OMB: EXPIRATION DATE:



2011 National Evaluation of Title III-C Nutrition Services Area Agency on Aging (AAA) Survey

Web Requirements DRAFT

INTRODUCTION

Thank you for helping us with the National Evaluation of the Title III-C Elderly Nutrition Services. This study will examine how effectively and efficiently the Elderly Nutrition Program helps to keep older Americans healthy and active in their homes and communities. Results of the study will be used to support program planning and guide program practices at various levels of the aging network.

This survey contains questions about your AAA's characteristics and objectives, staffing, use of technology, program decision processes, and measures used to coordinate with internal staff and other organizations. The questionnaire takes approximately XX minutes to complete.

- If you have any questions regarding the study or completing the Area Agency on Aging survey, please contact Rhoda Cohen at 1-800-232-8024 or email: rcohen@mathematica-mpr.com
- The information you provide will be used only for statistical purposes. In accordance with the Confidential Information Protection and Statistical Efficiency Act of 2002, your responses will not be disclosed in identifiable form without your consent.
- Participation is completely voluntary. We thank you for your cooperation and participation in this very important study.
- If you do not have exact information available to answer certain questions, your best estimate will be fine.

2011 National Evaluation of Title III-C Nutrition Services Area Agency on Aging (AAA) Survey

SECTION A. ORGANIZATIONAL STRUCTURE

REQU	<u>IRED</u>
ALL	
A1.	Is your AAA currently a standalone organization or is it part of another organization?
	Select one only
	O Standalone organization
	O Part of another organization
	O Don't knowd
REQU	<u>IRED</u>
ALL	
A2.	Which of the following best describes the current management structure of your AAA?
	Select one only
	O A not for profit private agency (non-governmental)
	O For Profit
	O A division of city or county government
	O Part of a council of governments or regional planning and development agency4
	O A Tribal Government entity5
	O Educational institution
	O Other (Specify)
	O Don't know
	NOTE: Responses to all questions regarding Older Americans Act programs and services should be based on all funding sources and not restricted to the federal share of the

NOTE: Responses to all questions regarding Older Americans Act programs and services should be based on **all funding sources** and not restricted to the federal share of the program or service unless otherwise specified. [FOOTER TO APPEAR ON THE BOTTOM OF EVERY PAGE ON THE WEB SURVEY]

REQL	JIRE	<u>)</u>	
ALL			
A3.		es a Title VI (Native American) program currently operate within your Plannin ea (PSA) or in an adjacent PSA?	g and Service
	O	Yes	1
	O	No	0
	O	Don't know	d
REQL	JIRE	<u>)</u>	
ALL			
A4.		nich of the following populations does the AAA currently serve through all its vices?	programs and
	Se	lect all that apply	
		Adults 60 years and older	1
		Adults with physical disabilities regardless of age	2
		Adults with mental retardation or developmental disability regardless of age	3
		Children with physical disabilities	4
		Children with mental retardation or developmental disability	5
		Family caregivers	6
		Don't know	d
		ECK: IF A4 = DON'T KNOW and any other answer category is selected, Don't knowlong with other response options.	w cannot be
REQL	JIRE	<u>)</u>	
ALL			
A5.	Ple	ase describe the areas included in your PSA.	
	Se	lect all that apply	
		Lithon area	4
		Urban area	1
		Suburban area	
			2
		Suburban area	2 3

REQ	<u>JIRED</u>		
ALL			
A6.	Which of the following best describes the current boundaries of your PS	A?	
	Select one only		
	O Single county	1	
	O Multi-county	2	
	○ Single city/Metro area	3	
	O Multiple city/Metro area	4	
	Other (Specify)	5	
	O Don't know	d	
REQI	JIRED		
ALL			
A7.	Currently, is there an Aging and Disability Resource Center (ADRC) in yo	our PSA?	
	O Yes		
	O No	0	В1
	O Don't know	d	В1
REQI	 JIRED		
A7=Y			
A8.	Which of the following best describes the relationship of the AAA to the Resource Center (ADRC)?	Aging and Disak	oility
	Select one only		
	O AAA operates the ADRC	1	
	O AAA is lead agency of the ADRC	2	
	AAA has a different relationship to the ADRC (specify)	3	
	O AAA has no relationship with the ADRC		

(ADRC)?	REQL	<u>JIRED</u>	
(ADRC)? O Yes	A7=Y	es	
O No	A9.		Aging and Disability Resource Cente
O Don't know		O Yes	1
REQUIRED A7=Yes A9a. Is your nutrition staff currently, or was your nutrition staff ever, involved in operating the ADRO O Yes		O No	0
A7=Yes A9a. Is your nutrition staff currently, or was your nutrition staff ever, involved in operating the ADRO O Yes		O Don't know	d
A9a. Is your nutrition staff currently, or was your nutrition staff ever, involved in operating the ADRO O Yes	REQL	<u>JIRED</u>	
O Yes	A7=Y	es	
O No	A9a.	Is your nutrition staff currently, or was your nutrition staff e	ver, involved in operating the ADRC?
		O Yes	1
O Don't know		O No	0
		O Don't know	d

SECTION B. TITLE III-C ELDERLY NUTRITION PROGRAM CHARACTERISTICS

REQUIRED

ALL

B1. Are the following services currently available in your PSA?

		YES	NO	DON'T KNOW
а	Congregate nutrition	1 O	2 O	\mathbf{C} b
b	Home-delivered nutrition	1 O	2 O	\mathbf{C} b
С	Nutrition education (a program to promote better health by providing nutrition, physical fitness, and health (nutrition related) information and instruction in a group or individual setting)	1 Q	2 Q	O _b
d	Nutrition counseling (individualized guidance provided one-on-one to address options and methods for improving nutritional status)	1 Q	2 Q	C _b
е	Nutrition screening	1 O	2 O	C _b

REQUIRED

ALL

B1.1. How are the following services currently provided in your PSA?

		AAA	THROUGH A CONTRACT BETWEEN THE AAA AND ANOTHER ORGANIZATION	THROUGH A GRANT PROVIDED BY THE AAA TO ANOTHER ORGANIZATION	NONE OF THESE	DON'T KNOW
а	Congregate nutrition	1 O	2 Q	O ε	\mathbf{C}_0	C _b
b	Home-delivered nutrition	1 O	2 🔾	O ε	C 0	C _b
B1 c	c = Yes Nutrition education (a program to promote better health by providing nutrition, physical fitness, and health (nutrition related) information and instruction in a group or individual setting)	1 Q	2 Q	Oε	O 0	O b
B1 d	d = Yes Nutrition counseling (individualized guidance provided one-on-one to address options and methods for improving nutritional status)	1 Q	2 Q	O e	O 0	O b
B1 e	e = Yes Nutrition screening	1 O	2 O	3 O	O 0	C _b

PROGRAMMER: If Any B1.1a-e = "Through a contract between the AAA and another organization," Continue to B2. ELSE, skip to B3.

r S	What type of contracts does the AAA currently enter into with elderly nutrition program service providers? Select all that apply Unit rate
	□ Unit rate
	□ Performance based
	□ Other (Specify)3
	□ Don't know
	HECK: If B2 = DON'T KNOW and any other category is selected. Don't know cannot be selected th other response options.
REQUIR	<u>ED</u>
ALL	
	Which of the following are included in your AAA's current contracts or grants with elderly nutrition program service providers?
	Select all that apply
	□ Quality assurance component (e.g., HACCP, food safety, program participant satisfaction)
	□ Targets or goals
	□ None of the above
	□ Don't know
	DOIT KNOW
	HECK: If B3 = NONE OF THE ABOVE and any other category is selected. None of the above cannot ted along with other response options.
	HECK: If B3 = DON'T KNOW and any other category is selected. Don't know cannot be selected th other response options.

