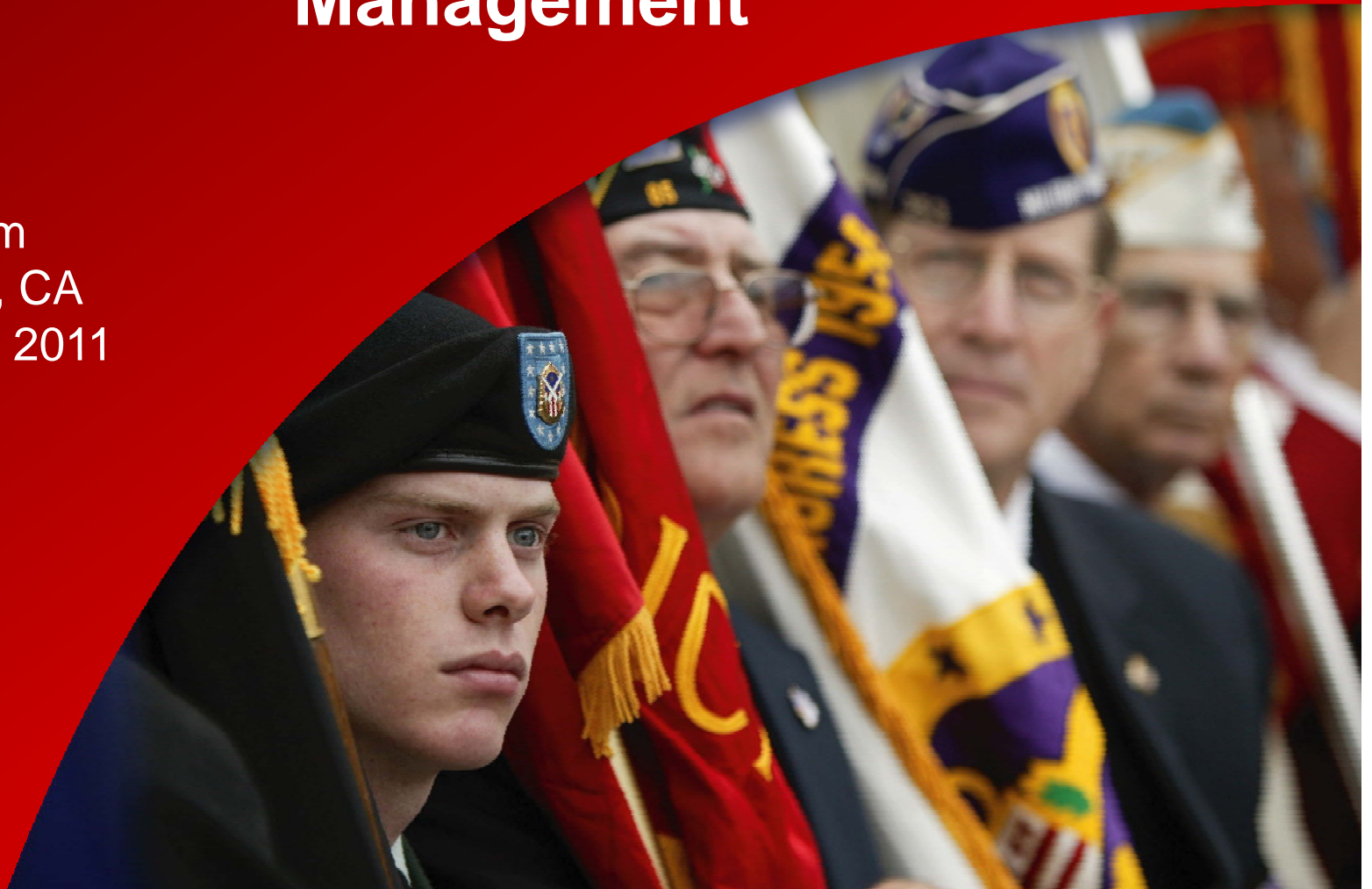




Department of Veterans Affairs

# VA Supplier Relationship Management

Regional Forum  
San Francisco, CA  
September 13, 2011





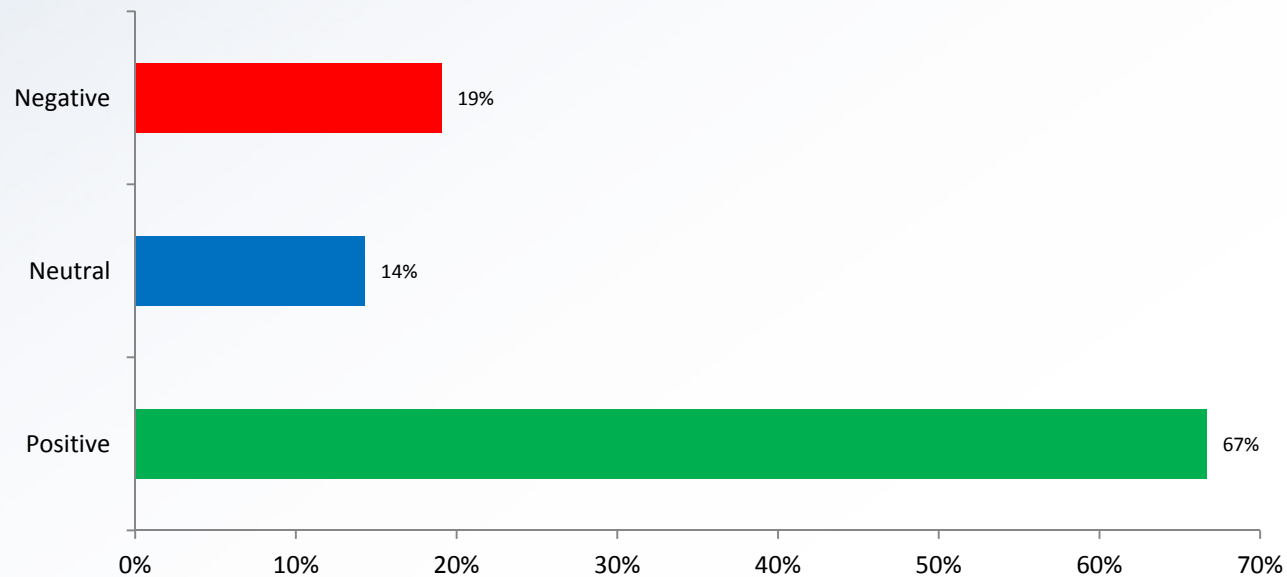
