

Public Health Information System: Industry Session

Inspection Verification Features

- Inspection Results
- Noncompliance
- Inspector Notes/Agendas/MOIs/NR Appeals

Inspection Verification Features

- Inspection Results
- Noncompliance Records
- Inspector Notes
- Meeting Agendas
- Memorandum Of Interview (MOI)
- Correspondence

Inspection Verification Menu – Inspection Results

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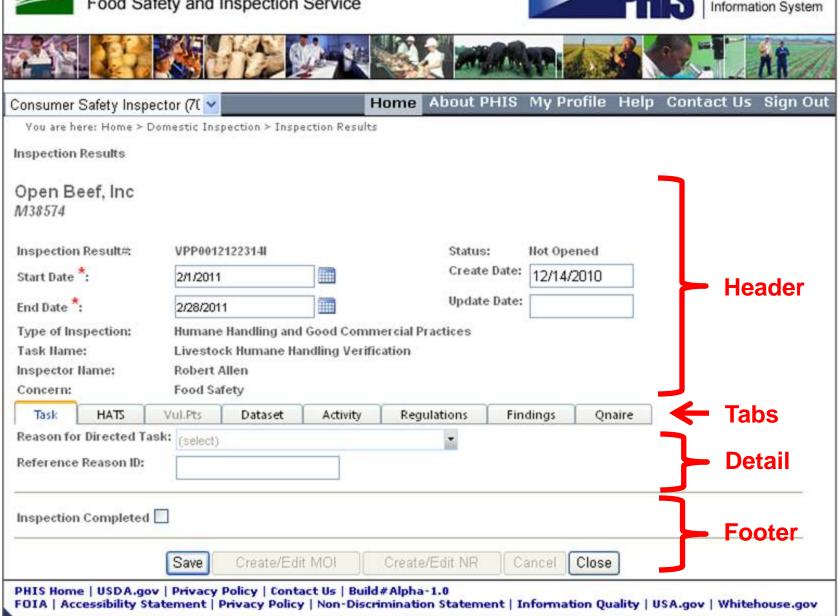
Inspection Results

Holland Point Foods M38572+P38572

Task Name	Start Date	Inspector	IR Number	Status	Edit	Delete
Fully Cooked Not Shelf Stable HACCP Verification	2/2/2011	Robert Barclay	LIC2412023902I	Completed	P	Û
Operation SSOP - Review and Observation	1/28/2011	Robert Barclay		Completed	P	1
Pre-Operational Recordkeeping	1/28/2011	Robert Barclay		Completed	1	1
Fully Cooked Not Shelf Stable HACCP Verification	1/1/2011	Robert Barclay	LIC1811012101I	Completed	0	Î







Open Beef, Inc M38574

Inspection	Result#:	VPP0012	2122314		9	Status:		Not Ope	ned	
Start Date	*	2/1/2011				Create	Date:	12/14/2	2010	
End Date *	:	2/28/201	1			Update	Date:			
Type of In	spection:	Humane	Handling and	Good Comm	ercial Practi	ces				
Task Nam	e:	Livesto	ck Humane Ha	ndling Verific	ation					
Inspector	Name:	Robert A	Allen							
Concern:		Food Sa	fety							
Task	TAH ZTAH	Vul.Pts	Dataset	Activity	Regulatio	ons	Find	lings	Qnaire	
Descriptio	n					Verific	od	Durati	on (Min/Hrs)	
		Teelement Was	. bb. a.u				<u>su</u>			
Adequate I	rieasures for	Inclement Wea	acner					(selec	t)	-
Truck Loadi	ing							(selec	t)	•
Water and	Feed Availab	oility						(selec	t)	-
Handling Du	uring Ante M	ortem Inspectio	DΠ					(selec	t)	•
Handling of	Suspect & D	isabled						(selec	t)	•
Electric Pro	dding / Alteri	native Object U	lse					(selec	t)	•
Observatio	n for Slips &	Falls						(selec	t)	•
Stunning Ef	fectiveness							(selec	t)	•
Check for C	Ionscious An	imals on the Ra	il					(selec	t)	·
Inspection	n Complete	d 🗌								
		Save	Create/Edir	t MOI	Create/Edi	t NR	Ca	ncel	Close	

