



# **Vendors** (Software Vendors, Clearinghouses, and Third-Party Billing Services) Implementation Timeline

Please note the dates in this timeline are based on an October 1, 2013, deadline, which HHS has extended to October 1, 2014.

The following is a timeline of essential activities needed to successfully transition to ICD-10. While each organization's implementation may be unique, the following activities and procedures are intended to provide guidance for a smooth transition. Depending on your organization, many of these timelines can be compressed and/or performed at the same time as other tasks. The estimated total duration for each activity is provided.



# Actions to Take Immediately

- ☐ Inform staff of upcoming changes (1 month)
- Establish organization's implementation chart (6 months)
- Determine product requirements (8 months)
- ☐ Estimate budgets. Budgets should include all costs associated with implementation including software, software licensing, hardware procurement, development, and staff training costs (8 months)
- Conduct product re-engineering analysis (6 months)
- Start product/solution development (9 months)



# Spring 2011

- Establish implementation organization and structure, if not started already
- Determine product requirements/re-engineering analysis, if not started already
- Start product/solution development, if not started already



#### Summer 2011

- Continue product/solution development
- Begin product testing, validation, verification (9 months)



#### Fall 2011

Continue product/solution development

- Continue product testing, validation, verification
- Conduct customer review and beta testing (3 months)



#### Winter 2012

- □ Complete product/solution development
- Complete product testing, validation, verification
- Continue customer installation and testing
- ☐ Provide customer support for the new ICD-10 system



# Spring 2012

- Continue customer review and beta testing
- Provide customer support for the new ICD-10 system



## Summer 2012

- Continue customer installation and testing
- ☐ Provide customer support for the new ICD-10 system



## Fall 2012

- Continue and complete customer installation and testing
- Provide customer support for the new ICD-10 system



## Winter 2013

- Complete customer installation and testing if not yet completed
- ☐ Provide customer support for the new ICD-10 system



# Spring 2013

- Complete customer installation and testing if not yet completed
- Provide customer support for the new ICD-10 system



#### Summer 2013

Complete customer installation and testing if not yet completed

☐ Provide customer support for the new ICD-10 system



#### Fall 2013

- October 1, 2013: Vendor solutions for providers, payers, and all others covered by HIPAA must be operational for ICD-10; ICD-9 codes will continue to be used for services provided before October 1, 2013
- Continue to provide customer support for the new ICD-10 system

On-going education and implementation assistance for ICD-10 is available from many professional organizations and associations. Visit the CMS website at www.cms.gov/ICD10 for the latest information and tools to help you prepare for the ICD-10 transition.

CMS consulted resources from the American Medical Association (AMA), the American Health Information Management Association (AHIMA), the North Carolina Healthcare Information & Communications Alliance (NCHICA) and the Workgroup for Electronic Data Interchange (WEDI) in developing this timeline.



