

# *e*LOCCS Getting Started Guide For **PIH**

Line of Credit Control System (LOCCS)

U.S. Department of Housing and Urban Development

November 2011

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## **1.0 INTRODUCTION**

## 1.1 What is eLOCCS?

The Line of Credit Control System (LOCCS) is the U.S. Department of Housing and Urban Development's (HUD) primary grant disbursement system, handling disbursements for the majority of HUD programs. Previously, the only access by grantees to LOCCS was through the Voice Response System (VRS), which allows touchtone telephone access to LOCCS for query and drawdown purposes.

*e*LOCCS is the Internet version of LOCCS VRS, providing drawdown and significantly more query and reporting capability. Introduced in October 2001, *e*LOCCS access is currently limited to Public Housing Authorities (PHAs). Query access is available for all PHA-supported program areas, but drawdown activity is limited to program areas supported by *e*LOCCS. For those program areas not supported by *e*LOCCS, voucher draws must be done through LOCCS VRS.

## **1.2 Hours of Operation**

## 1.3 eLOCCS Browser Requirements

In concurrence with Secure Systems browser requirements, *e*LOCCS supports Netscape Communicator - 4.76.

Problems have arisen with the use of Microsoft Internet Explorer 5.0 or above and the Netscape 6 browser upgrades -- either of which may prevent users from accessing and/or running the applications successfully. This browser maybe downloaded by accessing the following URL: http://wp.netscape.com/download/0222101/10000-en---- qual.html

## 1.4 Purpose of Guide

The purpose of this guide is to provide an overview of the security components that are necessary for *e*LOCCS access with a description of how the components work together and how a user may request access. *e*LOCCS users should be familiar with LOCCS and how it operates under VRS. The *e*LOCCS menu pages are described in some detail; however, for experienced LOCCS VRS users, the information and navigation in *e*LOCCS should be readily intuitive.

## 2.0 ACCESSING *e*LOCCS

## **2.1 Security Components**

The following sections describe the two (2) independent security components, Secure Systems and System Level that are used in conjunction to authorize eLOCCS access.

#### 2.1.1 Secure Systems

The organization attempting access to *e*LOCCS must be recognized as a trusted Business Partner with HUD. Trusted Business Partner access is granted through Secure Systems, HUD's Web-based security software that provides "front door" access to HUD program subsystems, such as *e*LOCCS.

There are two (2) types of Secure Systems users: Coordinators and Users. The Coordinator serves as the Business Partner's Executive Director representative in controlling access to HUD systems and performing other system administration functions. The Coordinator controls which Users have access to HUD systems on behalf of the Business Partner.

Due to REAC's reporting requirements, many PHAs are already Business Partners using Secure Systems. These PHAs already have Secure Systems Coordinators on staff who are familiar with requesting access and accessing HUD applications through Secure Systems. Users who do not have a Secure Systems User ID should contact their Secure Systems Coordinator for instructions on how to request an ID.

Those Users who do not have a Secure Systems Coordinator or who need additional Secure Systems information should download a copy of the *Secure Systems Security Users Manual* at <a href="http://www.hud.gov/offices/reac/products/wass/wass\_user\_manual.cfm">http://www.hud.gov/offices/reac/products/wass/wass\_user\_manual.cfm</a>

#### 2.1.2 System Level

When Secure Systems access is granted, system level application access is required. LOCCS application level security is maintained through the submission of a LOCCS Voice Response System Access Authorization Security Form (HUD-27054). The HUD-27054 form is submitted to authorize LOCCS Voice Response System (VRS) access; it is also used in conjunction with Secure Systems to authorize *e*LOCCS access.

A HUD-27054 form must be completed for each staff member of the recipient organization who will perform *query* or *drawdown* functions. If a User already has a valid HUD-27054 for VRS it is not necessary to submit another one for *e*LOCCS access.

The completed forms (which must be notarized) are sent to the appropriate Field Office for review and verification. Following review, the Field Office staff will send the original forms to the User Support Branch for assignment of a LOCCS User ID. The HUD-27054 must be recertified every 6 months by each LOCCS User's Approving Official.

A copy of a HUD-27054 LOCCS form can be obtained at http://portal.hud.gov/hudportal/documents/huddoc?id=27054.pdf

#### 2.1.3 Interaction

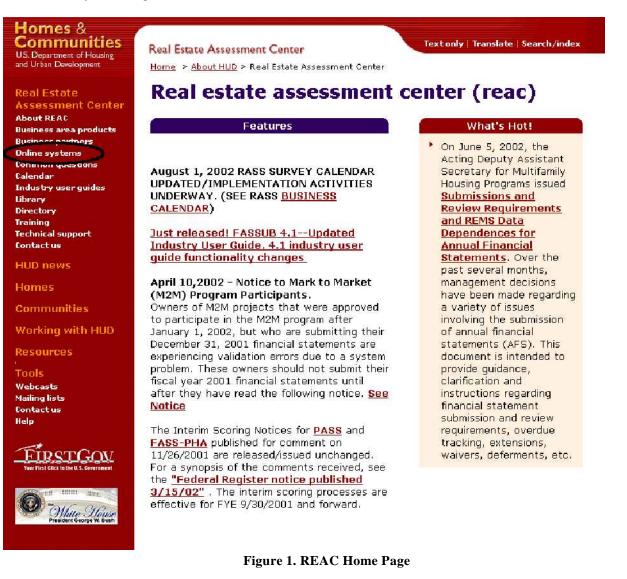
Consider Secure Systems the "front door" to HUD system applications. A Secure Systems User ID and password provide authorized access through the front door. Once in the front door, it's up to the application(s) to provide appropriate security for the application. In the case of *e*LOCCS, the VRS User ID and password defines what the

person can see or do in LOCCS. <u>Both</u> a valid Secure Systems authorization and HUD-27054 form must be in place in order for the User to successfully access eLOCCS. Each component is requested separately, and the order in which each is requested is not relevant.

## 2.2 Signing On to Secure Systems

#### 2.2.1 REAC Home Page

In order to access the Secure Systems Main Menu page sign on must occur through Real estate assessment center (reac) home page. The REAC URL address is <u>http://www.hud.gov/offices/reac/index.cfm</u>. On the left menu select Online systems (Figure 1).



## 2.2.2 REAC Online Systems Page

On the online systems page click the **LOGIN** button (Figure 2) to display the *User Name and Password Required* entry box (Figure 3).



Figure 2. REAC Online Systems Page

#### 2.2.3 Secure Systems User ID and Password Page

Enter the Secure Systems User ID in the User Name box and the Secure Systems password in the Password box. If prompted to "Save password" when signing on to Secure Systems do not mark the checkbox to save.

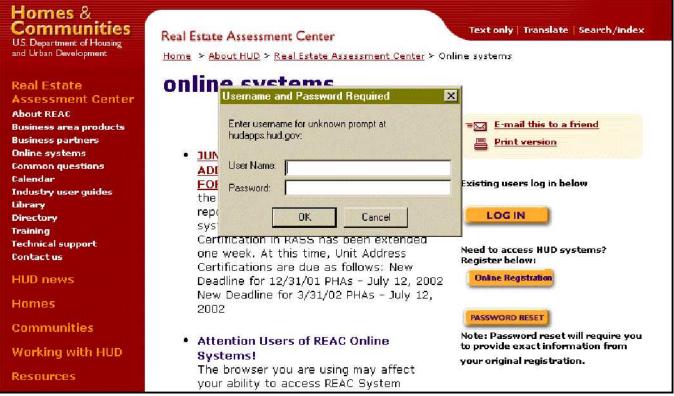


Figure 3. Secure Systems User ID and Password Page



The above prompt for User Name and Password is a Secure Systems request and <u>not</u> an *e*LOCCS Log In request. A sample *e*LOCCS Log In request is included in Section 3.1.1.

#### 2.2.4 Secure Systems Legal Warning Page

After a successful Secure Systems login a legal warning page will display (Figure 4). Click the Continue button to navigate to the Secure Systems Main Menu (Figure 5).



Figure 4. Legal Warning Page

#### 2.2.5 Secure Systems Main Menu

A hyperlink to the Line of Credit Control System (LOCCS) displays on the individual's menu (Figure 5). Clicking on this hyperlink will take the user to eLOCCS. If you do not see a LOCCS hyperlink on the Secure Systems Main Menu page, refer to Section 2.3.1, Self-Assignment of LOCCS System, to establish this hyperlink. You must be a Secure Systems Coordinator to assign this hyperlink.

