BOLDLY BO WWW.SOCIALSECURITY.GOV

Patty Duke

Apply For— • Retirement • Disability • Medicare • And So Much More!

Boldly Go To www.socialsecurity.gov

Why should I use Social Security's online services?

Using our online services offers several advantages:

- You can start immediately. There is no need to wait for an appointment;
- You can use the services from the convenience of your home, or on any computer; and
- You can avoid trips to a Social Security office, saving you time and money.

How secure is my personal information?

We use the most secure technology on the Internet to keep your information private.

What can I do online?

You can:

- Apply for Social Security retirement/ spouse's benefits;
- Apply for Social Security disability benefits;
- Apply for Medicare;
- Apply for *Extra Help* with your Medicare prescription drug costs;

- Get a retirement benefit estimate;
- Use our benefit planners to calculate your retirement, disability, and survivors benefits; and
- Find answers to frequently asked questions.

If you are receiving Social Security benefits, you also can:

- Inform us of a change of address or telephone number;
- Get a replacement Medicare card;
- Request a proof of income letter;
- Sign up for or change direct deposit or Direct Express®; and
- Get a Form 1099/1042S (Social Security Benefit Statement).

If you are an employer, you can use Business Services Online to:

- Upload a wage report file;
- Complete up to 20 W-2s at a time on your computer and submit them to Social Security electronically, while printing copies suitable for distribution to your employees;
- View the current status of previously submitted wage reports; and
- Verify the names and Social Security numbers of your employees.

How do I begin?

If you have access to a computer with a secure Internet connection, boldly go to **www.socialsecurity.gov** and select the service you want.

Availability

Our online services are available to you seven days a week during the following hours (Eastern time):

Monday-Friday: 5 a.m. until 1 a.m. Saturday: 5 a.m. until 11 p.m. Sunday: 8 a.m. until 10 p.m. Holidays: 5 a.m. until 11 p.m.

Contacting Social Security

For more information and to find copies of our publications, visit our website at **www.socialsecurity.gov** or call toll-free, **1-800-772-1213** (for the deaf or hard of hearing, call our TTY number, **1-800-325-0778**). We treat all calls confidentially. We can answer specific questions from 7 a.m. to 7 p.m., Monday through Friday. We can provide information by automated phone service 24 hours a day.

We also want to make sure you receive accurate and courteous service. That is why we have a second Social Security representative monitor some telephone calls.



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