GPO's Key Agency Initiatives | 06/2012



Composition System Replacement (CSR)

CSR is a project to replace GPO's legacy composition system and will comprise the necessary technology and business practices to enable GPO to replace or integrate all existing discrete applications, utilities, and processes currently used by GPO and its users to compose and create files optimized for printing and access of select Congressional and Federal agency publications.

eBooks

GPO is becoming a one-stop shop for eBook conversion, dissemination, and consulting. Through GPO's relationship with Overdrive, we have begun to offer Federal publications in the desired ePub format to libraries who subscribe to their service. We are also working with Google Books, Barnes & Noble, Powell's Books, and several other leading "eTailers" to offer digital publications to the public.

Federal Depository Library Program (FDLP) Forecast Study

The FDLP Forecast Study is an important research initiative, with results shaping the future of the FDLP.

Data gathered from questionnaires and action plans submitted by Federal depository libraries will allow GPO to:

- Understand pressing issues, goals, and viewpoints of depositories of all types of libraries;
- Document the needs, vision, and environment in which individual depositories exist at the state level; and
- Document the goals and initiatives of states and multistate Federal depository regions.

Outcomes of the research will inform:

- The strategic direction for the FDLP; and
- The development of a FDLP National plan.

Federal Digital System (FDsys)

FDsys is GPO's system of record for online official and authentic Government information from all three branches of the Federal Government. Not only is GPO increasing the amount of content available in FDsys (nearly 50 collections to date) but we are also working on providing access to content in multiple formats to increase usability of the data. These formats include audio, XML to support bulk data downloads, and APIs. Through FDsys, you are able to:

<u>Search</u> for documents and publications — FDsys provides advanced search capabilities and the ability to refine and narrow your search for quick access to the information you need.

<u>Browse</u> for documents and publications — FDsys offers browsing by collection, Congressional committee, date, and Government author.

Access metadata about documents and publications — FDsys provides information about Government publications in standard XML formats.

Download documents and publications in multiple renditions or file formats — With FDsys, users can download a single file or download content and metadata packaged together in a compressed file.

Learn more!

Mobile Apps

GPO's first mobile application, the Mobile Member Guide, was released in November 2011 and enables users to view information about the 112th Congress on their mobile device. Based on the Guide to the House and Senate Members and information in the Congressional Pictorial Directory, the app allows users to browse for Members of Congress by first and last name, last name, state, chamber, and party. In March 2012 new features were added including official biographical and contact information, counties and zip codes, and links to the House Members and Senators' Web sites.

In February 2012 we released an app for the FY13 U.S. Government Budget which had 53,000 visits in the first 24 hours and 100,000 visits in the first month. This app provides mobile users with access to the text and images of the main FY13 Budget book, including the Budget Message of the President, information on the President's priorities, and budget overviews organized by agency.

GPO is looking into even more ways to optimize government information for mobile devices. Check out the apps we have available here.

Plant Certifications and Practices

GPO is demonstrating a commitment to excellence in graphic arts and manufacturing through best-in class certifications and practices. As recognized a high quality government printer, GPO's plant operations business unit maintains the IDEAlliance Master Printer certification for complying with G7's proof-to-print process and complying with international standards that are used industry-wide. GPO's plant operations holds certification for Graphic Arts Industry Color Viewing Standard ISO 3664:2009. The business unit's Institutional Member certification from the Library Binding Institute establishes that GPO

has demonstrated rigorous adherence to ANSI/NISO/LBI Library Binding Standard Z39.78-2000 and sanctions the highest mark of excellence for quality, longevity, and durability of hardcover bound books. Additionally, the plant operations business unit holds membership with the National Association for Printing Leadership and uses best-in-class lean manufacturing methodologies such as 5S to optimize processes while concurrently minimizing waste. The plant operations team also ensures that sustainable green printing practices are implemented throughout the business unit.

Secure Credentials

GPO is the premier provider of secure federal credentials and services to other federal agencies. GPO provides customers with the highest caliber customer assistance and technical expertise on all their secure identification, biometric and credentialing programs and concerns. GPO has the unique in-government capability that combines traditional security printing expertise with secure electronics to produce the most fraud-resistant credentials in government.

GPO has produced over 80 million U.S. electronic passports to the Department of State since the program began in 2005. The number of secure smart card credential programs has grown rapidly and the GPO now produces, personalizes or processes more than 25 card versions for a variety of customers including the Department of State's Office of Foreign Missions, the Department of Homeland Security's Customs and Border Protection, the DC Government, the Federal Bureau of Investigations and the Department of Defense's Force Protection Agency.

The GPO's Security and Intelligent Documents (SID) business unit, has once again, re-certified all of its manufacturing, quality and product development processes and employee procedures in accordance with ISO 9001. Audited by an authorized outside ISO inspector on an annual basis, this globally recognized standard of excellence and world class certification guarantees customers that SID "says what it does, and does what it says".

GPO will maintain formal oversight of GPO security products for compliance with contractual and stated customer security requirements; and will implement a Risk Management Process and Program Review of current and future suppliers and contractors to determine eligibility to work with and secure sensitive information.

Social Media

Connect with GPO on your favorite social media site. GPO has a presence on Facebook, Twitter, YouTube, and we have a Government Book Talk blog featuring Federal government books and resources.

Web-Based Application to Update the Distribution of Publications

In order for GPO to better determine and meet the needs of Congressional offices, whether print or digital, we have a Web-based application which allows these offices to update us on the status and quantity of the print publications they receive, including the Congressional Record and Federal Register. GPO offers digital files of these publications online via FDsys. The form also provides information on how to contact GPO for additional information or for help with other publications.

Workforce Planning

GPO is right-sizing our workforce through an agency wide comprehensive workforce planning initiative to restructure our workforce in order to meet current and future agency needs. We are building on this initiative by improving the recruitment and selection process; improving the agency's organizational climate through a greater emphasis on diversity, fairness and ethics; and ensuring that current employees have greater access to individual training necessary for organizational success and individual advancement.

Onsite Document Solutions

GPO's Onsite Document Solutions provides Federal agencies with flexible options for assessment and consulting on a variety of print operations and technologies; production support for in-house copy facilities, including equipment and personnel; and conversion services to assist customers in digitizing records responsibly. Utilizing a pre-qualified pool of contractors, Onsite Document Solutions offers industry-leading expertise to Federal customers for cost-effective and efficient document operations.

Document conversion is a particular focus as a result of the Presidential Memorandum on "Managing Government Records", issued November 28, 2011 and Executive Order 13589 on "Promoting Efficient Spending", issued November 9, 2011. Agencies are tasked with developing "a 21st-century framework for the management of Government records" through reform. The ability to offer onsite document conversion services to comply with these orders is expected to be a high growth area with a limited lifespan. GPO anticipates expanding this procurement vehicle in response to the Federal customer requirements.

In addition, workforce reduction and budget constraints have created a need for Federal agencies to reevaluate their operations and facility utilization. Providing assessment and consulting services to recommend cost-saving changes, and offering the personnel and equipment solutions to implement those recommendations, will be another way that GPO can help its customers adjust to the current climate.