Individuals with Coordinator privileges will have additional System Administration options at the bottom of the Secure Systems Main Menu page. These options permit Coordinators to assign system roles to themselves, as well as to Users. LOCCS roles must be assigned in order for the LOCCS hyperlink to appear on the Secure Systems Main Menu.

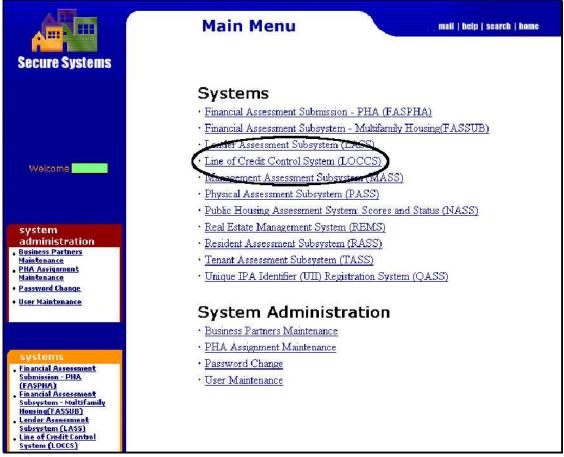


Figure 5. Main Menu

## 2.3 Secure Systems - LOCCS Assignment of Actions and Roles

#### **Assignment of Actions**

Steps for a Coordinator to assign LOCCS to a User:

1) The Coordinator must first assign the LOCCS system hyperlink to him or herself. Refer to Section 2.3.1.1., Self-Assignment of LOCCS System for the steps to complete this process.

2) Once the LOCCS system hyperlink has been assigned, the Coordinator can access LOCCS roles, which can then be assigned to the User. Refer to Section 2.3.1.2., Assignment of LOCCS Roles to Users

for the steps to complete this process.

#### Roles

There are four (4) roles associated with LOCCS, but it is only necessary for the PHA Coordinator to be familiar with two (2) of these roles: LOCCS – Administration and LOCCS – Query roles.

Each LOCCS User should, at a minimum be assigned the LOCCS **Query** role in Secure Systems. Assignment of any LOCCS role will place the <u>Line of Credit Control System (LOCCS)</u> hyperlink on the Secure Systems Menu. A few LOCCS menu options (specifically email functions) are controlled by the LOCCS **Administration** role. All other LOCCS functions are controlled through the User's HUD-27054 authority.

To perform functions authorized on a User's HUD-27054 and to maintain the LOCCS email matrix for the organization, the Coordinator should assign the User both the **Administration** and **Query** roles. If the Coordinator <u>does not</u> want the User to maintain the LOCCS email matrix, only the **Query** role should be assigned.

## 2.3.1 Coordinator Assignments

## 2.3.1.1 Self-Assignment of LOCCS System

A Coordinator wishing to assign the LOCCS system hyperlink to themselves should complete the following steps:

1. Click on the User Maintenance hyperlink from the Secure Systems Main Menu (Figure 6).

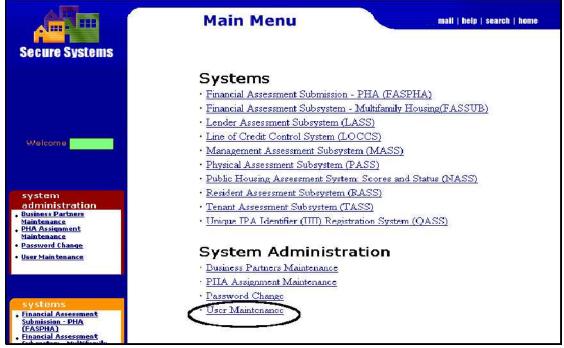


Figure 6. Secure Systems Main Menu

2. Enter the <u>Coordinator's</u> Secure Systems User ID on User Maintenance page and click <u>Search for User</u> (Figure 7). The Maintain User information page displays (Figure 8).

	System Administration mail   help   search   home
Secure Systems	User Maintenance
	On this form, you can either search for a User by User ID, or search for Users by entering your search criteria.
Welcome.	Search by User ID To search for a User by User ID, enter a User ID and then click the "Search for User" button. User ID
system administration	Search for User
Maintenance • PHA Assignment Maintenance	Search Users To search for a User, enter at least one search criteria and then click the "Search Users" button.
Password Change     User Maintenance	First Name
	Last Name
	Check here to limit search to Independent Users
systems	Search Jsers Cancel
Financial Assessment Submission - PHA (FASPHA)     Financial Assessment Subsystem - Multifamily Huusing(FASSUB) Lender Assessment Subsystem (LASS) Line of Credit Control System (LOCCS)	

Figure 7. User Maintenance Page

3. Select *Maintain User Profile – Actions* from the Choose a Function dropdown box and click the Submit button. (Figure 8).

	System Administra	ation	mail   help   search   home
Secure Systems	Maintz	ain User	
	User Informa	tion	
	User ID		
	First Name		
Welcome	Middle Initial	t	
	Last Name		
	User Status	Active	
	Coordinator	· Yes	
system administration	User Type	PHA User/Business Partner	
Business Partners Maintenance	Choose a Function		
• PHA Assignment Maintenance	Maintain User Profile Actions		
• Password Change			1
• User Maintenance		ubmit Cancel	
		ublinit cancel	/

Figure 8. Maintain User ID Page

4. The Assign/Unassign Actions for User screen displays. Mark the checkbox of **LOCCS COR-Coordinator** and then click on Assign/Unassign Actions at the bottom of the page (Figure 9).

	System Administration mail   help   search   home
Secure Systems	Assign/Unassign Actions for User M
	User Information
	User ID
	First Name
Welcome	Middle Initial
	Last Name
	User Staus Active
system	Coordinator Yes
administration Business Partners	User Type PHA User/Business Partner
Maintenance     Password Change	Please check/uncheck boxes to assign/unassign actions to the user
User Maintenance	APPS - Active Partners Performance System
	COR - Coordinator
	FASPHA - Financial assessment Subsystem - PHA
systems	COR - Coordinator
Financial Assessment     Submission - PHA	DMS - Create Draft Manual Submission
(FASPHA) Line of Credit Control	DRA - Create/Save Draft Submission Data
System (LOCCS) Management Assessment	CRM - Create/Save/Submit Manual Submission
Subsystem (MASS) Physical Assessment	Order Order Order Stormer Handa Domission     APE - Extension Request Approval
Subsystem (PASS) Public Housing Assessment System: Scores and Status	□ RJE - Extension Request Denial
(NASS) Resident Assessment	AA1 - FASS Auditor Viewing Rights
Subsystem (RASS) Tenant Assessment	APM - Manual Submission Approval
Subsystem (TASS) Tenant Rental Assistance	□ RJM - Manual Submission Denial
Certification System (TRACS)	RDO - Read-Only Access
a	SMS - Submit Draft Manual Submission
	FIN - Submit Finalized Submission Data
	□ AV1 - View PHA Reports
	FASSUB - Financial Assessment Subsyst. Submission
	DAUC - Auditor Certification
	COR - Coordinator
	EXT - Extension Request Submission
	RES - Resubmission Request Submission
	STB - Review Request Status
	SUB - Submit an AFS
	VPS - View Previous Year AFS Data Subm
	WAV - Waiver Request Submission
	LOCCS - Line of Credit Control System
	COR - Coordinator
	QRY - Query
	REQ - Requisition
	VES - Year End Settlement

(Figure 9. is continued on the next page)

1.00	ASS - Tenant Assessment Subsystem
	COR - Coordinator
	🗖 RDO - Read Only
	🗖 UP1 - Update Tenant Discrep. Resolution Info
TF	RACS - Tenant Rental Assistance Certification P
2	COR - Coordinator
	TVR - Over/Under Payment Resolution

Figure 9. Assign/Unassign Actions for User

5. The transaction confirmation page displays (Figure 10). Click or properly initialize the LOCCS hyperlink on the Secure Systems Main Menu; exit your browser and reenter Secure Systems Main Menu page. The LOCCS hyperlink will now display on the Secure Systems Main Menu.

	System Administration mall   help   search   home
Secure Systems	Successful Transaction
	You have successfully assigned/unassigned action(s) to user
	OK

Figure 10. Assign/Unassign Action(s) Transaction Confirmation

## 2.3.1.2 Assignment of LOCCS Roles to Users

Coordinators assigning LOCCS roles to Users should perform the following steps:

- 1. Click the <u>User Maintenance</u> hyperlink from the Secure Systems Main Menu page (Figure 6) to display the User Maintenance page (Figure 7).
- 2. Enter the <u>User's</u> Secure Systems ID and  $check \underline{her}$  to display the User's information on the Maintain

User page (Figure 7).

