

VA Eastern Kansas Health Care System



SEAT
1A

Subject to conditions of carriage, copies of which may be obtained on request.
Please see important notices on the back of this document.

NAME OF PASSENGER

VA Veteran

CARRIER / FLIGHT

EKHCS

GATE

**Topeka &
Leavenworth**

SEAT

1A

PCS. CK. WT. UNCK. WT. SEQ. NO.

**First Class
Service**

First Class Service

BOARDING PASS

Board/Boardkarte/Tarjeta de embarque/Carta d'imbarco



2011 Annual Report

VA EKHCS BY THE NUMBERS

- 2 Campuses
- 9 Community Based Outpatient Clinics
- 601 Volunteers
- 1744 Employees
- 37020 Veterans Served
- 407139 Outpatient Visits
- \$950568 Donations
- \$262000000 Budget

Letter from the Director

Our mission is to provide accessible, courteous, comprehensive and quality health care to Veterans in an environment of excellence. In other words, it is our objective to provide “First Class Service”.

VA requires that all employees possess and demonstrate the core values of Integrity, Commitment, Advocacy, Respect and Excellence, which is “I CARE”. By implementing these values, we will provide “First Class Service” to our Veterans, their families and our staff.

It has been a busy year for Eastern Kansas and there were several opportunities to demonstrate “First Class Service” with numerous external reviews. Committed to excellence, Eastern Kansas employees demonstrated the qualities necessary to successfully achieve positive results with five considerable surveys and receiving accreditation in all areas.

Over 37,000 Veterans were greeted at the front door this year and welcomed into our hospitals with new and updated signage, a project that was approved and has been in the planning stages since 2009. The new Intensive Care Unit (ICU) in Leavenworth and the new Vestibular Center in Topeka brings “First Class Care” to our Veterans.

Striving to reach out to our newest Veterans, our Women Veterans and our Homeless Veterans, Eastern Kansas promoted activities to involve them and their families at the Topeka Zoo, our Community Based Outpatient Clinics, city festivals and Stand Downs.

This annual report shows our many achievements in 2011 and sets the stage for 2012. Eastern Kansas is well-positioned for the future, and will continue to ensure that we are providing “First Class Service” to those who provided us the gift of freedom, and to the men and women currently serving in uniform who we will serve one day as Veterans.








Judy K. McKee,
Director

From Left to Right:
Christine Kleckner,
Assistant Director,
John M. Moon,
Associate Director,
Judy K. McKee,
Director,
Dr. Rajeev R. Trehan,
Chief of Staff,
Nelson Dean,
*Associate Director for Patient
 Care Services.*






First Class Quality Care

- 
 EKHCS had a successful initial CARF, Commission on Accreditation of Rehabilitation Facilities, survey in December 2010. The Mental Health Residential Rehabilitation Treatment Programs, MHRRTTP, and Community and Employment Service Programs each were awarded a three year certification. This is a significant accomplishment for an initial accreditation.
- 
 In March 2011, the American Society of Health-System Pharmacists approved accreditation for six years for the postgraduate year one pharmacy residency program.
- 
 The Long Term Care Institute, Inc., surveyed our Community Living Centers at both campuses in May 2011. Each campus has a successful survey with a minimal number of findings. The survey was an outstanding accomplishment, recognizing significant improvement from 2007 surveys. Eastern Kansas achieved the highest rating in the VISN from the Long Term Care Institute on two campuses.
- 
 In July 2011, The Audit Firm of Clifton-Gunderson confirmed our Internal Control Systems are effective and consistent with OMB, GAO, and VA guidelines. During their detailed two week audit of our financial records, they had no findings or recommendations.
- 
 CARF surveyed our Life Enrichment Center in August 2011. A three year accreditation was awarded and identified as a “Best Practice Site.”



First Class Outreach

- 
 Our Welcome Home event was held at the Topeka Zoo – which was a family friendly event enjoyed by the Veterans and their families.
- 
 Eastern Kansas sent our outreach teams out to our CBOCs, festivals, and other events to share the message that VA health care is there for them. The enrollment/eligibility seminars were very well received.
- 
 We supported DoD/VA IDES program helping to transition our newest Veterans into the VA system.





I CARE
DEPARTMENT OF VETERANS AFFAIRS





First Class Awards



Earle Allen

Nursing Assistant,
Med-Surg



Secretary of Veterans Affairs Awards for Excellence in Nursing: Marian Pannon, RN, Kelly Armontrout, RN, Terry Bullock, LPN, and Earle Allen, NA.



Received the Gold Cornerstone Award for Patient Safety.



