Think. Plan. Act.

Piense. Planifique. Actúe. Panse. Planifye. Aji.









Your Guide to **Hurricane** Readiness

Su Guía de Preparación para los Huracanes Gid Preparasyon pou Siklòn



Phone Numbers & Web Addresses

9-1-1 Emergencies

3-1-1 Government Information

Toll-free outside Miami-Dade County 1-888-311-DADE (3233) TTY/TDD: 305-468-5402

2-1-1 Family Social Services

TTY: 305-644-9449

American Red Cross

305-644-1200 www.miamiredcross.org

Miami-Dade Department of Emergency Management

www.miamidade.gov/oem

Federal Emergency Management Agency

1-800-621-FEMA (3362) TDD: 800-462-7585 <u>www.fema.gov</u>

Florida Power and Light

1-800-4-OUTAGE (1-800-468-8243) 7-1-1 (hearing impaired)

T&TA

1-888-757-6500 TDD: 305-780-2273 6-1-1 (repairs)

Food safety during emergencies

www.foodsafety.gov/keep

Miami-Dade Alerts

Don't be the last to know when a hurricane is coming. Sign up for weather advisories with Miami-Dade Alerts. Find out more at http://miamidade.gov/wps/portal/Main/safety.

Did you know?

By dialing **3-1-1** you get one-on-one personal service in English, Spanish or Creole that provides the answers you need to questions about government services and programs.

Think. Plan. Act.

Your Guide to **Hurricane** Readiness

Q4 Stay Safe During a Storm

05 Local Commission Offices

06 Watches & Warnings

08 Emergency Evacuation Assistance Program

09 Assuring the Safety of Your Pets

10 Gearing Up On a Budget

11 Drinking Water Tips

12 Do the Smart Thing: Clean Up Before the Storm

14 Your Disaster Kit Checklist

16 As a Hurricane Approaches

18 During a Hurricane

20 After a Hurricane

22 Enfomasyon en Kreyol

23 Información en Español

24 About Evacuation

25 Know Your Evacuation Zone

26 Assistance for People With Disabilities / Helping Travelers

27 Transportation



Carlos Alvarez, Mayor

Board of County Commissioners

Dennis C. Moss, Chairman, José "Pepe" Díaz, Vice-Chairman, Barbara J. Jordan, District 1; Dorrin D. Rolle, District 2; Audrey M. Edmonson, District 3; Sally A. Heyman, District 4; Bruno A. Barreiro, District 5; Rebeca Sosa, District 6; Carlos A. Giménez, District 7; Katy Sorenson, District 8; Dennis C. Moss, District 9; Sen. Javier D. Souto, District 10; Joe A. Martínez, District 11; José "Pepe" Díaz, District 12; Natacha Seijas, District 13
Harvey Ruvin, Clerk of Courts; Pedro J. García, Property Appraiser, George M. Burgess, County Manager, Robert A. Cuevas Jr., County Attorney

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of disability. "It is the policy of Miami-Dade County to comply with all of the requirements of the Americans with Disabilities Act."

Do Your Part to Stay Safe During a Storm

The Atlantic Hurricane Season runs from June 1 through Nov. 30. Although the past few seasons have been relatively quiet, we should guard against complacency through preparation.

By planning ahead, you help ensure that you and your loved ones stay safe and secure. You'll also save yourself time, money and worry.

The information in this guide is designed to help you plan, with important facts and useful advice on how to protect your family and property. As you leaf through its pages, you're likely to find answers to questions you may have about hurricane readiness. But if you don't find the answer you're looking for, remember you can call 3-1-1 to speak to an Answer Specialist or click <u>www.miamidade.gov</u> where you'll find expanded information.

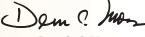
Sincerely,



Carlos Alvarez Mayor Miami-Dade County







Dennis C. Moss Chairman Board of County Commissioners

For more information on hurricane preparedness in your area, call your local commission office.



