# **Specialty Hospital Evaluation**

### Final Report Appendix Volume

Prepared for

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### APPENDIX 3 INTERVIEW PROTOCOLS

#### INTERVIEW PROTOCOL: GROUP PHYSICIAN OWNERS

**Purpose**: The purpose of this interview with physician owners of this specialty hospital is to better understand the reasons for establishing a new specialty facility in the community. We are also interested in the roles physicians—and especially owners--play in the new facility and how and why patients are admitted or referred to the specialty hospital versus another local provider. Finally, we are interested in the quality of care provided in the facility and how it compares with other similar providers.

All responses will be confidential.

#### **GENERAL INFORMATION**

- 1. Please describe the way that physicians are organized at this hospital.
  - a. Are the physicians in solo practice, part of a single physician group, or multiple physician groups?
  - b. What are the practice specialties represented by physicians admitting to this hospital?

#### **ADMITTING & REFERRAL DECISIONS**

- 2. In general, how are admitting and referral decisions made for this hospital? Are there general criteria this group can share regarding admission and referral policies for this facility?
- 3. What are the advantages of patients being treated in this hospital?
- 4. As a rule, are your patients very satisfied with the care and treatment provided in this facility?
- 5. Does the group (or any individual physician) refer patients to any other local acute hospitals besides this specialty hospital? If so, under what conditions might patients be referred to another acute facility?
- 6. Is anyone in the group aware of any preference of potential patients in the community for this hospital over other alternatives in the community?
- 7. Do patients who prefer this hospital have the following characteristics:
  - a. Prior treatment here?
  - b. Need for specialized kinds of inpatient services?
  - c. Patients with particular types of insurance coverage?

- d. Patients with particular scheduling conflicts?
- e. Patients who may be admitted for elective procedures?

#### **HOSPITAL RESPONSIBILITIES**

- 8. Besides seeing patients, what other administrative responsibilities do physicians admitting to this specialty hospital have? How do these responsibilities compare to other inpatient facilities?
- 9. Do any physicians serve on this specialty hospital's Board of Directors? If so, in what capacity?
- 10. What role, if any, do physicians play in setting policies for this specialty hospital, as well as in other hospitals? For example, what role do physicians play in extending hospital admitting privileges to other physicians?

#### **OWNERSHIP DECISION**

- 11. What factors influenced physicians to invest in this specialty hospital?
  - a. Dissatisfaction with prior hospital?
  - b. More control over hospital operations?
  - c. Financial opportunities?
  - d. Better ability to get access to facilities such as operating rooms?
- 12. In general, what were physician investor expectations before making the investment? Have they been met?
- 13. Would physicians admitting to this specialty hospital have continued practicing in the community, possibly at another hospital, if this facility had not been established?
- 14. Have the financial gains and management responsibilities (if any) to physicians from partial ownership been "worthwhile"?
  - a. What are the trade offs -- pros and cons -- involved in being part of this hospital?
  - b. Is the group aware of any particular issues that have made physicians unsatisfied with arrangements with this hospital? Have any of these issues been significant enough to cause major changes, such as any physicians trying to sell their ownership shares?

#### **PATIENT QUALITY**

15. Have there ever been any concerns by physicians regarding quality in this hospital?

- a. Please describe. How were they resolved?
- 16. From the physician perspective, what might enable specialty hospitals such as this one achieve better quality? What might enable specialty hospitals to have lower costs -- while still achieving high quality?
- 17. Is there anything else about specialty hospitals and their quality of care you think it would be important for Congress to know?

Thank you for your time. Because we wanted to keep this discussion short, we may contact the group or some members of the group with follow up questions or requests for clarification.

### INTERVIEW PROTOCOL: PHYSICIAN NON-OWNERS

**Purpose**: The purpose of this interview with physician owners of the Specialty Hospital is to better understand the reasons for establishing a new specialty facility in the community. We are also interested in the roles physicians—including those without an ownership share--play in the new facility and how and why patients are admitted or referred to the Specialty Hospital versus another local provider. Finally, we are interested in the quality of care provided in the facility and how it compares with other similar providers.

All responses will be confidential.

#### GENERAL BACKGROUND & PRACTICE CHARACTERISTICS

- 1. What is your specialty? How "hospital-based" is your practice? What kinds of care are you providing at this hospital?
- 2. Besides seeing patients, what other administrative responsibilities do you have in this facility? In any other inpatient facilities?
- 3. How long have you been practicing in this community?
- 4. Do you belong to a group practice in this facility? Is it a single or multi-specialty group?
- 5. What other practices groups to you belong to, if any?
- 6. Before starting with more specific questions, are there any concerns about Congressional legislation regarding specialty hospitals that you would like to talk about?

#### **HOSPITAL PRIVILEGES**

- 7. How long have you had admitting privileges in this specialty hospital?
- 8. Prior to joining the staff of this specialty hospital, in which other local hospitals did you have privileges? How long were you admitting to those hospitals?
- 9. Do you still have admitting privileges at any of those facilities? If not, why not?
- 10. Do you currently have admitting privileges in any other local hospitals?

#### **ADMITTING & REFERRAL DECISIONS**

11. Over the last 3 months, roughly how many inpatients have you seen at this specialty hospital? At any other local hospital? About how many patients did you admit yourself versus were referred to you after admission?

- 12. Are you aware of any formal or informal hospital rules regarding the types of patients admitted to this facility? What about elective admissions for uninsured patients? Medicaid patients?
- 13. What are the advantages to patients being treated in this facility? Have your patients expressed any preferences for this facility over other alternatives in the community?
- 14. If you refer patients to other local acute hospitals, under what conditions would you refer patients to another acute facility? Insurance coverage? Inpatient services they require? Scheduling conflicts? Elective versus emergency admission status?
- 15. Please describe the physician and hospital networks and ways in which patients are referred to you for treatment. Are most referrals from other physicians who also see patients in this hospital? Do you know if they also have an ownership share in this facility?

#### **OWNERSHIP OPTIONS**

- 16. Has hospital management indicated that you might be given or be able to purchase stock in this specialty hospital? If so, please describe the circumstances. Length of hospital tenure? Percent ownership? Number of patients treated or revenues generated?
- 17. Does the hospital have any written policies or employment contracts describing the steps for physician non-owners gaining an ownership share? If so, please describe them.
- 18. Would an ownership position (or lack thereof) affect your decision to continue treating patients at this specialty hospital?
- 19. Have other local hospitals approached you about relocating to their facility?

#### PATIENT QUALITY

- 20. Do you see reports about patient quality, safety or satisfaction with care? What do you do with the information? How is it used to further quality of care?
- 21. Are you aware of patient surveys of satisfaction or experience with care at this hospital? If so, how are the survey results used to improve patient care?

## CHIEF FINANCIAL OFFICER: INTERVIEW PROTOCOL

**Purpose**: The purpose of this interview protocol for the CFO of the Specialty Hospital is to gain quantitative and qualitative information on the growth, physician involvement, competition, efficiencies, corporate structure, and financial success of the facility in the local market. Some of the questions may be answered by filling out a Background Data Questionnaire as a supplement to this interview.

All responses will be confidential.

#### **OVERVIEW & BACKGROUND**

- 1. When did your facility begin seeing inpatients? Was it newly built or converted from an existing facility?
- 2. Did the facility need to get prior approval from the State in order to open new acute care beds? Does the State have an active Certificate of Need program? What kinds of licensures from the State were required? Did any organizations oppose the opening or expansion of your facility?

#### **VOLUMES & COMPETITION**

- 3. Please summarize the current size of the facility. How many inpatient beds? Average inpatient daily census? Average daily outpatient surgeries or visits? Total annual inpatient days, discharges? Annual outpatient surgeries and visits?
- 4. What has been the growth in volumes over the last 6 months, year, 2 years?
- 5. What hospitals and Ambulatory Surgery Centers do you compete with in your local market? Please list their names and locations.
- 6. Is your facility the dominant provider of a particular service in the local market (e.g., heart surgery, knee surgery)? If not, who is considered dominant? Do you have an estimate of your market share for your major patient care service centers?
- 7. Do you have any knowledge of the impact of your facility on the volumes of other local hospitals? Do you have market share information, overall or by type of service?

#### **PAYER & SERVICE MIX**

8. How dependent is your facility on Medicare? What is your Medicare share of total facility revenues (including both fee-for-service and Medicare managed care patients)? Inpatient revenues? Have Medicare revenues been increasing over the last year or so? If so, why?

- 9. What is your payer mix besides Medicare? Percent Medicaid, private insurance (either fee for service or managed care), uninsured? Does the hospital have any written policies regarding admissions for Medicaid, managed care, and uninsured patients? If so, please describe them?
- 10. What public and private managed care contracts does your facility enjoy? Have you had any difficulties negotiating contracts with managed care organizations? Have any insurers switched their contracts to/from your facility from/to other local competitors? If so, why did the switch occur? Deeper discounts? Better patient care?
- 11. Does your facility operate an emergency room? If so, what is the annual number of visits? If not, how does the facility handle emergency patients who might seek care at your facility?

#### **OWNERSHIP ARRANGEMENTS**

- 12. Please describe the ownership arrangements of the facility. Overall physician ownership percentage? Other ownership entities?
- 13. What is the specialty mix of physician owners?
- 14. Is the hospital part of a larger holding company? Part of a regional or national hospital network or chain? Are other types of providers organizationally related to your facility, e.g., nursing home, rehab clinic?
- 15. Do any physician group practices own shares in the hospital? If so, how much and what are their specialties, e.g., cardiac surgery?
- 16. Since the hospital has been seeing patients, have the physician owners received any financial disbursements based on their ownership? If so, what is the amount they have received, in total and in the last fiscal year? What is the range of disbursements to physicians based on their varying stock holdings? If no disbursements have been made to date, why?
- 17. Please describe the composition of the hospital's Board of Directors. How many physician owners sit on the Board? Are any community representatives on the Board?
- 18. From your perspective, what are the major advantages and disadvantages of physician ownership for your facility relative to other local providers?
- 19. Does the facility have any formal or informal ownership or service affiliations with other local hospitals? Joint ownership? Shared services? Emergency back-up support?

#### PHYSICIAN ADMITTING ARRANGEMENTS

- 20. Do admitting physicians on your medical staff also admit to other local hospitals? If so, to which hospitals? How many were practicing at other local hospitals before joining your staff?
- 21. Are any physicians on your medical staff prohibited from admitting to other facilities? Is your medical staff closed or open to other admitting physicians in the community?
- 22. Have any of your admitting physicians experienced "economic credentialing" at other local hospitals? That is, have they been denied admitting privileges for being on your medical staff? Did any physicians subsequently leave your staff for this reason?

#### **COSTLINESS, EFFICIENCY & FINANCES**

- 23. Does your group or another group in the facility monitor trends in patient costliness, length of stay, and severity of illness? For example, are reports produced showing discharges by APR-DRG and level of severity? Please describe. Are any of these reports shared with physicians?
- 24. If relevant, please summarize the kinds of services and costs provided by other (overhead) parts of your network. For example, does a corporate "home office" provide the facility with accounting and management services? Marketing services? Physician practice management services?
- 25. What are the major financial pressures on specialty hospitals (e.g., local competitors, private managed care, Medicare)? What major opportunities do you see for specialty hospitals in the current market and reimbursement environment?
- 26. What advantages do you think your facility has over your competitors in terms of cost and efficiency? In terms of patient access and convenience? Why might your facility be more cost effective than other local competitors?

#### **COMMUNITY BENEFITS**

- 27. Please describe the kinds and amounts of income taxes paid by your facility in the last 2 years: local, state, and federal. Are these amounts rising over time by quarter? How are net earnings of the facility accounted for for tax purposes if you are part of a larger corporate network?
- 28. What other taxes did you pay in the last year? Property? Sales? Other?
- 27. How does your uncompensated care percentage compare to your primary competitors'? How do you think uncompensated careshould be paid for in the community?

### **OTHER RELEVANT COMMENTS**

29. Would you like to comment on anything else about your specialty hospital and its impact on patient costs, quality, access, and efficiency of care?

### INTERVIEW PROTOCOL: MEDICAL DIRECTOR

**Purpose:** The purpose of this interview is to gain a better understanding of how the hospital monitors and assures good quality of care. After a brief description of the types of inpatients, we seek information on the quality monitoring systems and care processes the hospital has implemented. We also are interested in patient satisfaction and comparisons of quality and satisfaction with other local providers.

All responses will be confidential.

#### PATIENT CHARACTERISTICS

- 1. What are the primary diagnoses/conditions treated in this hospital? How about for Medicare patients?
- 2. How does the acuity of patients in this hospital compare to other hospitals in which you've worked? How about for Medicare patients?

#### **QUALITY MONITORING SYSTEMS**

- 3. Do you see reports about quality, safety or satisfaction with care? How often do reports come out? How do you use these types of information to improve quality of care?
- 4. Please describe the major quality initiatives you are currently working on? Are there any initiatives related to patient safety? If so, can you tell us about these?
- 5. In what areas do you excel and in what areas do you need to improve?
- 6. Do you provide administrative data to a state hospital discharge data base (could be run by state or hospital association)? If so, do you receive comparative reports on the performance of this facility relative to peer hospitals in the region, and how does your facility do?

#### PATIENT SATISFACTION

- 7. Do you contract with an outside firm to conduct satisfaction surveys and analyze the data?
- 8. Approximately how many patients' and families' complaints are there in a year? How are they addressed?

#### **PATIENT CARE PROCESSES**

- 9. What percent of inpatients are admitted on an elective basis? How many unscheduled surgeries are performed during a typical week? What kinds? How many of these surgeries are performed at night?
- 10. If a patient develops a clinical condition for which you don't have expertise on the medical staff, what happens? Will other specialists come and treat the patient at this hospital or do you transfer patients out?
- 11. What is your hospital's average length of stay? How does this compare to other types of hospitals treating similar patients?
- 12. How are physicians involved in quality and safety efforts in this hospital? Please provide examples.
- 13. What type of physician coverage is available in the hospital at night and on the weekends? How long does it take to get a physician to come to the hospital on call if necessary?

#### **QUALITY COMPARISONS**

- 14. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals. From your perspective, what might enable specialty hospitals to achieve better quality? What might enable specialty hospitals to have lower costs?
- 15. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

#### INTERVIEW PROTOCOL: VICE PRESIDENT, CLINICAL SERVICES (9/20/04)

**Purpose**: The purpose of this interview protocol for the V.P. of Clinical Services is to gain information regarding hospital-physician relationships from the perspective of the liaison between the two groups. This liaison manager, who may have another title in some facilities, is knowledgeable about medical staffing privileges, how they are determined, their scope, and how they have changed. This person should also be familiar with financial issues involving physician management and salary arrangements, privileging physician non-owners and their management and clinical roles.

#### **HOSPITAL RESPONSIBILITIES**

- 1. Please describe your role and responsibilities in the hospital.
- 2. Are you paid by the hospital, by the physician staff, both?
- 3. How long have you served in this position?

#### **HOSPITAL PRIVILEGES & RECRUITMENT**

- 4. Please describe how a physician becomes a member of the hospital staff with admitting privileges. Are there different classes of admitting privileges?
- 5. Has the physician admitting staff of the hospital been increasing over the last year? Since the inception of the hospital?
- 6. Is the hospital currently recruiting new admitting physicians? Strictly hospital-based physicians (e.g., anesthesiologists, pathologists)?
- 7. Have any new physicians added to the staff been offered opportunities to purchase stock in the hospital corporation? Please describe. How important is ownership to recruiting physicians?
- 8. What is the split of admitting physicians between physician owners and non-owners?
- 9. Have any physician non-owners on the staff eventually become owners either through their practice membership or directly on their own?
- 10. Have any physicians on the medical staff left the hospital to practice primarily in another local hospital? If so, what reasons did they give for leaving? What ownership ever an issue in their leaving?

#### **HOSPITAL-PHYSICIAN PRACTICE RELATIONSHIPS**

- 11. How many different physician practices exist in the facility? What is their specialty composition and size?
- 12. Do any of the practices have a legal relationship with the hospital, e.g., an exclusive anesthesiology group?
- 13. How are admitting privileges determined for members of a physician group?
- 14. Do any practices as a group have an ownership position in the hospital? Which kinds of groups? Surgeons? Internal medicine?
- 15. Did any of these groups approach the hospital about joining the staff as owners?
- 16. What differences exist between hospital-physician relationships in this facility compared to other acute facilities in the area? More operating room time? More nursing support?

#### **PAYER & SERVICE MIX**

- 17. Has the insurance mix of patients changed significantly since the hospital first opened? If so, in what ways?
- 18. What are the hospital's major service centers? How would you describe the hospital's reputation in these fields compared to other local hospitals?
- 19. Has the hospital considered opening new services, e.g., orthopedics, cardiac, cancer? If so, what eventually happened?
- 20. What are the medical staff's policies regarding uninsured patients? Managed care patients?
- 21. Are you aware of any discussions with hospital management regarding the mix of patients by source of insurance coverage, e.g., Medicare, Medicaid, private?
- 22. Has the medical staff as a whole or some groups negotiated managed care contracts jointly with the hospital? If so, how do the hospital and physicians determine discounts to be offered? Are you aware of any differences in the negotiation process in this facility compared to other local hospitals?
- 23. What advantages and disadvantages to the community do you see in the opening of this facility? Access to care? Insurers? Other acute providers?

# INTERVIEW PROTOCOL: DIRECTOR OF NURSING

**Purpose:** The purpose of this interview protocol for nursing leaders is to better understand nursing staffing patterns and nursing practice in specialty hospitals. We are interested in the roles that nurses play in the facility, the quality of care provided in the facility, and how it compares with other similar providers. We are also interested in nurse employment and recruitment arrangements.

All responses will be kept confidential.

#### **GENERAL BACKGROUND**

- 1. What are your primary responsibilities at this hospital?
- 2. How long have you been employed by this hospital? How long have you been in your current position? What other positions have you held at this hospital?
- 3. What positions did you hold prior to coming to this hospital? How long have you been practicing nursing? In what hospital settings?
- 4. How are these responsibilities similar or different from those you had in other hospitals?
- 5. Please describe your relationship with other hospital management. How does it differ, it at all, with management in other hospitals?

#### **NURSE RECRUITMENT**

- 6. How many nursing positions/FTEs do you currently have open? In what areas/units are these positions and how long have they been open?
- 7. How severe is the nursing shortage in your community?
- 8. What strategies do you use to recruit and retain nursing staff?
- 9. Is inpatient volume growth putting additional demands on nurses? How so?
- 10. Do you think it is easier or harder to recruit experienced nurses to work in this hospital versus other local hospitals? Why so?
- 11. How does your salary and benefit package compare with other hospitals in the community?

12. Overall, what might make working in this specialty hospital more attractive to a nurse than working in a community hospital or other facility?

#### PATIENT CASE MIX CHARACTERISTICS

- 13. What are the primary diagnoses/conditions treated in this hospital? Are they the same or do they differ for the Medicare patients?
- 14. How does the acuity of patients in this hospital in the same DRGs compare to other hospitals in which you've worked? How about for Medicare patients?

#### **NURSE STAFFING PATTERNS**

- 15. What is your mix of nursing staff? (e.g., RNs to LPNs and nursing assistants)? Have you implemented a particular nurse staffing model, e.g., all-RN?
- 16. What is your staffing ratio? How does that differ by shift? By unit type?
- 17. Does your hospital have a surgical or medical ICU? How large is it? What nurse training do you require in the unit?
- 18. How does your staffing model compare with other hospitals in which you worked/served as director?

#### **QUALITY OF CARE**

- 19. Please describe the major quality initiatives your hospital is currently working on? How are nurses involved? Physicians?
- 20. Are there any initiatives related to patient safety? If so, how are nurses involved? Please provide an example.
- 21. Do you see reports about quality, safety or satisfaction with care? If so, in what areas do you excel and in what areas do you need to improve? How do you use this information to improve quality of care?
- 22. What type of physician coverage is available in the hospital at night and on the weekends? How long does it take to get a physician to come to the hospital at night if necessary?

