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TRIBAL CONSULTATION MEETINGS

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VOLUME I

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Miccosukee Resort and Gaming
500 Southwest 177th Avenue
Miami, Florida 33194

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Capital Reporting Company

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| 1  | APPEARANCES  |   |
| 2  |  |   |
| 3  | Paul Tsosie, Chief of Staff for Larry Echo Hawk Mike<br>Smith, Deputy Bureau Director for Field Operations |   |
| 4  |  |   |
| 5  | Bruce Loudermilk, Acting Deputy Assistant Secretary for Management   |   |
| 6  | Keith Moore, Director of the Bureau of Indian Education  |   |
| 7  | Bryan Drapeaux, Chief of Staff at Bureau of Indian Education   |   |
| 8  |  |   |
| 9  | David Talayumptewa, Assistant Deputy Director for Administration at Bureau of Indian Education             |   |
| 10 | Bryan Rice, Deputy Director for the Bureau of Indian<br>Affairs Office of Trust Services                   |   |
| 11 |  |   |
| 12 | Everett Bad Wound, Education Line Officer, Minneapolis, Bureau Indian Education                            |   |
| 13 | Beth McGarry, Director of Federal Services for the Bronner Group   |   |
| 14 | Kitcki Carroll, Executive Director, United South and   |   |
| 15 | Eastern Tribes   |   |
| 16 | Marie Osceola-Branch, Hobbs, Straus, Dean & Walker   |   |
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| 1  | PROCEEDINGS  |   |
| 2  | MR. TSOSIE: Let?s get started here. I want             |   |
| 3  | to make sure that we use everybody?s time effectively. |   |
| 4  | Right now we have come up here, Mike we                |   |
| 5  | basically, I?m Paul Tsosie; I?m the the Chief of       |   |
| 6  | Staff for Larry Echo Hawk. And we?re here for this     |   |
| 7  | consultation and and right now, obviously, we only     |   |
| 8  | have two people from Indian Country that are not       |   |
| 9  | Federal Government employees here to to talk about     |   |
| 10 | these issues, but I really want to use this time       |   |
| 11 | effectively, so I know both of you showed up on time,  |   |
| 12 | so let?s just get started.                             |   |
| 13 | If if anybody else shows up, we?ll                     |   |
| 14 | definitely accommodate them, but with that being said, |   |
| 15 | I?m going to make certain changes to this agenda real  |   |
| 16 | quick.   |   |
| 17 | The agenda you have, obviously, David Hayes            |   |
| 18 | is not here, the the Deputy Secretary. And Larry       |   |
| 19 | Echo Hawk is not here. So I?m going to substitute in   |   |
| 20 | there, Mike Mike Smith; the Deputy Director of the     |   |
| 21 | BIA. Keith Moore with the BIE; Bureau of Indian        |   |
| 22 | Education. And then we also have Bruce Loudermilk      |   |

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| 1  | here; the Deputy Assistant Secretary for Management.  | - |
| 2  | We will be the ones representing the Federal          |   |
| 3  | Government on this first issue, the administrative    |   |
| 4  | assessment.   |   |
| 5  | And with that being said, I hope that we can          |   |
| 6  | still go through all of the issues that we need to go |   |
| 7  | through and use this time effectively and we?ll       |   |
| 8  | probably be able to finish even earlier.              |   |
| 9  | And with with that being said, I?m just               |   |
| 10 | going to have each person here introduce themselves.  |   |
| 11 | Okay.   |   |
| 12 | MR. LOUDERMILK: Again, my name is Bruce               |   |
| 13 | Loudermilk; I?m the acting Deputy Assistant           |   |
| 14 | Secretary for Management out of Washington, D.C.      |   |
| 15 | MR. TSOSIE: Mike?                                     |   |
| 16 | MR. SMITH: Mike Smith, the Deputy Bureau              |   |
| 17 | Director for Field Operations and I?m based on        |   |
| 18 | Washington, D.C.                                      |   |
| 19 | MR. TSOSIE: Keith?                                    |   |
| 20 | MR. MOORE: Keith Moore, Director of the               |   |
| 21 | Bureau of Indian Education in Washington, D.C.        |   |
| 22 | MR. TSOSIE: Beth?                                     |   |
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| 1  | MS. MCGARRY: Good morning, my name is Beth             |   |
| 2  | McGarry and I?m the Director of Federal Services for   |   |
| 3  | the Bronner Group and I?m the project manager for this |   |
| 4  | engagement and I?m also in Washington.                 |   |
| 5  | MR. MOORE: Paul, if I could, we have a                 |   |
| 6  | couple other senior administrators in the BIA. Bryan   |   |
| 7  | Drapeaux is my Chief of Staff here and David           |   |
| 8  | Talayumptewa is the Assistant Deputy Director for      |   |
| 9  | Administration for us as well in Albuquerque.          |   |
| 10 | MR. TSOESI: And then we also have Jeanette             |   |
| 11 | Hanna here who works in the Assistant Secretary?s      |   |
| 12 | Office.  |   |
| 13 | And Bryan, did you                                     |   |
| 14 | MR. RICE: No, I didn?t. Sorry. Bryan Rice              |   |
| 15 | and I?m the Deputy Director for the BIA Office of      |   |
| 16 | Trust Services in Washington, D.C.                     |   |
| 17 | MR. TSOSIE: So right now, you have a lot of            |   |
| 18 | high level officials from Indian Affairs and we?ll be  |   |
| 19 | able to answer questions.                              |   |
| 20 | And just so we know, can you introduce                 |   |
| 21 | yourselves too?  |   |
| 22 | MS. OSCEOLA-BRANCH: I?m Marie Osceola-Branch           |   |

6 with Hobbs, Straus, Dean & Walker out of the Washington D.C. office but I run the Florida Division which is me, at my house, and I?m here on behalf of Hobbs, Straus, Dean & Walker for Miccosukee Tribe. 6 MR. TSOESI: Okay. MR. CARROL: Kitcki Carroll, Executive 8 Director, United Southern and Eastern Tribes. 10 MR. TSOESI: All right. Well, let?s go ahead and get started. And just like I said, we have a lot 11 of people here. Well, not a lot of people here, but a 12 13 significant group here from the federal government, and we?ll be able to answer any questions you have. 15 Before we get started, I just wanted to say 16 that you both have -- have probably seen in -- in the 17 press that the Assistant Secretary, that his last day 18 will be April 27th; Larry Echo Hawk?s last day will be 19 April 27th. And I came in with the 20 Assistant Secretary so I?11 -- I -- I will also be 21 leaving with him but this administrative assessment 22 that we have going, we?re going to put it in the hands

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of -- of -- of Bruce Loudermilk and other people here
    so that it continues forward.
              So we are working on a smooth transition here
   at this time and if either of you knows the
   Assistant Secretary it was, it was really a good
   decision for him. He will be moving up to a -- a very
   high level position in the LDS church and it?s a --
    it?s a lifetime appointment for him and he?s very happy
   with the decision.
10
              So, just like I said, his -- his last day
11
    will be April 27th.
12
              Do -- do either of you have a question about
13
    -- about what he?s doing or anything and -- and Del
    Laverdure Laverdure will be -- who is right now the
15
    Principal Deputy Assistant Secretary will be taking
    over after that point through the end of this
17
    administration.
18
              With that being said, thank you both for
19
    coming and let?s -- let?s get started.
20
              The purpose of this consultation are three
21
    different things, from a broad -- a broad perspective.
22
              The first issue here is the Administrative
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8 Assessment. 2 The second issue are the BIA and the BIE streamlining plans. These are -- these are two different issues. The third issue which I -- which I group them all together are education issues, and that -- and that?s tomorrow. 8 We may be able to -- to cover those today, but we?ll just see how it goes. There might be people that come specifically tomorrow for the education issue 10 11 so --12 If it was okay with you, I think MR. MOORE: 13 we could -- it would be great if we covered them today, we can show up here tomorrow and if other folks show 15 up, we can go through them again. 16 MR. TSOESI: Okay. 17 MR. MOORE: But it would be nice if we could -- with this few of folks, get it done today and then 19 we could just do -- do it again tomorrow if we have 20 other folks show up specifically for those. 21 MR. TSOESI: Okay. Okay. So those -- those are the three main issues for this consultation.

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              This is a very aggressive timeline.
 1
    this plus other consultations set up over the next
    seven weeks throughout Indian Country, because if you
    look at what?s happened over the past three years, with
    this Assistant Secretary, there?s been a lot of
   movement in Indian Country.
              You?re talking 100- -- over 158- or around
    158,000 acres of land in a trust. You?re talking the -
    - the Cobell Settlement. You?re talking there was an
    event yesterday on Tribal Trust litigation.
10
11
              You?re talking -- I think we have the best
    consultation policy across the Federal Government that
12
    we rolled out last November. You have the -- the White
13
    House Tribal Nations Conference. We have a lot of big
15
    things going on that -- that we?ve done during this
    administration.
16
17
              And this administrative assessment is going
    to be one of the biggest, if not the biggest thing that
19
    -- that we?ll be able to accomplish, by the end of this
20
    year.
21
              I realize that this is -- this is an election
    year and we may have a -- we may have a change in this
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10 administration, but only time will tell. 2 But this Administrative Assessment, what it focuses on is the provision of services to Indian country. How we, as the Federal Government, are 5 providing service to Indian Country. 6 From day one, this Assistant Secretary, myself, and everybody here heard what Tribal leaders 8 were saying. From day one, we walked in and the Tribal leaders told us that we take too long to hire people 10 for law enforcement. We take too long to hire 11 teachers. I mean, we heard stories about the 12 Teacher of the Year out of New York. The Teacher of 13 the Year out of New York was going to work at Zia 15 We had that person ready to go. I mean, at Zia Pueblo, the teacher of the year out of New York but 17 we took too long to hire that person, took way too 18 long, and we lost -- we lost the Teacher of the 19 Year. We were not able to hire that person. 20 We have our kids in -- in the BIE school 21 system, our Indian kids, which Congress has said that -22 - that children are the most resource for

11 Indian Tribes, and our kids are getting their school books months late, if -- if ever, they?re getting their school books late, months. And if -- if you were to put that situation in a non-Indian school, that would be completely unacceptable. That wouldn?t ever happen at all. 6 7 But we have people -- we have kids in our BIE school system that are not given their school books because of the way our system is set up. And I?m talking about our administrative system. 10 11 Our administrative system that -- that -that provides HR, contracting, acquisitions, finance, 12 budget, all these different issues, our -- our whole 13 admin system is set up to -- in a whole different 15 organization to provide services to the BIA and to the 16 BIE. 17 Now, to completely understand this, we need -18 19 I?m just going to give you a little bit of 20 background here. 21 Back in ?99 there was a NAPA study; the 22 National Association of Public Administrators.

- 1 did a study on -- on -- they looked at our
- 2 administrative structure and other issues and they came
- 3 up with a series of recommendations back in 1999. And
- 4 these recommendations basically sat dormant. They
- 5 looked at Indian Affairs and said, okay, you guys, you
- 6 know, they looked at admin, they looked at law
- 7 enforcement, they looked at -- at -- at our structure
- 8 to see how we were providing to
- 9 Indian Country.
- Those sat dormant until 2004 and in 2004,
- 11 under the last administration, they picked that up,
- 12 dusted it off and created the DASM; the Deputy
- 13 Assistant
- 14 Secretary for Management, and the Assistant
- 15 Secretary?s Office went from -- from 200 people; and
- 16 you?re talking admin people, you?re talking the
- 17 Assistant Secretary?s Office, you?re talking Gaming,
- 18 IEED, Self-Governance, it went from 200 people to 650
- 19 people overnight, in -- in 2004.
- 20 The last administration -- essentially what
- 21 they did, is they reached down in the BIA and BIE,
- 22 pulled out their admin functions, pulled out HR,

- 1 finance, budget, you know, all these different sub-
- 2 areas; contracting, acquisitions, they reached down and
- 3 basically pulled these functions from the field and
- 4 centralized everything in Washington, D.C.
- 5 They took the NAPA study as justification and
- 6 basically centralized all of the admin functions.
- 7 They took the NAPA report, used it as a base,
- 8 and actually went farther than the NAPA report. They
- 9 went a lot farther than the NAPA report was ever
- 10 recommending and we?ll get into more specifics later.
- 11 But they took that as justification to say that Indian
- 12 Affairs, you guys have bad internal controls, we?re
- 13 going to pull up. We?re going to centralize all of
- 14 your admin functions and we?re going to create a system
- 15 that we have now.
- 16 And from the get go, we heard from Tribal
- 17 leaders from -- from Federal Government employees, that
- 18 this system is not optimal for the provision of
- 19 services to Indian Country.
- 20 It centralized all of the admin functions so
- 21 after eight years of this, I mean, we?re in 2012 right
- 22 now. After eight years of this, we heard from

14 Tribal leaders, so we took a step back and said we need to look at the situation. So we hired the -- the Bronner Group, a third party consultant to look at the situation as it stands right now. And they went out, throughout Indian Country, the went all over the nation, they talked with Tribal leaders, they talked with low level BIA, BIE 8 DASM staff, they talked with midlevel staff, midlevel managers, to senior level managers, people from the 10 Secretary?s Office. They did surveys, they looked at 11 IAM?s; Indian Affairs Manuals, departmental manuals, they looked at budgets, they looked at PD?s, they 12 13 looked at workloads. They went all across the nation gathering all of this information. And they gathered 14 all this information in this -- this administrative 15 16 assessment which is posted online, the entire 17 assessment. 18 We are being as transparent as possible. 19 We posted the whole thing online so that 20 Indian 21 Country could see it. It?s -- it?s over 200 pages. 22 There is an executive summary. We -- we

