

INDIAN HEALTH SERVICE
Business Office Coordinators, HPA A Coordinators,
Information System Coordinators and Headquarters
Minutes for November 13, 2003
HIPAA Business Transactions Awareness Conference Call

Present

ITSC Susan Bowman, Sandra Lahi, Carl Gervais, Adrian Lujan

Headquarters Elmer Brewster

Aberdeen Raymond Grandbois, HIPAA Coord;
Ft. Thompson Service Unit: Jackie Spier

Alaska No response

Albuquerque Sandra Winfrey, BOC; Maureen Cordova, HIPAA Compliance Team Lead

Bemidji Jan Thunder, BOC; Michael Williams
Peter Christensen Health Center: Pam Ahlborn (Billing and HIPAA Coord); Chuck Tudor, ISC & HIPAA Compliance Team Lead
Red Lake Service Unit: Margo Bahr, IT; Brian Shafer
White Earth: Julie Heisler, BOM

Billings No response

California No response (Toni Johnson was on another conference call)

Nashville No response

Navajo Sharon Sorrell, HIPAA Compliance Team Lead

Oklahoma Sue Bear, HIPAA Compliance Team Lead

Portland Cheryl Bittle, HIPAA Compliance Team Lead

Phoenix Patrick Foster; Security Ofcr; Anne Fugatt, ISC

Tucson Kurt Priessman, BOM, HIPAA Compliance Team Lead; Barbara LaCrois, BOC

Meeting Began at 10:00 AM

Roll Call – Participant names will be sent via email to Susan Bowman from dial-in operator. Area facilities with more than one participant were asked to email their list of participants to Susan Bowman, so they could be added to the roll call list.

Minutes for 10/30 Conference Call were approved.

AGENDA ITEMS ADDRESSED

Item #2 – Update on HIPAA Website Postings

Susan Bowman HIPAA Compliance Package and Testing Documents

There were no changes made to the HIPAA compliance package and testing documents. The HIPAA Compliance Contact List posted to the IHS website was emailed to all leads to verify and update information. Deborah Burkybile, Nashville, will be added to the contact list.

Sandra Lahi Item #3 – Update on Provider/Location Taxonomy File HIPAA Requirements

A crosswalk for provider and location taxonomy was identified and posted to website. Adrian Lujan has created a step-by-step process on how to populate the fields.

Item #4 -- Reports from Area Office Leads/ITSC -- What's Happening with Testing for Your Area?

Jackie Spier
Alaska Have not started testing yet and are still processing paper claims with insurance companies. Ron Redwing is supposed to verify that the most recent KIDS file was installed before they submit another test file.

Sandra Winfrey Still waiting on NM Medicaid to provide a response to an issue that occurred.

Albuquerque

Margo Bahr
Brian Shafer
Bemidji Brian sent information on Wisconsin Medicaid via email and requests. Sandra to review and provide response. Application was guidance submitted three times. Bemidji still has not heard back from MN Medicaid.

Margo Bahr inquired about the MN eligibility file. Sandra reported that Shonda is working on the Eligibility file for Bemidji. Red Lake will be testing the 835 with PNC bank once the Sterling software is installed.

Billings No update provided.

California No update provided.

Debra Burkybile No update provided.

Nashville

Sharon Sorrell Navajo Navajo is waiting to see what happens with NM Medicaid and AHCCCs. No response from UT Medicaid.
GIMC testing with Quovadx on the 270/271. Mark Williams is adjusting GIS to receive the 271.

Sue Bear Oklahoma WW Hastings testing Trailblazers Part A and Part B. Waiting for 3P Patch 4. Patch was certified.
Sandra stated that ITSC has one more error, and then hopefully, will be certified next week.

Portland Anne Fugatt Phoenix No update provided but Cheryl did come on the call late.
Charolett was on a call with Medi-Cal and was unavailable to provide an update.

Kurt Priessman Tucson One error remains in testing the 837. Don Jackson is working on it. A major problem exists when installing Patch 4 with Web MD. The Web MD programmer is looking into the problem. There is a question of how to include HIPAA compliance crosswalk with error codes?
Testing will begin next week with AZ BC/BS after the contract is signed.
Sells is testing AZ Medicaid for the 837 (I) and (D).

Sandra Lahi ITSC 837, 3rd Party, Patch 4 to include the AZ AHCCCs and Trailblazers Part A and B.
If you are dealing with insurance plans, you need to find out if they will accept certified software or have each site test individually. OR and ID Medicaid passed the initial testing round and then elevated it to a more stringent testing.

Cheryl Bittle Sandra Lahi State Medicaid could institute security code issues nationwide.
835 standard is still being tested. ITSC is waiting for PNC Bank to provide a Medicare Part B file.
ITSC is looking for a site to test with that bills Medicare/Medicaid directly.
Tucson is receiving the 835 file through PNC. They are waiting for AZ BC/BS contract to start 835 and 837 testing.
Actively looking at Trailblazers to test the 270/271. If we can set this up, sites would be saving \$.

Carl Gervais AZ AHCCCS is testing the 834 Eligibility Roster. We have received a test file from AHCCCS and are looking at it now.
Phoenix has a State Medicaid (AHCCCS) contingency plan in place until 11/1/03.

POS NCPDP v5.1 has three new Trading Partners:

1. Advance Prescription
2. BC/BS
3. RX Solutions

Item #6 -- Review of Area spreadsheets identifying site, transaction testing and monitoring/documentation

**Sandra
Lahi/Susan
Bowman**

ACTION ITEM

Item #7 – Work Session Plans Underway for “Train the Trainer”

1. 837 Companion Guide
2. 835 will be in A/R, Patch 4
3. Testing expectations, provide error report, and direction on how to provide support at the site level
4. Session on NCPDP v5.1 & POS
5. Documentation manual on CD ROM
6. “Train the “Trainer” Workshop Outline (January/February)

Will provide a Training outline next week to HIPAA Coordinators, ISCs, and BOCs for review

**Cheryl Bittle
Portland**

Will Elmer meet with Rae Snyder, Urban Coordinator regarding the security compliance efforts for tribal urban sites? Should tribal or urban programs that use systems purchased or developed for them be responsible for assuring compliance from the vendor?

**Elmer
Brewster**

Elmer will consult with Rae Snyder regarding the UIHP and provide a report on next week’s conference call

ACTION ITEM

QUESTIONS/CONCERNS

**Elmer
Brewster**

Are there other sites having the problem that Tucson is having installing Patch 4 with Web MD?

**Kurt
Priessman**

A program needs to be built to crosswalk error codes.

Sandra Lahi

There are a few other sites using Web MD. Kurt was asked to continue testing before other sites begin their testing with Web MD. The error code is in the co-pay and co-insurance posting fields.

**Kurt
Priessman**

The error codes are extensive. The errors they are receiving are not HIPAA compliant at production level. They are trying to track the errors down through the transmission of electronic files with PNC

Bank.

Cheryl Bittle Is this happening all over?

Sandra Lahi The problem is in automatic posting for sites contracted with Web MD.

NEXT CONFERENCE CALL

Next conference call scheduled for Thursday, 11/20/03 at 10:00 AM (MST). ITSC will provide an (800) call-in number.

MEETING ADJOURNED AT 11:00 AM