eAuthentication Check Browser and Settings

Supported Browsers

eAuthentication only supports Internet Explorer version 5.5 or higher. Other browsers and older versions can not be supported.

Please read the Browser FAQ from the eAuthentication Help page for more information about browser compatibility including information for Netscape, AOL, WebTV, Blackberry and Java script support.

If your browser is not supported or your version of Internet Explorer is too old to work with eAuthentication you will need to contact your Local IT Support or Microsoft for more information about installing or upgrading to a more recent version of Internet Explorer.

Identify the version of Internet Explorer you are using:

1) Open Internet Explorer

If you are not able to locate the IE icon on your Windows Start Menu or Desktop you can click on Start – then Run and type in "iexplore.exe" to run Internet Explorer directly.
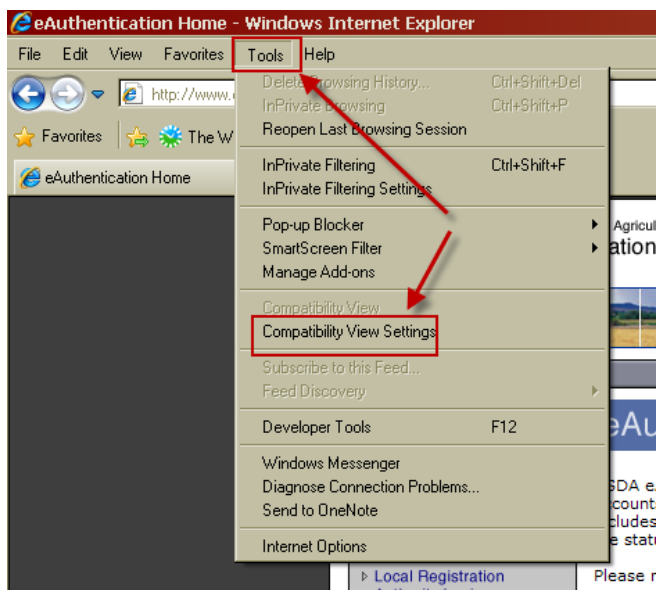
2) Press ALT-H to access the Help menu

3) Select "About Internet Explorer" from the help menu.

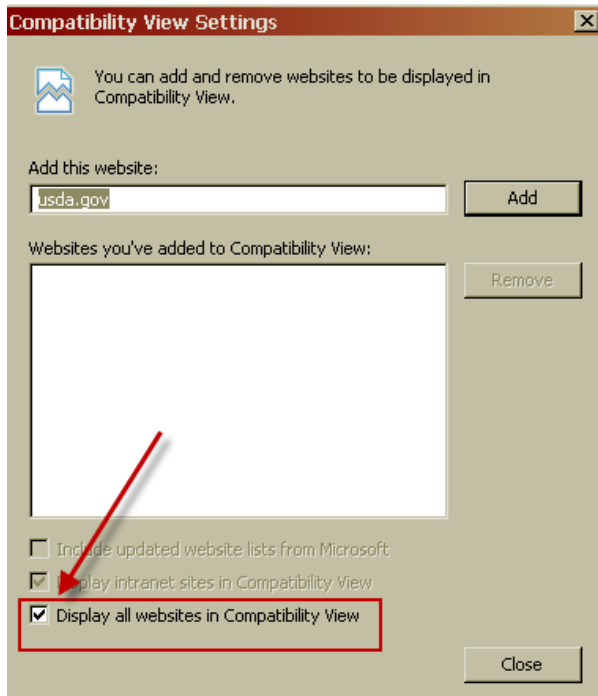This screen should help you identify the version of Internet Explorer you are using.

Select one of the following:

IE 8 and Higher

1) Browse to http://www.eauth.egov.usda.gov/
2) Press ALT-T to access the Tools Menu and select "Compatibility View Settings".
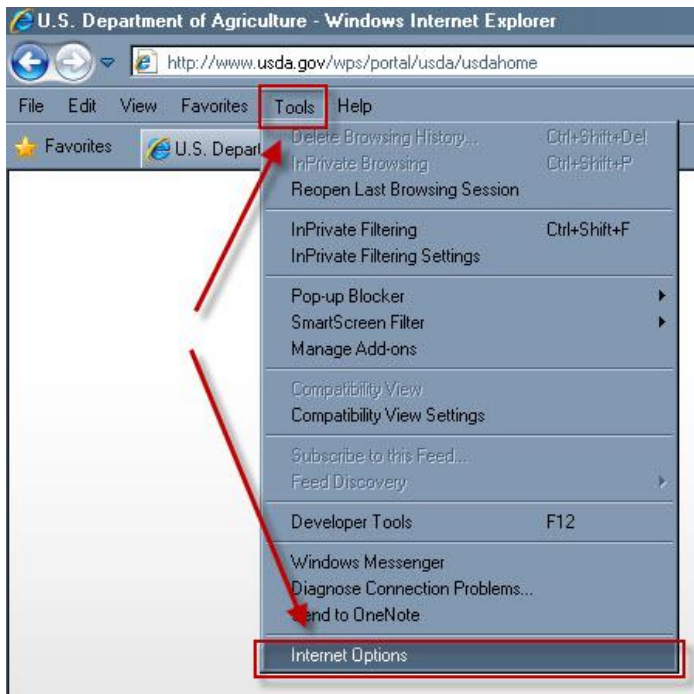
Click the check box for "Display all websites in Compatibility View" then click the Close button
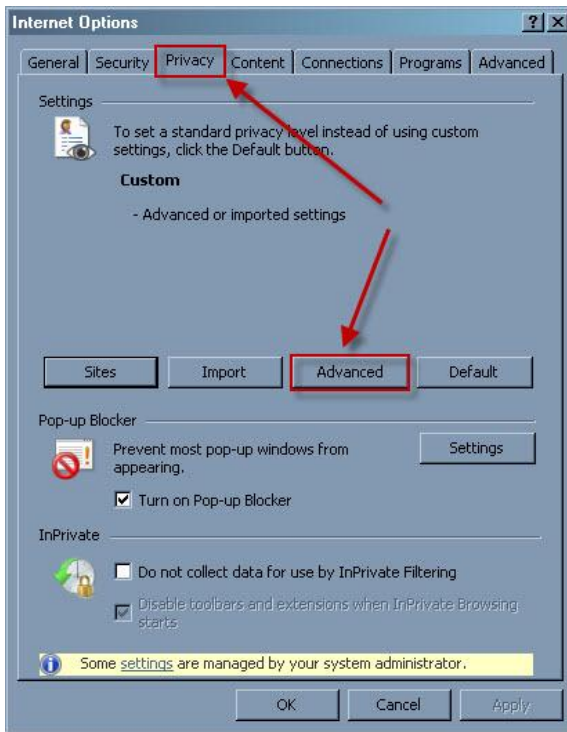

3) Continue on and complete the settings changes for all versions of Internet Explorer 5.5 and higher.
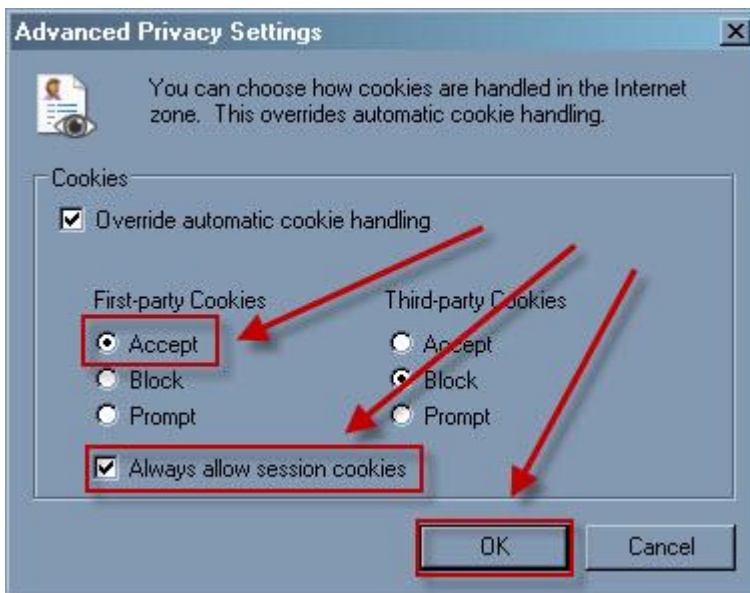
IE 5.5 and Higher

