



Legal Services Corporation

Fact Book 2011

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PREFACE

I am pleased to present the 2011 Legal Services Corporation Fact Book. This Fact Book contains selected national data on 2011 LSC program funding; legal services to clients provided by LSC-funded programs, including services provided through Private Attorney Involvement (PAI); client demographics; and program staffing. Selected historical data from prior years are also included.

The 2011 LSC Fact Book reflects actual data with no extrapolations or estimates. Most of the data are derived from the Grant Activity Reports that all LSC-funded programs are required to submit to LSC in February and March of each year reflecting activity in the previous calendar year. The remainder of the data is collected from budget and funding records of LSC-funded programs.

This information offers a national perspective on the resources available to and the services provided by LSC-funded programs. It presents a useful overview of what LSC-funded civil legal aid programs do for low-income persons in need of civil legal assistance.

I would like to thank Mulumebet Wolde and the staff of the LSC Office of Information Management, under the direction of John Meyer, for their careful and painstaking work in preparing this 2011 LSC Fact Book.

We are very interested in answering any questions you may have and in receiving comments about this document, including suggestions for other data compilations that would be useful. Please feel free to contact John Meyer, Director of LSC's Office of Information Management, at meyerj@lsc.gov or at 202-295-1505.

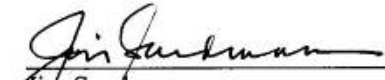

Jim Sandman
President, Legal Services Corporation
June 2012

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LEGAL SERVICES CORPORATION

2011 AT A GLANCE

In 2011, LSC distributed grants to **136 local legal aid programs** with **915 offices** in every congressional district and the U.S. territories. Below is a summary of the data from LSC-funded programs nationwide for 2011.

Total Amount of Funding Received by LSC-Funded Programs

- 403,953,150 LSC Funding^{1]}
- 529,843,497 Other Funding^{2]}

Total Number of Full-time Staff – **8,363**

- 4,097 Attorneys^{3]}
- 1,447 Paralegals
- 2,819 Other Staff

Total Number of Cases Closed —**899,817**

- 780,085 Basic Field – General (Program Staff Only)
- 102,655 Private Attorney Involvement
- 12,106 Basic Field – Native Americans
- 4,971 Basic Field – Migrant Farmworkers

Total Number of Open Cases on December 31, 2011 – **222,357**

Total Number of People Served in Household – **2,284,163**

¹ LSC funding includes Basic Field Grants appropriated by Congress, LSC derivative income and other

² Other funding sources include all non-LSC funds such as State, Local, IOLTA, filing fees, private grants and other federal grants.

³ The computation of the number of attorneys includes all Job Codes 5 to 11 (Litigation Director to Staff Attorney) and all Directors, Deputy Directors and PAI Coordinators who are attorneys. It does not include the small number of attorneys serving in non-attorney positions – e.g. management professionals who are attorneys.

Funding

1976 – 2011 Annual LSC Appropriations

Grant Year	Annual LSC Appropriations ^[4] (\$)	Percentage Change from Prior Year	Annual LSC Appropriations in 2011 Dollars
1976	116,960,000 ^[5]		462,370,000
1977	125,000,000	6.9%	463,983,000
1978	205,000,000	64.0%	707,247,000
1979	270,000,000	31.7%	836,550,000
1980	300,000,000	11.1%	818,953,000
1981	321,300,000	7.1%	795,081,000
1982	241,000,000	-25.0%	561,765,000
1983	241,000,000	0.0%	544,280,000
1984	275,000,000	14.1%	595,363,000
1985	305,000,000	10.9%	637,606,000
1986	292,363,000	-4.1%	600,035,000
1987	305,500,000	4.5%	604,920,000
1988	305,500,000	0.0%	580,886,000
1989	308,555,000	1.0%	559,726,000
1990	316,525,000	2.6%	544,750,000
1991	328,182,000	3.7%	542,004,000
1992	350,000,000	6.6%	561,145,000
1993	357,000,000	2.0%	555,732,000
1994	400,000,000	12.0%	607,123,000
1995	400,000,000	0.0%	590,391,000
1996	278,000,000	-30.5%	398,553,000
1997	283,000,000	1.8%	396,621,000
1998	283,000,000	0.0%	390,538,000
1999	300,000,000	6.0%	405,052,000
2000	303,841,000	1.3%	396,897,000
2001	329,274,000	8.4%	418,219,000
2002	329,300,000	0.0%	411,742,000
2003	336,645,488	2.2%	411,547,000
2004	335,282,450	-0.4%	399,248,000
2005	330,803,705	-1.3%	381,007,000
2006	326,577,984	-1.3%	364,386,000
2007	348,578,000	6.7%	378,162,000
2008	350,490,000	0.5%	366,176,000
2009	390,000,000	11.3%	408,909,000
2010	420,000,000	7.7%	433,257,000
2011	404,100,000	-3.8%	404,100,000

⁴ Not including special supplemental emergency funds or Veterans Court funds.

⁵ The 1976 figure includes \$24,630,000 supplemental appropriations due to the Fiscal Year change from July 1 to October 1 and therefore includes five quarters' funding.

2011 Poverty Population and LSC Funding Summary by State

State*	Total Poverty Population	Basic Field General Poverty Population	Basic Field Migrant Poverty Population	Basic Field General Amount (\$)	Basic Field Migrant Amount (\$)	Basic Field Nat. American Amount (\$) ⁶	Basic Field Total (\$)
Alabama	698,097	694,540	3,557	7,090,822	36,315	0	7,127,137
Alaska	80,405	80,405	0	820,885	0	598,212	1,419,097
Arizona	698,669	682,618	16,051	6,969,106	163,871	3,591,462	10,724,439
Arkansas	411,777	403,232	8,545	4,116,748	87,239	0	4,203,987
California	4,706,130	4,420,741	285,389	45,133,016	2,913,644	977,253	49,023,913
Colorado	388,952	372,896	16,056	3,807,036	163,922	106,228	4,077,186
Connecticut	259,514	257,713	1,801	2,631,089	0	17,316	2,648,405
Delaware	69,901	67,217	2,684	686,244	27,402	0	713,646
District of Columbia	109,500	109,500	0	1,117,927	0	0	1,117,927
Florida	1,952,629	1,855,536	97,093	18,943,871	991,259	0	19,935,130
Georgia	1,033,793	991,407	42,386	10,121,649	432,735	0	10,554,384
Guam	34,792	34,792	0	355,205	0	0	355,205
Hawaii	150,439	150,439	0	1,535,889	0	253,377	1,789,266
Idaho	148,732	128,525	20,207	1,312,160	206,301	71,863	1,590,324
Illinois	1,291,958	1,264,971	26,987	12,914,567	275,520	0	13,190,087
Indiana	559,484	547,192	12,292	5,586,490	125,494	0	5,711,984
Iowa	258,008	253,929	4,079	2,592,457	41,644	0	2,634,101
Kansas	257,829	256,544	1,285	2,619,155	13,119	0	2,632,274
Kentucky	621,096	616,495	4,601	6,294,031	46,973	0	6,341,004
Louisiana	851,113	848,136	2,977	8,610,754	30,393	0	8,641,147
Maine	135,501	127,741	7,760	1,304,156	137,847	71,295	1,513,298
Maryland	438,676	428,847	9,829	4,378,261	100,348	0	4,478,609
Massachusetts	573,421	571,622	1,799	5,835,905	0	0	5,835,905
Michigan	1,021,605	956,530	65,075	9,765,576	664,375	182,088	10,612,039
Micronesia	178,317	178,317	0	1,820,506	0	0	1,820,506
Minnesota	380,476	358,846	21,630	3,663,595	220,829	264,344	4,148,768
Mississippi	548,079	541,909	6,170	5,532,554	62,992	91,949	5,687,495
Missouri	637,891	629,084	8,807	6,422,556	89,914	0	6,512,470
Montana	128,355	122,454	5,901	1,250,179	60,246	176,126	1,486,551
Nebraska	161,269	156,698	4,571	1,599,789	46,667	36,563	1,683,019
Nevada	205,685	205,413	272	2,099,222	694	147,087	2,247,003
New Hampshire	78,530	77,455	1,075	790,767	0	0	790,767
New Jersey	699,668	686,623	13,045	7,009,994	133,181	0	7,143,175
New Mexico	328,933	319,491	9,442	3,261,804	96,397	539,080	3,897,281
New York	2,692,202	2,662,277	29,925	27,180,193	305,516	0	27,485,709
North Carolina	958,667	900,725	57,942	9,195,842	591,552	241,409	10,028,803
North Dakota	73,457	60,926	12,531	622,017	127,934	297,960	1,047,911
Ohio	1,170,698	1,157,080	13,618	11,813,067	139,031	0	11,952,098
Oklahoma	491,235	484,470	6,765	4,946,137	69,066	905,688	5,920,891
Oregon	388,740	328,520	60,220	3,353,985	614,809	204,192	4,172,986
Pennsylvania	1,304,117	1,286,199	17,918	13,131,292	182,932	0	13,314,224
Puerto Rico	1,818,687	1,787,255	31,432	18,246,762	320,901	0	18,567,663
Rhode Island	120,548	120,357	191	1,228,770	0	0	1,228,770
South Carolina	547,869	526,485	21,384	5,375,084	218,317	0	5,593,401
South Dakota	95,900	95,471	429	977,984	1,095	1,032,795	2,011,874
Tennessee	746,789	739,932	6,857	7,554,246	70,006	0	7,624,252
Texas	3,117,609	2,967,441	150,168	30,295,727	1,533,122	34,619	31,863,468
Utah	206,328	198,995	7,333	2,031,615	74,865	91,002	2,197,482
Vermont	55,506	54,630	876	557,738	0	0	557,738
Virgin Islands	34,931	34,931	0	356,624	0	0	356,624
Virginia	656,641	639,590	17,051	6,529,817	174,080	0	6,703,897
Washington	612,370	533,459	78,911	5,446,285	805,632	315,101	6,567,018
West Virginia	315,794	311,842	3,952	3,183,713	40,347	0	3,224,060
Wisconsin	451,538	441,695	9,843	4,509,431	100,491	171,585	4,781,507
Wyoming	54,777	53,432	1,345	555,810	3,430	191,143	750,383
Total	36,013,627	34,783,570	1,230,057	355,086,104	12,542,447	10,609,737	378,238,288

* State includes territories and other jurisdictions.