#### **DISCHARGE PLANNING**

23. If a patient develops a clinical condition for which you don't have expertise on the medical staff, what happens? Will other specialists come and treat the patient at this hospital or do you transfer patients out?

- 24. What kind of discharge planning and patient/family education do you do?
- 25. How are referrals made for post acute or rehabilitation care? What is the role of nursing in that process? How, or does it, differ from other places in which you've worked?

#### **QUALITY COMPARISONS**

- 26. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals. From your perspective, what might enable specialty hospitals to achieve better quality?
- 27. What might enable specialty hospitals to have lower costs?
- 28. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

### INTERVIEW PROTOCOL DIRECTOR OF THE EMERGENCY DEPARTMENT

**Purpose:** The purpose of this interview protocol with the director of the emergency department is to better understand roles and responsibilities of key personnel in specialty hospitals, as well as to understand volume, patient acuity and quality of care. We appreciate your willingness to meet with us and will keep your responses confidential.

#### **GENERAL BACKGROUND**

- 1. What are your primary responsibilities at this hospital?
- 2. How long have you been employed by this hospital? How long have you been in your current position? What other positions have you held at this hospital?
- 3. What positions did you hold prior to coming to this hospital? How long have you been practicing medicine? In what hospital settings?
- 4. How are these responsibilities similar or different from those you had in other hospitals?
- 5. Please describe your relationship with hospital management. How does it differ, if at all, with management in other hospitals?

#### PATIENT CHARACTERISTICS AND CARE PROCESS

- 6. What are the primary diagnoses/conditions seen at the ED? How about for Medicare patients?
- 7. How does the acuity of patients at this hospital compare to other hospitals in which you've worked? How about for Medicare patients?
- 8. Approximately how many patients do you see in the ED on an average day?
- 9. Can you describe the types of patients you see in the ED (e.g., cardiac, trauma, etc)?
- 10. Do you have an ambulance entrance to the ED?
- 11. What happens if a patient comes to the ED for a problem that is not cardiovascular?
- 12. Do you see uninsured patients at the ED? What happens if they need to be admitted?

- 13. What percentage of patients are admitted from the ED? What about among Medicare patients?
- 14. How are you involved in quality and safety efforts in this hospital? Please provide examples.

#### **QUALITY COMPARISONS**

- 15. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals. From your perspective, what might enable specialty hospitals such as this one achieve better quality? What might enable specialty hospitals to have lower costs?
- 16. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

# INTERVIEW PROTOCOL: DIRECTOR OF DISCHARGE PLANNING/ SOCIAL WORK

**Purpose:** The purpose of this interview is to better understand the role of discharge planners/social workers in specialty hospitals as well as post acute referrals from this specialty hospital and similar hospitals in the community. We are also interested in patient characteristics and how discharge planning is carried out and post-discharge follow up is done.

All responses will be kept confidential.

#### **GENERAL BACKGROUND**

- 1. How long have you been employed by this hospital? How long have you been in your current position? What other positions have you held at this hospital?
- 2. What positions did you hold prior to coming to this hospital?
- 3. How long have you been a discharge planner? Is your background in nursing or social work?
- 4. What are your primary responsibilities at this hospital?
- 5. How are these responsibilities similar or different from those you had in other hospitals?

#### PATIENT CASE MIX CHARACTERISTICS

- 6. What are the primary diagnoses/conditions treated in this hospital? How about for Medicare patients? What are the most common procedures?
- 7. How does the <u>admission</u> acuity of patients in this hospital in the same DRGs compare to other hospitals in which you've worked? How about for Medicare patients?
- 8. Is the <u>discharge</u> acuity in this hospital greater or less compared with other local hospitals treating similar patients?
- 9. What is your hospital's average length of stay, for patients generally and for Medicare patients specifically? How does this compare to other types of hospitals treating similar patients?

#### **DISCHARGE PLANNING ACTIVITIES**

10. Please describe the major steps in the discharge planning process at your hospital.

- 11. Where are most patients discharged to? Home? Home with home health agency support?
- 12. If post acute care is needed, what determines where patients will be referred?
- 13. How are referrals made for post acute or rehabilitation care?
- 14. Are there agencies that you consistently refer to? Can you tell us what those are? Are they owned in any way by the hospital? Are there some facilities that you cannot use because they are owned by hospital competitors?
- 15. What are the major challenges you face in discharge planning? How similar or different are these challenges from what other hospitals face?
- 16. How often is a patient referred to another acute hospital after treatment in this facility? Under what circumstances? Which hospitals?

#### MONITORING PATIENTS POST-DISCHARGE

- 17. Is the discharge destination of your patients similar to that of other hospitals treating similar patients? How different?
- 18. Does your group follow up patients in any way after they have been discharged? Please describe.
- 19. Do you see reports about quality, safety or satisfaction with care? If so, in what areas do you excel and in what areas do you need to improve? How do you use this information to improve quality of care?
- 20. Approximately how many patient and family complaints are there in a year? How are they addressed?

#### **QUALITY COMPARISONS**

- 21. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals. From your perspective, what might enable specialty hospitals to achieve better quality?
- 22. What might enable specialty hospitals to have lower costs?
- 23. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

#### INTERVIEW PROTOCOL: DIRECTOR OF THE CATH LAB

**Purpose:** The purpose of this interview protocol with the director of the catheter lab is to better understand roles and responsibilities of key personnel in specialty hospitals, as well as to understand procedure volume and patient case mix.

All responses will be confidential.

#### **GENERAL BACKGROUND**

- 1. What are your primary responsibilities at this hospital?
- 2. How long have you been employed by this hospital? How long have you been in your current position? What other positions have you held at this hospital?
- 3. What positions did you hold prior to coming to this hospital? How long have you been practicing medicine? In what hospital settings?
- 4. How are these responsibilities similar or different from those you had in other hospitals?
- 5. Please describe your relationship with hospital management. How does it differ, if at all, with management in other hospitals?

#### PATIENT CHARACTERISTICS AND PROCEDURES

- 6. What are the primary diagnoses/conditions seen at the cath lab? How about for Medicare patients?
- 7. How does the acuity of patients at this hospital compare to other hospitals in which you've worked? How about for Medicare patients?
- 8. What percentage of patients are admitted on an elective basis? What about among Medicare patients?
- 9. What are the common comorbid conditions among the patients that are seen at the cath lab? What about among Medicare patients?

#### **PHYSICIAN VOLUMES**

10. Approximately how many patients are seen in the cath lab on an average day?

- 11. How many physicians perform cath lab procedures? What is the average physician volume?
- 12. What is the most common procedures performed?
- 13. Are you involved in decisions to recommend bypass surgery versus angioplasty? If so, please describe how those decisions are made?

#### **QUALITY OF CARE**

- 14. What is your complication rate? What are the most common complications?
- 15. How are you involved in quality and safety efforts in this hospital? Please provide examples.
- 16. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals. From your perspective, what might enable specialty hospitals such as this one achieve better quality? What might enable specialty hospitals to have lower costs?
- 17. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

#### QUALITY DIRECTOR INTERVIEW PROTOCOL

**Purpose:** The purpose of this interview protocol for Quality of Care Directors in Specialty Hospitals and Community Hospitals is to better understand how health care quality and patient safety are measured and monitored. We are interested in the type of information that is gathered, how data are gathered, examples of what is being tracked, how and to whom information regarding quality is distributed and examples of quality initiatives currently underway.

All responses will be kept confidential. If there are questions that you do not wish to answer please let us know and we will move on to the next question.

#### **GENERAL BACKGROUND**

- 1. Can you describe your primary responsibilities at this hospital?
- 2. How long have you been in your current position? What other positions have you held at this hospital?
- 3. What positions did you hold prior to coming to this hospital? if in a hospital, what type of hospital was it?
- 4. How is your current job similar or different from those you had in other hospitals?
- 5. Please describe your relationship with hospital management. How does it differ, if at all, with management in other hospitals?

#### **QUALITY OF CARE**

- 6. Do you have an electronic medical record system? Do you have an electronic medication ordering system? If so, is there a system that you use hospital wide or is the system decentralized and service line specific?
- 7. What are the primary diagnoses/conditions treated in this hospital? Are they the same or do they differ for the Medicare patients?
- 8. How does the acuity of patients in this hospital compare to other hospitals in which you've worked? Is it the same or does it differ for the Medicare patients?
- 9. Please describe the type of data you monitor to assess quality of care at this hospital.

- 10. Do you track process and outcome measures for patients admitted to this hospital? If so, please describe the measures that you track.
- 11. Who receives information about the measures that you track?
- 12. Please describe the major quality initiatives your hospital is currently working on? Who championed the initiatives? Who leads the initiatives? Who participates in the initiatives?
- 13. Are there any initiatives related to patient safety? If so, ask about champion, leadership and participation. Please provide an example.
- 14. How are physicians involved in quality and safety efforts in this hospital? Please provide examples.
- 15. In what areas do you excel and in what areas do you need to improve? How do you use this information to improve quality of care?
- 16. Does your hospital or any local employer group conduct patient surveys of satisfaction or experience with care at this hospital? If so, what do those surveys indicate?
- 17. Approximately How many patients' and families' complaints are there in a year? How are they addressed?

#### **CONCLUSION**

- 18. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community hospitals.
- 19. From your perspective, what might enable specialty hospitals to achieve better quality? What might enable specialty hospitals to have lower costs?
- 20. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

#### INTERVIEW PROTOCOL: CEO & CFO, COMPETITOR HOSPITAL (11/30/04)

**Purpose**: The purpose of this interview is to solicit the views and perceptions of a local acute hospital's senior management regarding competition with the specialty hospitals in your market area. We seek background on your hospital and how volumes and services have been affected. We are also interested in how the specialty hospitals got started, their impacts on your recruitment and retention of medical staff as well as volumes, any competitive advantages and disadvantages it might have over your facility. Finally, we are interested in the benefits you are providing to the community.

#### **HOSPITAL ORGANIZATION**

- 1. What are the ownership and control arrangements in your hospital? Private, non-profit? Proprietary? Public teaching hospital?
- 2. Do you have any legal relationship with specialty hospitals in your market? Loose affiliation? Joint ownership?

#### **REGULATORY & LEGAL ISSUES**

- 3. Please summarize your understanding of how the specialty hospitals got started, what regulatory and licensing issues were involved, how they recruited local physicians and other staff, etc.?
- 4. Has your hospital taken any legislative, regulatory or legal steps to curtail the establishment or subsequent activities of the specialty hospitals?

#### **HOSPITAL VOLUMES & SERVICES**

- 5. Please describe your hospital, its inpatient and outpatient volumes and beds, and how it fits into the local acute hospital industry. Tertiary care facility? Safety net provider for uninsured? Single provider of unique services? Please provide volume statistics for the last 4 years.
- 6. Please describe the services in your hospital that compete directly with the local specialty hospitals? Who are the dominant providers of these services in the local market? Do you have any market share information on particular services?
- 7. What major services do you provide that are not provided in the specialty hospitals? Are any of these services unprofitable and require cross-subsidization from other service centers?

#### **VOLUME & FINANCIAL IMPACTS OF SPECIALTY HOSPITAL**

- 8. Do you have any estimates of the volume and financial impacts of the specialty hospitals on your operations? Over how many years? Are you expecting the specialty hospitals to continue to grow? If so, why?
- 9. Which services have been impacted the most? Inpatient or outpatient surgery? Cardiac or orthopedic care?
- 10. How active is managed care in your market? Have you lost any managed care contracts to the specialty hospitals? Why do you think you lost them? What were the volume and financial impacts?

#### HOSPITAL PAYER MIX, UNCOMPENSATED CARE

- 11. What is the payer mix of your hospital and how do you think it differs from the specialty hospitals? Percent revenues from Medicare, Medicaid, private insurance, managed care, uninsured? Please provide statistics for last 4 years.
- 12. What are your uncompensated care charges (bad debt and charity) as a percent of gross revenues? How do you think it compares to that of the specialty hospitals? Has your percentage changed much since the establishment of the specialty hospitals? Please provide statistics for last 4 years.

#### **COMPETITION FOR MEDICAL STAFF**

- 13. Have you (or other local hospitals) lost any key medical staff to the specialty hospitals? If so, why did they leave to go work in the specialty hospitals?
- 14. Have you made any attempts to keep medical staff from relocating to the specialty hospitals? What did you do? Expand physician admitting privileges? Open up more operating rooms? Raise nurse salaries?

#### **COMPETITIVE ADVANTAGES & DISADVANTAGES**

- 15. Do you believe the specialty hospitals have any competitive advantages over your (or other local) hospitals? What are they? Easier patient access to care? Less uncompensated care? Newer facility? Better location? More aggressive marketing?
- 16. Do you believe that the specialty hospitals are less (more) costly than your hospital in treating certain kinds of patients? If so, why? Shorter stays? Different nursing complements? Narrower scope of services?

#### **COMMUNITY BENEFITS**

- 17. Does your facility pay any taxes: profits, property? If so, please provide information on the amount and type of taxes you pay for the last 4 years?
- 18. Can you describe other community benefits, besides taxes and uncompensated care, that you provide?

Thank you for your time and for providing key pieces of data critical to our evaluation.

#### INTERVIEW PROTOCOL: MEDICAL DIRECTOR, COMPETITOR HOSPITAL (11/30/04)

**Purpose:** The purpose of this interview is to gain a better understanding of how your hospital monitors and assures good quality of care in the market. After a brief description of the types of inpatients treated in your hospital, we seek information on the quality monitoring systems and care processes the hospital has implemented. We also are interested in patient satisfaction and comparisons of quality and satisfaction with specialty hospitals.

#### PATIENT CHARACTERISTICS

1. What are the primary diagnoses/conditions treated in this hospital? How about for Medicare patients? How does your case mix differ from the specialty hospitals?

#### **QUALITY MONITORING SYSTEMS**

2. What kinds of reports do you see on quality, safety or satisfaction with care? How often do reports come out? How do you use these types of information to improve quality of care?

#### PATIENT CARE PROCESSES

- 3. What percent of inpatients are admitted on an elective basis? How many unscheduled surgeries are performed during a typical week? What kinds? How many of these surgeries are performed at night?
- 4. If a patient develops a clinical condition for which your medical staff lacks the expertise, what happens? Will other specialists come and treat the patient at this hospital or do you usually transfer the patient out? Where do you transfer patients most often?
- 5. How are physicians involved in quality and safety efforts in this hospital? Please provide examples of their roles on quality and safety committees.
- 6. What type of physician coverage is available in the hospital at night and on the weekends? How long does it take to get a physician to come to the hospital on call if necessary?

#### **PATIENT SATISFACTION**

7. Do you contract with an outside firm to conduct satisfaction surveys and analyze the data? What information do you have on patient satisfaction?

#### **QUALITY COMPARISONS**

- 8. As you know, some believe specialty hospitals can provide higher quality care at lower cost relative to community general hospitals. From your perspective, what might enable specialty hospitals to achieve better quality? What might enable specialty hospitals to have lower costs? Do you believe the specialty hospital in your community provides high quality care to its inpatients?
- 9. Is there anything else about specialty hospitals and their quality of care you think it would be important for our research team to know?

### APPENDIX 3 IRS FORM 990

# Form **990**

Return of Organization Exempt From Income Tax
Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except black lung benefit trust or private foundation)

OMB No. 1545-0047

	al Reven	the Treasury ue Service  The organization may have to use a copy of this return to satisfy state	e reporting requirements. Inspection
A F	or the	e 2004 calendar year, or tax year beginning , 2004, and en	ding , 20
-		pplicable: Please C Name of organization use IRS	D Employer identification number
Address change  Name change  Initial return		nange print or type. Number and street (or P.O. box if mail is not delivered to street address) R	com/suite E Telephone number
F	nal retu	Specific Instruc-	F Accounting method: ☐ Cash ☐ Accrual ☐ Other (specify) ▶
400000		Section 501/0//3) organizations and 4947/0/(1) noneyempt charitable H 6	and I are not applicable to section 527 organizations.
	ppiiouii	trusts must attach a completed Schedule A (Form 990 or 990-EZ).	a) Is this a group return for affiliates? Yes No
G W	/ebsite		b) If "Yes," enter number of affiliates   Are all affiliates included?
J O	rganiz	ation type (check only one) ▶ ☐ 501(c) ( ) ◄ (insert no.) ☐ 4947(a)(1) or ☐ 527	(If "No," attach a list. See instructions.)
K Check here ► ☐ if the organization's gross receipts are normally not more than \$25,000. The organization need not file a return with the IRS; but if the organization received a Form 990 Package organization organization.			d) Is this a separate return filed by an organization covered by a group ruling? Yes No
in	the m	ail, it should file a return without financial data. Some states require a complete return.	choop and the contract of
		N	Check ► ☐ if the organization is not required to attach Sch. B (Form 990, 990-EZ, or 990-PF).
_	_	receipts: Add lines 6b, 8b, 9b, and 10b to line 12	
Pa	rt I	Revenue, Expenses, and Changes in Net Assets or Fund Balance	s (See page 18 of the instructions.)
	1	Contributions, gifts, grants, and similar amounts received:	
	a	Direct public support	
	b	Indirect public support	
	С	Government contributions (grants)	1000000
		Total (add lines 1a through 1c) (cash \$ noncash \$	) . 1d
	2	Program service revenue including government fees and contracts (from Part VII	, line 93) 2
		Membership dues and assessments	3
	4	Interest on savings and temporary cash investments	4
Revenue	5	Dividends and interest from securities	5
		Gross rents	
		Less: rental expenses	
		Net rental income or (loss) (subtract line 6b from line 6a)	6c
	7	Other investment income (describe	) 7
		Gross amount from sales of assets other  (A) Securities (B) Of	her
e ve	oa	than inventory	
~	h	Less: cost or other basis and sales expenses. 8b	
		Gain or (loss) (attach schedule)	
		Net gain or (loss) (combine line 8c, columns (A) and (B))	8d
	9	Special events and activities (attach schedule). If any amount is from gaming, check h	ere 🕨 🗆
		Gross revenue (not including \$ of	
	а	contributions reported on line 1a)	1988
	h	Less: direct expenses other than fundraising expenses . 9b	
		Net income or (loss) from special events (subtract line 9b from line 9a)	9c
	100	Gross sales of inventory, less returns and allowances   10a	
		Less: cost of goods sold	
		Gross profit or (loss) from sales of inventory (attach schedule) (subtract line 10b from	line 10a) 10c
	11	Other revenue (from Part VII, line 103)	11
	12	Total revenue (add lines 1d, 2, 3, 4, 5, 6c, 7, 8d, 9c, 10c, and 11)	12
_			13
w	13	Program services (from line 44, column (B))	14
nse	14	Management and general (from line 44, column (C))	15
Expenses	15	Fundraising (from line 44, column (D))	16
ũ	16	Payments to affiliates (attach schedule)	17
-	17	Total expenses (add lines 16 and 44, column (A))	10
ets	18	Excess or (deficit) for the year (subtract line 17 from line 12)	10
Assets	19	Net assets or fund balances at beginning of year (from line 73, column (A))	
Net	20	Other changes in net assets or fund balances (attach explanation)	
	21	Net assets or fund balances at end of year (combine lines 18, 19, and 20) .	21

	not include amounts reported on line 6b, 8b, 9b, 10b, or 16 of Part I.		(A) Total	(B) Program services	(C) Management and general	(D) Fundraising
Gran	nts and allocations (attach schedule)					
(cash	n \$ noncash \$)	22				
	cific assistance to individuals (attach schedule)	23				
Bene	efits paid to or for members (attach schedule).	24			PERSONAL PROPERTY.	STREET,
Con	npensation of officers, directors, etc	25				
Othe	er salaries and wages	26				
Pen	sion plan contributions	27				
Othe	er employee benefits	28				
Pay	roll taxes , , , , , , , , ,	29				
	fessional fundraising fees	30				
	ounting fees	31				
100000	al fees	32				
	pplies	33				
	phone					
	tage and shipping	35				
	cupancy					1000
	ipment rental and maintenance	37				
	ting and publications	39				
	rel	40				
	ferences, conventions, and meetings .	41				
	rest	42				
	reciation, depletion, etc. (attach schedule)	43a				
	r expenses not covered above (itemize): a	43b				
		43c			7	
		43d				
		43e			Name of the second second	
Total comp	functional expenses (add lines 22 through 43). Organizations letting columns (B)-(D), carry these totals to lines 13—15.  sts. Check  (ine 3) if you are following SC	43e 44 P 98-2.	duciolos policitatio	n reported in (R) Pr	naram saninas?	Nac □
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### Part IV Balance Sheets (See page 25 of the instructions.)

