



Inspector General Criminal Investigator Training Academy

FY13 Training Catalog

01/15/2013

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Basic Training Programs

Basic Non-Criminal Investigator Training Program (BNCITP)

The *BNCITP* is a two-week training program designed to familiarize general investigators and other Inspector General employees with basic criminal, civil, and administrative legal concepts and procedures, common fraud schemes, and investigative techniques typical to the Inspector General (IG) community. This is an interactive program during which students will conduct interviews, write investigative reports, and participate in mock presentations of a criminal case and an administrative hearing. BNCITP is appropriate for federal, state/local, and military Inspector General personnel who conduct civil and/or administrative investigations, as well as those who support criminal investigations. This program has been attended and well received by general and compliance investigators, auditors, attorneys, analysts, evaluators, inspectors, hotline operators, investigative research specialists, and others.

Experienced IG Special Agents from a variety of Offices of Inspectors General (OIG) facilitate BNCITP, working with students in small groups and one-on-one to enhance the training experience. Instructors in this program include IGCIA staff, subject matter experts from within the IG community and elsewhere in federal government, and the Federal Law Enforcement Training Center.

Core Topics Include:

- Introduction to the IG community and the IG Act
- Criminal, civil, and administrative remedies
- Common fraud schemes
- Employee misconduct investigations
- Employee rights & warnings
- Interview techniques
- Investigative writing
- Inspector General subpoenas
- Sworn statements
- Administrative organizations & hearing practices

Student Comments:

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- ➤ "Excellent course. The facilitators and speakers were exceptional and made this course a great educational experience. Well done!"
- "Instructors and facilitators were fantastic! I learned so much from them. They made learning the material fun, interesting, useful and motivating. Thank you!"
- "I got a lot out of this course, and truly appreciate what you folks have to offer. I really, really enjoyed this experience."
- "Entire course was well laid out and provided excellent learning tools to enhance investigator techniques."
- "I've been attending training venues for over 25 years and this is the best by far! Thank you for all the effort it took to pull this together."
- "The instructors were amazing! So positive and helpful they want you to succeed. I've never had better instruction."
- "Very good course content. Covered a lot of material that builds an excellent framework for job performance."

job performance."	
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IG Investigator Training Program (IG-ITP)

Only available to CIGIE member agencies

The *IG-ITP* is a 17-day basic training program designed to provide required training to new GS-1811 criminal investigators in the federal Inspector General (IG) community, as recommended in the *CIGIE Quality Standards for Investigations*. This program builds on the foundation provided in the Federal Law Enforcement Training Center's (FLETC) Criminal Investigator Training Program (CITP) by introducing criminal investigators to the IG Act of 1978, as amended, and the multitude of authorities, duties, responsibilities, and obligations that stem from this Act. IG-ITP was developed in collaboration with experienced criminal investigators representing a diverse cross-section of the federal Offices of Inspector General (OIG). Instruction is provided by a variety of subject matter experts from the IG community and the federal government.

Core Topics Include:

- Introduction to the IG community and the IG Act
- CIGIE Quality Standards for Investigations
- Ethics
- Investigative Planning
- Interviewing Techniques
- IG Subpoenas
- Employee Rights and Obligations
- Represented Parties
- Employee Misconduct Investigations
- Government Workplace Searches
- Program Fraud Investigations
- Contract Fraud Investigations
- Grant Fraud Investigations
- Civil and Administrative Remedies
- Suspension and Debarment
- Firearms training
- Use of Force training and judgment drills
- Defensive Tactics training and drills
- Investigative writing
- Sworn Statements
- Case presentation
- Search Warrant preparation and execution

Practical skill application is at the heart of this interactive program that utilizes performance-based methodology. Students are expected to "learn by doing" in a controlled environment, participating in a variety of individual, small group, and large group exercises. Most of these exercises are in the context of simulated investigations that run throughout the duration of the class. Students are mentored individually and in small groups by experienced and active IG Special Agents who facilitate the IG-ITP and provide realistic and timely insight. Students should expect to spend some after-hours and weekend time completing course assignments.