- 1 broke it down in -- into PowerPoint, we want to make
- 2 this as transparent as possible, because this
- 3 Administrative Assessment came down and said that in
- 4 2004, when these changes happened, based upon the
- 5 NAPA report, that it was poor implementation of the
- 6 NAPA report. And people in Indian Affairs; employees
- 7 that were working at the time, said that, you know, we
- 8 have a more intimate group here, they say that it was
- 9 essentially shoved down their throats. That it
- 10 happened overnight. That they didn?t have much input
- 11 on it, that all of a sudden there was a Deputy
- 12 Assistant Secretary for
- 13 Management office created and it was very poor, the
- 14 implementation. They didn?t think out all of the
- 15 issues that could happen.
- So as a result, say, we?re taking way too
- 17 long to hire people. We?re taking too long to get our
- 18 textbooks, because you have a system where you have the
- 19 BIA, the BIE and then a third organization that -- that
- 20 provides the admin services.
- 21 I mean, I was talking with -- I mean, we did
- 22 a presentation with the Deputy Secretary and in -- in

- 1 one of our internal meetings, he was like I don?t know
- 2 how you?ve been operating for so long under this
- 3 system. I don?t know how you?re able to conduct
- 4 business. There?s no other place in the
- 5 Federal Government that would -- that would operate
- 6 like this. And it was done because allegedly Indian
- 7 Affairs had a lack of -- lack of internal controls.
- Now, here we are eight years later and I can
- 9 tell you, we have internal controls now. We have clean
- 10 audits. Our admin system is moving along.
- 11 We?ve -- we?ve accomplished quite a
- 12 bit in our admin system, so now here we are eight years
- 13 later and this report says that eight years ago, the
- 14 changes were -- were implemented poorly.
- And it also said that it created silos; that
- 16 there?s a lack of communication. We have people out on
- 17 the field in Oklahoma and Albuquerque, employees that
- 18 sit like this. There may be a -- a divider, but
- 19 employees that sit together day to day out in the
- 20 field, that are supposed to work together, but are not
- 21 required to work together.
- 22 And these people that are -- are required to

17 work together are Contracting Officers and a BIE employee. Employees in two different, in -- you have someone from the BIA and someone from the DASM, two different organizations sitting right next to each other, that are supposed to work together to buy school books and if they have an issue, they got to go all the way up the flagpole to the -- to the top leadership and that takes time in the federal government, and then their leaders got to get together, solve the issue and then -- and then the issue got -- has to make its way 10 11 back down. And that?s unacceptable. That just creates 12 a -- a poor working environment. 13 So you have this system that?s set up as -as it is, and this administrative assessment looked at 15 it, and it came up with, I estimate, around 26 recommendations. Some of them big, some of them small. 17 Some of them can be changed with a stroke of a pen. 18 Other ones, we?re going to need bigger changes. 19 Twenty-six recommendations and I -- I need to stress 20 that, that those are recommendations. 21 Those are just recommendations from the 22 Bronner

- 1 Group to the Assistant Secretary?s Office. And under
- 2 this consultation policy, we have a duty, now that we
- 3 have these recommendations that are on the table, we
- 4 have a duty to consult with Indian
- 5 Country.
- 6 So as a result, we?re going all over the
- 7 nation, we?re starting here and we?re going to end up
- 8 in Alaska, at that end here, and we are getting input
- 9 from Tribal leaders, on the recommendations because we
- 10 know that at the end of the day, the end recipient of
- 11 our services is the Indian Country, and these services
- 12 are affected by the way we conduct ourselves with
- 13 respect to our admin portion.
- 14 So this has 26 recommendations and over the
- 15 next year, after consultation, we will be in an
- 16 implementation phase. We will be taking the input from
- 17 this Tribal consultation and we?re going to post all of
- 18 this online. We?re going to post all the comments from
- 19 Tribal leaders online, we?re going to group it into
- 20 this -- these certain areas, and that part will be
- 21 transparent also. And we are creating implementation
- 22 teams.

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| 1  | Because just like I said, some of the changes          |    |
| 2  | are big, some of them are small, but we?re going to    |    |
| 3  | have teams to make sure that that the federal          |    |
| 4  | government implements this effectively. And we have    |    |
| 5  | our employees, all over the nation, that want to be    |    |
| 6  | involved, because they told us last time, we didn?t    |    |
| 7  | have any say. So I?ve been I?ve been going around      |    |
| 8  | the country; I think I?m up to around 1200 or 1300     |    |
| 9  | employees, that I?ve met with and we will continue     |    |
| 10 | this. And and we will continue or meetings with the    |    |
| 11 | Indian Country.  |    |
| 12 | And these implementation teams, we?re                  |    |
| 13 | we?re putting together the framework, the measurable,  |    |
| 14 | the the deliverables, the timelines. We?ll be          |    |
| 15 | putting that also out to Indian Country so you can see |    |
| 16 | that. And that will happen over the next year.         |    |
| 17 | Now, some of the specific recommendations              |    |
| 18 | that that I want to highlight are, for example,        |    |
| 19 | budget.  |    |
| 20 | MR. CARROLL: Can I ask a question                      |    |
| 21 | MR. TSOESI: Yes, go ahead.                             |    |
| 22 | MR. CARROLL: And I know you?ve already                 |    |
|    |  |    |

- 1 commented on this here within the Bronner report as
- 2 well, but I do want to ask and also state for the
- 3 record, to what extent, you?ve mentioned as far as
- 4 regional staff, what extent are regions involved in
- 5 these discussions?
- 6 And the reason why I ask that, as the report
- 7 comes out; we know that there is a lack of
- 8 communication going on with the current structure.
- 9 Our Tribes are facing that on a day to day
- 10 basis.
- 11 The question that I have though, from that
- 12 last restructure that took place in ?04, ?05, what
- 13 resulted from it to the remarks that you were making
- 14 was poor communication about those changes and the
- 15 implementation of those changes. So what?s left was
- 16 Tribes in a position of not being fully aware of what
- 17 was happening and who to go to.
- 18 So on a day to day basis, what that turned
- 19 into as they would normally have previously contacted
- 20 their regional contacts to make the inquiries, that was
- 21 no longer a resource and they were getting pushed off
- 22 to Central Office. And that caused lots and lots of

21 frustration. 2 There?s even some -- some -- some remnants of that even going on today about confusion about what does the Central Office do versus what did the regional office do. 6 So if that?s the case, and we?re still doing some clean up from the last restructure and people are 7 just getting up to speed on what those changes were seven years ago, here we go again, we?re about to do a 10 shift again and -- and cause people to relearn where to 11 go. 12 So if that?s going to be the case, the third other component of this discussion between -- besides 13 Central Office and Tribes, should be regional, to the 15 same extent that we?re sitting here at this table, there should be that regional representation as well, 17 because they?re the ones that are going to be able to 18 offer the real clear and insight about functions that 19 they can fulfill and those that they cannot. 20 That?s true, and -- and in our MR. TSOESI: 21 plan, what we have is, we have a process. And in this process, one of the main steps is training our own 22

- 1 employees; going out to the regions, laying this out
- 2 for everybody, telling everybody how it?s going to
- 3 work, breaking out our org charts, breaking out our
- 4 budgets, looking at everything and -- and we realize
- 5 that -- that it?s -- it?s going to be a big learning
- 6 curve for our -- our -- our employees, and we are going
- 7 to involve the regions.
- Bo you have anything on this one, Bruce?
- 9 MR. LOUDERMILK: You know, it?s one of those
- 10 things that, and I?m -- my -- my permanent job is
- 11 Regional Director out of the Great Plains Region, so
- 12 I mean, one of the things that we?ve heard from the
- 13 Tribes through the TIBC meeting through, you know, in
- 14 Great Plains, we?ve heard from the Great Plains
- 15 Tribal Chairman?s Association, we?ve heard from other
- 16 Tribal Chairman?s Associations, is to localize a lot of
- 17 these functions back to the regions.
- 18 A lot of the tribes that we?ve dealt with are
- 19 very vocal about that aspect of it so as we?re going
- 20 through this process, these are one of the things that
- 21 they want to do is to get the services back to the
- 22 lower level to where tribes and agencies and regional

- 1 staff have folks that they can talk to.
- 2 Paul brought up one issue about losing the
- 3 hiree; we have one region where we have six HR people
- 4 that all report to different supervisors throughout the
- 5 nation. The admin functions are so fractionated, we
- 6 have a budget officer here in
- 7 Eastern Region, that also has supervisors throughout
- 8 that then report up to D.C., so I mean, it?s -- it?s --
- 9 it?s one of those things where it?ll be more localized,
- 10 it?ll be more -- it?ll be better communication with the
- 11 field; not only the agencies but with the Tribes too,
- 12 to where if they go to their Regional Director, the
- 13 Regional Director is going to have more input, more
- 14 direction, more communication as far as those functions
- 15 are being rolled out and how they?re being operated.
- 16 MR. CARROLL: The only -- the only follow up
- 17 comment that I would make on you guys, you know,
- 18 there?s a part of me that believes in centralization
- 19 because it promotes consistency, so if you?re moving
- 20 from a centralized to a decentralized model, which also
- 21 offers many benefits to Tribes that it wants, the one
- 22 caveat to that though, is to make sure that whatever

- 1 regional controls and authorities are in place, are
- 2 consistent across the BIA regions. So we?re not
- 3 dealing with one situation from the east and getting
- 4 certain responses and certain processes, and then we
- 5 hear that out in, you know, the Plains or the Southern
- 6 Plains or somewhere else, that it?s a different
- 7 process.
- Not saying which one is right or wrong, but
- 9 just making sure that they?re in accord to whatever is
- 10 happening, consistency across those regions, if
- 11 authority is going to be pushed back down to them.
- MR. LOUDERMILK: And -- and that?s one of the
- 13 things that hasn?t -- hasn?t happened so much in the
- 14 past but will be happening more.
- 15 A lot of things since functions have been
- 16 centralized, there have not been a whole lot of policy
- 17 direction that is coming out -- has come out from
- 18 Central Office from contracting to you name it, budget,
- 19 you name it. It?s all been kind of a tight hold.
- 20 So one of the things that I envision Central
- 21 Office doing as we start going forward is getting more
- 22 into the policy, procedure, processing and then rolling

- 1 that out to where it is consistent throughout the
- 2 regions and throughout the nation.
- MR. TSOESI: Yes, Central Office should be
- 4 policy oriented so that everything is -- is consistent,
- 5 just like the budget example, that I?ll -- that I?ll
- 6 lay out in a second here, I?m -- I?m -- that?s what we
- 7 want to do in D.C. is just stick to policy and push the
- 8 functions back out to the field that belong in the
- 9 field.
- 10 MR. SMITH: I?d just like to weigh in. I
- 11 appreciate the question and I don?t know if you got an
- 12 answer exactly to the question and of course, your
- 13 comments because I think you?ve got a -- a heavy
- 14 responsibility on you today representing the 26 or 27
- 15 tribes in Eastern Region. We appreciate you being
- 16 here.
- 17 But you asked about the regions being
- 18 involved and they are involved.
- 19 All of the employees are being encouraged to
- 20 provide comments, recommendations, and so forth, not
- 21 only on the Bronner report but on everything else
- 22 that?s going on in this consultation process.

1 So it?s a -- it?s a process in the works -- works, and we?re gathering information as we go that will lead ever more dialog between the regions and Central Office and the agencies and everybody else because basically aside from the Bronner report, I 5 think everything about streamlining is going to be on the table except possibly the inherent Federal or government responsibility that?s required to be carried out by Federal employees and we?re not sure exactly 10 what that is at this point, but that will be, you know, 11 that will be forced out, if you will. 12 And going back to you said ?04, ?05, it was 13 actually ?03, ?04 and that was a top down restructuring. There was little or no communication at 14 15 the bottom part of the organization or even the middle 16 part and every region is unique. 17 I mean, every region likes to talk about how unique they are and every region is unique. They all 19 have their uniqueness, region to region. 20 So it?s going to be a little bit different as to, you know, what their recommendations might be and 21 22 the final analysis of how we provide services because

- 1 as you know, in Eastern Region, we don?t have a lot of
- 2 agencies. You used to have maybe three or four, or
- 3 four or five agencies that they?ve whittled down to
- 4 two, three, four man operations in some cases and even
- 5 done away with.
- 6 In other regions, they have 12, 13, 14
- 7 agencies that provide administrative support, that
- 8 carry out the services in programs to Tribes in their
- 9 region, so it?s -- it?s going to be different in each
- 10 region.
- 11 Again, I think the key is what you just said,
- 12 consistency. If we?re going to do anything, we should
- 13 be consistent because we have not been in the past.
- MR. CARROLL: Can I respond to that real
- 15 quick?
- MR. SMITH: Sure.
- 17 MR. CARROLL: Just a couple of things.
- 18 Whenever you?re dealing with process and
- 19 systems, you know, you bring your own understanding as
- 20 to what?s currently going on specific to that process,
- 21 as well as your own bias? and your own perspective to
- 22 the process and I fully acknowledge and appreciate that

- 1 you guys are making the opportunity available to lower
- 2 level BIA regional folks, to participate and offer
- 3 comments to the process, but one suggestion that I
- 4 would make, in a forum such as this, we were talking
- 5 about that.
- 6 Yes, you?re bringing to the table comments
- 7 and suggestions that have been made to you, but they?re
- 8 going to be presented in a filtered way because your --
- 9 some of you are not regional.
- 10 So no -- the best way to have a conversation
- 11 about systems and processes about what?s going on is to
- 12 be sure that all perspectives are part of that dialog,
- 13 and to my point, what?s missing right now, is that
- 14 regional representation, to get that perspective of
- 15 process, respective about this moving forward.
- 16 To the last point that you made about the
- 17 East, specifically to the regions and the operations of
- 18 those regions and the manpower of those regions, and
- 19 I know it -- it gets to be sounding like a broken
- 20 record as far as from the East, but as part of this
- 21 process, we are looking at resources, which I will have
- 22 questions on as far as how you plan to shave off the

