

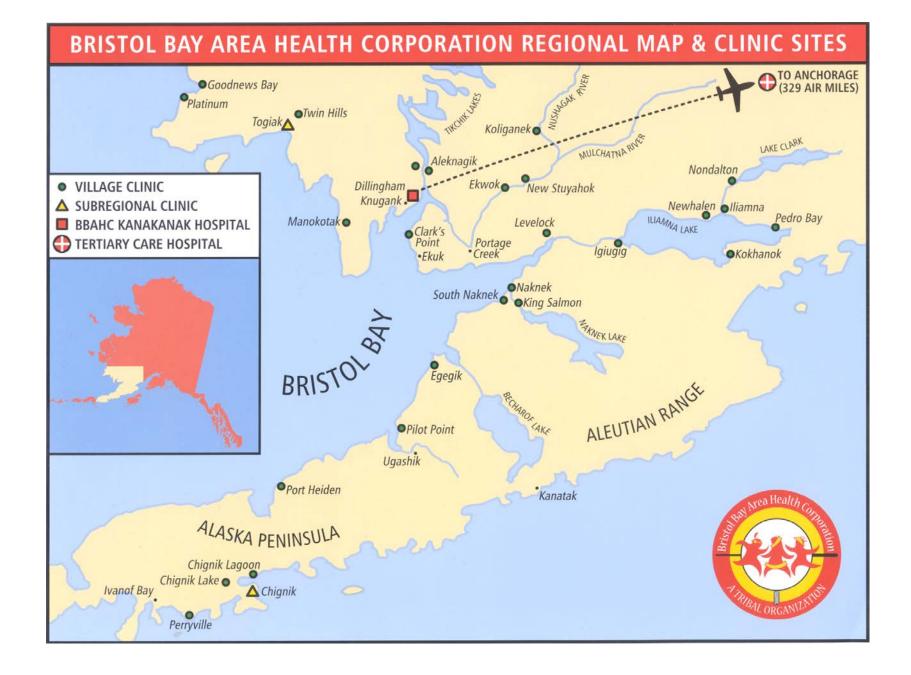
## Measuring for Results GPRA at BBAHC



Submitted by: Starla Fox Director of Nursing Services Lorraine M. Jewett Chief Operations Officer



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Kanakanak Community Health Center and Kanakanak Hospital – Dillingham, AK



## **Our Community**

Three of Alaska's major ethnic Native groups - Yup'ik Eskimos, Athabascans, and Aleuts live in the region.

The vast majority of the Bristol Bay region's land remains undeveloped, with subsistence being the primary land use.

Formed in 1973, BBAHC began managing and operating Kanakanak Hospital and the Bristol Bay Service Unit for the Indian Health Service (IHS) in 1980. It was the first tribal organization in the United States to do so under P.L. 93-638.

Each new and current employee attends orientation to the local culture by listening to a wonderful presentation by Father Michael Oleksa, a Russian Orthodox Priest very familiar with our culture.

# Bristol Bay Area Health Corporation



Dillingham, Alaska - site of Kanakanak Community Health Center and Kanakanak Hospital Administrative site for BBAHC.

Area served 40,000 square miles, the size of the state of Ohio.

Serving 34 villages with 28 Clinics and one regional hospital

10,732 Active User population, 6,972 year round residents

**Tribal Compact Corporation** 



## **Our Mission**

## To promote health with competence, a caring attitude and cultural sensitivity



Our Strategic Plan

#### Financial Perspective

Our Financial Base is Sound

- Grow & maintain corporate financial viability
- 2. Build a business case approach to decision making
- Increase revenue & reduce program subsidies

Our Patient Care is Excellent

- 1. Improve health by reducing illness & injury
- Partnership with villages in support of healthcare infrastructure & sanitation
- 3. Build optimum patient outcomes & seamless care processes