The Army Surgeon General awarded the 2010 Excalibur Runner Up Award for implementation of DES Pilot Process to Fort Riley.



VAEKHCS is a recipient site for the new Field Analytics Pilot Program launched by the Office of Informatics and Analytics.



The Western Branch National Home for Disabled Volunteer Soldiers (WBNHDVS - 1885) on the Leavenworth campus is now a National Historic Landmark as designated by the Secretary of the Interior.

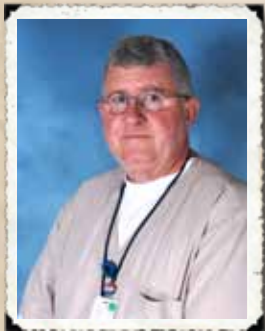


The Greater Kansas City Federal Executive Board recognized Christine Kleckner with its Leadership Award at the 2011 Public Employee Recognition Ceremony.



Marian Pannon

RN, Telephone Care Program



Terry Bullock

LPN, Med-Surg



Kelly L. Armontrout

RN, Emergency Department



First Class Construction



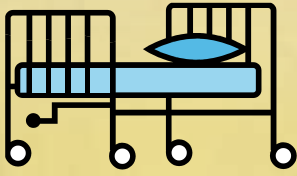
A new Vestibular Center was installed for Audiology in Topeka.



A new Intensive Care Unit (ICU) was built in Leavenworth.



EKHCS Operating Statistics for 2011



Operating Beds =
557

- Hospital – 196
- Community Living Center/
Nursing Home – 138
- Domiciliary – 177
- Psychiatric Residential
Rehabilitation
Treatment – 25
- Compensated Work
Therapy – 21

TOTAL FY 2011 BUDGET
\$262 Million

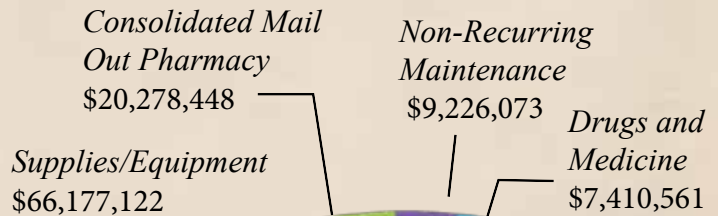
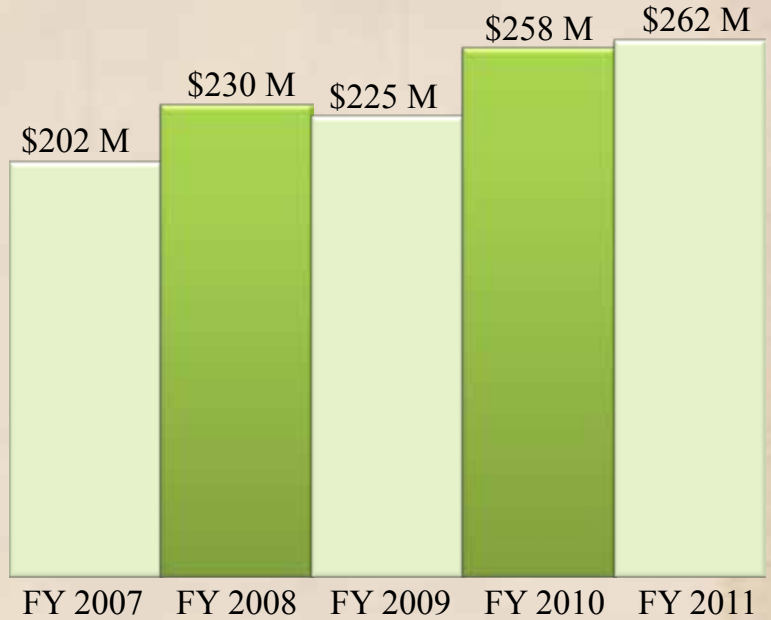
MCCR

\$17,690,919

EXTERNAL REVENUE

\$5,810,230

Total Budget Comparison



Operating Expenses

EKHCS Medical Centers



Colmery-O'Neil VA Medical Center
2200 SW Gage Blvd.
Topeka, KS 66622
(785) 350-3111
www.topeka.va.gov



Dwight D. Eisenhower VA Medical Center
4101 S. 4th Street Trafficway
Leavenworth, KS 66048
(913) 682-2000
www.leavenworth.va.gov

CBOCs

(Community Based Outpatient Clinics)

Chanute	Kansas City
Emporia	Lawrence
Fort Scott	Seneca
Garnett	St. Joseph, MO
Junction City	