⁶ Funding for Basic Field – Native American service areas is not calculated by Native American poverty population. In many instances, accurate Native American poverty population figures are not available. Native American service areas are not always by county or other political subdivision. These service areas are sometimes described in terms such as "Native Americans living in or near the ___ Reservation and members of the ___ Tribe living off reservation who have cases which require litigation in the Tribal Court".

Source: LSC Funding Tables – 2011; Poverty Population 2000 U.S. Census

2011 LSC and Non-LSC Funding Received by LSC-Funded Programs by State ^[7]

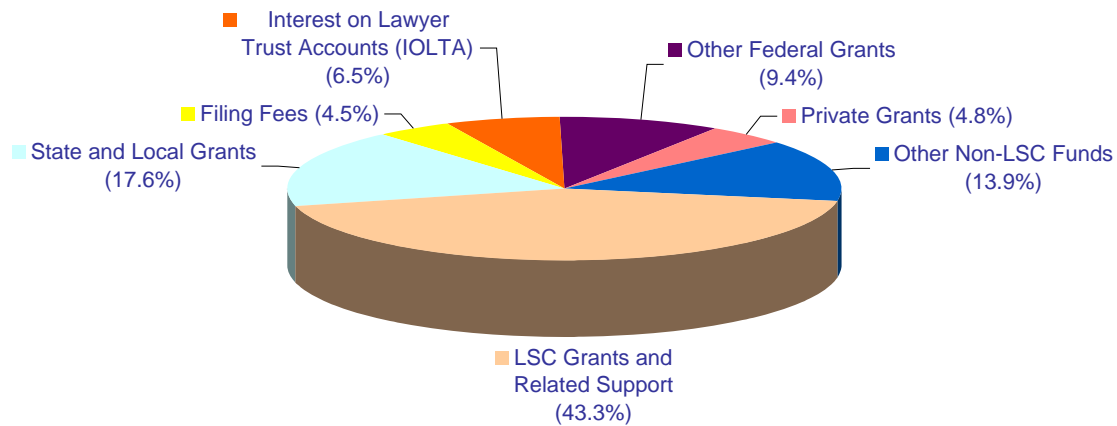
	LSC Basic Field Grants	LSC Derivative Income	Other LSC Funds	LSC Total	Other Federal Grants	State and Local Grants	Filing Fees	IOLTA	Private Grants	Non-LSC Derivative Income	Other Non-LSC Funds	Non-LSC Total	LSC & Non-LSC Total	Non-LSC %
Alabama	7,127,137	910,634	121,165	8,158,936	614,533	16,328	0	250,000	404,340	0	448,725	1,733,926	9,892,862	17.5
Alaska	1,419,097	84,158	0	1,503,255	643,744	824,297	0	16,500	90,092	101,940	261,923	1,938,496	3,441,751	56.3
Arizona	10,724,439	825,101	217,354	11,766,894	1,305,033	1,326,866	0	230,736	638,828	452,403	508,327	4,462,193	16,229,087	27.5
Arkansas	4,203,987	36,416	156,616	4,397,019	297,281	1,070,484	0	31,500	155,411	253,310	293,411	2,101,397	6,498,416	32.3
California	49,023,913	2,868,349	641,759	52,534,021	13,549,557	17,820,201	0	5,517,748	6,605,223	3,432,587	5,764,527	52,689,843	105,223,864	50.1
Colorado	4,077,186	110	0	4,077,296	856,413	1,152,690	0	1,760,000	1,446,199	3,875,487	1,440	9,092,229	13,169,525	69.0
Connecticut	2,648,405	371,040	12,500	3,031,945	0	22,539	128,444	66,000	0	0	75,288	292,271	3,324,216	8.8
Delaware	713,646	1,066	4,500	719,212	0	53,995	0	125,000	0	6,000	220,230	405,225	1,124,437	36.0
District of Columbia	1,117,927	0	108,553	1,226,480	0	0	0	0	309,000	0	156,250	465,250	1,691,730	27.5
Florida	19,935,130	1,280,075	673,212	21,888,417	3,823,672	3,264,329	2,937,374	5,717,255	1,481,874	4,259,856	2,466,942	23,951,302	45,839,719	52.3
Georgia	10,554,384	13,625	92,824	10,660,833	3,513,830	2,721,042	0	738,853	3,235,339	114,000	1,352,258	11,675,322	22,336,155	52.3
Guam	355,205	36,936	0	392,141	761,676	0	0	0	0	79,259	32,077	873,012	1,265,153	69.0
Hawaii	1,789,266	3,929	0	1,793,195	3,271,220	3,652,612	417,480	0	516,044	1,380,864	67,432	9,305,652	11,098,847	83.8
Idaho	1,590,324	12,570	25	1,602,919	468,841	65,000	0	90,000	94,670	149,839	0	868,350	2,471,269	35.1
Illinois	13,190,087	119,132	80,996	13,390,215	4,104,111	1,935,838	895,084	3,831,000	2,600,687	2,903,021	3,448,107	19,717,848	33,108,063	59.6
Indiana	5,711,984	557,322	0	6,269,306	713,814	1,170,113	0	0	383,798	468,020	312,087	3,047,832	9,317,138	32.7
Iowa	2,634,101	67,181	32,100	2,733,382	746,089	2,549,411	0	215,600	1,465,740	110,747	98,222	5,185,809	7,919,191	65.5
Kansas	2,632,274	2,245	0	2,634,519	631,412	1,927,344	929,163	52,000	894,080	274,062	692,463	5,400,524	8,035,043	67.2
Kentucky	6,341,004	426,099	195,455	6,962,558	2,374,089	1,832,793	2,592,922	517,217	886,199	1,406,690	665,334	10,275,244	17,237,802	59.6
Louisiana	8,641,147	423,764	126,874	9,191,785	858,849	511,884	276,323	1,142,535	1,629,999	367,567	368,193	5,155,350	14,347,135	35.9
Maine	1,513,298	6,298	285,196	1,804,792	488,305	550,750	886,920	376,925	202,107	1,385,812	677,413	4,568,232	6,373,024	71.7
Maryland	4,478,609	0	158,874	4,637,483	850,737	9,474,779	0	11,049,586	239,075	0	1,179,452	22,793,629	27,431,112	83.1
Massachusetts	5,835,905	475,864	132,087	6,443,856	609,536	56,321	0	403,879	57,921	342,148	2,924,561	4,394,366	10,838,222	40.5
Michigan	10,612,039	271,035	696,284	11,579,358	1,303,638	692,164	5,889,624	1,056,793	2,127,314	1,970,220	1,439,676	14,479,429	26,058,787	55.6
Micronesia	1,820,506	892	20,000	1,841,398	168,750	451,927	0	0	7,475	0	0	628,152	2,469,550	25.4
Minnesota	4,148,768	76,982	56,479	4,282,229	849,220	7,846,287	0	1,327,788	619,967	279,320	1,348,107	12,270,689	16,552,918	74.1
Mississippi	5,687,495	340,692	7,880	6,036,067	290,763	96,993	161,964	179,250	0	171,042	825,581	1,725,593	7,761,660	22.2
Missouri	6,512,470	203,748	41,160	6,757,378	1,595,541	3,071,752	2,257,798	1,021,592	2,717,397	896,162	2,486,699	14,046,941	20,804,319	67.5
Montana	1,486,551	685	209,602	1,696,838	1,008,167	0	157,279	200,000	8,182	101,798	162,994	1,638,420	3,335,258	49.1
Nebraska	1,683,019	0	63,600	1,746,619	651,395	2,103,520	0	42,000	376,348	5,000	220,672	3,398,935	5,145,554	66.1
Nevada	2,247,003	91,944	5,000	2,343,947	206,759	288,936	181,186	175,500	65,820	45,675	49,884	1,013,760	3,357,707	30.2
New Hampshire	790,767	519	50	791,336	35,000	100,000	0	28,000	35,000	12,300	62,177	272,477	1,063,813	25.6
New Jersey	7,143,175	322,452	0	7,465,627	2,692,348	14,531,322	1,766,200	2,033,946	601,000	3,495,992	1,042,173	26,162,981	33,628,608	77.8
New Mexico	3,897,281	9,162	15,847	3,922,290	71,256	1,866,857	0	0	119,906	3,407	175,919	2,237,345	6,159,635	36.3
New York	27,485,709	1,653,870	236,759	29,376,338	12,636,965	25,972,557	0	8,110,148	3,901,724	14,973,560	3,150,513	68,745,467	98,121,805	70.1
North Carolina	10,028,803	1,118,362	391,535	11,538,700	1,155,051	6,951,001	0	1,628,489	1,229,862	1,481,452	1,342,819	13,788,674	25,327,374	54.4

