

Contacting Your Local Consumer Protection Offices

State, county, and city consumer offices offer a variety of important services. They might mediate complaints, conduct investigations, prosecute offenders of consumer laws, license and regulate professionals, provide educational materials, and advocate in the consumer interest.

An advantage of contacting a city or county government office is that it is familiar with local businesses, ordinances, and state laws.

Other local consumer and non-profit organizations may provide consumer assistance and work with the state consumer office. Be sure to contact your state consumer protection office to get more information about other local resources.

Before sending a written complaint, call the office to confirm that it handles the type of complaint you have and determine whether complaint forms are provided. Many offices distribute consumer materials specifically geared to state laws and local issues. Ask whether any information is available regarding your problem.

Alabama

State Offices

Alabama Office of the Attorney General

Consumer Affairs Section
501 Washington Ave.
Montgomery, AL 36130
334-242-7335
Toll free: 1-800-392-5658 (AL)
www.ago.state.al.us

Arizona Office of the Attorney General - Tucson

Consumer Information and Complaints
South Bldg., Suite 315
400 W. Congress St.
Tucson, AZ 85701-1367
520-628-6504
Toll free: 1-800-352-8431 (AZ, except Maricopa and Pima)
✉: consumerinfo@azag.gov
www.azag.gov

Alaska

State Offices

Office of the Attorney General

Consumer Protection Unit
1031 W. 4th Ave., Suite 200
Anchorage, AK 99501-5903
907-269-5100
Toll free: 1-888-576-2529
www.law.state.ak.us

Arkansas

State Offices

Arkansas Office of the Attorney General

Consumer Protection Division
323 Center St., Suite 200
Little Rock, AR 72201
501-682-2341 (Consumer Hotline)
501-682-2007 (Attorney General's Operator)
Toll free: 1-800-482-8982 (Consumer Hotline)
TTY: 1-800-482-8982
✉: consumer@arkansasag.gov
www.arkansasag.gov

Arizona

State Offices

Arizona Office of the Attorney General - Phoenix

Consumer Information and Complaints
1275 W. Washington St.
Phoenix, AZ 85007
602-542-5763
Toll free: 1-800-352-8431 (AZ, except Maricopa and Pima)
www.azag.gov

California

State Offices

California Office of the Attorney General

Public Inquiry Unit
PO Box 944255
Sacramento, CA 94244-2550
916-322-3360
Toll free: 1-800-952-5225 (CA)
TTY: 1-800-735-2929
www.caag.state.ca.us

California Bureau of Automotive Repair

Department of Consumer Affairs
10240 Systems Parkway
Sacramento, CA 95827
Toll free: 1-800-952-5210 (Consumer Questions)
Toll free: 1-866-799-3811 (Complaint Intake)
✉: BAREditor@dca.ca.gov
www.autorepair.ca.gov

California Department of Consumer Affairs

Consumer Information Division
1625 N. Market Blvd., Suite N 112
Sacramento, CA 95834
916-445-1254
Toll free: 1-800-952-5210
TTY: 916-928-1227; 1-800-326-2297
✉: dca@dca.ca.gov
www.dca.ca.gov

Contractors State License Board

9821 Business Park Dr.
Sacramento, CA 95827
916-255-3900 (Headquarters)
916-255-2924 (Northern CA)
562-345-7600 (Southern CA)
Toll free: 1-800-321-2752
www.cslb.ca.gov

County Offices

Contra Costa County District Attorney's Office

Special Operations Division
Consumer Fraud
900 Ward St., 4th Floor
Martinez, CA 94553
925-957-8604
www.co.contra-costa.ca.us

Fresno County District Attorney's Office

Consumer and Environmental Protection Division
929 L St.
Fresno, CA 93721
559-600-3156
✉: demail@co.fresno.ca.us
www.co.fresno.ca.us

Kern County District Attorney's Office

Consumer Protection Unit
Justice Building
1215 Truxtun Ave., 4th Floor
Bakersfield, CA 93301
661-868-7600
✉: investigation@co.kern.ca.us
www.co.kern.ca.us/da

**Los Angeles County
Department of Consumer
Affairs**
500 W. Temple St., Room B-96
Los Angeles, CA 90012-2722
213-974-1452
Toll free: 1-800-593-8222 (L.A.
County)
TTY: 213-626-0913
✉: dca@dca.lacounty.gov
www.dca.lacounty.gov

**Marin County District
Attorney's Office**
Consumer Protection Unit
3501 Civic Center Dr.
Hall of Justice, Room 130
San Rafael, CA 94903
415-499-6450
✉: consumer@co.marin.ca.us
www.co.marin.ca.us

**Monterey County District
Attorney's Office**
Consumer Protection Division
1200 Aguajito Rd., Room 301
Monterey, CA 93940
831-755-5073 (Salinas)
831-647-7770 (Monterey)
831-385-8373 (King City)
www.co.monterey.ca.us

**Napa County District Attorney's
Office**
Environmental Management
Consumer Protection Division
931 Parkway Mall
Napa, CA 94559
707-253-4059 (Hotline)
www.countyofnapa.org

**Orange County District
Attorney's Office**
Consumer Protection Unit
401 Civic Center Dr., W
Santa Ana, CA 92701
714-648-3600
✉: consumercomplaint@da.ocgov.com
orangecountyda.com

**San Diego County District
Attorney's Office**
Consumer Protection Unit
330 W. Broadway
San Diego, CA 92101
619-531-4040
619-531-3507 (Hotline)
www.sdcca.org

**San Francisco County District
Attorney's Office**
Consumer and Environmental
Protection Unit
732 Brannan St.
San Francisco, CA 94102
415-551-9595 (Hotline)
www.sfdistrictattorney.org

**San Luis Obispo County
District Attorney's Office**
Economic Crime Unit
Consumer Fraud Department
1050 Monterey St., Room 223
County Courthouse Annex
San Luis Obispo, CA 93408
805-781-5856
www.slocounty.ca.gov

**San Mateo County District
Attorney's Office**
Consumer and Environmental
Protection Unit
400 County Center, 3rd Floor
Hall of Justice and Records
Redwood City, CA 94063
650-363-4651
650-363-4636 (Bureau of
Investigation)
www.co.sanmateo.ca.us

**Santa Barbara County District
Attorney's Office**
Consumer Protection Unit
312-D E. Cook St.
Santa Maria, CA 93454
805-346-7632
www.countyofsb.org/da

**Santa Clara County District
Attorney's Office**
Consumer Protection Unit
70 W. Hedding St., West Wing
San Jose, CA 95110
408-792-2880
✉: consumer_mediation@da.sccgov.org
www.santaclara-da.org