District 9 Chairman Dennis C. Moss

North District Office

10710 SW 211 Street Suite 206 Miami, Florida 33189 305-234-4938

South District Office

1634 NW 6th Avenue Florida City, Florida 33034 305-245-4420 dennismoss@miamidade.gov



District 1 Barbara J. Jordan

District Office

2780 NW 167 Street Miami Gardens, FL 33054 305-474-3011 bjordan@miamidade.gov



District 2 Dorrin D. Rolle

District Office

900 NE 125th Street Suite 200 Miami, Florida 33161 305-694-2779 district2@miamidade.gov



District 3 Audrey Edmonson

District Office

Caleb Center 5400 NW 22nd Avenue Suite 701 Miami, Florida 33142 305-636-2331 district3@miamidade.gov



District 4 Sally A. Heyman

District Office

1100 NE 163rd Street Suite 303 N. Miami Beach, FL 33162 305-787-5999 district4@miamidade.gov



District 8 Katy Sorenson

District Office

10710 SW 211 Street Suite 204 Miami, Florida 33189 305-378-6677 district8@miamidade.gov



District 5 Bruno A. Barreiro

Miami Office

1454 SW First Street Suite 130 Miami, FL 33135 305-643-8525

Miami Beach Office:

1700 Convention Center Dr. 1st Floor Miami Beach, FL 33139 District5@miamidade.gov



District 6 Rebeca Sosa

District Office

1000 SW 57th Avenue Suite 201 Miami, Florida 33144 305-267-6377 district6@miamidade.gov



District 7 Carlos A. Gimenez

District Office

6330 Manor Lane Suite 100 South Miami, FL 33143 305-669-4003

West Grove Office

Frankie Rolle Center 3750 S Dixie Highway Miami, FL 33133 305-446-3311 district7@miamidade.gov



District 10 Javier D. Souto

District Office

9766 Coral Way Suite One Miami, Florida 33165 305-222-2116 javiersouto@miamidade.gov



District 11 Joe A. Martinez

District Office

1401 SW 107th Avenue Suite 301M Miami, Florida 33174 305-552-1155 district11@miamidade.gov



District 12 José "Pepe" Díaz

District Office

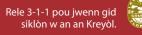
8345 NW 12th Street Miami, FL 33126 305-599-1200 district12@miamidade.gov



District 13 Natacha Seijas

Stephen P. Clark Center 111 NW 1st Street Suite 320 Miami, Florida 33128 305-375-4831

This guide was funded in part by a grant from the Federal Emergency Management Agency.





Watches & Warnings







Terms You Need to Know

Tropical Storm Watch

Tropical storm conditions (sustained winds of 39 to 73 mph) are possible within the specified coastal area within 48 hours.

Tropical Storm Warning

Tropical storm conditions (sustained winds of 39 to 73 mph) are expected somewhere within the specified coastal area within 36 hours.

Hurricane Watch

Hurricane conditions (sustained winds of 74 mph or higher) are possible within the specified coastal area. Because hurricane preparedness activities become difficult once winds reach tropical storm force, the hurricane watch is issued 48 hours in advance of the anticipated onset of tropical-stormforce winds.

Hurricane Warning

Hurricane conditions (sustained winds of 74 mph or higher) are expected somewhere within the specified coastal area. Since hurricane preparedness activities become difficult once winds reach tropical storm force, the hurricane warning is issued 36 hours in advance of the anticipated onset of tropical-storm-force winds.

Dos & Don'ts

During a hurricane watch or warning...

- Don't begin any pruning or cleanup activities or place trash at the curb.
- If you must dispose of bulky waste during a watch or warning, take it to your nearest Trash & Recycling Center. These sites will remain open to accept trash, weather conditions permitting.
- Garbage and recycling services are suspended during a warning. Be sure to secure your garbage and recycling carts inside a utility room or garage so that they do not become flying debris in a storm.

Special Needs Registry and Emergency Evacuation Assistance Program

Miami-Dade residents who require daily skilled nursing care, assistance with daily living, or have life-saving medical equipment dependent on electricity should register for the Special Needs & Emergency Evacuation Assistance Program (PSN/EEAP). This program is specifically for those individuals who live alone or with their families, and not in a managed care facility such as an assisted living facility (ALF) or nursing home.

Resources are limited and evacuation centers don't provide the comforts of home, so it's best to find accommodations with family or friends if possible. However, if you need to make use of one of the County's specialized evacuation centers, it's important that you bring along your evacuation center necessities, including bedding, personal hygiene, food, water,

> medicines and medical equipment. In addition, if you require a caregiver, that caregiver should accompany and remain with you.