REQU	<u> </u>
ALL	
B4.	Currently, how many nutrition service providers does your AAA have either through contract, grant, or other formal mechanism? These are nutrition providers funded by your AAA to provide nutrition services. Please do not include caterers or vendors that only prepare meals and perform no other program operation. Providers of both congregate nutrition and home-delivered nutrition (0-999) Don't know
	CHECK: IF LT1 You have indicated that your AAA has 0 nutrition service providers of both egate nutrition and home-delivered nutrition. Is this correct?
	CHECK: IF GT 100 You have indicated that your AAA has more than 100 nutrition service providers congregate nutrition and home-delivered nutrition. Is this correct?
HARD	CHECK: IF GT 999 The number of nutrition service providers cannot be greater than 999.
	CHECK: If B4 (Providers of both congregate nutrition and home-delivered nutrition) = DK AND number is ed. Don't know cannot be selected if a number is entered.
REQU	JIRED_
ALL	
B5.	How many different congregate nutrition locations currently exist in your PSA?
	Number of congregate nutrition locations (0-999)
	□ Don't knowd
SOFT correct	CHECK: IF LT 1 You have indicated that your PSA has 0 congregate nutrition locations. Is this ct?
	CHECK: IF GT 100 You have indicated that your PSA has more than 100 congregate nutrition ons. Is this correct?
location	
	CHECK: IF GT 999 The number of nutrition service providers cannot be greater than 999.

Select one Congr Congr Congr Congr Congr Don't I REQUIRED ALL B7. Which areas	the current availability of congregate nutrition services in your PSA? The only segate nutrition is offered more than 5 days per week in all areas of the PSA
Select one Congr Congr Congr Congr Congr Don't I REQUIRED ALL B7. Which areas	egate nutrition is offered more than 5 days per week in all areas of the PSA
Congr Congr Congr Congr Congr Don't I REQUIRED ALL B7. Which areas	egate nutrition is offered more than 5 days per week in all areas of the PSA
Congr Congr Congr Don't I REQUIRED ALL B7. Which areas	egate nutrition is offered 5 days per week in all areas of the PSA
Congr Congr There Don't I REQUIRED ALL B7. Which areas	egate nutrition is offered at least 2-4 days per week in all areas of the PSA
O Congr O There O Don't I REQUIRED ALL B7. Which areas Select all to	egate nutrition is offered at least 1 day per week in all areas of the PSA
O Congr O There O Don't I REQUIRED ALL B7. Which areas Select all to	egate nutrition is offered at least 1 day per week in all areas of the PSA
O There O Don't I REQUIRED ALL B7. Which areas Select all to	are areas in the PSA with no congregate nutrition service
PEQUIRED ALL B7. Which areas Select all to	
ALL B7. Which areas Select all t	
ALL B7. Which areas Select all to	
B7. Which areas	
Select all t	
Select all t	of your PSA currently do not have home-delivered nutrition services?
	•
⊔ Some	urban areas1
□ Some	suburban areas2
□ Some	rural areas3
□ Some	frontier areas4
□ Some	mixed areas5
□ All are	as of the PSA have home-delivered nutrition services6
□ Don't l	knowd
other category se	B7 = ALL AREAS OF THE PSA HAVE HOME-DELIVERED NUTRITION SERVICES and ar lected. All areas of the PSA <u>have</u> home-delivered nutrition services cannot be selected response options.
	B7 = DON'T KNOW and any other category is selected, Don't know cannot be selected response options.

SECTION C. STAFF REQUIRED ALL C1. Does your AAA currently have a paid staff member who is a registered dietician or statecredentialed nutrition professional working on the Elderly Nutrition Program? O Yes......1 O Don't know......d

SECTION D. TECHNOLOGY AND DATA

REQUIRE	D
ALL	

D1. Which of the following systems does your AAA currently use?

Sei	ect all that apply	
	Computer-assisted menu planning and analysis	. 1
	Software to track inventory or order food	. 2
	Delivery systems for home-delivered nutrition (e.g., route mapping software)	. 3
	Program participant tracking or referral systems	. 4
	Electronic client ID card	. 5
	Electronic system for recording service (the meal) was received	. 6
	Financial systems for billing and/or making payments for services	. 7
	Cost-centered accounting system	. 8
	Geographic Information Systems (GIS)	. 9
	Other automated system	. 10
	No automated systems	. 0
	Don't know	. d

HARD CHECK: If D1 = NO AUTOMATED SYSTEMS and any other category is selected. **No automated systems cannot be selected along with other response options.**

HARD CHECK: If D1 = DON'T KNOW and any other category is selected, **Don't know cannot be selected along with other response options.**

	<u>JIRED</u>	
D2.	Which of the following types of program performance data does your AAA cur directly or through your individual services providers?	rently collect either
	Select all that apply	
	□ Nutrition program service reports/program performance data	1
	□ Quality assurance findings	2
	□ Fiscal management reports	3
	□ Client assessments of service	4
	□ None of the above	0
	□ Don't know	d
	O CHECK: If D2 = NONE OF THE ABOVE, no other category should be selected. None of the selected along with other response options.	e of the above
	O CHECK: If D2 = DON'T KNOW and any other category is selected, Don't know cann with other response options.	ot be selected
REQL	<u>JIRED</u>	
ALL		
D3.	How does your AAA currently use elderly nutrition program performance data	?
	Select all that apply	
	□ To justify funding requests	1
	☐ To manage the elderly nutrition program	
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	☐ To administer vendor contracts	
	$\hfill\Box$ To provide information to stakeholders (governing board, advocacy organization	3 s,
	☐ To provide information to stakeholders (governing board, advocacy organization local government, etc.)	3 s, 4
	 □ To provide information to stakeholders (governing board, advocacy organization local government, etc.) □ For program planning 	3 s, 4 5
	☐ To provide information to stakeholders (governing board, advocacy organization local government, etc.)	3 s, 4 5 0
	 □ To provide information to stakeholders (governing board, advocacy organization local government, etc.) □ For program planning □ Do not use performance data 	3 s, 4 5 0 d

SECTION E. PROGRAM RESOURCES

The next question is about self-directed care. Self-directed care is defined as programs and service in which clients can choose to select, manage and dismiss their workers. Self-directed care may also be referred to as "consumer-directed care."

REQL	<u>IRED</u>					
ALL						
E1.	Does your AAA currently include nutrition services as part of any self-directed care programs older adults?					
	O Yes	1				
	O No	0				
	O No, self-directed care programs are offered through the AAA	2				
	O Don't know	d				
REQL	<u>IRED</u>					
ALL						
E2.	Currently, does your AAA have policies that permit, encourage, or proh private pay/fee-for-service nutrition programs for older adults offered b (or for your organization if you provide direct service)?					
	O Yes	1				
	O No	0				
	O Don't know	d				
REQL	<u>IRED</u>					
ALL						
E3.	On a scale from 1 to 5, how much does your AAA currently encourage of providers to operate private pay/fee-for-service nutrition programs for o					
	Select one only					
	O Strongly encourage					
	O Encourage					
	Allows private pay but neither encourage nor discourage					
	O Discourage					
	O Prohibit	5				
	O Don't know	d				