3. Select *Maintain User Roles* from the Choose a Function dropdown box list and clickSubmit to display the

Assign/Unassign Roles for User page (Figure 11).

	System Administra	tion	mail   help   search   home
Secure Systems	Mainta	in User	
	User Informat	tion	
	User ID		
	First Name		
Welcome	Middle Initial		
- A BULLER - ALL	Last Name		
	User Status	Active	
	Coordinator	Yes	
system administration	User Type	FIIA User/Business Fartne	
• Business Partners Maintenance	Choose a Fund	ction	
• PHA Assignment Maintenance	Main:ain User F	Roles 🔄 🖌	
• Password Change		/	
• User Maintenance	Su	ibmit Cancel	

Figure 11. Maintain User Page

4. Mark the checkboxes labeled **ADM-Administration** and **QRY-Query** and click on transmit the update. (Figure 12)

	Assign/Unassign Roles for User		
	User Information		
	User ID		
	Hirst Name		
welcome	Middle Initial		
	Last Name		
	User Status Active		
	Coordinator Yes		
ystem Uministration	User Type PHA User/Business Partner		
asiness Partners aintenance	Please check/uncheck boxes to assign/unassign roles to the user		
HA Assignment	FA3PHA - Financial assessment Subsystem - PHA		
assword Change	🔽 CPV - CPA Ventication		
er Mamtenance	🔽 FIA - PHA Analyst		
	🔽 PIE - PHA Director		
-	F SMT_PILL Submitter		
ystems nangal Assessment	LOCCS - Line of Credit Control System		
Ibmission · PHA ASPHA)	🔽 ADM - Administration		
nancial Assessment Ibsystem - Nultitamily	V QRY - Query		
ender Assessment	REQ - Requisition		
ibsystem (LASS) ne of Credit Control	🔽 7ES - Year Enc Settlemen:		
rstem (LODOS) anagement Assessment	MASS - Management Assessment Subsystem		
ibsystem (MASS) hysical Assassment	🔽 PHD - FHA Director		
ubsystem (PASS) ublic Housing Assessment (stem: Scores and Status	🔽 PHIJ - PHA User		
ASS) Sident Assessment	RASS - Resident Satisfaction Assessment Sub.		
ibsustem (RASS)	🔽 MOA - Multfamiy Housing Cwner of Agent		
ibsystem (TASS) nique IPA Identitier (UII)	PCR - FFA Certifier		
egistration System (ASS)	🔽 PSB - PHA Submitter		
	TASS - Tenant Assessment Subsystem		
	CCA - TASS Contract Administrator		
	🔽 TRK - Tenart Income Discrepancy Tracker		
	🔽 VIR - View Internet Report		

Figure 12. Assign/Unassign Roles for User

The Assign/Unassign Role Confirmation for User page displays (Figure 13)

ecure Systems	1	Assign/Unassign	Role Confirma	tion for User
		Roles to Assign to Use	ur 📄	
		System Code	Role Code	Role Description
		LOCCS	ADM	Administration
Velcome <b>Caracte</b>		LOCCS	QRY	Query
	a a	No roles were select	ed to unassign.	

Figure 13. Assign/Unassign Role Confirmation

5. Preview the pending assignment roles for the User and click on <u>Confirm</u> to accept the change. The transaction confirmation page displays to confirm the role assignment (Figure 14). Click <u>Click</u>.

	System Administration mall   help   search   home
Secure Systems	Successful Transaction
	You have successfully assigned/unassigned role(s) to user
	100000
	OK

Figure 14. Assign Roles Transaction Confirmation

## 3.0 USING eLOCCS

## 3.1 Signing On To eLOCCS

#### 3.1.1 LOCCS User ID and Password

The LOCCS (VRS) User ID and Password are required to access *e*LOCCS. The same rules apply when entering User ID and Password through *e*LOCCS as VRS; it must be changed every 60 days and recertified every 6 months (Figure 15). If prompted to "Save password" when signing on to *e*LOCCS, <u>do not mark checkbox to save</u>.



LOCCS User IDs and Passwords are <u>all</u> numeric.

000	Netscape	x S
eL(	PHAs, enter your LOCCS HUD-27054 User ID and Password (both are 6- <u>numeric</u> digits):	s
el	LOCCS User ID: Password: Log In Cancel	00

Figure 15. LOCCS User ID and Password Page

## 3.1.2 Authorization

After a successful login the LOCCS Authorization page displays (Figure 16). This page summarizes a User's HUD-27054 authority by Tax ID, program area, and authorization. In *e*LOCCS a User may have the authority to represent several Business Partners/Tax ID organizations. If you are authorized to represent multiple Tax ID organizations, select a program area to conduct *e*LOCCS business for that organization. To access a different organization, return to the LOCCS Authorization page and select the desired program area.

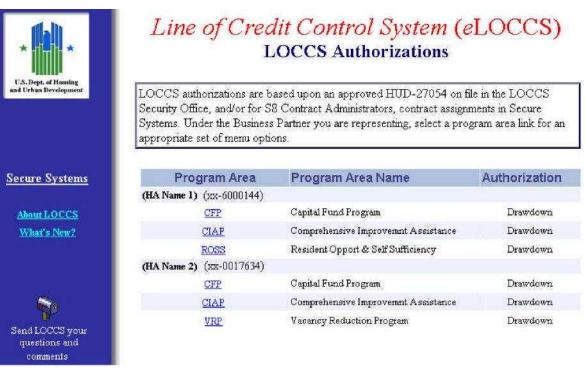


Figure 16. LOCCS	Authorization Page
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## 3.1.3 Navigation Trail Hyperlinks

As a User drills down into *e*LOCCS data through hyperlinks, the system tracks the path, which appears on the *e*LOCCS navigation bar as hyperlinks. The Navigation bar provides the User with a hyperlink trail for returning to a previous page. For example, in Figure 17, the navigation bar shows that the User started from the <u>Menu  $\Rightarrow$  Portfolic  $\Rightarrow$  Crant Information  $\Rightarrow$  and finally to the Voucher Information page.</u>

To return to any of the previous pages, click the desired hyperlink on the eLOCCS navigation bar.



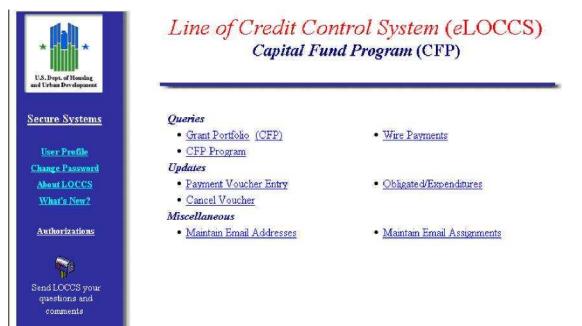
Figure 17. Navigation Trail hyperlinks

Browsers provide a "Back" button that takes a User to a previous document. LOCCS <u>strongly</u> recommends that Users refrain from using this button and use the *e*LOCCS-provided navigation trail. This is especially important when performing updates. Using the browser's "Back" button will retrieve old documents that may not reflect the LOCCS database, which is constantly changing.

#### 3.1.4 Main Menu Options

A variety of information is available through *e*LOCCS, but depending upon a User's program area authority, menu options may vary. For example, Figure 18 shows a Main Menu page in which the Capital Fund Program (CFP) was selected from the *e*LOCCS Authorization page. Some of these Main Menu options are described in the subsections to follow.

#### Figure 18. Main Menu Page (sample)



#### 3.1.4.1 Grant Portfolio

The Grant Portfolio Page (Figure 19) lists funding information of *All Grants* by program area authorized for the User. The page offers a budget snapshot of grant information with balance amounts including any new grants that have been assigned to the Portfolio within the past 30 days. A new icon will be displayed next to the grant for 30 days. Depending upon whether the grant is awaiting the program office to spread the initial budget, the available balance amount may be zero.