- 1 fat where there?s no fat already to begin with, but
- 2 I?ll leave that part for the BIE, BIA streamlining of
- 3 this discussion.
- But, you know, the -- the argument that we
- 5 are always making from this side of the table is, yes,
- 6 it?s different here, yes, the makeup of Tribes is
- 7 different here, yes, the land basis, land sizes and
- 8 populations are different here, that Trust
- 9 responsibility is no less than anywhere else. So as
- 10 you?re looking at streamlining and looking at
- 11 resourcing, to make sure that you are adequately
- 12 providing an appropriate level of resources to a
- 13 Tribe in the East, even though it?s a -- it?s a whole
- 14 different ballgame, I mean, you guys know that. But --
- 15 but Trust responsibility is nonetheless the same.
- 16 So as you?re looking at that restructuring,
- 17 you want to make sure that that?s adequately addressed.
- 18 MR. SMITH: And if I could respond just for,
- 19 you know, two minutes.
- 20 We do have regional representation whether
- 21 you believe it or not.
- 22 Mr. Loudermilk is a Regional Director. Who

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   work in seven of the 12 regions, actually held
   positions in seven of the 12 regions --
              MR. CARROLL: I mean, for our own.
 5
 6
              MR. SMITH: -- and your Regional Director is
    supposed to be.
                    He was invited and he should be here
 7
    at some point. So he is involved.
 9
              MR. CARROLL: That?s good to hear.
10
              MR. SMITH: Okay.
11
              MS. MCGARRY: And -- and our vision for the
    implementation teams is that there is wide
12
13
    representation from all the regions on the teams,
    nonsupervisory and supervisory, because that is one of
15
    the comments we?ve gotten back from employees, just
    don?t pick managers, pick people that do the work every
17
    day.
18
              And so that?s our goal, is to have wide
19
    representation on the implementation teams.
20
              MR. TSOESI: Okay, so with that being said,
    I?m -- unless there?s any other questions on that or --
21
    or comments, I?m going to move on to the specifics of -
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    - of the recommendations and I?ll just turn it over to
   Beth on the specifics.
              MS. MCGARRY: Okay. Following up with --
    just to put everything in perspective, so in 2004 for
    the
    DASM, if you?ve downloaded your slides, I?m starting on
    17.
 8
              So this was the -- the structure. DASM?s
 9
   Assistant Secretary and five main blocks.
10
              Then this is what it looks like today.
11
              So it has expended. We have IT, CFO,
   planning management, internal, you can see across the
12
13
   board.
             So it really grew over the last several
14
15
   years.
16
              As we -- so what -- exactly what you were
17
    talking about, finding that balance, going forward
18
   between having -- when we have the complete
19
   decentralization, we -- it was all -- all the
20
    administrative support services were run by BIA.
21
              BIE did not -- was serviced by BIA. So that
   was, they weren?t controlling their own hiring,
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32 finance, budget. 2 There was audit findings in that time period where Indian Affairs was not having strong financial statements and was getting into audit opinions with severe problems on the financial side. 5 6 As Paul said, those have been corrected. For the last several years Indian Affairs has had un- -- you know, unqualified audit opinions has done very, very well. It?s been a great achievement 10 for the CFO office. And as I said, there was this 11 disparity of services. 12 So then we go the complete other way, total 13 centralization and this is where we?ve had a perceived program disconnect, because the folks that are working 15 in support services, were not directly communicating, weren?t assigned to programs, they -- they?re all 17 generalists, they don?t have a client base. So there?s not a strong commitment and identity with the client. And there?s no organizational identify. 19 20 So all these 600 people were made to be in 21 this DASM organization but when we did our survey and we

- 1 split the survey and sent one survey only to DASM
- 2 employees and another survey to everyone else, when we
- 3 asked where did you work, who do you identify with?
- 4 Over, what, 90 percent of the DASM employees said that
- 5 they worked for BIA.
- 6 So they have never, over the six years, you
- 7 know, eight year time period, have come to an identity
- 8 of who they are and where -- where they work and where
- 9 they -- who they are servicing, because they?re
- 10 servicing both BIE and BIA.
- 11 So what we?ve recommended is this balanced
- 12 approach; that?s there?s shared responsibility. For as
- 13 much that can be, localized service, that that be done.
- 14 And, but that there be central policy oversight because
- 15 you do need consistency and every region and -- and --
- 16 and BIE, has to do core functions the same way, so that
- 17 there?s not favoritism, mistreatment, that everyone?s
- 18 clear on what the policy and procedures are and the
- 19 execution is done locally, so it?s faster. That the
- 20 local staff be supervised locally, new policies and
- 21 procedure and that there be a new focus on BIE needs.
- This is a school system being run by the

34 federal, you know, bureaucracy, and there has to be adaptations so that it -- it will run at its most efficient. 3 So this is what we?ve recommended. I will --I will tell you that the information technology piece 5 is already under a Department of Interior transformation, so that function for IT is being centralized across Department of Interior. 9 And we?ve recommended that for the chief financial officer, they have financial management which 10 is accounting, currently the, you know, when we first 11 12 started, acquisitions which is contracts and property 13 were together and they were -- the major complaint was everything was slow. 15 So one of our recommendations is that they be 16 split and that?s already happened. 17 Also, to pull out budget from the CFO and 18 really have it be a direct reporting relationship to 19 the -- to the assistant -- Deputy Assistant 20 Secretary because budget is so critical, it is policy creation and it can?t be buried. 21 22 Internal controls, HR facilities, so really

35 e -ed in

- 1 streamlining, getting rid of a lot of those extra
- 2 offices that somehow migrated into DASM.
- 3 So as a big summary, this is our
- 4 recommendation over the next 12 months. That these --
- 5 all these field employees, who are currently located in
- 6 the field, but do not report to a supervisor in the
- 7 field.
- 8 So if Bryan and I are both working in the
- 9 Eastern region and he?s doing contracts but I?m working
- 10 a program, you know, I?m working a program for the, you
- 11 know, Eastern region, I report to the
- 12 BIA Eastern Regional Director, where Bryan reports to
- 13 somebody somewhere else in the country, maybe
- 14 Reston, maybe Nashville, maybe Spokane, I mean, so when
- 15 the regional director --
- 16 MR. MOORE: Don?t call me that guy?s name.
- MS. MCGARRY: Sorry.
- 18 MR. MOORE: I?m just kidding.
- 19 MS. MCGARRY: Keith, I?m sorry, that we --
- 20 there?s no, you know, there?s no continuity, so
- 21 Keith could, you know, do whatever, I?m the Regional
- 22 Director, Keith could you -- we really need this

- 1 contract done. Can we get it done. Well, I really
- 2 don?t report to you. So that has to stop. I mean, we
- 3 really have to have people locally having local
- 4 supervision.
- 5 So what we?re looking for is 26 people that
- 6 do budget, 40 that do finance and accounting, 33 for
- 7 facilities management, 28 property and there is 19
- 8 currently HR specialists in Albuquerque that work --
- 9 that support BIE but do not report to David.
- 10 And so that?s our recommendation is that they
- 11 report to BIE so that we can really try to solve this
- 12 problem of hiring teachers timely.
- 13 So currently, you know, DASM is a big fish.
- 14 We?re trying to shrink it and put more
- 15 accountability and improve services back to BIA and
- 16 BIE.
- 17 So quick changes already which we talked
- 18 about was splitting acquisition and property and trying
- 19 to streamline those -- those efforts already in the
- 20 DASM organization and then we would further streamline
- 21 it, by getting the field people reporting locally.
- The Homeland Security and Emergency Services

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was in DASM, and we suggested that it be moved to BIA and that?s already happened. So it?s been really great working with Indian Affairs because nobody waited for change during, you know, wait for our study to be done in eight months but 5 as things were happening and we were communicating, 6 7 change was happening throughout the process. 8 So our finding is that the budget formulation process is very reactive and our suggestion is that these budget folks that are generalist, be made into 10 specialists because formulating a budget, getting a 11 policy, doing -- is -- is a unique skill. 12 13 Execution is, you?ve already had the budget, you?re paying the bills, you?re doing the invoices, 15 you?re -- you know, you?re -- you?re balancing, you?re working with accounting to make sure there?s enough 17 funding to pay. So those are different skills. 18 Performance management was its own office and 19 we?ve suggested that that be moved into the budget 20 office because in the Federal Government, performance 21 management is looking at data to see if the programs are reaching the goals that have been established for

- 1 them when they were created and that needs to inform
- 2 budget decisions.
- If a program is not performing, then, you
- 4 know, look at the reasons, but should it continue to be
- 5 funded, or should funding be shifted to a program that
- 6 is reaching or exceeding its goals.
- 7 So that information needs to be shared with
- 8 the formulation group and right now, they?re very
- 9 separate.
- 10 MR. CARROLL: That?s a slide that you had
- 11 approved, see that was showing the different components
- 12 being -- how they were being reached -- pushed out from
- 13 Central Office --
- MS. MCGARRY: Yes, okay.
- MR. CARROLL: What -- what factor or factors
- 16 are you guys using to determine the ratio to region of
- 17 where those resources are going?
- 18 MS. MCGARRY: A very good question. We are
- 19 going to drill down in these implementation teams for
- 20 the As Is, to try to get better data on quantity of
- 21 work that is being performed in each of these regions
- 22 and the staffing and I, you know, I have to be honest,

- 1 we -- the -- the data is -- has not been completely
- 2 uniform, so part of the implementation is looking at
- 3 the As Is, the To Be of where we want to go and what?s
- 4 the -- what?s the gap analysis to get there.
- 5 And that?s part of what we will be doing in
- 6 these implementation teams, is drilling down.
- 7 Because the folks are already out in the
- 8 field, but what is their absolute balance of workload
- 9 analysis, we have to drill down further on that.
- 10 MR. CARROLL: And the other question I have
- 11 and this is more for clarification, you mentioned with
- 12 your opening remarks that the Bronner report made these
- 13 recommendations, no doubt you are all at the stage of
- 14 sharing this with Indian Country, but it sounds like
- 15 some of these changes are already moving forward. So
- 16 are there specific pieces that are reserved for --
- 17 MS. MCGARRY: Just those two. Just those
- 18 two.
- MR. CARROLL: Just those two, are the ones,
- 20 all right.
- 21 MR. TSOESI: And just one comment on those, I
- 22 mean, those were things that were so commonsense, that

40 we?re already starting even before this even began and Bronner just thought as a common sense fix that should be happen, so yeah. MS. MCGARRY: Yeah, and those are the only 5 two, I would say quick fixes, and frankly the splitting of 6 contracts and property, they?re still in the DASM 7 8 organization. Whether those folks get moved to local supervision, that?s what this is about, is getting 10 peoples feedback on that. 11 So in addition to recommending that we have this three part budget process, we?re also recommending 12 13 that each budget person in each of these circles, be assigned a program so that there is a -- a closer 15 identity between the support budget folks and the 16 program and so that they know their program and can 17 really be responsive. 18 Right now, it?s really whoever picks up the 19 phone. 20 So we would -- we?ve provided some detail 21 which is one of the appendixes to the report on how to really manage the Federal budget process on a three

41 year cycle, you really need to work on three budgets at the same time, but you do different things. So we really want to get -- recommend that Indian Affairs start out early, consult with TIBC, give -- give good guidance templates, make thoughtful budget 5 decisions, then do lessons learned and then just keep this up year after year. 8 So as I said, what -- because budget is so 9 important, we really would like it to have a more 10 focused attention and reporting directly to the DASM 11 director. 12 Budget is something that is a centralized process. You get budget information from the field, 13 but actually putting together is a central function. 15 But we see it important to have really that 16 direct line communication. 17 So this is realigning the reporting relationships and as I said part of the implementation 19 teams, you can?t just flip the switch, because as we 20 learned from it in the last reorganization, that 21 doesn?t work. And you want -- everybody wants instant gratification, but we -- it?s a process and it?s going

42 to take some time and work together to do it right. So same with financial management, to have some -- to have local supervision and more control. That said, to -- order to maintain the good financial audits, it?s critical that certain functions remain 5 centralized and those are to do with the financial statements, the high level portion allotments; really that core policy procedures to be controlled centrally. But more of the execution of the financial work to be done locally and that involves currently 41 field 10 11 operation employees. 12 So many complaints about the slow acquisition contract process and not being customer focused, same 13 as realigning the field employees. This is where we have to do quite a lot of 15 data collection because we really don?t have a good 17 handle on the workload. 18 The data is not collected centrally and it?s 19 very region specific. So this is an area where we have 20 our work cut out for us, but it?s achievable. 21 Property, same thing, the Regional Directors are lacking authority for the folks in charge of

4.3 property management in their region and it?s just not a good business practice, so we would want to realign those field property. So there?s about 36 people now, realign those. Facilities, maintenance, tough topic. 5 6 There?s, you know, really have to be -- have some innovative practices from our perspective to 7 8 realign these facilities, managers, to more local supervision. I mean, these are often crises situations and the local management has to be able to direct the 10 work, and not have the delay of going to Washington and 11 12 then coming back, it?s too critical. 13 On the -- on the funding side, we?re recommending some specifics about changing how 15 facilities management is -- is budgeted and that?s 16 going to be a more long term solution, but we wanted to 17 put it out on the table. 18 HR is a -- is a -- is a problem as -- as Paul 19 mentioned in the hiring timelines. It?s not very 20 responsive to programmatic needs. It?s diffuse across 21 the country, as Bruce mentioned, people can be 22 supervised by someone, you know, 400 miles away, who