for

E4. In what ways does your AAA and/or service providers respond to increased service costs labor, fuel, or food costs for the elderly nutrition program? Select all that apply Group purchasing	LL	
□ Group purchasing 1 □ Shared resources 2 □ Changes in catering or service provider contract requirements/specifics to reduce costs 3 □ Modification of menu (increased use of prepared food/use less expensive food) 4 □ Additional restrictions in program eligibility criteria 5 □ Reduced or eliminated compensation to volunteers (e.g., mileage to drivers) 6 □ Reductions in staff or staff hours 7 □ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered nutrition participants served 13 □ Reductions in the number of home-delivered nutrition program 13 □ Reductions in the number of home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		n what ways does your AAA and/or service providers respond to increased service costs such abor, fuel, or food costs for the elderly nutrition program?
□ Shared resources 2 □ Changes in catering or service provider contract requirements/specifics to reduce costs 3 □ Modification of menu (increased use of prepared food/use less expensive food) 4 □ Additional restrictions in program eligibility criteria 5 □ Reduced or eliminated compensation to volunteers (e.g., mileage to drivers) 6 □ Reductions in staff or staff hours 7 □ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in the number of home-delivered nutrition deliveries 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0	3	Select all that apply
□ Changes in catering or service provider contract requirements/specifics to reduce costs 3 □ Modification of menu (increased use of prepared food/use less expensive food) 4 □ Additional restrictions in program eligibility criteria 5 □ Reduced or eliminated compensation to volunteers (e.g., mileage to drivers) 6 □ Reductions in staff or staff hours 7 □ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Group purchasing1
costs		□ Shared resources
□ Additional restrictions in program eligibility criteria		
□ Reduced or eliminated compensation to volunteers (e.g., mileage to drivers) 6 □ Reductions in staff or staff hours 7 □ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Modification of menu (increased use of prepared food/use less expensive food) 4
□ Reductions in staff or staff hours 7 □ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Additional restrictions in program eligibility criteria5
□ Reductions in the number of congregate nutrition sites 8 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Reduced or eliminated compensation to volunteers (e.g., mileage to drivers)6
 □ Reductions in the number of days of service per week at congregate nutrition sites 9 □ Reductions in the number of people served at congregate nutrition sites		□ Reductions in staff or staff hours7
□ Reductions in the number of people served at congregate nutrition sites 10 □ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Reductions in the number of congregate nutrition sites8
□ Reductions in home-delivered nutrition service area 11 □ Reductions in the frequency of home-delivered nutrition deliveries 12 □ Reductions in the number of home-delivered meals provided per participant 13 □ Reductions in the number of home-delivered nutrition participants served 14 □ Increased use of frozen meals in the home-delivered nutrition program 15 □ Other response to increased costs (specify) 16 □ No changes in response to increased costs 0		□ Reductions in the number of days of service per week at congregate nutrition sites 9
 □ Reductions in the frequency of home-delivered nutrition deliveries		□ Reductions in the number of people served at congregate nutrition sites10
 □ Reductions in the number of home-delivered meals provided per participant		□ Reductions in home-delivered nutrition service area11
 □ Reductions in the number of home-delivered nutrition participants served		□ Reductions in the frequency of home-delivered nutrition deliveries12
 □ Increased use of frozen meals in the home-delivered nutrition program □ Other response to increased costs (specify) □ No changes in response to increased costs □ 0 		□ Reductions in the number of home-delivered meals provided per participant13
☐ Other response to increased costs (specify)		□ Reductions in the number of home-delivered nutrition participants served14
□ No changes in response to increased costs0		$\ \square$ Increased use of frozen meals in the home-delivered nutrition program
		□ Other response to increased costs (specify)16
☐ Don't knowd		□ No changes in response to increased costs0
		□ Don't know
HARD CHECK: If E4 = NO CHANGES IN RESPONSE TO INCREASED COSTS and any other category selected. The response "no changes in response to increased costs" cannot be selected along wiresponse options. HARD CHECK: If E4 = DON'T KNOW and any other category is selected, Don't know cannot be selected along with other response options.	elected. espons IARD C	The response "no changes in response to increased costs" cannot be selected along with other experience options. HECK: If E4 = DON'T KNOW and any other category is selected, Don't know cannot be selected

SECTION F. ACCESS TO SERVICES REQUIRED ALL F1a. Is your AAA responsible for prioritizing clients (i.e. using characteristics to base decisions for serving some individuals before others when resources are limited) for the elderly nutrition service programs you provide? **REQUIRED** ALL F1b. Does your AAA have specific prioritization criteria (i.e., characteristics to base decisions on for serving some individuals before others when resources are limited) for the elderly nutrition service programs you provide or administer through your local service providers? F3 F3

REQUIRED	
ALL	

F2. Which of the following criteria do you currently use for prioritization?

MARK ALL THAT APPLY

	Characteristic	CONGREGATE NUTRITION PRIORITIZATION CRITERIA	HOME-DELIVERED NUTRITION PRIORITIZATION CRITERIA
a.	ADL cut-off	1 🗆	2 🗖
b.	IADL cut-off	1 🗆	2 🗖
C.	Homebound	1 🗆	2 🗖
d.	Food insecure/hungry	1 🗆	2 🗖
e.	Nutrition Risk Assessment	1 🗆	2 □
f.	Poor housing/lack kitchen access	1 🗆	2 🗖
g.	Low income	1 🗆	2 🗖
h.	Lack of informal/family support	1 🗆	2 🗖
i.	Racial/ethnic minority	1 🗆	2 🗖
j.	Geographic isolation	1 🗆	2 🗖
k.	Social isolation	1 🗆	2 🗖
I.	Chronic health condition	1 🗆	2 🗖
m.	Advanced age	1 🗆	2 🗖
n.	Dementia/cognitive impairment	1 🗆	2 □
0.	Limited English proficiency	1 □	2 🗖
p.	Adult day care participation	1 🗆	2 □
q.	Long-term need for service	1 □	2 🗖
r.	Other	1 □	2 🗖

ALL	<u>JIRED</u>	
F2.1	Who established the prioritization criteria?	
	Select one only	
	O My organization, the AAA	1
	O SUA	2
	O Other	3
	O Don't know	d
REQL	<u>JIRED</u>	
ALL		
F2.2	How much influence did the AAA have on current prioritization criteria?	
	Select one only	
	O A lot	1
	O Some	2
	O A little	3
	O None	0
	O Don't know	d
REQL	<u>JIRED</u>	
ALL		
F3.	Who authorizes home-delivered nutrition services for a new client?	
	Select one only	
	O AAA	1
	O Local Service Provider	2
	O Either AAA or Local Service Provider	3
	O Both AAA and Local Service Provider	4
	Other authorizing system (specify)	5
	O Don't know	

REQL	<u>JIRED</u>		
ALL			
F4.	How is the current number of meals per week for a home-delivered nutrition $\boldsymbol{\mu}$ determined?	orogram pai	ticipant
	Select all that apply		
	□ Program participant/family request	1	
	□ Nutrition needs assessment		
	☐ Prioritization criteria other than nutrition needs	_	
	☐ All program participants receive the same number of meals per week		
	□ Other (Specify)	5	
	- Dow't know		
	□ Don't know	a	
	O CHECK: If F4 = DON'T KNOW and any other category is selected, Don't know can with other response options	not be sele	cted
The r	 All program participants receive the same number of meals per week, and any othe esponse "all program participants receive the same number of meals per week" with other response options. 		
REQL	<u>JIRED</u>		
REQU ALL	<u>JIRED</u>		
ALL	URED Currently, how frequently are home-delivered nutrition program participants r continued need for services?	reassessed	for
ALL	Currently, how frequently are home-delivered nutrition program participants r	reassessed	for
ALL	Currently, how frequently are home-delivered nutrition program participants r continued need for services?		for
ALL	Currently, how frequently are home-delivered nutrition program participants r continued need for services? Select one only	1	for
ALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only • Every 1-6 months	1 2	for
ALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months	1 2 3	for
ALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months Every 13 or more months	1234	for
ALL F 5 .	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months Very 13 or more months No formal timeframe Don't know	1234	for
ALL F 5 .	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months Every 13 or more months No formal timeframe	1234	for
REQUALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months Every 13 or more months No formal timeframe Don't know	134d	
REQUALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months No formal timeframe Don't know Does your AAA currently have criteria for the termination of home-delivered recontinued nutrition program participants recontinued nutrition	134d	
REQUALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months No formal timeframe Don't know Direct Does your AAA currently have criteria for the termination of home-delivered resolutions.		
ALL F 5 .	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months No formal timeframe Don't know Does your AAA currently have criteria for the termination of home-delivered recontinued nutrition program participants recontinued nutrition		
REQUALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months No formal timeframe Don't know Direct Does your AAA currently have criteria for the termination of home-delivered resolutions.		
REQUALL	Currently, how frequently are home-delivered nutrition program participants recontinued need for services? Select one only Every 1-6 months Every 7-12 months Very 13 or more months No formal timeframe Don't know JIRED Does your AAA currently have criteria for the termination of home-delivered reselect one only Yes		vices?