# **San Francisco SRM Forum Participant Survey**

***Afternoon Session***



# Satisfaction Ratings

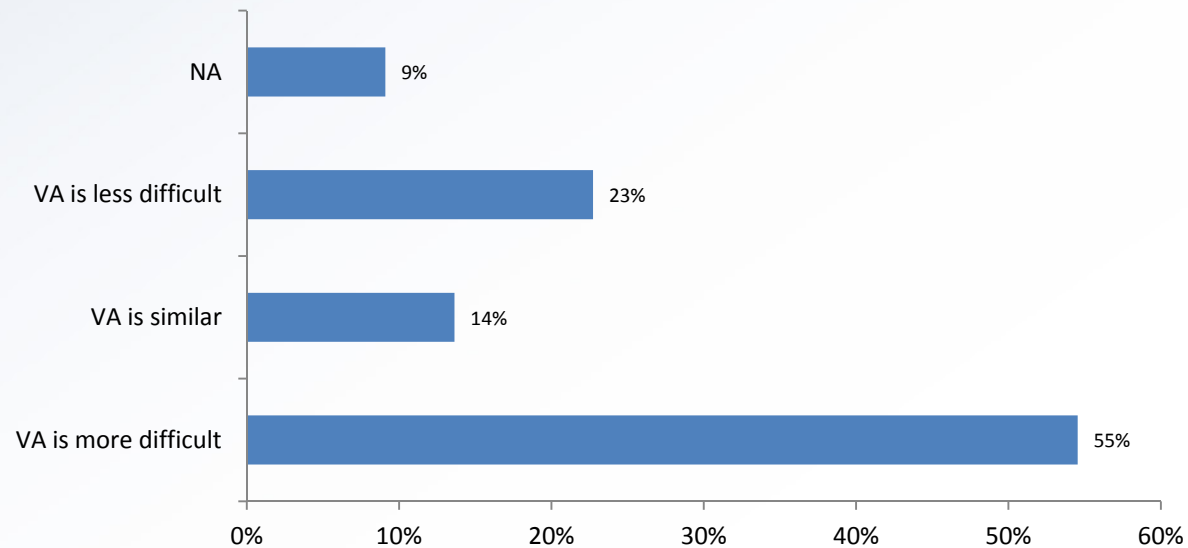
**My overall experience with VA acquisitions was:**





