

INDIAN HEALTH SERVICE
Business Office Coordinators, HIPAA Coordinators,
Information System Coordinators and Headquarters
Minutes for May 13, 2004
HIPAA Business Transactions Awareness Conference Call

Present

<i>ITSC</i>	Carl Gervais, Sandra Lahi, Dyanne Leyba
<i>Headquarters</i>	Frank Martin, Elmer Brewster
<i>Aberdeen</i>	Ray Granbois, Colleen Steele
<i>Alaska</i>	<i>No Response</i>
<i>Albuquerque</i>	John Rael
<i>Bemidji</i>	Jan Thunder, BOM, Red Lake
<i>Billings</i>	<i>No Response</i>
<i>California</i>	<i>No Response</i>
<i>Nashville</i>	<i>No Response</i>
<i>Navajo</i>	<i>No Response</i>
<i>Oklahoma</i>	<i>No Response</i>
<i>Portland</i>	David Battese
<i>Phoenix</i>	Violet Kenny
<i>Tucson</i>	Kurt Priessman

Meeting Began at 10:00 AM

Roll Call

Minutes The Conference Call Minutes for 4/29/04 were approved. They will be posted to the IHS website.

AGENDA ITEMS ADDRESSED

Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.

Item # 1 - 997/824 Error Report software design – Sandra Lahi

Testing of the 997/824 Error Report is currently in process. ITSC is waiting on feedback from the testing group. Need this information quickly in order to certify for use. Release date to be announced.

Item # 2 -- National TPA/BAA legal guidelines – Template and Signature – Frank Martin

The Template is now on posted on the I H S HIPAA website. Frank stated that the Office, Management Policy determined that the TPA did not have to be signed by Acquisitions. It was recommended that the signature authority should reside with the Area Directors for the first year, and delegated to facility level afterwards if there were no problems. Frank advised that this item is now resolved.

Item # 3 -- National Training Online Modules – First phase – Frank Martin/Sandra Lahi/Kurt Priessman

Frank, Sandra, and Kurt held a conference call with the contractor on May 10. There is a meeting scheduled for May 17-18 in Albuquerque to discuss the development of a survey for business offices to provide suggestions/ideas. Kurt offered that there is a weakness in areas like Table Maintenance issues, and that there should be a focus on sharing of information between facilities so as not to duplicate so much work. It is asked that everyone have input for this training package.

Item # 4 -- Indian Health Service CMS representation – Issues received/Conference call to be scheduled – Elmer Brewster

Elmer reported that as of yet, there had been no response from CMS. He stated that he wanted to speak with Sandra as to what concerns would need to be stressed before contacting CMS again.

Reports from Area Office Leads/ITSC – (1) Is your area planning on testing with any new payers? (2) Would your area consider a clearinghouse if there were a national GSA contract available? 3) Has your facility been losing revenue due to the impact of HIPAA?

Aberdeen Colleen reported that testing was continuing for 837 in Rapid City. They are in final testing phases with ND Medicaid. They are working with ITSC to test the error report software. Have had delays in payments, but have not lost funds to date.

Alaska *No report provided*

Albuquerque John reported that the area is considering a Clearinghouse. There is an Area Business Office meeting scheduled in two weeks to discuss this topic. Zuni is now in production with the 837I & P, and the 835. They are waiting on a fix for Physical Therapy. He stated that they have not lost any revenues.

Bemidji Jan reported that the area is still working through testing problems, but is making progress. Their revenue has not been affected.

Billings *No report provided*

California *No report provided*

Nashville *No report provided*

Navajo *No report provided*

Oklahoma *No report provided*

Portland David reported that Medicaid billing for Warm Springs is running smoothly, no real rejects/errors. He stated that the training they provided to their data entry has significantly reduced the error rate. They are having a problem with the 2310D loop for Medicare Part B, installed patch 5, and is waiting to see if it is now resolved. The 835 testing with Washington State is going well.

Phoenix Violet reported that they are in full production with Medicare and Medicaid. They are not testing private insurance yet. She stated that they are beginning to look at Clearinghouse vendors.

Tucson Kurt reports that the 837I &P with AZ BCBS is going well, successful with level 1 edits. They are having problems with the provider/Tax ID not populating. He stated they are having problems with 0 pay pharmacy claims. They are now considering a clearinghouse option for private third party payers.

ITSC

Sandra Lahi 837 Third Party Billing, p6 status
Patch 6 development is continuing, is now 85% completed. It is now rather large with 18 items. There will be a discussion to see if 4 or 5 of the more critical items completed might be released with patch 5. Plans are to work hard to get ABM Patch 6 into testing by May. This patch should resolve several Medicare Part A&B issues.

Sandra Lahi 835 AR Version 1.7 patch 5
This patch released on 5/5/04

Sandra Lahi 270/271 – Eligibility Inquiry & Response
Greg Platko will be assigned to the coordination of the IT support of this transaction. He is currently being trained on patient Registration, Third Party, Accounts Receivable, as well as GIS. A TAG meeting is scheduled on May 18th to get a status update. Greg will support for Infinidee and Quavadx.
PIMC’s Patient Registration Clean up Report
The routines have been provided by Jim Gray. Sandra will obtain a task order next week in order to move this project forward.

New Item CMS Roundtable Discussion report, held May 12, 2004 – Dyanne Leyba
Dyanne reported that the conference addressed NPI’s. CMS stated that providers will be able to apply for their NPI’s in May 2005. The compliance date is May 2007. CMS announced that the 10/03 claims submission contingency plan will continue, however, non 837 claims submitted after 7/6/04 will be processed at the paper claim rate of 30 days. Beginning on

7/30/04 there are some edit changes for 837I only. The examples are - will no longer edit for taxonomy codes, will now require date for **every** revenue code, even if a CPT code is not present, and some date fields will not be required. A document is currently being drafted to address the enforcement of the Security Rule, and will publish sometime very soon. CMS offered a website for documentation and guidance on the Security Rule at CSRC.NIST.Gov/Publications/drafts.html.

QUESTIONS/CONCERNS/DISCUSSION

No items reported.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, 05/127/04 at 10:00 AM (MDT). The conference call-in number is: (888) 531-9517 (Passcode: 46879). This call will require a numeric code to allow users to have more timely access to the call.