2011 LSC and Non-LSC Funding Received by LSC-Funded Programs by State ^[7]

	LSC Basic Field Grants	LSC Derivative Income	Other LSC Funds	LSC Total	Other Federal Grants	State and Local Grants	Filing Fees	IOLTA	Private Grants	Non-LSC Derivative Income	Other Non-LSC Funds	Non-LSC Total	LSC & Non-LSC Total	Non-LSC %
North Dakota	1,047,911	114,607	4,306	1,166,824	109,779	68,709	286,311	48,600	55,691	522,826	7,894	1,099,810	2,266,634	48.5
Ohio	11,952,098	5,928	778,643	12,736,669	3,348,109	1,525,327	8,303,865	5,494,947	2,604,108	10,990,233	1,937,485	34,204,074	46,940,743	72.9
Oklahoma	5,920,891	474,999	40,161	6,436,051	763,545	1,147,758	0	266,646	753,965	1,257,316	1,432,828	5,622,058	12,058,109	46.6
Oregon	4,172,986	29,422	0	4,202,408	642,094	643,854	1,187,350	246,935	250,117	888,986	177,565	4,036,901	8,239,309	49.0
Pennsylvania	13,314,224	554,808	100,252	13,969,284	5,658,214	5,461,539	5,354,718	1,694,177	1,556,470	2,543,092	2,152,001	24,420,211	38,389,495	63.6
Puerto Rico	18,567,663	13,653	6,529	18,587,845	254,613	3,930,239	0	0	0	6,649	69,275	4,260,776	22,848,621	18.6
Rhode Island	1,228,770	0	0	1,228,770	724,392	923,434	380,646	224,976	266,233	23,502	62,458	2,605,641	3,834,411	68.0
South Carolina	5,593,401	37,972	0	5,631,373	290,021	2,489,700	0	1,299,800	181,073	520,000	76,778	4,857,372	10,488,745	46.3
South Dakota	2,011,874	7,614	12,875	2,032,363	594,767	22,620	45,148	26,200	60,192	88,960	216,000	1,053,887	3,086,250	34.1
Tennessee	7,624,252	165,959	109,098	7,899,309	4,626,546	3,188,668	1,139,583	413,499	877,066	419,768	2,120,801	12,785,931	20,685,240	61.8
Texas	31,863,468	2,545,687	197,399	34,606,554	2,245,441	2,849,294	5,450,685	2,378,225	1,081,106	584,004	15,443,342	30,032,097	64,638,651	46.5
Utah	2,197,482	153,859	69,700	2,421,041	512,415	292,258	0	0	410,516	652,082	21,238	1,888,509	4,309,550	43.8
Vermont	557,738	74,737	82,794	715,269	0	0	0	58,000	0	0	3,754	61,754	777,023	7.9
Virgin Islands	356,624	0	5,000	361,624	149,048	925,000	0	50,000	69,835	0	125,406	1,319,289	1,680,913	78.5
Virginia	6,703,897	226,386	88,474	7,018,757	802,719	8,015,574	417,682	150,552	817,569	2,433,578	540,452	13,178,126	20,196,883	65.2
Washington	6,567,018	1,105,728	374,780	8,047,526	749,126	11,255,668	0	184,000	575,079	2,067,832	183,036	15,014,741	23,062,267	65.1
West Virginia	3,224,060	44,263	102	3,268,425	657,802	3,939,004	0	174,850	194,155	0	337,302	5,303,113	8,571,538	61.9
Wisconsin	4,781,507	839,624	10,760	5,631,891	2,248,044	1,786,921	0	168,000	309,038	1,582,072	993,267	7,087,342	12,719,233	55.7
Wyoming	750,383	42,200	0	792,583	147,332	21,183	0	25,000	0	0	16,185	209,700	1,002,283	20.9
	378,238,288	19,049,703	6,665,159	403,953,150	87,671,602	164,459,682	42,043,749	60,840,247	45,208,834	69,380,440	60,238,943	529,843,497	933,796,647	56.7

⁷ **LSC Derivative Income** includes LSC interest/investment income, attorney fees, publication income, and carryover funds.
Other LSC Funds includes LSC funding other than Basic Field, such as Technology Initiative Grants (TIG) and Emergency Grants.
Other Federal Grants includes Title XX, Older Americans Act, Violence Against Women Act, other federal and community development block grants.
Private Grants includes United Way, private foundation and bar association grants.
Non-LSC Derivative Income includes attorney fees, publication income and carryover funds.

2011 LSC and Non-LSC Funding Summary for Programs



Funding Type ^[8]	Amount (\$)	Percent*
LSC Grants and Related Support	403,953,150	43.3%
State and Local Grants	164,459,682	17.6%
Filing Fees	42,043,749	4.5%
Interest on Lawyer Trust Accounts (IOLTA)	60,840,247	6.5%
Other Federal Grants	87,671,602	9.4%
Private Grants	45,208,834	4.8%
Other Non-LSC Funds	129,619,383	13.9%
Total	933,796,647	100.0%

* Percentages may not total exactly because of rounding.

⁸ **LSC Grants and Related Support** includes LSC Basic Field grants, interest/investment income, attorney fees, publication income, carryover funds, and other LSC funds.

Other Federal Grants includes Title XX, Older Americans Act, Violence Against Women Act, other federal and community development block grants.

Private Grants includes United Way, private foundation and bar association grants.

Source: *LSC Funding Tables and Grant Activity Reports – 2011*

2011 LSC and Non-LSC Funding Summary for Programs

	Amount \$	Percent of Programs' Total Funding*
LSC FUNDING SOURCES:		
Basic Field Grants	378,238,288	40.5%
LSC Derivative Income		
Interest/Investment Income	260,846	0.0%
Attorney Fee Awards - LSC Case(s)	1,624,098	0.2%
Publication Income	4,713	0.0%
Carryover Funds	17,160,046	1.8%
Other LSC Funds	6,665,159	0.7%
Subtotal LSC Sources:	403,953,150	43.3%
NON - LSC FUNDING SOURCES:		
Other Federal Grants		
Title XX of Social Security Act	4,443,719	0.5%
Older Americans Act	21,177,431	2.3%
Violence Against Women Act	12,915,150	1.4%
Other Federal Grants	45,104,269	4.8%
Community Development Block Grants	4,031,033	0.4%
State and Local Grants		
State Grants	122,800,195	13.2%
Local Grants	41,659,487	4.5%
Filing Fees	42,043,749	4.5%
IOLTA	60,840,247	6.5%
Private Grants		
United Way	12,539,937	1.3%
Foundation Grants	26,065,853	2.8%
Bar Association Grants	6,603,044	0.7%
Non-LSC Derivative Income		0.0%
Attorney Fee Awards	1,868,346	0.2%
Publication Income	32,827	0.0%
Carryover Funds	67,479,267	7.2%
Other Non-LSC Funds	60,238,943	6.5%
Subtotal NON-LSC Sources:	529,843,497	56.7%
TOTAL FUNDING:	933,796,647	100.0%

* Percentages may not total exactly because of rounding.

Source: Grant Activity Reports - 2011

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Alabama	
Montgomery	
Legal Services Alabama, Inc.	7,090,822
Alaska	
Anchorage	
Alaska Legal Services Corporation	1,419,097
Arizona	
Phoenix	
Community Legal Services, Inc.	4,463,530
Tucson	
Southern Arizona Legal Aid, Inc.	2,778,823
Window Rock	
DNA-Peoples Legal Services, Inc.	3,746,798
Arkansas	
Jonesboro	
Legal Aid of Arkansas, Inc.	1,651,500
Little Rock	
Center for Arkansas Legal Services	2,465,248
California	
Bakersfield	
Greater Bakersfield Legal Assistance, Inc.	1,041,775
Escondido	
California Indian Legal Services, Inc.	1,014,752
Fresno	
Central California Legal Services	3,259,303
Glendale	
Neighborhood Legal Services of Los Angeles County	5,317,187
Los Angeles	
Legal Aid Foundation of Los Angeles	9,001,639
Oakland	
Bay Area Legal Aid	4,747,831
Riverside	
Inland Counties Legal Services, Inc.	4,628,830
Sacramento	
Legal Services of Northern California, Inc.	4,027,385
San Diego	
Legal Aid Society of San Diego, Inc.	3,236,873
San Francisco	
California Rural Legal Assistance, Inc.	8,227,299
Santa Ana	
Legal Aid Society of Orange County, Inc.	4,521,039
Colorado	
Denver	
Colorado Legal Services	4,077,186

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Connecticut	
Middletown	
Statewide Legal Services of Connecticut, Inc.	2,631,089
Delaware	
Wilmington	
Legal Services Corporation of Delaware, Inc.	686,244
District of Columbia	
Washington	
Neighborhood Legal Services Program of the District of Columbia	1,117,927
Florida	
Daytona Beach	
Community Legal Services of Mid-Florida, Inc.	3,421,020
Fort Myers	
Florida Rural Legal Services, Inc.	4,047,202
Gainesville	
Three Rivers Legal Services, Inc.	1,981,855
Miami	
Legal Services of Greater Miami, Inc.	3,918,564
Plantation	
Coast to Coast Legal Aid of South Florida, Inc.	2,054,699
Tallahassee	
Legal Services of North Florida, Inc.	1,609,039
Tampa	
Bay Area Legal Services, Inc.	2,902,751
Georgia	
Atlanta	
Atlanta Legal Aid Society, Inc.	2,858,309
Georgia Legal Services Program	7,696,075
Guam	
Hagatna	
Guam Legal Services Corporation	355,205
Hawaii	
Honolulu	
Legal Aid Society of Hawaii	1,789,266
Idaho	
Boise	
Idaho Legal Aid Services, Inc.	1,590,324
Illinois	
Chicago	
LAF (Legal Assistance Foundation of Metropolitan Chicago)	7,407,087
East St. Louis	
Land of Lincoln Legal Assistance Foundation, Inc.	2,732,040
Rockford	
Prairie State Legal Services, Inc.	3,050,960