44 then reports back to Washington, it?s -- it?s -- this is another one that?s going to take us a little while to untangle and we?ve been working closely with Bruce. It?s doable, it?s just going to take, I think, a little more time. 5 6 And that the -- there?s not a good employee development program for the employees, it?s not -- it?s 7 not coordinated, it?s not encour- -- it?s not, you know, encouraged, it?s disorganized, so that?s another area where we think there could be more consistency. 10 11 Because every year the government sends a survey to employees and asks a lot of questions about -12 - about their satisfaction with their work environment 13 and with their supervision and unfortunately Indian 15 Affairs ranks very low. 16 In 2010, out of 224 polled agencies, they 17 were 179, and they?re 189 in 2001 out of 228. 18 there?s a lot of work to do to improve employee 19 satisfaction. 20 We?re hoping by getting employees very 21 involved in these changes that, that they will have 22 that connection with their work and empowerment and

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|----|--|----|
| 1  | decision making and that that could help improve these |    |
| 2  | numbers.   |    |
| 3  | In training and development, also very low.            |    |
| 4  | MR. LOUDERMILK: I also want to point out               |    |
| 5  | teamwork, if you look at that, 227.                    |    |
| 6  | MS. MCGARRY: Right.                                    |    |
| 7  | MR. LOUDERMILK: That?s at the bottom of the            |    |
| 8  | barrel right there as far as teamwork.                 |    |
| 9  | MR. CARROLL: I?m curious, and I know                   |    |
| 10 | that this isn?t the general BIA, BIE conversations I   |    |
| 11 | usually find myself and it?s usually on the Trust      |    |
| 12 | responsibility side but you made the comment before    |    |
| 13 | that you?re you?re struggling with finding data that   |    |
| 14 | supports current workloads and it kind of varies by    |    |
| 15 | region by region, but you know, you mentioned this a   |    |
| 16 | couple times now, and at the end of the day, BIA, BIE, |    |
| 17 | is a customer service provider to the Tribal Nations   |    |
| 18 | across the country, right, so you know that if you     |    |
| 19 | if you are if you are a BIA,                           |    |
| 20 | BIE employee, the situation where your workload is out |    |
| 21 | of balance, the structure and support to do your job   |    |
| 22 | effectively, or that you are lacking in team building, |    |
| I  |  |    |

- 1 organization development, professional development type
- 2 things, you have more--with those two things going on
- 3 which are poor to service provision, you got poor
- 4 service provision.
- 5 So I?m curious as to you?ve recognized that
- 6 you?re going to struggle with getting that, but really
- 7 that?s the key to all of this.
- 8 MS. MCGARRY: No, I understand that.
- 9 MR. CARROLL: And if you don?t get that early
- 10 on, I mean, all of this is kind of for naught, if you
- 11 can?t get that.
- 12 MS. MCGARRY: We?ll get it. I have a whole
- 13 team, employees, we?ve got great working relationships,
- 14 we?re going to get it, and we?re going to -- you?re
- 15 right, I mean, it all -- it all comes together and the
- 16 goal is to have better service to the Tribal
- 17 communities.
- 18 So Human Resources, there?s some really big
- 19 pieces that have to be worked on first which is just
- 20 even having a proactive vision of who they are and -
- 21 and what -- what their goals are. Having better
- 22 partnerships with their clients, assessing the

47 competency of their staff and get the training that they need. They need the transparent metrics. jobs page on Indian Affairs is boring to say the least and that?s great models even within Interior onto how to get that more enticing, to come work at 5 Indian Affairs. MR. TSOESI: No on that point, Beth, if I can, right there, we realize that HR, in the report is one of the -- one of our areas that -- that -- that we need to change. We?re -- it?s severely underfunded, 10 11 not enough resources and we need a big term plan. 12 So this is one of the issues that is going to take longer than a year, obviously, to revamp the whole 13 system, to come up with a vision for it, that?s going 15 to take a lot longer than a year and -- and -- and that?ll take us into the next administration. I just 17 wanted to highlight that. 18 MS. MCGARRY: Right. But we can certainly 19 start the -- the groundwork now. 20 And then the lot of retirement eligible folks 21 on the horizon, so that necessitates having a good 22 succession plan in place.

48 We do think though, because there are 1 And then the lot of retirement eligible folks on the horizon, so that necessitates having a good succession plan in place. We do think though, because there are Human Resources specialists located currently in 6 Albuquerque that are servicing BIE, now whether there?s 7 enough, that?s another question in their workload, but we think that we need -- we recommend that this group be worked with first, in the HR teams because we?ve 10 11 consistently heard complaints about the slow hiring process for teachers. 12 So for in employment development, you know, 13 there are free courses online from DOI, that could be 15 easily marketed to employees. There?s leadership programs within DOI that Indian Affairs could sponsor 16 17 employees to attend, to build up that next generation 18 of supervisors and managers. And that there?s -there?s always the, you know, many agencies have very 19 20 dynamic web based orientation programs, because one of 21 the comments and -- from several Tribal leaders were 22 that new employees do not understand the difference in

49 the governance structure for many of the Tribes and that that needs to be handled through orientation. So we think if there?s a -- a web based orientation that includes history and information about Tribal governance that we -- that could be utilized 5 anywhere in the -- in the country as new employees come 7 in. 8 So as Paul said, we know there?s not enough 9 HR specialists right now to be recommending folks go, just be assigned in the region where they are, so this 10 11 is more data collection, funding. We?re working with -12 - with Bruce, on this to get that -- get that 13 information -- get the information, see what the staffing needs are and some regions don?t - - right 15 now, they have no one, so they?re being serviced by 16 some place -- someone other in the country. 17 MR. LOUDERMILK: You know, I -- I have Great 18 Plains Region, probably around 600 employees and I have 19 one employee relation specialist that serves the Great 20 Plains Region that?s located in Aberdeen, so anything I 21 need, I?m going to Annadarko or somewhere else to try 22 and get some assistance. We have no staffing

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   specialist, no classification specialist, and we?re
    like that at a number of different regions too, so it?s
   a challenge.
              MS. MCGARRY: It is a challenge.
              MR. MOORE: I think -- I think an untapped
   area is -- again, is the BIE and the ability to
7
   partner.
              I mean, we have TCUs, we have SIPI, we have
   Haskell, we have -- it would be easy for us to
   designate universities across the country where we have
10
    large populations of natives and -- in our university
11
12
   systems.
13
              And again, it?s just a strategic ability to
   have a strategic plan to be able to address the human
15
   resource area. I don?t think we?ve gotten to that
16
   point --
17
             MS. MCGARRY: Right.
18
             MR. MOORE: -- where we talk across the
19
   organization about how best --
20
             MS. MCGARRY: Uh-huh.
21
             MR. MOORE: -- to do that and then where do
   we find the resources to do it the best way possible.
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51 MS. MCGARRY: You know, absolutely, there is 1 -- there is Federal programs for interns, that if they?re HR or business majors in college, can be doing internships in the government to -- to learn and to help out, you?re absolutely right, Keith. 5 So the Equal Employment Opportunity Office 6 used to be in BIA, ran into a lot of problems. civil 8 Rights Office of Interior, put it in receivership and 10 it is now run by DOI?s Office. 11 So this -- this is a problem and we have 12 recommended that there be Indian Affairs develop a 13 strategic plan so that it manages its own antidiscrimination obligations. And so that we would be, 15 you know, if this recommendation is accepted, we would be assisting Indian Affairs to come up with that 17 strategic plan to take back their EEO program from the 18 Department. 19 Safety is another funding issue. There is 20 insufficient funding for the safety program right now 21 and as a secondary part, the Worker?s Compensation claims are managed by safety officers in 22

- 1 the field who are very overtaxed with their safety
- 2 obligations and so those Worker?s
- 3 Compensation claims aren?t being actively managed.
- 4 So this is really another strategic question
- 5 for how to reinvigorate the safety program in Indian
- 6 Affairs. Develop a strategic plan. We already conduct
- 7 an in-depth study of the safety program.
- Fund the -- the funding for safety programs
- 9 is a pass through. We?re recommending that they should
- 10 be funded directly. Sharing resources with other
- 11 agencies. I mean, in areas where maybe Indian
- 12 Health Service or other parts of Interior are co-
- 13 located and they have a safety officer that you could
- 14 share, you know, get -- do an inner agency agreement
- 15 and share those resources. And then recommending that,
- 16 you know, there be staff and resources committed to the
- 17 safety program.
- 18 Internal controls, when there?s late single
- 19 audit opinions, there has to be a decision, a
- 20 management decision on what to do about single audit
- 21 opinions. Is the -- are the funds -- questioned fund
- 22 appropriate, not appropriate? Should they be returned

- 1 to the government and if there?s no decision, Indian
- 2 Affairs is time barred from pursuit -- proceeding and
- 3 then in FY10, ten million dollars was basically, you
- 4 know, forgone because there was no decision.
- 5 So our recommendation is that the Assistant
- 6 Secretary issue a national policy
- 7 memorandum across
- 8 Indian Affairs concerning management accountability
- 9 that we -- that there be meaningful performance
- 10 metrics, there are performance metrics now, but they
- 11 don?t tell a clear story for the people responsible for
- 12 making these management decisions and that there
- 13 ultimately is a peer review process, where -- that you
- 14 -- let?s say the Eastern Region would look at the Great
- 15 Plains Region to see how they?re doing and their
- 16 internal controls for their management.
- 17 That?s a little longer term, but I think, you
- 18 know, that that -- you want to make internal controls
- 19 just a natural part of your organization and I think by
- 20 having a peer process, that would go a long way.
- 21 As I said, IT is really being taken over by
- 22 the

- 1 Department and so we are -- we didn?t make findings
- 2 because this all happening at the same time, but it?s
- 3 really being run by the -- the IT
- 4 Transformation, so we?ve shared the report with them.
- 5 They know what the findings and recommendations were
- 6 but this is really their responsibility. So a lot has
- 7 to do with Helpdesk, support, just, you know, improving
- 8 customer service.
- 9 And we do recognize that BIE, the schools,
- 10 need the innovative technology, just not the
- 11 government- issue suite of services, that they need
- 12 more flexibility to be able to use the education
- 13 software.
- 14 Communications, yes, we?ve talked about that,
- 15 is an issue.
- 16 So one of the ideas to get multiple things is
- 17 to -- multiple concerns is that a work life committee.
- 18 Let?s really find out why the employees are so unhappy.
- 19 Ask the question, then be willing to hear the answers.
- 20 Get the, you know, those weekly messages that
- 21 Assistant Secretary Larry Echo Hawk has been really
- 22 great about doing messages, the employees love them,

- 1 and so to increase them to -- but have them on the
- 2 internet site to drive the -- Indian Affairs employees
- 3 do not use their internet very frequently.
- 4 It?s just been upgraded and to do things to
- 5 drive employees to that internet, because that?s a
- 6 great communications source for employees that are
- 7 dispersed.
- 8 And then as part of the policy procedure
- 9 consistency, that when -- when -- that they -- the
- 10 support offices have to, at a minimum post their
- 11 policies and procedures on the internet, so everybody
- 12 knows what the rules are and that there?s transparency.
- 13 So in the next 12 months, we?re looking at
- 14 supervisory chain of command, policies and procedures,
- 15 what?s the budget allocation and then the training
- 16 program.
- 17 So it?s all, you know, it?s as is, to be fit
- 18 gap, but it?s -- it?s -- it can be done, so this is
- 19 just our information of main folks that worked on the -
- 20 on the program.
- 21 MR. TSOESI: Questions? Comments to
- 22 everything on this -- up -- up to this point?

|    |   | 56 |
|----|---|----|
| 1  | MR. BAD WOUND: My name is Everett Bad Wound,            |    |
| 2  | I?m the education and provision side. There was some    |    |
| 3  | sort of peer review that was implemented                |    |
| 4  | MS. MCGARRY: It?s just a recommendation                 |    |
| 5  | going forward that has to be considered and whether     |    |
| 6  | it?s adopted, I don?t think that is something that will |    |
| 7  | be done right out of the box because you have to get    |    |
| 8  | the structure in place, the polices in place, and then  |    |
| 9  | you can get the the peer review group.                  |    |
| 10 | There?s already internal reviews, that?s part           |    |
| 11 | of the government process, it?s called A123, you have   |    |
| 12 | to look at your adequacies, and internal controls.      |    |
| 13 | It?s currently managed by that internal control         |    |
| 14 | assessment evaluation office, it?s just long term.      |    |
| 15 | We?re recommending that that be less centralized and be |    |
| 16 | more a peer review process which has oversight by the   |    |
| 17 | Central Office.   |    |
| 18 | MR. CARROLL: One of the slides that you had             |    |
| 19 | up there previously was the budget slide and at the     |    |
| 20 | time you talked about the budget you also mentioned     |    |
| 21 | TBIC, and for those of you that are involved in         |    |
| 22 | TBIC, one suggestion, back to the                       |    |
|    |   |    |

- 1 consistency comment that I made, I know that there
- 2 needs to be room for flexibility because each region
- 3 has to do what it needs to do, to the best meet the
- 4 needs of its constituency, however, there should be
- 5 some core fundamentals that drive how you go about
- 6 that, so you know, a suggestion specific to the TBIC
- 7 process since it?s being leaned on for the overall
- 8 budget process is to establish some sort of consistent
- 9 methodology by how each region puts forth and develops
- 10 its budgets, so that, you know, because I think
- 11 everybody that this project sees, are going to be this
- 12 region does it this way,
- 13 MR. MOORE: That?s true.
- 14 MR. CARROLL: --this region does is that way,
- 15 you know, and there?s -- there?s room for improvement
- 16 for consistency that way.
- 17 MS. MCGARRY: I agree. And when I talked
- 18 about templates, that?s what I was talking about. That
- 19 the TBIC and the regions be given templates to say, do,
- 20 you know, construct your budget this way and follow
- 21 these guidelines so that they all look the -- they?re
- 22 all formatted the same, and that there is some

