

INDIAN HEALTH SERVICE
Business Office Coordinators, HIPAA Coordinators,
Information System Coordinators and Headquarters
Minutes for March 18, 2004
HIPAA Business Transactions Awareness Conference Call

Present

<i>ITSC</i>	Gail Townsend, and David White
<i>Headquarters</i>	Frank Martin and Elmer Brewster, Health Science Administrator
<i>Aberdeen</i>	<i>No Response from Area Office</i> <i>Fort Thompson: Lovetta Whitemouse</i>
<i>Alaska</i>	Lue Rae Erickson, BOC, ANTHC; and Ray Martin
<i>Albuquerque</i>	Judy Townsend, IT Specialist; and Sandra Winfrey, AAO Executive Officer
<i>Bemidji</i>	Margo Bahr, Site Manager; Jan Thunder, BOM, Red Lake; and Charles Tudor, Computer Specialist
<i>Billings</i>	Cynthia Larsen, Health Systems Specialist
<i>California</i>	Jan Bergemann, Area ISC; Toni Johnson, IT Specialist; and Cynthia Twiss, IT Specialist
<i>Nashville</i>	<i>No Response</i>
<i>Navajo</i>	Sharon Brokeshoulder, Accounting Technician, GIMC; and Brenda Tahe, Billing Clerk, GIMC
<i>Oklahoma</i>	Sue Bear-Rollice
<i>Portland</i>	David Battese, IT Specialist
<i>Phoenix</i>	<i>No Response</i>
<i>Tucson</i>	Kurt Priessman, Budget Analyst

Meeting Began at 10:00 AM

Roll Call	Roll call was taken during the Area reports.
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	(Additional participants were received from the Conference Center that emailed a participant list to David White.).
Minutes	The 03/04/04 Conference Call Minutes were approved by the group and posted to the IHS website.

AGENDA ITEMS ADDRESSED

Item #2 – Items of Follow up from ITSC Training held in February 2004

997/824 Error Report software design

A one-day meeting is scheduled for March 25th to discuss the top-reported errors by sites. The information will be used to develop a software application to assist sites with reading, defining and correcting errors either through a web-based application. Scheduled attendees are: Sandra Lahi, Adrian Lujan, Gail Townsend, Cheryl Smith, Dave Walton, Violet Kinney, Brenda Tahe, Kurt Priessman, Sharon Sorrell and Mike Pike.

National TPA/BAA legal guidelines

The TPA language is complete. There are still discussions with Acquisitions to determine who can sign the TPA – Acquisitions, Area, or Service Unit. Frank will continue to follow up with Acquisitions to bring closure to this issue.

National Training Online Modules

The training development team consists of Frank Martin, Sandra Lahi, Kurt Priessman, and Elmer Brewster. Elmer has identified funding for developing a training package and he is working with Acquisitions to get the project advertised for potential bids. The scope of training involves two phases. Phase I centers on developing the project plan, learning objectives, and training focus. Phase II consists of developing training content/materials. If any one has additional training inputs, please submit them to Frank, Sandra, Kurt, or Elmer.

Indian Health Service CMS representation – Contact made with CMS

Elmer Brewster asked that the group help develop an agenda of concerns that can be used in discussions with CMS. Elmer is working with Sandra to develop the agenda and suggestions for agenda items should be sent to them soon.

Item #3 -- Status of ITSC Business Transactions Testing Coordinator Vacancy

Dyanne Leyba starts as the ITSC Business Transactions Testing Coordinator on March 22nd. She has a HIPAA background as well as private sector business office experience.

Item #4 -- Reports from Area Office Leads/ITSC – (1) What Advances Have Your Area Made Towards HIPAA Business Transaction Testing? (2) Do you have a schedule for providing TCS Training sessions? 3) How is everyone addressing the Trailblazers Part A and B (March 16, 2004 deadline for 837 testing?)

