



SANDRA K. MacAFEE
Customer Services
Acting Managing Director

MacAfee oversees GPO's Customer Services business unit which consists of printing professionals located in Washington D.C. and a nationwide network of regional offices. Customer Services is dedicated to ensuring that GPO's customers' requirements are met with quality products and solutions provided in a timely, cost-effective, and professional manner.

Biography

MacAfee has more than 20 years of experience at GPO with extensive experience in the agency's customer services and print procurement operations. She currently manages GPO's 15 regional offices nationwide providing guidance and assistance to Federal agency customers. Throughout her time at GPO, MacAfee has been responsible for developing various organizational policies, procedures, and enhancements to improve and streamline Customer Services' workflow and Customer agency satisfaction. She implemented the simplified purchase agreement program in GPO's central location in Washington, D.C. and developed policy for it Nationwide. She also served as the Source Selection Chair for the 2010 Census procurement. For several years she led a successful recruiting program at printing colleges throughout the nation. Before coming to GPO in 1989, MacAfee worked at USA Today as a production coordinator.

MacAfee earned a Bachelor of Science degree in Graphic Communications from Arizona State University.