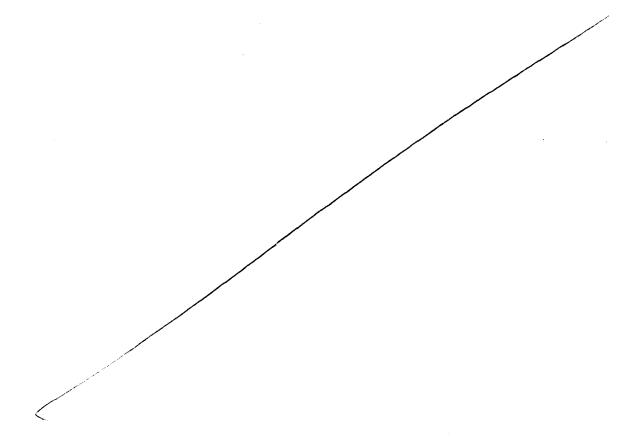
Status:

Location:

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



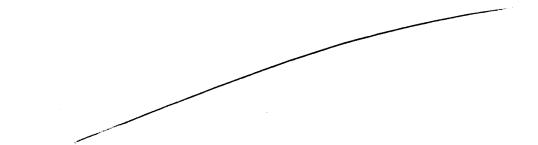


Section F. Chain-of-Custody, Accessioning, and Security

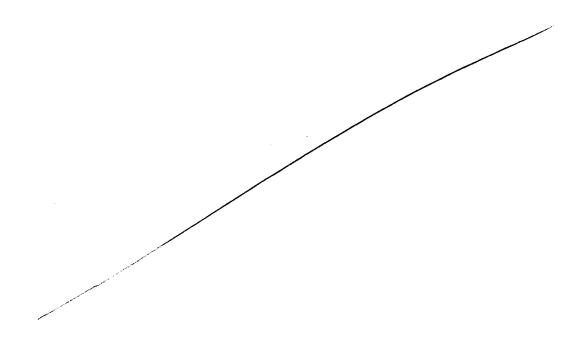


Section G. Quality Control

Section H. Initial Tests



Section 1. Confirmatory Tests



Section J. Records Audit

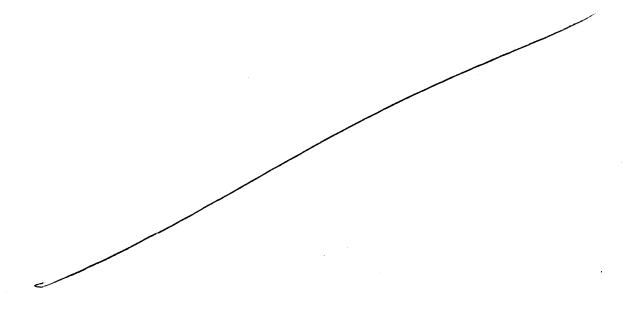
Section K. Reporting

Section L. Computers, Software, and LIMS

Section M. Equipment and Maintenance

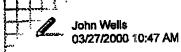
Section N. Personnel

Ver. Final Lab ID# 0797





A Chemex Labs Alberta/Novamann International Partnership



To:

Deborah J.Denson, NLCP Inspection Analyst

CC:

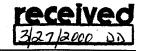
Subject: RTI Inspection Reply

Please find enclosed the Reply to the questions raised in our last inspection dated February 22/2000.

Yours Sincerely.