58 consistency. 2 MR. CARROLL: And consistency in addition to format, even in the process to get there. MS. MCGARRY: Yes. There -- there needs to be -- definitely be more guidance around that. But on the whole budget formulation process and earlier in the process so it?s not these last minute data calls. 8 MR. CARROLL: And can I ask, I?m not sure if this is an exact fit to this particular part of this conversation, but this part of that process, you know, 10 I know one of the things that Tribe leaders in the TBIC 11 forum are consistently pushing for is a needs report. 12 13 Where that is in the process, I?m somewhat perplexed how you go through a budget process without a full 15 understanding of what needs are. 16 So somehow that has to be factored in and 17 rolled into that, same process. 18 MR. TSOESI: I think that?s a -- that?s a 19 great comment on there, your past two comments, because 20 I don?t know if you were at the last TBIC in 21 Washington, D.C. where I least started the discussion and we are going to revisit this, the next time there?s

59 a TBIC meeting; how to better the process. Taking into -- into consideration this 2 report, but how -- how effective is TBIC right now. How are we formulating our needs for the next three 5 years and what?s our vision. I mean, we brought up all those questions because we really need to sit down, as -- as TBIC, sit down, as the Federal Government, to see how we?re doing that, so I think that?s a -- that?s a really good -- yeah. 10 MR. CARROLL: From the, you said, Eastern region standpoint vantage, we are -- we continue to be 11 12 appreciative that there is a forum for Indian 13 Country to come together with BIA to have these discussions, but we still hold serious concerns about 14 15 the efficiency of the TBIC as it exists right now and 16 whether it is ultimately accomplishing its initial 17 intent and vision of how it will be functioning 18 together. So we -- we are fully agreeing that there is 19 room for improvement, TBIC, but in saying that, we are 20 in no way suggesting that it should go away, but we 21 should definitely be taking steps to make it stronger

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than what it is right now.

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                           I agree and -- and what I?ll do
 1
              MR. TSOESI:
    is, I?ll -- I?ll email you the notes that we?ve put
    together, the BIA, the BIE, and DASM, have all -- all
    come up with recommendations all the way from procedure
    to substance and the whole spectrum in there of -- of
   how do we make TBIC better, so that?s -- that?s going
    to be a major point of discussion at the next TBIC
 8
   meeting and -- and -- and we invite you to weigh in.
 9
              MR. CARROLL: Yeah, I mean, yeah, that?s a
   huge resource on your end as well as on the Tribal
10
11
    leaders end --
12
              MR. TSOESI: Yes.
13
              MR. CARROLL: -- you know, to be doing that.
14
              MR. MOORE:
                         Frankly, my opinion real quick,
15
    I?ll do it quick, is that, you know, for us to -- we
16
    talk about three percent of our budget, less than three
17
    percent of our budget regularly at TBIC; adult ed,
18
    higher ed and JOM.
19
              We don?t talk e about the 97 percent of the
20
    other money that makes up the BIE and we?re 40 percent
21
    of Indian Affairs budget, but we only talk about three
22
   percent at TBIC.
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61 And then you have to look at the 1 representation of TBIC in terms of ensuring that 40 percent of that budget in Indian Affairs has adequate, you know, seats at the table when we -- design TBIC as well, so that we can talk further about BIE budget. 6 Frankly, I think if you -- if you structure that well and the process was done well, there is -there are further resources available to Indian ed in the BIA if we could get down the road talking about it, because oftentimes we talk about all those other monies 10 that go into states and other areas on behalf of Indian 11 12 Education and there?s -- there?s resource development 13 there through the U.S. Department of Ed and other agencies directly 14 15 for Indian Education, but we?ve got to -- we?ve got to have 17 a better process, we?ve got to have, you know, think 18 about the seats at the table and at the end, what is it 19 that we?re really trying to do to make sure that we do 20 the best job at TBIC that we can to get the best 21 outcomes. 22 MR. TSOESI: Mike?

62 MR. SMITH: I?d like to comment also and 1 appreciate the way you structure that comment, Kitcki, because going back in time, we used to do an unmet needs report or formulation as part of the budget formulation as part of the budget justification but it 5 got a little out of hand, because, as you know, there?s need and then there?s need. 8 And the unmet needs of part of it, became kind of a blue sky, you know, wish list type of thing and with regard to the TBIC, you know, it was hard for 10 11 them -- here?s a national forum -- hard for them to 12 regionalize some of the needs, so maybe there is a 13 better way of doing this region by region and that ought to be entertained, I think that?s a good point. 15 MR. TSOESI: Any other questions, concerns, 16 comments? 17 MR. DRAPEAUX: I have a comment. One of the -- one of the areas on the education side that we see, 19 but I think also reflects itself to all Indian 20 Affairs, is that we?ll spend an enormous amount of time 21 talking about budget, budget formulations, budget 22 execution and so on, but the area that we?re not

spending, the Tribes aren?t spending a lot of time on are policy, because all the pieces that support the budgetary items and opportunities. So policy development is either lax or not really focused on through the TBIC process which I 5 think is perhaps part of the missing link to 6 opportunity for Tribes because as we look at the education budget, as Keith just talked about, what we?re -- what we?re recognizing on the education side 10 is that -- is that if we have the right structure in place and the governance pieces in place, than what 11 12 that does, of course, is open us -- open up the 13 opportunity to have -- to -- to start moving forward in the policy development to enhance education outcomes 15 for kids, look at new resource and development for 16 Indian Country and -- and to start addressing some of 17 the -- some of the issues related to Tribal concerns 18 such as dropout rates and -- and graduation rates and 19 those types of things. 20 But what I see in the -- in the TBIC 21 process is really just talking about existing money,

not new policy that supports perhaps new money to move

64 the 1 Tribes in a different direction. And so, I don?t -- I -- I said that on the side earlier today that I don?t know the last major policy initiative other than self-governance that 5 created a structure within the organization that -that moved more resources toward -- towards Tribal control and not all Tribes embraced that -- that policy, but my point is that the -- the idea should be 10 and the concept by Tribes should be moving towards policy development in addition to understanding the 11 12 budgetary process and the funds available. 13 MR. CARROLL: Well, we?re right there with 14 you. 15 I mean, I think you guys, you?re aware that we were involved in the effort to -- in the writing of 17 the Native Class Act. I think you talk -- I know it?s not 19 all on BIE?s shoulder BIE deals with Indian schools, 20 but we know that the majority of Indian kids aren?t in 21 Indian schools; they?re in public schools on and off 22 res.

- 1 So from our standpoint, that?s very important
- 2 to us here at East, because the majority of our kids
- 3 are in public schools, so but nonetheless, making sure
- 4 that our Indian youth are appropriately taken care of
- 5 is a priority for us as well, which is why we?re
- 6 involved in already writing that language, but again,
- 7 we will -- in the context of TBIC -- in the context of
- 8 TBIC, it doesn?t get a lot of play, there isn?t a lot
- 9 of space and room especially when you look at how
- 10 Tribal leaders elevate the importance of educating
- 11 youth and how much time it actually gets in those
- 12 discussions.
- 13 So it?s really moving around the cards that
- 14 you have right now, which are insufficient.
- MS. OSCEOLA-BRANCH: One of the questions
- 16 that was raised is when you talk about BIE, are you
- 17 talking about the BIE funded schools or are also
- 18 including your tribal community colleges?
- MR. MOORE: The TCUs are funded through us as
- 20 well, yes.
- 21 MS. OSCEOLA-BRANCH: So that?s a yes? So the
- 22 changes that are being proposed here in the

66 recommendations, when they refer to BIE, you?re talking about the global BIE as opposed to just the BIE funded schools, elementary and secondary. MR. MOORE: It?s more -- yeah, it?s more K-12 than it is TCU?s. The TCU monies flow through the BIE but goes out to directly to TCU?s. 6 7 MS. MCGARRY: And -- and our administrative support function is really just dealing with the Federal employees of BIE. 10 MR. MOORE: Yeah. MS. MCGARRY: Ours is a very, much more 11 12 narrow. 13 MR. MOORE: Yeah. MR. TSOESI: Any other questions, concern? 14 15 If not, what I?m going to do is just 16 emphasize something, is that as -- if you look at our budgets right now, our budgets are not getting bigger. 18 Last year was a .2 percent cut for Indian 19 Affairs and that was considered a win for us. 20 In our internal budget meeting with the --21 with the Secretary, when the Secretary came in with our budget, he came in with all the Assistant 22

67 Secretaries, the Directors, they came in and Secretary Salazar came in and said, you know, I?m -well, I?m probably telling this story, you know, I mean, Larry tells it, so I can tell it -- he -- he 5 comes in with the budget and Secretary Salazar says I don?t want to hear any whining. 7 He started passing out the budget numbers and Indian Affairs was almost held harmless, while the other departments or the other bureaus were getting big 10 cuts, and this was because this Secretary has made it 11 an issue to protect our budgets, that we?re not fish, wildlife, parks, Federal lands, we?re -- we service 12 13 people. 14 And as a Federal Government, our budgets 15 are not getting any bigger, so in the -- in the bigger 16 picture, the Federal Governments -- all across the 17 Federal Government is looking at ways to streamline, to 18 make things better without a huge influx of money, and 19 this is just part of the piece, the -- the IT 20 transformation, all these -- all these different things 21 going on right now, this is just one piece how, we as the Indian Affairs, stepped back and looked at how are 22

- 1 we providing services to
- 2 Indian Country under these budget times.
- This is just one -- one piece of the pie and
- 4 -- and later on the BIE and the BIA, we?ll get into
- 5 their specific issues, but with these recommendations,
- 6 some of them we will implement, some of them may not
- 7 make sense, some of them, we may start to implement and
- 8 then as the implementation teams goes, some of them may
- 9 not make sense, we may tweak it here, you know, the
- 10 Tribes may give us other information, and in the end we
- 11 hope to have a system that works better for Indian
- 12 Country, because right now, just like the Deputy
- 13 Secretary said, is -- is -- he doesn?t know how we?ve
- 14 been operating under the system for so long, when --
- 15 when we provide services to so many Indian people.
- 16 So in the end, we hope to have a lot better
- 17 product and we will, we will.
- 18 So with -- with that said --
- MR. CARROLL: May I comment --
- MR. TSOESI: Yeah.
- 21 MR. CARROLL: You -- you are exactly right
- 22 and -- and -- and we?ve made that comment as well as

69 far with this particular part of Interior, you are as well as these other things and first, I want to say that we are extremely appreciative that Mr. Echo Hawk has done and you all, as his staff, supports and -- and carrying that out. 5 6 I think though that the other part of the discussion that we need to factor in is that, and know that it comes across as a joke, but there?s only, really, there?s only so much fat you can trim off of a structure. You know, at the end of the day, you need 10 some fat, you can?t just survive off the skin and 11 bones, and I think that?s really what we?re looking at 12 13 in the totality of the structure. It needs to be ramped up so it has the 14 15 capacity and resources to carry out those very responsibilities that we talked about. 17 We can talk about them until our face turned blue, but if the structure isn?t there to support it, 19 all the way down to making sure that employee morale is 20 -- is high, you?re not going to get a good service plan 21 at the end of the day. 22 You know, so it?s very important that he?s

70 advocated for that, you know, as far as holding it harmless. We always advocated for -- that?s just the start, BIE needs to see a day where it realizes significant gains for it to -- to be able to accomplish the vast responsibilities that it has on its shoulders. 5 6 MR. TSOESI: I agree with you, I mean, I mean, the argument is always made hold us harmless, but the goal should not be hold us harmless, it should be fully fund everything that -- that we need, Contract Support, Tribal Grant Support. 10 11 I mean, I mean, all of these -- all of these different issues need -- need to be fully funded and --12 13 and right now that?s, I mean, honestly, I mean, it?s -it?s not looking really good. 15 MR. CARROLL: It?s depressing. 16 MR. TSOESI: Yes, it is, I agree. 17 MR. CARROLL: It?s lacking. 18 MR. TSOESI: So with that being said, if 19 there?s no other comments or -- or concerns, we can 20 take a short break and then move into the streamlining 21 plans. 22 Thank you.