Above the column headings on the right is a checkbox indicating *Show Zero Balance Grants*. To view grants with zero balances mark the checkbox and *e*LOCCS will automatically load any grants with zero balance amounts on the Grant Portfolio page. To return to the original grant portfolio balance amounts simply deselect the checkbox.

hud			(HA N Portf			Meny Au Log Off Bot
enu 🔶 Por Il Grants						
We New	Grant				Show Zero	Balance Grants
Prog Ar		Grant No.	Authorized	Disbursed	Payments in Process	Available Balance
Capital I	Fund Prog	ram		Au.		
CFP	XX43P00		1,493,022.00	1,282,924.45	0.00	210,097.55
CFP	XX43P000	<u> 2501-01</u>	1,523,514.00	94,739.97	0.00	1,428,774.03
CFP	XX43P000	<u> 3501-02</u>	1,490,800.00	45,000.00	0.00	1,445,800.00
	R	CFP Subtotal:	\$4,507,336.00	\$1,422,664.42	00.08	\$3,084,671.58
Drug Eli	mination	Grant Program				
DRUG	XX43DEP	0000101	252,325.00	127,412.68	0.00	124,912.32
	1	DRUG Subtetal:	\$252,325.00	\$127,412.68	\$0.00	\$124,912.32
Operatir	ng Fund					
OFND	XX000-001	1-03S 1484	1,687,703.00	952,940.00	0.00	734,763.00
	-	OFND Subtetal:	\$1,687,703.00	\$952,940.00	\$0.00	\$734,763.00
Residen	t Opport &	& Self Sufficiency				
ROSS	XX99RSFC	00P0161	75,000.00	44,246.30	0.00	30,753.70
	1	ROSS Subtetal:	\$75,000.00	\$44,246.30	\$0.00	\$30,753.70
Youth B	uild					
YB	XX1IMXXD	183	375,424.00	11,194.22	0.00	364,229.78
	and the second second	B Subtotal:	\$375,424.00	\$11,194.22	\$0.00	\$364,229.78
Portfolio T	fotals:	Grants: 7	\$6,897,788.00	\$2,558,457,62	\$0.00	\$4,339,330,38

**Figure 19. Grant Portfolio** 

From the Portfolio page, to view additional information on a grant click the appropriate hyperlink and the Grant Information Page (Figure 20) will display with a *General* tab set as default along with optional tabs depending on the grant selected. At a minimum the *General* and *Voucher* tab will appear for each grant. The *General* tab details organizational information, contract dates and funding information specific to that grant. Figure 20 below is a sample Grant (Portfolio) Information page with the *General* default tab selected.

it: XX43P000501-00 (CFP) Capital Fund I neral Budget Vouchers Of	bl/Exp			
Contractual Organization: xx-6001580	Contract D	ates	Fund	ding
(HA Name) (HA Address) (HA City, State/Zip Code) Payee Organization: - same as contractual- Region:04 Office:43 VRS No: xxxxx-92001	Original Verify: Effective Date: Obligation Start: Obligation End: Disbursement End:	09-01-2000 10-01-2000 09-30-2002	Authorized: Disbursed: In process: Balance: Collections:	1,493,022.0 1,204,357.4 0.0 288,664.5 0.0

Figure 20. Grant Portfolio

Clicking the *Budget* tab will list amounts that were authorized/disbursed against the grant by Budget Line Item (BLI), as shown in (Figure 21). On the *Disbursed* column header is a double arrow down icon. Clicking this icon will display each voucher that makes up the accounting total for the BLI (Figure 22). To return to the previous BLI level simply click the up icon and the voucher amounts will collapse.

LOCCS	2		Grant Inform	ation		Log Off E
1196	uniono -	<ul> <li>Orant information</li> </ul>				
		9501-00 (CFP) Capital Fund Program				
eneral	В	idget Vouchers V Obl/Exp		and an and a statement		
Status	Line Item	Name	Authorized 🤇	Disbursed 🕹	Process	Balance
	1406	Operations	25,000.00	25,000.00	0.00	0.0
	1408	Management Improvement	70,000.00	39,649.80	0.00	30,350.2
	1410	Adminstration	102,000.00	102,000.00	0.00	0.0
	1430	Fees & Costs	60,000.00	47,663.26	0.00	12,336.7
	1450	Site Improvement	225,682.00	165,033.00	0.00	60,649.0
	1460	Dwelling Structures	987,612.00	812,110.10	0.00	175,501.9
	1465	Dwelling Equipment	5,728.00	0.00	0.00	5,728.0
	1475	Non-Dwelling Equipment	7,000.00	3,342.00	0.00	3,658.0
	1495	Relocation Costs	10,000.00	9,559.29	0.00	440.7
	1502	Contingency	0.00	0.00	0.00	0.0
		Totals	1,493,022.00	1,204,357.45	0.00	288,664.5

Figure 21. Budget Tab by BLI

PLOCC:	10		(HA Nan Grant Inforr			Menu Log Off B
enu 🔶 F	ortfolio	- Grant Information				
ant: xx	43900	10501-00 (CFP) Capital Fund Pre	neram			
eneral	E	Budget Vouchers Obl/	Exp			
	-	-		and the second		
Status	Line	Name	Authorized	(	Payments in	Balance
Status	Item			Disbursed 1	Process	
	1406	Operations	25,000.00	25,000.00	00.0	0.0
		03/01/2001 Voucher 092-005165		25,000.00		
	4400		70 000 00	20 6 10 00	0.00	20.250.20
	1408	Management Improvement 11/14/2000 Voucher 092-000707	70,000.00	<b>39,649.80</b> 3,884.00	000	30,350.20
		05/24/2002 Voucher 092-052920		35,200.00		
		06/13/2002 Voucher 092-055767		565.80		
		00/15/2002 * 00cmer 092-000/07		202.00		
	1410	Adminstration	102,000.00	102,000.00	0.00	0.0
		06/13/2002 Voucher 092-055767	- 1 m In 2 m M M	102,000.00	or second	
	1430	Fees & Costs	00.000,00	47,663.26	00.0	12,336.74
	and the second s	03/21/2001 Voucher 092-006458	-07	7,070.00		ñ
		06/13/2002 Voucher 092-055767		40,593.26		
	1450	Site Improvement	225,682.00	165,033.00	0.00	60,649.00
		05/01/2002 Voucher 092-049801		7,000.00		
		07/02/2002 Voucher 092-058673		117,873.00		
		08/07/2002 Voucher 092-063780		6,665.00		
		09/03/2002 Voucher 092-067376		28,670.00		
		10/28/2002 Voucher 092-076824		4,825.00		
	4400		007 (12.00	01011010	0.00	195 501 01
	1460	Dwelling Structures	987,612.00	812,110.10	00.0	175,501.90
		12/07/2001 Voucher 092-030871 12/28/2001 Voucher 092-033479		37,050.00		
		01/28/2002 Voucher 092-036823		35,725.00		
		03/06/2002 Voucher 092-041902		36,370.00 39,596.20		
		04/04/2002 Voucher 092-045922		73,946.90		
		05/01/2002 Voucher 092-049801				
		05/24/2002 Voucher 092-052920		54,410.00 88,560.00		
		07/02/2002 Voucher 092-058673		133,917.00		
		08/07/2002 Voucher 092-063780		77,217.00		
		09/03/2002 Voucher 092-067376		53,060.00		
		10/04/2002 Voucher 092-073229		101,478.00		
		10/28/2002 Voucher 092-076824		80,780.00		
		10/20/2002 10:00101 072-010024		00,00000		
	1465	Dwelling Equipment	5,728.00	00.0	00.0	5,728.01
	1475	Non-Dwelling Equipment	7,000.00	3,342.00	00.0	3,658.01
		06/13/2002 Voucher 092-055767		3,342.00	(*************************************	
		ennenen selepetre in marse di la companya di la		and the second se		
	1495	Relocation Costs	10,000.00	9,559.29	00.0	440.7
		06/13/2002 Voucher 092-055767		9,559.29		
	1502	Contingency	0.00	00.0	00.0	10.0
			1 100 000 00	1 204 200 10		000 101 7
		To	tals 1,493,022.00	1,204,357.45	0.00	288,664.5

Figure 22. Budget Tab by BLI/Voucher

Clicking the *Voucher* tab lists general voucher information for a particular grant. A voucher number can be selected to retrieve descriptive information about that voucher (Figure 23). On the *Amount* column header is a double arrow down detail icon. Clicking this will show an itemized BLI breakdown by voucher. To return to the previous level click the up icon.