F0 \	<u>UIRED</u>			
F6= \	res 			
F7.	What criteria are currently used by the AAA/LSP to initiate service?	termination o	of home-deliv	ered nutritio
	Select all that apply			
	□ Service is time limited		1	
	$\hfill \square$ AAA or LSP determines the program participant is no longe	er in need	2	!
	☐ The program participant becomes eligible for services throu program	_		}
	□ Other (Specify)		4	
	□ Don't know		C	I
selec	HARD CHECK: If F7 = DON'T KNOW and any other category is sted along with other response options.	s selected, Do	on't know car	not be
REQ	<u>UIRED</u>			
ALL				
F8.	Does your AAA track reasons for home-delivered nutrition whether or not it is initiated by the AAA or LSP? O Yes			. 1 . 0 G1
	O Don't know			. d G1
REQI	<u>UIRED</u>			
F8 =	Yes			
F9.	Which of the following reasons for home-delivered nutrition tracked by your AAA?	n service terr	mination is cu	urrently
		YES	NO	DON'T KNOW
	Service is time limited ime limit on service is reached	1 Q	2 Q	C b
a. T	['] [1 Q	2 Q	C _b
	lursing home placement			a 🔾
b. N	Peath	1 Q	2 Q	O b
b. N	- ,			
b. N c. D d. R	Death	1 O	2 Q	\mathbf{C} b
b. N c. D d. R e. N	Death Relocation	1 Q 1 Q	2 O 2 O	C b

1 **O**

 \mathbf{C}_{b}

2 **O**

SECTION G. NUTRITION SERVICE OPERATION AND QUALITY ASSURANCE

REQUIRED

ALL

G1. Currently, which entity has primary responsibility for the following activities for the congregate nutrition program?

	Role/Responsibility	STATE UNIT ON AGING	AAA	LOCAL SERVICE PROVIDER	NO ENTITY TAKES PRIMARY RESPONSIBILITY	ACTIVITY NOT PROVIDED	DON'T KNOW
a.	Meal production (either self produced or through caterer/vendor contract)	1 Q	2 Q	3 Q	4 Q	5 Q	O _b
b.	Menu Planning	1 O	2 Q	3 Q	4 Q	5 O	C _b
C.	Nutrition Program planning/development	1 Q	2 Q	3 O	4 Q	5 O	C _b
d.	Nutrition Program outreach	1 O	2 Q	O ε	4 Q	5 O	\mathbf{C} b
e.	Nutrition Community needs assessment	1 Q	2 Q	O ε	4 O	5 Q	C b
f.	Nutrition Screening	1 O	2 Q	O ε	4 Q	5 O	C _b
g.	Nutrition Individual assessment	1 O	2 Q	3 O	4 Q	5 O	C _b
h.	Nutrition Education	1 O	2 O	3 O	4 Q	5 O	C _b
i.	Nutrition Counseling	1 O	2 Q	O ε	4 Q	5 O	C _b
j.	Nutrition Quality Assurance	1 O	2 O	3 O	4 Q	5 O	C _b
k.	Congregate site management	1 O	2 Q	3 O	4 Q	5 O	C b
l.	Delivery service management	1 O	2 O	3 O	4 Q	5 O	C _b

REQUIRED

ALL

G2. Currently, which entity has primary responsibility for the following activities for the homedelivered nutrition program?

	Role/Responsibility	STATE UNIT ON AGING	AAA	LOCAL SERVICE PROVIDER	NO ENTITY TAKES PRIMARY RESPONSIBIL ITY	ACTIVITY NOT PROVIDED	DON'T KNOW
a.	Meal production (either self produced or through caterer/vendor contract)	1 Q	2 Q	O ε	4 Q	5 Q	C b
b.	Menu planning	1 O	2 O	3 O	4 O	5 O	C _b
C.	Nutrition Program planning/development	1 Q	2 Q	O ε	4 Q	5 Q	C _b
d.	Nutrition Program outreach	1 O	2 O	O ε	4 O	5 O	C _b
e.	Nutrition community needs assessment	1 O	2 Q	O ε	4 Q	5 Q	C b
f.	Nutrition screening	1 O	2 Q	O ε	4 O	5 O	C _b
g.	Nutrition individual assessment	1 O	2 Q	O ε	4 O	5 O	C _b
h.	Nutrition education	1 O	2 O	3 O	4 O	5 O	C _b
i.	Nutrition counseling	1 Q	2 O	3 O	4 O	5 O	C _b
j.	Nutrition quality assurance	1 Q	2 Q	3 O	4 O	5 O	C _b
k.	Delivery service management	1 O	2 Q	3 O	4 O	5 O	C _b

IF G1h = AAA OR G2h = AAA, ASK G3. ELSE, SKIP TO G4.

Gin:	= AAA OR G2h = AAA					
G3.	Which of the following does your AAA currently use to contribute to the quality of <u>nutrition</u> <u>education</u> ?					
	Select all that apply					
	☐ Require credentialed nutrition professional to conduct education1					
	□ Conduct a survey of program participant need2					
	☐ Use evidence-based education programs					
	☐ Use cooperative extension materials4					
	 Use curricula from a reliable, science-based organization (academia, government, American Heart Association, American Diabetic Association) 					
	□ None of the above0					
	□ Don't knowd					
	D CHECK: If G3 = DON'T KNOW No other category should be selected. Don't know cannot be selected g with other response options.					
	IF B1d = NO, DON'T KNOW, or BLANK SKIP TO G5					
REQI	UIRED					
B1d =	<u>UIRED</u>					
B1d =	UIRED = YES Which of the following does your AAA currently use to contribute to the quality of <u>nutrition</u>					
B1d =	UIRED = YES Which of the following does your AAA currently use to contribute to the quality of nutrition counseling?					
	Which of the following does your AAA currently use to contribute to the quality of nutrition counseling? Select all that apply Require credentialed nutrition professional to conduct the counseling					
B1d =	Which of the following does your AAA currently use to contribute to the quality of nutrition counseling? Select all that apply Require credentialed nutrition professional to conduct the counseling					
B1d =	Which of the following does your AAA currently use to contribute to the quality of nutrition counseling? Select all that apply Require credentialed nutrition professional to conduct the counseling					
B1d =	Which of the following does your AAA currently use to contribute to the quality of nutrition counseling? Select all that apply Require credentialed nutrition professional to conduct the counseling					
B1d =	Which of the following does your AAA currently use to contribute to the quality of nutrition counseling? Select all that apply Require credentialed nutrition professional to conduct the counseling					

ALL		
G5.	Which of the following does your AAA currently use to contribute to the <u>nutrient</u>	guality of meals
.	Select all that apply	quanty or mount
	□ Computer-assisted menu analysis	1
	□ Meal patterns	
	Use of dietician or state credentialed nutrition professional	3
	□ State Unit on Aging guidance	
	□ Older Americans Act guidance	
	□ None of the above	
	□ Don't know	d
	CHECK: If G5 = NONE OF THE ABOVE and any other category is be selected, The response options .	sponse "none of
	CHECK: If G5 = DON'T KNOW and any other category is selected, Don't know cannot with other response options.	be selected
REQL	JIRED	
ALL		
G6.	Which of the following does your AAA currently use to contribute to the overall f quality provided by the AAA or service providers, caterers, or vendors? Select all that apply	ood service
	quality provided by the AAA or service providers, caterers, or vendors?	
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply	1
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff	1 2
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections. Training of staff	1 2 3
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff Survey of program participants Program participant feedback mechanism (comment box/card, complaint mechanism, etc.)	1 2 3
	 quality provided by the AAA or service providers, caterers, or vendors? Select all that apply □ Food service license/safety inspections □ Training of staff □ Survey of program participants □ Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) □ Regularly scheduled site visits either to production location and/or service location. 	1 2 3 4 5
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff Survey of program participants Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) Regularly scheduled site visits either to production location and/or service location. Visits to home of home-delivered nutrition clients	1 2 3 4 5 6
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff. Survey of program participants. Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) Regularly scheduled site visits either to production location and/or service location. Visits to home of home-delivered nutrition clients. Program participant advisory or menu committees.	1 2 3 4 5 6 7
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff Survey of program participants Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) Regularly scheduled site visits either to production location and/or service location. Visits to home of home-delivered nutrition clients Program participant advisory or menu committees Food quality specifications	1 2 3 4 5 6 7 8
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections Training of staff. Survey of program participants. Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) Regularly scheduled site visits either to production location and/or service location. Visits to home of home-delivered nutrition clients. Program participant advisory or menu committees. Food quality specifications. Use of dietician or state credentialed nutrition professional.	1 2 3 4 5 6 7 8 9
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections. Training of staff. Survey of program participants. Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) Regularly scheduled site visits either to production location and/or service location. Visits to home of home-delivered nutrition clients. Program participant advisory or menu committees. Food quality specifications. Use of dietician or state credentialed nutrition professional. State Unit on Aging guidance.	1 2 3 4 5 6 7 8 9 10
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply □ Food service license/safety inspections □ Training of staff □ Survey of program participants □ Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) □ Regularly scheduled site visits either to production location and/or service location □ Visits to home of home-delivered nutrition clients □ Program participant advisory or menu committees □ Food quality specifications □ Use of dietician or state credentialed nutrition professional □ State Unit on Aging guidance □ Older Americans Act guidance	1234567891011
	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply Food service license/safety inspections	1 2 3 4 5 6 7 8 9 10 11 0
G6.	quality provided by the AAA or service providers, caterers, or vendors? Select all that apply □ Food service license/safety inspections □ Training of staff □ Survey of program participants □ Program participant feedback mechanism (comment box/card, complaint mechanism, etc.) □ Regularly scheduled site visits either to production location and/or service location □ Visits to home of home-delivered nutrition clients □ Program participant advisory or menu committees □ Food quality specifications □ Use of dietician or state credentialed nutrition professional □ State Unit on Aging guidance □ Older Americans Act guidance	1 2 3 4 5 6 7 8 9 10 11 0 d