John/Wells, Ph.D, Head Human Drug Testing Laboratory 1-800-653-6266 ext 230

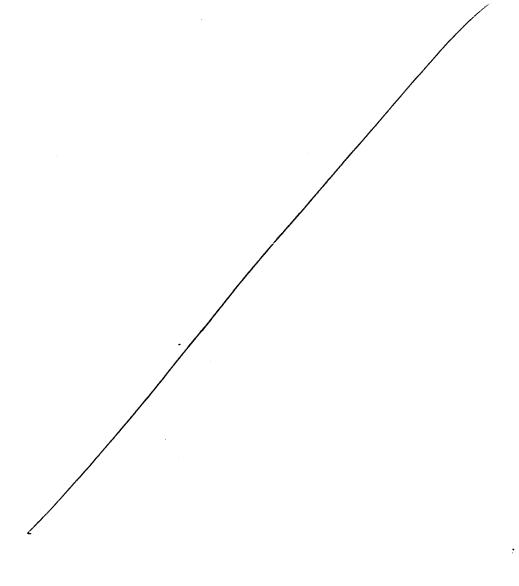




A Chemex Labs Alberta/Novamann International Partnership

Response to Inspection Report January 2000

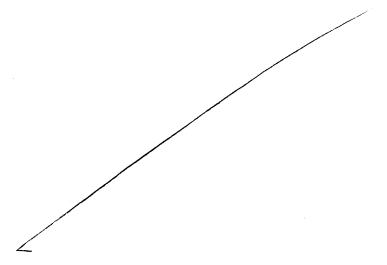
Section E



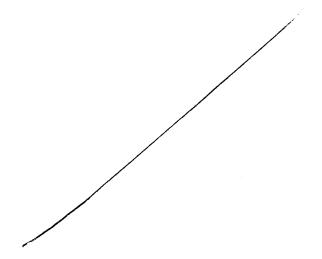
Section F



Section G.

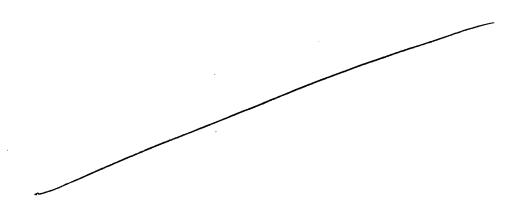


Section H





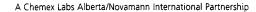
Section I



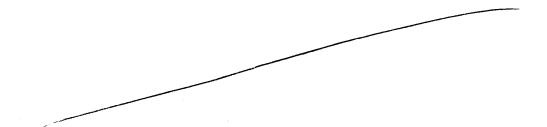
Section J

Section K

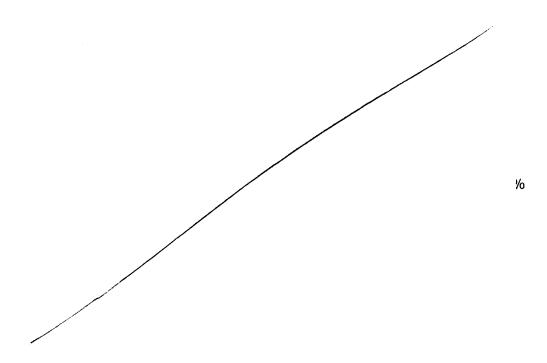








Section N







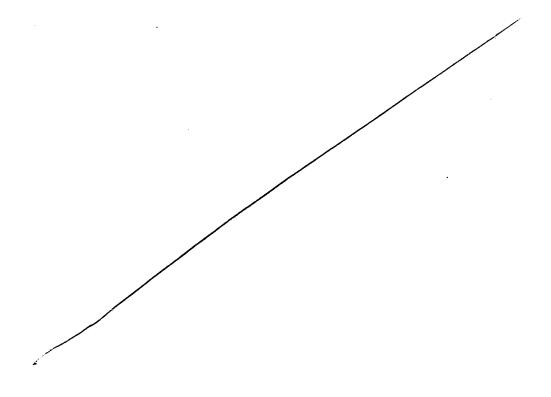
National Laboratory Certification Program

April 03, 2000

0797
Dr. John Wells
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

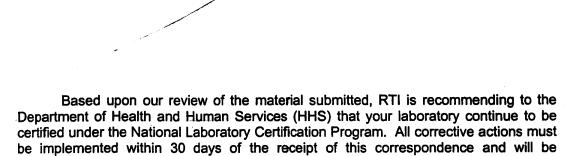
Dear Dr. Wells:

We have reviewed the material provided in your correspondence received March 27, 2000 submitted in response to issues raised during the fifth maintenance inspection of your laboratory as outlined in our correspondence of February 22, 2000. The information submitted by the laboratory appears to demonstrate that appropriate actions have been completed to address the issues raised. The following is a review of the material submitted:





Dr. Wells April 3, 2000 Page 2 of 2



If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael Baylor, Ph.D. at (919) 541-7043.