id		1.0		Name) formation		Men Log
	<u>etfolio</u> + Grant 3P000501-00 Budget		pital Fund Program rs Obl/Exp			
¥ 1	Paid					
	Voucher No	Status	Entered	(Amount 3)	Schedule No	Est Deposit Date
1	092-076824	1	10-28-2002 by e. User	85,605.00	LH9334	10/30/2002
2	092-073229	~	10-04-2002 by e. User	101,478.00	LH9281	10/08/2002
3	092-067376	V	09-03-2002 by e. User	81,730.00	LH9183	09/05/2002
4	092-063780	~	08-07-2002 by e. User	83,882.00	LH9108	08/09/2002
5	092-058673	V	07-02-2002 by e. User	251,790.00	LH9018	07/05/2002
6	092-055767	1	06-13-2002 by e. User	156,060.35	LH8962	06/17/2002
7	092-052920	V	05-24-2002 by e. User	123,760.00	LH8910	05/29/2002
8	092-049801	V	05-01-2002 by e. User	61,410.00	LH8851	05/03/2002
9	092-045922	~	04-04-2002 by e. User	73,946.90	LH8773	04/08/2002
10	092-041902	~	03-06-2002 by e. User	39,596.20	LH8687	03/08/2002
11	092-036823	1	01-28-2002 by e. User	36,370.00	LH8578	01/30/2002
12	092-033479	V	12-28-2001 by e. User	35,725.00	LH8521	01/02/2002
13	092-030871	V	12-07-2001 by e. User	37,050.00	LH8468	12/11/2001
14	092-006458	V	03-21-2001 by e. User	7,070.00	LH7734	03/23/2001
15	092-005165	V	03-01-2001 by e. User	25,000.00	LH7683	03/05/2001
16	092-000707	V	11-14-2000 by e. User	3,884.00	LH7378	11/16/2000

Figure 23. Voucher Tab

Depending upon the Program Area and grant selected, the *Obligated/Expenditures* (Obl/Exp) tab may or may not be visible. The *Obl/Exp* query tab supplies important historical information for the grant by reporting period (Figure 24). The % under Cumulative Obligated represents the Cumulative Obligated divided by the LOCCS Authorized. The % under Cumulative Expended represents the Cumulative Expended divided by the LOCCS Disbursed

hud				Name) Iformation				enu / g Off Bi
nu 파 Portfolio -	🐱 Grant Inforn	nation						
nt: XX43P000 eneral Bu Obligation Stat	adget V		Program bl/Exp on End: 09-30-20	007				
Reporting Period	Reported On	Reported By	LOCCS Authorized	Cumulativ Obligated	57 C	LOCCS Disbursed	Cumulat Expend	
09-30-2000	10-31-2000	eLOCCS User	1,493,022.00	3,884.00	0%	0.00	3,884.00	0%
12-31-2000	02-20-2001	eLOCCS User	1,493,022.00	5,760.00	0%	3,884.00	5,757.00	148%
03-31-2001	05-04-2001	eLOCCS User	1,493,022.00	89,560.00	5%	35,954.00	36,042.00	100%
06-30-2001	07-18-2001	eLOCCS User	1,493,022.00	89,560.00	5%	35,954.00	71,317.00	198%
09-30-2001	10-30-2001	eLOCCS User	1,493,022.00	1,305,364.00	87%	35,954.00	102,748.00	285%
12-31-2001	03-05-2002	eLOCCS User	1,493,022.00	1,493,022.00	100%	108,729.00	222,978.00	205%
03-31-2002	05-07-2002	HUD Staff	1,493,022.00	1,493,022.00	100%	184,695.20	472,061.00	255%
06-30-2002	07-18-2002	eLOCCS User	1,493,022.00	1,493,022.00	100%	599,872.45	869,796.54	144%
▶09-30-2002	10-28-2002	eLOCCS User	1,493,022.00	1,493,022.00	100%	1,017,274.45	869,796.54	85%
10-31-2002	11-26-2002	eLOCCS User	1,493,022.00	343.00	0%	1,204,357.45	34.00	0%
11-30-2002	Awaiting Gr	antee Update						

Figure 24. Obl/Exp Tab

## 3.1.4.2 (Program Portfolio)

As shown in Figure 25, a User may view a specific program area by clicking the program area tab (*CFP*) next to the *All Grants* tab. (Figure 18) The program area on the tab is based on the User's program area selection when initially accessing *e*LOCCS (see Figure 16). For example, in Figure 25, only CFP grants are displayed because this is the program area selected at the authorization page access point.

hud enoces enu - Portfolio			Name) tfolio		<u>Meny</u> Aut Log Off Botto
	CFP				
Program Area	Grant No.	Authorized	Disbursed	Payments in Process	Available Balance
	Grant No.	Authorized	Disbursed 1,282,924.45		
Area				in Process	Balance
Area CFP	XX43P000501-00	1,493,022.00	1,282,924.45	in Process 0.00	Balance 210,097.55

Figure 25. (Program Portfolio)

#### 3.1.4.3 Program-Specific Information

The program-specific information hyperlink on the *e*LOCCS main menu provides useful information about a particular program. The program area hyperlink is determined at the *e*LOCCS authorization page access point (see Figure 16). For example, in Figure 26 below, two tabs supply information relative to the CFP grant: A Budget Line Item chart under the *Budget Line Items* tab and a message about a HUD requirement under the *Tracked Documents* tab (Figure 27).

+ Program Area		С	apital Fund Program (CFP)	Menu Auth Log Off Bottor
get Line Items	Tracked Do	cuments		
	🗎 = Una	vailable for	drawdown	
	I	ine Item	Name	
	1) 01	100 角	Reserved Budget	
	2) 01	10	Initial Budget	
	3) 14	406	Operations	
	4) 14	408	Management Improvement	
	5) 14	410	Adminstration	
	6) 14	411	Audit Cost	
	7) 14	430	Fees & Costs	
	8) 14	140	Site Acquisition	
	9) 14	450	Site Improvement	
	10) 14	460	Dwelling Structures	
	11) 14	465	Dwelling Equipment	
	12) 14	170	Non-Dwelling Structures	
	13) 14	175	Non-Dwelling Equipment	
		485	Demolition	
	- 7,27107 7,53	190	Replacement Reserve	
		192	MovingToWorkDemonstration	
		193	Relocation Costs	
	1000	199	Development Activity	
		500	Indian Housing Grants	
	CRATTING AND	501	Collater Exp / Debt Srvc	
		502	Contingency	
	ALADACIEL SEC	000 🛍	Debt Reserves	
	23) 90		Bond Debt Obligation	
	24) 90	002 🎒	Loan Debt Obligation	
	25) 99	000 🗳	Post Audit Adjustment	

Figure 26. Program-Specific BLI Tab

hud	Capital Fund Program (CFP)	Maay Auth Lea Off Betlam
idenu + Program Area Budget Line Items Tra B Obligated/Expenditu	ked Documents	
This information is due business days after the	monthly for each grant which has not reached its pre-audit d reporting period, and must be entered through <u>eLOCCS</u> . Fai 5 days, will result in suspension of drawdowns for all grants in	ilure to provide

Figure 27. Program-Specific Tracked Documents Tab

#### 3.1.4.4 Wire/Check Payments

The Wire Payments option displays LOCCS Payment Cycle summaries of wire/check payments made to the Business Partner. To reduce the number of records displayed, the page defaults to the last 50 payments. A <u>Next</u> hyperlink is available at the top column header and bottom of the table to select the next 50 rows (Figure 28).

	Menu	Auth
Wire	Log Off	Botton
ii ii c	2	

\*Note: Actual deposit date may vary by individual bank.

					Rows 1-50 Next
	LOCCS Payment Cycle	No of Grants	Amount	Treasury Schedule Number	* Estimated Deposit Date
1	Tue 10-29-2002	(1)	96,799.22	LH9334	Wed 10-30-2002
2	Sat 10-12-2002	1	16,330.03	LH9297	Wed 10-16-2002
3	Sat 10-05-2002	2	146,478.00	LH9281	Tue 10-08-2002
4	Sat 09-28-2002	1	25,000.00	LH9260	Tue 10-01-2002
5	Fri 09-27-2002	1	52,642.47	LH9244	Mon 09-30-2002
6	Thu 09-26-2002	1	1,000.75	LH9240	Fri 09-27-2002
7	Fri 09-20-2002	1	52,642.47	LH9225	Mon 09-23-2002
8	Tue 09-17-2002	1	73,384.72	LH9215	Wed 09-18-2002
9	Fri 09-13-2002	1	52,642.47	LH9207	Mon 09-16-2002
10	Fri 09-06-2002	1	52,642.47	LH9190	Mon 09-09-2002

Figure 28. Wire/Check Payments

#### Wire Payments Detail

Click the *No of Grants* column on the Wire/Check Payments page to view the Wire/Check Payments Detail page. The LOCCS disbursements made on the Payment Cycle date appear on this page (Figure 29).

