

**ACTUAL VERSUS ADVERTISED SPEEDS**

The table below lists the advertised speed tiers included in this study, and compares this with the actual average peak performance results from March 2011. As before, we note that the actual sustained download speeds here were based on national averages, and should not be taken to represent the performance experienced by any one consumer in any specific market for these ISPs.

**Figure 2: Peak period sustained download performance, by provider**

Actual Sustained Speed (Mbps)	Advertised Speed Tier (Mbps)	Provider	Actual Sustained Speed / Advertised Speed Tier
0.60	0.768	AT&T	78%
0.69	0.768	Verizon (DSL)	89%
0.73	0.768	TimeWarner	95%
0.97	1	Verizon (DSL)	97%
1.15	1.5	Windstream	77%
1.22	1.5	Qwest	82%
1.24	1.5	AT&T	83%
1.32	1.5	Verizon (DSL)	88%
1.35	1.5	CenturyLink	90%
1.44	1	Comcast	144%
1.90	2	TimeWarner	95%
2.02	3	Frontier	67%
2.34	3	AT&T	78%
2.43	3	Verizon (DSL)	81%
2.60	3	CenturyLink	87%
2.66	3	Windstream	89%
3.20	3	Cox	107%
4.52	5	CenturyLink	90%
4.71	6	AT&T	79%
4.83	7	Qwest	69%
5.02	7	Verizon (DSL)	72%
5.17	6	Windstream	86%
5.97	6	Comcast	99%
6.49	7	TimeWarner	93%
7.47	15	Cablevision	50%
8.34	10	CenturyLink	83%
9.05	10	Insight	91%
9.07	12	Mediacom	76%
9.13	10	TimeWarner	91%
9.56	12	Windstream	80%
10.24	10	Verizon (Fiber)	102%
10.45	12	Qwest	87%
11.10	12	AT&T	92%

## Measuring Broadband America

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11.98	12	Cox	100%
12.04	12	Charter	100%
12.13	12	Comcast	101%
13.13	15	TimeWarner	88%
13.60	15	Cox	91%
14.10	16	Comcast	88%
16.07	18	AT&T	89%
16.29	18	Charter	91%
16.96	20	Qwest	85%
17.21	20	Cox	86%
17.41	15	Verizon (Fiber)	116%
19.59	20	Comcast	98%
20.65	25	Cox	83%
20.83	30	Cablevision	69%
21.10	24	AT&T	87%
21.46	25	Charter	86%
22.57	22	Comcast	103%
22.78	20	Verizon (Fiber)	113%
28.77	25	Verizon (Fiber)	115%
40.42	35	Verizon (Fiber)	115%