Sincerely,

Deborah J. Denson NLCP Technical Analyst

cc: Project Files/M5

reviewed during the next inspection.



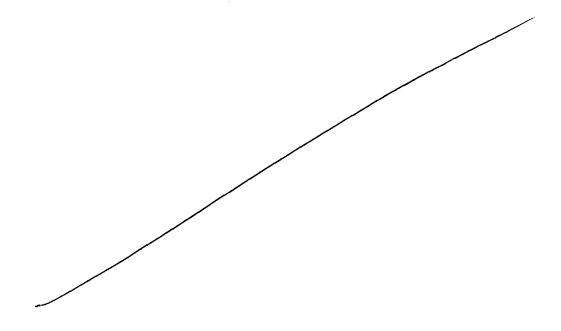
National Laboratory Certification Program

September 15, 2000

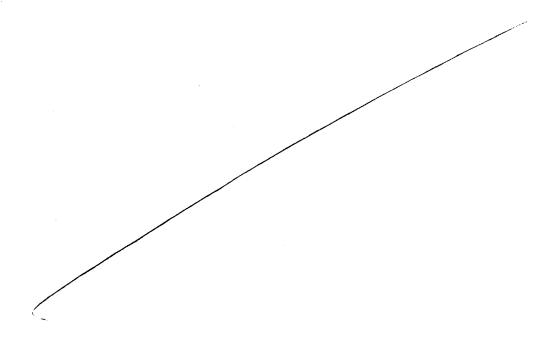
0797
Dr. John Wells
Ms. Lynn McGrath
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

Dear Dr. Wells and Ms. McGrath:

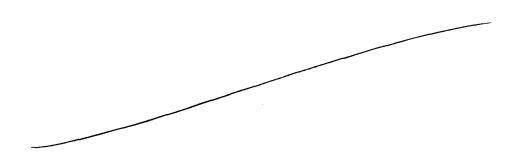
The enclosed critique was developed from the inspection reports of the inspectors who conducted the sixth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. The inspection team had some areas of concern, which are detailed in this cover letter and attached critique.





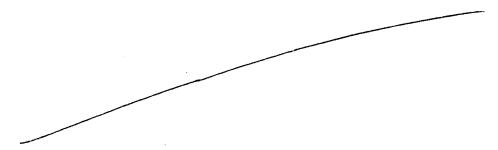


H. The Initial Tests section was found overall acceptable. However, the following issue was raised:



K. The Reporting Section was found overall acceptable. However, the following issue was raised:

Dr. Wells
Ms. McGrath
Page 3 of 3
09/15/00



The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,

Susan Crumpton

NLCP Technical Analyst

Enclosure

CC:

Project Files/M6

NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: <u>0797</u>
Document No. Final

Laboratory:

Maxxam Analytics, Inc.

Location:

Mississauga, Ontario

Document Reviewed:

[] Application Form [XX] Inspection Report #M6

Date: 20 July 2000

[] Other

Status:

[XX] Highly Acceptable

] Acceptable

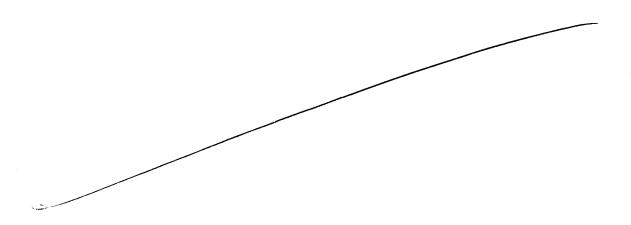
[] Unacceptable [] Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

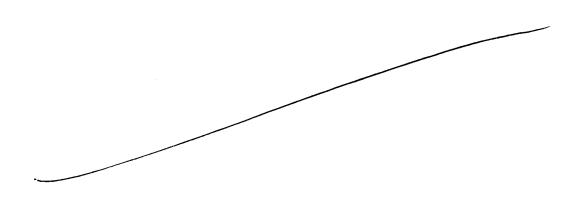
There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