Note:	Where required, attached schedules and amounts within the description column should be for end-of-year amounts only.	(A) Beginning of year		(B) End of year
45	Cash—non-interest-bearing		45	
46	Savings and temporary cash investments		46	
47a	Accounts receivable			
b	Less: allowance for doubtful accounts . 47b		47c	
48a	Pledges receivable		SHOP	
b	Less: allowance for doubtful accounts . 48b	REIGHT HELD	48c	
49	Grants receivable		49	
50	Receivables from officers, directors, trustees, and key employees (attach schedule)		50	
51a	Other notes and loans receivable (attach schedule)			
b	Less: allowance for doubtful accounts . 51b		51c	
52	Inventories for sale or use		52	
53	Prepaid expenses and deferred charges		53	
54	Investments—securities (attach schedule) • Cost C FMV		54	
55a	Investments—land, buildings, and equipment: basis			
b	Less: accumulated depreciation (attach		EE-	
3550	schedule)		55c	
	Investments—other (attach schedule)	4411	36	
200	Land, buildings, and equipment: basis . 57a			
b	Less: accumulated depreciation (attach		57c	
	scriodale)		58	
58	Other assets (describe ►)			
59	Total assets (add lines 45 through 58) (must equal line 74)		59	
60	Accounts payable and accrued expenses		60	
61	Grants payable		61	
62	Deferred revenue		62	
63	Loans from officers, directors, trustees, and key employees (attach		STATE OF	
00	schedule)		63	
64a	Tax-exempt bond liabilities (attach schedule)		64a	
	Mortgages and other notes payable (attach schedule)		64b	
65	Other liabilities (describe >)		65	
66	Total liabilities (add lines 60 through 65)		66	
Org	anizations that follow SFAS 117, check here ▶ □ and complete lines			
67	67 through 69 and lines 73 and 74. Unrestricted		67	
68	Temporarily restricted		68	
69	Permanently restricted		69	
	anizations that do not follow SFAS 117, check here ▶ ☐ and		100	
org	complete lines 70 through 74.			
70	Capital stock, trust principal, or current funds		70	
71	Paid-in or capital surplus, or land, building, and equipment fund .		71	
72	Retained earnings, endowment, accumulated income, or other funds		72	
73	Total net assets or fund balances (add lines 67 through 69 or lines 70 through 72;			
	column (A) must equal line 19; column (B) must equal line 21)		73	
74	Total liabilities and net assets / fund balances (add lines 66 and 73)		74	

Form 990 is available for public inspection and, for some people, serves as the primary or sole source of information about a particular organization. How the public perceives an organization in such cases may be determined by the information presented on its return. Therefore, please make sure the return is complete and accurate and fully describes, in Part III, the organization's programs and accomplishments.

75	Did any officer, director, trustee, or key employee receive aggregate compensation of more than \$100,000 from your organization and all related organizations, of which more than \$10,000 was provided by the related organizations?	☐ Yes	□ No
	If "Yes," attach schedule—see page 28 of the instructions.		

Form **990** (2004)

	990 (2004)			age 3
Pai	t VI Other Information (See page 28 of the instructions.)	T ===	Yes	No
76	Did the organization engage in any activity not previously reported to the IRS? If "Yes," attach a detailed description of each activity.	76		
77	Were any changes made in the organizing or governing documents but not reported to the IRS?	77	and the same	10000
	If "Yes," attach a conformed copy of the changes.	70-	92393	30050
	Did the organization have unrelated business gross income of \$1,000 or more during the year covered by this return?	78a 78b		-
	If "Yes," has it filed a tax return on Form 990-T for this year?	79		-
79	Was there a liquidation, dissolution, termination, or substantial contraction during the year? If "Yes," attach a statement	79	ration.	Section 1
	Is the organization related (other than by association with a statewide or nationwide organization) through common membership, governing bodies, trustees, officers, etc., to any other exempt or nonexempt organization?	80a	SECOND SECOND	100000
	If "Yes," enter the name of the organization ▶ and check whether it is □ exempt or □ nonexempt.			
	Enter direct and indirect political expenditures. See line 81 instructions	041	TO RE	Sec.
	Did the organization file Form 1120-POL for this year?	81b		
	Did the organization receive donated services or the use of materials, equipment, or facilities at no charge or at substantially less than fair rental value?	82a	PARTIES .	THE COLUMN
b	If "Yes," you may indicate the value of these items here. Do not include this amount as revenue in Part I or as an expense in Part II. (See instructions in Part III.).			
83a	Did the organization comply with the public inspection requirements for returns and exemption applications?	83a		
	Did the organization comply with the disclosure requirements relating to quid pro quo contributions?	83b		
84a	Did the organization solicit any contributions or gifts that were not tax deductible?	84a	NAME OF TAXABLE PARTY.	
b	If "Yes," did the organization include with every solicitation an express statement that such contributions	200	200	
	or gifts were not tax deductible?	84b		-
	501(c)(4), (5), or (6) organizations. a Were substantially all dues nondeductible by members?	85a	_	-
b	Did the organization make only in-house lobbying expenditures of \$2,000 or less?	85b	19900.00	19000000
	If "Yes" was answered to either 85a or 85b, <b>do not</b> complete 85c through 85h below unless the organization received a waiver for proxy tax owed for the prior year.			
C	Dues, assessments, and similar amounts from members			BEAG.
d	Section 162(e) lobbying and political expenditures			
е	Aggregate nondeductible amount of section 6033(e)(1)(A) dues notices 85e			
f	Taxable amount of lobbying and political expenditures (line 85d less 85e)	NOTES:		1995
g		85g		-
h	If section 6033(e)(1)(A) dues notices were sent, does the organization agree to add the amount on line 85f to its reasonable estimate of dues allocable to nondeductible lobbying and political expenditures for the following tax year?	85h		
86	501(c)(7) orgs. Enter: a Initiation fees and capital contributions included on line 12.	0.520		100
	Gross receipts, included on line 12, for public use of club facilities			
87	501(c)(12) orgs. Enter: a Gross income from members or shareholders 87a	11266		Bern
	Gross income from other sources. (Do not net amounts due or paid to other	1		
	sources against amounts due or received from them.)			
88	At any time during the year, did the organization own a 50% or greater interest in a taxable corporation or partnership, or an entity disregarded as separate from the organization under Regulations sections	2363		
	301.7701-2 and 301.7701-3? If "Yes," complete Part IX.	88		
89a	501(c)(3) organizations. Enter: Amount of tax imposed on the organization during the year under: section 4911 ▶; section 4912 ▶; section 4955 ▶			
b	501(c)(3) and 501(c)(4) orgs. Did the organization engage in any section 4958 excess benefit transaction			
	during the year or did it become aware of an excess benefit transaction from a prior year? If "Yes," attach a statement explaining each transaction	89b		L
	Enter: Amount of tax imposed on the organization managers or disqualified persons during the year under sections 4912, 4955, and 4958			
	Enter: Amount of tax on line 89c, above, reimbursed by the organization			- 18
90a	List the states with which a copy of this return is filed ▶			
	Number of employees employed in the pay period that includes March 12, 2004 (See instructions.)			
91	The books are in care of ▶			
92	Located at ► ZIP + 4 ►  Section 4947(a)(1) nonexempt charitable trusts filling Form 990 in lieu of Form 1041—Check here, and enter the amount of tax-exempt interest received or accrued during the tax year ►   92			▶ □
_	and only the another of the ordering mercanic and a secretary are the four to the fourth	Form	990	(2004)

Part	-	Analysis of Income-Producing	Activities (See pa	age 33 of the i	nstructions.	)	Page 6
	17 27 37 10	r gross amounts unless otherwise		usiness income		tion 512, 513, or 514	(E)
indica		gross amounts unless otherwise	(A)	(B)	(C)	(D)	Related or exempt function
		am service revenue:	Business code	Amount	Exclusion code	Amount	income
а.		s depois services supplied and services supplied to the control of					
b .							
С.							
d.							
e	Arc on		_				
		care/Medicaid payments					
		and contracts from government ager					
		pership dues and assessments				-	
		st on savings and temporary cash investre ends and interest from securities	CONTROL OF THE PARTY OF THE PAR				
		ental income or (loss) from real esta	MICREMOVED STREET	STORY WEST STORY	MARKATAN STATE	DESCRIPTION OF THE PARTY OF THE	Desiration of the latest of th
		financed property					
		ebt-financed property	· ·				
		ntal income or (loss) from personal prop	and the same				
		investment income		The second of the second			
100	Gain o	r (loss) from sales of assets other than inve	entory				
101	Net in	ncome or (loss) from special events			100		
102	Gross	s profit or (loss) from sales of inventor	ory	4,34,775			
103	Other	revenue: a	34				
b .							
С.							
d.							
е.	0 1 1	1-1 (-111 (D) (D)1 (E)			STANTAGE SEN	1	
		otal (add columns (B), (D), and (E)) . (add line 104, columns (B), (D), and	(F))		HORSE STREET,	<b>&gt;</b>	
		105 plus line 1d, Part I, should equa		12, Part I.			
Part '	VIII	Relationship of Activities to the	Accomplishment of	f Exempt Purpo	oses (See pa	ge 34 of the in:	structions.)
Line I	No.	Explain how each activity for which inc	come is reported in colu	ımn (E) of Part VII	contributed in	portantly to the	accomplishment
•	_	of the organization's exempt purposes	(other than by providing	g funds for such	ourposes).		
	_				at the second		
	-					X 2000 1	
	-		7,4 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -				
Part	X	Information Regarding Taxable S	Subsidiaries and Dis	regarded Entition	es (See page	34 of the instru	ctions.)
·		(A)	(B)	(C)		(D)	(E) End-of-year
	Name	e, address, and EIN of corporation, artnership, or disregarded entity	Percentage of ownership interest	Nature of a	ctivities	Total income	assets
		, and the same of	%	Garage Research			
			%	11 12 1		A francisco a an	
			%	- 11 1967			
			%				
Part	X	Information Regarding Transfers A	Associated with Perso	onal Benefit Con	tracts (See page	age 34 of the ins	tructions.)
(a)	Did the	e organization, during the year, receive any fur	nds, directly or indirectly, to	pay premiums on a	personal benefit	contract? .	Yes No
(b)	Did th	ne organization, during the year, pay	premiums, directly o	r indirectly, on a	personal ber	nefit contract?	
Note		Yes" to (b), file Form 8870 and For				land to the l	and of my lenguing
	a	Inder penalties of perjury, I declare that I have ond belief, it is true, correct, and complete. Dec	examined this return, includ claration of preparer (other	ing accompanying so than officer) is based	on all information	on of which prepare	has any knowledge
Pleas					1		
Sign		Signature of officer	THE RESERVE OF THE PARTY OF THE		Г	Date	
Here		Signature of officer					
		Type or print name and title.					
	- 1	The or have those and their		D-4-	Check if	December COM of	mini /Pao Con Inst 1

38

Preparer's signature Firm's name (or yours if self-employed), address, and ZIP + 4

Paid Preparer's Use Only

Check if self-employed ▶ □

Phone no. ▶ (

Preparer's SSN or P'TIN (See Gen. Inst. W)

Form **990** (2004)

Date

### SCHEDULE A

(Form 990 or 990-EZ)

### Organization Exempt Under Section 501(c)(3)

(Except Private Foundation) and Section 501(e), 501(f), 501(k), 501(n), or Section 4947(a)(1) Nonexempt Charitable Trust

501(n), or Section 4947(a)(1) Nonexempt Charitable Trust
Supplementary Information—(See separate instructions.)

2004

OMB No. 1545-0047

Department of the Treasury Internal Revenue Service Name of the organization

▶ MUST be completed by the above organizations and attached to their Form 990 or 990-EZ

	Compensation of the Five High (See page 1 of the instructions.	List each one. If there are	e none, enter "	None.")	
(a) Name	and address of each employee paid more than \$50,000	(b) Title and average hours per week devoted to position	(c) Compensation	(d) Contributions to employee benefit plans & deferred compensation	(e) Expense account and othe allowances
				deterred compensation	allowalloss
				501	
otal numb	per of other employees paid over				
Part II	Compensation of the Five High	est Paid Independent C	Contractors for	Professional Se	ervices
	(See page 2 of the instructions. Lie		The second second		
(a) N	lame and address of each independent contracto	r paid more than \$50,000	( <b>b</b> ) Type	of service	(c) Compensation
	er of others receiving over \$50,000 for				

Par					
70	t III	Statements About Activities (See page 2 of the instructions.)		Yes	No
1	atte or i	ing the year, has the organization attempted to influence national, state, or local legislation, including any impt to influence public opinion on a legislative matter or referendum? If "Yes," enter the total expenses paid neutred in connection with the lobbying activities   (Must equal amounts on line 38, tVI-A, or line I of Part VI-B.)	1		
	org	anizations that made an election under section 501(h) by filling Form 5768 must complete Part VI-A. Other anizations checking "Yes" must complete Part VI-B AND attach a statement giving a detailed description of lobbying activities.			
2	sub with own	ing the year, has the organization, either directly or indirectly, engaged in any of the following acts with any stantial contributors, trustees, directors, officers, creators, key employees, or members of their families, or a nay taxable organization with which any such person is affiliated as an officer, director, trustee, majority ner, or principal beneficiary? (If the answer to any question is "Yes," attach a detailed statement explaining the isactions.)			
а	Sal	e, exchange, or leasing of property?	2a		
b		ding of money or other extension of credit?	2b		
С		nishing of goods, services, or facilities?	2c		
d	Pay	ment of compensation (or payment or reimbursement of expenses if more than \$1,000)?	2d		_
е		nsfer of any part of its income or assets?	2e		- 23
3a		you make grants for scholarships, fellowships, student loans, etc.? (If "Yes," attach an explanation of how	За		
		determine that recipients qualify to receive payments.)	3b		
		you have a section 403(b) annuity plan for your employees?			
48		the use or distribution of funds?	4a		
b		you provide credit counseling, debt management, credit repair, or debt negotiation services?	4b		
Pai	t IV	Reason for Non-Private Foundation Status (See pages 3 through 6 of the instructions.)			
The	orga	nization is not a private foundation because it is: (Please check only ONE applicable box.)			
5		A church, convention of churches, or association of churches. Section 170(b)(1)(A)(i).			
6		A school. Section 170(b)(1)(A)(ii). (Also complete Part V.)			
7		A hospital or a cooperative hospital service organization. Section 170(b)(1)(A)(iii).			
8		A Federal, state, or local government or governmental unit. Section 170(b)(1)(A)(v).			
9		A medical research organization operated in conjunction with a hospital. Section 170(b)(1)(A)(iii). Enter the hosp and state			
10		An organization operated for the benefit of a college or university owned or operated by a governmental unit. Sect (Also complete the Support Schedule in Part IV-A.)			
11a		An organization that normally receives a substantial part of its support from a governmental unit or from the gene 170(b)(1)(A)(vi). (Also complete the <b>Support Schedule</b> in Part IV-A.)	ai pub	iic. oe	Ction
11b 12		A community trust. Section 170(b)(1)(A)(vi). (Also complete the Support Schedule in Part IV-A.)  An organization that normally receives: (1) more than 335% of its support from contributions, membership receipts from activities related to its charitable, etc., functions—subject to certain exceptions, and (2) no mo its support from gross investment income and unrelated business taxable income (less section 511 tax) from but by the organization after June 30, 1975. See section 509(a)(2). (Also complete the Support Schedule in Part I	re than sinesse	ո 33⅓	% of
13		An organization that is not controlled by any disqualified persons (other than foundation managers) and supp described in: (1) lines 5 through 12 above; or (2) section 501(c)(4), (5), or (6), if they meet the test of section 509(a)(3).)	on 509	ganiza 9(a)(2).	tions (See
		Provide the following information about the supported organizations. (See page 5 of the instructions.			
		(a) Name(s) of supported organization(s) (b) Line from	numb abov		
				_	
				-	
14		An organization organized and operated to test for public safety. Section 509(a)(4). (See page 5 of the instruct	ions.)		

	You may use the worksheet in the instruction		om the accrual t	o the cash metho	od of accour	nurig.	( ) T · · ·
	ndar year (or fiscal year beginning in)		(b) 2002	(c) 2001	(d) 200	0	(e) Total
5	Gifts, grants, and contributions received. (Do						
	not include unusual grants. See line 28.).						
6	Membership fees received						
7	Gross receipts from admissions, merchandise sold or services performed, or furnishing of facilities in any activity that is related to the organization's charitable, etc., purpose						
8	Gross income from interest, dividends, amounts received from payments on securities loans (section 512(a)(5)), rents, royalties, and unrelated business taxable income (less section 511 taxes) from businesses acquired by the organization after June 30, 1975						
9	Net income from unrelated business activities not included in line 18						
20	Tax revenues levied for the organization's benefit and either paid to it or expended on its behalf.						
21	The value of services or facilities furnished to the organization by a governmental unit without charge. Do not include the value of services or facilities generally furnished to the public without charge						
22	Other income. Attach a schedule. Do not include gain or (loss) from sale of capital assets						
23	Total of lines 15 through 22						
24	Line 23 minus line 17						
						200	
25	Enter 1% of line 23					260	New York Parket
25	Organizations described on lines 10 or 11	a Enter 2% o	f amount in colu	mn (e), line 24 .	>	26a	
26 b	Organizations described on lines 10 or 11 Prepare a list for your records to show the n governmental unit or publicly supported orga amount shown in line 26a. Do not file this list	ame of and amous nization) whose to with your return.	nt contributed by tal gifts for 2000 Enter the total of	each person (oth through 2003 exc all these excess ar	ner than a eeded the mounts	26a 26b 26c	
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Schedule A (Form 990 or 990-EZ) 2004

Private School Questionnaire (See page 7 of the instructions.) Part V (To be completed ONLY by schools that checked the box on line 6 in Part IV) Yes No Does the organization have a racially nondiscriminatory policy toward students by statement in its charter, bylaws, 29 29 Does the organization include a statement of its racially nondiscriminatory policy toward students in all its brochures, catalogues, and other written communications with the public dealing with student admissions, 30 Has the organization publicized its racially nondiscriminatory policy through newspaper or broadcast media during the period of solicitation for students, or during the registration period if it has no solicitation program, in a way 31 that makes the policy known to all parts of the general community it serves? . . . If "Yes," please describe; if "No," please explain. (If you need more space, attach a separate statement.) ..... 32 Does the organization maintain the following: 32a a Records indicating the racial composition of the student body, faculty, and administrative staff? . . . . . b Records documenting that scholarships and other financial assistance are awarded on a racially nondiscriminatory 32b c Copies of all catalogues, brochures, announcements, and other written communications to the public dealing 32c 32d d Copies of all material used by the organization or on its behalf to solicit contributions? . If you answered "No" to any of the above, please explain. (If you need more space, attach a separate statement.) 33 Does the organization discriminate by race in any way with respect to: 33a 33b 33c c Employment of faculty or administrative staff? . . . . . . . . 33d d Scholarships or other financial assistance? . . . . 33e 33f f Use of facilities? . . . . . . . . . . . . . . . 33g 33h h Other extracurricular activities?. . . . . . . . . If you answered "Yes" to any of the above, please explain. (If you need more space, attach a separate statement.) 34a 34a Does the organization receive any financial aid or assistance from a governmental agency? . . . . . . 34b b Has the organization's right to such aid ever been revoked or suspended? . . . . . . . . . . . . . If you answered "Yes" to either 34a or b, please explain using an attached statement. Does the organization certify that it has complied with the applicable requirements of sections 4.01 through 4.05 of Rev. Proc. 75-50, 1975-2 C.B. 587, covering racial nondiscrimination? If "No," attach an explanation 35