) ire/Cl	<u>heck Payments</u> 🔶 Wire Pay	(HA Name) Wire Payments I ments Detail		<u>Menu</u> Log Off B
Tre	asury Schedule: LH933	44 LC	CCS Processed: 10-29-	2002 02:41:54
	Progam Area	Grant	Voucher	Amount
1	Progam Area CFP	Grant XX43P000501-00	Voucher 092076824	Amount 85,605.00
1 2	CFP		Contract of Contra	12 (910) State (92)

Figure 29. Wire Payments Detail

## 3.1.4.5 Payment Voucher Entry

The Payment Voucher Selection page allows grantees the ability to select and request all their vouchers at once. Depending upon the User's program area authority, all available grants in all program areas in which the User has drawdown authority are selected and displayed with a checkbox next to the grant number (Figure 30).

🔶 Vouche	r Selection				
13	A phone icon 🎾 indica				
~	only be drawn over the	phone. Please conti	inue to use LO	CCS-Voice Res	sponse (VRS), for
	those programs.				
Have you	r HUD-50080 payment	voucher form(s) pre	filled, in the or	der of selection	. Mark the
checkbox	next to each grant you	are requesting a pay	yment, and clic	k the submit bu	itton.
	0.0	10			
Program Area	Grant No.	Authorized	Disbursed	Payments in Process	Available Grant Balance
Capital F	und Program				
CFP	XX29P000501-01	4,756,372.00	2,002,179.11	60,126.59	2,694,066.30
CFP	XX29P000501-02	4,659,213.00	0.00	00.0	4,659,213.00
CFP	XX29R000501-00	614,281.00	0.00	0.00	614,281.00
CFP	T XX29R000501-01	626,836.00	00.0	00.0	626,836.00
CFP	T XX29R000501-02	613,583.00	0.00	00.0	613,583.00
Drug Elin	nination Grant Program	a			
DRUG	D XX29DEP0000100	626,696.00	578,776.28	0.00	47,919.72
DRUG	XX29DEP0000101	688,673.00	524,261.95	00.0	164,411.05
DRUG	AX29DEP0000198	785,200.00	785,199.96	0.00	.04
	• Drawdowns susper	nded due to a pre-audit st	atus for this grant.		
Operatin	g Fund				
OFND	XX00100003S	3,023,564.00	0.00	00.0	3,023,564.00
Public He	ousing Development G	rants			
PDEV	XX29P000044	1,000,000.00	23,600.30	0.00	976,399.70
Resident	Opport & Self Sufficie	ncy			
ROSS	X01RSV000P0101	55,993.00	46,507.37	0.00	9,485.63
Urban R	evitalization Program(H	lope6)			
URP	☐ XX29URD0000196	21,552,000.00	17,124,074.48	10,957.28	4,416,968.24

Figure 30. Payment Voucher Selection Page

If a grant has a phone icon in lieu of a check box, this indicates that the grant/program area is not currently supported by *e*LOCCS drawdown, and can only be drawn using the VRS.

If a grant has an available balance, but *e*LOCCS determines it is unavailable for drawdown, the check box is replaced with a locked icon. Directly below the grant there will be an explanation of why the grant is locked, along with a representative icon that provides a quick visual indication of status.

To perform a drawdown simply mark the desired checkboxes next to the grant and click the Submit button for *e*LOCCS processing. *e*LOCCS will then display these vouchers in succession, and the appropriate budget line information will appear for each one.

If multiple grants were selected on the Voucher Selection <u>page</u>, the <u>Next Payment</u> icon and related grant number appears at the bottom of the page (Figure 31). Choosing this <u>Next Payment</u> icon will display the next HUD-50080 voucher form for that grant. The current voucher will be skipped for processing.

*e*LOCCS automatically totals the voucher as each Budget Line Item (BLI) amount is entered. A negative BLI amount cannot be entered against an available drawdown balance. After BLI drawdown amounts fields have been populated, click the Submit button and one of the following results will be returned:

- The voucher request is accepted and processed for payment,
- The voucher request is accepted but requires HUD review, or
- The voucher request is rejected and a reason provided.

For example, (Figure 32) below illustrates a payment voucher request of \$2000 against the BLI 1408 Management Improvement account that is accepted, and approved for payment.



#### (HA Name) Payment Voucher Entry



Menu - Voucher Selection - Voucher Entry

#### eLOCCS

CFP Capital Fund Program Payment Voucher U.S. Department of Housing and Urban Development

Office of Public and Indian Housing

Public reporting burden for this collection of information is estimated to average 15 minites per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid OME control number.

HUD implemented the Line of Credit. Control System/Voice Response System (LOCCS/VRS) to process requests for payments to grantees. Grant recipients fill out a voucher form for the applicable HUD program with all the necessary information prior to making a telephone call using a touch tone telephone to initiate the drawdown process. This information is required to obtain benefits under the U.S. Housing Act of 1937, as amended. The information requested does not land itself to confidentiality.

1. Voucher Humber 092-*****	2. LOCCS Pgm Area CFP	3	4
5. Voice Response No. xxxxx-92001	6. Grantee Organization (HA Name)		
8. Grant or Project No. XX39P00050100	6a. Grantee Organization TIP XX-0004034		

BLI	Name	Authorized	Available Drawdown Balance	BLI Drawdown Amount
1408	Management Improvement	182,614.35	3,230.47	2,000.00
1410	Adminstration	187,719.00	0.00	0.00
1430	Fees & Costs	45,104.65	0.00	0.00
1450	Site Improvement	41,780.00	0.00	0.00
1460	Dwelling Structures	1,419,977.00	59,600.03	0.00
1502	Contingency	0.00	0.00	0.00
	Total:	1,877,195.00	62,830.50	2,000.00

I cartify the data reported and funds requested on this voucher are correct and the amount requested is not in excess of immediate disbursement needs for this program. In the event the funds provided become more than necessary, such excess will be promptly returned, as directed by HUD.

11. Name & Phone Number of Person completing this form 12. Name & Title of Authorized Signatory

#### eLOCCS User

and the second sec	
13. Signature	14. Date of Request.
	11-27-2002

Warning: HUD will prosecute false claimes and statements. Conviction may result in orininal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012, 31 U.S.C. 3729, 3802) Privacy Statement: Public Law 97-255, Financial Integrity Act, 31 U.S.C. 3512, authorizes the Department of Housing and Urban Development (HUD) to collect all the information (except the Social Security Number (SSN)) which will be used by HUD to protect disbursement data from fraudulent actions. The purpose of the data is to safeguard the Line of Credit Control System (LOCCS) from unauthorized access. The data are used to ensure that individuals who no longer require access to LOCCS have their access capability promptly deleted. Failure to provide the information requested on the form may delay the processing of your approval for access to LOCCS. While the provision of the SSN is voluntary, HUD uses it as a unique identifier for safeguarding the LOCCS from unauthorized access. This information will not be otherwise disclosed or released outside of HUD, except as permitted or required by law.

form HUD-50080-CFP-a (4/2000)