# Satisfaction Ratings

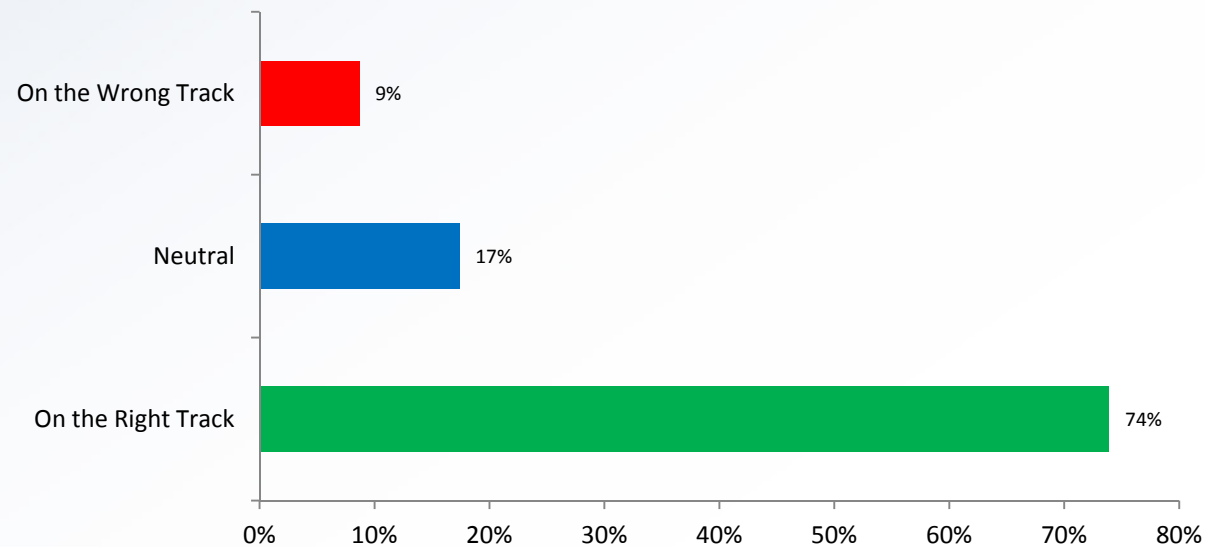
Is it more or less difficult to work with VA then with other federal customers?





