

OIT Mission

Provide a highly reliable and efficient health information system to support the delivery of healthcare to the American Indian and Alaska Native People whom the Indian Health Service (IHS) serves.

Vision Statement

Meet customer needs by providing excellent, reliable, and interoperable health information services that protect privacy while connecting patients, providers, and payers, enabling improved patient outcomes and controlled costs in support of the IHS Mission.

IHS Agency Priorities

1. To renew and strengthen our partnership with Tribes
2. In the context of national health insurance reform, to bring reform to IHS
3. To improve the quality of and access to care
4. To make all of our work accountable, transparent, fair, and inclusive

With the intent of sharing information about Office of Information Technology (OIT) activities, accomplishments, and challenges, we are pleased to present this overview of Fiscal Year 2010. OIT continues to add value to the business of healthcare delivery to the Indian health system.

Everyone who uses and benefits from IHS information technology is an OIT stakeholder and a beneficiary of our continued success. This overview provides a broad spectrum of information about OIT with the intent of reaching all stakeholders.

Sections of this overview explain the current OIT environment, the projected future environment, as well as challenges that the OIT faces. The Accomplishments and Contributions section of the overview shows benefits to stakeholders as a result of OIT efforts. OIT activities provide business value to the healthcare delivered to IHS, Tribes, and Urban Programs through:

- Increased systems efficiency and capability
- Increased application performance and efficiencies
- Improved information security
- Improved communications and network capability

Message from the Chief Information Officer



Working together, we continue to advance Information Technology within IHS to achieve many successes on behalf of the American Indian and Alaska Native People, the Agency, and the Department of Health and Human Services during fiscal year 2010.

OIT supports the Agency's overall mission by providing proven and cost effective technology for the Indian health system. We ensure that resources are properly used to support the technology needs of healthcare and administrative programs. The OIT made substantial progress during 2010. Specific accomplishments and future plans are highlighted in the following pages.

Your feedback will help us to improve this overview and better serve you, our customers. Thank you for your continuing support!

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