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Indiana	
Indianapolis	
Indiana Legal Services, Inc.	5,711,984
Iowa	
Des Moines	
Iowa Legal Aid	2,634,101
Kansas	
Topeka	
Kansas Legal Services, Inc.	2,632,274
Kentucky	
Bowling Green	
Kentucky Legal Aid	1,348,148
Covington	
Legal Aid of the Bluegrass	1,401,084
Louisville	
Legal Aid Society	1,300,522
Prestonsburg	
Appalachian Research and Defense Fund of Kentucky	2,244,277
Louisiana	
Baton Rouge	
Capital Area Legal Services Corporation	998,943
Hammond	
Southeast Louisiana Legal Services Corporation	3,317,573
Lafayette	
Acadiana Legal Service Corporation	2,215,527
Shreveport	
Legal Services of North Louisiana, Inc.	2,078,711
Maine	
Portland	
Pine Tree Legal Assistance, Inc.	1,530,614
Maryland	
Baltimore	
Legal Aid Bureau, Inc.	4,506,011
Massachusetts	
Boston	
Volunteer Lawyers Project of the Boston Bar Association	2,247,523
Fall River	
South Coastal Counties Legal Services	1,007,421
Holyoke	
Massachusetts Justice Project, Inc.	1,664,935
Lowell	
Merrimack Valley Legal Services, Inc.	916,026

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Michigan	
Ann Arbor	
Legal Services of South Central Michigan	2,074,566
Detroit	
Legal Aid and Defender Association, Inc.	4,223,354
Flint	
Legal Services of Eastern Michigan	1,512,366
Gaylord	
Legal Services of Northern Michigan, Inc.	779,353
Grand Rapids	
Legal Aid of Western Michigan	1,840,312
Traverse City	
Michigan Indian Legal Services, Inc.	182,088
Micronesia	
Saipan	
Micronesian Legal Services, Inc.	1,820,506
Minnesota	
Cass Lake	
Anishinabe Legal Services, Inc.	264,344
Duluth	
Legal Aid Service of Northeastern Minnesota	461,250
Minneapolis	
Central Minnesota Legal Services, Inc.	1,445,485
Moorhead	
Legal Services of Northwest Minnesota Corporation	413,398
St. Paul	
Southern Minnesota Regional Legal Services, Inc.	1,692,225
Mississippi	
Choctaw	
Choctaw Legal Defense	91,949
Hattiesburg	
Mississippi Center for Legal Services	3,317,650
Oxford	
North Mississippi Rural Legal Services, Inc.	2,214,904
Missouri	
Columbia	
Mid-Missouri Legal Services Corporation	431,367
Kansas City	
Legal Aid of Western Missouri	2,049,900
Springfield	
Legal Services of Southern Missouri	1,867,295
St. Louis	
Legal Services of Eastern Missouri, Inc.	2,163,908

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Montana	
Helena	
Montana Legal Services Association	1,486,551
Nebraska	
Omaha	
Legal Aid of Nebraska	1,683,019
Nevada	
Las Vegas	
Nevada Legal Services, Inc.	2,247,003
New Hampshire	
Concord	
Legal Advice & Referral Center, Inc.	790,767
New Jersey	
Camden	
South Jersey Legal Services, Inc.	1,609,253
Freehold	
Ocean-Monmouth Legal Services, Inc.	734,922
Jersey City	
Northeast New Jersey Legal Services Corporation	1,960,701
New Brunswick	
Central Jersey Legal Services, Inc.	1,204,829
Newark	
Essex-Newark Legal Services Project, Inc.	1,199,878
Somerville	
Legal Services of Northwest Jersey	433,592
New Mexico	
Albuquerque	
New Mexico Legal Aid	3,632,569
New York	
Albany	
Legal Aid Society of Northeastern New York, Inc.	1,483,208
Buffalo	
Neighborhood Legal Services, Inc.	1,484,005
Geneva	
Legal Assistance of Western New York, Inc.	1,905,785
Hempstead	
Nassau/Suffolk Law Services Committee, Inc.	1,535,245
New York	
Legal Services NYC	16,853,009
Utica	
Legal Aid Society of Mid-New York, Inc.	2,249,647
White Plains	
Legal Services of the Hudson Valley	1,974,810

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
North Carolina	
Raleigh	
Legal Aid of North Carolina, Inc.	10,028,803
North Dakota	
Bismarck	
Legal Services of North Dakota	919,977
Ohio	
Akron	
Community Legal Aid Services, Inc.	1,839,322
Cincinnati	
Legal Aid Society of Greater Cincinnati	1,589,753
Cleveland	
The Legal Aid Society of Cleveland	2,340,183
Columbus	
Ohio State Legal Services	3,292,484
Toledo	
Legal Aid of Western Ohio, Inc.	2,890,356
Oklahoma	
Oklahoma City	
Oklahoma Indian Legal Services, Inc.	905,688
Legal Aid Services of Oklahoma, Inc.	5,015,203
Oregon	
Portland	
Legal Aid Services of Oregon	4,172,986
Pennsylvania	
Bethlehem	
North Penn Legal Services, Inc.	1,984,254
Erie	
Northwestern Legal Services	800,640
Greensburg	
Laurel Legal Services, Inc.	841,600
Harrisburg	
MidPenn Legal Services, Inc.	2,427,504
Norristown	
Legal Aid of Southeastern Pennsylvania	1,243,870
Philadelphia	
Philadelphia Legal Assistance Center	3,570,434
Pittsburgh	
Neighborhood Legal Services Association	1,834,482
Washington	
Southwestern Pennsylvania Legal Services, Inc.	611,440

2011 Annualized Basic Field Funding for LSC Programs

	Amount (\$)
Puerto Rico	
San Juan	
Puerto Rico Legal Services, Inc.	18,189,375
Community Law Office, Inc.	378,288
Rhode Island	
Providence	
Rhode Island Legal Services, Inc.	1,228,770
South Carolina	
Greenville	
South Carolina Legal Services, Inc.	5,593,401
South Dakota	
Mission	
Dakota Plains Legal Services, Inc.	1,564,198
Sioux Falls	
East River Legal Services	447,676
Tennessee	
Jackson	
West Tennessee Legal Services, Inc.	732,012
Knoxville	
Legal Aid of East Tennessee	2,396,764
Memphis	
Memphis Area Legal Services, Inc.	1,569,049
Nashville	
Legal Aid Society of Middle Tennessee and the Cumberland	2,856,421
Texas	
Fort Worth	
Legal Aid of NorthWest Texas	8,352,006
Houston	
Lone Star Legal Aid	10,585,818
Weslaco	
Texas RioGrande Legal Aid, Inc.	13,259,562
Utah	
Salt Lake City	
Utah Legal Services, Inc.	2,197,482
Vermont	
Burlington	
Legal Services Law Line of Vermont, Inc.	557,738
Virgin Islands	
Christiansted	
Legal Services of the Virgin Islands, Inc.	356,624

2011 Annualized Basic Field Funding for LSC Programs

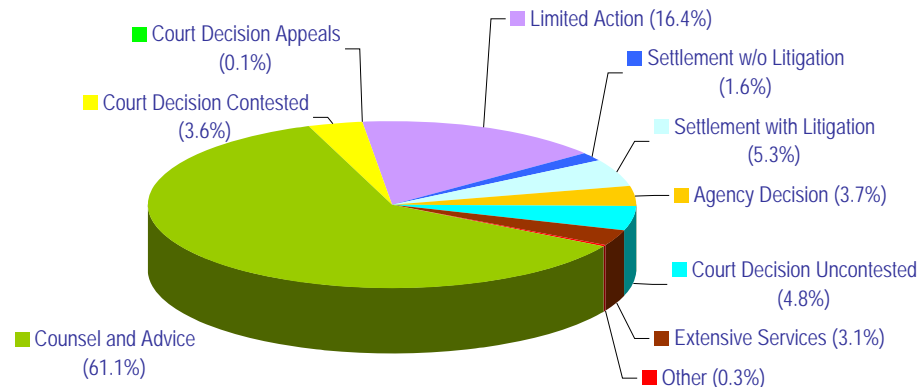
	Amount (\$)
Virginia	
Falls Church	
Legal Services of Northern Virginia, Inc.	1,221,134
Harrisonburg	
Blue Ridge Legal Services, Inc.	784,193
Lynchburg	
Virginia Legal Aid Society, Inc.	942,785
Marion	
Southwest Virginia Legal Aid Society, Inc.	905,674
Norfolk	
Legal Aid Society of Eastern Virginia	1,564,587
Richmond	
Central Virginia Legal Aid Society, Inc.	1,285,524
Washington	
Seattle	
Northwest Justice Project	6,567,018
West Virginia	
Charleston	
Legal Aid of West Virginia, Inc.	3,224,060
Wisconsin	
Milwaukee	
Legal Action of Wisconsin, Inc.	3,637,591
Wausau	
Wisconsin Judicare, Inc.	1,143,916
Wyoming	
Cheyenne	
Legal Aid of Wyoming, Inc.	750,383

Client Services

2000 – 2011 Total LSC-Eligible Cases Closed by LSC-Funded Programs

Basic Field - General							
	Program Staff	Private Attorneys	Totals	Basic Field Nat. American	Basic Field Migrant	Totals	Change From Prior Year
2000	873,199	121,030	994,229	11,481	6,658	1,012,368	
2001	877,492	118,749	996,241	10,334	7,538	1,014,113	0.2%
2002	847,642	114,632	962,274	10,053	6,507	978,834	-3.5%
2003	806,735	112,300	919,035	9,986	6,772	935,793	-4.4%
2004	782,793	102,256	885,049	10,527	5,491	901,067	-3.7%
2005	792,644	97,493	890,137	10,967	5,234	906,338	0.6%
2006	786,923	93,922	880,845	9,796	4,847	895,488	-1.2%
2007	793,997	97,531	891,528	9,716	5,263	906,507	1.2%
2008	781,501	93,174	874,675	9,552	4,928	889,155	-1.9%
2009	800,711	103,753	904,464	11,275	4,708	920,447	3.5%
2010	806,783	107,621	914,404	12,462	5,540	932,406	1.3%
2011	780,085	102,655	882,740	12,106	4,971	899,817	-3.5%

