Dental Services Transition from TRICARE to MetLife

Effective May 1, 2012 Metropolitan Life Insurance Company, Inc. (MetLife) will become the dental carrier for the TRICARE Dental Program (TDP); the dental care program for dependents and Reservists. This change affects eligible active duty family members only. Dental care under the new contract will begin on May 1, 2012. Current TDP enrollees should have received an information packet from MetLife (TRICARE Dental Program Benefit Booklet).

Beneficiaries will receive a paper bill for the premium due April, 2012. Automatic payroll deductions and credit card deductions will resume May 2012. Beneficiaries who currently pay premiums through automatic payroll deductions or via credit card do not need to take any action. NOAA Corps officers shall continue to receive dental services at a Dental Treatment Facility (DTF) or from an authorized private sector dentist via the Active Duty Dental Program- Remote (ADDP). More information regarding the MetLife transition can be found at www.tricare.mil/TDPcontract or contact MetLife customer service at: CONUS Service Area: 1-855-638-8371 or OCONUS Service Area: 1-855-638-8372