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PROGRAM ATTENDANCE PREREQUISTES:

Unless waived in advance by the IGCIA Executive Director, criminal investigators must meet the following requirements to attend the IG-ITP.

- ➤ Graduation from the FLETC's CITP, or an equivalent federal law enforcement basic training program for criminal investigators. Equivalent programs include but are not necessarily limited to the Federal Bureau of Investigation (FBI) and U.S. Drug Enforcement Administration (DEA) Special Agent basic training programs.
- ➤ IG agents should attend the IG-ITP within their first year of OIG employment, and within 3-6 months of completing the FLETC CITP.

- "I thoroughly enjoyed this training program. I found it to be very relevant and helpful. I learned a great deal about IG related issues that I feel are absolutely necessary for new agents. Great job!"
- "The facilitators were great. The knowledge and enthusiasm they brought to the program made this training a memorable experience."
- "Excellent program overall. Well thought-out and presented."
- "Throughout the training, I have learned so much more about the basic role of the IG community and the many different investigations we can be a part of. Overall the course was great!"
- "The classroom activities and practical applications were very helpful learning tools in conjunction with the instruction."
- > "All the instructors were great. The facilitators provided a lot of great advice and input based on what they have seen in the field."
- "Thank you for this excellent experience. So psyched to go back and put it to use!"

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IG Transitional Training Program (TTP)

The *TTP* is a three and one-half day program designed for experienced federal criminal investigators who have recently joined the Inspector General (IG) community. The program builds on the criminal investigator's previous federal law enforcement experience and provides essential IG-specific investigative and legal knowledge, as well as guidance in transitioning to IG investigations. The program was developed by subject matter experts and experienced criminal investigators from the federal IG community. Participants are introduced to the Inspector General Act of 1978, as amended, and the primary authorities, duties, responsibilities, and obligations that stem from the Act. The Inspector General Criminal Investigator Academy (IGCIA) partners with guest instructors from the IG and federal law enforcement communities to ensure the program remains current and relevant.

Core Topics Include:

- Introduction to the IG Community
- The IG Act of 1978, as amended
- Quality Standards for Investigations
- IG Subpoenas
- Civil and Administrative Remedies
- Employee Rights and Obligations
- Government Workplace Searches
- Represented Parties
- Grant Fraud
- Contract Fraud
- Program Fraud
- Employee Misconduct
- Agent Liability
- Proactive Approaches to IG Investigations
- Current Trends in IG Investigations

Who should attend TTP:

Special Agents/Criminal Investigators

- a) who have successfully completed the FLETC's Criminal Investigator Training Program (CITP) or its federal law enforcement training equivalent (e.g., FBI and DEA Special Agent Basic Training Programs)
- b) with more than 3 years federal criminal investigative experience, who have completed another federal agency-specific basic (follow-on) training program
- c) who, preferably, are within their first year of OIG employment. (Note: It is recommended that experienced agents attend TTP within 3-6 months of beginning OIG employment.)

OR

d) OIG Special Agents/Criminal Investigators who have been so employed for 5 or more years and have not received IG-specific basic training (IG-ITP or TTP).

Student Comments:

> "This course is probably one the best and most relevant courses I have attended."

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- > "Very informative. Set the groundwork to assist me in being more effective in the field."
- > "Great class! It accomplishes the goal of transitioning from non-IG to IG."
- > "Very good program; I will use much of this information during my day-to-day duties."
- > "Excellent instruction."
- > "Program was very instructional providing information that we will apply to cases throughout our careers. Legal info was particularly helpful."

** This program is not recommended for non-federal agencies because of its specificity to the federal OIG community.

Specialized Training Programs

Hotline Operator Training Program (HOTP)

The *HOTP* is a four-day training program designed to instruct Hotline Operators in the basic skills and techniques needed to accurately collect critical information via telephonic interviews and electronic (e-mail) correspondence. HOTP will train Hotline Operators in the appropriate documentation, procedures and legal requirements necessary to ensure the integrity of information that could lead to administrative, civil, or criminal IG investigations. This program contains numerous opportunities for practical application of skills learned during scenarios facilitated by experienced practitioners, who will provide feedback to each participant. To promote realism, scenarios will be tailored toward the agencies participating in each class, and are designed to increase each participant's skill in effectively eliciting accurate data from each caller. HOTP will provide hotline operators with vital tools and resources to assist them in recognizing and appropriately handling workplace stress, referrals to other hotlines, nuisance callers, and callers that are hostile, threatening, or appear mentally ill. This program is intended to improve the skills and expand the knowledge of experienced Hotline Operators and develop new skills and knowledge in those that have little to no experience.

