March 19, 2007

Please allow me to offer my congratulations and support for the recently posted draft of the VVSG (Section 3) Human Factors Requirements. The document outlines the proposed requirements for usability and accessibility in voting systems with refreshing clarity. Its accessible language serves as a model for the document's own mission to illuminate accessible and usable voting system requirements.

In recent history, we have witnessed how poor wording and design choices in voting have led to misunderstanding and division. The VVSG (Section 3) Human Factors Requirements may well serve to bridge those divisions. Its clarity should help level the playing field for voters of all abilities, by providing requirements in a voice that cannot be misunderstood.

Sincerely, Josephine S Scott Senior User Researcher, TechSmith Corporation Member, UPA Voting and Usability Project