Open Beef, Inc M38574

Inspection Result#:	VPP1215	1233141		Status:	Not Open	ed	
Start Date *:	12/14/201	0		Create Date:	12/14/20)10	
End Date *:	12/14/201	0		Update Date	:		
Type of Inspection:	Food Def	ense					
Task Name:	Storage /	Areas					
Inspector Name:	Robert A	llen					
Concern:	Food Safe	ety					
Task HATS	Vul.Pts	Dataset	Activity	Regulations Fir	ndings	Qnaire	
Vulnerable Points							Verified
Evidence of Possible Tam	pering on Store	ed Product					~
Unrestricted Access to Dr	y Ingredients						~
Unrestricted Access to Ra	w Product Ing	redients					✓
Unrestricted Access to Fir	nished Product						✓
Unrestricted Access to/us	e of Hazardou	s Chemicals					
Inspection Completed							
	Save	Create/Edit	MOI	Create/Edit NR	ancel C	lose	

Documentation Policy – HACCP Information

The HACCP plans, CCPs, products that IPP verify are now documented



 How IPP verify regulatory requirements (i.e., review and observation or recordkeeping) is now documented

Holland Point Foods

M38572+P38572

Inspection Result#:	LIC42090	3123	11		Status	:	Open	
Start Date *:	3/31/2011				Create	Date:	3/31/201	1
End Date *:	3/31/2011				Update	Date:	3/31/201	1
Type of Inspection: Task Name: Inspector Name: Concern:		ked N arclay	ot Shelf St			erificat	ion	
Task HATS	Vul.P	ts	Dataset		Activity	Reg	julations	Findings
Qnaire HACCP Plan: Other HACCP Plan:		Deli	Meat HAC	CP F	Plan		~	
Name of HACCP CC	P(s):	2B S	Stabilizatio	n		\leftarrow		
Prerequisite Progra	m	(selec	ot)				*	
Other Prerequisite	Program:							
Verification Activity	*.	⊙ R	eview & O	bserv	vation C	Recor	d Keeping	J ○Both 💠

<u>Documentation Policy – Regs Verified</u>

- IPP will identify what regs were verified during the procedure
- "Mandatory" regs must be verified in order to complete the inspection task

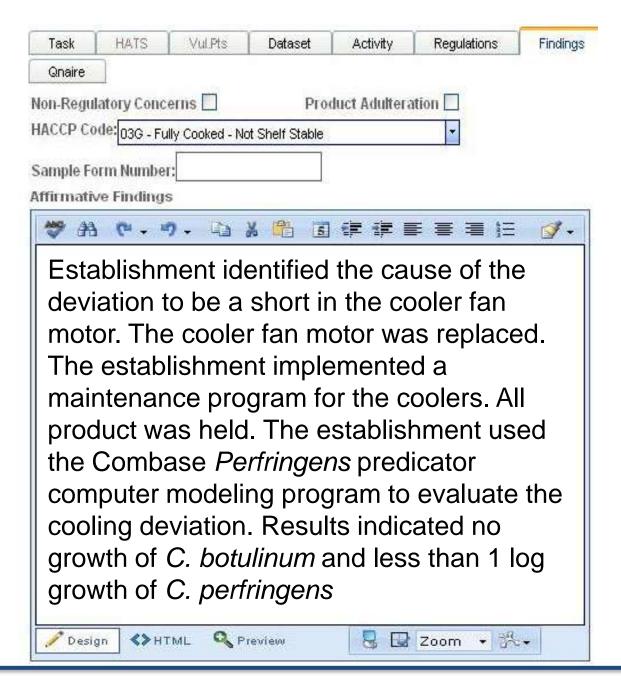
Open Beef, Inc M38574

Inspection	Result#:	VPP0012	2122314			Status:	н	ot Ope	ned		
Start Date *		2/1/2011				Create D	ate:	12/14/2	2010		
End Date *:		2/28/201	1			Update D	ate:				
Type of Inspection: Humane Handling and Good of Livestock Humane Handling Inspector Hame: Robert Allen Food Safety				actices		LE:					
Task	HATS	Vul.Pts	Dataset	Activity	Regula	itions	Findi	ngs	Qnaire		
Paragraph	Paragr	aph Descript	ion			Mandator	Y			Verified	N/A
313.1	Livesto	ck pens, drive	ways and ramp	s		Yes				~	
313.2	Handlir	ng of livestock				Yes				V	
313.5	Chemic	al;carbon diox	ide			No					
313.15	Mechai	nical; captive b	oolt			No	-	•			
313.16	Mechai	nical; gunshot				No					
313.30	Electric	cal;stunning or slaughtering with electrical current			rent	No					
313.50	The second secon	ejected tags shall not be removed by anyone other than aspector			No						

Documentation Policy – Corrective Actions

416.15 or 417.3

- When IPP document compliance with corrective actions, they are to include a brief description of their observations that support a finding of compliance
- Record these affirmative findings in the text box (Inspection Results Findings tab)



What is Noncompliance (NC)?

