INDIAN HEALTH SERVICE Business Office Coordinators, HIPAA Coordinators, Information System Coordinators and Headquarters Minutes for October 28, 2004 HIPAA Business Transactions Awareness Conference Call

Present

| ITSC | Sandra Lahi, Catherine Thompkins, Yolanda Trent, Dyanne Leyba |
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| Headquarters | Frank Martin |
| Aberdeen | Joan Azure |
| Alaska | David Garrison, Mark Andrews |
| Albuquerque | No Response |
| Bemidji | Julie Heisler |
| Billings | No Response |
| California | No Response |
| Nashville | No Response |
| Navajo | Brenda Tahe, Sharon Brokeshoulder, Roland Todacheenie |
| Oklahoma | No Response |
| Portland | No Response |
| Phoenix | Violet Kenny |
| Tucson | Kurt Priessman |

Meeting Began at 10:00 AM

Roll Call

AGENDA ITEMS ADDRESSED

<u>Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.</u>

Item # 1 - 997/824 Error Report software design - Sandra Lahi

Finalizing the development. It is available for sites to test. Mike Pike has also created a user training guide that can be accessed on <u>http://xsys.navajo.ihs.gov/training</u> or <u>http://161.223.30.20/training</u>. Currently, these training tools require Quicktime to be installed.

Item # 2 -- National Training Online Modules –Phase 4 Completed. Scope of work evaluated, the first release will be in six months and will cover 837 and 835 processes. This will contain six news letters, CD-ROM, reference cards and a large complete manual. All these items will be accessible through the website as well. Will meet again on November 8th and 9th.

<u>Item # 3 -- Indian Health Service CMS representation – Document revised to include</u> <u>Recommendations. Dr Harry notified via email of concerns. – Elmer Brewster</u>

Still pending - no new updates

<u>Web Page Revisions- Frank Martin- Frank</u> stated that work is being done for improvements to the web page. This will include training for privacy for new employees. Working on process to allow access by all on the Intranet.

| Reports from Area Office Leads/ITSC $-(1)$ Is there progress with testing the HIPAA | | |
|---|--|--|
| transactions for your Area or Facility? (2) Are there any major issues that you need I H S to | | |
| address regarding RPMS software? | | |

| Aberdeen | Joan reports that ND Medicaid is in production. They will be meeting with PNC next week to begin the 835 process. |
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| Alaska | No report provided |
| Albuquerque | No report provided |
| Bemidji | Julie reports that White Earth is still in the testing process |
| Billings | No report provided |
| California | No report provided |
| Nashville | No report provided |
| Navajo | Brenda stated that the area is in production with Medicare A&B, and in production for AHCCCS for Gallup. Brenda is working on Patient Registration cleanup issues that have been causing problems with 837. Still having issues with accident date, it needs to be military time, and is still not working. Sharon reported that they are in prod for Med A and B for 835. AHCCCS will be switching to VPN access. They continue to work out small issues with Quovadx. |
| Oklahoma | No report provided |
| Portland | No report provided |
| Phoenix | Violet states that they are in full production with Medicare/Medicaid and 835 posting. Hopi, San Carlos, and Parker are in full production with Medicare/Medicaid. Elko is now in production with NV Medicaid. |

| Tucson | Kurt reported that Sells has been successful with BCBSAZ, 837I/P and D. AHCCCS is full production, and are waiting for them to make system changes for ambulance. Is having an issue with P claim rejects. In re-working the P claim, it is also causing the I claim to re-open unnecessarily. Kurt also reported that CMS auto assigned patients to drugs cards, and some are assigned incorrectly, but CMS will not provide a listing of those individuals. |
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| ITSC | 1. 835 PNC Bank Project – Catherine Thompkins |
| Catherine Thompkins | Kim Germain and Joan Azure are arranging an Aberdeen area program presentation. Red Lake Med B production sign-off form sent this morning. PNC received a file from MN Medicaid and is reviewing. PNC has requested test files from BCBSMN. WW Hastings had received a bad test file, has requested a second test file for BCBSOK. A second file has been placed on the PNC server for Lawton. PNC has an inbound arrangement with Advanced PCS and are asking for sites wanting to post Advanced PCS. |
| Sandra Lahi | 2. Patient Registration Clean up Report. Task Order status. |
| | Final Scope of Work approved on 7/21/2004. Sandra will continue to push for this. |
| Catherine Thompkins | 3. 2005 ICD 9 Code Set Updates |
| | Sites now have the new ICD-9 code sets. CPT updates should be ready to go out within the next couple of weeks. |
| Follow-Up Items | 1. Status of National Clearinghouse Contract Discussion. |
| | Currently in the possession of the Headquarters East contracting office. |
| | 2. Drug Card Problems. |

QUESTIONS/CONCERNS/DISCUSSION. No other issues discussed. NEXT CONFERENCE CALL:

The next call is scheduled for Thursday, December 9, 2004 at 10:00 AM (MDT). The call in number is 888-531-9517, pass code: 46879

The next call is scheduled for Thursday, October 28, 2004 at 10:00 AM (MDST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).