SECTI	ION H. EMERGENCY PLANNING	
		_
REQU	<u>JIRED</u>	
ALL		
H1.	Does the AAA currently have an emergency plan that includes providing nutrition services	?
	Select all that apply	
	☐ Yes, for short-term emergencies1	
	□ Yes, for long-term emergencies2	
	□ No	
	CHECK: If H1 = "No," and any other category is selected, The response "no" cannot be selected other response options.	d along
REQU	JIRED	
ALL		
H2.	Has your organization experienced a disaster (natural or manmade) in the past 3 years?	
	O Yes1	
	O No	
	O Don't knowd	
REQU	JIRED	
IF H2	= YES. ELSE, SKIP TO I1.	
H3.	During the disaster did you organization initiate an emergency plan?	
	Select one only	
	O Yes	
	O No	
	O Did not have an emergency plan at the time	
	O Don't know	

REQUIRED

IF H3 = YES

H4. Please rate the effectiveness of the emergency plan.

Select all that apply

O	Very effective	1
O	Effective	2
O	Somewhat effective	3
O	Not very effective	4
O	Not effective	5
0	Don't know	d

SECTION I. PARTNERSHIP DEVELOPMENT

REQUIRED

ALL

I1. Please mark all of your partners for the Elderly Nutrition Program during your most recently completed fiscal year.

Sel	ect all that apply	
	$\label{thm:continuous} \mbox{Hospitals, nursing facilities, including discharge planning and emergency room care} \ .$. 1
	Transportation (public services – county/municipal)	. 2
	Medicare	. 3
	Medicaid (Non-waiver)	. 4
	Medicaid Waiver	. 5
	Veterans Affairs	. 6
	Social Security	. 7
	Public housing and related services, including senior housing	. 8
	Homeless shelters	. 9
	SNAP (Food Stamps)/SNAP Ed (Food Stamp Nutrition Education)	. 10
	Other food and nutrition programs (e.g. Emergency food service programs including food banks and pantries, Commodity Supplemental Nutrition Program)	. 11
	Senior Farmers Market	. 12
	Title VI (Native American) program	. 13
	Other Older Americans Act programs	. 14
	Aging and Disability Resource Center	. 15
	Non OAA funded Meals on Wheels	. 16
	Community health centers	. 17
	Public health services	. 18
	City or county social services agency	. 19
	City or county regional planning office	. 20
	Elder Abuse Prevention programs or Adult Protective Services (APS)	. 21
	Legal Services for older adults	. 22
	Energy assistance (LIHEAP)	. 23
	Churches, Synagogues, Mosques, Faith-based organizations	. 24
	College or university	. 25
	Volunteer Bureaus/organizations	. 26
	Civic Organization	. 27
	Local business (Specify the type)	. 28
]
	Other (Specify)	. 29
		1

Do not have any partners	. 30
Don't know	. d

IF GT 5 SELECTIONS FOR M1, CONTINUE TO I2. ELSE, GO TO I3.

HARD CHECK: If I1 = DO NOT HAVE ANY PARTNERS and any other category is selected, The response "do not have any partners" cannot be selected along with other response options.

HARD CHECK: If I1 = DON'T KNOW and any other category is selected, Don't know cannot be selected along with other response options.

REQUIRED

I1 GT 5 SELECTIONS

12. Among your Elderly Nutrition Program partners during the last fiscal year, please mark the <u>five</u> most important.

Mark Only Five

PROGRAMMER: DISPLAY ALL CHECKED SELECTIONS FROM I1. IF RESPONDENT CHECKED "Local business" or "Other", ALSO DISPLAY TEXT IN "Specify" FIELD.

HARD CHECK: IF RESPONDENT CHECKS FEWER THAN FIVE SELECTIONS FROM LIST, SHOW VALIDATION MESSAGE, "You have selected fewer than five partners. Please select your five most important partners."

HARD CHECK: IF RESPONDENT CHECKS MORE THAN FIVE SELECTIONS FROM LIST, SHOW VALIDATION MESSAGE, "You have selected more than five partners. Please select your five most important partners."

REQUIRED	
ALL	

I3. For each partnership listed, please indicate which activities you jointly engaged in for the Elderly Nutrition Program during your most recently completed fiscal year.

PROGRAMMER: If MORE THAN 5 SELECTIONS FOR I1, FILL PARTNERSHIP NAME WITH CHECKED SELECTIONS FROM I2. ELSE, FILL PARTNERSHIP NAMES FROM I1.

		[Partnership 1 Name]	[Partnership 2 Name]	[Partnership 3 Name]	[Partnership 4 Name]	[Partnership 5 Name]
a.	Fundraising	1 🗆	2 🗖	з 🗖	4 🗆	5 🗖
b.	Shared resources	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
C.	Advocacy	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
d.	Strategic planning	1 🗖	2 🗖	з 🗖	4 🗖	5 🗖
e.	Public education	1 🗖	2 🗖	з 🗖	4 🗖	5 🗖
f.	Referrals	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
g.	Senior activities	1 🗆	2 🗖	з 🗖	4 🔲	5 □
h.	Service delivery	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
i.	Shared outreach	1 🗆	2 🗖	з 🗖	4 🔲	5 □
j.	Targeting special populations	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
k.	Training/technical assistance	1 🗆	2 🗖	з 🗖	4 🔲	5 🗖
l.	Volunteer recruitment or retention	1 🗆	2 🗖	з 🗖	4 🗖	5 🗖
m.	None of the above	1 🗆	2 🗖	з 🗖	4 🔲	5 □

IF I3 DOES NOT INCLUDE "Title VI (Native American) program" and A3 = YES, THEN ASK I4. ELSE, SKIP TO SECTION J.

$\overline{}$		$\overline{}$		IR		$\overline{}$
$\boldsymbol{\sim}$	_	()		-	_	
ı 🔪	_	v	.,	111	_	

13 NE "Title VI (Native American) program" AND A3 = YES

I4. What are the major areas in which your AAA collaborated with Title VI programs during your most recently completed fiscal year?

Select all that apply □ Fundraising......1 □ Advocacy......3 □ Referrals 6 □ Other (Specify)......14 □ Don't know.......d

HARD CHECK: IF I4 = DON'T COLLABORATE WITH TITLE VI PROGRAMS, and any other category is selected, The response "don't collaborate with Title VI programs" cannot be selected along with other response options.

HARD CHECK: IF I4 = DON'T KNOW, and any other category is selected, **Don't know cannot be selected along with other response options.**

SECTION J. MEDICAID WAIVER PROGRAMS FOR THE ELDERLY

REQUIRED

ALL

J1. Does your AAA or your parent organization currently authorize or receive payment for services from the state's Medicaid Waiver programs for the elderly?