Core Topics Include:

- Introduction to the IG Community
- The IG Act of 1978, as amended
- Employee Complaints and Confidentiality
- Whistleblower Protection Act
- Interviewing Skills for Hotline Operators
- Investigative Writing
- Complainant Behavioral Issues
- Hotline Best Practices Forum
- Hotline Operator Stress Management

- "All instructors were very knowledgeable and confident when presenting course materials and I thoroughly enjoyed all aspects of the training."
- "I believe overall this is an excellent program. I will recommend any new Analysts joining my team attend this training."
- "The instructors were very knowledgeable about their subjects and held my interest throughout each presentation."
- "The program was extremely beneficial to my professional development."
- "I really enjoyed all our in-class activities and practice calls. They all supported the class purpose and material very well."
- "Greatly appreciate the course. Material was relevant and presented in a logical and cohesive fashion. Thank you all for sharing your experience and time with us all!"
- "Excellent course Instructors were professional and outstanding delivery of material."
- "The exercises really helped me with different ways to handle calls."

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IG Interviewing for Fraud; Auditors, Inspectors and Evaluators (IG-IFA)

The *IG-IFA* is a three-day training program designed to provide the auditor, analyst, evaluator, fraud examiner or inspector with tools to conduct more effective interviews, and obtain information that can assist in preventing and detecting fraud. Students will learn to assess verbal and nonverbal behavior and become more effective at obtaining information in person, as well as via telephonic interviews and electronic means. Instruction will cover non-confrontational interview techniques, fraud indicators, methods to assess fraud vulnerability, common fraud schemes, and how to elicit potential fraud leads. Students will be taught Fraud Vulnerability Assessment Questions that can and should be used in audits and/or inspections. These questions are uniquely structured, non-accusatory, non-threatening, information gathering, and designed to identify indicators of fraud. Instruction will show how these questions can flow naturally, without undermining the overall objective of the interview.

Experienced IG investigators and individuals with extensive interviewing and training expertise provide instruction in this program.

Core Topic Include:

- Interpretation of Physical and Verbal Behaviors
- Selective Interview Techniques
- Reducing Resistance
- Establishing Credibility
- Handling Denials
- Gaining Submission
- Assumptive Questions
- Written Statements
- Telephone Interviewing
- Fraud Indicators, Schemes and Detection

- "The entire course was wonderful and provided me with a great understanding of fraud, fraud indicators, and better interviewing skills."
- "I have taken a lot of government and ACFE sponsored training and this might be the best class I have attended."
- "Great course perfect as is. Very satisfied with quality of instruction. Very well-organized and excellent delivery by presenters."
- "Overall, a very good course. I learned a lot of useful knowledge that I can apply to my job and which will make me more successful in achieving my work objectives."
- "The program, course materials, and instructors were wonderful!"

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Periodic Refresher Training Program (PRTP)

The *PRTP* is a three-day program designed to meet the "periodic refresher training" requirements specified in the *Attorney General Guidelines for Offices of Inspector General with Statutory Law Enforcement Authority.* PRTP was developed in collaboration with criminal investigators and agency counsels from a diverse cross-section of the IG community. Esteemed subject matter experts from the IG community, Department of Justice, other federal agencies and the private sector provide instruction in this program. PRTP reviews the areas of the law enumerated in the *Guidelines*, provides refresher instruction in the more important legal principles involved in investigations and trial, and provides an update on any new and relevant case law.