2011 LSC-Eligible Case Services Summary by Reason for Closure



Reason for Closure ^[9]	Total	
	Closed Cases	Percent
Counsel and Advice	549,686	61.1%
Limited Action	147,968	16.4%
Settlement w/o Litigation	14,566	1.6%
Settlement with Litigation	47,789	5.3%
Agency Decision	33,279	3.7%
Court Decision Uncontested	42,827	4.8%
Court Decision Contested	32,444	3.6%
Court Decision Appeals	495	0.1%
Extensive Services	27,722	3.1%
Other Closure Method	3,041	0.3%
Total	899,817	100.0%

9 Counsel and Advice - A case closed in which the program provided legal advice to an eligible client should be closed as Counsel and Advice (e.g., the advocate ascertained and reviewed relevant facts, exercised judgment in interpreting the particular facts presented by the client and in applying the relevant law to the facts presented, and counseled the client concerning his or her legal problem).

Limited Action - A case closed in which the program took limited action(s) on behalf of an eligible client that addressed the client's legal problem that is not so complex or extended as to meet the requirements for CSR Category L should be closed as Limited Action. Examples include communications by letter, telephone or other means to a third party; preparation of a simple legal document such as a routine will or power of attorney.

Extensive Service - A case closed in which the program undertook extensive research, preparation of complex legal documents, extensive interaction with third parties on behalf of an eligible client, or extensive on-going assistance to clients who are proceeding pro se should be closed as Extensive Service. Some examples of extensive service include preparation of complex advance directives, wills, contracts, real estate documents or other legal documents, or the provision of extensive transactional work.

Source: Grant Activity Reports – 2011

2011 LSC-Eligible Cases Closed by Case Type and Reason for Closure

	Counsel And Advice	Limited Action	Negotiated Settlement w/o Litig.	Negotiated Settlement with Litig.	Admin Agency Decision	Uncontested Court Decision	Contested Court Decision	Appeals	Other	Extensive Service	Total	Percent*
CONSUMER/FINANCE												
01 – Bankruptcy/Debtor Relief	27,195	1,908	39	103	40	5,340	702	3	189	973	36,492	4.1%
02 – Collection (Including Repossession/Deficiency/Garnishment)	32,075	6,273	723	2,451	58	1,266	1,612	13	149	1,351	45,971	5.1%
03 – Contracts/Warranties	5,717	1,076	175	158	11	69	101	2	26	139	7,474	0.8%
04 – Collection Practices/Creditor Harassment	1,982	665	81	102	2	57	49	3	15	65	3,021	0.3%
05 – Predatory Lending Practices (Not Mortgages)	117	34	16	24	0	4	5	1	0	6	207	0.0%
06 – Loans/Installment Purchase (Not Collections)	668	169	22	23	2	4	10	0	3	28	929	0.1%
07 – Public Utilities	2,463	1,152	149	29	40	42	11	0	8	99	3,993	0.4%
08 – Unfair and Deceptive Sales & Practices (Not Real Property)	1,018	152	39	31	4	8	19	0	3	18	1,292	0.1%
09 – Other Consumer/Finance	4,451	901	90	93	10	45	96	1	20	165	5,872	0.7%
	75,686	12,330	1,334	3,014	167	6,835	2,605	23	413	2,844	105,251	11.7%
EDUCATION												
12 – Discipline (Including Expulsion and Suspension)	474	130	114	46	154	2	3	7	8	65	1,003	0.1%
13 – Special Education/Learning Disabilities	645	269	424	103	193	6	22	4	5	232	1,903	0.2%
14 – Access (Including Bilingual, Residency, Testing)	162	340	62	13	4	4	0	0	0	19	604	0.1%
15 – Vocational Education	48	12	0	2	0	1	2	1	0	4	70	0.0%
16 – Student Financial Aid	288	214	8	3	9	1	1	1	2	12	539	0.1%
19 – Other Education	698	1,316	55	17	39	13	18	2	6	62	2,226	0.2%
	2,315	2,281	663	184	399	27	46	15	21	394	6,345	0.7%
EMPLOYMENT												
21 – Employment Discrimination	1,841	154	30	51	54	7	7	6	14	26	2,190	0.2%
22 – Wage Claims and other FLSA Issues	1,875	554	171	411	218	14	132	2	36	128	3,541	0.4%
23 – EITC (Earned Income Tax Credit)	458	840	57	26	59	10	8	1	4	111	1,574	0.2%
24 – Taxes (Not EITC)	1,966	1,605	444	68	351	15	21	1	25	430	4,926	0.5%
25 – Employee Rights	3,083	320	38	23	70	2	8	13	3	39	3,599	0.4%
26 – Agricultural Worker Issues (Not Wage Claims/FLSA Issues)	141	119	32	99	52	2	2	0	2	55	504	0.1%
29 – Other Employment	6,693	1,694	54	67	238	551	114	3	36	179	9,629	1.1%
	16,057	5,286	826	745	1,042	601	292	26	120	968	25,963	2.9%
FAMILY												
30 Adoption	1,674	210	3	22	2	567	84	6	97	88	2,753	0.3%
31 Custody/Visitation	64,882	9,059	363	5,178	34	2,595	4,525	47	251	1,999	88,933	9.9%
32 Divorce/Separation	71,755	14,228	416	5,083	10	14,692	4,675	22	484	5,121	116,486	12.9%
33 Guardianship	3,392	559	11	36	2	991	148	1	40	185	5,365	0.6%
34 Name Change	1,794	1,036	5	5	17	744	32	1	41	66	3,741	0.4%
35 Parental Rights Termination	1,400	77	3	22	1	96	100	2	0	32	1,733	0.2%
36 Paternity	5,367	872	7	235	6	339	338	6	16	191	7,377	0.8%
37 Domestic Abuse	18,276	3,984	418	7,953	25	7,690	8,105	19	120	2,769	49,359	5.5%
38 Support	18,370	2,282	89	1,189	79	606	1,673	33	72	532	24,925	2.8%
39 Other Family	5,780	1,849	68	186	21	264	286	11	75	197	8,737	1.0%
	192,690	34,156	1,383	19,909	197	28,584	19,966	148	1,196	11,180	309,409	34.4%

2011 LSC-Eligible Cases Closed by Case Type and Reason for Closure (cont'd)

	Counsel And Advice	Limited Action	Negotiated Settlement w/o Litig.	Negotiated Settlement with Litig.	Admin Agency Decision	Uncontested Court Decision	Contested Court Decision	Appeals	Other	Extensive Service	Total	Percent*
JUVENILE												
41 – Delinquent	236	153	31	666	6	199	545	5	2	33	1,876	0.2%
42 – Neglected/Abused/Dependent	1,354	149	45	399	27	1,261	1,280	8	11	223	4,757	0.5%
43 – Emancipation	819	366	1	1	10	106	11	0	1	149	1,464	0.2%
44 – Minor Guardian/Conservatorship	2,997	1,457	12	89	3	968	201	5	44	437	6,213	0.7%
49 – Other Juvenile	218	38	7	35	27	21	32	0	1	13	392	0.0%
	5,624	2,163	96	1,190	73	2,555	2,069	18	59	855	14,702	1.6%
HEALTH												
51 – Medicaid	9,341	5,817	956	598	1,942	19	48	8	48	549	19,326	2.1%
52 – Medicare	1,019	644	46	9	42	3	2	0	2	42	1,809	0.2%
53 – Government Children's Health Insurance Prog.	106	99	22	8	27	0	0	0	0	6	268	0.0%
54 – Home and Community Based Care	300	206	35	54	99	0	1	2	1	47	745	0.1%
55 – Private Health Insurance	168	34	9	3	6	1	2	0	0	10	233	0.0%
56 – Long Term Health Care Facilities	209	95	25	36	50	0	4	0	1	22	442	0.0%
57 – State and Local Health	1,094	256	38	28	42	1	1	2	2	12	1,476	0.2%
59 – Other Health	1,518	1,505	102	41	122	6	11	0	7	132	3,444	0.4%
	13,755	8,656	1,233	777	2,330	30	69	12	61	820	27,743	3.1%
HOUSING												
61 – Federally Subsidized Housing	21,132	6,607	2,036	4,396	1,819	351	1,250	37	91	928	38,647	4.3%
62 – Homeownership/Real Property (Not Foreclosure)	6,453	1,780	311	445	36	134	245	15	76	432	9,927	1.1%
63 – Private Landlord/Tenant	96,829	17,710	2,303	11,454	125	1,097	3,645	30	179	1,118	134,490	14.9%
64 – Public Housing	6,379	2,448	610	1,486	597	139	441	16	24	269	12,409	1.4%
65 – Mobile Homes	2,530	495	129	248	4	29	122	1	2	69	3,629	0.4%
66 – Housing Discrimination	450	206	91	57	36	4	28	1	4	47	924	0.1%
67 – Mortgage Foreclosures (Not Predatory Lending/Practices)	13,327	2,718	614	1,252	22	233	503	14	51	1,285	20,019	2.2%
68 – Mortgage Predatory Lending/Practices	723	200	38	88	1	14	36	4	8	86	1,198	0.1%
69 – Other Housing	7,639	3,626	183	353	71	102	197	4	40	397	12,612	1.4%
	155,462	35,790	6,315	19,779	2,711	2,103	6,467	122	475	4,631	233,855	26.0%
INCOME												
71 – TANF	5,733	3,500	783	584	1,081	5	26	7	43	255	12,017	1.3%
72 – Social Security (Not SSDI)	1,741	511	54	7	291	5	3	0	17	164	2,793	0.3%
73 – Food Stamps	8,706	6,746	562	322	611	3	12	1	22	199	17,184	1.9%
74 – SSDI	7,775	1,582	102	26	2,583	11	16	6	30	411	12,542	1.4%
75 – SSI	15,161	4,388	284	65	10,997	18	39	20	119	1,980	33,071	3.7%
76 – Unemployment Compensation	14,532	2,391	87	88	7,233	57	301	71	22	203	24,985	2.8%
77 – Veterans Benefits	515	166	9	2	53	0	1	0	2	48	796	0.1%
78 – State and Local Income Maintenance	3,436	1,958	253	255	299	4	5	3	18	87	6,318	0.7%
79 – Other Income Maintenance	2,279	1,781	220	53	154	29	15	3	18	123	4,675	0.5%
	59,878	23,023	2,354	1,402	23,302	132	418	111	291	3,470	114,381	12.7%