Select one only

O	Yes, AAA authorizes or receives payment for services from the state's Medicaid Waiver programs for the elderly	
C	Yes, parent organization authorizes or receives payment for services from the state's Medicaid Waiver programs for the elderly	
O	No	SECTION K
O	Don't knowd	SECTION K

SECTION K. WAITING LISTS

REQUIRED

ALL

K1. Does your AAA or another organization currently maintain waiting lists for the congregate nutrition or home-delivered nutrition programs?

	MAINTAINS WAITING LIST FOR CONGREGATE NUTRITION PROGRAM				NS WAITING ELIVERED NU PROGRAM	
Agency	YES	NO	DON'T KNOW	YES	NO	DON'T KNOW
a. State Unit on Aging	1 Q	C 0	O b	1 Q	C 0	C b
b. Area Agency on Aging	1 Q	O 0	O b	1 Q	\mathbf{C}_0	O b
c. Local Service Provider	1 O	O 0	O _b	1 O	O 0	C _b

IF ALL K1 a-c = NO, DK (for congregate and home-delivered), SKIP TO K9

	_	$\overline{}$	 IR		
_	_	1	 _	_	

ANY K1 a-c = Yes

K2. What is the current waiting list policy in the PSA for congregate nutrition and home-delivered nutrition?

MARK ONE RESPONSE IN EACH COLUMN

		Congregate nutrition	Home-delivered nutrition
a.	The waiting list contains everyone who requested service without screening for service eligibility or need, ordered by date of request	1 O	2 Q
b.	The waiting list contains everyone who is screened eligible for services on a first-come first-served basis	1 Q	2 Q
C.	The waiting list contains everyone who is screened eligible and in priority order (by priority criteria)	1 Q	2 Q
d.	Policy varies across the PSA	1 Q	2 O
e.	Other (Specify)	1 Q	2 O
		1 Q	2 O
f.	There is no waiting list policy	1 Q	2 O
g.	Don't know	1 Q	2 Q

IF ALL K1a-c = NO OR DON'T KNOW FOR CONGREGATE NUTRITION, SKIP TO K6

<u>REQUIRED</u>							
ANY K	1a-c = YES FOR CONG	REGATE NUTRITION					
K3.	K3. How many people are currently on the waiting list in your PSA for the congregate nutrition program?						
		People (0-9999)					
	□ Don't know		d				
SOFT (ve indicated that your PSA currently has 0 p	eople on the waiting list. Is this				
	CHECK: IF GT 1000 You g list. Is this correct?	ı have indicated that your PSA currently has	s more than 1000 people on the				
HARD	CHECK: IF GT 9999 The	number of people on the waiting list canno	ot be greater than 9,999.				
HARD	CHECK: If K3 = DK AND	number is entered. Don't know cannot be se	elected if a number is entered.				
	IF K	3=0 OR DK THEN SKIP TO K5					
REQUI	IRED						
ANY K	1a-c = YES for Congrega	te Nutrition					
K4.	What is the longest tir	ne a person has been on the current <u>congre</u>	egate nutrition program waiting				
		Days/Weeks/Months/Years [DROP DO\	WN BOX]				
[□ Don't know		d				
Р	ROGRAMMER: USE LII	MIT OF 10 YEARS IN ANY TYPE OF UNIT (DA	AYS, WEEKS, MONTHS, YEARS)				
	CHECK: IF GT 5 YEARS g list is more than 5 yea	You have indicated that the longest time a irs. Is this correct?	person has been on the current				
	CHECK: IF GT 10 YEAR r than 10 years.	S The longest time a person has been on th	ne current waiting list cannot be				
		ELD IS FILLED BUT DROP DOWN IS NOT SE weeks, months or years from the drop down n					
	CHECK: If K4 = DK AND	number is entered. Don't know cannot be se	elected along with other				

REQ	<u>JIRED</u>
ANY	K1 a-c = YES for Congregate Nutrition
K5.	On average, how often is the waiting list for the congregate nutrition program checked for duplicates and those no longer eligible or in need and then updated?
	Select one only
	O Weekly1
	O Monthly
	O Quarterly3
	O Semi-annually4
	O Yearly5
	O Never0
	O Other (Specify)6
	O Don't knowd
REQ	<u>JIRED</u>
ANY	K1 a-c = YES for Home –delivered
K6.	How many people are currently on the waiting list for the home-delivered nutrition program in your PSA?
	People <i>(0-9999)</i>
	□ Don't knowd
SOFT	CHECK: IF LT 1 You have indicated that your PSA currently has 0 people on the waiting list. Is this
	CHECK: IF GT 1000 You have indicated that your PSA currently has more than 1000 people on the ng list. Is this correct?
HARI	O CHECK: IF GT 9999 The number of people on the waiting list cannot be greater than 9,999.
	O CHECK: If K6 = DK AND number is entered. Don't know cannot be selected along with other

IF K6=0 OR DK THEN SKIP TO K8

K7.	K1 a-c = YES for Home-delivered nutrition What is the longest time a person has been on the current home-delivered	I nutrition program
	waiting list in your PSA?	
	days/weeks/months/years [DROP DOWN BOX]	
	□ Don't know	d
	PROGRAMMER: USE LIMIT OF 10 YEARS IN ANY TYPE OF UNIT (DAYS, WEEKS, MONTHS, YEARS)	
	CHECK: IF GT 5 YEARS You have indicated that the longest time a person h	as been on the curren
	OCHECK: IF GT 10 YEARS The longest time a person has been on the curren er than 10 years.	t waiting list cannot be
HARD	CHECK: HARD CHECK: IF NUMBER FIELD IS FILLED BUT DROP DOWN IS N	NOT SELECTED, SHOW
	DATION MESSAGE "Please select days, weeks, months or years from the drop do	own menu."
VALID HARD		
VALIC HARD respo	DATION MESSAGE "Please select days, weeks, months or years from the drop do D CHECK: If K7 = DK AND number is entered. Don't know cannot be selected alonse options.	
VALID HARD respo	DATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected alonse options. JIRED	
HARD Tespo REQU	DATION MESSAGE "Please select days, weeks, months or years from the drop do D CHECK: If K7 = DK AND number is entered. Don't know cannot be selected alonse options.	ong with other
HARD espo REQU	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected alonse options. UIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition	ong with other
ALID	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected alonse options. UIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated?	ong with other
ALID	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. JIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only	orogram checked for
HARD espo REQU	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. UIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly	program checked for
HARD espo REQU	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. URED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly	program checked for
HARD espo REQU	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. JIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly Monthly Quarterly	orogram checked for
HARD espo REQU	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. DIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly Monthly Quarterly Semiannually	orogram checked for
VALID HARD respo	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. UIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly	ong with other orogram checked for
HARD respo	OATION MESSAGE "Please select days, weeks, months or years from the drop do CHECK: If K7 = DK AND number is entered. Don't know cannot be selected at onse options. UIRED K1 a-c = YES for Home-delivered nutrition On average, how often is the waiting list for the home-delivered nutrition produplicates and those no longer eligible or in need and then updated? Select one only Weekly	orogram checked for

a waiting list? Select all that apply Transportation Case managem Personal care Chore services Homemaker ass Legal services Adult day care Family caregive Family caregive Family caregive Family caregive Don't know	ent Sistance I disease prevention or health promotion program r respite r counseling r support group r training Ve CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other responding to the cove of the cove	
☐ Transportation ☐ Case managem ☐ Personal care ☐ Chore services. ☐ Homemaker ass ☐ Legal services ☐ Adult day care ☐ Evidence-based ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Don't know HARD CHE Tesponse "none of the about the property of the property of the property of the about the property of the proper	ent Sistance I disease prevention or health promotion program r respite r counseling r support group r training Ve CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other responding to the cove of the cove	
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☐ Personal care ☐ Chore services ☐ Homemaker ass ☐ Legal services ☐ Adult day care ☐ Evidence-based ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Don't know HARD CHE Tesponse "none of the about HARD CHECK: If K9 = DON	disease prevention or health promotion program r respite r counseling r support group r training Ve CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other respon	
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☐ Homemaker ass ☐ Legal services ☐ Adult day care ☐ Evidence-based ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ Don't know HARD CHE response "none of the about	I disease prevention or health promotion program r respite r counseling r support group r training CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other respon	
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☐ Family caregive ☐ Family caregive ☐ Family caregive ☐ None of the abo ☐ Don't know HARD CHE esponse "none of the abo HARD CHECK: If K9 = DON	r counseling r support group r training ve CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other responding the content of the coverage of the content of the coverage of t	
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HARD CHE esponse "none of the abo HARD CHECK: If K9 = DON	CK: If K9 = NONE OF THE ABOVE and any other cove" cannot be selected along with other responding the control of	category is selected, The se options.
esponse "none of the abo HARD CHECK: If K9 = DON	ove" cannot be selected along with other responding KNOW and any other category is selected, Don'	se options.
liong with other response	antions	
	options.	