- Failure to meet a regulatory requirement
- IPP are to:
 - Notify the establishment orally and in writing of any NC found in a timely manner
 - Document NC on an NR in PHIS
 - Give the NC/NR to establishment
 - Verify establishment brings itself back into compliance

Noncompliance (NC)

- Only one NR is completed per inspection procedure, but more than one noncompliance with a regulation or regulations can be documented on that one NR
- Thus, there may be multiple pages to one NR. Each page documents a different NC or NCs

Noncompliance (NC)

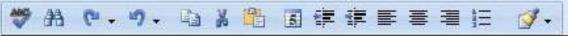
- PHIS tracks and counts each regulation verified and each regulation that is noncompliant
- FSIS believes that individual instances of regulatory noncompliance is a better way to measure an establishment's performance than numbers of procedures performed or NRs issued.

Holland Point Foods M38572+P38572

NR Number: LIC4709025117N Noncompliance #: 1 Noncompliance status: Open Regulations Found Noncompliant:

■ 416.4(a): Food contact surface, cleaning & sanitizing as frequency
416.12(a): develop written procedures
416.12(b): plan signed and dated
416.12(c): plan identifies procedures for pre-op
416.12(d): plan list frequency for each procedure & responsible individual
416.13(a): conduct pre-op procedures
■ 416.13(c): plant monitors implementation of SSOP procedures
416.14: Evaluate effectiveness of SSOP's & maintain plan
416.16(a): daily records required, responsible individual, initialed and dated
416.16(c); location and retention of records maintained

Noncompliance Description:



At approximately 6:45 am while performing pre-operational sanitation inspection, I observed meat scraps and fat on the mixing arms of the blender in the formulation area. I applied a U.S. Reject tag to the blender. I notified the sanitation manager, Ms. Smith of my findings. After sanitary conditions were restored, I relinquished control of the blender.

The Noncompliance Record (NR)

- Serves as official notice of regulatory noncompliance
- The NR form:
 - Minor changes from PBIS
 - Captures more information
 - Different numbering method

Noncompliance Records

Holland Point Foods

M38572+P38572

NR Number	Task Name	NR Status	Date	Appeal Status	Edit	Delete	Print
LIC4814035930N	Fully Cooked Not Shelf Stable HACCP Verification	Open	3/30/2011	Not under appeal	do.	Û	
LIC0409034131N	Heat Treated Not Fully cooked Not Shelf Stable HACCP	Completed	3/31/2011	Appealed by Plant	P	Û	8
LIC4509030231N	Fully Cooked Not Shelf Stable HACCP Verification	Open	3/31/2011	Not under appeal	0	Û	8
LIC4709025117N	Pre-Operational SSOP Review and Observation	Open	2/17/2011	Not under appeal	of a	Û	量
LIC2517043419N	Fully Cooked Not Shelf Stable HACCP Verification	Open	4/19/2011	Not under appeal	0	Û	8
LIC0411015601N	Fully Cooked Not Shelf Stable HACCP Verification	Completed	1/3/2011	Not under appeal	1	Î	
LIC1412024802N	Fully Cooked Not Shelf Stable HACCP Verification	Completed	2/2/2011	Not under appeal	1	1	8

Example Noncompliance Record (NR)

The request for this information is voluntary. It is needed to monitor defects found in this inspection system. It is used by FSIS to determine whether establishments are in compliance. 9CFR 301 and 9CFR 381, FORM APPROVED OMB No. 0583-0089. OMB DISCLOSURE STATEMENT: Public reporting burden for this collection of information is estimated to average 7 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Department of Agriculture, Clearance Officer, OIRM, Room 404-W, Washingtom DC 20250: and to the Office of Information and Regulatory Affairs, Office of Management and Budget.