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| 1  | (Thereupon, a brief recess was held at 9:42             |    |
| 2  | a.m. and meeting resumed at 10:00 a.m.)                 |    |
| 3  | MR. SMITH: This is going to be the BIA                  |    |
| 4  | portion of streamlining and again, my name is Mike      |    |
| 5  | Smith,  |    |
| 6  | I?m the Deputy Bureau Director for Field Operations.    |    |
| 7  | I supervise the regional directors in the 12            |    |
| 8  | regions and I?m a second line supervisor for all of the |    |
| 9  | superintendents, approximately 85 superintendents       |    |
| 10 | nationwide.   |    |
| 11 | We are and with me is Bryan Rice, he                    |    |
| 12 | introduced himself and will again, because I?m going to |    |
| 13 | turn this over to him and he?s going to go through most |    |
| 14 | of this.  |    |
| 15 | I just wanted to say a few things before we             |    |
| 16 | get started with our part of the presentation and that  |    |
| 17 | is about the consultation itself, and the consultation  |    |
| 18 | policy that?s in effect right now.                      |    |
| 19 | As most of you know or all of you should                |    |
| 20 | know, we do have a consultation policy in the           |    |
| 21 | Department of the Interior and this was set forward in  |    |
| 22 | writing under a Secretarial Order, December 1st, 2011   |    |
| I  |   |    |

72 so it?s not that old, several months. 2 And this is a bit of a test, at least, in my opinion, of how we are going to go forward in the consultation of the Tribes, primarily the Tribes, but in some cases it could be Tribal organizations or Tribal members, contracting, compacting entities, if you will, and we do have a portion of the consultation policy that?s still being worked on as an addendum for the Alaska corporations under ANCSA and so under 10 Secretarial Order, following the executive order, 13175, that was established by the president --11 12 President Clinton back in that administration, we do 13 have a department consultation policy that was tribally 14 driven. We, in fact, I think the last time we?ve been 15 to this kind of a forum, we were talking about the 17 consultation on consultation, as I recall, up in 18 Rhode Island. 19 Anyway, the tribal membership consisted of 20 two official members from each region and we had 21 alternates and then we had a handful of government 22 employees from each bureau, and I believe we had a

73 primary and an alternate from each bureau, so that would have been another 50, 60 people. I participated in that group and in the end, I think we?ve come up with a policy that?s workable and of course, like I said, this is a bit of a test. 5 6 The primary part of this, I think, is in the purpose, if you look at the consultation policy, it is available on the web. 9 But the consultation and the words under the purpose, is supposed to be built on government, 10 government exchange of information, promotes and asks 11 12 communication that emphasizes three things; trust, respect and shared responsibility. 13 So that?s in that vein that we are going 14 forward with the consultation on the Bronner Report and the finance and recommendations, the BIA streamlining 17 and the BIE streamlining and we?re going to be doing 18 this in a variety of locations and this is our first 19 consultation meeting. 20 So with that, I think I?ll turn it over to 21 Mr. 22 Rice and he will provide the slide

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presentation and I think with this small of group, you can stop us at any time if you have questions and we are taking questions, comments, recommendations, and all of that as we go forward. 5 6 A lot of what we?re doing, I think people might consider to be either Trust responsibility or maybe the other side, the side that I call people programs, the Indian services side, but I think in reality and again going back to the consultation 10 policy, it?s all about Trust responsibility because no 11 matter what program, service, activity, the 12 13 Tribes are going to say, there are treaty obligations and you have a Trust responsibility, the 15 Federal Government has an obligation to provide services and benefits to Indian people -- it?s in that vein that we move forward. 18 MR. RICE: Good morning. My name is Bryan 19 Rice. I?m the Bureau Director for Trust 20 Services. 21 That side of the bureau, just real briefly, covers all the lien management programs, it?s forestry,

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| 1  | fire, probate, real estate services, water, power, sort |
| 2  | of that land management aspect of the program.          |
| 3  | I came up through the forestry program and              |
| 4  | I?ve worked in the Northwest region and I worked in the |
| 5  | Yakama Agency for a while, also at the Alaska           |
| 6  | Regional Office. I?m come up through the program, now   |
| 7  | I?m in this position and glad to be involved.           |
| 8  | So I have a little bit of background of this            |
| 9  | this BIA streamlining initiative was put together       |
| 10 | and started with the presentation with the              |
| 11 | President?s 2013 project, so that?s started at the      |
| 12 | beginning of the year and here we are in April, so we   |
| 13 | convened a short team within the bureau with regards to |
| 14 | the regional director?s superintendents, other program  |
| 15 | managers and staff, so it?s a wide swath of people to   |
| 16 | have look at the entire organization.                   |
| 17 | Everybody sees that, right?                             |
| 18 | MS. MCGARRY: Uh-huh.                                    |
| 19 | MR. RICE: So this team took a look at what              |
| 20 | was written out in the proposed budget and started      |
| 21 | looking at the organization of the bureau as a whole    |
| 22 | and you know, trying to identify how it matched to what |
|    |   |

76 was written as the budget line item and look at the organization as a whole and when you hear BIA streamlining initiative, that?s the element that we?re talking about. So I?ll skip through a couple of the slides, 5 you know, our schedule or timeframe is limited -- we?ll take what we need and as Mike said, we?ll also have discussion and comments as we need them. 9 You know, the expectation here is, as Mike said, as we saw this morning, this has been a good 10 11 dialog so far and great conversation. 12 So the real intent of the streamlining initiative, there -- there?s a handful of areas that 13 we?re talking about, and see this theme reflected as 15 through our conversations, through the slides, the slides he downloaded the whole document from the BIA 17 website. 18 This was all one of the PDF package of about 19 ten slides, ten page narrative document followed by 20 eight pages of maps across the country. But what we were talking about the staffing 21

levels, resources and programs and then organization

77 and duty stations and locations. Just how we?re laid 2 out. 3 We can talk about realigning services with reduced funding supported Tribal programs. These are the different elements that are the supporting topics within those broader themes, on that previous slide, the mission of the bureau, that hasn?t changed and everything that we?re doing, this has been done and we?re insuring that whatever we?re doing, however we?re 10 looking is still falls in line with the spirit of the 11 mission. 12 When we first convened this small team, we 13 started working on a streamlining initiative, we were talking about what had been done in the past and, you 15 know, we have new consultation policy and this new element that that we?re all working under, is sort or, 17 you know, we can say same but different, but there?s 18 different contexts that we?re talking about here, looking back at some of the historical perspective on 19 20 whether it was reorganizations or different time frames 21 of what happened with the bureau. 22 We can see that where we?re at right now,

78 represents a very different time in terms of having more open, pre-decisional communication and dialog to ensure that there?s not just a one sided view or opinion on how this works. So the BIA streamlining initiative, there is the org chart for the bureau within the Bronner piece, earlier you saw the next layer up, or at least part of the org chart, so this particular area that the 14.5 million dollars that?s identified is in the 10 streamlining initiative, it affects just the 11 Bureau of Indian Affairs. It?s just this piece, there?s the sublevels, sub-directors. 12 As a whole the organization, BIA, has -- you 13 know, I have approximately -- we have approximately 15 5000 employees, the real number is 4800 and that 16 changes as people come and go, currently or it?s 17 roughly, it?s approximately 5000, 12 regions, 85 18 agencies. 19 As a whole, this 185 duty station number, 20 represents Indian Affairs, so we have schools, we have 21 law enforcement -- places where, you know, and that

includes -- that includes the 97 offices, 12 regions,

79 and 85 agency offices. 2 Then you can see where the regional offices are located on the map. To add a little more perspective on the streamlining measures, it?s not the bureau. What we?re 5 talking about in this piece today, it?s actually not identified just for BIA, but 14.5 million for each of the other elements, the Assistant Secretary?s Office, BIE, plus we all have our 10 own specific sections, but we?re talking about 11 streamlining. You heard the first part this morning, 12 and that?s tied somewhat to the Bronner -- to the 13 organizational assessment from Bronner 14.5 for BIA. And then when you speak with Mr. Moore later 14 15 today, you? Il talk about BIE piece of it. 16 And laid out specifically or the language 17 that goes with it in the budget, within the green book, 18 within the President?s proposed budget, and I?ll just 19 read it verbatim, I know it?s front of you, but we?ll 20 identify opportunities to improve efficiency to your 21 staffing productions, resource sharing and potential consolidation of programs and offices and 22

80 I?11 leave it at that. And really, how we?re operating when we?re looking at this, that -- those statements are nothing --, we?re taking a look at the entire organization and it?s not just a matter of fill in the boxes, it?s a matter of trying to identify what those actual work functions are, what?s the service requirements, and what really needs to be identified -- where we need to be with that. 10 MR. CARROLL: Can I ask a point of 11 clarification? 12 MR. RICE: Sure. MR. CARROLL: Regarding the comment you just 13 read, the potential consolidation of programs and 15 offices, you just made the comment that everything is on the table. 17 Does everything on the table include consolidate, potential consolidation of the 12 regional 19 offices? 20 MR. RICE: Yes. The simple answer is yes and 21 everything is on the table, where nothing is off the 22 table --

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              MR. CARROLL: And I understand that -- I
 1
   understand that, so let me just --
 3
              MR. RICE: Okay.
              MR. CARROLL: -- for the record, make it very
 5
    clear, that you said would oppose any consolidation
    effort that we remove a regional office from the
    Eastern area.
 8
              MR. RICE: Yeah, in -- in reality we?re
    looking for comments and recommendations in that
    regard, but about everything, that would promote
10
    efficiency and effectiveness, that?s primarily what
11
12
    we?re looking for.
13
              Okay. So in looking at the BIA streamlining
    initiative, we have tried to take a linear approach and
15
    let me run through these bullets and make sure you
    follow me.
17
              So, we have this target of 14.5 million
    dollars that we have to come up with before October 1,
19
    2013, of the fiscal year 2013 and so what we?re looking
20
    at, we start with the staff levels of the organization,
21
   we?re looking at retirement eligibilities, the
22
    compliment of range of the individual range of grades,
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- 1 range of position line officers, program managers, the
- 2 whole compliment of people.
- From there we?re looking at programs, places
- 4 where consolidation of programs, the centralization of
- 5 programs. Doesn?t necessarily mean it has to be
- 6 centralized in the physical place, but centralization
- 7 of programs in place, IT programs in place, just better
- 8 processes in place. And then the last piece is
- 9 actually looking at the agencies, regional offices,
- 10 looking at the duty stations, which includes law
- 11 enforcement sites, actually, it?s not law enforcement
- 12 sites, that?s the one -- that?s the one caveat
- 13 throughout all of this is that law enforcement is not
- 14 being looked at. Just two or three slides, we?ll come
- 15 to it.
- 16 There?s a -- law enforcement has separate
- 17 retirement system, we have a mission and it?s very
- 18 specific so because of that we have decided, it seems
- 19 to be that they are best left out of this for now.
- 20 MR. SMITH: They also have a different chain
- 21 of command; they?re out of their regional offices.
- They have their own districts, and the deputy

- 1 bureau director for the Office of Justice Services
- 2 reports directly to the Director of BIA, there is a
- 3 different chain of command.
- 4 MR. CARROLL: The question I have, that these
- 5 numbers that you?re putting forward right now, are
- 6 reflected in the fiscal year ?13, budget green book, so
- 7 as you guys are making your plans for streamlining,
- 8 it?s based upon those reductions as reflected in the
- 9 ?13 budget.
- 10 Are you guys also taking steps, making plans
- 11 for any potential sequestration, any further reductions
- 12 due to the potential sequestration that were taking
- 13 place January 1?
- MR. SMITH: I don?t think we?ve gone that
- 15 far.
- 16 In the green book in the 2013 budget, you
- 17 will see the line items, streamlining that reduction so
- 18 that?s what we?re going on.
- MR. CARROLL: In that regards.
- 20 MR. SMITH: In that regard.
- 21 MR. CARROLL: Right, but --
- MR. SMITH: If Congress does nothing by the

- 1 end of summer -- let?s say by January 11th, whatever
- 2 the magic day is, we understand sequestration will be
- 3 forced upon us and we will go into across the board
- 4 reductions at that point.
- 5 MR. CARROLL: Right, so, and the reason why
- 6 I?m asking this question is --
- 7 MR. SMITH: But we haven?t analyzed that in
- 8 terms of this streamlining --
- 9 MR. CARROLL: In the terms of this
- 10 streamlining but is it being looked at --
- 11 MR. SMITH: The -- the line item in the 2013
- 12 budget that says streamlining.
- 13 MR. CARROLL: That?s -- that?s not what I?m
- 14 asking though.
- MR. SMITH: Okay.
- MR. CARROLL: I understand that you guys are
- 17 -- the effort that you?re putting forth right now, is
- 18 consistent with the ?13, I get that.
- MR. SMITH: Yes, yes.
- 20 MR. CARROLL: What I am asking and this has
- 21 also come in the -- in conversations at TBIC, is that
- 22 we?re all being told that whether the sequestration

- 1 actually is going to happen is questionable, but what
- 2 we?re all wondering is, if in fact, Congress does not
- 3 do anything and those triggers are fired, then to your
- 4 point is exactly correct, and that?s going to be across
- 5 the board and we?re hearing anywhere from a range of
- 6 eight to ten percent, it?s going to be that across the
- 7 board reduction.
- 8 So when you?re talking about these numbers,
- 9 that?s nothing compared to what that eight to ten
- 10 percent would be.
- 11 So I -- I guess what I?m asking is, even
- 12 though the current focus is based upon what is the line
- 13 item within the ?13 budget, are there steps being taken
- 14 for the potential of what might be around the corner,
- 15 so we don?t find ourselves scrambling with further
- 16 reductions that weren?t thought out in the same way
- 17 that this process was.
- 18 MR. SMITH: And, you know, Bryan may have
- 19 another opinion, but right now, I don?t know that that
- 20 question has been raised, at least to me, it may have
- 21 been raised with the Director of BIA, Mr.
- 22 Black, we haven?t had any discussion on that,

- 1 but we have not analyzed anything regarding this
- 2 administration.
- 3 This is the first round and I believe after
- 4 we?re through with this consultation period, which is
- 5 the next couple of months, looking at all of the
- 6 recommendations, the comments and so forth, surrounding
- 7 the streamlining, we may go into a further analysis of
- 8 what would take place under sequestration.
- 9 MR. CARROLL: Okay. And just one last
- 10 comment, then I?ll be done with this, is -- and the
- 11 reason why I?m bringing this up, not the last TBIC
- 12 meeting but the one prior to that, the one in December
- 13 of last year, this was brought up as a discussion point
- 14 because there was a lot of time spent on this issue of
- 15 sequestration and the concern that was expressed and
- 16 put forward, was what was going to happen if those
- 17 automatic across the board triggers were fired, was
- 18 there going to be an opportunity for
- 19 Tribal leaders to have any input and say
- 20 about how that was carried out, specific to the budget
- 21 or was it just going to across the board and that?s it,
- 22 and there?s no consultation, because their position --

