US Army Medical Research and Materiel Command, Strategy Map - October 2012 Strategic **Enhance Create Improve Prevent** Shape Win **Imperatives Capacity Diplomacy Stamina** MISSION: Responsively and responsibly create and deliver medical information and products for the warfighting family. VISION: A trusted partner for leading biomedical research and materiel innovation for global health. **VALUES Selfless Service** Respect Integrity 1. Build a platform of trust founded on inclusion, 2. Deliver sustainable medical solutions relevant to the Strategic transparency, and integrity to earn the public's Warfighter and the world to enhance global health. Results confidence. Core Medical Research & Technology **Medical Logistics Medical Advanced Development** Competencies CS 1.0 Inspire CS 3.0 Improve CS 2.0 Exceed Customer/ **ENDS** Trust in Military Stakeholder Expectations in Understanding of Customer/ That achieve the Delivery of Medical Medical Customer/ Stakeholder our Research and Stakeholder Knowledge and Materiel Strategic Materiel Requirements Solutions Ends IP 1.0 Optimize, WAYS IP 2.0 Continuously Improve, Internal To deliver the Encourage Decisions and Maintain Well **Process** Strategic Innovation **Documented Processes** Processes... LG 1.0 Train, LG 2.0 Optimize Learning And enable Develop, and Knowledge our Reward the and Growth Management MEANS People... Workforce R 1.0 R 2.0 R 3.0 Optimize We marshal Maximize Resources **Improve** Resources Human Access to (Internal and Resources... Capital Information External)

ARMY MEDICINE STRATEGIC IMPERATIVES:

Create Capacity

Our collective ability to develop the capabilities and core competencies necessary to deliver services and programs that improve healthcare, influence overall health, and make Army Medicine a strategic enabler for the Army in the future environment. This includes optimization, innovation, and organizational learning.

Enhance Diplomacy

Participating and shaping dialogue on healthcare delivery and individual health in Army, DoD, national and international communities in order to build federal, national and international enduring relationships that use medical diplomacy to advance Army values, interests and objectives.

Improve Stamina

Increase organizational depth, resiliency and endurance in order to withstand periods of intense change and unexpected challenges, and ensure that the Army Medicine System for Health is sustainable over the long-term.

ARMY STRATEGIC IMPERATIVES: A force of decisive action that can ... PREVENT, SHAPE, WIN

- (1) Provide modernized and ready, tailored land force capabilities to meet combatant commanders requirements across the range of military operations
- (2) Develop leaders to meet the challenges of the 21st century
- (3) Adapt the Army to more effectively provide land power
- (4) Sustain the All-Volunteer Army.

US Army Medical Research and Materiel Command, Scorecard - October 2012

			CS 1.1 Percent of Overall Reimbursibles
			CS 1.2 Number of CRADA's on a rolling 5 year average
	S	1 <u>11</u> 100 731	CS 1.3 Average Dollars per Citation
Customerl		That achieve our	CS.2.1 Percent of Key Customers Satisfied with MRMC performance
Stakeholder	ENDS	Strategic	CS 2.2 Percent AMLE Customers Satisfied
	-	Ends	CS 2.3 Percent of Key Stakeholders Satisfied with MRMC Performance
			CS 3.1 Percent Key Customers in Attendance at Meetings
			CS 3.2 Percent Key Stakeholders Interviewed
Internal Process	WAYS	To deliver the Strategic Processes	P IP 1.1 USAMRMC OIP Results
			P IP 1.2 USAMRMC 2.1 AMLE
			P 2.1 (T1, IP 1.1) Leverage Research, Development and Acquisition (Intellectual Property)
			P 2.2 (T1, IP 1.2) Leverage Research, Development and Acquisition (Materiel Solutions)
			P 2.3 Leverage Research, Development and Acquisition (Knowledge Products)
			LG 1.1 Percent Civilian Workforce Receiving Honoray Awards
Learning and Growth	S	And enable our People	LG 1.2 Acquisition Certification Status
			LG 1.3 Percent Workforce Meeting Core Competency Requirements
			LG 2.1 Knowledge Management Maturity Level (Targeted Surveys)
	MEANS		LG 2.2 Knowledge Management Maturity Level (Random Sample)
	E/		
	Σ		R 1.1 Percent Turnover
Resources			R 2.1 Information Assurance (IA) Compliance
		We marshal	R 3.1 Intellectual Property, Materiel, and Knowledge Contributions
		our Resources	R 3.2 Facility Status
		nesources	, training training