Core Topics Include:

- Federal Criminal and Civil Legal Updates
- Legal Issues in Law Enforcement Interviews (rights, warnings, obligations)
- Trial Process Evidence and Testimony
- 4th Amendment Update
- Investigator liability
- Electronic Law
- Civil False Claims Act and Qui Tam Actions
- Parallel Proceedings
- Program Fraud Civil Remedies Act
- Administrative Personnel Actions
- Administrative Hearings
- Defense Perspective of Administrative Investigations

- "Super three days with tremendous presenters...thanks."
- "This was the best FLETC/IG Academy class I've been to."
- Instructors have an excellent knowledge base and provide different and unique perspectives."
- "Probably the best prepared and interesting training I have attended. Very impressive."
- "The overall instructors and class would be hard to improve upon."
- "This program was very informative and interesting. The instructors were outstanding. The topics covered were very pertinent and beneficial to me as a special agent."
- "All of the Instructors were outstanding and quite knowledgeable within area of instruction."
- "All instructors were very well prepared and provided excellent, relevant information."
- "This was the best course on this subject since I joined the IG."
- "High caliber speakers with extensive experience added to the course value."
- "Top notch courses knowledgeable, interesting instructors."
- "Excellent practical applications provided by the Judges, AUSA, and Defense Attorney."

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<u>Undercover Investigations Training Program (UCITP)</u>

The *UCITP* is a two-week program designed for criminal investigators in the federal IG community who have minimal or no experience as an undercover agent. This program is designed to provide criminal investigators with the basic skills and knowledge necessary to conduct short-term undercover activities. Each student is evaluated during multiple interactive training exercises. Current federal IG criminal investigators with extensive undercover experience serve as facilitators, roleplayers and adjunct instructors. Attorneys and covert electronic surveillance technicians with expertise in undercover investigations also serve as adjunct instructors. Day and evening training exercises are conducted at various locations in and around the training site.

Core Topics Include:

- Introduction to UC Investigations and Operations
- Legal Issues in Undercover Investigations
- Backstopping, Aliases and Cover Stories
- Tactical Use of Force for UC Agents
- Surveillance in UC Operations
- Covert Technical Equipment
- UC Investigations Financial Management
- Street Theater
- Elicitation and Counter-Elicitation
- Managing and Using Informants
- Undercover Operations Planning
- Undercover Agent Safety and Survival
- Extraction of Undercover Agents
- Stress Management for Undercover Agents
- Buy-Bust Operations
- UC Store-Front Operations
- Courtroom Testimony and Suppression Hearing Issues

Who should attend UCITP:

Special Agents/Criminal Investigators in the federal IG community who have minimal or no experience as an undercover agent.

- a) The agent must have completed a basic federal law enforcement training program for criminal investigators. The IGCIA recognizes the Federal Law Enforcement Training Center's (FLETC) Criminal Investigator Training Program (CITP), and the equivalent Federal Bureau of Investigation (FBI), Drug Enforcement Administration (DEA), U.S. Postal Inspection Service and U.S. Army Criminal Investigation Command basic training programs.
- b) Additionally, each agent must have completed all agency-specific basic training in his/her current agency.
- c) This program is <u>not</u> intended for case agents or supervisors who only manage undercover agents or investigations.

Student Comments:

"This course is one of the best I have attended since I joined federal law enforcement."

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- > "Top notch instructors."
- > "The facilitators did an outstanding job, particularly with the quick-hit labs."
- > "Overall, great instructors and overall fantastic experience."
- > "I found that rotating roleplayers and instructors during the program was very positive. I learned different things from each one."
- > "Having come to this course with no UC experience, I learned a great deal from all of the instructors and appreciate their efforts and candor."

Advanced Training Programs

Advanced Interviewing for IG Investigators (AIIGI)

The *AllGI* is a three and one-half day advanced training program that was specifically designed for criminal investigators from the federal IG community. AllGI will provide participants with the knowledge and ability to better elicit truthful information from witnesses, and truthful and complete admissions and confessions from suspects. Techniques and skills proven useful during investigative interviews common to the IG community will be taught, using case studies to illustrate those techniques. Participants will be afforded the opportunity for practical application of skills learned during this training program.