Aberdeen	<i>No update report provided</i>
Alaska	<i>No update report provided</i>

Albuquerque	Sandra Winfrey reported that Area sites are actively testing. They have not developed a notice of sites in production.
Bemidji	It was reported that Bemidji is now testing with Medicare and Medicaid.
Billings	Cynthia Larsen reported that Billings Area is going live with Wyoming Medicaid today. They expect to go live with Montana Medicaid on March 31 st . She said that they submitted a waiver for Medicare Parts A and B but Medicare can not find their waiver request. They will work this out. The Area is having problems with Part B and is working with ITSC to resolve the issues. Cynthia pointed out that sometimes ITSC sends information to a facility on how to fix a local problem and does not share this information with others. She stressed keeping everyone in the loop when disseminating information because it can apply to more than one site.
California	Current 837 testing: UGS (United Government Services (FQHC)), Riverbend Medicare (RHC), NHIC Medicare (National Heritage Insurance Company), MediCal and Blue Shield of CA. CLIA Number problems; 837P format requires CLIA # for labs. Currently there isn't an option to enter the CLIA Number in RPMS; they are working with Shonda on CLIA numbers. Greenville is in production with UGS. Having problems with the 837D (dental) transactions; dental related questions in claim editor P3 are missing. Claim editor problems; having to go into table maintenance to change export mode for test file, then change back afterward the test file is created. Three sites are in production with MediCal. Second local HIPAA Awareness conference call was held yesterday and a NetMeeting session was conducted to review RPMS set up requirements with seven sites for HIPAA EMC testing. One site wants to go the clearinghouse (Envoy or WebMD) route for private insurance.
Nashville	<i>No update report provided</i>
Navajo	The Area is not having any problems. Plans are to use the clearinghouse services of Quovadx. They are having sender ID problems with the 837. They are still having problems reading error reports. The response time from Arizona AHCCCs is slow. There are minimal problems with NM Medicaid.
Oklahoma	BOM meeting planned for reading/understanding 997 error report. One site is using Claredi to read error reports.
Portland	David Battese reports they are still testing Medicare Part B in Washington. Portland has gone straight into production with Medicare Part B and has incurred minimal problems. They are getting a message "Procedure requires provider number" and ITSC is working to fix the problem. David suggests that someone completely fill out a claim and see if it makes it through the entire process. They are testing dental/special service claims with Washington federal sites using the

	Professional format. They have tested in Idaho and Oregon submitting the claims in 837P format. Have had several 837 dental batches go through but needed to submit in professional format, not the dental format.
Phoenix	<i>No update report provided</i>
Tucson	The Area has had success with submission of the 837 for AHCCCs. They are in production for Medicare Part A and are not having problems. The Area is having problems with Medicare Part B. They are trying to get 835s working with AHCCCs but have experienced problems. Test of remark codes using AR Patch 5 – worked fine. They are beginning to test the 837 with BCBS of Arizona. The Area has asked insurers if they can parallel bill while in the test mode but have not received an answer yet. They are also having 835 problems with PNC Bank. Tucson is down \$1.2M in Medicaid payments.
ITSC	<u>837 Third party billing, p5 status</u>
Gail Townsend	Third party billing patch 5 is in testing. This was modified to includes EHR and Pharmacy POS issues. Third party billing patch 6 is in development status. 837 edits will be included in this patch as well as CLIA #s.
Gail Townsend	<u>835 AR Version 1.7 patch 5</u> Accounts Receivable v1.7p5 is in testing at GIMC, two California Area sites, and Sells. This patch includes the AR Remarks Code & Inquiry option. Also includes Pharmacy POS Remarks code identified at Portland Area. The PNC Bank initiative is also being testing. Payers for the 835 format with PNC Bank include Medicare Part B, MEDCO Pharmacy, Aetna, Mailhandlers, MN Medicaid, CIGNA, Oklahoma Medicaid. <u>270/271 – Eligibility Inquiry & Response</u>
Gail Townsend	Status Quo. Getting inquiries on Infinity from Oklahoma and Medifax from the Phoenix Area.

QUESTIONS/CONCERNS/DISCUSSION

David Battese says he still needs the Fileman write-up populating the taxonomy and this will be an issue needing attention soon. PC is not mapped to the taxonomy file. Gail will check with Adrian on the status of this documentation.

Kurt suggested that sites individually certify their Medicare Part B. Cynthia Larsen suggested that sites send small test files for certification. Kurt then suggested that sites send production files instead. It was heavily stressed that there needs to be a better exchange of information between the group and ITSC. Not all sites are getting the same valuable information.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, 04/01/04 at 10:00 AM (MST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).