

**INDIAN HEALTH SERVICE**  
**Business Office Coordinators, HIPAA Coordinators,**  
**Information System Coordinators and Headquarters**  
**Minutes for July 22, 2004**  
**HIPAA Business Transactions Awareness Conference Call**

**Present**

|                     |  |
|---------------------|--|
| <i>ITSC</i>         | Sandra Lahi, Dyanne Leyba, Catherine Thompkins |
| <i>Headquarters</i> | <i>No Response</i>                             |
| <i>Aberdeen</i>     | Marie Baker                                    |
| <i>Alaska</i>       | Lue Rae Erickson                               |
| <i>Albuquerque</i>  | <i>No Response</i>                             |
| <i>Bemidji</i>      | Julie Heisler                                  |
| <i>Billings</i>     | <i>No Response</i>                             |
| <i>California</i>   | <i>No Response</i>                             |
| <i>Nashville</i>    | <i>No Response</i>                             |
| <i>Navajo</i>       | Roland Todacheenie                             |
| <i>Oklahoma</i>     | Sue Rollice                                    |
| <i>Portland</i>     | Leah Tom, David Battese                        |
| <i>Phoenix</i>      | Violet Kenny                                   |
| <i>Tacoma</i>       | Kurt Priessman                                 |

**Meeting Began at 10:00 AM**

**Roll Call**

**Minutes**           The Conference Call Minutes for 7/8/04 were approved. They will be posted to the IHS website.

**AGENDA ITEMS ADDRESSED**

Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.

Item # 1 - 997/824 Error Report software design – Sandra Lahi

ITSC did a review on 7/21 and identified some changes and enhancements. Mike has been provided these changes and he will finalize by August 5, 2004. It is available for sites to use. The new server will be installed at ITSC very soon. Mike Pike has also created a user training guide that can be accessed on <http://xsys.navajo.ihs.gov/training> or <http://161.223.30.20/training>. Currently, these training tools require Quicktime to be installed.

Item # 2 -- National Training Online Modules –Phase 4 Completed. Scope of work defined – Sandra Lahi/Kurt Priessman

Sandra stated that the NBOC has approved. Headquarters East is working on funding. Sandra will send an email to pursue additional support to help expedite. These modules will include information for 837 and 835 testing.

Item # 3 -- Indian Health Service CMS representation – Issues received. Conference call to be scheduled – Elmer Brewster

Sandra stated that the Recommendations document has been submitted to Elmer. This has become even more important because IHS needs to be able to stay ahead of issues with help from a CMS contact. This would give ITSC a proactive approach. Kurt pointed out that the delay of this issue directly impacts billing and reimbursements for sites. It was recommended by the group that an email be sent to Mr. Robert Harry for support in establishing this contact.

Reports from Area Office Leads/ITSC – (1) Is there progress with testing the HIPAA transactions for your area? (2) What issues are you running into? 3) If there are issues, are these due to RPMS software?

|                    |   |
|--------------------|---|
| <b>Aberdeen</b>    | Marie Baker- not testing.   |
| <b>Alaska</b>      | Lue Rae stated that testing for Medicaid continues. Sandra stated that ITSC will be assisting North Star at Seward with testing with Noridian Medicare FI.  |
| <b>Albuquerque</b> | Gail reported that they are actively testing Medicare and Medicaid. They are ready to start working with Ampmed. Have a site testing for patch 6.   |
| <b>Bemidji</b>     | Per Julie, they have not loaded patch 5.  |
| <b>Billings</b>    | <i>No report provided</i>   |
| <b>California</b>  | <i>No report provided</i>   |
| <b>Nashville</b>   | <i>No report provided</i>   |
| <b>Navajo</b>      | Roland states only problems are due to patch 5. The area installed the modification fix for the QTY segment from Charolett Melcher. Quovadx wants to do a site visit to finalize testing for the 271, 270 complete. Have the analysis done for the 276/277. |
| <b>Oklahoma</b>    | Per Sue, they are testing patch 6 at Claremore, having trouble testing due to the Taxonomy issues. They are working on the analysis with Infinedi for the   |

270/271.

**Portland** David reports that 837 to Washington, Idaho, and Oregon Medicaid working well. 837P's for Trailblazers Part B still having the Taxonomy issue. Had to stop billing due to issues with patch 5, are now testing patch 6. They are posting 835 Medco for Washington, Idaho and Oregon.

**Phoenix** Violet states that they are testing for Medicare. They are working to get sites testing with AHCCCS, will be testing 835 within the next week.

**Tucson** Per Kurt, current issue is the 837 project to retest split claims with AZ BCBS. They are having an FTP problem with PNC Bank. They will begin testing 835 with AZ BCBS in next few weeks.

## ITSC

**Sandra Lahi** 837 Third Party Billing, Patch 5 and 6 status

Patch 5 was released on 6/23/2004. RPMS issues were defined and incorporated into Patch 6 which was sent out to test sites on 7/16. The test sites are Ft. Defiance, Claremore, Wellpinit, Mescalero, and will also add PIMC. They are working hard to finalize testing. Provider Taxonomy files is a major issue, as well as removing the QTY segment for outpatient Medicare claims.

**Dyanne Leyba** 835 AR Version 1.7 patch 5

**Catherine Thompkins** PNC is now testing AHCCCS for Phoenix Area at San Carlos, Parker and Hopi. San Carlos had a successful 1<sup>st</sup> file, upon 2<sup>nd</sup> successful file they will go into production. Are now adding new test sites: PIMC, Peach Springs, Ft Yuma, Whiteriver, Desert Vision and the Tucson Area.

**Sandra Lahi** PIMC's Patient Registration Clean up Report

Final Scope of Work approved on 7/21/2004

## Follow-Up Items

1. Status of National Clearinghouse Contract Discussion. There was a meeting held on June 23, 2004 in Albuquerque with the NBOCs . Quovadx, Infinedi, and Web MD were invited to provide presentations so that the NBOC could define a Scope of Work for an RFC. IHS is working towards a national contract for these services. The draft is currently being written and is due to Contracting by July 30, 2004. The target for having a national contracting mechanism available is the end of September.

2. Role of Dyanne Leyba at ITSC Dyanne will provide error reading support and Service Center assistance as it relates to HIPAA transactions. During this role, Dyanne will identify trends for the developers and the workteam. Dyanne will also be assisting sites with documenting Tools that sites can use for testing. She will also be working directly with sites to test with different payers on different transactions. She also provides the updates to the website.

3. Role of Catherine Thompkins at ITSC Catherine will be focusing on

Standard Code Set updates to include:

- A. 2005 ICD 9 code updates/Code set Versioning-to have draft of updates to site by end of September.
- B. 2005 CPT and HCPC codes
- C. A/R Standard Adjustment and Reason Codes- July updates will be provided in A/R patch to update tables.
- D. Individual and Non Individual Taxonomies-will update file 200, getting update from the VA.
- E. NDC updates. A meeting is scheduled with the Pharmacy group.
- F. National Provider Identifier (NPI) and impact to RPMS- working on analysis of impact.
- G. ICD 10 and RPMS impact.

### **QUESTIONS/CONCERNS/DISCUSSION**

Kurt pointed out that local modifications made should go through ITSC due to the overwrite possibility when patches are released and installed. If this occurs, a developer has to go onto each system and rebuild the local routines for the sites to continue billing. This has become a huge workload for ITSC when working Service Center calls and reinstalling the routines.

### **NEXT CONFERENCE CALL**

The next call is scheduled for Thursday, August 19, 2004 at 10:00 AM (MDST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).