Information and Regulatory Affairs, Office of	of Management and Budget.		
US Department of Agricult FOOD SAFETY AND INSENDED	PECTION SERVICE	TYPE OF NONCOMPLIAN Food Safety	Other Consumer Protection
1. DATE	2. RECORD NO.	3. ESTABLISHMENT NO	0.
2/17/11	LIC4709025117N	M38572	
4. TO (Name and Title)		5. PERSONNEL NOTIFIED	,
Mike Adams		Beth Smith	
6. RELEVANT REGULATIONS		6a. LINKED NR(s)	7
of SSOP procedure	onitors implementation es OP PLAN or OTHER SUPPORTING		S) or PREREQUISITE PROGRAM
DOCUMENTATION	OF FLAN OF OTHER SOFF ORTING	7a. NAME OF HACCI CON	3) OF PAEREQUISITE PROGRAM
8. INSPECTION TASK	9. VERIFICATION ACTIVITY		
Pre-Operationa	X Review & Observation	Record Keeping	Both
SSOP	9a. AFFECTED PRODUCT IN	FORMATION	
	9b. RETAIN/REJECT TAGS	B0000057	
			B. I. P H It I

Example Noncompliance Record (NR)

10. DESCRIPTION OF NONCOMPLIANCE

At approximately 6:45 am while performing pre-operational sanitation inspection, I

applied a U.S. Reje	aps and fat on the mixing arms of the blender ect tag to the blender. I notified the sanitation reitary conditions were restored, I relinquished	manager, Ms. Smith, of my			
12.SIGNATURE OF INSPEC	PLANT MANAGEMENT RESPONSE (Immediate action(s)):				
You are hereby advised of your rig	tht to appeal this decision as delineated by 306.5 and/or 381.35 of 9 CFR.				
13. APPEAL STATUS NO	t under appeal				
14. PLANT MANAGEMENT R	ESPONSE (Immediate action(s)):				
15. PLANT MANAGEMENT I	RESPONSE (further planned action(s)):				
This document serves as written not	fication that your failure to comply with regulatory requirements(s) could result in additional	l regulatory or administrative action.			
16.SIGNATURE OF PLANT	MANAGEMENT	17. DATE			
18.VERIFICATION SIGNATU	RE OF INSPECTION PROGRAM EMPLOYEE	19. DATE			

Inspector Notes Tool

- May be used to document conditions or observations that do not rise to the level of NC, but still need to be discussed with plant management, e.g.:
 - Less than perfect sanitary conditions that could lead to NC if conditions worsen
 - Less than perfect implementation of a prerequisite program

Inspector Note List

Holland Point Foods M38572+P38572

Create Date	Inspector	Shift	Comments	Category	Edit	Delete
1/1/2011	Robert Barclay	1	Establishment has made a change in the formulation	Processing	0	Û
1/1/2011	Robert Barclay	1	Noticed that the Sanitation SOP has been signed an	Sanitation	0	Î
1/1/2011	Robert Barclay	1	Three times this week one of the hand wash sink on	Sanitation	0	Û
1/1/2011	Robert Barclay	1	Establishment didn't perform an internal temperatu	Safety	0	Û

Create Note

IPP Communication with Plant Management

- Entrance meetings
- Awareness meetings
- Weekly meetings
- For cause meetings (e.g., positive pathogen sample result)

- When and Why (Directive 5000.1)
- Possible Topics (Directive 5010.1)
 - In-plant observations
 - Agency issuances
 - FSIS sampling information
 - Information related to the establishment's food safety system
 - Information from external sources
 - Any inspection-related activities occurring outside of approved hours of operation
 - Issues/information establishment wishes to share

Agenda List

Holland Point Foods M38572+P38572

Subject	Meeting Date	MOI Status	MOI	Edit Agenda	Delete	Report
Presumptive E. coli O157:H7 Positive Sample Result	4/19/2011	Open	9	0		
Establishment Awareness Meeting Agenda	3/31/2011	Open	(3)	0		3
Establishment NR Meeting	2/2/2011	Finalized	(3)		Û	3
Establishment Awareness Meeting Agenda	1/9/2011	Finalized	(3)	0		8
Entrance Meeting Agenda	1/5/2011	Finalized	(3)	0	1	3