Par	t VI-A Lobbying Expenditures by Ele (To be completed ONLY by an	ecting Public (	zation that filed	Form 5768)		
Chec	k ▶ a ☐ if the organization belongs to an affilia	ted group. Che	ck ▶ b ☐ if y	ou checked "a" a	nd "limited control"	200
	Limits on Lobbyin				(a) Affiliated group totals	(b) To be completed for ALL electing organizations
	(The term "expenditures" mean		75 TAPACON TAX 197	36		Organizations
36	Total lobbying expenditures to influence public			37		
37	Total lobbying expenditures to influence a legis		t lobbying)	38		
8	Total lobbying expenditures (add lines 36 and 3		* * * * * *	39	75	
9	Other exempt purpose expenditures			40		
0	Total exempt purpose expenditures (add lines 3 Lobbying nontaxable amount. Enter the amount					
11		bbying nontaxa				
	Not over \$500,000 20% (			)		
	Over \$500,000 but not over \$1,000,000 . \$100,0	00 plus 15% of th	ne excess over \$50	00,000		
	Over \$1,000,000 but not over \$1,500,000 . \$175,0	00 plus 10% of the	e excess over \$1,0	00,000 } 41	THE RESERVE TO THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW	A STATE OF THE PARTY OF
	Over \$1,500,000 but not over \$17,000,000. \$225,0	00 plus 5% of the	excess over \$1,5	00,000		
	막았다면 어린 경에 가를 하는 해 있어 가면서 그렇게 그렇게 그렇게 그렇게 그렇게 그렇게 그렇게 되었다면 살아야?			/ 42		
42	Grassroots nontaxable amount (enter 25% of li			43		
43	Subtract line 42 from line 36. Enter -0- if line 4:			44		
44	Subtract line 41 from line 38. Enter -0- if line 4	is more than iir	le 38,	1000		
	Caution: If there is an amount on either line 43	or line 44, you n	nust file Form 472	20.		
	Calendar year (or	(a)	(b)	(c)	(d)	(e)
	fiscal year beginning in) ▶	2004	2003	2002	2001	Total
45	Lobbying nontaxable amount					
46	Lobbying ceiling amount (150% of line 45(e))					
47	Total lobbying expenditures					
48	Grassroots nontaxable amount	INCOME AND DESCRIPTION	Succession of the Control			
49	Grassroots ceiling amount (150% of line 48(e))				<b>国政党</b>	
50	Grassroots lobbying expenditures					
Pa	t VI-B Lobbying Activity by Nonelec	ting Public C	harities			
	(For reporting only by organiza					ne instructions
Duri	ng the year, did the organization attempt to influ	ence national, st	ate or local legisl	lation, including	any Yes No	Amount
	npt to influence public opinion on a legislative n	natter or referend	um, through the	use of:		Section 2 to the last
atte	Volunteers					
а	Paid staff or management (Include compensati		eported on lines	c through h.).		Chicago and Anni Chicago and
a b			* * * * * *		36 V	
a b c	Media advertisements					
a b c d	Media advertisements					
a b c d	Media advertisements	ents				
a b c d e f	Media advertisements.  Mailings to members, legislators, or the public Publications, or published or broadcast statem Grants to other organizations for lobbying purpose.	ents				
a b c d e f	Media advertisements.  Mailings to members, legislators, or the public Publications, or published or broadcast statem Grants to other organizations for lobbying purp Direct contact with legislators, their staffs, gov	ents	or a legislative b	ody means		
a b c d e f	Media advertisements.  Mailings to members, legislators, or the public Publications, or published or broadcast statem Grants to other organizations for lobbying purpose.	ents	or a legislative b	means		

### Schedule A (Form 990 or 990-EZ) 2004 Part VII Information Reg Information Regarding Transfers To and Transactions and Relationships With Noncharitable Exempt Organizations (See page 11 of the instructions.)

1 Did	the reporting organ	ization directly or i	ndirectly engage in any of the	e following with any other organization de tion 527, relating to political organizations	escribed ?	in se	ction
a Tran	nefere from the reno	erting organization t	o a noncharitable exempt org	anization of:		Yes	No
		iting organization t	o a nononamable exempt - 5		51a(i)		
	Cash Other assets				a(ii)	_	_
	er transactions:			President Company of the Company of	b(i)		
			noncharitable exempt organiz	ation			_
(ii)	Purchases of asset	ts from a noncharit	able exempt organization,		b(ii)	_	
(iii)	Rental of facilities,	equipment, or other	er assets		b(iii)		_
(iv)	Reimbursement an	rangements			b(iv)	-	—
(v)	Loans or loan guar	rantees			b(v)		_
(vi)	Performance of se	rvices or members	nip or fundraising solicitations		b(vi)		_
c Sha	aring of facilities, equ	uipment, mailing lis	ts, other assets, or paid empl	oyees	С		
d If th	ne answer to any of t	he above is "Yes,"	complete the following schedu	le. Column (b) should always show the fair the organization received less than fair nods, other assets, or services received:	market narket v	value value i	of the n any
(a)	(b)		(c)	(d)			
Line no.	Amount involved	Name of noncl	naritable exempt organization	Description of transfers, transactions, and sh	naring arm	angeme	ents
	1						
_							
	-						_
						_	_
_							
_		1 12					
des	the organization dire scribed in section 50 Yes," complete the	01(c) of the Code (d	other than section 501(c)(3)) o		☐ Yes	s [	] No
	(a)		(b)	(c) Description of relationship	n		
	Name of organization	ation	Type of organization	Description of relationship	Ρ.		
							_
				Schedule A (For	m 990 or	990-E	Z) 2004

### Schedule B (Form 990, 990-EZ, or 990-PF)

Department of the Treasury Internal Revenue Service

### **Schedule of Contributors**

Supplementary Information for line 1 of Form 990, 990-EZ, and 990-PF (see instructions)

OMB No. 1545-0047

2004

Name of organization		Employer racriameans rams -
Organization type (chec	k one):	
Filers of:	Section:	
Form 990 or 990-EZ	☐ 501(c)( ) (enter number) organization	
	4947(a)(1) nonexempt charitable trust not treate	d as a private foundation
	☐ 527 political organization	
Form 990-PF	501(c)(3) exempt private foundation	
	☐ 4947(a)(1) nonexempt charitable trust treated as	a private foundation
	☐ 501(c)(3) taxable private foundation	
	filing Form 990, 990-EZ, or 990-PF that received, during y one contributor. (Complete Parts I and II.)	the year, \$5,000 or more (in money or
Special Rules—		
under sections 50	(c)(3) organization filing Form 990, or Form 990-EZ, that 09(a)(1)/170(b)(1)(A)(vi) and received from any one contribution 2% of the amount on line 1 of these forms. (Complet	itor, during the year, a contribution of the
during the year, a	(c)(7), (8), or (10) organization filing Form 990, or Form 99 ggregate contributions or bequests of more than \$1,000 or educational purposes, or the prevention of cruelty to	for use exclusively for religious, charitable,
during the year, s not aggregate to the year for an ex	(c)(7), (8), or (10) organization filing Form 990, or Form 990 ome contributions for use exclusively for religious, charit more than \$1,000. (If this box is checked, enter here the cclusively religious, charitable, etc., purpose. Do not companization because it received nonexclusively religious, classically controlled to the controlled the controlled to the controlled t	able, etc., purposes, but these contributions did total contributions that were received during solete any of the Parts unless the <b>General Rule</b>
990-EZ, or 990-PF), but	that are not covered by the General Rule and/or the Spec they <b>must</b> check the box in the heading of their Form 99 sey do not meet the filing requirements of Schedule B (Fo	0, Form 990-EZ, or on line 2 of their Form
	Cot No 20612V	Schedule B (Form 990, 990-EZ, or 990-PF) (2004)

Schedule B	(Form 990, 990-EZ, or 990-PF) (2004)		Page of of Part I
Name of o	organization	Em	ployer identification number
Part I	Contributors (See Specific Instructions.)		
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
_		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)

Schedule B (Form 990, 990-EZ, or 990-PF) (2004)

	(Form 990, 990-EZ, or 990-PF) (2004) organization	Em	Page of of Part I
Part I	Contributors (See Specific Instructions.)		<u> </u>
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
_		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
_		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
11		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
N		\$	Person Payroll Noncash  (Complete Part II if there is a noncash contribution.)

	(Form 990, 990-EZ, or 990-PF) (2004)	F	Page of of Part I
Name of c	organization	Em	nover identification number
Part I	Contributors (See Specific Instructions.)		
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
_		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
-		\$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a) No.	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		. \$	Person Payroll Noncash (Complete Part II if there is a noncash contribution.)
(a)	(b) Name, address, and ZIP + 4	(c) Aggregate contributions	(d) Type of contribution
		. \$	Person Payroll Complete Part II if there is a noncash contribution.)

Page \_\_\_\_ of \_\_\_ of Part II
Employer identification number

-1 11-		(c)	(d)
a) No. from Part I	(b) Description of noncash property given	FMV (or estimate) (see instructions)	(d) Date received
			E E
	***************************************	E CHINA DI TI	
		\$	
n) No. from Part I	(b) Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
_		Mary Control	
		\$	
a) No.	(b)	(c) FMV (or estimate)	(d) Date received
from Part I	Description of noncash property given	(see instructions)	Date received
		747	
		\$	
(a) No. from Part I	(b) Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
		\$	11
		Φ	
(a) No. from Part I	(b)  Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
_			
		\$	
(a) No.		(c)	(d)
from Part I	(b)  Description of noncash property given	FMV (or estimate) (see instructions)	Date received
		\$	

Page \_\_\_\_ of \_\_\_ of Part II
Employer identification number Schedule B (Form 990, 990-EZ, or 990-PF) (2004) Name of organization

Part II	Noncash Property (See Specific Instructions.)		
(a) No. from Part I	(b) Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
_		\$	111
(a) No. from Part I	(b)  Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
_		\$	
(a) No. from Part I	(b)  Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
_		\$	
(a) No. from Part I	(b) Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
		\$	
(a) No. from Part I	(b)  Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
		\$	
(a) No. from Part I	(b) Description of noncash property given	(c) FMV (or estimate) (see instructions)	(d) Date received
		\$	

Schedule B (Form 990, 990-EZ, or 990-PF) (2004)

Page \_\_\_\_ of \_\_\_ of Part III
Employer identification number

Part III	Exclusively religious, charitable, etc. aggregating more than \$1,000 for the	year. (Complete columns (a) through	(e) and the following line chay.)
	For organizations completing Part III, econtributions of \$1,000 or less for the	enter the total of exclusively religious year. (Enter this information once—	-see instructions.) • •
(a) No. from Part I	(b) Purpose of gift	(c) Use of gift	(d) Description of how gift is held
	Transferee's name, address, and Z	(e) Transfer of gift P + 4 Relationshi	p of transferor to transferee
(a) No. from Part I	(b) Purpose of gift	(c) Use of gift	(d) Description of how gift is held
	Transferee's name, address, and Z	(e) Transfer of gift  IP + 4 Relationsh	ip of transferor to transferee
(a) No.	(b)	(c) Use of gift	(d) Description of how gift is held
Part I	Purpose of gift	Use of gift	
	Transferee's name, address, and Z	(e) Transfer of gift CIP + 4 Relationsh	ip of transferor to transferee
4			
(a) No. from Part I	(b) Purpose of gift	(c) Use of gift	(d) Description of how gift is held
_			
	Transferee's name, address, and a	(e) Transfer of gift ZIP + 4 Relationsh	nip of transferor to transferee

Employer identification number

Part III	Exclusively religious, charitable, etc. aggregating more than \$1,000 for the	year. (Compl	ete columns (a) through	(e) and the following line entry.)
	For organizations completing Part III, contributions of \$1,000 or less for the	enter the total	al of exclusively religious	s, charitable, etc.,
(a) No. from Part I	(b) Purpose of gift		(c) Use of gift	(d) Description of how gift is held
	Transferee's name, address, and Z		(e) esfer of gift Relationshi	p of transferor to transferee
(a) No. from Part I	(b) Purpose of gift		(c) Use of gift	(d) Description of how gift is held
_				
	Transferee's name, address, and Z		(e) nsfer of gift Relationshi	p of transferor to transferee
(a) No. from Part I	(b) Purpose of gift		(c) Use of gift	(d) Description of how gift is held
_		************		
		Tra	(e) nsfer of gift	
	Transferee's name, address, and 2	1P + 4	Relationshi	ip of transferor to transferee
(a) No. from Part I	(b) Purpose of gift		(c) Use of gift	(d) Description of how gift is held
			(e) nsfer of gift	
l	Transferee's name, address, and 2	ZIP + 4	Relationsh	ip of transferor to transferee
				Schedule B (Form 990, 990-EZ, or 990-PF) (20

#### **General Instructions**

### Purpose of Form

Schedule B (Form 990, 990-EZ, or 990-PF) is used to provide information on contributions the organization reported on line 1 of its—

- · Form 990-PF, Return of Private Foundation,
- Form 990, Return of Organization Exempt From Income Tax,
- Form 990-EZ, Short Form Return of Organization Exempt
   From Income Tax

#### Who Must File Schedule B

All organizations must attach a completed Schedule B to their Form 990, 990-EZ, or 990-PF, unless they certify that they do not meet the filing requirements of this schedule by checking the proper box in the heading of their Form 990, Form 990-EZ, or on line 2 of Form 990-PF. See the instructions for Schedule B found in the separate instructions for those forms.

#### **Public Inspection**

Schedule B is:

- Open to public inspection for an organization that files Form
- Open to public inspection for a section 527 political organization that files Form 990 or Form 990-EZ, or
- For the other organizations that file Form 990 or Form 990-EZ, the names and addresses of contributors are not open to public inspection. All other information, including the amount of contributions, the description of noncash contributions, and any other information provided will be open to public inspection, unless it clearly identifies the contributor.

If an organization files a copy of Form 990, or Form 990-EZ, and attachments, with any state, it should not include its Schedule B in the attachments for the state, unless a schedule of contributors is specifically required by the state. States that do not require the information might inadvertently make the schedule available for public inspection along with the rest of the Form 990 or Form 990-EZ.

See the Instructions for Form 990 and Form 990-EZ, as well as the Instructions for Form 990-PF, for phone help information and the public inspection rules for those forms and their attachments.

### Contributors To Be Listed on Part I

A "contributor" (person) includes individuals, fiduciaries, partnerships, corporations, associations, trusts, and exempt organizations.

#### General Rule

Unless the organization is covered by one of the Special Rules below, it must list on Part I every contributor who, during the year, gave the organization directly or indirectly, money, securities, or any other type of property aggregating \$5,000 or more for the year. Complete Part II for a noncash contribution. To determine the \$5,000 or more amount, total all of the contributor's gifts only if they are \$1,000 or more for the year.

#### Special Rules

Section 501(c)(3) organizations that file Form 990 or Form 990-EZ. For an organization described in section 501(c)(3) that meets the 33%% support test of the Regulations under sections 509(a)(1)/170(b)(1)(A)(v) (whether or not the organization is otherwise described in section 170(b)(1)(A))—

List in Part I only those contributors whose contribution of \$5,000 or more is greater than 2% of the amount reported on

line 1d of Form 990 (or line 1 of Form 990-EZ) (Regulations section 1.6033-2(a)(2)(iii)(a)).

Example. A section 501(c)(3) organization, of the type described above, reported \$700,000 in total contributions, gifts, grants, and similar amounts received on line 1d of its Form 990. The organization is only required to list in Parts I and II of its Schedule B each person who contributed more than the greater of \$5,000 or 2% of \$700,000, that is, \$14,000. Thus, a contributor who gave a total of \$11,000 would not be reported in Parts I and II for this section 501(c)(3) organization. Even though the \$11,000 contribution to the organization was greater than \$5,000, it did not exceed \$14,000.

Section 501(c)(7), (8), or (10) organizations. For contributions to these social and recreational clubs, fraternal beneficiary and domestic fraternal societies, orders, or associations that were not for an exclusively religious, charitable, etc., purpose, list in Part I, each contributor who, during the year, contributed \$5,000 or more as described above under the General Rule.

For contributions or bequests to a section 501(c)(7), (8), or (10) organization received for use exclusively for religious, charitable, scientific, literary, or educational purposes, or the prevention of cruelty to children or animals (sections 170(c)(4), 2055(a)(3), or 2522(a)(3))—

List in Part I each contributor whose aggregate contributions for an exclusively religious, charitable, etc., purpose were more than \$1,000 during the year. To determine the more-than-\$1,000 amount, total all of a contributor's gifts for the year (regardless of amount). For a noncash contribution, complete Part II.

All section 501(c)(7), (8), or (10) organizations that listed an exclusively religious, charitable, etc., contribution on Part I or II must also complete Part III to—

- Provide further information on such contributions of more than \$1,000 during the year, and
- 2. Show the total amount received from such contributions that were for \$1,000 or less during the year.

However, if a section 501(c)(7), (8), or (10) organization did not receive a contribution of more than \$1,000 during the year for exclusively religious, charitable, etc., purposes, and consequently was not required to complete Parts I through III, it need only check the correct Special Rules box applicable to that organization on the front of Schedule B and enter, in the space provided, the total contributions it did receive during the year for an exclusively religious, charitable, etc., purpose.

### Specific Instructions

Note: You may duplicate Parts I through III if more copies of these Parts are needed. Number each page of each Part.

Part I. In column (a), identify the first contributor listed as No. 1 and the second contributor as No. 2, etc. Number consecutively. Show the contributor's name, address, aggregate contributions for the year, and the type of contribution.

If a contribution came directly from a "contributor," check the "Person" box. Check the "Payroll" box for indirect contributions; that is, employees' contributions forwarded by an employer. (If an employer withholds contributions from employees' pay and periodically gives them to the organization, report only the employer's name and address and the total amount given unless you know that a particular employee gave enough to be listed separately.)

For section 527 organizations that file a Form 8871, Political Organization Notice of Section 527 Status, the names and addresses of contributors that are not reported on Form 8872, Political Organization Report of Contributions and Expenditures, do not need to be reported in Part I of Schedule B if the organization paid the amount specified by I.R.C. section 527(j)(1). In this case, enter "Pd. 527(j)(1)" in column (b), instead of a name, address, and zip code; but you must enter the amount of contributions in column (c).

Schedule B (Form 990, 990-EZ, or 990-PF) (2004)

Part II. In column (a), show the number that corresponds to the contributor's number in Part I. Describe the noncash contribution. Note the public inspection rules discussed above.

Report on property with readily determinable market value (e.g., market quotations for securities) by listing its fair market value. For marketable securities registered and listed on a recognized securities exchange, measure market value by the average of the highest and lowest quoted selling prices (or the average between the bona fide bid and asked prices) on the contribution date. See Regulations section 20.2031-2 to determine the value of contributed stocks and bonds. When fair market value cannot be readily determined, use an appraised or estimated value. To determine the amount of a noncash contribution that is subject to an outstanding debt, subtract the debt from the property's fair market value.

If the organization received a partially completed Form 8283, Noncash Charitable Contributions, from a donor, complete it and return it so the donor can get a charitable contribution deduction. Keep a copy for your records. Original (first) and successor donee (recipient) organizations must file Form 8282, Donee Information Return, if they sell, exchange, consume, or otherwise dispose of (with or without consideration) charitable deduction property (property other than money or certain publicly traded securities) within 2 years after the date the original donee received the property.

the date the original donee received the property.

Part III. Section 501(c)(7), (8), or (10) organizations that received contributions or bequests for use exclusively for religious, charitable, etc., purposes must complete Parts I through III for those persons whose gifts totaled more than \$1,000 during the year. Show also, in the heading of Part III, total gifts to these organizations that were \$1,000 or less for the year and were for an exclusively religious, charitable, etc., purpose. Complete this information only on the first Part III page.

If an amount is set aside for an exclusively religious, charitable, etc., purpose, show in column (d) how the amount is held (e.g., whether it is commingled with amounts held for other purposes). If the organization transferred the gift to another organization, show the name and address of the transferee organization in column (e) and explain the relationship between the two organizations.

