

Office of the Inspector General of the Department of Defense

Office of the Deputy Inspector General for Policy and Oversight

Strategic Plan

FY 2006 - FY 2011

VISION STATEMENT: One professional team strengthening the integrity, efficiency, and effectiveness of Department of Defense programs and operations.

MISSION STATEMENT: Provide oversight policy and support to the DoD and conduct assessments to improve DoD programs and operations.

GOAL 1: Improve the economy, efficiency, and effectiveness of Defense programs, operations, and the Department's oversight community.

- Implementation process - recommendations/lag-time
- Access to government information outside of DoD
- DoD management delays in responding to requests for information/access

Objectives:

1. Maintain effective policies supporting our constituent communities.
2. Provide expert technical advice and support to our constituent communities.
3. Conduct assessments and make recommendations to resolve identified risks and weaknesses.

Program Evaluations:

- External reviews (e.g., President's Council on Integrity and Efficiency (PCIE), Government Accountability Office (GAO), Office of Management and Budget (OMB))
- Congressional oversight

Means and Strategies:

- Identify, develop, and coordinate updated or new policy
- Conduct assessments to ensure that DoD resources are used effectively
- Support quality assurance process for Office of the Inspector General (OIG) products
- Provide technical support to enhance the credibility of OIG products
- Perform followup on corrective actions

Performance Measures/Indicators:

- Effective processing of client requests, statutory requirements, and self-initiated assessments
- Monetary benefits gained or recovered
- IG DoD proponent policies are current/sufficiently updated within OSD mandated time requirements
- DoD and other policies are adequately processed within specified timeframe
- Contributions to DoD/Federal working groups
- Corrective actions implemented
- Customer satisfaction with P&O products

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction
- Catastrophic events
- Global War on Terrorism (GWOT)

GOAL 2: Facilitate the identification and reduction of fraud, waste, and abuse (FWA) in Defense programs and operations.

Objectives:

1. Process complaints of FWA affecting DoD interests.
2. Facilitate the identification of high risk activities and weaknesses for further review.
3. Provide guidance to the constituent communities on preventing and identifying FWA.

Means and Strategies:

- Operate and promote the DoD-wide Hotline program
- Assess the level of effectiveness of our methods of reducing FWA
- Conduct reviews of allegations of FWA
- Update guidance and increase visibility to constituent community
- Identify high risk areas and increase awareness to constituent community

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction
- Catastrophic events
- GWOT
- Implementation process - recommendations/lag-time
- Access to government information outside of DoD
- DoD management delays in responding to requests for information/access

Program Evaluations:

- External reviews (e.g., PCIE, GAO, OMB)
- OSD/Congressional oversight

Performance Measures/Indicators:

- Resource recoupments or benefits
- FWA recommendations/corrective actions implemented
- Effective processing of client requests, statutory requirements, and self-initiated assessments
- Responsiveness to DoD subpoena requests
- Participation in the DoD voluntary disclosure program
- Responsiveness to DoD Hotline contacts



GOAL 3: Improve OIG Policy and Oversight (P&O) products, processes, and operations.

Objectives:

1. Establish short - and long-term priorities for P&O.
2. Improve employees' mission critical competencies.
3. Identify opportunities and implement improvements to P&O operations and products.
4. Ensure effective communications and coordination to optimize and articulate P&O's value to our constituent communities.
5. Enhance the followup process to focus on outcome and impacts.

Means and Strategies:

- Develop Standard Operating Procedures
- Develop P&O priorities
- Identify prioritized skill sets based on P&O priorities
- Implement followup process action team recommendations
- Define and demonstrate the value that P&O adds
- Develop a work force and succession plan to enhance continuity of operations

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction
- Catastrophic events
- GWOT
- Base Realignment and Closure
- National Security Personnel System

Program Evaluations:

- Internal management control assessments
- Internal quality assurance reviews
- DoD budget reviews
- Security reviews
- COOP exercises
- Quarterly Program Reviews

Performance Measures/Indicators:

- Customer feedback with P&O products
- Compliance with PCIE/Federal oversight standards
- Responsiveness, e.g., subpoenas
- Required training is completed
- Standard Operating Procedures are effective and followed
- Employee attrition/retention rates
- Input to Semiannual Report to Congress and Weekly Activity Reports are complete and timely
- Equal Employment Opportunity program measures