Research clearly shows that investigators who receive periodic advanced training in interviewing outshine their peers in performance and results. The AIIGI is delivered and facilitated by IG Special Agents with interviewing expertise from within the IG community, as well as individuals with extensive experience providing interview training to investigators. AIIGI was designed for investigators who have been in the field approximately two to four years, or for those who have not previously received advanced interview training.

Core Topics include:

- Law Enforcement Interviews: An Orientation to Advanced Techniques
- Planning Law Enforcement Interviews
- Rapport Development and Theme Presentations
- Handling Denials and Countering Questions from the Interview Subject
- Special Considerations for IG Investigations
- Types of Interview Questions
- Identifying and Analyzing Physical and Verbal Behaviors
- Establishing and Maintaining Control of the Interview
- Interviewing Laboratory
- Interview Case Studies

- "Great to learn new techniques. Great course should be required like legal updates are."
- "All instructors and facilitators were great! Hats off to everyone, I really enjoyed it! I'm looking forward to my next class."
- "I will highly recommend other seasoned agents be enrolled in this course."
- "All instructors knew the material very well, were helpful and approachable."
- "The entire course enhanced my knowledge/skill level."

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<u>Public Corruption Investigations Training Program (PCITP)</u>

The *PCITP* is a three and one-half day training program designed to instruct IG investigators in the procedures, techniques and legal issues associated with investigating allegations of employee and agency corruption. Through case studies and sharing lessons learned, participants will gain knowledge of the fundamentals and best practices of working several types of internal and public corruption cases. This program was developed in collaboration with experienced criminal investigators and senior executives from a diverse cross-section of the federal OIG community. Instruction is provided by experienced criminal investigators, Department of Justice trial attorneys, an accomplished defense attorney, a published university professor, Office of Government Ethics (OGE) attorneys, and senior executives from the IG community.

Core Topics Include:

- Ethical Culture and the Causes of Ethical Collapse
- Public Corruption Statutes and Schemes
- Prosecuting Public Corruption
- FinCEN Investigative Tools
- Office of Government Ethics Investigative Tools
- Workplace Searches
- Employee Rights and Warnings
- Administrative Remedies
- Defense Perspective of Public Corruption Investigations:
- Public Corruption Indicators
- Source Development
- Public Corruption Case Studies

- "Presentation on Ethical Collapse was, without question, the best ethics training I've ever had."
- "All courses enhanced my knowledge. I have a stronger understanding of public corruption investigations. Great presenters, great course."
- "New investigative techniques. Excellent program, well organized, and well executed."
- > "Loved this class!! Excellent training! Case studies, methods of case development presented, defense and AUSA perspective all very, very helpful."
- "Outstanding and extremely valuable training."
- "Very good. Really liked the content where instructors gave real life cases and examples to drive the material home."
- "Case studies were amazing."
- "All courses enhanced my knowledge/skill. I especially enjoyed the Ethics lesson I wish all senior-level employees were mandated to take it! It helped to re-emphasize the importance of our mission and responsibilities."
- "Ethics (valuable regarding global/macro perspective) outstanding! Defense perspective (great global + tools for tool belt) outstanding!"

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INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY FY-13 Tuition Costs

updated - 8/29/12

Training	Drawram	Rates	\$20.24	\$68.25	\$52.45	ICA	Per Student
Training Location	Program Title	Days	Meals *	Lodging *	Misc.*	IGA Tuition	TOTAL
FLETC - GA	IG-ITP	24	\$485.76	\$1,638.00	\$0.00	\$1,250.00	\$3,373.76
FLETC - GA	BNCITP	12	\$242.88	\$819.00	\$629.40	\$1,050.00	\$2,741.28
FLETC - MD	HOTP	4	per diem	per diem	\$209.80	\$300.00	\$509.80
Various	AIIGI	3	per diem	per diem	\$0.00	\$550.00	\$550.00
Various	IG-IFA	3	per diem	per diem	\$0.00	\$475.00	\$475.00
Various	PCITP	4	per diem	per diem	\$0.00	\$875.00	\$875.00
Various	PRTP	3	per diem	per diem	\$0.00	\$600.00	\$600.00
Various	TTP	3	per diem	per diem	\$0.00	\$500.00	\$500.00
Various	UCITP	12	per diem	per diem	\$0.00	\$1,400.00	\$1,400.00

WV/NCTC +	Days	Meals/Lodging +		IGA Tuition	Per Student
PCITP	4	\$134.00		\$875.00	\$1,411.00
PRTP	3	\$134.00		\$600.00	\$1,002.00
TTP	4	\$134.00		\$500.00	\$1,036.00

⁺ WV/NCTC = National Conservation Training Center, Shepherdstown, WV.