OOO T	F	xempt Organization E	Business	Income	Tax Ret	turn	OMB No. 15	45-0687
990-T		(and proxy tax L	ınder secti	on 6033( ., 2004, and er	e))		200	4
Department of the Treasury Internal Revenue Service	T OF COIC	► See ser	parate instructi	ons.				umbar
Check box if address changed  B Exempt under section	_	Name of organization (				(Employees' on page 7.)	r identification n trust, see instructions	for Block D
D 501( )( )	Please Print or	Number, street, and room or suite no.	(If a P.O. box, see	page 7 of instr	uctions.)		elated bus, activi	
408(e) 220(e) 408A 530(a)	Type	City or town, state, and ZIP code				(See Instru	ctions for Block E or	ii page 1.)
529(a)								
C Book value of all assets	F Gro	up exemption number (see instr	uctions for Blo	ock F on pag	ge 7) ▶	7		
at end of year	G Che	eck organization type ► ☐ 501	(c) corporatio	n 🗌 501(	c) trust L	] 401(a) trus	st Othe	er trust
H Describe the orga	nization's	s primary unrelated business ac	tivity. ►			d	► □ v	
I During the tax year, If "Yes," enter the r	was the one	corporation a subsidiary in an affilia identifying number of the parent co	ted group or a proporation.				Yes .	
J The books are in	care of I	<b>•</b>			phone num		)	
Part I Unrelat	ed Trad	le or Business Income		(A) Income	(B) E	xpenses	(C) Net	EI COTAG
1a Gross receipts of	r sales							
b Less returns and	allowance	esc Balance			SERVICE SERVICE	SCHOOL STREET	Sept 10 1 10 1 40 W.	E TOUR
2 Cost of goods	sold (Sch	nedule A, line 7)	. 2		40000000		Name and Advantages	No. of Concession, Name of Street, or other Persons, Name of Street, or other Persons, Name of Street, Name of
3 Gross profit (su	btract lin	ne 2 from line 1c)			96585			
4a Capital gain net	income (	(attach Schedule D)				ISSUE DEGLE		
b Net gain (loss) (l	Form 479	7, Part II, line 17) (attach Form 47	91)				=	
c Capital loss de	duction t	for trusts						
		ips and S corporations (attach statem	Citty C					
6 Rent income (S	financec	C)	7					
8 Interest, annui	ties, roy	ralties, and rents from control	led					
		a section 501(c)(7), (9), or (						
		G)	. 9					-
10 Exploited exem	not activit	ty income (Schedule I)	. 10					-
11 Advertising inc	ome (Sch	hedule J)	. 11		Management	PRODUCED STREET		_
12 Other income (s	ee page 9	of the instructions—attach sched	ule) 12		950 PM	WEST STREET		_
13 Total (combine	lines 3 t	through 12)	. 13	ructions for	limitations	on deducti	ons.)	
Part II Deduct	for conf	tributions, deductions must be	directly con	nected with	the unrelat	ed busines	s income.)	
				201 10 10 10	A007 02 03 03	14		
		ers, directors, and trustees (Sche	dule K)			15		
						. 16		_
						. 17		_
		le)				. 18		-
10 Taxes and lice	neae					. 19		-
20 Charitable con	tributions	s (see page 11 of the instruction	ns for limitation	n rules)	1 1 1	20		_
21 Depreciation (a	ttach Fo	orm 4562)		21		22b		
22 Less depreciat	ion claim	ned on Schedule A and elsewhe	ere on return .	22a		23		
23 Depletion .						24		1
		ed compensation plans				25		
25 Employee ben	efit progr	rams	* * * * *			26		
26 Excess exemp	t expens	ses (Schedule I)				27		
27 Excess reader	ship cost	ts (Schedule J)						
	ons (attac	ch schedule)						- 1
28 Other deduction	ons (add	lines 14 through 28)	oss deduction	(subtract line	29 from line	13) 30		
no Total doduction		inie income neinfe nei oberalino i	vaa deddciioli	lonninger ille		31		
29 Total deduction	ness taxa	luction						
29 Total deduction 30 Unrelated busing 31 Net operating	loss ded	luction		act line 31 fr	om line 30)	. 32		
Total deduction Unrelated busing Net operating	loss ded	luction	duction (subtra	act line 31 fr	om line 30).	. 32		
<ul> <li>Total deduction</li> <li>Unrelated busing</li> <li>Net operating</li> <li>Unrelated busing</li> <li>Specific deduction</li> <li>Unrelated busing</li> <li>Unrelated busing</li> <li>Unrelated busing</li> <li>Unrelated busing</li> </ul>	loss ded iness tax ction (Ge	luction	duction (subtra nstructions fo from line 32).	act line 31 fr r exceptions If line 33 is	om line 30). ) greater thar	33 n line		+

art	0-T (2004) Tax Computation			75.75 may 27 may 1	THE REAL PROPERTY.	
		Maria de la desembraca de	or tay computation of	n nage 12)		
5 0	Organizations Taxable as Corpo	rations (see instructions to	or tax computation of	ione and		
C	Controlled group members (section	is 1561 and 1563)—check in	tere	a that arder):		
a E	inter your share of the \$50,000, \$2	5,000, and \$9,925,000 taxat	ole income brackets (I	n that order).	11,530	
1	1) \$ (2) 5	(3)	5			
b E	Enter organization's share of: (1) a	dditional 5% tax (not more th	an \$11,750) 5		100 m	
-	2) additional 3% tax (not more that	an \$100,000)			COOLEAN	
c li	ncome tax on the amount on line	34		>	35c	
	Trusts Taxable at Trust Rates (se	o instructions for tax compli				
3 7	he amount on line 34 from:	e instructions for tax compo	edule D (Form 1041)	<b>&gt;</b>	36	
t	he amount on line 34 from: 🗀 1	ax rate schedule of och	edulo D (i oiiii 1011).		37	
	Proxy tax (see page 13 of the inst	ructions)			38	
3 /	Alternative minimum tax				39	
9 7	Total (add lines 37 and 38 to line	35c or 36, whichever applies	5) ,		00	
art			1		150000	
na F	Foreign tax credit (corporations attac	ch Form 1118; trusts attach F	orm 1116) . 40a		100000	
b (	Other credits (see page 14 of the	instructions)	40b			
- (	General business credit—Check he	ere and indicate which forms	are attached:			
c (	Form 3800 Form(s) (specify	A >	40c		1500	
L	_ Form 3800 _ Form(s) (specify	(-W F 0001 or 0007)	40d			
d (	Credit for prior year minimum tax	(attach Form 8601 or 6627)		Sec. 39 Apr 90 11	40e	
	Total credits (add lines 40a through				41	
1 5	Subtract line 40e from line 39 .	<u></u>	-:	u	42	
2 (	Other taxes. Check if from:  Form 4255	☐ Form 8611 ☐ Form 8697	☐ Form 8866 ☐ Other (a	ttach schedule)	43	
3 .	Total tax (add lines 41 and 42) .				43	
4a	Payments: A 2003 overpayment of	credited to 2004				
b	2004 estimated tax payments		44b		10000	
	Tax deposited with Form 8868					
					100000000000000000000000000000000000000	
d	Foreign organizations—Tax paid or	Withheld at source (see man	44e			
	Backup withholding (see instruction				1200	
	outer erealis and pay	☐ Form 2439	Total - 44f			
1		☐ Other	Total -		45	
5	Total navments (add lines 44a th	rough 44f)				
6	Estimated tax penalty (see page 4	of the instructions). Check	▶ ☐ if Form 2220 is	attached .	46	
7	Tax due—If line 45 is less than th	e total of lines 43 and 46, e	nter amount owed, .		47	
18	Overpayment—If line 45 is larger	than the total of lines 43 an	nd 46, enter amount o	verpaid . >	48	
9	Enter the amount of line 48 you want-	Credited to 2005 estimated tax		Refunded	49	
	Statemente Begarding	Certain Activities and	Other Information	See instruction	s on page 15	5.)
Part	Statements Regarding	Certain Activities and	other information			Yes
	At any time during the 2004 calenda	r year, did the organization ha	ve an interest in or a sign	gnature or other	authority over	
1	a financial account in a foreign cour	ntry (such as a bank account,	securities account, or	other illiancial a	CCOunty	
						\$500 FEB.
	If "Vee " the organization may have	ve to file Form TD F 90-22.	<ol> <li>If "Yes," enter the</li> </ol>	name of the to	reign country	
	If "Yes," the organization may have	ve to file Form TD F 90-22.	1. If "Yes," enter the	name of the fo	reign country	
•	If "Yes," the organization may have here ►	ve to file Form TD F 90-22.	If "Yes," enter the or was it the grantor of,	or transferor to, a	reign country	
2	If "Yes," the organization may have here ►	on receive a distribution from, o	If "Yes," enter the  or was it the grantor of, organization may have	or transferor to, a	reign country	
2	If "Yes," the organization may have here ►	on receive a distribution from, o	If "Yes," enter the  or was it the grantor of, organization may have	or transferor to, a	reign country	
2	If "Yes," the organization may have here butter that the tax year, did the organization or the tax, see page 15 of the instruction of tax-exempt is	ve to file Form TD F 90-22. on receive a distribution from, of a citions for other forms the onterest received or accrued	1. If "Yes," enter the or was it the grantor of, organization may have during the tax year	or transferor to, a	reign country	
2 3 Sche	If "Yes," the organization may have here   During the tax year, did the organization if "Yes," see page 15 of the instruenter the amount of tax-exempt is edule A—Cost of Goods Sold	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  Enter method of inver	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ ntory valuation ▶	or transferor to, a to file.	reign country a foreign trust?	
2 3 Sche	If "Yes," the organization may have here butter that the tax year, did the organization or the tax, see page 15 of the instruction of tax-exempt is	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  Enter method of inver	1. If "Yes," enter the or was it the grantor of, organization may have during the tax year ▶ intory valuation ▶ inventory at end of	or transferor to, a to file.	reign country	
2 3 Sche	If "Yes," the organization may have here   During the tax year, did the organization if "Yes," see page 15 of the instruenter the amount of tax-exempt is edule A—Cost of Goods Sold	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ intory valuation ▶ Inventory at end of Cost of goods sold	or transferor to, a to file.	reign country a foreign trust?	
2 3 Sche 1 2	If "Yes," the organization may have here   During the tax year, did the organization if "Yes," see page 15 of the instruenter the amount of tax-exempt is dule A—Cost of Goods Sold Inventory at beginning of year.	on receive a distribution from, continuous for other forms the onterest received or accrued  Enter method of inver	1. If "Yes," enter the or was it the grantor of, organization may have during the tax year ▶ intory valuation ▶ inventory at end of	or transferor to, a to file.	a foreign trust?	
2 3 Sche 1 2 3	If "Yes," the organization may have here   During the tax year, did the organization if "Yes," see page 15 of the instruenter the amount of tax-exempt is  dule A—Cost of Goods Sold  Inventory at beginning of year,  Purchases	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inverting the continued of invertinued of inverting the continued of inverting the continued of inv	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ tory valuation ▶ Inventory at end of 'Cost of goods sold 6 from line 5. (Ente line 2. Part I.).	rame of the to	a foreign trust?	
2 3 Sche 1 2 3	If "Yes," the organization may have here During the tax year, did the organizati If "Yes," see page 15 of the instruction of tax-exempt is dule A—Cost of Goods Sold Inventory at beginning of year, Purchases	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inverting the continued of invertinued of inverting the continued of inverting the continued of inv	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ tory valuation ▶ Inventory at end of 'Cost of goods sold 6 from line 5. (Ente line 2. Part I.).	rame of the to	a foreign trust?	
2 3 6che 1 2 3 4a	If "Yes," the organization may have here buring the tax year, did the organization of the instruction of the	ve to file Form TD F 90-22.  on receive a distribution from, contitions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ inventory valuation ▶ inventory at end of of Cost of goods sold 6 from line 5. (Ente line 2, Part I.).	year Subtract line r here and on ction 263A (wi	a foreign trust?	o Yes
2 3 6che 1 2 3 4a b	If "Yes," the organization may have here Implicit the tax year, did the organization of the instruction of tax-exempt in the tax year, did the organization of tax-exempt in the tax year, did the organization of tax-exempt in the tax year. The tax year of the tax year, and the tax year, and the tax year. The tax year, and the tax year, and tax year. Additional section 263A costs (attach schedule).	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 8 4a 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ inventory valuation ▶ inventory at end of of Cost of goods sold 6 from line 5. (Ente line 2, Part I.).  3. Do the rules of se property produced	year Subtract line r here and on acquired for acquired for	a foreign trust?	o Yes
2 3 6che 1 2 3 4a b	If "Yes," the organization may have here   During the tax year, did the organization of the instruction of t	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 48 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ ntory valuation ▶ Inventory at end of Cost of goods sold of from line 5. (Ente line 2, Part I.).  3. Do the rules of se property produced to the organization.	year  L. Subtract line r here and on ction 263A (wi oor acquired for	foreign trust?	Yes
2 3 8che 1 2 3 4a b 5	If "Yes," the organization may have here   During the tax year, did the organization for the instruction of tax-exempt is could be declared by the instruction of tax-exempt in the tax-exempt is could be declared by the instruction of tax-exempt in the country of tax-exempt in the country at beginning of year.   Purchases	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 4 4 4 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ ntory valuation ▶ Inventory at end of 'Cost of goods sold 6 from line 5. (Ente line 2, Part I.).  3. Do the rules of se property produced to the organization'	year	foreign trust?	Yes
2 3 Sche 1 2 3 4a b 5	If "Yes," the organization may have here   During the tax year, did the organization for the instruction of tax-exempt is could be declared by the instruction of tax-exempt in the tax-exempt is could be declared by the instruction of tax-exempt in the country of tax-exempt in the country at beginning of year.   Purchases	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 4 4 4 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ ntory valuation ▶ Inventory at end of 'Cost of goods sold 6 from line 5. (Ente line 2, Part I.).  3. Do the rules of se property produced to the organization'	year	6 7 th respect to resale) apply to fmy knowledge	Yes  Yes  and belief, it
2 3 Sche 1 2 3 4a b 5	If "Yes," the organization may have here During the tax year, did the organization for the instruction of tax-exempt in the amount of tax-exem	ve to file Form TD F 90-22.  on receive a distribution from, contions for other forms the onterest received or accrued  — Enter method of inver  1 6 2 7 3 4 4 4 8	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ ntory valuation ▶ Inventory at end of 'Cost of goods sold 6 from line 5. (Ente line 2, Part I.).  3. Do the rules of se property produced to the organization'	year	a foreign trust?  6  7  th respect to resale) apply to first prepare show	y Yes  y and belief, it
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2 3 Sche 1 2 3 4a b 5	If "Yes," the organization may have here During the tax year, did the organization for the instruction of tax-exempt in the amount of tax-exem	ve to file Form TD F 90-22.  on receive a distribution from, contitions for other forms the onterest received or accrued.  — Enter method of inver.  1 6 2 7 3 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ thory valuation ▶ Inventory at end of Cost of goods sold of from line 5. (Ente line 2, Part I.).  B) Do the rules of se property produced to the organization, empanying schedules and state information of which preparer the content of the conte	year	a foreign trust?  6  7  th respect to resale) apply to first prepare show	o Yes  y  and belief, it  below (see
2 3 8che 1 2 3 4a b 5	If "Yes," the organization may have here   During the tax year, did the organization for the instruction of	ve to file Form TD F 90-22.  on receive a distribution from, contitions for other forms the onterest received or accrued.  — Enter method of inver.  1 6 2 7 3 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ Interpretable to the organization may have during the tax year ▶ Interpretable to the organization.  3. Do the rules of se property produced to the organization may not shall be the organization.  Title	year Subtract line r here and on acquired for acquired for sarry knowledge.	a foreign trust?  6  7  th respect to resale) apply to fine preparer show instructions)?  Preparer's St	o Yes  y  and belief, it  below (see
2 3 Sche 1 2 3 4a b 5 Sign	If "Yes," the organization may have here   During the tax year, did the organization for the instruction of	ve to file Form TD F 90-22.  on receive a distribution from, contitions for other forms the onterest received or accrued.  — Enter method of inver.  1 6 2 7 3 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ Interpretable to the organization may have during the tax year ▶ Interpretable to the organization.  3. Do the rules of se property produced to the organization may not shall be the organization.  Title	year Subtract line r here and on acquired for acquired for check if self-employed .	a foreign trust?  6  7  th respect to resale) apply to fine preparer show instructions)?  Preparer's St	o Yes  y  and belief, it  below (see
2 3 Sche 1 2 3 4a b 5 Sign Her	If "Yes," the organization may have here   During the tax year, did the organization for the instruction of	ve to file Form TD F 90-22.  on receive a distribution from, contitions for other forms the onterest received or accrued.  — Enter method of inver.  1 6 2 7 3 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	1. If "Yes," enter the or was it the grantor of, rganization may have during the tax year ▶ Interpretable to the organization may have during the tax year ▶ Interpretable to the organization.  3. Do the rules of se property produced to the organization may not shall be the organization.  Title	year Subtract line r here and on acquired for acquired for sarry knowledge.	a foreign trust?  6  7  th respect to resale) apply to fine preparer show instructions)?  Preparer's St	o Yes  y  and belief, it  below (see

schedule C—Rent Incon (See instruc	tions on page	16.)	•	•	170			
Description of property								
)								
)								
)								
)								
	2 Rent receive	ed or accrued	i					
(a) From personal property (if the p for personal property is more than more than 50%)	an 10% but not	percentage	n real and personal p of rent for personal the rent is based on	property ex	ceeds	3 Deductions directly of columns 2(a) and	i 2(b) (	ted with the income in attach schedule)
)								
)								
)								
)		Total						
otal income (Add totals of co ere and on line 6, column (A),	olumns 2(a) and 2					Total deductions. here and on line 6, (B), Part I, page 1.	colum	
Schedule E—Unrelated	Deht-Finance	ed Incom	e (See instruction	ons on pa	age 17.			
Jonedule L-Omelated	Don't illiano				3	Deductions directly cont	nected	with or allocable to
1 Description of de	bt-financed propert	у	2 Gross incor allocable to de prope	bt-financed	(a) S	debt-financ traight line depreciation (attach schedule)		(b) Other deductions (attach schedule)
1)								
1)							1	
2)							- 0.	
3)								
1)		-t-d b-sis s						
4 Amount of average acquisition debt on or allocable to debt-financed property (attach schedule)	5 Average adjute or alloc debt-finance (attach s	able to ed property	6 Colum divides colum	d by		ross income reportable olumn 2 × column 6)	(colu	Allocable deductions amn 6 × total of column 3(a) and 3(b))
1)				9	6			
2)				9	6	a threat to great the	-	
3)				9	6			
4)	a transaction and		The contract of the A-	9	6			
Fotals.	uetions included	in column t		,		r here and on line 7, mn (A), Part I, page 1.	Ente	er here and on line 7, mn (B), Part I, page
Total dividends-received ded Schedule F—Interest, A	uctions included	altice an	d Pente From	Control	led Or	ganizations (See	instru	uctions on page 18.
Schedule F—Interest, A	nnuities, Roy	aities, an	u nema riom	Organizat	tione	guinzationo (ecc		one on page
		EXE	empt Controlled	Trganiza	lions			
Name of Controlled Organization	2 Employer Identification Nun	nber 3 Ne	et unrelated income s) (see instructions)	4 Total of payment		5 Part of column (4) the included in the control organization's gross inc	lling	6 Deductions directly connected with income in column (5)
1)								
2)			I Laborates					
3)					250	Advisor Development		
(4)								
Nonexempt Controlled Orga	anizations							
Nonexempt Controlled Orga					10 Port	of column (9) that is	1	1 Deductions directly
7 Taxable Income	8 Net unrelate (loss) (see ins		9 Total of spec payments ma		include	d in the controlling tion's gross income		nnected with income in column (10)
(1)			1		7			
(2)	7 9 9 2	1. 18. C.				320 2 10000 5		
						deline allowed by the		
(3)					100			
(4)				h		nns 5 and 10. Enter on line 8, Column (A), ge 1.	here	columns 6 and 11. Ente and on line 8, Column ( I, page 1.
Totals				. ▶		The shows and		Form <b>990-T</b> (20