Clinical

Our Patients are Satisfied & Feel Welcomed

Customer

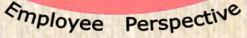
Perspective

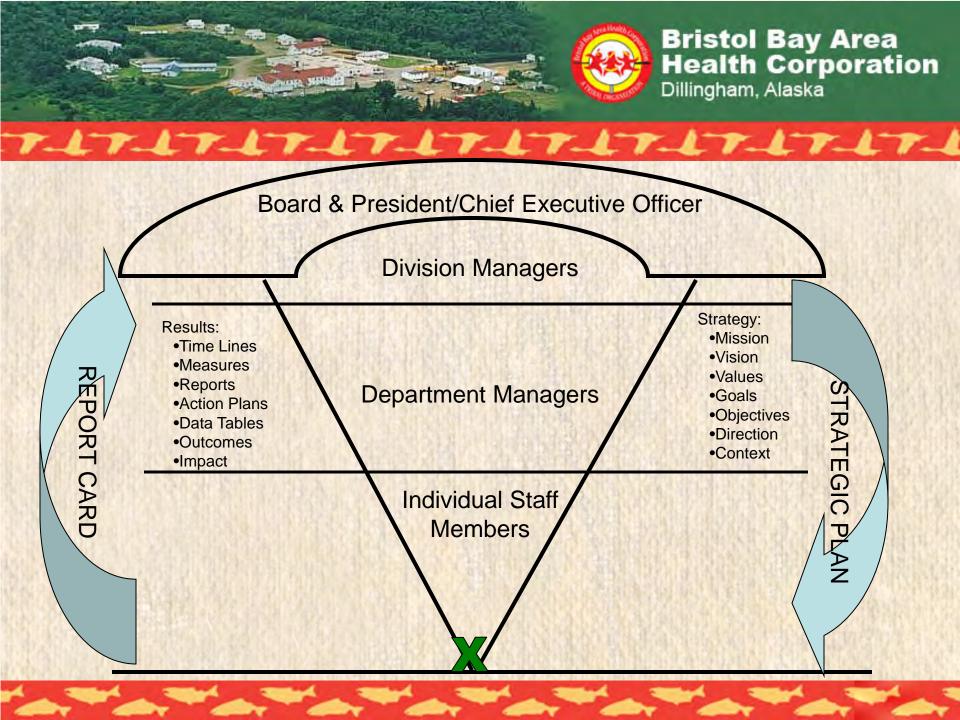
- Build patient & community loyalty
- 2. Be the provider of choice to the villages we serve for the services we offer
- 3. Build best in class customer satisfaction

Our Staff is Caring & Exceptionally Competent

Patients

- 1. Improve retention, recruitment & teamwork
- 2. Build full accountability & respect among staff in all areas
- 3. Promote Alaska Native hiring & local workforce development







Clinical Perspective – Our Patient Care is Excellent

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1.Improve Health by Reducing Illness & Injury

2.Partnership with Villages in Support of Healthcare Infrastructure & Sanitation3.Build Optimum Patient Outcomes & Seamless Care Processes



**Action Plan:** 

Meet 100% GPRA goals by June 30, 2010 Phase 2: Raise FAS prevention score

#### May 24, 2010

Aim: FAS prevention score will meet GPRA target by June 15, 2010.

- What: We have not met the GPRA target for FAS prevention which involves screening women 15-44 for alcohol consumption.
- Why: We have not screened 100% of the women in this age range for alcohol consumption who come into the OPD and village health clinics. Clinical staff may not be screening the teenagers because they come with their parents and/or may assume they don't use alcohol. It may also be this group of patients is young and healthy and less likely to come into the clinic unless pregnant or for birth control.
- Who: OPD, WIC, health education
- When: From now to the end of June, 2010.
- Where: OPD, WIC, behavioral health, Jakes Place
- How: Introduce alcohol screening as part of the WIC visit similar to what health education has done with tobacco cessation and intervention there. Pending the outcome of further discussion among WIC, health ed and OPD, the process will be for WIC staff to screen women using the CAGE tool to determine alcohol consumption. Data entry will be done by health education staff in RPMS.
- For scores of 1 or more, the patient will be referred either to nursing or behavioral health for further health education and or alcohol counseling. Behavioral health will provide guidance on how and where best to refer and counsel women of childbearing age who consume alcohol.
- At What Cost: Opportunity cost in terms of what other things these BBAHC employees could be doing.