**Santa Cruz County District
Attorney's Office**
Consumer Affairs Unit
701 Ocean St., Room 200
Santa Cruz, CA 95060
831-454-2050
TTY: 831-454-2123
✉: dao@co.santa-cruz.ca.us
www.co.santa-cruz.ca.us

**Solano County District
Attorney's Office**
Department of Resource
Management
Consumer Protection Unit
675 Texas St., Suite 5500
Fairfield, CA 94533
707-784-6765
✉: RMHelp@solanocounty.com
www.co.solano.ca.us/depts/da

**Stanislaus County District
Attorney's Office**
Consumer Protection Unit
832 12th St., Suite 300
Modesto, CA 95354
209-525-5550
www.stanislaus-da.org

**Ventura County District
Attorney's Office**
Consumer Mediation Section
800 S. Victoria Ave.
Ventura, CA 93009
805-654-3110
Toll free: 1-800-660-5474 ext. 3110
da.countyofventura.org

City Offices

**Los Angeles City Attorney's
Office**
Consumer Protection Unit
200 N. Main St., Room 500 CHE
Los Angeles, CA 90012
213-978-8070
TTY: 212-978-8310
www.atty.lacity.org

**San Diego City Attorney's
Office**
Consumer and Environmental
Protection Unit
1200 Third Ave., #1620
San Diego, CA 92101
619-533-5600
TTY: 619-702-7198
✉: cityattorney@sandiego.gov
www.sandiego.gov/cityattorney

**Santa Monica City Attorney's
Office**
Consumer Protection Unit
1685 Main St., 3rd Floor
Santa Monica, CA 90401
310-458-8336
TTY: 310-458-8696
✉: consumer.mailbox@smgov.net
www.smgov.net/atty

Colorado

State Offices

Colorado Office of the Attorney General

Consumer Protection Division
1525 Sherman St., 7th Floor
Denver, CO 80203
303-866-5189
Toll free: 1-800-222-4444 (CO)
✉: stop.fraud@state.co.us
www.coloradoattorneygeneral.gov

County Offices

Fourth Judicial District Attorney's Office

Economic Crimes Division
El Paso and Teller Counties
105 E. Vermijo Ave.
Colorado Springs, CO 80903
719-520-6000
www.4thjudicialda.com

Weld County District Attorney's Office

PO Box 1167
915 10th St.
Greeley, CO 80632-1167
970-356-4010
www.co.weld.co.us

Pueblo County District Attorney's Office

701 Court St.
Pueblo, CO 81003
719-583-6030
www.co.pueblo.co.us

City Offices

Denver District Attorney's Office

Economic Crimes Unit
201 W. Colfax Ave.
Denver, CO 80202
720-913-9179
✉: info@denverda.org
www.denverda.org

Connecticut

State Offices

Connecticut Office of the Attorney General

55 Elm St.
Hartford, CT 06106
860-808-5318
www.ct.gov/ag

Department of Consumer Protection

165 Capitol Ave.
Hartford, CT 06106-1630
860-713-6100 (Consumer Information/Complaints)
Toll free: 1-800-842-2649
TTY: 860-713-7240
✉: trade.practices@ct.gov
www.ct.gov/dcp

City Offices

Middletown Office of Consumer Protection

150 William St.
Middletown, CT 06457
860-344-3491
TTY: 860-344-3521
www.cityofmiddletown.com

Delaware

State Offices

Delaware Department of Justice

Consumer Protection Division
820 N. French St., 5th Floor
Wilmington, DE 19801
302-577-8600
Toll free: 1-800-220-5424
✉: consumer.protection@state.de.us
www.attorneygeneral.delaware.gov

District of Columbia

Department of Consumer and Regulatory Affairs

Government of the District of Columbia
1100 4th St., SW
Washington, DC 20024
202-442-4400
TTY: 202-123-4567
✉: dcra@dc.gov
www.dcra.dc.gov
www.consumer.dc.gov

Office of the Attorney General

Consumer Protection and Antitrust
441 4th St., NW
Washington, DC 20001
202-442-9828 (Hotline)
✉: consumer.protection@dc.gov
www.oag.dc.gov
www.consumer.dc.gov

Florida

State Offices

Florida Department of Agriculture and Consumer Services

Division of Consumer Services
2005 Apalachee Parkway
Terry Lee Rhodes Building
Tallahassee, FL 32399-6500
850-488-2221
Toll free: 1-800-435-7352 (FL)
Toll free: 1-800-352-9832 (in Spanish)
www.800helpfla.com

Florida Office of the Attorney General

PL-01 The Capitol
Tallahassee, FL 32399-1050
850-414-3990
Toll free: 1-866-966-7226 (FL)
Toll free: 1-800-203-3099 (Seniors vs. Crime)
TTY: 1-800-955-8771
myfloridalegal.com
www.seniorsvscrime.com

Regional Offices

Ft. Lauderdale Branch - Office of the Attorney General

Economic Crimes Division
110 S.E. 6th St., 9th Floor
Fort Lauderdale, FL 33301-5000
954-712-4600
www.myfloridalegal.com

Jacksonville Branch - Office of the Attorney General

Economic Crimes Division
1300 Riverplace Blvd., Suite 405
Jacksonville, FL 32207
904-348-2720
www.myfloridalegal.com

Orlando Branch - Office of the Attorney General

Economic Crimes Division
135 W. Central Blvd., Suite 1000
Orlando, FL 32801
407-999-5588
www.myfloridalegal.com

Tampa Branch - Office of the Attorney General

Economic Crimes Division
3507 E. Frontage Rd., Suite 325
Concourse Center 4
Tampa, FL 33607-1795
813-287-7950
www.myfloridalegal.com

**West Palm Beach Branch -
Office of the Attorney General**

Economic Crimes Division
1515 N. Flagler Dr., Suite 900
West Palm Beach, FL 33401
561-837-5000
www.myfloridalegal.com

County Offices**Broward County Permitting,
Licensing & Consumer
Protection Division**

One N. University Dr., Mailbox 302
Plantation, FL 33324
954-765-4400
✉: consumer@broward.org
[www.broward.org/
permittingandlicensing](http://www.broward.org/permittingandlicensing)

**Hillsborough County Consumer
Protection Agency**

1101 E. 139th Ave.
Tampa, FL 33613
813-903-3430
[www.hillsboroughcounty.org/
consumerprotection](http://www.hillsboroughcounty.org/consumerprotection)

**Miami-Dade County Consumer
Services Department**

Consumer Protection Section
140 West Flagler St., Suites 901-904
Miami, FL 33130
305-375-3677
✉: consumer@miamidade.gov
www.miamidade.gov/csd