1 Description of income	2 Amount of incom	me dire	Deductions ctly connected	4 Set-asides (attach schedul	e)	and s	et-asides (col. 3
		(att	ach schedule)	tattacii ecileddi	-/		plus col. 4)
1)							
2)							
3)						1	
4)		No. of the last of	CONTRACTOR DESCRIPTION	Carry of Carry and the Paris	A POST CONTRACT OF THE PARTY OF		
	Enter here and on li column (A), Part I, p						re and on line 9, B), Part I, page 1.
Γotals , , , , , , . ▶		TENNOMES.	CONTRACTOR SECURIOR	San property of the san	Seattle Street		
Schedule I—Exploited Exen (See instruction	npt Activity Incomes on page 18.)	ome, Other I	nan Adverusin	g income			
			4 Net income				7 Excess exempt
1 Description of exploited activity	2 Gross unrelated business income from trade or business	3 Expenses directly connected with production of unrelated business income	(loss) from unrelated trade or business (column 2 minus column 3). If a gain, compute cols. 5 through 7.	5 Gross income from activity that is not unrelated business income	attri	expenses butable to blumn 5	expenses (column 6 minus column 5, but not more than column 4).
(1)							
(2)				354		-15-7-	
(3)							
(4)	Enter here and on line 10, col. (A), Part I, page 1.	Enter here and on line 10, col. (B), Part I, page 1.					Enter here and on line 26, Part II, page 1.
Totale							•
Totals	come (See instru	ctions on page	19.)				
Schedule J—Advertising In Part I Income From Pe	come (See instru riodicals Repor	ctions on page ted on a Con	19.) solidated Basi	s			
Schedule J—Advertising In	come (See instru riodicals Repor	ctions on page ted on a Con 3 Direct advertising costs	19.) solidated Basi  4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	5 Circulation income	6 F	eadership costs	7 Excess readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per 1 Name of periodical	2 Gross	ted on a Con	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute	5 Circulation	6 F		readership costs (column 6 minus column 5, but not more than
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical	2 Gross	ted on a Con	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute	5 Circulation	6 F		readership costs (column 6 minus column 5, but not more than
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2)	2 Gross	ted on a Con	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute	5 Circulation	6 F		readership costs (column 6 minus column 5, but not more than
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3)	2 Gross	ted on a Con	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute	5 Circulation	6 F		readership costs (column 6 minus column 5, but not more than
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part I	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4)  Totals (carry to Part Income From Periodical)  Part II Income From Periodical	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part I line (5))	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4)  Totals (carry to Part Illine (5))	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4)  Totals (carry to Part I line (5))	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part Income (5)) Part II Income From Periodical (1) (2) (3)	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4)  Totals (carry to Part Income (5))	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part Income (5)) Part II Income From Periodical (1) (2) (3)	2 Gross advertising income	3 Direct advertising costs	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	5 Circulation Income		costs	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4)  Totals (carry to Part Income From Periodical  Part II Income From Periodical  (1) (2) (3) (4) (5) Totals from Part I	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income	odica	al listed	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part I line (5))	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income  (For each peri	odica	al listed	readership costs (column 6 minus column 5, but not more than column 4).  In Part II, fill i  Enter here and on line 27, Part II page 1.
1 Name of periodical  1 Name of periodical	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols, 5 through 7.	5 Circulation Income  (For each periods)  instructions on page 2 and periods are periods and periods and periods are periods and periods and periods are periods and periods and periods and periods and periods are periods are periods and periods are periods are periods and periods are periods a	odica	al listed	readership costs (column 6 minus column 5, but not more than column 4).
Income From Per I Name of periodical  (1) (2) (3) (4) Totals (carry to Part I line (5)) Part II Income From Per Columns 2 throug (1) (2) (3) (4) (5) Totals from Part I Totals, Part II (lines 1-5) Schedule K—Compensatio	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	5 Circulation Income  (For each periods)  instructions on page 2 and periods are periods and periods and periods are periods and periods and periods are periods and periods and periods and periods and periods are periods are periods and periods are periods are periods and periods are periods a	odica	al listed	readership costs (column 6 minus column 5, but not more than column 4).
Income From Per I Name of periodical  (1) (2) (3) (4) Totals (carry to Part I line (5)) Part II Income From Per Columns 2 throug (1) (2) (3) (4) (5) Totals from Part I Totals, Part II (lines 1-5) Schedule K—Compensatio	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	instructions on particular time devoted to business	odica	al listed	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part Income From Periodical  Part II Income From Periodical  (1) (2) (3) (4) (5) Totals from Part I  Totals, Part II (lines 1-5)	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	instructions on particular of time devoted to business	odica bage	al listed	readership costs (column 6 minus column 5, but not more than column 4).
Schedule J—Advertising In- Part I Income From Per  1 Name of periodical  (1) (2) (3) (4) Totals (carry to Part Income From Periodical  Part II Income From Periodical  (1) (2) (3) (4) (5) Totals from Part I  Totals, Part II (lines 1-5)	2 Gross advertising income	3 Direct advertising costs  rted on a Secline basis.)  Enter here and or line 11, col. (B), Part I, page 1.	4 Advertising gain or (loss) (col. 2 minus col. 3). If a gain, compute cols. 5 through 7.	instructions on paragraphic devoted to business	odica bage o	al listed	readership costs (column 6 minus column 5, but not more than column 4).

### APPENDIX 4 REFERRAL PATTERNS

Table 4-A.1
National and specialty DRG Frequencies and severity rates, 2003: cardiac, MDC5

DDC	G . L C	N 4 10	National
DRG	Specialty frequency	National frequency	severity rate
103	1.040/	0.03%	72.88%
104	1.24%	0.92	71.23
105	2.79	1.52	53.78
106	0.21	0.18	56.76
107	4.62	3.49	41.21
108	0.78	0.40	48.99
109	6.10	2.89	29.57
110	3.26	2.53	55.42
111	0.95	0.57	6.84
113	0.26	1.00	66.07
114	0.08	0.19	63.40
115	1.28	0.87	43.81
116	5.45	4.35	13.94
117	0.38	0.25	14.78
118	0.25	0.23	13.74
119	0.08	0.03	11.32
120	0.24	1.00	47.14
121	1.93	3.04	65.72
121	1.03	1.15	9.58
123	0.37	0.75	78.83
124	4.90	4.41	43.78
125	4.89	3.80	4.89
126	0.08	0.12	75.91
127	6.10	14.67	30.62
128	0.05	0.09	11.59
129	0.07	0.13	86.09
130	0.77	2.04	36.88
131	0.30	0.64	3.05
132	1.02	1.84	21.15
133	0.15	0.17	0.32
134	0.31	0.93	13.52
135	0.16	0.20	43.61
136	0.09	0.03	0.00
138	3.36	4.64	34.89
139	1.63	2.01	0.70
140	0.26	0.47	14.10
141	0.52	2.34	23.27
142	0.32	1.01	0.54
142	2.11	5.61	10.22
143			
	0.62	2.65	53.31
145	0.10	0.16	1.74
478	5.38	4.14	33.21
479	2.85	1.40	2.29
514	2.24	1.43	46.43
515	0.97	0.71	46.65
516	4.45	3.21	24.64
517	14.04	8.38	11.98
518	4.49	2.53	21.38
525	0.05	0.02	73.33
526	0.93	0.74	22.15
527	6.11	3.66	9.74
535	0.49	0.20	87.95
536	0.50	0.26	28.30

 $SOURCE:\ Medicare\ IPPS\ claims,\ 2003;\ CARD03D-4.04.05.$ 

Table 4-A.2
National and specialty DRG Frequencies and severity rates, 2003: orthopedic MDC8

			National
DRG	Specialty frequency	National frequency	severity rate
209	50.90%	36.06%	23.98%
210	0.74	8.48	38.07
211	0.99	2.08	2.87
213	1.33	0.93	43.85
216	4.32	0.99	37.85
217	0.74	1.35	52.86
218	0.99	1.89	19.59
219	2.38	1.57	0.71
223	2.07	0.96	9.38
224	2.60	0.83	0.11
225	1.04	0.48	24.17
226	0.55	0.49	25.19
227	1.40	0.49	1.14
228	1.05	0.19	14.49
229	0.65	0.09	0.00
230	0.40	0.20	22.75
231	1.75	0.93	14.52
232	1.23	0.05	0.00
233	0.67	1.06	74.91
234	1.21	0.56	15.21
235	0.87	0.32	27.52
236	1.05	2.70	31.16
237		0.11	12.71
238	0.49	0.52	47.50
239	0.58	2.65	36.28
240	0.87	0.84	42.70
241	0.69	0.20	0.93
242		0.18	36.08
243	1.50	6.45	15.22
244	0.55	0.82	28.88
245	0.99	0.35	0.00
246	1.74	0.10	20.59
247	0.52	1.31	13.39
248	0.87	0.77	27.25
249	0.55	0.77	15.43
250	0.55	0.20	26.17
251		0.13	0.00
253	0.77	1.37	29.98
255 254	0.77	0.60	0.16
	0.52		
256	2.42	0.45	31.66
471	3.42	1.04	13.82
491	3.96	1.62	4.37
496	6.94	0.59	34.97
497	3.51	2.24	20.11
498	7.02	1.82	0.77
499	4.65	3.48	13.41
500	14.53	5.47	0.34
501		0.21	43.95
502	0.37	0.06	2.99
503	1.14	0.45	7.65
519	2.23	0.82	15.65
520	3.99	1.43	0.13
537	0.62	0.14	29.14
538	0.89	0.12	0.76

SOURCE: Medicare IPPS claims, 2003; ORTH03D-4.04.05.

## APPENDIX 5 QUALITY OF CARE

### **APPENDIX 5-A**

### TABLE 5-A.1 – DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT CARDIAC HOSPITALS AND THEIR COMPETITORS

038 SEPTICEMIA

038.0 STREPTOCOCCAL SEPTICEMIA

038.1 STAPHYLOCOCCL SEPTICEMIA

038.10 STAPHLOCOCC SEPTICEM NOS

038.11 SEPTICEMIA-STAPH AUREUS

038.19 STAPHLOCOCC SEPTICEM NEC

038.2 PNEUMOCOCCAL SEPTICEMIA

038.3 SEPTICEMIA DT ANAEROBES

038.4 SEPTICEMIA GRAM-NEGS NEC

038.40 SEPTICEMIA GRAM-NEGS NOS

038.41 SEPTICEMIA-H. INFLUENZAE

038.42 SEPTICEMIA DT E. COLI

038.43 SEPTICEMIA - PSEUDOMONAS

038.44 SEPTICMIA DT SERRATIA

038.49 SEPTICEMIA GRAM-NEG NEC

038.8 OTH SPECIFIED SEPTICEMIA

038.9 UNSPECIFIED SEPTICEMIA

041.04 BACTR INF DT GRP D STREP

041.11 BACTERL INF DT S. AUREUS

041.7 PSEUDOMONAS IN OTHER DIS

286.9 COAGULATN DEFECT NEC/NOS

427.31 ATRIAL FIBRILLATION

427.5 CARDIAC ARREST

427.89 CARDIAC DYSRYTHMIAS NEC

428.0 CONGESTIVE HEART FAILURE

428.1 LEFT HEART FAILURE

428.2 SYSTOLIC HEART FAILURE

428.20 SYSTOLC HEART FAILUR NOS

428.21 AC SYSTOLC HEART FAILURE

428.23 AC ON CHR SYSTOL HT FAIL

428.3 DIASTOLIC HEART FAILURE

428.30 DIASTOLC HEART FAILR NOS

428.31 AC DIASTOL HEART FAILURE

428.33 AC ON CHR DIASTL HT FAIL

428.4 CMB SYST & DIAST HT FAIL

428.40 CMB SYS/DIAS HT FAIL NOS

428.41 AC COMB SYS/DIAS HT FAIL

428.43 AC ON CH SYS/DIA HT FAIL

428.9 HEART FAILURE, NOS

348.1 ANOXIC BRAIN DAMAGE 453.8 EMBOLI/THROMBO-VEIN NEC

458.2 IATROGENIC HYPOTENSION

- **480 VIRAL PNEUMONIA**
- 480.0 PNEUMONIA DT ADENOVIRUS
- 480.1 PNEUMONIA DUE TO RSV
- 480.2 PNEUMON-PARAINFLUENZA VR
- 480.3 PNEUMONIA DT SARS
- 480.8 PNEUMONIA DT VIRUS NEC
- 480.9 VIRAL PNEUMONIA, NOS
- 481 PNEUMOCOCCAL PNEUMONIA
- **482 OTHR BACTERIAL PNEUMONIA**
- 482.0 PNEUMONIA-K. PNEUMONIAE
- 482.1 PNEUMONIA DT PSEUDOMONAS
- 482.2 PNEUMONIA-H. INFLUENZAE
- 482.3 PNEUMONIA-STREPTOCOCCUS
- 482.30 PNEUMONIA-STREPTOCOC NOS
- 482.31 PNEUMONIA-GROUP A STREP
- 482.32 PNEUMONIA-GROUP B STREP
- 482.39 PNEUMONIA DT STREP NEC
- 482.4 PNEUMONIA-STAPHYLOCOCCUS
- 482.40 STAPH PNEUMONIA NOS
- 482.41 STAPH AUREUS PNEUMONIA
- 482.49 STAPH PNEUMONIA NEC
- 482.8 PNEUMONIA-BACTERIA NEC
- 482.81 PNEUMONIA DT ANAEROBES
- 482.82 PNEUMONIA-E. COLI
- 482.83 PNEUMONIA-GRM NG BAC NEC
- 482.84 LEGIONNAIRES' DISEASE
- 482.89 PNEUMONIA-BACTERIA NEC
- 482.9 BACTERIAL PNEUMONIA, NOS
- 483 PNEUMONIA-OTHER ORGANISM
- 483.0 PNEUMONIA-M. PNEUMONIAE
- 483.1 PNEUMONIA DT CHLAMYDIA
- 483.8 PNEUMONIA DT ORGANSM NEC
- 484 PNEUMONIA-OTH INFECT DIS
- 484.1 PNEUMONIA-CM INCLUSN DIS
- 484.3 PNEUMONIA-WHOOPING COUGH
- 484.5 PNEUMONIA IN ANTHRAX
- 484.6 PNEUMONIA-ASPERGILLOSIS
- 484.7 PNEUMON-SYST MYCOSES NEC
- 484.8 PNEUMON IN INFCT DIS NEC
- 485 BRONCHOPNEUM-ORGNISM NOS 486 PNEUMONIA-ORGANISM NOS
- 518.0 PULMONARY COLLAPSE
- 518.5 PULM INSUF PST TRAUM/SRG
- 518.0 PULMONARY COLLAPSE
- 518.5 PULM INSUF PST TRAUM/SRG
- 518.81 RESPIRATORY FAILURE
- 560.1 PARALYTIC ILEUS
- 584.5 AC REN FAIL-LES TUBL NEC

584.9 ACUTE RENAL FAILURE, NOS
682.6 CELLULITIS/ABSCSS OF LEG
785.51 CARDIOGENIC SHOCK
593.9 KIDNEY & URETER DIS NOS
997.1 CARDIAC COMPLICATION NEC
997.3 RESPIR COMPLICATIONS NEC
997.4 DIGESTIVE SYST COMPL NEC
997.5 URINARY COMPLICATION NEC
998.11 HEMORRHAGE COMPLIC PROC
998.2 ACC PUNCTUR/LAC-PROC NEC
998.59 POSTOPERATIV INFECTN NEC
998.89 COMP NEC, PROCEDURE NEC

### TABLE 5-A.2 DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT ORTHOPEDIC HOSPITALS AND THEIR COMPETITORS

### Major Complications - Back and Neck Surgery (Spinal Fusion)

427.31 ATRIAL FIBRILLATION 427.89 CARDIAC DYSRYTHMIAS NEC 428.0 CONGESTIVE HEART FAILURE 428.1 LEFT HEART FAILURE 428.2 SYSTOLIC HEART FAILURE 428.20 SYSTOLC HEART FAILUR NOS 428.21 AC SYSTOLC HEART FAILURE 428.23 AC ON CHR SYSTOL HT FAIL 428.3 DIASTOLIC HEART FAILURE 428.30 DIASTOLC HEART FAILR NOS 428.31 AC DIASTOL HEART FAILURE 428.33 AC ON CHR DIASTL HT FAIL 428.4 CMB SYST & DIAST HT FAIL 428.40 CMB SYS/DIAS HT FAIL NOS 428.41 AC COMB SYS/DIAS HT FAIL 428.43 AC ON CH SYS/DIA HT FAIL 428.9 HEART FAILURE, NOS **480 VIRAL PNEUMONIA** 480.0 PNEUMONIA DT ADENOVIRUS 480.1 PNEUMONIA DUE TO RSV 480.2 PNEUMON-PARAINFLUENZA VR 480.3 PNEUMONIA DT SARS 480.8 PNEUMONIA DT VIRUS NEC 480.9 VIRAL PNEUMONIA, NOS **481 PNEUMOCOCCAL PNEUMONIA** 482 OTHR BACTERIAL PNEUMONIA 482.0 PNEUMONIA-K. PNEUMONIAE 482.1 PNEUMONIA DT PSEUDOMONAS 482.2 PNEUMONIA-H. INFLUENZAE 482.3 PNEUMONIA-STREPTOCOCCUS 482.30 PNEUMONIA-STREPTOCOC NOS 482.31 PNEUMONIA-GROUP A STREP 482.32 PNEUMONIA-GROUP B STREP 482.39 PNEUMONIA DT STREP NEC 482.4 PNEUMONIA-STAPHYLOCOCCUS 482.40 STAPH PNEUMONIA NOS

482.41 STAPH AUREUS PNEUMONIA 482.49 STAPH PNEUMONIA NEC 482.8 PNEUMONIA-BACTERIA NEC 482.81 PNEUMONIA DT ANAEROBES 482.82 PNEUMONIA-E. COLI 482.83 PNEUMONIA-GRM NG BAC NEC 482.84 LEGIONNAIRES' DISEASE 482.89 PNEUMONIA-BACTERIA NEC 482.9 BACTERIAL PNEUMONIA, NOS 483 PNEUMONIA-OTHER ORGANISM 483.0 PNEUMONIA-M. PNEUMONIAE 483.1 PNEUMONIA DT CHLAMYDIA 483.8 PNEUMONIA DT ORGANSM NEC 484 PNEUMONIA-OTH INFECT DIS 484.1 PNEUMONIA-CM INCLUSN DIS 484.3 PNEUMONIA-WHOOPING COUGH 484.5 PNEUMONIA IN ANTHRAX 484.6 PNEUMONIA-ASPERGILLOSIS 484.7 PNEUMON-SYST MYCOSES NEC 484.8 PNEUMON IN INFCT DIS NEC 485 BRONCHOPNEUM-ORGNISM NOS 486 PNEUMONIA-ORGANISM NOS 518.0 PULMONARY COLLAPSE 518.5 PULM INSUF PST TRAUM/SRG 560.1 PARALYTIC ILEUS 996.4 MECH COMPL-INT ORTHO DEV 996.77 COMP NEC-INTRN JT PROSTH 996.78 COMP NEC-ORTHOPD DEV NEC 997.1 CARDIAC COMPLICATION NEC 997.3 RESPIR COMPLICATIONS NEC 997.4 DIGESTIVE SYST COMPL NEC 997.5 URINARY COMPLICATION NEC 998.11 HEMORRHAGE COMPLIC PROC 998.2 ACC PUNCTUR/LAC-PROC NEC 998.59 POSTOPERATIV INFECTN NEC 998.89 COMP NEC, PROCEDURE NEC

## TABLE 5-A.3 DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT ORTHOPEDIC HOSPITALS AND THEIR COMPETITORS

### Major Complications - Back and Neck Surgery (except Spinal Fusion)

427.31 ATRIAL FIBRILLATION 427.89 CARDIAC DYSRYTHMIAS NEC 428.0 CONGESTIVE HEART FAILURE 428.1 LEFT HEART FAILURE 428.2 SYSTOLIC HEART FAILURE 428.20 SYSTOLC HEART FAILUR NOS 428.21 AC SYSTOLC HEART FAILURE 428.23 AC ON CHR SYSTOL HT FAIL 428.3 DIASTOLIC HEART FAILURE 428.30 DIASTOLC HEART FAILR NOS 428.31 AC DIASTOL HEART FAILURE 428.33 AC ON CHR DIASTL HT FAIL 428.4 CMB SYST & DIAST HT FAIL 428.40 CMB SYS/DIAS HT FAIL NOS 428.41 AC COMB SYS/DIAS HT FAIL 428.43 AC ON CH SYS/DIA HT FAIL 428.9 HEART FAILURE, NOS