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**Cover Page** \*\*\* IHS 2012 GPRA Performance & PART Report \*\*\* CRS 2012, Version 12.0 Date Report Run: Feb 06, 2012 Site where Run: KANAKANAK HOSPITAL Report Generated by: FOX, STARLA T Report Period: Jul 01, 2011 to Jun 30, 2012 Previous Year Period: Jul 01, 2010 to Jun 30, 2011 Baseline Period: Jul 01, 1999 to Jun 30, 2000 Measures: GPRA Developmental, GPRA and PART Denominators and Numerators and Selected Other Clinical Denominators and Numerators Population: AI/AN Only (Classification 01) RUN TIME (H.M.S): 0.6.30 This report includes clinical performance measures reported for the Government Performance and Results Act (GPRA); non-GPRA measures included to provide context to the GPRA measures



\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION, COVERED BY THE PRIVACY ACT \*\*\*\*\* STF May 07, 2012 Page 3 \*\*\* IHS 2012 GPRA Performance & PART Patient List \*\*\* CRS 2012, Version 12.0 KANAKANAK HOSPITAL Report Period: Jul 01, 2011 to Jun 30, 2012 All Patients Cancer Screening: Pap Smear Rates

List of female patients without a Pap Smear documented in the past 3 years.

UP=User Pop; AC=Active Clinical; AD=Active Diabetic; AAD=Active Adult Diabetic PREG=Pregnant Female; IMM=Active IMM Pkg Pt; IHD=Active Ischemic Heart Disease CHD=Active Coronary Heart Disease; HR-High Risk Patient PATIENT NAME HRN COMMUNITY SEX AGE LAST MEDICAL LAST VISIT DENOMINATOR NUMERATOR VISIT



Bristol Bay Area Health Corporation ** GY2011 FINAL REPORT**					
National GPRA Measures	BBAHC GY2011	Alaska / National Goal	Goal Met?		
	June - final 15.7%	10.40/	Yes	No	
Poor Glycemic Control (should be below goal)	42.4%	19.4%	X X		
Ideal Glycemic Control Blood Pressure Control	42.4%	30.2%	X		
		35.9%			
Lipids Assessment	81.2%	63.3%	X		
Nephropathy Assessment	75.4%	51.9%	X		
Retinopathy Assessment	56.0%	50.1%	X		
General Dental Access	46.7%	23.0%	X		
Dental Sealants	3493	1187	X		
Topical Fluoride - # of Patients	1970	586	X		
Influenza - Adults 65+	59.0%	58.5%	X		
Pneumovax - Adults 65+	90.1%	79.3%	X		
Childhood Immunizations - Active IMM pkg Pts	87.1%	74.6%	X		
Pap Smear	60.6%	55.7%	X		
Mammogram	47.5%	46.9%	Х		
Colorectal Cancer Screen	51.4%	36.7%	X		
Tobacco Cessation	70.7%	23.7%	X		
FAS Prevention	52.6%	51.7%	X		
IPV/DV Screen	81.0%	52.8%	X		
Depression Screen	76.3%	51.9%	X		
Comp. CVD - All Assessments	38.8%	33.0%	X		
Prenatal HIV Screen	86.5%	73.6%	X		
Total Met or Not Met	1253140.000	N THE SHE	21	0	