REQUIR	<u>EU</u>	
K9 = AN	Y ANSWER CATEGORY EXCEPT "NONE OF THE ABOVE" AND "DON'T KNOW"	
K10.	Please mark the service that currently has the longest waiting list in the PSA.	
;	Select one only	
(O Transportation	1
(Case management	2
(O Personal care	3
(Chore services	4
(O Homemaker assistance	5
(Company Legal services	6
(O Adult day care	7
(Evidence-based disease prevention or health promotion program	8
(C Family caregiver respite	9
(Comparison of the Property of	10
(C Family caregiver support group	11
(C Family caregiver training	12
(O None of the above	0
(O Don't know	d Section L
REQUIR	<u>ED</u>	
	Y ANSWER CATEGORY EXCEPT "NONE OF THE ABOVE" AND "DON'T KNOW" AND "DON'T KNOW"	K10 = ANY
K11. I	How many people are currently on this waiting list? People (0-9999) Don't know	d
SOFT Cl	HECK: IF LT 1 You have indicated that there are currently people on the waiting list.	Is this
SOFT C	HECK: IF GT 1000 You have indicated that there are more than 1000 people on the v ect?	vaiting list. Is

HARD CHECK: IF GT 9,999 The number of people on the waiting list cannot be greater than 9,999.

HARD CHECK: If K11 = DK AND number is entered. Don't know cannot be selected along with other

response options.

REQU	<u>RED</u>
	NY ANSWER CATEGORY EXCEPT "NONE OF THE ABOVE" AND "DON'T KNOW" AND K10 = ANY PT "DON'T KNOW"
<12.	What is the longest a person has been on this current waiting list?
	Days/Weeks/Months/Years [DROP DOWN BOX] □ Don't know
	PROGRAMMER: USE LIMIT OF 10 YEARS IN ANY TYPE OF UNIT (DAYS, WEEKS, MONTHS, YEARS)
	CHECK: IF GT 5 YEARS You have indicated that the longest time a person has been on the current g list is more than 5 years. Is this correct?
	CHECK: IF GT 10 YEARS The longest time a person has been on the current waiting list cannot be r than 10 years.
	CHECK: IF NUMBER FIELD IS FILLED BUT DROP DOWN IS NOT SELECTED, SHOW VALIDATION AGE "Please select days, weeks, months or years from the drop down menu."
	Todas solect days, weeks, months of years from the drop down mond.
HARD	CHECK: If K12 = DK AND number is entered. Don't know cannot be selected if a number is entered.
IARD	<u> </u>
HARD	<u> </u>
IARD	<u> </u>
HARD	<u> </u>

SECT	TION L: REFERRALS AND NEEDS ASSESSME	NTS					
REQI	JIRED						
ALL							
L1.	Has a community needs assessment that incin your PSA in the past 5 years?	cluded a	a nutritio	on needs cor	nponent	been o	onducted
	O Yes					1	
	O No					0	
	O Don't know					d	
REQ	<u>JIRED</u>						
ALL							
L2.1	Does your AAA currently have a formal prooproviders) for assessing service needs (both program participants (e.g., transportation, S	nutriti	on and r	non-nutrition			
		NU	TRITION	NEEDS	NON-N	UTRITI	ON NEEDS
	Service Type	YES	NO	DON'T KNOW	YES	NO	DON'T KNOW
a. Co	ongregate nutrition	1 Q	O 0	C _b	1 Q	O 0	C _b
b. Ho	ome-delivered nutrition	1 Q	O 0	\mathbf{C} b	1 Q	O 0	C _b
REQ	JIRED						
IF L2.	.1 = DON'T KNOW FOR NUTRITION NEEDS AND	1-NON	NUTRITI	ON NEEDS,	SKIP TO	L3.	
L2.2	How often are elderly nutrition program part and non-nutrition services)?	icipants	s re-asse	essed for se	rvice nee	eds (bo	th nutrition
[A]	For congregate nutrition program participants	[B]	For ho partici	me-delivered pants	d nutritio	on prog	ram
1 O	No policy (frequency determined by staff)	1 O	No pol	icy (frequenc	y determ	ined by	staff)
2 O	At least yearly (1 or more assessments per year)	2 O	At leas year)	t yearly (1 or	more as	sessme	nts per
3 О	Less than once per year	з О	Less th	nan once per	year		
4 O	After acute care episode (hospital, ER visit)	4 O	After a	cute care epi	sode (ho	spital, E	R visit)
5 O	Other (Specify)	5 O	Other	(Specify)			
. •	Don't know		Don't k				

REQUI	RED
-------	-----

ALL

L3. Not including the Nutrition Screening Initiative (NSI) DETERMINE checklist, does your AAA currently have a formal process (performed by the AAA or through service providers) for assessing nutrition service needs for <u>non-nutrition</u> program participants?

Select one only

\mathbf{C}	Yes, participants receive a separate nutrition needs assessment	1
O	Yes, participants receive a general needs assessment that includes nutrition	2
O	No, participants are not formally assessed for nutrition service needs	3
O	Don't know	d

REQUIRED	
ALL	

L4. Currently, which of the following services does your AAA (directly or through nutrition service providers) actively assist congregate or home-delivered nutrition participants to access? Active assistance involves more than providing reading materials and brochures.

MARK ALL THAT APPLY

	Service	CONGREGATE NUTRITION PROGRAM PARTICIPANT ASSISTANCE	HOME-DELIVERED NUTRITION PROGRAM PARTICIPANT ASSISTANCE
a.	Medicaid Waiver Programs	1 🗆	2 🗖
b.	Medicaid (non-waiver)	1 🗆	2 🗖
C.	Medicare Parts A or B	1 🗆	2 🗖
d.	Medicare Part D	1 🗆	2 🗖
e.	Housing Programs	1 🗆	2 🗖
f.	Transportation Services	1 🗆	2 🗖
g.	Low Income Home Energy Assistance Program	1 🗆	2 🗖
h.	Supplemental Security Income	1 🗆	2 🗖
i.	Other supportive services (chore, homemaker)	1 🗆	2 🗖
j.	SNAP (Food Stamps)	1 🗆	2 🗖
k.	Other food or nutrition services (food pantry)	1 🗆	2 🗖
I.	Veterans Affairs services	1 🗆	2 🗖
m.	Adult Protective Services	1 🗆	2 🗖
n.	Evidence-based health promotion and disease prevention programs	1 🗆	2 🗆
0.	Other	1 🗆	2 🗖
p.	Do not provide this type of assistance	1 🗆	2 🗖

HARD CHECK: If L4p = CONGREGATE AND Any L4a-o = CONGREGATE, The response "do not provide this type of assistance" cannot be selected along with other response options.

HARD CHECK: If L4p = HOME DELIVERED AND Any L4a-o = HOME DELIVERED, **The response "do not provide this type of assistance" cannot be selected along with other response options.**

REQUIRED

ALL

L5. Please estimate the number of referrals that came from the following sources for the congregate nutrition and home-delivered nutrition programs during your most recently completed fiscal year.

	Number of	Number of home-
	congregate nutrition	delivered nutrition
Referral Source	referrals	referrals

- a. Family/Friends
- b. Hospital/health care facility/discharge planner
- c. Nursing homes
- d. Physician
- e. Case management system
- f. Aging and Disability Resource Center
- g. Information and Assistance system
- h. Medicaid waiver
- i. Other food or nutrition program
- j. Faith-based organizations

PROGRAMMER: RANGE FOR L5A-J IS (0-99999)

SOFT CHECK: IF GT 9999 You have indicated that there were more than 9,999 referrals in the last fiscal year. Is this correct?