**Office of the State Attorney for
Miami-Dade County**

Economic Crime Division
1350 N.W. 12th Ave.
Miami, FL 33136-2111
305-547-0671
www.miamisao.com

**Orange County Consumer
Fraud Unit**

PO Box 1673
415 N. Orange Ave.
Orlando, FL 32802
407-836-2490
✉: fraudhelp@sao9.org
www.orangecountyfl.net

**Palm Beach County Consumer
Affairs Division**

50 S. Military Tr., Suite 201
West Palm Beach, FL 33415
561-712-6600
Toll free: 1-888-852-7362 (Boca/
Delray/Glades)
www.pbcgov.com/consumer

**Pinellas County Office of
Consumer Protection**

631 Chestnut St.
Clearwater, FL 33756
727-464-6200
TTY: 727-464-6088
✉: consumer@pinellascounty.org
[www.pinellascounty.org/
consumer](http://www.pinellascounty.org/consumer)

Georgia**State Offices****Georgia Governor's Office of
Consumer Affairs**

Two Martin Luther King, Jr. Dr., SE
Suite 356
Atlanta, GA 30334-4600
404-651-8600
Toll free: 1-800-869-1123 (GA)
www.consumer.georgia.gov

Hawaii**State Offices****Hawaii Department of
Commerce and Consumer
Affairs - Hilo**

Office of Consumer Protection
345 Kekuanaoa St., Suite 12
Hilo, HI 96720
808-933-0910
808-587-3222 (Consumer Resource
Center)
✉: ocp@dcca.hawaii.gov
www.hawaii.gov/dcca

**Hawaii Department of
Commerce and Consumer
Affairs - Honolulu (Main
Location)**

Office of Consumer Protection
235 S. Beretania St., Suite 801
Honolulu, HI 96813
808-586-2630
808-587-3222 (Consumer Resource
Center)
✉: ocp@dcca.hawaii.gov
www.hawaii.gov/dcca/ocp

**Hawaii Department of
Commerce and Consumer
Affairs - Wailuku**

Office of Consumer Protection
1063 Lower Main St., Suite C-216
Wailuku, HI 96793
808-984-8244
808-587-3222 (Consumer Resource
Center)
✉: ocp@dcca.hawaii.gov
www.hawaii.gov/dcca/ocp

Idaho**State Offices****Idaho Attorney General's Office**

Consumer Protection Division
PO Box 83720
954 W. Jefferson, 2nd Floor
Boise, ID 83720-0010
208-334-2424
Toll free: 1-800-432-3545 (ID)
www.ag.idaho.gov

Illinois**State Offices****Illinois Office of the Attorney
General - Carbondale**

Consumer Fraud Bureau
1001 E. Main St.
Carbondale, IL 62901
618-529-6400
Toll free: 1-800-243-0607 (Fraud
Hotline, IL)

Toll free: 1-866-310-8398 (in
Spanish)

TTY: 1-877-675-9339 (IL)

✉: ag_consumer@atg.state.il.us
[www.illinoisattorneygeneral.
gov](http://www.illinoisattorneygeneral.gov)

**Illinois Office of the Attorney
General - Chicago**

Consumer Fraud Bureau
100 W. Randolph St., 12th Floor
Chicago, IL 60601
312-814-3000

Toll free: 1-800-386-5438 (Fraud
Hotline, IL)

Toll free: 1-866-310-8398 (in
Spanish)

TTY: 1-800-964-3013 (IL)

✉: ag_consumer@atg.state.il.us
[www.illinoisattorneygeneral.
gov](http://www.illinoisattorneygeneral.gov)

**Illinois Office of the Attorney
General - Springfield**

Consumer Fraud Division
500 S. 2nd St.
Springfield, IL 62706
217-782-1090

Toll free: 1-800-243-0618 (Fraud
Hotline, IL)

Toll free: 1-866-310-8398 (in
Spanish)

TTY: 1-877-844-5461 (IL)

✉: ag_consumer@atg.state.il.us
[www.illinoisattorneygeneral.
gov](http://www.illinoisattorneygeneral.gov)

Regional Offices

Chicago South Regional Office of the Attorney General

7906 S. Cottage Grove Ave.
Chicago, IL 60619
773-488-2600
TTY: 1-866-717-8798

www.illinoisattorneygeneral.gov

Chicago West Regional Office of the Attorney General

306 N. Pulaski Rd.
Chicago, IL 60624
773-265-8808
TTY: 1-866-717-8804

www.illinoisattorneygeneral.gov

East Central Illinois Regional Office of the Attorney General

1776 E. Washington St.
Urbana, IL 61802
217-278-3366
TTY: 217-278-3371

www.illinoisattorneygeneral.gov

Metro East Illinois Regional Office of the Attorney General

201 W. Pointe Dr., Suite 7
Belleville, IL 62226
618-236-8616
TTY: 618-236-8619

www.illinoisattorneygeneral.gov

Northern Illinois Regional Office of the Attorney General

200 S. Wyman St., Suite 307
Zeke Giorgi Center
Rockford, IL 61101
815-967-3883
TTY: 815-967-3891

www.illinoisattorneygeneral.gov

West Central Illinois Regional Office of the Attorney General

628 Maine St.
Quincy, IL 62301
217-223-2221
TTY: 217-223-2254

www.illinoisattorneygeneral.gov

County Offices

Cook County State Attorney's Office

Consumer Fraud Unit
69 W. Washington St., Suite 3130
Chicago, IL 60602
312-603-8600
312-603-8700 (Consumer Line)
✉: consumer@cookcountygov.com

www.statesattorney.org/index2/consumer_fraud.html

City Offices

Chicago Division of Business Affairs and Consumer Protection

City Hall, Room 800
121 N. LaSalle St.
Chicago, IL 60602
312-744-6060
TTY: 312-744-0254

www.cityofchicago.org/ConsumerServices

Des Plaines Consumer Protection Office

1420 Miner St., Suite 401
Des Plaines, IL 60016
847-391-5303
✉: consumerprotection@desplaines.org
www.desplaines.org

Indiana

State Offices

Office of the Attorney General

Consumer Protection Division
302 W. Washington St., 5th floor
Indianapolis, IN 46204
317-232-6330
Toll free: 1-800-382-5516
(Consumer Hotline)
www.indianaconsumer.com

Iowa

State Offices

Iowa Office of the Attorney General

Consumer Protection Division
1305 E. Walnut St.
Des Moines, IA 50319
515-281-5926
Toll free: 1-888-777-4590 (IA)
✉: consumer@ag.state.ia.us
www.iowaAttorneyGeneral.org