87 the position that they were taking is even though there is a -- a sequestration and there?s an automatic trigger, tribe leaders are taking the standpoint is there still is a responsibility to consult with tribes about how that affects Indian Country programming, so that?s why I?m asking the 7 questions I am. 8 MR. RICE: That?s a good question. 9 MR. SMITH: I guess the short answer is we would hope that it would be an outreach to Tribes 10 before anything actually took place--11 12 MR. CARROLL: I hope for that. 13 MR. RICE: Looking at the bureau as a whole and on a staffing level in areas, that we can focus on 15 and look at what we?ve always talked about or commonly 16 talked about, the population of the bureau is -- has a 17 high number retirement eligible with well tenured 18 staff. 19 You can see by this graph that they have a 20 large amount of full time employees that are eligible 21 for retirement. 22 And the reason why we looked at this, is one

- 1 of the tools that?s available to us is -- is the use of
- 2 VERA and VSIP, which is Voluntary Early Retirement
- 3 Authority and Voluntary Separation and Incentive
- 4 Payments, which are all through the Office of
- 5 Personnel Management or OPM and through that, we might
- 6 be able to look at different ways of managing staffing
- 7 members through salaries or analysis or a combination
- 8 sort of things which then-- target amount so just on a
- 9 real cursory level, if we were to do just the simple
- 10 math, roughly 300 positions with an average salary gets
- 11 us about to the 15 million dollar mark, which would
- 12 include incentive payouts and the dollar requirements
- 13 to actually implement that and then out of those
- 14 positions to sustain those salary savings, about 200,
- 15 225 positions actually--
- 16 So that?s the -- that?s the framework of --
- 17 of what we?re looking at here.
- 18 So when you move -- we start talking about
- 19 the positions we have, you know, out of that 185 duty
- 20 stations across the country is large amounts that have
- 21 relative small number of employees.
- 22 We -- one of the things that we first started

looking at was, employee -- or duty stations that had ten or less employees and we didn?t -- we didn?t pick an arbitrary number and say, you know, ten -- ten staff members or 15 staff members, what we started to look at 5 was who was eliqible for retirement and what kind of percentage there was within each of these duty stations, and so one of the common denominators was ten or less and we started looking at which duty stations had a high number of retirement eligibles or early 10 separation eligibles and there was a little bit of 11 subject activity in there because we couldn?t really 12 say alright, if there?s 40 percent or if there?s half 13 of the people because in a place where there is ten, that would mean five staff members are placed in duty 15 station, that had two employees and then you had one 16 that?s eligible, so that would be fifty percent-- so we 17 took a little bit of a subjective look at it. 18 This was the first kind of -- of --19 MR. CARROLL: And that reflects a variety of 20 duty stations, not -- right? 21 MR. RICE: Well, these are agencies, these are particular agencies and there?s other places, I

90 mean, we start getting into the semantics of what we have called agencies and field offices. 3 For example, there?s -- in Montana, there?s Rocky Boy, an agency, which when you look at the 5 specifics of what it?s officially titled a field office and that has a high percentage, so that would fit in here, so originally we just started with the agencies it?s going to take a little more time and it?s a number 10 crunch, actually look at all these sites, but this is 11 the -- this is the initial, the initial group we came up with. 12 13 So just talking about agencies for a minute -14 15 MR. SMITH: And we?re also gathering other information such as cost to maintain an office; rent, 17 utilities, overhead if you will. 18 MR. RICE: And those -- and those -- those 19 data elements, we have them -- we have them for this 20 grouping and a few more but we?re also developing --21 for some of the smaller unit locations because in some places we have shared space with the tribes and other

91 places we have shared space with another -- so ideally, if we had it all in one place where we could just scoop it out of a centralized data base, that would be ideal. Talking about the agencies, you know, as I said, there?s a high amount where some have half of the staff that are eligible for retirement. Some of those programs within those agencies may be candidates for -- and -- and talking about programs and having a centralized program whether it?s working on title, working on real estate services, 10 program function elements, if it?s something where the 11 actual documents can reside in a centralized location 12 13 and someone can access it from anywhere, that?s what we?re looking for. 15 And then in some other places we have offices that are within very close proximity to each other and that -- and that also is subjective and there?s a lot 17 18 of history here why we have offices and where they are, 19 so that?s another part of the discussion that we need 20 to add in. 21 There?s eight maps that are -- are attached,

or that are a part of this whole document and what we

- 1 did, was mapped out duty station locations, we had a
- 2 total of staffing members and we had two caveats or two
- 3 other elements in there, one of them was folks that are
- 4 eligible today, or eligible as of this year and then
- 5 folks that would be -- some of the staff would be
- 6 eligible through 2017, which would be five years out,
- 7 which would -- is part of what we?re looking in the --
- 8 the VERA for early retirement, so then you can see from
- 9 that, that circle graph, and what it is relative to the
- 10 total number.
- 11 And then the other thing I need to add about
- 12 those visuals or those graphics, we stripped out the
- 13 DASM, the employees, out of those maps, we took out law
- 14 enforcement. There are still a couple in there so
- 15 those maps are still -- they?re still a dynamic
- 16 document, a lot of the ones in particular that we saw
- 17 was the Midwest region, there?s six law enforcement
- 18 officers that are at one of the duty stations, so
- 19 there?s a couple of them that are in there, but in
- 20 general it?s a very strong representation of what we
- 21 have.
- MR. SMITH: Red lake.

|    |   | 93                                      |
|----|---|---|
| 1  | MR. RICE: Yeah, Red lake, that?s what it                | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| 2  | was.  |   |
| 3  | When we move from regional officer to or                |   |
| 4  | from agency offices to talking about regional offices,  |   |
| 5  | there?s the the 12 regional offices and their           |   |
| 6  | locations.  |   |
| 7  | The idea of talking about realignment of                |   |
| 8  | programs or centralization of programs, is the first    |   |
| 9  | thing that we?re looking at. And this and this goes     |   |
| 10 | back to some of the things that we talked about earlier |   |
| 11 | which is having consistency in place.                   |   |
| 12 | If we have people doing title in one part of            |   |
| 13 | the country, that?s different from somewhere else, it?s |   |
| 14 | inefficient in terms of how documents are processed and |   |
| 15 | transferred, what the communication flow is, and so     |   |
| 16 | looking at how to actually centralize that has has      |   |
| 17 | been kind of a big portion of what we?re looking at     |   |
| 18 | here.   |   |
| 19 | And then the other theme in this, if we                 |   |
| 20 | we keep going in this linear fashion, if we?re first    |   |
| 21 | looking at staff members and if there?s areas where     |   |
| 22 | there is high amounts of eligibilities for assumption   |   |
| I  |   |   |

94 and we have VERA and VSIP in place, and we have an agency office, let?s say where there?s five people and all five are eligible to -- to retire and we?re separating, all five of them, were to take that 5 incentive, that puts us in a position where we need to really evaluate how do you replace, how do you deal with that function, how do you manage that program, how do we provide that service ultimately, so the assumption to do these from smaller offices, whether 10 it?s assumption or management or centralization, there are a couple of different areas that can talk about. 11 12 Looking across the country, we have a --13 MR. CARROLL: So how are you going to go about that process then, I mean, because those -- those 15 are drastic differences in how you would go about 16 addressing the situation. 17 In your example you have five people that would accept that -- that retirement, whether you 19 assumed that duty, whether you move it somewhere else 20 or whether you roll it up top, I mean, those are 21 significantly different, I mean, so how are you --22 MR. RICE: They?re -- they?re very different

and I -- there?s not a one size fit all answer to this and that?s -- that?s part of what we?re hoping to gain of today over the next six consultations because we don?t have the answer for that, and part of it rests on the fact that we have such a wide variance of staff members that are eligible. A lot of them have voiced that they?re just waiting for -- you know, if there?s incentive to I?m waiting and I want to -- I want to get it before move on and retire, early separate, and it?s 10 -- it?s a -- it?s almost a chicken and egg story. 11 can?t push somebody out. We want the staff to be the 12 best they can, we can and we want them to be around, 13 productive, to do the service as long as they can but it?s their -- it?s their option if they want to take 14 15 these incentives, so you almost get to a point, you 16 almost have to, you know, wait until somebody actually 17 pulls the trigger and says yep, I?m going, and also 18 left with any empty office or we?re trying to have the 19 most options available in how we do this. 20 So there?s -- it almost comes down to looking 21 at program specifics; is it a forestry program, is it 22 this office more title focused, is it more focused to

96 probates or adjudicate probates. 2 And then we have the -- the people services, Indian services, or native services up in Alaska, and those -- those are the -- it?s -- it?s almost a continuum of how this could actually play out. 5 6 MR. CARROLL: I guess just to comment then, I mean, whether it?s Indian Affairs or any organization for that matter, you know, the situation of having retirees, offers a short term immediate remedy to 10 financial budgetary concerns but that is an entirely different issue from streamlining and making a --11 12 making changes based upon efficiency improvements which 13 needs to be based upon need. So I hope that?s being balanced appropriately 14 15 because I can see how that first, the former, can help address some of these things in the immediate term, but 17 it may ultimately just create a bigger problem, that -that?s kind of pushed off down the road. 19 MR. SMITH: Let me explain, I think the 20 underlying principal is going to be retaining or making 21 service to Tribes and Tribal members and the way to do that is you have the concept that which self-governance

- 1 is, if a Tribe takes all of their share at the agency,
- 2 then the responsibility will goes out to the regional
- 3 office or at the region, and then it goes to
- 4 headquarters, or somewhere, that we want to retain that
- 5 as the underlying principal again, if we have
- 6 vacancies, then there?s also going to be some training
- 7 involved so that when people that have occupied those
- 8 positions and they retire, and even before they retire
- 9 hopefully, you?ve trained and mentored other people to
- 10 go into those positions, technical ability or
- 11 management and supervision so that you don?t have gaps
- 12 that you?re talking about.
- 13 MR. CARROLL: Do you feel that with self-
- 14 governance and for Tribes that may be moving towards
- 15 self-governance, that there is an appropriate
- 16 adjustment made structurally from -- let me just
- 17 exaggerate my point -- you had a staff of a 100
- 18 covering a certain given responsibility, you have
- 19 Tribes assume that self-government -- through a self-
- 20 governance compact; is the -- is there an adjustment
- 21 made internally to offset that change in
- 22 responsibility?

98 MR. SMITH: I -- I don?t think there is yet, 1 but there should be on the board, because our best example would be the northwest. If you have 42 Tribes in the northwest and you?ve got about 13 agencies and you had, at least half 5 or more of the Tribes in that region, they?ve gone in a compact -- self-governance, so they?ve either taken most of the programs or all of the programs at their agency and if you look at that chart that he just had 10 on the board, of the ten or so of those agencies are in 11 the northwest because the Tribes have taken their share 12 and left only the Federal inheritance responsibility of that one and two 13 person agencies. 15 MR. RICE: I had another line I was going to 16 add to it, I?ll come back to it. 17 So in summary, or just the overall intent of what we?re talking about here, if we can -- if we can 19 implement a linear solution and that has this 20 incentive, early out to buy outs that focuses on staff 21 that we have and a progression forward in terms of the development of the organizations and staffing and then 22

- 1 look at the functions whether it?s realigned,
- 2 centralized, consolidated, those are all options, those
- 3 are all points that need to be discussed and they?re
- 4 all potential options.
- 5 We need to look further at the duty stations
- 6 and that could be duty stations, it could be agency
- 7 offices, field offices, regional officers, across the
- 8 board, nothing is off the table.
- 9 And then the last two pieces, you know,
- 10 ultimately this has to happen. The paramount task in
- 11 all of this is to ensure that we don?t have another --
- 12 have a blip in terms of service areas, and if we can?t
- 13 keep this and then all of the sudden there?s no way to
- 14 manage probates, there?s nobody that can certify title,
- 15 there is no one that can work with forced inventory,
- 16 that with that mission, ensure in that the Trust duties
- 17 are still carried out, still has to happen, it?s a
- 18 balance that were going to have to strive to achieve.
- 19 And then the last piece is a continuation of
- 20 supporting self-governance and self-determination, so
- 21 we?re going to strive to achieve what we just talked
- 22 about some of the agency examples with that - that?s

100 another element in looking at the staffing of duty locations, the programs and then the other places where the Tribes have taken that function and started working with it themselves. So that?s the -- well, we have one more -- so we have, you know, here?s -- here?s the list, this is all the stuff, we have a couple more weeks of this, so I?m sure the comments are going to grow and develop and the intent of this document is as we have comments and as they come in, if there is other elements that need 10 11 to be reflected in there, then we can add it in, will be reflected in and ensure there is an updated on the 12 13 website. There?s been a handful of people that have 14 15 sent requests for comments to me, I?m going to contact them on this so please contact me and I can send them 17 out directly so there is a couple different avenues, 18 then the last piece will be going out to the regional 19 directors. So we have those three main channels of 20 communication. 21 And then the intent overall, after -- after 22 late May, when the round of consultations conclude, the

101 intent is to compile of the documents and comments that come up and look for -- look and synthesize the different veins of topics that maybe we missed, maybe we need to discuss further, where there?s a consensus or whatever the range of ideas there area, and then this may lead to developing some type of a plan, some more robust plan. 8 It may say, you know, we need more consultation on this, we need more discussion, identify some of these topics further. 10 11 So that?s the quick 15 minutes talk about the BIA streamlining initiative, if you have some comments. 12 MR. SMITH: And the date on one of the last 13 slides in Anchorage, that date has changed from May 15 22nd to May 23rd. 16 MR. CARROLL: I?m not sure if my -- this 17 question is best timed here but I?m going to ask it while it?s on my mind. 19 I know that the intent and some of you have 20 mentioned already this morning that part of the 21 intention of this is to make sure, you know, the foundation to all of this is fulfilling that Trust

102 responsibility and doing that in a more efficient, consistent manageable way than what?s been going on here recently. One of the other things that?s going on that seems to be factored into this or would seem to be - need to be factored into this, is the Trust Commission that came out of the Cobell settlement and I -- the reason why I say that, is because initially when that was talked about and discussed and communicated, it was talked about in a very narrow sense. And what?s 10 happened here, especially in the last four to six 11 weeks, in comments made by 12 Secretary Salazar and as reflected President Sharp as 13 the chair of that Commission is that Secretary 15 Salazar has the expectation that that Commission is going to put forward something much broader in terms of 17 Trust, and potentially Trust reform and what that looks 18 like for the next 20 years. And that?s a whole 19 different situation than what initially being touted 20 as. 21 So if that?s the case, you would assume that as part of that process, there?s going to be some

103 overlap with this effort, because any -- I would imagine any Trust reform effort would put forth some systemic changes to process and structure. So is that -- is that effort being married with this effort to make sure that you guys don?t put forward this wonderful plan and everybody signs off on it, and all of a sudden, two years down the road, after the Trust Commission is done, they have a whole set of different ideas and now you?re coming in and having to adjust something that you just got done implementing. 10 11 MR. SMITH: I think the intent is to marry up at some point, but right now the Trust Commission is 12 the process of a data collection and information 13 gathering and they have gotten boxes, literally boxes 15 of information that they need to go through. 16 But one of their efforts, I think, is going 17 to take note of, a hard look at OST, the Office of 18 Special Trustee and exactly what those budgets and 19 activities are in relation to the Bureau of Indian

21 So I think that first effort will probably be

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Affairs.