> > When an evacuation is imminent, those individuals on the Special Needs **Registry** receive priority, so don't wait to apply — do so now. Applications are available in Creole, English and Spanish. They may be requested by calling 3-1-1, or you can download them from the following website: www.miamidade.gov/oem.

Assuring the Safety of Your Pets

Whatever plans you make for yourself, remember to include your pets. If you're riding out the storm in the home of a family member, friend or neighbor, take your pets with you. If you need to go to a evacuation center, Miami-Dade County has **Pet-Friendly Hurricane Evacuation** Centers. For the application and instructions on

accessing these centers, please visit www.miamidade.

gov/animals.

If you have no alternative but to leave your pet at home, there are some precautions you must take. Confine your pet to a safe area inside — never leave your pet outside! Provide them with bedding and leave them food and plenty of water. Place a notice that is protected in clear plastic, outside in a visible area. It should advise what pets are in the house and where they are located. Your notice should also provide the number where you or a contact can be reached, and the name and phone number of your vet.



In addition:

- Make sure all vaccines and shots are up to date
- Place I.D. tags on appropriate collars
- Having the pet micro-chipped or tattooed by your vet helps ensure reunification if lost

Gearing Up On a Budget

Residents spend hundreds of dollars every year purchasing hurricane supplies such as bottled water, gasoline and non-perishable food items. In many cases, people wait until a storm threatens South Florida to make a last-minute rush to local stores to purchase supplies, usually resulting in a large expenditure.

Remember, it's more cost-efficient to build your kits little by little, using what you already have at home whenever possible. Here are some other tips you should keep in mind:

- Purchase an extra can or box of non-perishable food or other supplies for your hurricane kit during each trip to the grocery store, making use of coupons and sales when available.
- Combine resources with family, friends and neighbors to save money buying in bulk, then divide the items up.
- Fill containers 2/3 full with tap water and keep them in your freezer for ice after a storm.
- Make bed rolls from your existing comforters and blankets.

Sign up for free Miami-Dade County Webcasting Alerts.

With our webcasting system, you can to tune in to live coverage of emergency press conferences, meetings of the Miami-Dade Board of County Commissioners and much more.

Write to <u>webcast@miamidade.gov</u> and request to receive alerts of webcasting meetings today.

Drinking Water Tips

Watch the news when a hurricane is threatening Miami-Dade County and you're sure to see people grabbing bottled water from store shelves. But why go to the store and fight the crowds for water when there's a better way...

This hurricane season, instead of buying bottled water, invest in plastic water containers for your family.

- Plastic water containers are available in a variety of sizes, from four to 10 gallons or more, and some are collapsible or can be folded easily for storage. They're built to last for years, so you'll save money in the long run.
- Make sure you get enough plastic containers so everyone in your family — including your pets — has enough water to last several days. Calculate about one gallon per person per day and you should be okay.
- When you bring your plastic containers home, don't fill them up just yet. Keeping water stored a long time could attract harmful bacteria and make the water taste stale. Wait until a hurricane warning is announced first.
- Worried that the container might be "icky" when you fill it? Not a problem. Wash it out with soap and water first, and then rinse it well. Next, fill it with a solution of 1 tablespoon of unscented household chlorine bleach the kind used for laundry per gallon. Let it sit ten minutes, then pour out the solution and rinse the container well. It's now ready to be filled up with tap water.

Follow this advice and you won't have to worry that your favorite store is out of bottled water the next time a hurricane heads our way.