HARD CHECK: IF GT 99999 The number of referrals in the last fiscal year cannot be greater than 99,999

CHECK B1d: IF NUTRITION COUNSELING = No or DK SKIP TO CHECK before L9

REQU	<u>IRED</u>
B1d =	YES
L6.	How many congregate nutrition sites in the PSA currently provide <u>nutrition counseling</u> to eligible program participants? The nutrition counseling may be offered by your AAA or coordinated with a local service provider.
	Sites (0-999)
	□ Don't knowd
	CHECK: IF LT 1 You have indicated that 0 congregate nutrition sites in the PSA currently provide on counseling. Is this correct?
	CHECK: IF GT 999 The number of congregate nutrition sites in the PSA that currently provide on counseling cannot be greater than 999.
HARD	CHECK: If L6 = DK AND number is entered. Don't know cannot be selected if a number is entered.
REQU	IRED
B1d =	
L7.	Currently, what is the availability of <u>nutrition counseling</u> for home-delivered nutrition program participants? The nutrition counseling may be offered by your AAA or coordinated with a local service provider.
	Select one only
	O Available throughout the entire PSA
	O Available in a portion of the PSA
	O Not available in the PSA
	O Don't knowd
REQU	<u>IRED</u>
B1d =	Yes
L8.	How is the current need for <u>nutrition counseling</u> determined?
	Select all that apply
	□ Nutrition needs assessment
	□ Nutrition Screening Initiative (NSI) score
	□ Presence of nutrition related chronic disease3
	□ Food insecurity assessment4
	□ Other criteria5
	□ Don't knowd
	CHECK: If L8 = DON'T KNOW No other category should be selected. Don't know cannot be selected with other response options.
DDOO	RAMMER: CHECK B1c: IF NUTRITION EDUCATION = No or DK, SKIP TO SECTION M

REQL	<u>IIRED</u>	
B1c =	Yes	
L9. How many congregate nutrition sites in the PSA currently provide <u>nutrition education</u> program participants?		
	Sites (0-999)	
	□ Don't knowd	
	CHECK: IF LT 1 You have indicated that 0 congregate nutrition sites in the PSA currently provide ion education. Is this correct?	
	CHECK: IF GT 999 The number of congregate nutrition sites in the PSA that currently provide ion education cannot be greater than 999.	
HARD	CHECK: If L9 = DK AND number is entered. Don't know cannot be selected if a number is entered.	
REQL		
B1c =	YES	
L10.	Currently, what is the availability of <u>nutrition education</u> for home-delivered nutrition program participants? The nutrition education may be offered by your AAA or coordinated with a local service provider.	
	Select one only	
	O Available throughout the entire PSA	
	O Available in a portion of the PSA	
	O Not available in the PSA	
	O Don't knowd	

REQUIRED

B1c = Yes

L11. According to your current AAA policy, how often are nutrition education services provided to program participants in your PSA?

		FOR CONGREGATE NUTRITION PROGRAM PARTICIPANTS	FOR HOME- DELIVERED NUTRITION PROGRAM PARTICIPANTS
a.	No AAA policy (frequency determined by LSP)	1 Q	2 O
b.	Yearly (1 session per year)	1 O	2 Q
C.	Twice per year (2 sessions per year)	1 Q	2 O
d.	Quarterly (4 sessions per year)	1 Q	2 Q
e.	Monthly (12 sessions per year)	1 Q	2 Q
f.	More than monthly (12+ sessions per year)	1 Q	2 Q
g.	Nutrition education is not available for home-delivered nutrition program participants	1 Q	2 O
h.	Other	1 Q	2 Q
i.	Don't know	C b	O b

NEGO	<u>JIRED</u>	
ALL		
M1.	Does your AAA currently require home-delivered and have a food service license?	congregate nutrition production facilities t
	O Yes	1
	O No	0
	O Don't know	d
REQL	<u>JIRED</u>	
ALL		
M2.	Are the food service personnel for the Elderly Nutrition have food safety and sanitation training?	on Program in your PSA currently required
	O Yes	1
	O No	0
	O Don't know	d
REQL	JIRED	
ALL		
	Does your AAA currently follow policies for reporting	
M3.	policies could have been created by your AAA, the St department, or some other entity.	
		1
	department, or some other entity.	

KEQ	<u>NUIRED</u>		
ALL			
M4.	To which of the following entities are individual service providers currently required to report food borne illness incidents in the Elderly Nutrition Program?		
	Select all that apply		
	□ AAA	1	
	□ State Unit on Aging	2	
	□ State or Local Department of Health	3	
	□ Other (Specify)	4	
	□ No requirement to report food borne illness	 5	
	□ Don't know	d	
	D CHECK: If M4 = DON'T KNOW and any other category is selected, Don't know canr g with other response options.	not be selected	
along	g with other response options.	not be selected	
along		not be selected	
REQU	g with other response options.		
REQU ALL	QUIRED In the past 3 years, how many different times was the food served in the congr		
REQU ALL	UIRED In the past 3 years, how many different times was the food served in the congreprogram associated with an outbreak of food borne illness?	regate nutrition	
REQUALL M5.	UIRED In the past 3 years, how many different times was the food served in the congregogram associated with an outbreak of food borne illness? TIMES (0-99)	regate nutrition	
REQUALL M5. SOFT associ	In the past 3 years, how many different times was the food served in the congression program associated with an outbreak of food borne illness? TIMES (0-99) Don't know	regate nutrition d on program was rs. Is this correct? program was	

If M5 = 0 or DK SKIP to M7.

REQUIR	RED_
M5 GT	0
M6.	In total, how many program participants got sick in the past 3 years?
	PROGRAM PARTICIPANTS (0-9999)
	□ Don't know
	CHECK: IF GT 1000 You have indicated that more than 1000 program participants got sick in the years. Is this correct?
	CHECK: IF GT 9999 The number of program participants who got sick in the past 3 years cannot be than 9,999.
HARD (CHECK: If M6 = DK AND number is entered. Don't know cannot be selected if a number is entered.
REQUIF	RED.
ALL	<u>ALD</u>
M7.	In the past 3 years, how many different times was food served in the home-delivered nutrition program associated with an outbreak of food borne illness? TIMES (0-99)
	□ Don't knowd
	CHECK: IF GT 50 You have indicated that food served in the home-delivered nutrition program was ated with an outbreak of food borne illness more than 50 times in the last 3 years. Is this correct?
	CHECK: IF GT 999 The number of times food served in the home-delivered nutrition program was atted with an outbreak of food borne illness in the past 3 years cannot be greater than 99
HARD (CHECK: If M = DK AND number is entered. Don't know cannot be selected if a number is entered.
	If M7 = 0 or DK, SKIP to Section N

	0
M8.	In total, how many program participants got sick in the past 3 years?
vio.	
	PROGRAM PARTICIPANTS (0-9999)
	□ Don't knowd
SOFT	CHECK: IF GT 1000 You have indicated that more than 1000 program participants got sick in the
	years. Is this correct?
	CHECK: IF GT 9999 The number of program participants who got sick in the past 3 years cannot be r than 9,999.
HARD	CHECK: If M8 = DK AND number is entered. Don't know cannot be selected if a number is entered.

SECTION N. CONTACT INFORMATION				
REQUIRED				
ALL				
N1. Please provide contact information for the person who completed this questionnaire.				
Contact First Name				
Contact Last Name				
Title or Role in AAA				
Email Address				
Telephone Number				
SOFT CHECK: IF CONDITION (e.g. CAN'T BE INTERNATIONAL AREA CODE) Soft check statement/question				
HARD CHECK: IF CONDITION (e.g. MUST BE 10 DIGITS) Hard check statement/question				
HARD CHECK: IF EMAIL ADDRESS DOES NOT CONTAIN "@" and "."Validate.				

THANK YOU FOR COMPLETING THIS SURVEY. WE VALUE YOUR PARTICIPATION.