22 taking a look at those functions, also taking a look at

104 our Indian land consolidation efforts and so forth, but I -- again, this is my personal opinion, but I would think that at some point, the Trust Commission efforts and our streamlining efforts will 5 marry up. MR. RICE: And to add a little more --6 MR. SMITH: Sure. MR. RICE: So the Trust Commission, so I?m working with a group that is on streamlining initiative and also working with the executive team supporting the 10 Trust Initiative, and part of what the 11 12 Trust Commission has requested is briefings or updates 13 that -- basically an overview or recap of what?s happening in consultations, so part of my task is to 15 brief them on what?s going on here and how that fits in, so if there?s any -- if there?s any canaries in the bird mind, whatever analogy suits you, any indicators 18 that said this is off track, the direction they?re 19 going doesn?t necessarily marry up, that that link has 20 been, at least created for that reason. 21 You know, really they almost have two layers, not to focus too much on the Trust Commission, but the

105 two layers, one is the broad systemic trust -- trust reform and then the element is really focused on OST, what that function is. And some it is going to be workforce planning, some of it?s going to be staffing 5 levels and how that actually -- how that actually integrates and is combined with what is going on with the bureau. And that -- and then, if I can expand a little bit more, there?s -- it goes back to the comment I was making a little earlier, you know, it?s a really 10 comment that said, this is a great short term fix by 11 12 looking at staffing levels and ideally, with time and 13 resources, we would look at work load analysis, service and delivery and that staffing level is tooled to 15 actually take care of the other pieces and really 16 what?s happening, is it?s almost all going down in 17 parallel as to whether we?re trying to make sure that nothing runs ahead of the other. 19 The administrative assessment that the 20 Assistant Secretary or DASM is working on, that?s sort 21 of the first element, that?s not all inclusive. 22 BIA is looking through the streamlining

106 initiative, sort of on a cursory level at the work force loads as we?re -- as we?re running through the streamlining initiative again, that also is not fully complete. And then BIE, you know, has a similar responsibility in what they?re going to do. 6 7 MR. SMITH: I?m hoping with the benefit of my personal experience, if you go back to ?03 and ?04, there was a restructuring talked about a little bit, mostly on the admin side, but we also had somewhat of 10 11 an emphasis on Trust Reform and the interaction of OST 12 and BIA at that time. I was the Regional Director in Southern 13 Plains 14 15 Region and we were the pilot region, and we had two pilot agencies that began to implement some of those 16 17 concepts that were built around Trust Reform. 18 We actually had a nationwide established 19 position of Deputy Superintendent for Trust and about

eighty percent of our agencies and the Deputy

Superintendent for Trust and Deputy Superintendent

Regional Director and Deputy Regional Director for

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| 1  | Indian Services at 99 percent of our regions, the only  |
| 2  | location that didn?t have two in the end, that was your |
| 3  | region, the Eastern region.                             |
| 4  | So that started in the end of ?03, calendar             |
| 5  | year ?03 and into 2004, and it resulted in a number of  |
| 6  | policies and handbooks and decision papers, I guess,    |
| 7  | and even a few white papers, but it didn?t go far       |
| 8  | enough mainly because it required more money to than we |
| 9  | were able to get out of the budget at that time, so     |
| 10 | there was an initial effort. It went past the pilot     |
| 11 | stage, but was never really fully implemented in any    |
| 12 | other regions other than policy directors and checks    |
| 13 | and processes. One of the results, of course, was the   |
| 14 | Trust handbook, then we had other Trust related         |
| 15 | documents that were related.                            |
| 16 | MR. RICE: Any other thoughts or discussion              |
| 17 | areas?  |
| 18 | Going once, going twice.                                |
| 19 | MS. OSCEOLA-BRANCH: What?s your timeline on             |
| 20 | this?   |
| 21 | MR. RICE: I?m sorry?                                    |
| 22 | MS. OSCEOLA-BRANCH: What?s your timeline on             |
|    |   |

108 the next steps? 2 MR. RICE: Well, the timeline is once, I mean, we can work backwards, so the end of the fiscal year is when parts of this has to be implemented. in the narrative bullets, it?s in the narrative on the first or second page of the summary, it says, if we don?t have this identified, first page of the last bullet, if we have, you know, if we don?t -- if we don?t come up with something, if we put our heads in 10 the sand, this could turn into 14.5 million across the boards of working back from that, we have to have all 11 the consultations done in the end of May basically. 12 13 The comment period, the Federal Register at the comment period ending May 25th, I believe, the last 15 consultation is on the 23rd, so we have extended it and that should be reflected in either an update or -- so 17 June 1st. 18 And then from there we have roughly June, 19 July, 20 August, September, so we have four months to get all 21 this in place. The early out authority should be on in 22 the next, I want to say 30 days, but it could be 60, so

109 don?t hold me to 30 --2 MS. OSCEOLA-BRANCH: I?m not familiar you?re your speak so what is an early out? I?m sorry, the Voluntary Early 5 Retirement Authority, which is also in the diagram, so that approval, we have submitted all the paperwork to 6 OPM, to get that in place, we should have that in the next two months. The buyout incentives is also in progress, but to do that, and I didn?t go into too much detail on 10 the -- on the buyout, the application, has to go to 11 OPM from BIA, basically to have buy out authority for 12 those incentives for people who are eligible to retire, 13 we have to have a very sold plan, position X that does 15 this function, is going to either be realigned, replaced, demolished, whatever it is, and that?s what 17 goes over to OPM to actually have them - - so if we 18 need to have, we need to have discussions like these 19 before we can get to the point. 20 It requires OPM approval and I MR. SMITH: 21 believe we?re still on target to go out with a survey to employees asking if they might be interested in

110 early retirement or voluntary separation and that?s supposed to at least gather information about, you know, the pool, if you will, of people that might be at least, you know, interested. Whether or not they put forth the final application is another story. We need to have that information for planning purposes. 7 MR. RICE: Any other final thoughts? MS. OSCEOLA-BRANCH: When you say synthesis 9 of messages, that?s the, like a summation of your 10 comments you?re receiving? 11 MR. RICE: Comments, you know, the court reporter is here so we?ll have transcripts of all of 12 13 the consultations so they?11 be comments that are coming in and there will be transcripts of 15 consultations. 16 MS. OSCEOLA-BRANCH: And that?s going to be 17 online, you said? 18 MR. RICE: Yes. 19 MS. OSCEOLA-BRANCH: And the incorporation 20 for future steps is being done by this team that you?ve 21 developed, is that you said? 22 MR. RICE: Expand that a little more?

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              MS. OSCEOLA-BRANCH:
                                   Well, earlier you said
 1
    you have a small team that has been working on this --
              MR. RICE: That?s right.
              MS. OSCEOLA-BRANCH: -- so that?s the group
 5
    that?s going to be incorporating the comments into
    future steps based on this --
 6
              MR. RICE: Correct.
              MR. SMITH: But it will be provided on the
    internet and nationwide, so that, you know, there will
    still be the fluid discussion, if you will, among
10
    Tribes or back and forth with Tribes, so we?re not just
11
    going to put something out there and you have to react
12
13
    to it, although it will be the summation of what?s
    taking place in the consultation sessions, they?11
15
    still be open for comment, recommendations period that
16
    goes on.
             Aiming for transparency.
                                          In that regard,
17
              MS. OSCEOLA-BRANCH: Yeah.
    when were these BIA and BIE streamlining documents
19
   posted?
20
              MR. RICE: Our document was posted on Monday
21
    -- either Monday night or Tuesday morning.
22
              MR. SMITH: A couple nights ago.
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              MS. OSCEOLA-BRANCH: This is where issues
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    come up, I mean, for a couple weeks I?ve been dealing
    with some clients, or you know, since the, really when
    the notice went out, what is it they?re asking us to
 5
    respond to, what is, you know, what are these plans
    that everybody keeps talking about and all this. And
    so I can only provide them what I read in the budget
 8
    justifications and then in the Assistant
    Secretary?s letter to employees and so forth and, you
10
    know, now, I find out that you did post it because I
    got kind of busy and didn?t realize that it was up
11
12
    already, but -- or finally up.
13
              So now I have to make sure everybody that?s
   been asking me for this gets that, because they don?t
15
    always go to these lines.
16
              MR. SMITH:
                         What we posted, in reality, is a
   presentation and we want to emphasize that there is no
18
   plan --
19
             MS. OSCEOLA-BRANCH: Yeah, but I?m just
20
    saying
21
22
             MR. SMITH: -- so there?s nothing --
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113 MS. OSCEOLA-BRANCH: -- you know, that they -1 - there was an assumption that there would -- there is a draft plan that they can react to, because I did raise the question a few weeks ago, is there a draft 5 plan that people can react to or are you going to develop the plan after you?ve heard comments and at least what -- what is your thinking is kind of what people were asking and so it makes it harder, you know, like when the Department of Education wants your comments on something, they really have like a final 10 document for you to react to, I mean, I guess they?ve 11 12 been planning these things way in advance, but you know 13 MR. SMITH: We have tried that before and 14 15 we?ve learned our lesson. 16 MS. OSCEOLA-BRANCH: Yeah, I know, but I 17 mean, usually there is something to react to, I -- even 18 though it?s -- it?s, you know, not final and you keep 19 saying it?s not final and I understand it?s not final, 20 but sometimes it?s just easier for some people to react 21 to something. 22 MR. RICE: There?s -- there?s another element

114 to this and if you go through the -- and Mike alluded to this in the very beginning, to the DOI consultation policy, if you go through the one, two, three, basically talks about, and I think number two is the 5 proposal and the first part is actually what we?re doing here, so we have assimilated all of these facts and ideas, some have a little more depth and breadth to them, others are fairly nebulous, and there is a discussion that needs to happen. We heard from USET--10 adamantly opposed to moving a regional office out of 11 national -- so I mean, that?s -- that?s something that 12 we need to hear, so from these types of comments, I envision us having a proposal in place would be the 13 14 next step. 15 So as far as a time line goes, there is no set dates, one date we do have is the beginning of the 17 fiscal year, none of that is different than what?s in 18 the narrative or presentation. 19 That?s -- anymore? 20 MR. CARROLL: Just one last comment. 21 In the same vein that we talked a little bit earlier about, sequestration and Tribal leaders not

115 wanting to be -- to be facing a situation where it?s just automatic across the board reductions without the opportunity to chime in on where -- even though they would be opposed to it, on the -- you know, upfront they would be opposed but realizing you have to deal 5 with that regardless, that they would want the opportunity to identify areas that they would like to 8 see that spread. I think it would be useful going forward with 9 these discussions to point out that fifth bullet on 10 this BIA streamline summary -- plan summary, the same 11 12 way that you just talked about it, but to highlight 13 that a little bit more, that if, yes, we?re having these conversations, yes, we?re having this 15 consultation, but at the end of the day, if we can?t, 16 you know, if comments is so all over the place and 17 there?s not consistency or -- or developing them, that 18 it?s just going to be across the board and I would 19 assume that they would be opposed to that, the same way 20 that they would be opposed to across the board 21 sequestration activity. 22 So to kind of put that out there, so people

116 know that the preference is to find some commonality and ways to identify how this is going to move forward so we?re not stuck with the situation where you went through weeks of consultation and gathering comments and then at the end of the day, it?s just across the 5 board anyway, so what was the -- what was the point, 7 you know. 8 MR. RICE: Good comment, thanks. 9 Any last thoughts, Mike? 10 MR. SMITH: Let the record reflect that the Regional Director for Eastern Regional is in the room. 11 12 MR. RICE: Thanks for your time. 13 MR. TSOSIE: At this point, we have the BIE scheduled to go next but it?s 11 o?clock, so I was 15 thinking that we could break for an early lunch and come back a little bit earlier so that they can just go 17 through their -- their presentation. 18 So we?ll break until 12:30, an hour and a 19 half for lunch and the BIE will be up with their 20 issues. 21 (Thereupon, a luncheon recess was had, 22 ending the morning session at 10:58 am. This

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               concludes Volume I of the proceedings for
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               April 12 2012. After this recess, Volume II
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               will continue with the afternoon
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