Do the Smart Thing: Clean Up Before the Storm

Residential customers can take advantage of the following waste services to prepare for hurricane season:

• Take tree cuttings and other household trash to one of the 13 Neighborhood Trash & Recycling Centers (TRCs):

North Dade

21500 NW 47 Avenue

Norwood

19901 NW 7 Avenue

Golden Glades

140 NW 160 Street

Palm Springs North 7870 NW 178 Street

West Little River

1830 NW 79 Street

Snapper Creek 2200 SW 117 Avenue

Sunset Kendall 8000 SW 107 Avenue

Richmond Heights 14050 Boggs Drive

Chapman Field 13600 SW 60 Avenue

Eureka Drive

9401 SW 184 Street

West Perrine 16651 SW 107 Ave

South Miami Heights 20800 SW 117 Court

Moody Drive

12970 SW 268 Street

- Schedule a curbside bulky waste pickup by calling 3-1-1, or schedule a pickup online at www.miamidade.gov/dswm.
- Dispose of small trash items with twice-weekly garbage collection service. If you receive automated service, all waste must fit in the F7 GO Waste Cart and the lid must close.
- If you receive manual collection service, small trash items may be set out in bags, cans or bundles with your household garbage. Items should weigh no more than 50 lbs. each and bundles should measure no more than 4 ft. in length.
- Take hazardous home chemicals (oil based paints, pesticides, pool chemicals, etc.) to one of the County's two Home Chemical Collection Centers, located at 8831 N.W. 58 Street and 23707 S.W. 97 Avenue, Gate B. These centers are open Wednesday through Sunday from 9 a.m. to 5 p.m.





Your Disaster Kit Checklist

Bottled water*
Non-perishable packaged or canned food
Non-electric can opener
Change of clothing, rain gear and sturdy shoes
Bedding
First aid kit and prescription medications
Extra pair of glasses



You should assemble supplies you might need in an evacuation or disaster. Store them in an easy-to-carry container such as a backpack or duffle bag. Use the suggestions below to check off items as you include them. Blank spaces have been provided for items you may want to add to the list.

Battery-powered radio, flashlight and plenty of extra batterie
Cash
Extra set of car keys
Phone list of family physicians
List of important family information; the style and serial number of medical devices such as pacemakers, etc.
Special items for infants, elderly or disabled family members
Current utility bill to prove residency should your area be secured due to damage

A comprehensive list of disaster supplies can be found on FEMA's "Are You Ready" web site: www.fema.gov/areyouready

*remember to rotate out and replace prior to the expiration date



As a Hurricane **Approaches**







Prior to the start of hurricane season you should have your disaster kits and emergency supplies fully sto cked. Once a hurricane warning is declared, most of your preparations s hould be directed toward your home.

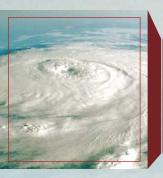
Do

- · Secure your home, inside and out, including windows, doors and boats. Bring in lawn furniture, garbage carts and accessories that could become airborne.
- Charge all mobile phones and keep a corded phone handy.
- Withdraw cash from the bank.
- Get fuel for your car, generator and other gas-powered tools.
- Protect your electronics with surge protectors and waterproof coverings.
- If you own a boat, use double lines at a marina or consider dry-dock storage.
- Monitor the storm's progress.
- Visit www.miamidade.gov or call 3-1-1 for updates on County services. Depending on conditions, bus, rail, garbage collection and recycling service, as well as airport and seaport operations, could be affected.

- Secure your garbage and recycling carts inside a utility room or garage so that they do not become airborne. You'll need your carts to ensure that you get service after the storm.
- Verify if you live in an evacuation zone by visiting www.miamidade.gov/oem or by calling 3-1-1. If an evacuation is ordered for your zone, seek shelter outside of the evacuation zone, such as at the home of a family member or friend. Go to one of the Hurricane Evacuation Centers as a last resort.

Don't

- Do not begin any tree pruning or household cleanup activities. If you must dispose of tree trimmings, take them to a Neighborhood Trash & Recycling Center.
- Do not place any bulky waste on the right-of-way.



During a Hurricane







When a hurricane threatens, there's a right way to watch and wait here's how...

- Stay indoors and in your "safe room" until the departure of hurricane force winds.
- Monitor your radio or TV for weather updates and instructions from public safety officials.
- If flooding threatens your home, turn off electricity at the main breaker.
- Fight the temptation to go outside during the "eye of the storm"; there's only a brief period of calm before hurricane force winds come back from the opposite direction.
- Make sure you take your emergency kit and disaster supplies with you if you move from room to room.
- If you lose power, turn off all major appliances.

- Use flashlights, not candles or kerosene lamps, as your light source.
- Avoid using the phone and do not take a bath or shower during the storm.
- Keep children informed about what's happening and watch for signs of stress.
- Keep animals in their carriers.
- Get in the tub or under a mattress if your home begins to come apart.

