

# DIDN'T VERIFY IN SAVE ?

There are different reasons your status may not have verified.

Here are the most common reasons and what you can do.

**If...**

you recently changed your name or other personal information, or if there are errors on your immigration documents...

you recently received an updated immigration document...

you have been granted Temporary Protected Status (TPS)...

**Then...**

you may need to correct your immigration records. To begin this process, make a free appointment to visit your local USCIS immigration office at <http://infopass.uscis.gov> or call the National Customer Service Center at 1-800-375-5283 for more information.

make sure you show your updated document. This will help verify your status correctly and quickly.

you should tell the agency because you may have received an automatic extension of your employment authorization document. For more information on automatic TPS extensions, visit [www.uscis.gov/tps](http://www.uscis.gov/tps).

For more information about the SAVE Program, please visit [www.uscis.gov/SAVE](http://www.uscis.gov/SAVE)



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