518.0 PULMONARY COLLAPSE 518.5 PULM INSUF PST TRAUM/SRG 593.9 KIDNEY & URETER DIS NOS 996.4 MECH COMPL-INT ORTHO DEV 996.77 COMP NEC-INTRN JT PROSTH 996.78 COMP NEC-ORTHOPD DEV NEC 997.00 NERVOUS SYST COMPLIC NOS 997.02 IATROGN C-VSC INFRCT/HEM 997.09 NERVOUS SYST COMPLIC NEC 997.1 CARDIAC COMPLICATION NEC 997.3 RESPIR COMPLICATIONS NEC 997.4 DIGESTIVE SYST COMPL NEC 997.5 URINARY COMPLICATION NEC 998.11 HEMORRHAGE COMPLIC PROC 998.2 ACC PUNCTUR/LAC-PROC NEC 998.59 POSTOPERATIV INFECTN NEC

## TABLE 5-A.4 DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT ORTHOPEDIC HOSPITALS AND THEIR COMPETITORS

#### Major Complications - Hip Fracture Repair (ORIF)

410.71 AMI-SUBEND INFRCT-INIT'L 427.31 ATRIAL FIBRILLATION 427.89 CARDIAC DYSRYTHMIAS NEC 428.0 CONGESTIVE HEART FAILURE 428.1 LEFT HEART FAILURE 428.2 SYSTOLIC HEART FAILURE 428.20 SYSTOLC HEART FAILUR NOS 428.21 AC SYSTOLC HEART FAILURE 428.23 AC ON CHR SYSTOL HT FAIL 428.3 DIASTOLIC HEART FAILURE 428.30 DIASTOLC HEART FAILR NOS 428.31 AC DIASTOL HEART FAILURE 428.33 AC ON CHR DIASTL HT FAIL 428.4 CMB SYST & DIAST HT FAIL 428.40 CMB SYS/DIAS HT FAIL NOS 428.41 AC COMB SYS/DIAS HT FAIL 428.43 AC ON CH SYS/DIA HT FAIL 428.9 HEART FAILURE, NOS 453.8 EMBOLI/THROMBO-VEIN NEC **480 VIRAL PNEUMONIA** 480.0 PNEUMONIA DT ADENOVIRUS 480.1 PNEUMONIA DUE TO RSV 480.2 PNEUMON-PARAINFLUENZA VR 480.3 PNEUMONIA DT SARS 480.8 PNEUMONIA DT VIRUS NEC 480.9 VIRAL PNEUMONIA, NOS 481 PNEUMOCOCCAL PNEUMONIA 482 OTHR BACTERIAL PNEUMONIA 482.0 PNEUMONIA-K. PNEUMONIAE 482.1 PNEUMONIA DT PSEUDOMONAS 482.2 PNEUMONIA-H. INFLUENZAE 482.3 PNEUMONIA-STREPTOCOCCUS 482.30 PNEUMONIA-STREPTOCOC NOS 482.31 PNEUMONIA-GROUP A STREP 482.32 PNEUMONIA-GROUP B STREP 482.39 PNEUMONIA DT STREP NEC 482.4 PNEUMONIA-STAPHYLOCOCCUS 482.40 STAPH PNEUMONIA NOS

482.41 STAPH AUREUS PNEUMONIA 482.49 STAPH PNEUMONIA NEC 482.8 PNEUMONIA-BACTERIA NEC 482.81 PNEUMONIA DT ANAEROBES 482.82 PNEUMONIA-E. COLI 482.83 PNEUMONIA-GRM NG BAC NEC 482.84 LEGIONNAIRES' DISEASE 482.89 PNEUMONIA-BACTERIA NEC 482.9 BACTERIAL PNEUMONIA, NOS 483 PNEUMONIA-OTHER ORGANISM 483.0 PNEUMONIA-M. PNEUMONIAE 483.1 PNEUMONIA DT CHLAMYDIA 483.8 PNEUMONIA DT ORGANSM NEC 484 PNEUMONIA-OTH INFECT DIS 484.1 PNEUMONIA-CM INCLUSN DIS 484.3 PNEUMONIA-WHOOPING COUGH 484.5 PNEUMONIA IN ANTHRAX 484.6 PNEUMONIA-ASPERGILLOSIS 484.7 PNEUMON-SYST MYCOSES NEC 484.8 PNEUMON IN INFCT DIS NEC 485 BRONCHOPNEUM-ORGNISM NOS 486 PNEUMONIA-ORGANISM NOS 507.0 PNEUMONIT-INH FOOD/VOMIT 518.0 PULMONARY COLLAPSE 518.5 PULM INSUF PST TRAUM/SRG 518.81 RESPIRATORY FAILURE 560.1 PARALYTIC ILEUS 584.9 ACUTE RENAL FAILURE, NOS 593.9 KIDNEY & URETER DIS NOS 996.4 MECH COMPL-INT ORTHO DEV 996.77 COMP NEC-INTRN JT PROSTH 996.78 COMP NEC-ORTHOPD DEV NEC 997.02 IATROGN C-VSC INFRCT/HEM 997.1 CARDIAC COMPLICATION NEC 997.3 RESPIR COMPLICATIONS NEC 998.11 HEMORRHAGE COMPLIC PROC 998.59 POSTOPERATIV INFECTN NEC 998.89 COMP NEC. PROCEDURE NEC

## TABLE 5-A.5 DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT ORTHOPEDIC HOSPITALS AND THEIR COMPETITORS

### Major Complications - Partial Hip Replacement

292.81 DRUG-INDUCED DELIRIUM 293.0 ACUTE DELIRIUM 4 410.71 AMI-SUBEND INFRCT-INIT'L 427.31 ATRIAL FIBRILLATION 427.89 CARDIAC DYSRYTHMIAS NEC 428.0 CONGESTIVE HEART FAILURE 428.1 LEFT HEART FAILURE 428.2 SYSTOLIC HEART FAILURE 428.20 SYSTOLC HEART FAILUR NOS 428.21 AC SYSTOLC HEART FAILURE 428.23 AC ON CHR SYSTOL HT FAIL 428.3 DIASTOLIC HEART FAILURE 428.30 DIASTOLC HEART FAILR NOS 428.31 AC DIASTOL HEART FAILURE 428.33 AC ON CHR DIASTL HT FAIL 428.4 CMB SYST & DIAST HT FAIL 428.40 CMB SYS/DIAS HT FAIL NOS 428.41 AC COMB SYS/DIAS HT FAIL 428.43 AC ON CH SYS/DIA HT FAIL 428.9 HEART FAILURE, NOS 453.8 EMBOLI/THROMBO-VEIN NEC **480 VIRAL PNEUMONIA** 480.0 PNEUMONIA DT ADENOVIRUS 480.1 PNEUMONIA DUE TO RSV 480.2 PNEUMON-PARAINFLUENZA VR 480.3 PNEUMONIA DT SARS 480.8 PNEUMONIA DT VIRUS NEC 480.9 VIRAL PNEUMONIA, NOS 481 PNEUMOCOCCAL PNEUMONIA 482 OTHR BACTERIAL PNEUMONIA 482.0 PNEUMONIA-K. PNEUMONIAE 482.1 PNEUMONIA DT PSEUDOMONAS 482.2 PNEUMONIA-H. INFLUENZAE 482.3 PNEUMONIA-STREPTOCOCCUS 482.30 PNEUMONIA-STREPTOCOC NOS 482.31 PNEUMONIA-GROUP A STREP 482.32 PNEUMONIA-GROUP B STREP 482.39 PNEUMONIA DT STREP NEC 482.4 PNEUMONIA-STAPHYLOCOCCUS

482.40 STAPH PNEUMONIA NOS 482.41 STAPH AUREUS PNEUMONIA 482.49 STAPH PNEUMONIA NEC 482.8 PNEUMONIA-BACTERIA NEC 482.81 PNEUMONIA DT ANAEROBES 482.82 PNEUMONIA-E. COLI 482.83 PNEUMONIA-GRM NG BAC NEC 482.84 LEGIONNAIRES' DISEASE 482.89 PNEUMONIA-BACTERIA NEC 482.9 BACTERIAL PNEUMONIA, NOS 483 PNEUMONIA-OTHER ORGANISM 483.0 PNEUMONIA-M. PNEUMONIAE 483.1 PNEUMONIA DT CHLAMYDIA 483.8 PNEUMONIA DT ORGANSM NEC 484 PNEUMONIA-OTH INFECT DIS 484.1 PNEUMONIA-CM INCLUSN DIS 484.3 PNEUMONIA-WHOOPING COUGH 484.5 PNEUMONIA IN ANTHRAX 484.6 PNEUMONIA-ASPERGILLOSIS 484.7 PNEUMON-SYST MYCOSES NEC 484.8 PNEUMON IN INFCT DIS NEC 485 BRONCHOPNEUM-ORGNISM NOS 486 PNEUMONIA-ORGANISM NOS 507.0 PNEUMONIT-INH FOOD/VOMIT 518.0 PULMONARY COLLAPSE 518.5 PULM INSUF PST TRAUM/SRG 518.81 RESPIRATORY FAILURE 560.1 PARALYTIC ILEUS 584.9 ACUTE RENAL FAILURE, NOS 593.9 KIDNEY & URETER DIS NOS 996.4 MECH COMPL-INT ORTHO DEV 996.77 COMP NEC-INTRN JT PROSTH 996.78 COMP NEC-ORTHOPD DEV NEC 997.02 IATROGN C-VSC INFRCT/HEM 997.1 CARDIAC COMPLICATION NEC 997.3 RESPIR COMPLICATIONS NEC 998.11 HEMORRHAGE COMPLIC PROC 998.59 POSTOPERATIV INFECTN NEC 998.89 COMP NEC, PROCEDURE NEC

# TABLE 5-A.6 DIAGNOSES FOR ALL COMPLICATIONS TO BE INVESTIGATED AMONG PATIENTS AT SURGICAL HOSPITALS AND THEIR COMPETITORS

### Major Complications - Prostatectomy

427.31 ATRIAL FIBRILLATION
427.89 CARDIAC DYSRYTHMIAS NEC
428.0 CONGESTIVE HEART FAILURE
428.1 LEFT HEART FAILURE
428.2 SYSTOLIC HEART FAILURE
428.20 SYSTOLC HEART FAILUR NOS
428.21 AC SYSTOLC HEART FAILURE
428.23 AC ON CHR SYSTOL HT FAIL
428.3 DIASTOLIC HEART FAILURE
428.30 DIASTOLC HEART FAILURE
428.31 AC DIASTOL HEART FAILURE
428.33 AC ON CHR DIASTL HT FAIL

428.4 CMB SYST & DIAST HT FAIL
428.40 CMB SYS/DIAS HT FAIL NOS
428.41 AC COMB SYS/DIAS HT FAIL
428.43 AC ON CH SYS/DIA HT FAIL
428.9 HEART FAILURE, NOS
518.5 PULM INSUF PST TRAUM/SRG
560.1 PARALYTIC ILEUS
584.9 ACUTE RENAL FAILURE, NOS
997.1 CARDIAC COMPLICATION NEC
997.4 DIGESTIVE SYST COMPL NEC
997.5 URINARY COMPLICATION NEC

# APPENDIX 6 FOCUS GROUP MODERATOR GUIDE

#### PRELIMINARY FOCUS GROUP MODERATOR GUIDE

#### **Specialty Hospital Focus Group Guide**

# I. Introduction (10 minutes)

Hello! My name is (insert) and I work at (insert) which is (insert). I am part of a research team that has been asked by the Centers for Medicare and Medicaid Services (CMS) to explore patient experience and satisfaction with their hospital stay. CMS hopes to learn about the care and services that Medicare beneficiaries receive when hospitalized in different types of settings. Each of you were randomly selected from among Medicare beneficiaries who received care at (insert name of hospital). We are interested in discussing your experience and opinions about the care you received not the reason for your surgery or your medical condition. We will consider this focus group a "success" if you tell us just your experiences and opinions as candidly and completely as possible. Our job is to provide information to CMS to help them understand how Medicare beneficiaries feel about their hospital stays and they need your thoughts to be as honest and frank as possible.

We will be asking you questions about the care you received from nurses and doctors, about the hospital environment – things such as cleanliness and quiet, and about your overall experiences in (hospital name). The focus of the discussion is not about your particular condition but about your experiences as a patient.

We would like to videotape this focus group. The purpose of videotaping is to make sure we have a complete and accurate record of what happens in the focus group. The members of the research team are the only people who will listen to the videotapes.

As we write a report for CMS, we will use these tapes to pull together the full range of comments and opinions across the focus groups we are conducting. Once the report is finalized, we will destroy the videotapes. The report will likely include "quotes" from what different people say in the groups; however, a specific person's name will NOT be linked to a quote, nor will any information that would let a reader identify the person or the organization from which they come. In this way, we are doing everything we can to protect your confidentiality and privacy.

Notice that your name tags only have your first name; that's another way we are trying to protect your confidentiality. Please use only your own and other's first names during the group. Here are some other "ground rules" for our discussion:

- There are no right or wrong answers everyone's opinion has value to us.
- We want to hear from as many of you as possible, so please give others in the group opportunities to participate. It is best if only one person speaks at a time.
- Especially because we are taping, please speak up, and also refrain from side conversations.
- We explained the reasons for videotaping, however, if at any time you would like for us to stop videotaping please let us know and we will stop.
- We do have a limited time, and several issues to discuss. Please don't be offended if I ever have to step in on a discussion to refocus us and move us ahead.
- We are not planning a formal break, so feel free to get up to get refreshments, etc.
   whenever you like. (note where restrooms are located).

Any questions? Let's get going then.

# II. Warm Up Exercise (10 minutes)

1. To begin with let's briefly go around the room and tell us when you were hospitalized and who referred you to this hospital. Probe – was your admission through the ER, did your primary doctor refer you to the surgeon, did you choose to go to this particular hospital – did the doctor give you a choice?

### **III.** Care and Experiences (30 minutes)

#### from Nurses

- 1. We would like to turn the discussion toward your perception of the care you received from nurses while you were in the hospital. During your stay how would you describe the care you received from the nurses at the hospital? probe, did they listen carefully, did they explain things in a way you could understand, did you get help as soon as you wanted?
- 2. What about when you needed help getting out of bed or getting to the bathroom, were you able to get help as soon as you wanted?
- 3. How many of you needed medication for pain during your hospital stay was your pain well controlled?
- 4. Does this resonate with the rest of you? Who would like to describe a somewhat different experience with nurses during their hospital stay?

Any other differences?

#### **Care from Doctors**

- 5. What about the doctors? How would you describe the care you received from the doctors at the hospital? probe, did they listen carefully, explain things in a way you could understand?
- 6. Did anyone else have a different experience with doctors at the hospital?

#### **Hospital Environment**

- 7. During your hospital stay how often were your room and bathroom kept clean?
- 8. What about the noise level? Did you have any problems sleeping because of noise?
- Are there other aspects of the hospital environment that you would like to comment about? Probe – private room, amenities
- 10. Did anyone else have a different experience with cleanliness or noise or other aspects of the hospital environment at this hospital?

#### Your Experiences at the Hospital

- 8. How prepared were you for going home from the hospital? probe did nurses or doctors talk with you about whether you would need help at home, did they explain to you about your condition, your medications, activity or limitations? Did you get information in writing about what symptoms or problems to look out for after you left the hospital?
- 9. If you had to rate this hospital from 0 to ten with 0 being the worse hospital and 10 being the best, how would you rate it? Probe why would you give it that rating? What makes this hospital so good? What made it so bad? What could have been better?

10. If you had a friend or family member needing hospitalization for the same condition, would you recommend this hospital to them? Probe – why would you, why wouldn't you? is there another hospital in the community that you think would be better for this type of care?

# IV. Closing (10 minutes)

The information you have provided has been enormously helpful. Before we close, is there anything else you would like to tell us about the hospital or your hospital stay.

This ends our focus group. We thank you very much for your time and for your willingness to share with us your opinions and experiences about (hospital X).

# APPENDIX 8 MARKET SHARES

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Table 8-A.1 Medicare claims of specialty hospitals, 1998-2003 (Sorted by CBSA)

	Medicare			CBSA	_						
No.	ID	Hospital Name	Code	Name	Hospital Specialty	1998	1999	2000	2001	2002	2003
1	430092	Dakota Plains Surgical Center LLP	10100	Aberdeen, SD	Orthopedic	60	137	160	197	199	232
2	320083	Heart Hospital of New Mexico	10740	Albuquerque, NM	Cardiac	0	186	2,072	2,268	2,209	2,272
3	450796	Northwest Texas Surgery Center	11100	Amarillo, TX	< 15 Mcare Dchgs	0	0	0	2	1	4
4	450824	Heart Hospital of Austin	12420	Austin-Round Rock, TX	Cardiac	0	1,564	2,453	3,018	2,764	3,062
5	450871	Austin Surgical Hospital	12420	Austin-Round Rock, TX	Orthopedic	0	0	0	0	0	58
6	050724	Bakersfield Heart Hospital	12540	Bakersfield, CA	Cardiac	0	255	1,584	1,919	1,559	1,918
7	190251	Surgical Specialty Centre	12940	Baton Rouge, LA	Surgery	0	0	0	0	0	13
8	130063	Treasure Valley Hospital	14260	Boise City-Nampa, ID	Orthopedic	47	70	85	65	99	85
9	450841	Brownsville Surgical Hospital	15180	Brownsville-Harlingen, TX	< 15 Mcare Dchgs	0	0	0	39	92	101
10	150147	Illiana Surgery and Medical Center LLC	16980	Chicago-Naperville-Joliet, IL-IN-WI	< 15 Mcare Dchgs	0	0	0	13	13	13
11	130066	Northwest Specialty Hospital	17660	Coeur d'Alene, ID	Orthopedic	0	0	0	0	0	9
12	450834	Physicians Centre, The	17780	College Station-Bryan, TX	Orthopedic	0	0	121	280	267	270
13	360258	Bariatric Care Center of Ohio	18140	Columbus, OH	< 15 Mcare Dchgs	0	0	0	0	2	3
14	360266	New Albany Surgical Hospital	18140	Columbus, OH	Orthopedic	0	0	0	0	0	0
15	450315	Vista Hospital of Dallas	19100	Dallas-Fort Worth-Arlington, TX	< 15 Mcare Dchgs	694	667	712	757	730	298
16	450422	Mary Shiels Hospital	19100	Dallas-Fort Worth-Arlington, TX	< 15 Mcare Dchgs	15	2	21	13	3	9
17	450849	Bariatric Care Center of Texas	19100	Dallas-Fort Worth-Arlington, TX	< 15 Mcare Dchgs	0	0	0	0	0	1
18	450851	Baylor Heart and Vascular Center	19100	Dallas-Fort Worth-Arlington, TX	Cardiac	0	0	0	0	328	1,301
19	450853	Frisco Medical Center	19100	Dallas-Fort Worth-Arlington, TX	Orthopedic	0	0	0	0	4	44
20	450874	Irving Coppell Surgical Hospital	19100	Dallas-Fort Worth-Arlington, TX	< 15 Mcare Dchgs	0	0	0	0	0	0
21	360253	Dayton Heart Hospital	19380	Dayton, OH	Cardiac	0	191	1,506	1,905	2,176	2,245
22	230264	Southeast Michigan Surgical Hospital	19820	Detroit-Warren-Livonia, MI	< 15 Mcare Dchgs	54	35	60	54	31	19
23	340049	North Carolina Specialty Hospital	20500	Durham, NC	Orthopedic	9	7	41	55	124	284
24	520196	Oak Leaf Surgical Hsptl LLC	20740	Eau Claire, WI	Orthopedic	0	0	0	0	113	123
25	450845	El Paso Specialty Hospital	21340	El Paso, TX	Orthopedic	0	0	0	190	408	490
26	170193	Emporia Surgical Hospital	21380	Emporia, KS	Surgery	0	0	0	0	24	29