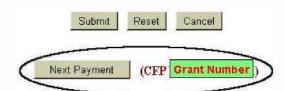


Figure 31. Payment Voucher Entry

Loccs	0		(HA N Payment Vou			Menu Au Log Off Both
i <u>tenu</u> → <u>V</u>	oucher Selecti	ion 🔶 Voucher Entry				
10.00	S ital Fund Prog t Voucher	yam	U.S. Departmen and Urban Deve Office of Public and B	lopment		
Public reports gathering and : complete this : HUD impleme	ng burden for this of maintaining the dat form, unless it disp rated the Line of C	ta needed, and completing and olays a currently valid OMB co redit. Control System/Voice R	reviewing the collection of info ontrol number esponse System (LOCCS/VRS)	nution. This agency may not to process requests for paym	e for reviewing instructions , sear ot collect this information , and y sents to grantees . Grant recipient	ou are not required to s fill out a voucher form for
			prior to making a telephone cal , as amended. The information r		ie to initiate the drawdown proce to confidentiality.	ss. This information is
1. Voucher Humber 2. LOCCS Pgrm Area 092-079183 CFP		3		4		
5. Voice Resp XXXXX	onse No. •92001	6. Grantee Organization (HA Name)				
8. Grant or Pr XX39P0	oject. No. 10050100	6s. Grantee Organization XX-0004034	TIN			
Budget Line Item		Name	Authorized	Disbursed	Available Balance	Voucher Amount
1408	Managemen	t Improvement	182,614.35	181,383.88	1,230.47	2,000.00
		Total:	182,614.35	181,383.88	1,230.47	2,000.00
finds provided	l become more that hone Number of P		e promptly returned, as directed 12. Name & Title of Authorize 13. Signature	by HUD. d Signatory	diste disbursement needs for this	pogan a un crar un
			15. Signilia		11-27-2002	
					U.S.C. 1001, 1010, 1012, 31 U	.S.C.3729,3802)
Developmo disbursem unauthoriz promptly d LOCCS. W	ent (HUD) to c ent data from f ed access. Th eleted. Failure hile the provis	ollect all the informatio raudulent actions. The e data are used to ensu to provide the informa sion of the SSN is volu:	n (except the Social Sec purpose of the data is to re that individuals who tion requested on the fo ntary, HUD uses it as a u	urity Number (SSN)) w o safeguard the Line o no longer require acce rm may delay the proo mique identifier for sa	Department of Housing a which will be used by HU of Credit Control System iss to LOCCS have their cessing of your approval feguarding the LOCCS fi s permitted or required by	nd Urban D to protect (LOCCS) from access capability for access to rom unauthorized
Developmo disbursem unauthoriz promptly d LOCCS. W	ent (HUD) to c ent data from f ed access. Th eleted. Failure hile the provis	ollect all the informatio raudulent actions. The e data are used to ensu to provide the informa sion of the SSN is volu:	n (except the Social Sec purpose of the data is to re that individuals who tion requested on the fo ntary, HUD uses it as a u	urity Number (SSN)) w o safeguard the Line o no longer require acce rm may delay the proo mique identifier for sa	which will be used by HU of Credit Control System ass to LOCCS have their cessing of your approval feguarding the LOCCS fi s permitted or required b	nd Urban D to protect (LOCCS) from access capability for access to rom unauthorized y law.
Developme disbursem unauthoriz promptly d LOCCS. W access. Th <b>is Payme</b> A pay	ent (HUD) to c ent data from f ed access. The eleted. Failure hile the provis is information ent Request oment of \$2,	ollect all the informatio raudulent actions. The e data are used to ensu to provide the informa sion of the SSN is volu will not be otherwise d t was APPRO	n (except the Social Sect purpose of the data is to re that individuals who then requested on the fo ntary, HUD uses it as a u isclosed or released out	urity Number (SSN)) w o safeguard the Line o no longer require acce rm may delay the proo mique identifier for sa side of HUD, except a	which will be used by HU of Credit Control System ass to LOCCS have their cessing of your approval feguarding the LOCCS fi s permitted or required b	nd Urban D to protect (LOCCS) from access capability for access to rom unauthorized y law. UD-50080-CFP-a (4/2000

Figure 32. Payment Voucher – Approved Confirmation

## 3.1.4.6 Obligated/Expenditures

The Obligated/Expenditure Status page is accessed through the main menu *Obligated/Expenditure* hyperlink. When the tab is clicked, *e*LOCCS will show the most recent obligated/expenditure information for program areas and grants requiring the information. If the latest Reporting Period has not been provided and the User is authorized to provide that information, the reporting period will become a hyperlink. Clicking on the hyperlink will allow entry of the information for that period (Figure 33).

hud	S.S N	Obl		. Name) penditure S	itatus			Menu Log Off	<u>Auth</u> Bottorr
	ng Period dat openditure for	te is a hyperlink r that period. If	NO. 22	100 C 10	200 Dec 10 De				
🖌 Provided 🛛 🔨 I	Past Due	14.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.					- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	24-34 <u>- 2</u>	-
✓ Provided べ⊙ I Grant	Past Due Obligation	Reporti	ing	LOCCS	Cumulativ	/e	LOCCS	Cumulat	ive
		Reporti Period	ing Due	LOCCS Authorized	Cumulativ PHA Obliga		LOCCS Disbursed	Cumulat PHA Expe	
Grant	Obligation End								
Grant Number	Obligation End								nded
Grant Number Capital Fund Prog	Obligation End ram (CFP)	Period	Due	Authorized		ited	Disbursed	PHA Expe	
Grant Number Capital Fund Prog XX43P000501-00	Obligation End ram (CFP) 09-30-2002	Period 11-30-2002	Due 12-06-2002	Authorized \$1,493,022.00		ited	Disbursed \$1,204,357.45	PHA Expe	nded -

Figure 33. Obligated/Expenditure Status

The Obligated/Expenditure Update page allows entry of updated information, as needed. If the period is past the obligation end date for the grant, a lock appears next to the obligated information and LOCCS automatically places the prior obligation amount in that field, which cannot change.

For convenience, if the prior reported amounts are the same as current reported amounts, a checkbox is provided to automatically use the previous figures (Figure 34).

hud			(HA Nam Obligated/Expenditu	and the second se		<u>Menu</u> Aut Log Off Both
Menu + 0	blid/Exp Status 🔸	and the second se				
Grant: XX	43P000501-00	Capital Fund Pro	gram (CFP)			
	Reporting Period	LOCCS Authorized	Cumulative Obligated	LOCCS Disbursed	Cumulative Expended	
	2002-11-30	1,523,514.00	1,523,514.00	94,739.97	154,535.87	
	2002-12-31	1,523,514.00	1,523,514.00	94,739.97	154,535.87	$\overline{\mathbf{O}}$

Figure 34. Obligated/Expenditure Update

## 3.1.4.7 Cancel Voucher (PHAs)

**Drug Elimination Grant Program** XX39DEP0000100

DRUG

Users who have the authority to create a voucher request can cancel that request prior to LOCCS payment. The Cancel Voucher option is accessed through the main menu. When this option is selected, eLOCCS will display any outstanding vouchers that may be canceled (Figure 35). Select the cancel icon and you will be asked to provide a reason for canceling the voucher. After entering the reason, click the Submit button and the selected voucher will be canceled (Figure 36). Another voucher may now be entered against the grant, if needed.

<u>yd</u>			A Name) ucher Selection		Menu Log Off B
🔸 Cancel \	/oucher Selection				
	To select	a voucher to canc	el, click on the cance	el icon 🖻	
Program Area	Grant No.	Voucher No.	Entered	Amount	Action
Capital Fu	ınd Program				
CFP	XX39P000501-00	092-081588	11-25-2002 by	691.40	
CFP	XX39P000501-00	092-081590	11-25-2002 by	100,203.98	8
CFP	XX39P000501-02	092-081816	12-02-2002 by	2,000.00	

**Figure 35. Cancel Voucher Selection** 

12-02-2002 by

1,000.00

018-152464

Grant: XX39P	000301-02	(CFP) Capital Fund Program		
oucher No: 092-0818		81816	Miscellaneous	
4.5 % 52 110		eLOCCS Entered by:	User Name on 12-02-2002 at 15:41 EST	
Amount:	\$2,000.0	00	6R 12-02-2002 & 13.41 EST	
Status:	awaiting	; payment		
	BLI	Line Item Name	Amount	
	1408	Management Improvement	2,000.00	
		Total	: 2,000.00	
Cancel re:				

Figure 36. Cancel Voucher

#### 3.1.4.8 Maintain Email Addresses

A useful feature of *e*LOCCS is the ability to provide emails of LOCCS HUD actions that affect the funding of grants in a portfolio. These emails will alert you when funding for the contract/grant has changed. The Business Partner maintains both the email repository list and the LOCCS email that each email address will receive.

In order to update or maintain email addresses, Users must have the Secure Systems LOCCS role **Administration** assigned. See *Section 2.3 Secure Systems for LOCCS Assignment/Roles*. With this role assigned, the *e*LOCCS menu options will display <u>Maintain Email Addresses</u> and <u>Maintain Email Assignments</u> hyperlinks on the *e*LOCCS main menu page.

Clicking <u>Maintain Email Addresses</u> displays an entry page with an upper and lower section (Figure 37). The upper section specifies the primary LOCCS email address for the Business Partner. This email address automatically receives <u>all</u> LOCCS email; no specific email assignment is necessary. For this reason, it is suggested that the primary email address be a generic email mailbox for the organization. This type of mailbox has the benefit of being accessible by multiple individuals. To update your primary email address, click the Update Primary button and enter the email for the organization (Figures 38a)

The bottom portion of the Maintain Email Addresses page (Figure 37) provides an area for adding, deleting and updating any number of additional email addresses for individuals in the organization. (Figures 38b and c) These additional email addresses will not automatically receive any email and must be mapped manually to a type of email through the <u>Email Assignment</u> option from the main menu. See <u>Maintain Email Assignment section</u> 3.1.4.9.

