

FIELD DESCRIPTIONS OF SERVICE CALLS INSPECTED

RANDOM NUMBER 001

The counter top in Qtrs. I-51 was peeling. The contractor used cement and resecured the top layer of the counter. The cement had oozed out of the side and was not removed. The work area was clean. The occupant was satisfied with the work.

RANDOM NUMBER 003

The stove and oven did not function when the occupant tried to operate it. The stove had been unplugged while doing spring cleaning. The contractor plugged the unit back into the outlet.

RANDOM NUMBER 006

Occupant complained of toilet overflowing. The contractor responded to the call. The drain was cleared. Grease compound was left on the toilet bowl and water was not removed from the floor. The toilet appeared to function properly.

RANDOM NUMBER 008

Occupant complained of loose bathroom tiles. Contractor responded to call and installed new tiles. Original tiles were white. Replacement tiles were almond colored. Grout was not removed from the tile surfaces.