Kansas

State Offices

Office of Kansas Attorney

Consumer Protection & Antitrust Division
120 S.W. 10th St., Suite 430
Topeka, KS 66612-1597
785-296-3751
Toll free: 1-800-432-2310 (KS)
✉: cprotect@ksag.org
www.ksag.org

County Offices

Douglas County District Attorney's Office

Consumer Protection Division
111 E. 11th St.
Lawrence, KS 66044
785-330-2849 (Consumer Hotline)
785-841-0211 (Main)
✉: districtattorney@douglas-county.com
www.douglas-county.com/depts/da/da_cpu.aspx

Johnson County District Attorney's Office

Consumer Fraud Unit
PO Box 728
Olathe, KS 66051
913-715-3003 (Consumer Hotline)
da.jocogov.org

Sedgwick County District Attorney's Office

Consumer Fraud and Economic Crime Unit
1900 E. Morris St.
Wichita, KS 67211
316-660-3600
Toll free: 1-800-432-6878 (KS)
✉: consumer@sedgwick.gov
www.sedgwickcounty.org/da

Kentucky

State Offices

Kentucky Office of the Attorney General

Consumer Protection Division
1024 Capital Center Dr.
Frankfort, KY 40601
502-696-5389
Toll free: 1-888-432-9257 (Hotline)
✉: consumer.protection@ag.ky.gov
www.ag.ky.gov/cp

Kentucky Office of the Attorney General - Louisville

Consumer Protection Division
310 Whittington Parkway, Suite 101
Louisville, KY 40222
502-429-7134

Toll free: 1-888-432-9257 (Hotline)

✉: consumer.protection@ag.ky.gov

www.ky.gov

Kentucky Office of the Attorney General - Prestonsburg

361 N. Lake Dr.
Prestonsburg, KY 41653
606-889-1821

✉: consumer.protection@ag.ky.gov

www.ky.gov/cp

Louisiana**State Offices****Louisiana Office of the Attorney General**

Consumer Protection Section
1885 N. 3rd St.
Baton Rouge, LA 70802
225-326-6465

Toll free: 1-800-351-4889

✉: ConsumerInfo@ag.state.la.us

www.ag.state.la.us

Parish Offices**Jefferson Parish District Attorney's Office**

Economic Crime Unit
200 Derbigny St.
Gretna, LA 70053-5894
504-361-2920

www.jpda.us

Maine**State Offices****Maine Attorney General's Office**

Consumer Information and
Mediation Service
Six State House Station
Augusta, ME 04333
207-626-8849

Toll free: 1-800-436-2131

(Consumer Protection)

✉: consumer.mediation@maine.gov

www.maine.gov/ag

Bureau of Consumer Credit Protection

35 State House Station
Augusta, ME 04333-0035
207-624-8527

Toll free: 1-800-332-8529 (ME)

TTY: 1-888-577-6690

www.credit.maine.gov

Maryland**State Offices****Maryland Office of the Attorney General**

Consumer Protection Division
200 Saint Paul Pl.
Baltimore, MD 21202
410-528-8662 (Consumer
Complaints)

410-576-6550 (Consumer
Information)

410-528-1840 (Medical Billing
Complaints)

Toll free: 1-888-743-0023

Toll free: 1-877-261-8807 (Health
plan decision appeals)

TTY: 410-576-6372 (MD)

✉: consumer@oag.state.md.us

[www.oag.state.md.us/
consumer](http://www.oag.state.md.us/consumer)

Regional Offices**Maryland Attorney Generals' Office - Western Maryland**

Consumer Protection Division
44 N. Potomac St., Suite 104
Hagerstown, MD 21740
301-791-4780

TTY: 410-576-6372 (Baltimore
office)

✉: consumer@oag.state.md.us

[www.oag.state.md.us/
consumer](http://www.oag.state.md.us/consumer)

Maryland Attorney General's Office - Southern Maryland

PO Box 745
Hughesville, MD 20637
301-274-4620

Toll free: 1-866-366-8343

TTY: 410-576-6372 (Baltimore
office)

✉: consumer@oag.state.md.us

[www.oag.state.md.us/
consumer](http://www.oag.state.md.us/consumer)

Maryland Attorney General's Office - Eastern Shore

Consumer Protection Division
201 Baptist St., Suite 30
Salisbury, MD 21801-4976
410-713-3620

Toll free: 1-888-743-0023 (Baltimore
office)

TTY: 410-576-6372

✉: consumer@oag.state.md.us

[www.oag.state.md.us/
consumer](http://www.oag.state.md.us/consumer)

County Offices**Howard County Office of Consumer Affairs**

Box 220
6751 Columbia Gateway Dr.
Columbia, MD 21046
410-313-6420

TTY: 410-313-6401

✉: consumer@howardcountymd.gov

[www.howardcountymd.gov/
CA/CS_ConsumerAffairs.htm](http://www.howardcountymd.gov/CA/CS_ConsumerAffairs.htm)

Montgomery County Office of Consumer Protection

100 Maryland Ave., Suite 330
Rockville, MD 20850
240-777-3636

240-777-3681 (Anonymous
Consumer Tip Line)

TTY: 240-773-3556

✉: [ConsumerProtection@
montgomerycountymd.gov](mailto:ConsumerProtection@montgomerycountymd.gov)

[www.montgomerycountymd.gov/
consumer](http://www.montgomerycountymd.gov/consumer)

Massachusetts**State Offices****Massachusetts Office of the Attorney General**

Public Information and Assistance
Center

One Ashburton Pl.

Boston, MA 02108-1518

617-727-8400 (Consumer Hotline)

TTY: 617-727-4765

✉: ago@state.ma.us

www.mass.gov/ago

Office of Consumer Affairs and Business Regulation

10 Park Plaza, Suite 5170
Boston, MA 02116
617-973-8700 (General Information)
Toll free: 1-888-283-3757 (MA, Consumer Hotline)
TTY: 1-800-720-3480
www.mass.gov/Consumer

Regional Offices

Office of the Attorney General - Central Massachusetts Region

10 Mechanic St., Suite 301
Worcester, MA 01608
508-792-7600
TTY: 617-727-4765
✉: ago@state.ma.us
www.mass.gov/ago

Office of the Attorney General - Southern Massachusetts Region

105 William St., 1st Floor
New Bedford, MA 02740
508-990-9700
✉: ago@state.ma.us
www.mass.gov/ago

Office of the Attorney General - Western Massachusetts Region

1350 Main St., 4th Floor
Springfield, MA 01103
413-784-1240
TTY: 617-727-4765 (Boston office)
✉: ago@state.ma.us
www.mass.gov/ago

County Offices

Northwestern District Attorney's Office - Franklin County

Consumer Protection Unit
13 Conway St.
Greenfield, MA 01301
413-774-5102
northwesterndistrictattorney.org