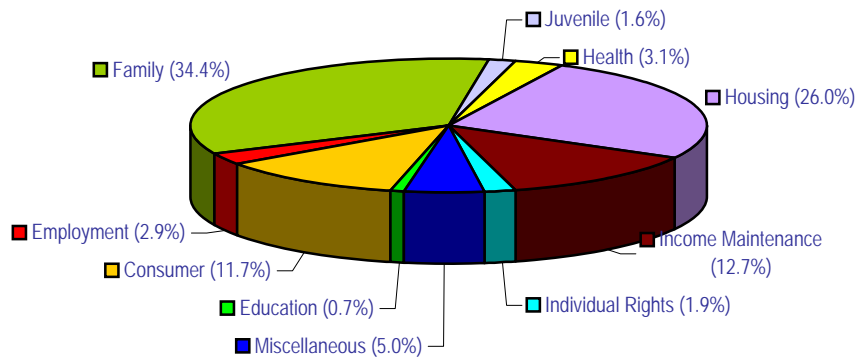
2011 LSC-Eligible Cases Closed by Case Type and Reason for Closure (cont'd)

	Counsel And Advice	Limited Action	Negotiated Settlement w/o Litig.	Negotiated Settlement with Litig.	Admin Agency Decision	Uncontested Court Decision	Contested Court Decision	Appeals	Other	Extensive Service	Total	Percent*
INDIVIDUAL												
81 – Immigration/Naturalization	2,459	1,016	18	10	2,693	19	24	1	50	501	6,791	0.8%
82 – Mental Health	174	59	54	7	4	7	7	0	2	12	326	0.0%
84 – Disability Rights	186	57	12	14	14	0	5	1	0	11	300	0.0%
85 – Civil Rights	381	68	2	22	9	2	10	1	3	21	519	0.1%
86 – Human Trafficking	4	6	1	0	60	21	1	0	1	18	112	0.0%
89 – Other Individual Rights	5,036	3,022	28	29	35	452	89	5	16	155	8,867	1.0%
	8,240	4,228	115	82	2,815	501	136	8	72	718	16,915	1.9%
MISC												
91 – Legal Assistance to Non-Profit Org or Group (Incl Incorp/Dissolution)	101	81	0	2	11	2	4	2	6	109	318	0.0%
92 – Indian/Tribal Law	574	376	113	506	10	148	88	2	3	140	1,960	0.2%
93 – Licenses (Drivers, Occupational, and Others)	1,735	1,886	26	20	42	72	32	2	10	43	3,868	0.4%
94 – Torts	2,222	317	24	86	1	22	52	2	23	29	2,778	0.3%
95 – Wills/Estates	8,150	7,055	46	38	12	863	82	1	159	965	17,371	1.9%
96 – Advance Directives/Powers of Attorney	2,192	8,086	3	2	0	11	5	1	38	411	10,749	1.2%
97 – Municipal Legal Needs	68	128	2	3	1	3	2	1	0	3	211	0.0%
99 – Other Miscellaneous	4,937	2,126	33	50	166	338	111	1	94	142	7,998	0.9%
	19,979	20,055	247	707	243	1,459	376	12	333	1,842	45,253	5.0%
Totals	549,686	147,968	14,566	47,789	33,279	42,827	32,444	495	3,041	27,722	899,817	
Percentages	61.1%	16.4%	1.6%	5.3%	3.7%	4.8%	3.6%	0.1%	0.3%	3.1%	100.0%	

* Percentages may not total exactly because of rounding.

Source: Grant Activity Reports – 2011

2011 LSC-Eligible Case Services Summary by Case Type



Type of Case	Total Closed Cases	Percent*
Consumer	105,251	11.7%
Education	6,345	0.7%
Employment	25,963	2.9%
Family	309,409	34.4%
Juvenile	14,702	1.6%
Health	27,743	3.1%
Housing	233,855	26.0%
Income Maintenance	114,381	12.7%
Individual Rights	16,915	1.9%
Miscellaneous	45,253	5.0%
Total	899,817	100.00%

* Percentages may not total exactly because of rounding.

Source: Grant Activity Reports – 2011

2011 LSC-Eligible Cases Closed by Case Type

	Number of Cases	Percent*
Consumer/Finance		
Bankruptcy/Debtor Relief	36,492	4.1%
Collection (Incl Repossession/Deficiency/Garnishment)	45,971	5.1%
Contracts/Warranties	7,474	0.8%
Collection Practices/Creditor Harassment	3,021	0.3%
Predatory Lending Practices (Not Mortgages)	207	0.0%
Loans/Installment Purchase (Not Collections)	929	0.1%
Public Utilities	3,993	0.4%
Unfair & Deceptive Sales & Prac (Not Real Property)	1,292	0.1%
Other Consumer/Finance	5,872	0.7%
	105,251	11.7%

	Number of Cases	Percent*
Education		
Discipline (Incl Expulsion and Suspension)	1,003	0.1%
Special Education/Learning Disabilities	1,903	0.2%
Access (Including Bilingual, Residency, Testing)	604	0.1%
Vocational Education	70	0.0%
Student Financial Aid	539	0.1%
Other Education	2,226	0.2%
	6,345	0.7%

	Number of Cases	Percent*
Employment		
Employment Discrimination	2,190	0.2%
Wage Claims and other FLSA Issues	3,541	0.4%
EITC (Earned Income Tax Credit)	1,574	0.2%
Taxes (Not EITC)	4,926	0.5%
Employee Rights	3,599	0.4%
Agricultural Worker Issues (Not Wage Claims/FLSA)	504	0.1%
Other Employment	9,629	1.1%
	25,963	2.9%

	Number of Cases	Percent*
Family		
Adoption	2,753	0.3%
Custody/Visitation	88,933	9.9%
Divorce/Separation	116,486	12.9%
Guardianship	5,365	0.6%
Name Change	3,741	0.4%
Parental Rights Termination	1,733	0.2%
Paternity	7,377	0.8%
Domestic Abuse	49,359	5.5%
Support	24,925	2.8%
Other Family	8,737	1.0%
	309,409	34.4%

	Number of Cases	Percent*
Juvenile		
Delinquent	1,876	0.2%
Neglected/Abused/Dependent	4,757	0.5%
Emancipation	1,464	0.2%
Minor Guardian/Conservatorship	6,213	0.7%
Other Juvenile	392	0.0%
	14,702	1.6%

	Number of Cases	Percent*
Health		
Medicaid	19,326	2.1%
Medicare	1,809	0.2%
Government Children's Health Insurance Programs	268	0.0%
Home and Community Based Care	745	0.1%
Private Health Insurance	233	0.0%
Long Term Health Care Facilities	442	0.0%
State and Local Health	1,476	0.2%
Other Health	3,444	0.4%
	27,743	3.1%

	Number of Cases	Percent*
Housing		
Federally Subsidized Housing	38,647	4.3%
Homeownership/Real Property (Not Foreclosure)	9,927	1.1%
Private Landlord/Tenant	134,490	14.9%
Public Housing	12,409	1.4%
Mobile Homes	3,629	0.4%
Housing Discrimination	924	0.1%
Mortgage Foreclosures (Not Predatory Lending/Practices)	20,019	2.2%
Mortgage Predatory Lending/Practices	1,198	0.1%
Other Housing	12,612	1.4%
	233,855	26.0%

	Number of Cases	Percent*
Income Maintenance		
TANF	12,017	1.3%
Social Security (Not SSDI)	2,793	0.3%
Food Stamps	17,184	1.9%
SSDI	12,542	1.4%
SSI	33,071	3.7%
Unemployment Compensation	24,985	2.8%
Veterans Benefits	796	0.1%
State and Local Income Maintenance	6,318	0.7%
Other Income Maintenance	4,675	0.5%
	114,381	12.7%

	Number of Cases	Percent*
Individual Rights		
Immigration/Naturalization	6,791	0.8%
Mental Health	326	0.0%
Disability Rights	300	0.0%
Civil Rights	519	0.1%
Human Trafficking	112	0.0%
Other Individual Rights	8,867	1.0%
	16,915	1.9%

	Number of Cases	Percent*
Miscellaneous		
Lgl Assist to Non-Profit Org or Grp (Incl Incorp/Dissol)	318	0.0%
Indian/Tribal Law	1,960	0.2%
Licenses (Drivers, Occupational, and Others)	3,868	0.4%
Torts	2,778	0.3%
Wills/Estates	17,371	1.9%
Advance Directives/Powers of Attorney	10,749	1.2%
Municipal Legal Needs	211	0.0%
Other Miscellaneous	7,998	0.9%
	45,253	5.0%