10		(HA Name)		Menu A
ICCS		Maintain Email Address	es	Log Off Bo
🍝 Maintain Ema	il Addresses			
Use the Add	Additional button to add	ld/update your organizations pr d any additional email addresse il from the <b>Maintain Email As</b>	s. Don't forget to assign	
PRIMARY Em	ail Address: (Primary r	receives ALL LOCCS Emails)		
Name :	(HA Name)			
Email :				
			Update	Primary
			· //	
				-55
ADDITIONAL	Email Addresses: (Clic	k the name link to modify or a	delete)	
ADDITIONAL	Email Addresses: (Clic Name	k the name link to modify or a Email	delete) Phone	Ext.

Figure 37. Maintain Email Addresses Page

ud		<u>Menu</u> Log Off	<u>Auth</u> Bottom
👄 <u>Maintain</u>	Email Addresses 🔶 Update Primary Email Address		
UPDATE	Primary Email Address:		1
Name :			
EMail :	PHA_Name@Atlantic.net Cance	el	

Figure 38a. Update Primary Email Address

hud	<b>(HA Name)</b> Update Email Address	Menu Auth Log Off Bottom
Menu → Maintain Email	Addresses -> Update Email Address	
Name : EMail :	John Henry JohnH@Cableone.net	
Tel.No.: Ext. :	1231234567	Add Reset Cancel

Figure 38b. Update Secondary Email Addresses

A Star	(HA Name) Maintain Email Addresses		Mer Log
► Maintain Email Addresses			
Use the Add Additional but	utton to add/update your organizations primar tton to add any additional email addresses. D pe of email from the <b>Maintain Email Assig</b>	on't forget to assign these	
PRIMARY Email Address: (	(Primary receives ALL LOCCS Emails)		
Name : (HA Name)			
Email : PHA_Name	e@Atlantic.net		
		Update Prim	ary
ADDITIONAL Email Address	es: (Click the name link to modify or dele	te)	_
Name	Email	Phone	Ext.
1 John Henry	JohnH@Cableone.net	(123)-123-4567	10
		Add Additio	inal

Figure 38c. Update Secondary Email Addresses

#### 3.1.4.9 Maintain Email Assignments

The Maintain Email Assignments page allows a User to map additional email addresses other than the primary email address to specific emails generated by LOCCS. A User may choose between two presentations of the mapping: (1) *By Addressee* and (2) *By Type of Email* via radio button. For example, Figure 39 below depicts the email User by *Addressee* with the desired type of emails chosen.

1d	(HA Name) Maintain Email Assignments		<u>Menu</u> Log Off
i 🖚 Maintain Email Assignments	9		
* * * * * * * * * * * * * * * * *			
By Addressee O By T Addressee	ype of Email	Type of Email	
1. John Henry	JohnH@Cableone.net	Wire Payments Summary	N
1. Oshir Henry	,	Portfolio Action Summary	
		Debt Approval Notification	

Figure 39. Email by Addressee

When the presentation is *By Type of Email*, the type of email appears as a hyperlink. In this case, the Wire Payments and Portfolio Action Summary email is mapped to the User. (Figure 40).

id	Maint	<b>(HA Name)</b> ain Email Assignments ((	CFP)		Menu Log Off
→ M	aintain Email Assignments				
CI	By Addressee By Type of Email Type of Email	Addressee		Email	
1.	Wire Payments Summary	John Henry		JohnH@Cableone.net	
2.	Portfolio Action Summary	John Henry	V	JohnH@Cableone.net	
3.	Debt Approval Notification	John Henry		JohnH@Cableone.net	
-	Debt Warning	John Henry		JohnH@Cableone.net	

Figure 40. Email by Type

Clicking on the hyperlink will display a description of the email and provide a sample email

## **4.0 QUICK REFERENCE**

## 4.1 Troubleshooting/Tips

By far, the most frequent problem encountered by Users is difficulty accessing *e*LOCCS. This is due to the PHA Coordinator's improper setup of access in Secure Systems. Once access has been established in *e*LOCCS through Secure Systems, Users report very few problems with navigating and using *e*LOCCS.

Multiple components and systems support *e*LOCCS access; therefore, the nature of the particular problem will determine the contact person. Listed below are some *e*LOCCS troubleshooting tips, common problems and resolutions:

#### 1. I'm a Coordinator and I do not see the LOCCS hyperlink on my main menu.

The fact that you are a Coordinator and have assigned the LOCCS system to yourself does not mean you (a Coordinator) have access to LOCCS; it only means you have authority to provide this hyperlink to others. If Coordinators also need direct access to LOCCS, they should completed a HUD 27054 form and forward to your local Field Office for review (who will then forward to the User Support Branch), and assign at least one of the LOCCS roles (Query and/or Administration) to themselves. See Section 2.3.1.2.

#### 2. I'm a Coordinator and I don't see the LOCCS roles to assign to my Users.

You (a Coordinator) have not assigned the LOCCS system hyperlink to yourself. Without LOCCS hyperlink being assigned, you will not see the LOCCS roles to assign to Users on the Maintain User Information page. See Section 2.3.1.1.

#### 3. I'm a User and I don't see the LOCCS hyperlink on my Secure Systems Main Menu.

The Coordinator has not assigned LOCCS role(s) Query and/or Administrative to your Secure Systems ID. The association of these roles will place the LOCCS hyperlink on your Secure Systems Main Menu. See Section 2.3.1.2.

#### 4. When I click on a program area in *e*LOCCS the main menu is blank.

The Coordinator has indeed assigned a LOCCS role to you. This can be assumed because the LOCCS hyperlink appeared on the Secure Systems Main Menu, but they were probably assigned a Section 8 Contract Administrator role, which means nothing to a PHA user.

Have the User verify with the Coordinator that they have been assigned either LOCCS – Query and/or LOCCS – Administration roles. See Section 2.3.1.2.

#### 5. I don't have any email options displayed on my LOCCS menu.

You were not assigned the LOCCS Administration role by your Coordinator. Have your coordinator add the role to your ID. See Section 2.3.1.2.

## 6. I don't see a particular program area on the Authorization page, but it shows up on the Grant Portfolio page off the *e*LOCCS main menu.

This means you are authorized for query access only for that program area. To have drawdown capability, add the program area to your HUD 27054 form and forward to your local Field Office for review (who will then forward to the User Support Branch). The program will then appear on your *e*LOCCS Authorization page after the approval process.

# 7. When I click on the LOCCS hyperlink from the Secure Systems main menu, I am sometimes prompted to enter my 'User Name and Password' even though I previously entered my Reac User Name and Password.

The fact that you have been prompted twice to enter you Reac Log In information indicates you are using the Internet Explorer (IE) browser, which has a double authentication process. Only when the message box prompts you to enter your "LOCCS HUD-27054 User ID and Password" do you enter your numeric LOCCS (VRS) User ID and Password. See Figure 15.

#### 8. My PHA/Organization address is incorrect in *e*LOCCS.

To change your organization address, send in a revised SF-1199A to your program office (who will then forward to Ft Worth Accounting). The reason is that LOCCS is a payment system, where a payment could be made by check. Therefore the name and address of the organization is treated as if it were banking/payment information, requiring a SF-1199A.

## 9. When I attempt to do a drawdown from the Payment Voucher Entry hyperlink, I get a grant information page with budget related tabs.

You have either selected a grant from the Grant portfolio hyperlink or in fact selected the Payment Voucher Entry hyperlink off the main menu, but clicked on the grant, which displays general grant information. The only way a drawdown can be completed is through accessing the Payment Voucher Entry hyperlink through the main menu. Once this has been selected, mark the *check box* next to the desired grant and click the *submit* button at the bottom of the page to continue the drawdown process.

#### 10. Can I change my password in *e*LOCCS prior to the 60 day prompt?

Yes. After a program area has been selected from the authorization page, the Change Password option will be on the left sidebar of any program area menu, directly under your User Profile option.

#### 11. How can I find out which browser version I am using?

Open your browser and click on the *Help* dropdown bar located on the top portion of the browser tool bar page. From the list select the last option, which begins with *about....* (*browser name*). This option will indicate your browser version.

## **4.2 Help Desk Contact Information**

All other issues most likely will be related to *e*LOCCS. Please use the mailbox at *e*LOCCS <u>LOCCS\_WEB\_COMMENTS@HUD.GOV</u> to relay appropriate information. The following table is a help desk Contact Information by System to determine the help desk appropriate for you.

Help Desk	System	Telephone
eLOCCS Help Desk	eLOCCS	703.506.8229, Ext. 4279
REAC Technical Assistance	Secure Systems	1.888.245.4860