Northwestern District Attorney's Office - Hampshire County

One Gleason Plaza
Northampton, MA 01060
413-586-9225
northwesterndistrictattorney.org

Norfolk District Attorney's Office

Consumer Protection Division
1515 Hancock St., 4th Floor
Quincy, MA 02169
617-769-6118 (Hotline)
www.mass.gov/da/norfolk

City Offices

Boston Consumer Affairs and Licensing

One City Hall Square, Room 817
Boston, MA 02201-2039
617-635-3834
✉: MOCAL@cityofboston.gov
www.cityofboston.gov/consumeraffairs

Cambridge Consumers' Council

831 Massachusetts Ave., 1st Floor
Cambridge, MA 02139
617-349-6150
TTY: 617-349-6112
✉: Consumer@cambridgema.gov
www.cambridgema.gov/consumercouncil.aspx

Newton-Brookline Consumer Office

1000 Commonwealth Ave.
Newton City Hall
Newton Centre, MA 02459
617-796-1292
TTY: 617-796-1089
✉: consumer@newtonma.gov
www.newtonma.gov

Revere Consumer Affairs Office

150 Beach St.
Revere, MA 02151
781-286-8114
www.revere.org

Springfield Mayor's Office of Consumer Information

36 Court St.
City Hall, Room 315
Springfield, MA 01103
413-787-6437
TTY: 413-787-6154
✉: moci@springfieldcityhall.com
www.springfieldcityhall.com

Michigan

State Offices

Office of the Attorney General
Consumer Protection Division
PO Box 30213

Lansing, MI 48909-7713
517-373-1140
Toll free: 1-877-765-8388
www.michigan.gov/ag

Michigan Department of Agriculture and Rural Development

Consumer Protection Section
Weights & Measures/ Motor Fuel Quality
940 Venture Ln.
Williamston, MI 48895
517-655-8202
Toll free: 1-800-632-3835
www.michigan.gov/wminfo

County Offices

Macomb County Consumer Protection Unit

Office of the Prosecuting Attorney
One S. Main St., 3rd Floor
Mt. Clemens, MI 48043
586-469-5350
www.macombcountymi.gov

City Offices

Detroit Consumer Advocacy Division

18100 Meyers Rd.
Detroit, MI 48235
313-224-6995
www.ci.detroit.mi.us

Minnesota

State Offices

Office of the Attorney General

Consumer Services Division
445 Minnesota St.
1400 Bremer Tower
St. Paul, MN 55101
651-296-3353
Toll free: 1-800-657-3787
TTY: 651-297-7206 or 1-800-366-4812
www.ag.state.mn.us

City Offices

Minneapolis Department of Regulatory Services

Division of Licenses and Consumer Services
350 S. 5th St.
City Hall, Room 1C
Minneapolis, MN 55415
612-673-2080
TTY: 612-673-2157
www.ci.minneapolis.mn.us/business-licensing/

Mississippi**State Offices**

Mississippi Department of Agriculture and Commerce
Bureau of Regulatory Services
Consumer Protection
PO Box 1609
Jackson, MS 39215
601-359-1148
www.mdac.state.ms.us

Mississippi Office of the Attorney General
Consumer Protection Division
PO Box 22947
Jackson, MS 39225-2947
601-359-4230
Toll free: 1-800-281-4418 (MS)
www.ago.state.ms.us

Missouri**State Offices**

Missouri Attorney General's Office
Consumer Protection Unit
PO Box 899
Jefferson City, MO 65102
573-751-3321
Toll free: 1-800-392-8222 (Hotline)
✉: consumer.help@ago.mo.gov
www.ago.mo.gov

Regional Offices

Missouri Attorney General's Office - St. Louis
Consumer Protection Division
815 Olive St., Suite 200
Old Post Office Building
St. Louis, MO 63101
314-340-6816
Toll free: 1-800-392-8222
✉: consumer.help@ago.mo.gov
www.ago.mo.gov

Montana**State Offices**

Montana Office of Consumer Protection
PO Box 200151
2225 11th Ave.
Helena, MT 59620-0151
406-444-4500
Toll free: 1-800-481-6896
✉: contactocp@mt.gov
www.doj.mt.gov/consumer

Nebraska**State Offices**

Nebraska Office of the Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
402-471-2682
Toll free: 1-800-727-6432 (NE)
Toll free: 1-888-850-7555 (in Spanish)
Toll free: 1-888-287-0778 (Senior Hotline)
www.ago.ne.gov

Nevada**State Offices**

Nevada Department of Business and Industry
Fight Fraud Task Force
www.fightfraud.nv.gov

New Hampshire**State Offices**

New Hampshire Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol St.
Concord, NH 03301
603-271-3641
Toll free: 1-888-468-4454 (Consumer Protection Hotline)
TTY: 1-800-735-2964 (NH)
✉: DOJ-CPB@doj.nh.gov
www.doj.nh.gov/consumer

New Jersey**State Offices**

Department of Law and Public Safety
Division of Consumer Affairs
124 Halsey St.
Newark, NJ 07102
973-504-6200
Toll free: 1-800-242-5846 (NJ)
TTY: 973-504-6588
✉: askconsumeraffairs@lps.state.nj.us
www.njconsumeraffairs.gov

County Offices

Bergen County Office of Consumer Protection
One Bergen County Plaza, 3rd Floor
Hackensack, NJ 07601-7076
201-336-6400
www.co.bergen.nj.us

Burlington County Office of Consumer Affairs/Weights & Measures
PO Box 6000
Mount Holly, NJ 08060-6000
609-265-5098 (Weights & Measures)
609-265-5054 (Consumer Affairs)
✉: consumer@co.burlington.nj.us
www.co.burlington.nj.us

Cape May County Consumer Affairs
Four Moore Rd., DN 310
Cape May Court House, NJ 08210-1601
609-463-6475
✉: consumer@co.cape-may.nj.us
www.capemaycountygov.net

Cumberland County Department of Consumer Affairs
788 E. Commerce St.
Bridgeton, NJ 08302
856-453-2203
www.co.cumberland.nj.us

Essex County Division of Consumer Services
50 S. Clinton St., Suite 3201
East Orange, NJ 07018
973-395-8350
www.essex-countynj.org

Gloucester County Office of Consumer Affairs and Weights & Measures
254 County House Rd.
Clarksboro, NJ 08020
856-384-6855
TTY: 856-232-9543
www.co.gloucester.nj.us/Government/Departments/ConsumerAffairs/main.cfm

Hudson County Division of Consumer Affairs
583 Newark Ave.
Jersey City, NJ 07306
201-795-6295 (Hotline)
www.hudsoncountynj.org