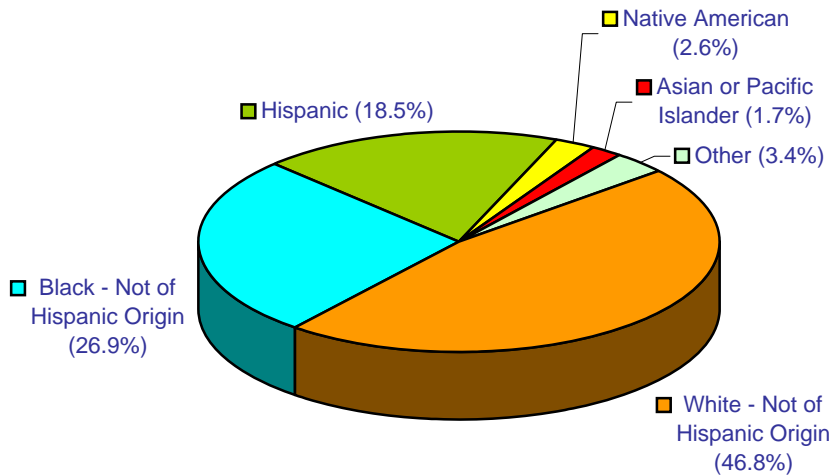
Total	899,817	100.0%
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* Percentages may not total exactly because of rounding.

Source: Grant Activity Reports – 2011

Client Demographics

2011 Ethnicity of LSC Clients

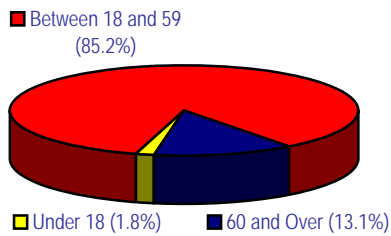


Ethnic Group	Total Individual Clients	Percent*
White - Not of Hispanic Origin	421,218	46.8%
Black - Not of Hispanic Origin	242,122	26.9%
Hispanic	166,219	18.5%
Native American	23,628	2.6%
Asian or Pacific Islander	15,550	1.7%
Other	30,721	3.4%
Total	899,458	100.0%

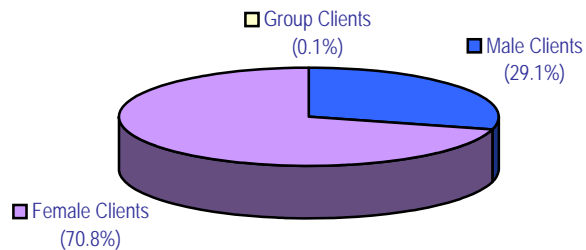
* Percentages may not total exactly because of rounding.

Source: *Grant Activity Reports – 2011*

2011 Age and Gender of LSC Clients¹⁰



Age Group	Total Individual Clients	Percent
Under 18	15,823	1.8%
Between 18 and 59	766,040	85.2%
60 and Over	117,595	13.1%
Total	899,458	100.0%



Gender/Type	Total Clients	Percent
Male Clients	261,700	29.1%
Female Clients	637,426	70.8%
Group Clients	583	0.1%
Total	899,709	100.0%

¹⁰ Totals by age are not equal to the totals by gender because a few programs were not able to provide complete information.

2011 Age, Ethnicity and Gender of LSC Clients^[11]

	Under Age 18	Ages 18 through 59	Age 60 and Over	Total Individual Clients
White - Not of Hispanic Origin	3,996	356,920	60,302	421,218
Black - Not of Hispanic Origin	3,676	210,594	27,852	242,122
Hispanic Origin	6,403	141,454	18,362	166,219
Native American	534	19,736	3,358	23,628
Asian or Pacific Islander	352	12,647	2,551	15,550
Other	862	24,689	5,170	30,721
Total	15,823	766,040	117,595	899,458

Men	261,700
Women	637,426
Groups	583
Total	899,709

¹¹ Totals by age and ethnicity are not equal to the totals by gender because a few programs were not able to provide complete information.

Additional Closed Cases Information

Additional Information Relating to Cases Closed for Eligible Clients

Total number of Persons in all Households Served	
Total number of Adults	1,253,917
Total number of Children	1,030,245
Total number of all persons served	
Total number of Cases involving Domestic Violence ⁽¹²⁾	
105,090	

¹² A case is considered to be one "involving" Domestic Violence if Domestic Violence is in any way a part of the case, even if peripheral. All such cases are reported as "involving" Domestic Violence, but if a client has experienced Domestic Violence but that Domestic Violence does not come up in the actual case, then the case is not counted as "involving" Domestic Violence.

Private Attorney Involvement

2011 Private Attorney Involvement (PAI) for LSC Programs ^[13]

Component Type ^[14]	Cases Referred	Cases Closed	Attorneys Accepting Referrals
Pro Bono	84,131	79,578	32,101
Contract/Judicare	22,668	23,077	2,057
Total	106,799	102,655	34,158

13 Private Attorney Involvement (PAI) is an LSC program to involve private attorneys (those not working for an LSC grantee) in the delivery of legal services to low-income clients eligible for LSC-funded legal assistance. As provided in 45 C.F.R. §1614, LSC grantees are required to devote at least 12.5% of the amount of their LSC Basic Field-General funding to this method of delivery of legal services.

14 Pro Bono – PAI programs in which attorneys are recruited and assisted to provide legal services to eligible clients without compensation.

Compensated – PAI programs in which attorneys are compensated at a reduced rate to provide legal services to eligible clients, usually either

- (1) By a **contract** with the grantee program under which an attorney receives a reduced fee either for a single case or for a set number of cases; or
- (2) As a member of a “**Judicare**” panel where all private attorneys who practice in the service area are invited to participate. Attorneys may elect on a case-by-case basis whether to take a client. Under some models, clients may choose among panel attorneys while under others, panel attorneys are assigned to a client by rotation.

2010 - 2011 PAI with Percentage Change for LSC Programs

Pro Bono⁽¹⁵⁾

	Cases Closed	Attorneys Accepting Referrals
2010	76,871	33,100
2011	79,578	32,101
Percentage Change	3.5%	-3.0%

Compensated

	Cases Closed	Attorneys Accepting Referrals
2010	30,750	2,936
2011	23,077	2,057
Percentage Change	-25.0%	-29.9%

¹⁵ In 2011, LSC revised the collection of PAI data to categorize every PAI case as either pro bono or compensated. We found that virtually all 2011 cases in the "Co-Counsel" and "Other" categories are, in fact, pro bono. Accordingly, we have reclassified 2010 Co-Counsel and Other cases as pro bono for the purposes of this comparison between 2010 and 2011 PAI cases.

Other Services

2011 LSC Programs Select Statistics on Services Other Than Cases^[16]

Type of Service

Community Legal Education

Presentations to Community Groups (Total number of people in audiences)	433,039
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Pro Se Assistance

Workshops or Clinics (Total number of people in audiences)	57,749
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Help Desk at Court (Total number of people assisted)	254,308
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Referrals

Referral to Other Provider of Civil Legal Services to Low Income People	203,164
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Referral to Private Bar (Lawyers Referral Service or individual private attorneys)	258,119
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Referral to Provider of Human or Social Services (non-legal)	48,401
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Total Referrals	509,684
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Access Over The Web

Total unique visitors	8,951,930
Downloads of self-help legal forms and printed materials	1,231,822

¹⁶ These numbers are limited to actual services reported to LSC and exclude estimated numbers also reported to LSC. Unlike CSR cases, these services are not eligibility checked, although they are targeted to and promoted among the client-eligible population.

A CSR case is defined as the provision of permissible legal assistance to an eligible client with a legal problem, or set of closely related legal problems, accepted for assistance in accordance with the requirements of the LSC Act, regulations, and other applicable law.

Staffing

2011 Staffing Level with Average Salary and Experience for LSC Programs*

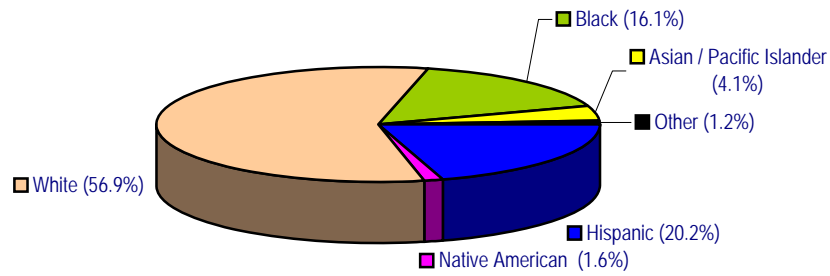
Position	Full-time	Attorneys	Women	Men	Average Years In Profession	Average Salary
Executive Director	136	133	49	87	30.5	113,628
Deputy Director	87	74	53	34	27.6	96,254
Director of Litigation	71	71	27	44	30.1	91,731
Managing Attorney	621	621	336	285	22.3	74,629
Supervising Attorney	460	460	301	159	19.2	73,672
Staff Attorney	2,703	2,703	1,852	851	10.7	55,984
Paralegal	1,447	7	1,195	252	16.8	39,632
Information Technology Staff	129	10	38	91	15.5	57,266
PAI Coordinator	111	35	93	18	17.8	50,434
Training Responsible Person	11	7	10	1	14.9	62,033
Financial Professional	238	4	182	56	24.3	60,021
Management Professional	237	20	198	39	22.6	64,559
Law Clerk	10	2	9	1	1.7	37,485
Administrative Assistant	311	0	303	8	22.9	41,046
Secretarial/Clerical	1,451	2	1,404	47	17.9	33,291
Other Position/Job	340	21	262	78	14.0	38,617
Total / Average	8,363	4,170 ^[17]	6,312	2,051	16.5	52,263

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/11. Figures do not include sub-recipient staffing.