Create Agenda

Weekly Meetings – Dir 5000.1 and 5010.1

- Documented in PHIS using the "meeting with establishment management" task
- Meeting notes are documented in an MOI
- IIC responsibilities in multi inspector / multi shift establishments
 - Ensure regulatory concerns from all shifts are discussed
 - May include CSIs and FIs at the meeting
 - May delegate conducting the meeting to IPP

Memorandum of Interview (MOI)

- Purpose
- Document no participation/no response
- No standardized MOI format
- MOI copy is given to the plant

MOIs

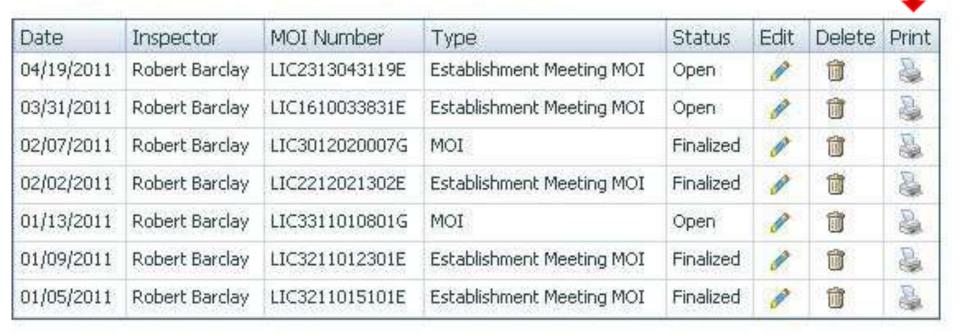
- If an establishment disagrees with any part
 - Establishment should discuss first with IPP
 - IPP will note it at the end of MOI or as attachment
 - Establishment can submit own minutes or notes as attachment
 - Establishment can challenge the MOI following the OFO chain of command

MOIs

MOI List

Holland Point Foods M38572+P38572

Add MOI Add Food Defense OFO Add Food Defense OIA



Example MOI



United States
Department of
Agriculture

Food Safety and Inspection Service Washington, D. C. 20250

To: Mike Adams

Fred Kramer

From: Robert Barclay

Date: 4/19/2011

Meeting Start Time: 9:00 AM

FSA:

Open NRs: LIC4814035930N

LIC4509030231N LIC4709025117N LIC2517043419N

NRs Under Appeal: LIC0409034131N

Subject: Presumptive E. coli 0157:H7 sample result

Example MOI

1. E. coli 0157:H7 Presumptive Positive Result

I notified Mr. Adams and Mr. Kramer that the routine MT43 ground beef patty sample that I submitted to the FSIS lab on 1/31/11 tested presumptive positive for E. coli 0157:H7.

2. Affected Product

The review of establishment records revealed that the amount of product represented by the sample was 900 lbs of ground beef patties. The source material was 2513 lbs of beef trimmings which is now implicated in the presumptive positive pathogen result (bill of lading #25799 lot #012711AJ). I asked Mr. Craig to identify the additional product lots that were produced using the same lot of beef trimmings. Mr. Craig stated that he believed that a lot of beef patties and hamburger patties were also produced, and he would provide me with the amount of product and the lot numbers. Mr. Craig also stated that Groveton does not commingle lots of beef trimmings received from Open Beef, Inc., and that a total clean-up is performed before a new lot of beef trimmings is used.

3. Possible Additional Enforcement Action

I informed Mr. Kramer and Mr. Craig that if the sample is confirmed positive for E. coli 0157:H7, the establishment has shipped adulterated product in commerce because they failed to hold the affected product until FSIS sample results were received. FSIS

Plant Management Responses in PHIS

- Use Web but need eAuthentication account to log into PHIS
- Need at least one PHIS Administrator role
- Access to information in PHIS is based on a user role
- May respond to NRs in PHIS
- May appeal NCs/NRs in PHIS