Hunterdon County Office of Consumer Affairs

PO Box 2900
Flemington, NJ 08822
908-806-5174
www.co.hunterdon.nj.us/consumeraffairs.htm

Mercer County Office of Consumer Affairs

PO Box 8068
640 S. Broad St.
Trenton, NJ 08650-0068
609-989-6671
www.mercercounty.org

Middlesex County Consumer Affairs

75 Bayard St., 2nd Floor, Room 290
Middlesex County Administration Building
New Brunswick, NJ 08901
732-745-3875
✉: consumer@co.middlesex.nj.us
www.co.middlesex.nj.us/consumeraffairs/index.asp

Monmouth County Department of Consumer Affairs

One E. Main St.
Hall of Records Annex
Freehold, NJ 07728-1255
732-431-7900
www.visitmonmouth.com

Ocean County Department of Consumer Affairs

1027 Hooper Ave., Building #2
Toms River, NJ 08754-2191
732-929-2105
✉: ConsumerAffairs@co.ocean.nj.us
www.co.ocean.nj.us

Passaic County Department of Consumer Protection/Weights & Measures

Department of Law
1310 Route 23 N
Wayne, NJ 07470
973-305-5881 (Consumer Protection)
973-305-5750 (Weights & Measures)
www.passaiccountynj.org

Somerset County Division of Consumer Protection

PO Box 3000
20 Grove St.
Somerville, NJ 08876-1262
908-203-6080
✉: consumerprotection@co.somerset.nj.us
www.co.somerset.nj.us

Union County Division of Consumer Affairs

Department of Public Safety
300 North Ave., E
Westfield, NJ 07090
908-654-9840
www.unioncountynj.org

City Offices

Nutley Consumer Affairs

c/o Department of Public Affairs
149 Chestnut St.
Nutley, NJ 07110
973-284-4975
www.nutleynj.org

Plainfield Action Services

510 Watchung Ave.
City Hall Annex, 1st Floor
Plainfield, NJ 07061
908-753-3519
www.plainfield.com/plainfieldactionservices.htm

Secaucus Department of Consumer Affairs

1203 Patterson Plank Rd.
Municipal Government Center
Secaucus, NJ 07094
201-330-2008

Union Consumer Affairs Office

1976 Morris Ave.
Union, NJ 07083
908-851-5477
www.uniontownship.com

New Mexico

State Offices

Office of Attorney General

Consumer Protection Division
PO Drawer 1508
Santa Fe, NM 87504-1508
505-827-6060
Toll free: 1-800-678-1508
www.nmag.gov

New York

State Offices

New York State Department of State

Division of Consumer Protection
Five Empire State Plaza, Suite 2101
Albany, NY 12223
518-474-8583
Toll free: 1-800-697-1220
✉: webmaster@consumer.state.ny.us
www.nysconsumer.gov

New York State Department of State - New York City Office

Division of Consumer Protection
1740 Broadway, 15th Floor
New York City, NY 10019
518-474-8583
Toll free: 1-800-697-1220
✉: webmaster@consumer.state.ny.us
www.nysconsumer.gov

Office of the Attorney General - Albany Office

Bureau of Consumer Frauds and Protection
State Capitol
Albany, NY 12224-0341
518-474-5481
Toll free: 1-800-771-7755 (NY)
TTY: 1-800-788-9898
www.ag.ny.gov

Office of the Attorney General - New York City Office

Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332
212-416-8000
Toll free: 1-800-771-7755 (Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Regional Offices

Binghamton Regional Office of the Attorney General

44 Hawley St.
State Office Building, 17th Floor
Binghamton, NY 13901
607-721-8771
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Brooklyn Regional Office of the Attorney General

55 Hanson Place, Suite 1080
Brooklyn, NY 11217
718-722-3949
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Buffalo Regional Office of the Attorney General

350 Main St.
Main Place Tower, Suite 300A
Buffalo, NY 14202
716-853-8400
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Harlem Regional Office of the Attorney General

163 W. 125th St., Suite 1324
New York, NY 10027
212-961-4475
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Nassau Regional Office of the Attorney General

200 Old Country Rd., Suite 240
Mineola, NY 11501
516-248-3302
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Plattsburgh Regional Office of the Attorney General

43 Durkee St., Suite 700
Plattsburgh, NY 12901-2958
518-562-3288
Toll free: 1-800-771-7755
TTY: 1-800-788-9898
www.ag.ny.gov

Poughkeepsie Regional Office of the Attorney General

235 Main St., 3rd Floor
Poughkeepsie, NY 12601-3194
845-485-3900
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Rochester Regional Office of the Attorney General

144 Exchange Blvd., Suite 200
Rochester, NY 14614-2176
585-546-7430
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Suffolk Regional Office of the Attorney General

300 Motor Parkway, Suite 205
Hauppauge, NY 11788
631-231-2424
Toll free: 1-800-771-7755
(Consumer Helpline)
TTY: 1-800-788-9898
www.ag.ny.gov

Syracuse Regional Office of the Attorney General

615 Erie Blvd. W, Suite 102
Syracuse, NY 13204
315-448-4800
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Utica Regional Office of the Attorney General

207 Genesee St., Room 508
Utica, NY 13501
315-793-2225
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Watertown Regional Office of the Attorney General

317 Washington St.
Dulles State Office Building
Watertown, NY 13601
315-785-2444
Toll free: 1-800-771-7755
(Consumer Hotline)
TTY: 1-800-788-9898
www.ag.ny.gov

Westchester Regional Office of the Attorney General

101 E. Post Rd.
White Plains, NY 10601-5008
914-422-8755
Toll free: 1-800-771-7755
(Consumer Helpline)
TTY: 1-800-788-9898
www.ag.ny.gov

County Offices**Albany County Department of Consumer Affairs**

112 State St., Suite 1207-08
Albany, NY 12207
518-447-7581
✉: consumer_complaints@albanycounty.com
www.albanycounty.com

Erie County District Attorney's Office

Consumer Fraud Bureau
350 Main St., Suite 300A
Main Place Tower
Buffalo, NY 14202
716-853-8404
www.ag.ny.gov

Nassau County Office of Consumer Affairs

200 County Seat Dr.
Mineola, NY 11501
516-571-2600
www.nassaucountyny.gov

Orange County Department of Consumer Affairs

99 Main St.
Goshen, NY 10924
845-360-6700
www.co.orange.ny.us

Putnam County Department of Consumer Affairs

110 Old Route 6, Bldg. 3
Carmel, NY 10512
845-808-1618
www.putnamcountyny.com

Rockland County Office of Consumer Protection

18 New Hempstead Rd., 6th Floor
New City, NY 10956
845-708-7600
www.co.rockland.ny.us

Schenectady County Department of Consumer Affairs/Bureau of Weights & Measures

64 Kellar Ave.
Schenectady, NY 12306
518-356-7473 (Consumer Affairs)
518-356-6795 (Weights & Measures)
www.schenectadycounty.com