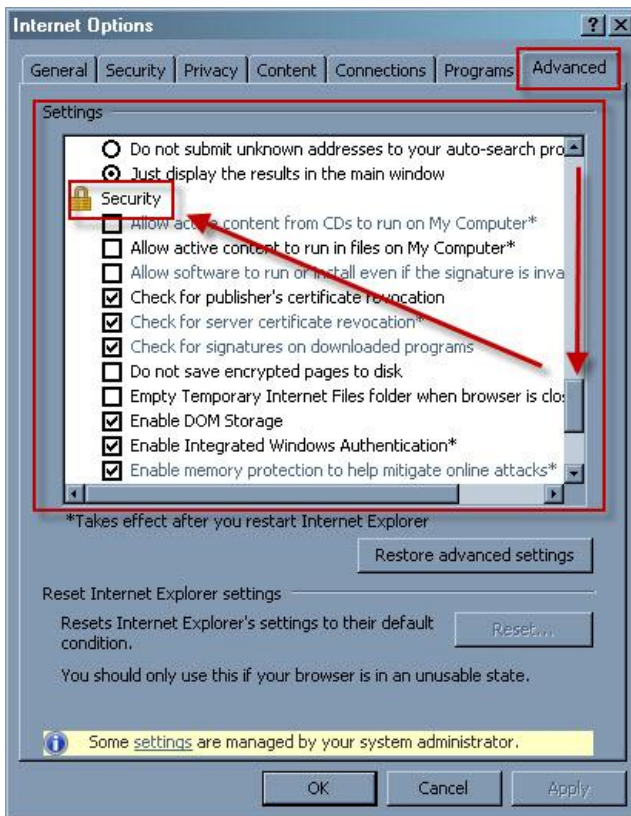1) Press ALT-T to access the "Tools" menu and select "Internet Options".

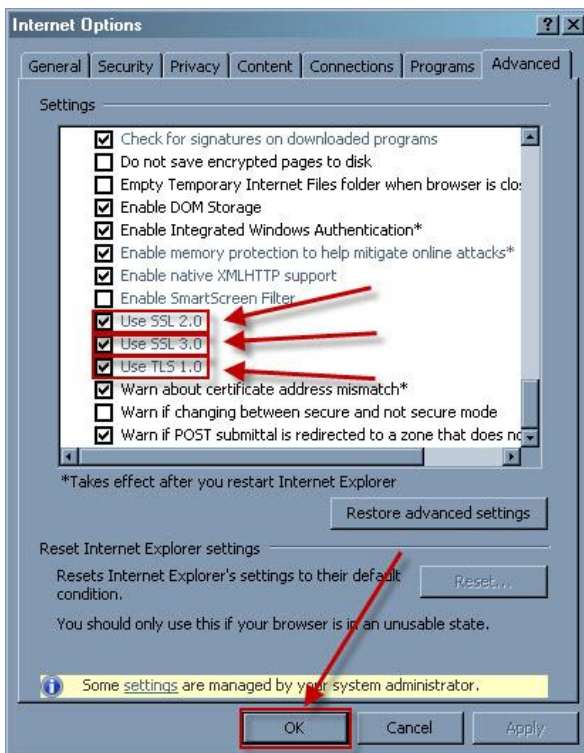2) Select the "Privacy" tab and click on "Advanced"

3) Under "First-Party Cookies" click "Accept". Check the box next to "Always allow session cookies". Click "OK".

4) Select the "Advanced Tab" and scroll down in the "Settings" window to the "Security" section.
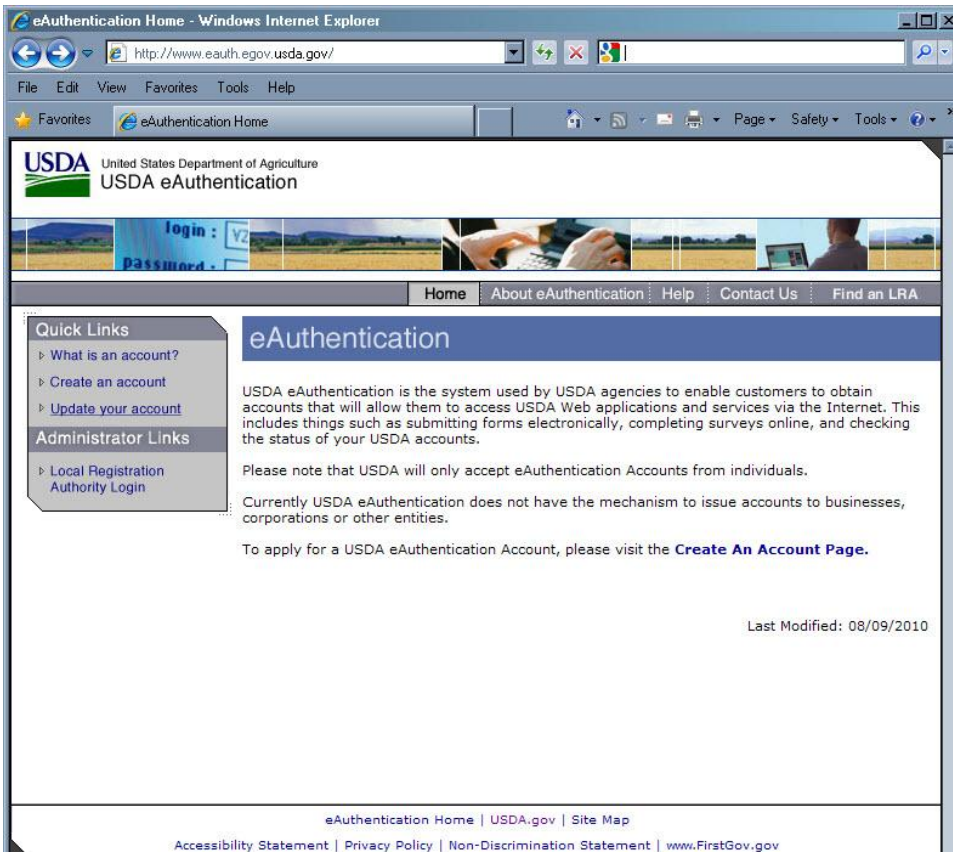