Get Miami-Dade Alerts sent directly to your phone, e-mail address or pager. The service is free but your carrier may charge text messaging fees. To register, visit www.miamidade.gov/hurricane.



After a Hurricane







Studies show that many disaster-relat ed injuries occur in the aftermath of a disaster. Keep your guard up after a storm passes with these tips:

- Remain inside until local authorities say it's safe to leave.
- Continue to monitor the radio or TV for advice and/or instructions from local government. Call 3-1-1 or go to www.miamidade.gov/dswm for information on waste collection services and hurricane debris pickups.
- If possible, implement your family communication plan and advise the selected point of contact that you're safe.
- Stay out of impacted areas; do not sightsee.
- Do not operate charcoal grills, propane camping stoves or generators indoors.
- Obey all curfew and emergency orders when issued.
- Do not drive or walk through standing water, it may be much deeper than you realize and there may be hidden hazards.

- Stay away from downed power lines and report them to FPL.
- Be patient and be careful; cleanup after a storm can take time.
- Inspect your home for damage, assuring that it's safe to stay there. Check for gas leaks if applicable.
- Discard any refrigerated food that you suspect has spoiled.
- Take small amounts of hurricane debris to a Trash and Recycling Center. Place large piles of debris on the right-ofway, away from fences, mailboxes, drains, powerlines and low-hanging wires. Do not place debris in vacant lots or in front of commercial properties, nurseries and farmland.
- Report lost or damaged garbage or recycling carts for replacement by calling 3-1-1.

Enfomasyon en Kreyol

Prepare Nou Pou Sezon Siklòn Lan

Ale jete branch bwa nou koupe yo ak lòt fatra kay la anvan yon menas tanpèt. Rele 3-1-1 oswa vizite www.miamidade.gov/dswm pou plis enfòmasyon epi pou jwenn gid siklòn w an an Kreyòl.

Pandan Pre-Alèt oswa yo Alèt Siklòn

Pa komanse ni netwaye ni plase fatra sou twotwa. Sant Fatra ak Sant Resiklaj yo (siq Angle TRC) va asepte fatra, depi kondiyson meteyo yo pèmèt. Rele 3-1-1 oswa vizite www.miamidade.gov/dswm pou jwenn sit yo.

Yo sispann sèvis ywari ak resiklaj pandan yon alèt. Mete bin fatra ak resiklaj yo an abri nan pyès ki gen aparèy menaje yo oswa nan garaj la.

Tcheke Lis Anka Dijans Wan

Kòmanse rasanble pwovizyon nesesè yo anka yon evakyasyon. Mete yo nan dè bagay kote yap fasil pou transpòte tankou sakado oswa sak lame yo. Itilize lis ki sijere anba la-a pou tcheke atik yo pandan wap rantre yo nan sak yo. Yo kite espas vid sou lis la pou si genyen kèk lòt bagay w ta renmen ajoute sou li.

- Dlo nan Boutèy*
- Manje ki pap gate oswa manje nan kenn
- Ouvrebwat manyèl
- Rad derechanj, ekipman pou lapli ak soulye gwo nèg
- Dra/kouvèti
- Twous Premye Swen ak medikaman sou preskripsyon yo
- Yon pè linèt derechani
- Radyo ak pil flach ak plizyè pil derechani
- Lajan kach
- Yon kle oto derechanj
- Lis telefòn medsen fanmi an

- Lis enfòmasyon enpòtan lafami, modèl ak nimewo seri aparèy medikal tankou pacemakers, elatriye
- Atik espesyal pou ti bebe yo, grandèt yo oswa manm fanmi enfim yo
- Aktyèl bòdwo sèvis itilite piblik yo pou pwouve rezidans w si zòn katye lakay w an vin tonbe anba lòd sekirite poutèt destriksyon ki fèt ladan'l

•				
•				

Yon lis byen detaye de pwovizyon nesesè anka dezas disponib sou sitwèb FEMA a "Are You Ready": www. fema.gov/areyouready.