Ulster County Consumer Fraud Bureau

20 Lucas Ave.
Kingston, NY 12401-3708
845-340-3260
www.ulstercountyny.gov/consumerfraud

Westchester County Department of Consumer Protection

112 E. Post Rd., 4th Floor
White Plains, NY 10601
914-995-2155
✉: conpro@westchestergov.com
consumer.westchestergov.com

City Offices

Mt. Vernon Office of Consumer Affairs

One Roosevelt Square, Room 11
City Hall
Mount Vernon, NY 10550
914-665-2433
www.cmvny.com

New York City Department of Consumer Affairs

42 Broadway
New York, NY 10004
212-639-9675
718-286-2296 (in Korean)
TTY: 212-487-2710
www.nyc.gov/consumers

Town of Colonie Consumer Protection Board

534 Loudon Rd.
Memorial Town Hall
Newtonville, NY 12128
518-783-2787
www.colonie.org

Yonkers Consumer Protection Bureau

87 Nepperhan Ave., Room 212
Yonkers, NY 10701
914-377-6808
914-377-3000 (Helpline)
www.yonkersny.gov

North Carolina

State Offices

North Carolina Department of Agriculture and Consumer Services

1001 Mail Service Center
Raleigh, NC 27699-1001
919-733-3000
www.agr.state.nc.us/index.htm

North Carolina Office of the Attorney General

Consumer Protection Division
Mail Service Center 9001
Raleigh, NC 27699-9001
919-716-6000
Toll free: 1-877-566-7226 (NC)
www.ncdoj.gov

North Dakota

State Offices

Office of the Attorney General

Consumer Protection and Antitrust Division
1050 E. Interstate Ave., Suite 200
Gateway Professional Center
Bismarck, ND 58503-5574
701-328-3404
Toll free: 1-800-472-2600
TTY: 1-800-366-6888
✉: ndag@nd.gov
www.ag.nd.gov

Ohio

State Offices

Ohio Attorney General's Office

Consumer Protection Section
30 E. Broad St., 14th Floor
Columbus, OH 43215-3400
614-466-4320
Toll free: 1-800-282-0515
www.ohioattorneygeneral.gov
www.speakoutohio.gov
(consumer website)

County Offices

Summit County Office of Consumer Affairs

175 S. Main St., Suite 209
Akron, OH 44308
330-643-2879
✉: consumeraffairs@summitoh.net
www.co.summit.oh.us/conaffairs.htm

Oklahoma

State Offices

Oklahoma Attorney General

Consumer Protection Unit
313 N.E. 21st St.
Oklahoma City, OK 73105
405-521-3921 (Oklahoma City)
918-581-2885 (Tulsa)
www.oag.ok.gov

Oklahoma Department of Consumer Credit

4545 N. Lincoln Blvd., Suite 164
Oklahoma City, OK 73105-3403
405-521-3653
Toll free: 1-800-448-4904
✉: webmaster@okdocc.state.ok.us
www.okdocc.state.ok.us

Oregon

State Offices

Oregon Department of Justice

Financial Fraud/Consumer Protection Section
1162 Court St., NE
Salem, OR 97301-4096
503-378-4320 (Salem)
503-229-5576 (Portland)
Toll free: 1-877-877-9392 (OR)
TTY: 1-800-735-2900
✉: consumer.hotline@doj.state.or.us
www.doj.state.or.us

Pennsylvania

State Offices

Office of the Attorney General

Bureau of Consumer Protection
Strawberry Square, 14th Floor
Harrisburg, PA 17120
717-787-9707
Toll free: 1-800-441-2555 (PA)
Toll free: 1-888-520-6680 (Home Improvement)
www.attorneygeneral.gov

Regional Offices

Erie Regional Office of the Attorney General

Bureau of Consumer Protection
1001 State St., 10th Floor
Erie, PA 16501
814-871-4371
www.attorneygeneral.gov

Philadelphia Regional Office of the Attorney General

Bureau of Consumer Protection
21 S. 12th St., 2nd Floor
Philadelphia, PA 19107
215-560-2414
www.attorneygeneral.gov

Pittsburgh Regional Office of the Attorney General

Bureau of Consumer Protection
564 Forbes Ave.
Manor Complex, 6th Floor
Pittsburgh, PA 15219
412-565-5135
Toll free: 1-800-441-2555
www.attorneygeneral.gov

Scranton Regional Office of the Attorney General

Bureau of Consumer Protection
101 Penn Ave.
100 Samter Building
Scranton, PA 18503
570-963-4913
www.attorneygeneral.gov

County Offices**Bucks County Department of Consumer Protection**

50 N. Main St.
Doylestown, PA 18901
215-348-7442
✉: consumerprotection@co.bucks.pa.us
www.buckscounty.org

Delaware County Consumer Affairs

201 W. Front St.
Government Center Building
Media, PA 19063
610-891-4865
www.co.delaware.pa.us/consumeraffairs

Puerto Rico**State Offices****Department de Asuntos Del Consumidor**

Minillas Station
Apartado 41059
Santurce, PR 00940
787-722-7555
Toll free: 1-866-520-3226 (PR)
www.daco.gobierno.pr

Rhode Island**State Offices****Rhode Island Department of the Attorney General**

Consumer Protection Unit
150 S. Main St.
Providence, RI 02903
401-274-4400
✉: contactus@riag.ri.gov
www.riag.state.ri.us

South Carolina**State Offices****South Carolina Department of Consumer Affairs**

PO Box 5757
3600 Forest Dr., 3rd Floor
Columbia, SC 29250
803-734-4200
Toll free: 1-800-922-1594 (SC)
✉: scdca@scconsumer.gov
www.scconsumer.gov

South Dakota**State Offices****South Dakota Office of the Attorney General**

Consumer Protection
1302 E. Highway 14, Suite 3
Pierre, SD 57501
605-773-4400
Toll free: 1-800-300-1986 (SD)
TTY: 605-773-6585
✉: consumerhelp@state.sd.us
www.state.sd.us/atg

Tennessee**State Offices****Tennessee Office of the Attorney General**

Consumer Advocate and
Protection Division
PO Box 20207
Nashville, TN 37202-0207
615-741-1671
www.attorneygeneral.state.tn.us

Tennessee Department of Commerce and Insurance

Division of Consumer Affairs
500 James Robertson Parkway
12th Floor
Nashville, TN 37243-0600
615-741-4737
Toll free: 1-800-342-8385 (TN)
✉: consumer.affairs@tn.gov
www.tn.gov/consumer

