

**Interim Designation of Agent to Receive Notification  
of Claimed Infringement**

**Full Legal Name of Service Provider:** The Hanover Insurance Group, Inc.

**Alternative Name(s) of Service Provider (including all names under which the service provider is doing business):** The Hanover Insurance Company, Citizens Insurance Company of America

**Address of Service Provider:** 440 Lincoln Street, Worcester, MA 01653-0002

**Name of Agent Designated to Receive Notification of Claimed Infringement:** Walter H. Stowell III, Counsel

**Full Address of Designated Agent to which Notification Should be Sent** (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):  
440 Lincoln Street, Worcester, MA 01653-0002

**Telephone Number of Designated Agent:** (508) 855-1000

**Facsimile Number of Designated Agent:** (508) 852-7235

**Email Address of Designated Agent:** WSTOWELL@hanover.com

**Signature:** [Redacted] **Representative of the Designating Service Provider:**  
**Date:** August 8, 2012  
**Title:** Emily Cunningham Tseng, Attorney

**Note: This Interim Designation Must be Accompanied by a Filing Fee\*  
Made Payable to the Register of Copyrights.**

**\*Note: Current and adjusted fees are available on the Copyright website at  
[www.copyright.gov/docs/fees.html](http://www.copyright.gov/docs/fees.html)**

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