Section F. Chain-of-Custody, Accessioning, and Security



Section G. Quality Control



Section H. Initial Tests



Ver. Final	Lab ID# 079
Section I. Confirmatory Tests	
Section J. Records Audit	~.
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Section K Penarting	
Section K. Reporting	
Continue Computers Software and UNIC	
Section L. Computers, Software, and LIMS	
Section M. Equipment and Maintenance	· .
Section N. Personnel	



received Soc 16/11/100

October 13, 2000

Susan Crumpton
Laboratory Accreditation Program
Substance Abuse,
Research Triangle Institute,
Research Triangle Park
North Carolina, 27709

Dear Ms. S. Crumpton

Enclosed is our response for the RTI critique of our inspection. If there any questions, do not hesitate to call.

Sincerery

John Wells PhD.

Manager, Human Drug Laboratory



Response to Inspection Report July 2000

Section H.	
Section K.	
Section M.	





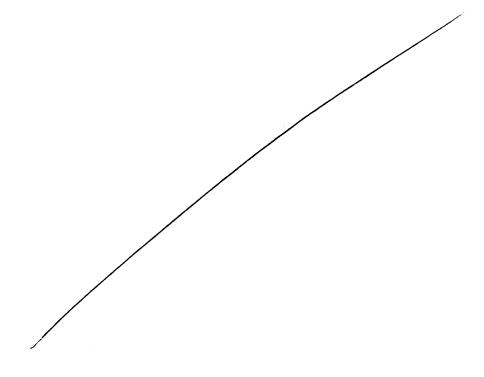
National Laboratory Certification Program

October 23, 2000

0797
Dr. John Wells
Ms. Lynn McGrath
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

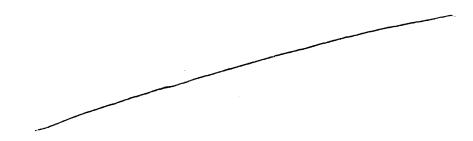
Dear Dr. Wells and Ms. McGrath:

We have reviewed the material provided in your correspondence of October 13, 2000, submitted in response to issues raised during the sixth maintenance inspection of your laboratory as outlined in our correspondence of September 15, 2000. The following is a review of the material submitted:





Dr. Wells Ms. McGrath Page 2 of 3 10/23/00 Dr. Wells Ms. McGrath Page 3 of 3 10/23/00



Based upon our review of the material submitted, RTI is recommending to HHS that your laboratory continue to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Michael Baylor, Ph.D. at (919) 541-7043.

Sincerely,

Susan Crumpton

NLCP Technical Analyst

cc: Dr. Michael Baylor

Project Files/M6



November 22, 2000

Susan Crumpton
Laboratory Accreditation Program
Substance Abuse,
Research Triangle Institute,
Research Triangle Park
North Carolina, 27709

Dear Ms. S. Crumpton

Enclosed is our response to our Inspection of July 2000. If there any questions, do not hesitate to call.

Sincerely

Mohn Wells PhD.

Manager, Human Drug Laboratory



Response to Inspection Letter Dated October 23, 2000

Section H.

Section K.

RESEARCH TRIANGLE INSTITUTE



National Laboratory Certification Program

December 4, 2000

0797
Dr. John Wells
Ms. Lynn McGrath
Maxxam Analytics, Inc.
5540 McAdam Road
Mississauga, Ontario, CAN L4Z 1P1

Dear Dr. Wells and Ms. McGrath:

We have reviewed the material provided in your correspondence of November 22, 2000, submitted in final response to issues raised during the sixth maintenance inspection of your laboratory as outlined in our correspondence of October 23, 2000. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address the issues raised. The implementation of the corrective actions will be reviewed at the next inspection.

As noted in our previous correspondence, RTI has recommended to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Michael Baylor, Ph.D. (919) 541-7043.

Sincerely,

Susan Crumpton NLCP Technical Analyst

Swan Custon

cc: Dr. Michael Baylor Project Files/797