5) Check the boxes next to "Use SSL 2.0", "Use SSL 3.0" and "Use TLS 1.0" then click OK.

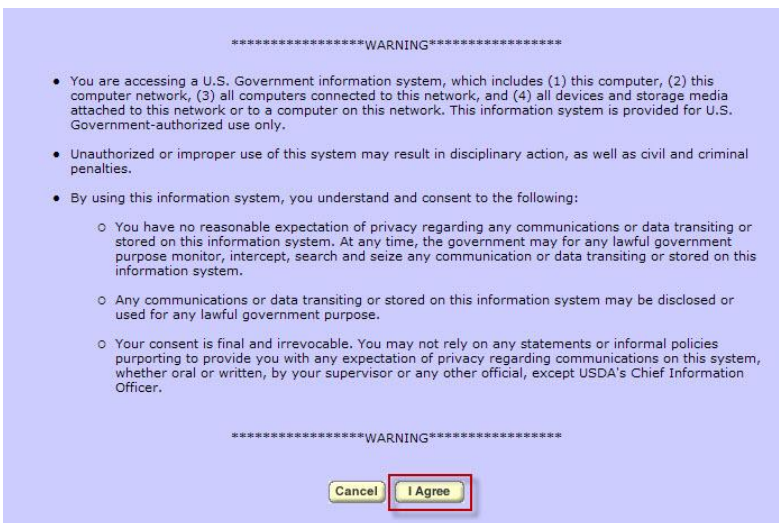6) Press ALT-F to access the File Menu and select Exit.

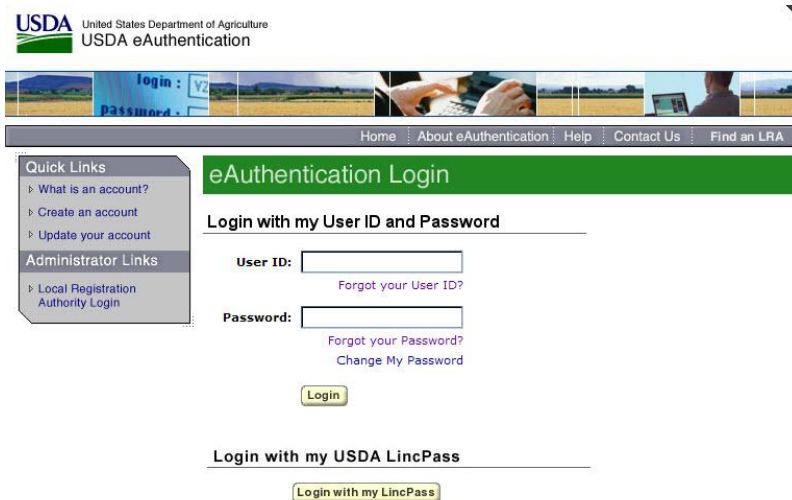7) Access the eAuthentication Home Page at http://www.eauth.egov.usda.gov

8) Select "Update your account" link from the left-hand Quick Links menu.

9) Click "I Agree" when presented with the government information systems warning and authorized use screen.

10) You should now be taken to the eAuthentication Login Page.

11) Try your login again. If you are able to log in to the eAuthentication Login screen your account is in good order and you should be able to log in to your eAuthentication protected USDA application. If you still have other issues accessing or within your application please contact the designated application support provider. This information is usually located on the "Contact Us" link provided on the application's login screen.