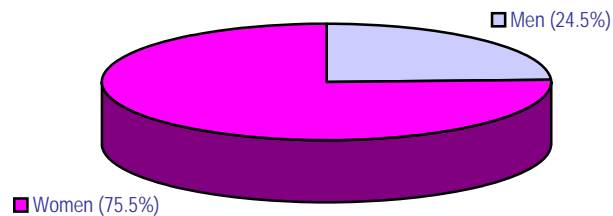
¹⁷ Total includes attorneys serving in non-attorney positions. The number of attorneys in attorney positions is 4097.

Source: Grant Activity Reports – 2011

2011 Staff Ethnicity and Gender for LSC Programs*



Ethnic Group	Number of Staff	Percent
White	4,761	56.9%
Black	1,346	16.1%
Hispanic	1,686	20.2%
Native American	130	1.6%
Asian / Pacific Islander	341	4.1%
Other	99	1.2%
Total	8,363	100.0%



Gender	Number of Staff	Percent
Men	2,051	24.5%
Women	6,312	75.5%
Total	8,363	100.0%

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/11. Figures do not include sub-recipient staffing.

Source: Grant Activity Reports – 2011

2011 Summary of Staff Positions by Job Classification, Ethnicity and Gender for LSC Programs*

	White		Black		Hispanic		Native American		Asian/Pac		Other		Total		Total
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	
01-Director	71	27	8	11	5	6	2	3	1	1	0	1	87	49	136
03-Deputy Director	27	43	2	4	5	2	0	0	0	3	0	1	34	53	87
05-Director of Litigation	40	21	1	3	2	2	1	1	0	0	0	0	44	27	71
07-Managing Attorney	215	229	18	55	39	39	3	4	9	7	1	2	285	336	621
09-Supervising Attorney	126	206	12	53	13	28	0	2	7	11	1	1	159	301	460
11-Staff Attorney	641	1,205	64	244	101	230	3	25	31	108	11	40	851	1,852	2,703
13-Paralegal	100	536	40	273	88	319	1	21	20	32	3	14	252	1,195	1,447
14-Information Technology Staff	53	26	10	6	16	2	1	3	10	1	1	0	91	38	129
15-PAI Coordinator	12	58	1	18	3	13	0	0	2	2	0	2	18	93	111
17-Training Responsible Person	1	5	0	3	0	2	0	0	0	0	0	0	1	10	11
18-Financial Professional	31	110	8	30	8	19	0	6	8	15	1	2	56	182	238
19-Management Professional	27	97	2	53	8	39	1	0	0	7	1	2	39	198	237
21-Law Clerk	1	5	0	0	0	1	0	1	0	2	0	0	1	9	10
25-Administrative Assistant	6	122	1	64	0	102	0	8	1	4	0	3	8	303	311
27-Secretarial/Clerical	12	551	11	299	22	473	1	37	1	36	0	8	47	1,404	1,451
99-Other Position/Job	29	128	15	37	25	74	1	5	8	14	0	4	78	262	340
Total	1,392	3,369	193	1,153	335	1,351	14	116	98	243	19	80	2,051	6,312	8,363

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/11. Figures do not include sub-recipient staffing.

Source: Grant Activity Reports – 2011

2011 Summary of LSC Program Staffing Levels by Job Classification, Years of Experience in Profession and Average Salary*

YEARS OF EXPERIENCE	DIRECTOR		DEPUTY DIRECTOR		DIRECTOR OF LITIGATION		MANAGING ATTORNEY	
	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY
0-1 YEAR	1	67,568	0	0	0	0	0	0
2 YEARS	0	0	0	0	0	0	2	42,853
3 YEARS	0	0	0	0	0	0	9	47,220
4 YEARS	0	0	0	0	0	0	3	58,526
5 YEARS	0	0	0	0	0	0	8	54,717
6-7 YEARS	0	0	1	55,238	0	0	33	57,945
8-9 YEARS	1	111,057	0	0	1	62,800	32	64,115
10-14 YEARS	5	96,320	5	76,230	4	64,662	67	65,880
15-19 YEARS	9	98,215	12	81,024	4	94,357	92	73,174
20-24 YEARS	13	109,833	14	101,389	8	91,512	91	76,617
25-29 YEARS	18	110,373	13	103,500	12	86,051	107	78,553
30 OR MORE YEARS	89	117,918	42	100,012	42	96,412	177	83,238
Total Count / Avg. Salary	136	113,628	87	96,254	71	91,731	621	74,629

YEARS OF EXPERIENCE	SUPERVISING ATTORNEY		STAFF ATTORNEY		PARALEGAL		INFORMATION TECHNOLOGY STAFF	
	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY
0-1 YEAR	2	39,852	257	41,528	93	27,398	2	34,540
2 YEARS	4	63,764	216	45,226	52	29,745	1	38,152
3 YEARS	6	52,392	227	47,341	48	31,107	5	43,206
4 YEARS	5	61,595	232	49,097	63	31,929	1	76,810
5 YEARS	15	52,210	220	50,462	54	32,556	3	47,946
6-7 YEARS	33	58,987	285	51,040	101	35,597	10	52,372
8-9 YEARS	30	66,948	182	55,218	75	34,876	13	44,295
10-14 YEARS	84	66,955	333	59,771	221	38,437	34	54,644
15-19 YEARS	61	73,809	233	66,121	163	42,273	17	62,011
20-24 YEARS	67	77,636	181	71,722	183	43,810	23	65,998
25-29 YEARS	63	79,602	141	72,761	126	45,090	9	63,064
30 OR MORE YEARS	90	87,229	196	73,968	268	47,370	11	67,841
Total Count / Avg. Salary	460	73,672	2,703	55,984	1,447	39,632	129	57,266

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/2011. Figures do not include sub-recipient staffing.

2011 Summary of LSC Program Staffing Levels by Job Classification, Years of Experience in Profession and Average Salary*

YEARS OF EXPERIENCE	PAI COORDINATOR		TRAINING RESPONSIBLE PERSON		FINANCIAL PROFESSIONAL		MANAGEMENT PROFESSIONAL	
	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY
0-1 YEAR	4	27,094	2	29,362	2	52,500	4	49,250
2 YEARS	4	47,275	0	0	0	0	3	43,705
3 YEARS	2	43,273	0	0	3	32,780	3	44,866
4 YEARS	7	35,471	0	0	4	55,202	4	41,128
5 YEARS	2	51,196	1	30,000	3	48,742	1	75,000
6-7 YEARS	9	44,615	1	60,000	6	40,596	14	49,849
8-9 YEARS	4	42,374	0	0	7	45,866	12	54,912
10-14 YEARS	13	50,440	3	66,298	27	52,925	36	62,581
15-19 YEARS	16	49,377	1	50,241	26	53,637	28	64,373
20-24 YEARS	16	58,786	0	0	34	60,073	26	65,280
25-29 YEARS	13	54,929	1	81,674	45	66,274	24	74,514
30 OR MORE YEARS	21	56,763	2	101,419	81	65,452	82	69,516
Total Count / Avg. Salary	111	50,434	11	62,033	238	60,021	237	64,559

YEARS OF EXPERIENCE	LAW CLERK		ADMINISTRATIVE ASSISTANT		SECRETARIAL/ CLERICAL		OTHER	
	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY	# OF POSITIONS	AVERAGE SALARY
0-1 YEAR	5	30,500	5	28,391	53	23,658	37	25,766
2 YEARS	3	37,220	3	35,700	43	26,395	14	29,497
3 YEARS	0	0	6	37,210	49	26,338	18	39,863
4 YEARS	1	60,538	4	27,189	65	27,644	13	29,251
5 YEARS	1	50,150	8	30,287	55	28,904	15	32,958
6-7 YEARS	0	0	21	38,510	101	28,097	24	42,013
8-9 YEARS	0	0	8	34,302	86	30,060	30	44,139
10-14 YEARS	0	0	47	38,389	244	32,199	57	40,687
15-19 YEARS	0	0	23	39,562	154	34,017	38	40,425
20-24 YEARS	0	0	35	44,656	149	36,158	26	37,740
25-29 YEARS	0	0	38	44,689	125	37,666	20	37,990
30 OR MORE YEARS	0	0	113	43,215	327	38,612	48	46,720
Total Count / Avg. Salary	10	37,485	311	41,046	1,451	33,291	340	38,617

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/2011. Figures do not include sub-recipient staffing.

Source: Grant Activity Reports – 2011

2010 - 2011 Staffing Levels for LSC Programs*

Position	2010	2011	Percentage Change From 2010
Attorneys ^[18]	4,351	4,097	-5.8%
Paralegals	1,614	1,447	-10.3%
Other Staff Members	3,094	2,819	-8.9%
Total	9,059	8,363	-7.7%

* Figures include all full-time (90% and above) staff members who were employed as of 12/31/2011. Figures do not include sub-recipient staffing.

2011 Full-Time Equivalents (FTE's) - As of 12/31/11

Attorneys	4,360
Paralegals	1,586
Other	3,239
Total	9,185

¹⁸ The computation of the number of attorneys includes all Job Codes 5 to 11 (Litigation Director to Staff Attorney) and all Directors, Deputy Directors and PAI Coordinators who are attorneys. It does not include the small number of attorneys serving in non-attorney positions – e.g. management professionals who are attorneys.

Source: Grant Activity Reports – 2011

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