Texas**State Offices****Texas Office of the Attorney General**

Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
512-463-2185
Toll free: 1-800-621-0508
www.oag.state.tx.us

Regional Offices**Office of the Attorney General - Dallas Region**

Consumer Protection Division
1412 Main St., Suite 810
Dallas, TX 75202
214-969-7639
Toll free: 1-800-621-0508 (TX)
www.oag.state.tx.us

Office of the Attorney General - El Paso Region

Consumer Protection Division
401 E. Franklin Ave., Suite 530
El Paso, TX 79901
915-834-5800
www.oag.state.tx.us

Office of the Attorney General - Houston Region

Consumer Protection Division
808 Travis St., Suite 1520
Houston, TX 77002-
713-223-5886
Toll free: 1-800-621-0508 (TX)
www.oag.state.tx.us

Office of the Attorney General - Lubbock Region

Consumer Protection Division
4630 50th St., Suite 500
Lubbock, TX 79414
806-747-5238
Toll free: 1-800-621-0508 (TX)
www.oag.state.tx.us

Office of the Attorney General - McAllen Region

Consumer Protection Division
3201 N. McColl Rd., Suite B
McAllen, TX 78501
956-682-4547
Toll free: 1-800-621-0508 (TX)
www.oag.state.tx.us

Office of the Attorney General - San Antonio Region

Consumer Protection Division
115 E. Travis St., Suite 925
San Antonio, TX 78205
210-224-1007
Toll free: 1-800-621-0508 (TX)
www.oag.state.tx.us

County Offices

Dallas County District Attorney's Office

Check Division/ID Fraud
133 N. Industrial Blvd., LB 19
Dallas, TX 75207
214-653-3672
www.dallasda.com

Harris County District Attorney's Office

Consumer Protection Section
1201 Franklin St., Suite 600
Houston, TX 77002-1923
713-755-5836
app.dao.hctx.net

Utah

State Offices

Utah Department of Commerce

Division of Consumer Protection
PO Box 146704
160 E. 300 S, 2nd Floor
Salt Lake City, UT 84114-6704
801-530-6601
Toll free: 1-800-721-7233
✉: consumerprotection@utah.gov
www.consumerprotection.utah.gov

Vermont

State Offices

Vermont Office of the Attorney General

Consumer Assistance Program
146 University Pl.
Burlington, VT 05405
802-656-3183
Toll free: 1-800-649-2424 (VT)
✉: consumer@uvm.edu
www.atg.state.vt.us

Vermont Agency of Agriculture, Food, and Markets

Food Safety and Consumer Protection
116 State St.
Montpelier, VT 05620
802-828-2436
www.vermontagriculture.com

Virgin Islands

State Offices

Virgin Islands Department of Licensing and Consumer Affairs

3000 Golden Rock Shopping Center, Suite 9
St. Croix, VI 00820
340-773-2226
www.dlca.gov.vi

Virgin Islands Department of Licensing and Consumer Affairs

8201 Sub Base, Suite 1
Property and Procurement Bldg.
St. Thomas, VI 00802
340-774-3130
www.dlca.gov.vi

Virginia

State Offices

Virginia Department of Agriculture and Consumer Services

Office of Consumer Affairs
102 Governor St.
Richmond, VA 23219
804-786-2042
Toll free: 1-800-552-9963 (VA)
TTY: 1-800-828-1120
✉: webmaster.vdacs@vdacs.virginia.gov
www.vdacs.virginia.gov

County Offices

Fairfax County Department of Cable Communications and Consumer Protection

12000 Government Center Parkway, Suite 433
Fairfax, VA 22035
703-222-8435
TTY: 711
www.fairfaxcounty.gov/consumer.htm

City Offices

Office of Consumer Affairs

301 King St.
City Hall, Room 1900
Alexandria, VA 22313
703-746-4350
www.alexandriava.gov/citizen

Office of the Commonwealth's Attorney

Consumer Affairs Division
2425 Nimmo Parkway
Judicial Center, Building 10B
Virginia Beach, VA 23456
757-385-6373
✉: OCACAAdmin@vb.gov
www.vb.gov.com/dept/oca/

Washington

State Offices

Washington Office of the Attorney General

Toll free: 1-800-551-4636
TTY: 1-800-833-6384
www.atg.wa.gov

Regional Offices

Bellingham Office of the Attorney General

Consumer Protection Division
(Island, San Juan, Skagit and Whatcom Counties)
103 E. Holly St., Suite 308
Bellingham, WA 98225-4728
360-676-2037
Toll free: 1-800-551-4636 (WA)
TTY: 1-800-833-6384
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Seattle Office of the Attorney General

Consumer Protection Division
(N. King, Snohomish, Clallam and Jefferson Counties and Bainbridge Island)
800 5th Ave., Suite 2000
Seattle, WA 98104
206-464-7744
Toll free: 1-800-551-4636 (WA)
TTY: 1-800-833-6384
www.atg.wa.gov

Spokane Office of the Attorney General

Consumer Protection Division
(Eastern Washington)
1116 W. Riverside Ave.
Spokane, WA 99201-1194
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Tacoma Office of the Attorney General

Consumer Protection Division
(Pierce, Mason, Grays Harbor
Kitsap, and South King Counties)
1250 Pacific Ave.

Tacoma, WA 98402

253-593-5243

Toll free: 1-800-551-4636 (WA)

TTY: 1-800-833-6384

www.atg.wa.gov

Vancouver Office of the Attorney General

Consumer Protection Division
(Clark, Cowlitz, Pacific, Skamania,
Wahkiakum, Lewis, and Thurston
Counties)

1220 Main St., Suite 549

Vancouver, WA 98660-2964

360-759-2100

Toll free: 1-800-551-4636 (WA)

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www.atg.wa.gov/consumer

West Virginia**State Offices****Office of the Attorney General**

Consumer Protection Division
PO Box 1789

Charleston, WV 25326-1789

304-558-8986

Toll free: 1-800-368-8808 (WV)

✉: consumer@wvago.gov

www.wvago.gov

Wisconsin**State Offices****Wisconsin Department of Agriculture, Trade and Consumer Protection**

Bureau of Consumer Protection
2811 Agriculture Dr.

PO Box 8911

Madison, WI 53708-8911

608-224-4949

Toll free: 1-800-422-7128 (WI)

TTY: 608-224-5058

✉: hotline@datcp.state.wi.us

www.datcp.state.wi.us

Wyoming**State Offices****Office of the Attorney General**

Consumer Protection Unit

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123 State Capitol

Cheyenne, WY 82002

307-777-7841

TTY: 307-777-5351

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