Plant Management Response to NC/NR

Noncompliance Records

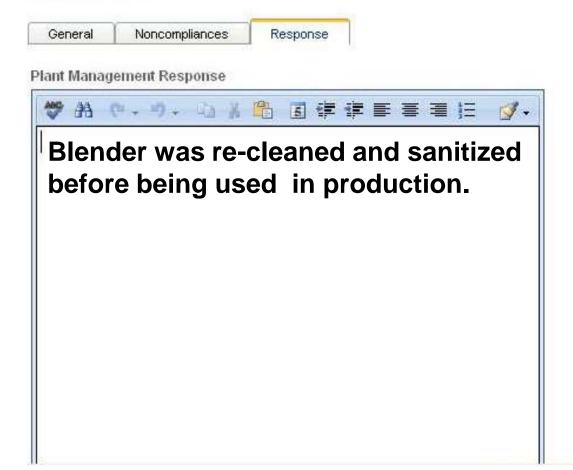
Holland Point Foods M38572+P38572

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LIC2517043419N	Fully Cooked Not Shelf Stable HACCP Verification	Open	4/19/2011	Not under appeal	0	Û	8
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Plant Management Response to NC/NR

Noncompliance Record (NR)

Holland Point Foods M38572+P38572



Plant Management Response--NC/NR Appeals

Plant Management

Holland Point Foods M38572+P38572

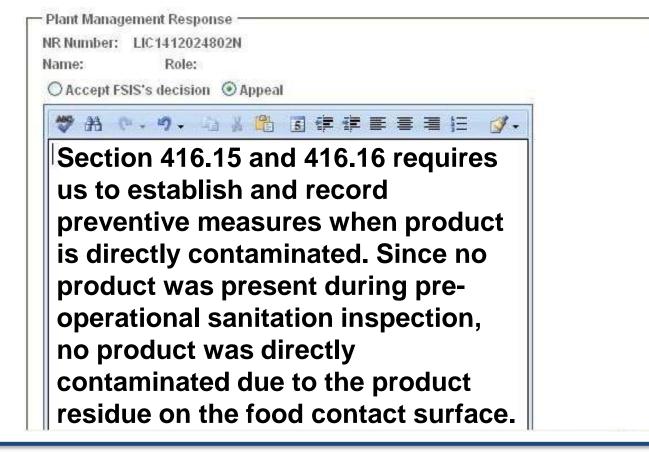
NR Number	Date	Inspector Name	Under Appeal	View	Response
LIC0409034131N	3/31/2011	Robert Barclay	Yes		⇒ ←
LIC0411015601N	1/3/2011	Robert Barclay	No	8	3
LIC1412024802N	2/2/2011	Robert Barclay	No	2	3

Plant Management Response--NC/NR Appeals

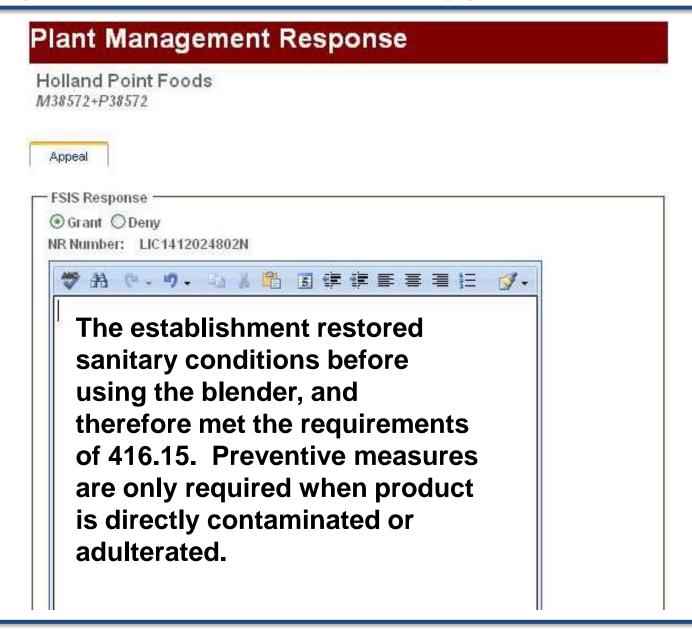
Plant Management Response

Holland Point Foods M38572+P38572

Appeal



FSIS Response to Plant NC/NR Appeals



Appeal History is Tracked in PHIS

Holland Point Foods M38572+P38572



Appeal History					
Action	Reason for Appeal	Reason for Decision	Submitted By		
Appealed	Section 416.15 and 416.16 requires us to establish and record preventive measures when product is directly contaminated. Since no product was present during pre-operational sanitation inspection, no product was directly contaminated due to the product residue on the food contact surface.				
Approved		The establishment restored sanitary conditions before using the blender, and therefore met the requirements of 416.15. Preventive measures are only required when product is directly contaminated or adulterated.	Robert LEE Barclay		

Questions & Answers