# Satisfaction Ratings

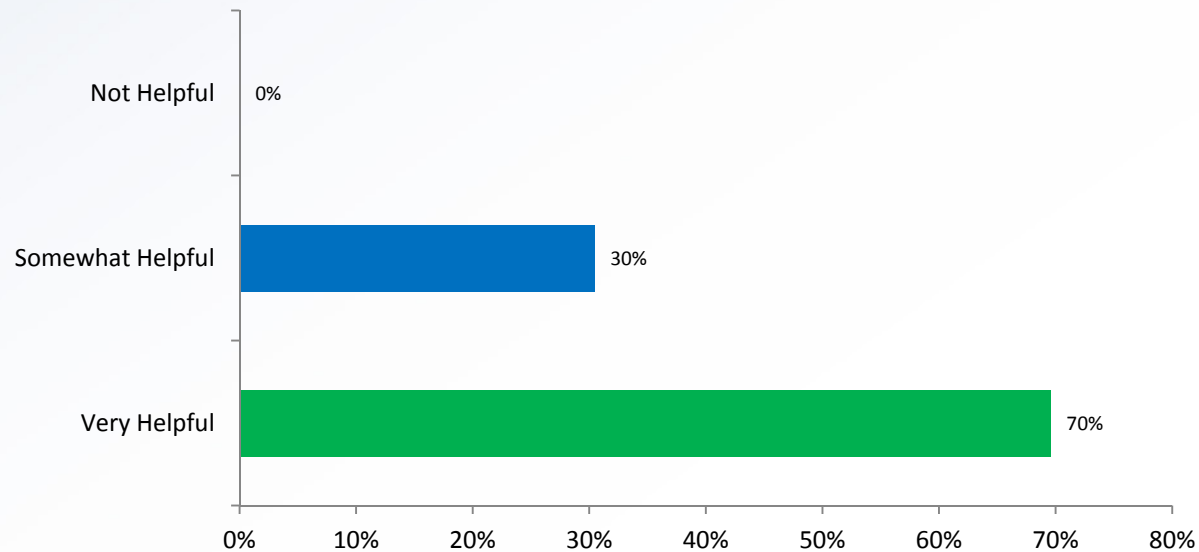
**VA's supplier relationship management efforts are:**





# Satisfaction Ratings

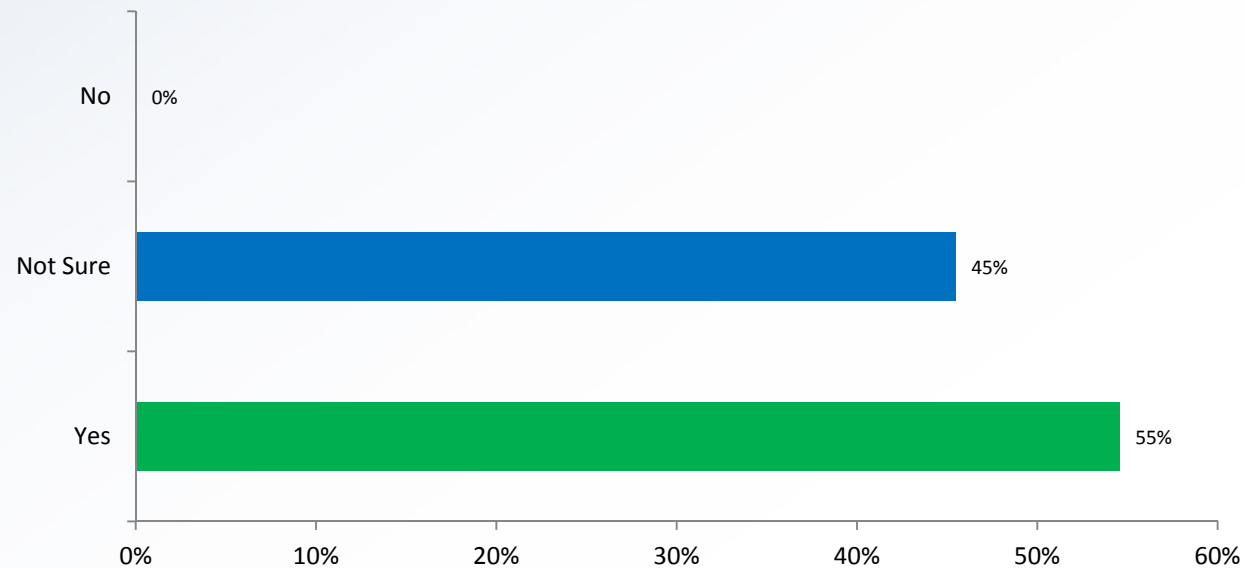
How helpful has today's forum been in your understanding of VA?





# Satisfaction Ratings

**Do you think that as a result of today's forum  
VA better understands your concerns?**





# Satisfaction Ratings

**How has your impression of the VA's acquisition organization changed as a result of today's forum?**