*Sonje vire yo epi ranplase anvan dat ekspirasyon

Apre Yon Siklòn

- Tcheke medya lokal yo, rele 3-1-1 oswa vizite www.miamidade.gov/dswm pou enfòmasyon sou sèvis ranmasaj fatra ak ranmasaj debri siklòn yo.
- Pote jis yon ti kantite debri siklòn nan yon TRC. Mete qwo pil debri yo sou vwari a Iwen de antouraj yo, bwatalèt yo, twou drenaj yo, fil kouran yo ak fil pann yo. Pa mete yo sou teren vid yo, devan pòt pwopriyete komèsyal yo, machann plant jaden yo oswa fèm yo.
- Rapòte bin fatra oswa resiklaj ki kraze oswa pèdi pou jwenn ranplasman.
- Pran pasyans. Fè atansyon. Netwayaj apre yon tanpèt pran tan.

Información en Español

Prepárese Para la Temporada de Huracanes

Deshágase de recortes de árboles y otra basura doméstica antes de que amenace una tormenta. Llame al 3-1-1 o visite a www.miamidade.gov/dswm para obtener más información y para recibir su quía de preparación contra huracanes en español.

Durante una Alerta de Huracán o Aviso

No empiece con la limpieza o coloque basura en el bordillo de la acera. Los centros de basura y reciclaje (TRC, sigla en inglés) aceptarán basura si las condiciones climáticas lo permiten. Llame al 3-1-1 o visite a www.miamidade. gov/dswm para averiguar lugares.

Los servicios de basura y reciclaje se suspenden durante una alerta. Asegure la basura y el contenedor de reciclaje en un cuarto de su hogar y planchar o garaje.

Su Lista Para su Botiquín Para Desastres

Usted debería reunir los suministros que podría necesitar en una evacuación. Almacénelos en un contenedor que es fácil de transportar tal como una mochila o bolso grande. Use las sugerencias que siguen para tachar artículos al ir incluyéndolos. Espacios en blanco han sido proporcionados para artículos que usted podría querer agregar a la lista.

- Agua embotellada*
- Comida envasada que no es perecedera o comida enlatada
- Abre latas que no es eléctrico
- Cambio de ropas, equipo para la lluvia y zapatos firmes
- Mantas y frazadas
- Botiquín y medicinas recetadas
- Un par de anteojos adicional
- Radio a baterías, linterna y bastantes baterías adicionales
- Dinero en efectivo
- Juego de llaves adicional para el auto

- Lista telefónica de doctores de la familia
- Lista de información familiar importante; el estilo y número de serie de aparatos médicos como marcapasos, etc.
- Artículos especiales para bebes, personas de edad o miembros de la familia discapacitados
- Cuenta actual de la empresa de servicio público, para comprobar su residencia si su área está con el paso limitado debido a los daños

•	•	
•	•	

Una lista exhaustiva de suministros para desastres puede ser encontrada en el sitio web de FEMA (sigla en inglés) "Are You Ready": www.fema.gov/areyouready.

Después de un Huracán

- Fíjese en los medios de comunicación locales, llame al 3-1-1 o visite <u>www.miamidade.gov/dswm</u> para obtener información acerca de servicios de recogida de basura o escombros del huracán.
- Lleve pequeñas cantidades de escombros del huracán a un TRC (sigla en inglés). Ponga grandes montones de escombros en el borde de la acera — alejado de cercas, buzones de correo, cañerías del desagüe, cables eléctricos y cables cerca del suelo. No lo ponga en sitios baldíos, en frente de propiedades comerciales, viveros o tierras de labranza.
- Informe acerca de contenedores de basura o reciclaje dañados para que sean reemplazados.
- Sea paciente. Tenga cuidado. La limpieza después de una tormenta puede tardar tiempo.



^{*}acuérdese de rotar de acuerdo a su antigüedad y reemplazar antes de la fecha de vencimiento.

About Evacuation

Hurricane Evacuation Centers should be considered a last resort. These centers are often crowded and offer little privacy.