(continued)

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Table 8-A.1 (continued)
Medicare claims of specialty hospitals, 1998-2003
(Sorted by CBSA)

	Medicare			CBSA							
No.	ID	Hospital Name	Code	Name	Hospital Specialty	1998	1999	2000	2001	2002	2003
27	050708	Fresno Surgery Center	23420	Fresno, CA	Orthopedic	439	488	429	443	408	359
28	050732	Fresno Heart Hospital	23420	Fresno, CA	Cardiac	0	0	0	0	0	197
29	290048	Carson Valley Medical Center	23820	Gardnerville Ranchos, NV	< 15 Mcare Dchgs	0	0	0	0	0	0
30	170191	Surgical and Diagnostic Ctr of Gr Bend	24460	Great Bend, KS	Surgery	0	0	0	6	11	27
31	270086	Central Montana Surgical Hospital	24500	Great Falls, MT	Surgery	0	0	0	0	0	64
32	040142	Healthpark Hospital	26300	Hot Springs, AR	Surgery	0	0	0	0	485	814
33	190241	Physicians Surgical Specialty Hospital	26380	Houma-Bayou Cane-Thibodaux, LA	Surgery	0	0	18	8	22	17
34	450774	Tops Surgical Specialty Hospital	26420	Houston-Baytown-Sugar Land, TX	Orthopedic	78	70	39	25	25	64
35	450804	Texas Orthopedic Hospital	26420	Houston-Baytown-Sugar Land, TX	Orthopedic	414	416	441	613	624	523
36	450831	Vista Medical Center Hospital	26420	Houston-Baytown-Sugar Land, TX	< 15 Mcare Dchgs	0	4	46	112	46	36
37	450860	Sugar Land Surgical Hospital	26420	Houston-Baytown-Sugar Land, TX	Orthopedic	0	0	0	0	0	38
38	360261	Three Gables Surgery Center, LLC	26580	Huntington-Ashland, WV-KY-OH	< 15 Mcare Dchgs	0	0	0	0	24	46
39	150153	Heart Center of Indiana, LLC	26900	Indianapolis, IN	Cardiac	0	0	0	0	21	2,030
40	150154	Indiana Heart Hospital, The	26900	Indianapolis, IN	Cardiac	0	0	0	0	0	1,291
41	040145	Surgical Hospital of Jonesboro, The	27860	Jonesboro, AR	Orthopedic	0	0	0	0	0	52
42	270087	Health Center Northwest	28060	Kalispell, MT	Surgery	0	0	0	0	0	6
43	170188	Kansas City Orthopedic Institute	28140	Kansas City, MO-KS	Orthopedic	0	0	135	187	232	207
44	170194	Doctors Specialty Hospital LLC	28140	Kansas City, MO-KS	Orthopedic	0	0	0	0	15	96
45	170195	Heartland Surgical Specialty Hospital	28140	Kansas City, MO-KS	Orthopedic	0	0	0	0	0	63
46	190255	Park Place Surgery Ctr	29180	Lafayette, LA	< 15 Mcare Dchgs	0	0	0	0	0	1
47	190259	Lafayette Surgical Specialty Hospital	29180	Lafayette, LA	Orthopedic	0	0	0	0	0	0
48	360263	Institute for Orthopedic Surgery	30620	Lima, OH	Orthopedic	0	0	0	0	3	58
49	280127	Lincoln Surgical Hospital	30700	Lincoln, NE	Orthopedic	0	0	0	0	0	19
50	280128	Nebraska Heart Hospital LLC	30700	Lincoln, NE	Cardiac	0	0	0	0	0	1,232
51	040134	Arkansas Heart Hospital	30780	Little Rock-North Little Rock, AR	Cardiac	2,369	2,679	2,964	3,414	3,728	4,091
52	460054	Cache Valley Speciality Hospital	30860	Logan, UT-ID	Orthopedic	0	0	17	155	181	346
53	170190	Manhattan Surgical Hospital LLC	31740	Manhattan, KS	Surgery	0	0	0	24	44	35

(continued)

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Table 8-A.1 (continued)
Medicare claims of specialty hospitals, 1998-2003
(Sorted by CBSA)

	Medicare			CBSA	_						
No.	ID	Hospital Name	Code	Name	Hospital Specialty	1998	1999	2000	2001	2002	2003
54	520194	Orthopaedic Hsptl of Wisconsin	33340	Milwaukee-Waukesha-West Allis, WI	< 15 Mcare Dchgs	0	0	0	0	0	1
55	520197	Heart Hospital of Milwaukee	33340	Milwaukee-Waukesha-West Allis, WI	Cardiac	0	0	0	0	0	37
56	520199	Wisconsin Heart Hospital, LLC, The	33340	Milwaukee-Waukesha-West Allis, WI	Cardiac	0	0	0	0	0	0
57	050726	Stanislaus Surgical Hospital	33700	Modesto, CA	Orthopedic	0	0	58	141	148	176
58	190245	Monroe Surgical Hospital	33740	Monroe, LA	Surgery	0	0	0	0	59	133
59	190246	P&S Surgical Hospital	33740	Monroe, LA	Orthopedic	0	0	0	0	1	186
60	190250	Louisiana Heart Hospital LLC	35380	New Orleans-Metairie-Kenner, LA	Cardiac	0	0	0	0	0	700
61	190256	Doctors Hospital of Slidell	35380	New Orleans-Metairie-Kenner, LA	< 15 Mcare Dchgs	0	0	0	0	0	1
62	370192	Northwest Surgical Hospital	36420	Oklahoma City, OK	Orthopedic	27	36	20	24	83	87
63	370201	Surgical Hospital of Oklahoma, LLC	36420	Oklahoma City, OK	Orthopedic	0	127	105	168	102	70
64	370203	Physicians Hospital of Oklahoma	36420	Oklahoma City, OK	Orthopedic	0	116	220	177	210	369
65	370206	Oklahoma Spine Hospital Okla Center for Orthopaedic &	36420	Oklahoma City, OK	Orthopedic	0	1	155	168	221	208
66	370212	Multi-Specialty Surgery	36420	Oklahoma City, OK	Orthopedic	0	0	0	0	63	123
67	370215	Oklahoma Heart Hospital	36420	Oklahoma City, OK	Cardiac	0	0	0	0	571	4,191
68	280129	Nebraska Orthopaedic Hospital	36540	Omaha-Council Bluffs, NE-IA	< 15 Mcare Dchgs	0	0	0	0	0	0
69	030102	Arizona Heart Hospital	38060	Phoenix-Mesa-Scottsdale, AZ	Cardiac	1,150	2,562	3,240	3,499	3,518	3,662
70	030107	Arizona Spine and Joint Hospital	38060	Phoenix-Mesa-Scottsdale, AZ	Orthopedic	0	0	0	0	0	283
71	430091	Black Hills Surgery Center LLP	39660	Rapid City, SD	Orthopedic	81	182	265	369	381	425
72	430093	Same Day Surgery Center LLC	39660	Rapid City, SD	Surgery	62	51	45	40	67	44
73	050697	Patients' Hospital of Redding	39820	Redding, CA	Orthopedic	74	93	91	77	98	104
74	190257	Green Clinic Surgical Hospital	40820	Ruston, LA	Orthopedic	0	0	0	0	0	39
75	170187	Salina Surgical Hospital LLC	41460	Salina, KS	Surgery	0	4	99	172	217	229
76	460049	Orthopedic Specialty Hospital, The	41620	Salt Lake City, UT	Orthopedic	242	275	336	377	386	468
77	450780	Methodist Ambulatory Surgery Hosp NW	41700	San Antonio, TX	Orthopedic	86	70	77	60	77	93
78	450856	Spine Hospital of South Texas, The	41700	San Antonio, TX	Orthopedic	0	0	0	0	12	166
79	450878	Texsan Heart Hospital	41700	San Antonio, TX	Cardiac	0	0	0	0	0	0

(continued)

Table 8-A.1 (continued)
Medicare claims of specialty hospitals, 1998-2003
(Sorted by CBSA)

	Medicare			CBSA	_						
No.	ID	Hospital Name	Code	Name	Hospital Specialty	1998	1999	2000	2001	2002	2003
80	050707	Menlo Park Surgical Hospital	41860	San Francisco-Oakland-Fremont, CA	< 15 Mcare Dchgs	38	18	38	38	27	24
81	430089	Siouxland Surgery Center LP	43620	Sioux Falls, SD	Orthopedic	17	29	32	59	181	252
82	430090	Sioux Falls Surgical Center LLP	43620	Sioux Falls, SD	Orthopedic	15	28	52	69	246	316
83	430095	Heart Hospital of South Dakota LLC	43620	Sioux Falls, SD	Cardiac	0	0	0	1,569	2,619	2,600
84	430094	Spearfish Surgery Center	43940	Spearfish, SD	Surgery	0	0	54	95	74	60
85	030100	Tucson Heart Hospital	46060	Tucson, AZ	Cardiac	1,093	1,488	2,255	2,552	2,228	2,283
86	370210	Orthopedic Hospital of Oklahoma LLC	46140	Tulsa, OK	Orthopedic	0	0	0	192	524	600
87	370216	Tulsa Spine Hospital	46140	Tulsa, OK	Orthopedic	0	0	0	0	0	249
88	450864	Texas Spine and Joint Hospital	46340	Tyler, TX	Orthopedic	0	0	0	0	0	345
89	170186	Kansas Heart Hospital	48620	Wichita, KS	Cardiac	0	925	1,390	1,573	1,783	1,797
90	170192	Galichia Heart Hospital LLC	48620	Wichita, KS	Cardiac	0	0	0	0	1,845	2,621
91	170196	Kansas Spine Hospital LLC	48620	Wichita, KS	Orthopedic	0	0	0	0	0	0
92	430096	Lewis and Clark Specialty Hospital	49460	Yankton, SD	Orthopedic	0	0	0	0	53	119
		Totals									
		Hospitals with Medicare claims				21	31	37	45	62	84
		Claims				7,064	12,776	21,436	27,181	32,809	47,656

NOTE: Eight of the hospitals in the list first treated Medicare beneficiaries in 2004.

SOURCE: 1998-2003 Medicare inpatient PPS claims.

run: clm50, (2-3-05), clm 51 (2-8-05)

 ${\bf Table~8-A.2} \\ {\bf Distribution~of~total~Medicare~discharges~and~shares~of~heart~specialty~hospitals,} \\ {\bf 1998~and~2003}$ 

	1998				2003					
	Total disc	charges	Share of discharges		Total discharges		Share of discharges			
Statistic/percentile	Competitor hospitals	Specialty hospitals	Competitor hospitals	Specialty hospitals	Competitor hospitals	Specialty hospitals	Competitor hospitals	Specialty hospitals		
Number of hospitals	97	3	97	3	98	18	98	18		
Discharges	461,971	4,612	99%	1%	539,029	37,530	93.5%	6.5%		
Average (Mean)	4,763	1,537	16.3%	4.7%	5,500	2,085	14.9%	7.9%		
Maximum	17,279	2,369	77.9%	7.5%	20,472	4,191	65.3%	23.8%		
75%	6,032	2,369	24.1	7.5	7,024	2,621	21.5	10.7		
50% (median)	3,988	1,150	11.7	4.5	4,551	2,138	11.5	6.9		
25%	2,488	1,093	5.5	2.2	3,045	1,291	5.2	3.6		
Minimum	375	1,093	0.7	2.2	1,505	37	2.0	0.1		

SOURCE: Medicare inpatient SAF claims, 1998 and 2003.

run: clm57 (2-13-05)

Table 8-A.3 Specialty Hospital Market Share Ranking\* in Local Cardiac Markets, 2003

CBSA	Total number of hospitals in the cardiac market	Specialty hospital rank in the cardiac market
Albuquerque, NM	4	1
Austin-Round Rock, TX	6	1
Bakersfield, CA	3	1
Dallas-Fort Worth-Arlington, TX	21	12
Dayton, OH	6	4
Indianapolis, IN	7	4
Little Rock-North Little Rock, AR	6	2
Oklahoma City, OK	7	1
Phoenix-Mesa-Scottsdale, AZ	16	1
Sioux Falls, SD	4	1
Tucson, AZ	7	1
Wichita, KS	4	2, 4

<sup>\*</sup>A rank value of 1 indicates that the hospitals has the most cardiac discharges in the local market.

NOTE: Only hospitals with a full year of 2003 claims used in the rankings.

SOURCE: 2003 Medicare IPPS claims.

run: w004 (3-10-05)

 ${\bf Table~8-A.4}$  Distribution of total Medicare discharges and shares of orthopedic specialty hospitals,  $1998~{\rm and}~2003$ 

		1	998		2003					
	Total dis	charges	Share of discharges		Total dis	charges	Share of discharges			
Statistic/percentile	Competitor hospitals	Specialty hospitals								
Number of hospitals	184	13	184	13	189	40	189	40		
Discharges	653,460	1,589	99.8%	0.2%	826,794	8,098	99.0%	1.0%		
Average (Mean)	3,551	122	15.2%	0.7%	4,375	202	14.5%	3.99		
Maximum	14,957	439	100.0%	2.6%	19,365	600	98.7%	14.79		
75%	4,860	86	18.5	1.2	5,868	300	16.8	1.7		
50% (median)	3,044	74	7.4	0.3	3,834	171	6.9	0.6		
25%	1,516	27	3.4	0.1	1,938	67	3.1	0.2		
Minimum	8	9	0.0	0.1	42	9	0.1	0.0		

SOURCE: Medicare inpatient SAF claims, 1998 and 2003.

run: clm57 (2-14-05)

Table 8-A.5 Specialty hospital rankings\* in local orthopedics markets, 2003

	Total number of	Specialty hospital rank in the
CDS A	hospitals in the	
CBSA	orthopedics market	orthopedic market
Aberdeen, SD	2	2
Boise City-Nampa, ID	5	5
College Station-Bryan, TX	3	2
Dallas-Fort Worth-Arlington, TX	28	28
Durham, NC	3	2
Eau Claire, WI	5	5
El Paso, TX	6	3
Fresno, CA	5	3
Houston-Baytown-Sugar Land, TX	31	8, 30
Kansas City, MO-KS	20	14, 19
Lima, OH	4	4
Logan, UT-ID	3	2
Modesto, CA	7	5
Monroe, LA	5	5
Oklahoma City, OK	15	9, 11, 13, 14, 15
Phoenix-Mesa-Scottsdale, AZ	21	14
Rapid City, SD	2	2
Redding, CA	3	3
Salt Lake City, UT	10	5
San Antonio, TX	8	7, 8
Sioux Falls, SD	6	5, 6
Tulsa, OK	8	3, 7

<sup>\*</sup>A rank value of 1 indicates that the hospitals has the most orthopedics discharges in the local market.

NOTE: Only hospitals with a full year of 2003 claims used in the rankings.

SOURCE: 2003 Medicare IPPS claims.

run: w004 (3-10-05)

Table 8-A.6
Total Medicare discharges by hospital, Dayton: 1998 and 2003

	1998	3	2003		
	Total		Total		
Hospital	discharges	Share	discharges	Share	
Dayton Heart Hospital	0	0.0%	2,245	6.2%	
Good Samaritan Hospital	7,259	24.3	7,737	21.5	
Grandview Hospital & Medical Center	4,068	13.6	4,220	11.7	
Kettering Medical Center	6,432	21.5	8,094	22.5	
Miami Valley Hospital	8,472	28.3	9,297	25.8	
Middletown Regional Hospital	3,698	12.4	4,402	12.2	
Total	29,929	100.0	35,995	100.0	

NOTE: Specialty hospital is shown in a bold typeface. Includes only hospitals with major heart services.

SOURCE: 1998 and 2003 Medicare IPPS claims.

run: clm68, clm69 (3-16-05)

Table 8-A.7
Total Medicare Discharges by Hospital, Fresno: 1998 and 2003

	199	08	200	13
	Total		Total	
Hospital	discharges	Share	discharges	Share
Fresno Surgery Center	439	2.6%	359	1.6%
Community Medical Center - Clovis	1,100	6.4	1,851	8.2
Community Medical Center Fresno	5,584	32.5	7,226	32.0
Madera Community Hospital	1,310	7.6	1,413	6.3
Saint Agnes Medical Center	8,742	50.9	11,738	52.0
Total	17,175	100.0	22,587	100.0

NOTE: Specialty hospitals are shown in a bold typeface. Includes only hospitals with orthopedic services.

SOURCE: 1998 and 2003 Medicare IPPS claims.

run: clm68, clm69 (3-16-05)

Table 8-A.8
Total Medicare discharges by hospital, Hot Springs: 1998 and 2003

	199	8	200	13
	Total		Total	
Hospital	discharges	Share	discharges	Share
Healthpark Hospital	0	0%	814	6.7%
Baptist Health Medical Center - Arkadelphia	751	7.6	815	6.7
Hot Spring County Medical Center	1,117	11.3	1,454	12.0
National Park Medical Center Inc	2,932	29.5	2,554	21.1
St Josephs Mercy Health Center Inc	5,128	51.7	6,443	53.3
Total	9,928	100.0	12,080	100.0

NOTE: Specialty hospital is shown in a bold typeface. Includes only hospitals with surgical services.

SOURCE: 1998 and 2003 Medicare IPPS claims.

run: clm60, clm61 (3-17-05)

Table 8-A.9
Total Medicare discharges by hospital, Oklahoma City: 1998 and 2003

	1998	8	200	3
	Total			
Hospital	discharges	Share	discharges	Share
Oklahoma Heart Hospital	0	0.0%	4,191	9.0%
Deaconess Hospital	3,943	11.1	4,983	10.7
Integris Baptist Medical Center	8,187	23.1	8,890	19.1
Integris Southwest Medical Center	3,988	11.2	5,332	11.4
Mercy Health Center, Inc	4,670	13.1	5,970	12.8
Midwest City Reg Med Center	4,627	13.0	7,118	15.3
O U Medical Center (Everett Tower)	6,071	17.1	4,606	9.9
St Anthony Hospital	4,028	11.3	5,490	11.8
Total	35,514	100.0	46,580	100.0

NOTE: Specialty hospitals are shown in a bold typeface. Includes only hospitals with major heart services.

SOURCE: 1998 and 2003 Medicare IPPS claims.

run: clm68, clm69 (3-16-05)

Table 8-A.10
Total Medicare discharges by hospital, Rapid City: 1998 and 2003

	1998		2003	
	Total		Total	
Hospital	discharges	Share	discharges	Share
<b>Black Hills Surgery Center LLP</b>	81	1.4%	425	6.8%
Same Day Surgery Center LLC	62	1.1	44	0.7
Rapid City Regional Hospital	5,668	8.6	5,810	92.5
Total	5,811	100.0	6,279	100.0

NOTE: Specialty hospitals are shown in a bold typeface. Includes all hospitals in local market.

SOURCE: 1998 and 2003 Medicare IPPS claims.

run: clm60, clm61 (3-17-05), clm68, clm69 (3-16-05)

Table 8-A.11
Total Medicare discharges by hospital, Tucson: 1998 and 2003

	1998		2003	
	Total		Total	
Hospital	Discharges	Share	discharges	Share
Tucson Heart Hospital	1,093	4.5%	2,283	7.9%
Carondelet Saint Josephs Hospital	2,538	10.4	3,495	12.1
Carondelet Saint Marys Hospital	5,896	24.2	4,118	14.3
El Dorado Hospital	1,799	7.4	2,289	7.9
Northwest Medical Center	3,173	13.0	6,073	21.1
Tucson Medical Center	6,219	25.6	6,555	22.8
University Medical Center	3,603	14.8	3,990	13.9
Total	24,321	100.0	28,803	100.0

NOTE: Specialty hospitals are shown in a bold typeface. Includes only hospitals with major heart services.

SOURCE: 1998 and 2003 Medicare IPPS claims

run: clm68, clm69 (3-16-05)