Bristol Bay Area Health Corporation GY2012 Monthly Progress Report						
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National GPRA Measures	BBAHC 2012 Score	BBAHC Goal	BBAHC Stretch Goal	Alaska / National Goal		
Poor Glycemic Control (should be below goal)	GRUP AN STREET	9.0%	6.4%	18.6%		
Ideal Glycemic Control		43.2%	44.4%	32.7%		
Blood Pressure Control		45.3%	49.1%	38.7%		
Lipids Assessment	New York State	78.2%	84.6%	70.3%		
Nephropathy Assessment	日本の	78.2%	84.6%	57.8%		
Retinopathy Assessment	13 18 19	70.5%	76.9%	54.8%		
General Dental Access		50.0%	55.0%	26.9%		
Dental Sealants	TAK SHE AND	3302	3302	1187		
Topical Fluoride - # of Patients		1901	1901	586		
Influenza - Adults 65+		78.9%	85.5%	63.4%		
Pneumovax - Adults 65+		94.7%	100.0%	87.5%		
Childhood Immunizations - Active IMM pkg Pts.	12.05 PRO 80280	90.0%	100.0%	77.8%		
Pap Smear	ALC: NEW BRY	75.0%	80.0%	59.5%		
Mammogram	STATISTICS.	65.0%	75.0%	51.7%		
Colorectal Cancer Screen	Line Barthan	57.0%	64.4%	43.2%		
Tobacco Cessation		75.0%	100.0%	30.0%		
FAS Prevention	UN THE ALL	75.0%	100.0%	58.7%		
IPV/DV Screen	1.0.000	90.0%	100.0%	55.3%		
Depression Screen		89.4%	100.0%	56.5%		
Comp. CVD - All Assessments	Million State	50.0%	100.0%	40.6%		
Prenatal HIV Screen		95.0%	100.0%	81.8%		

**Total Met or Not Met** 



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National GPRA Measures	BBAHC GY2012 Mid May	BBAHC net		BBAHC Stretch Goal	Alaska / National Goal	Goal Met?		
						Yes	No	
Poor Glycemic Control (should be below goal)	14.1%	9.0%	10	6.4%	18.6%		-	
Ideal Glycemic Control	37.9%	43.2%	11	44.4%	32.7%			1.1
Blood Pressure Control	44.9%	45.3%	1	49.1%	38.7%			
Lipids Assessment	76.3%	78.2%	-41	84.6%	70.3%			
Nephropathy Assessment	75.3%	78.2%	Б	84.6%	57.8%			
Retinopathy Assessment	62.6%	70.5%	16	76.9%	54.8%			
General Dental Access	44.0%	50.0%	354	55.0%	26.9%			1
Dental Sealants *	3400	3302		3302	1187	X		
Topical Fluoride - # of Patients *	1870	1901	- 31	1901	586			
nfluenza - Adults 65+	64.8%	78.9%	52	85.5%	63.4%			
Pneumovax - Adults 65+	92.3%	94.7%	9	100.0%	87.5%			
Childhood Immunizations - Active IMM pkg Pts.	76.5%	90.0%	22	100.0%	77.8%			2
Pap Smear	58.8%	75.0%	204	80.0%	59.5%		12	9
Vammogram	46.3%	65.0%	55	75.0%	51.7%		X	16
Colorectal Cancer Screen	58.5%	57.0%		64.4%	43.2%	X		56
Tobacco Cessation	76.4%	75.0%		100.0%	30.0%	X		580
FAS Prevention	70.3%	75.0%	51	100.0%	58.7%	1		
PV/DV Screen	78.2%	90.0%	115	100.0%	55.3%			
Depression Screen	71.9%	89.4%	566	100.0%	56.5%			
Comp. CVD - All Assessments	40.4%	50.0%	25	100.0%	40.6%		X	1
Prenatal HIV Screen	81.9%	95.0%	21	100.0%	81.8%	1		
Fotal Met or Not Met						8.3	4	

## Questions & Answers

#### **Quyana Tailuten**

(Thank You For Coming)