If you need to make use of one of these centers it's important that you bring:

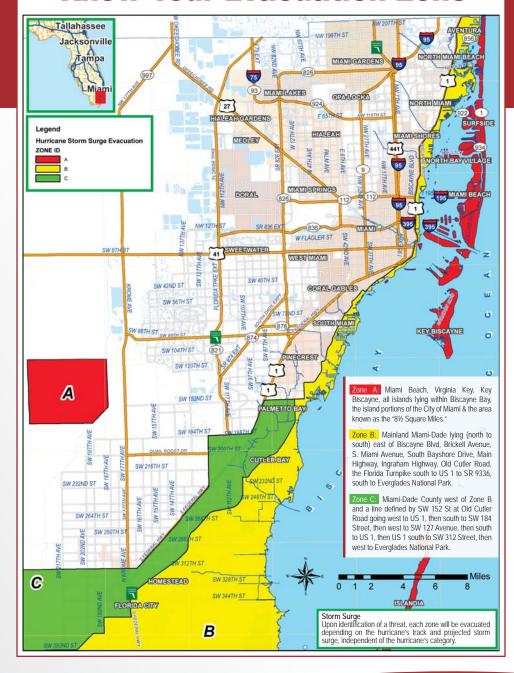
- Drinking water
- Snacks



- Prescription and emergency medications (refrigeration is available for these items only)
- Bedding; pillows, blankets, etc.
- Personal hygiene items
- Infant and child care, such as formula, diapers, toys, etc.
- Extra clothing
- Cash (in case you are unable to access) any immediately after the hurricane)
- Special items for family members who are elderly or disabled
- Comfort materials such as books, magazines, cards, etc.

Please note: Service animals are permitted.

Know Your Evacuation Zone



Assistance for People With Disabilities

If you or someone you know has a physical challenge that doesn't require a specialized evacuation center, you may be readily accommodated at our Hurricane Evacuation Centers. All Miami-Dade County Hurricane Evacuation Centers exceed the specifications outlined in the U.S. Department of Justice (DOJ) Americans with Disabilities Act checklist for Emergency Shelters. In fact, Florida is one of only five states whose accessibility codes have been certified by the DOJ as being in compliance with the Americans with Disabilities Act.

In addition to our evacuation centers exceeding the ADA compliant criteria, the Department of Emergency Management's website includes information relevant to transfer assistance, refrigeration of medications, special needs enhanced beds, TTY/TDD machines, sign language interpreters, and the ability to recharge wheelchair batteries. Accessing information at www.miamidade.gov/oem is easy for people of all abilities.

Helping Travelers

Out-of-town visitors and house guests depend on you for advice and guidance during a weather emergency, especially during hurricane season. When it's determined that a hurricane will impact our community, out-of-town visitors are encouraged to alter their travel plans and depart the destination prior to the arrival of the storm. However, guests who are unable to depart should be included in your hurricane preparedness plans.

> For more information on assisting visitors or people with disabilities during hurricane emergencies, visit www.miamidade.gov or call 3-1-1.

Transportation

The Basics

County transportation facilities and services shut down three hours before hurricane or tropical storm winds reach a sustained 39 miles per hour. For Seaport and Airport passenger information, you should contact your local carrier or call 3-1-1 for the latest news about closings. Local law enforcement agencies will put out advisories regarding when roadways and bridges will be locked down.

Emergency Evacuation

If you live in an emergency evacuation zone and your only choice is an official evacuation center, Miami-Dade Transit offers Emergency Evacuation Bus Pick-Up Sites by evacuation zone. To learn which of these are active during a particular storm, listen to local media, check the County's website at www.miamidade.gov, or call 3-1-1.

Special Needs Transportation

Some "People with Special Needs and Emergency Evacuation Assistance Program" registrants are eligible for transportation that's provided by County departments. Lift-gate buses and other specialized transportation will pick up those registered and take them from their homes to their assigned facility. To find out more about this service, call 3-1-1.

Boat & Marine

As you prepare for hurricane season, don't forget to secure your boat. Also remember that you should never try and ride out a hurricane in your boat. Once evacuations have started off the barrier islands, Intercoastal Waterway bridges will only be opened infrequently until lockdown.







COUNTY

Delivering Excellence Every Day

Emergency Management
& Homeland Security
9300 N.W. 41st Street
Miami, FL 33178

Think. Plan. Act.

Your Guide to Hurricane Readiness

Get government info! miamidade.gov 3-1-1