Students lodging on site must participate in the NCTC Meal plan, which begins with dinner on the day of check-in and ends with lunch on the day of check-out.

* Federal Law Enforcement Training Center (FLETC), Glynco, Georgia. * Lodging, Meals & Misc. costs are **per night** and approximate. FLETC will bill ACTUAL cost to the agency, which will vary depending upon housing assignment. *Misc. cost is charged by FLETC to recover costs of transportation, security, electricity and other infrastructure that directly benefits the student.

Federal Law Enforcement Training Center, Cheltenham, MD - does not offer meals or lodging.

Various Locations - Tuition does not include meals/lodging; the IG Academy will bill for tuition only.					
AIIGI	Advanced Interviewing for IG Investigators				
BNCITP	Basic Non-Criminal Investigator Training Program				
HOTP	Hotline Operator Training Program				
IG-IFA	Inspector General Interviewing for Fraud; Auditors, Inspectors and Evaluators				
IG-ITP	Inspector General Investigator Training Program				
PCITP	Public Corruption Investigations Training Program				
PRTP	Periodic Refresher Training Program				
TTP	Transitional Training Program				
UCITP	Undercover Investigations Training Program				

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INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY FY13 - Training Calendar

Class #	Regional Training Location	Min / Max Students	Arrive Date	Start Date	End Date	Depart Date
AIIGI-301	Charleston, SC	20/24	03/03/13	03/04/13	03/07/13	03/08/13
AIIGI-302	Sacramento, CA	20/24	05/05/13	05/06/13	05/09/13	05/10/13
AIIGI-303	Lakewood, CO	20/24	08/18/13	08/19/13	08/22/13	08/23/13
BNCITP-301	Glynco, GA	20/24	10/22/12	10/23/12	11/02/12	11/03/12
BNCITP-302	Glynco, GA	20/24	03/11/13	03/12/13	03/22/13	03/23/13
BNCITP-303	Glynco, GA	20/24	06/03/13	06/04/13	06/14/13	06/15/13
BNCITP-304	Glynco, GA	20/24	09/16/13	09/17/13	09/27/13	09/28/13
HOTP-301	Cheltenham, MD	18/24	06/17/13	06/18/13	06/21/13	06/22/13
IG-IFA-301	Glynco, GA	22/24	11/26/12	11/27/12	11/29/12	11/30/12
IG-IFA-302	Lakewood, CO	22/36	04/08/13	04/09/13	04/11/13	04/12/13
IG-IFA-303	Sacramento, CA	22/36	06/24/13	06/25/13	06/27/13	06/28/13
IG-ITP-301	Glynco, GA	18/24	01/22/13	01/23/13	02/14/13	02/15/13
IG-ITP-302	Glynco, GA	18/24	07/29/13	07/30/13	08/21/13	08/22/13
PCITP-301	Shepherdstown, WV	22/36	01/14/13	01/15/13	01/18/13	01/19/13
PCITP-302	Lakewood, CO	22/50	05/20/13	05/21/13	05/24/13	05/25/13
PRTP-301	Sacramento, CA	22/50	02/04/13	02/05/13	02/07/13	02/08/13
PRTP-302	Lakewood, CO	22/50	04/22/13	04/23/13	04/25/13	04/26/13
PRTP-303	Shepherdstown, WV	22/36	07/22/13	07/23/13	07/25/13	07/26/13
PRTP-304	Shepherdstown, WV	22/46	09/09/13	09/10/13	09/12/13	09/13/13
TTP-301	Shepherdstown, WV	20/60	02/25/13	02/26/13	03/01/13	03/02/13
TTP-302	Sacramento, CA	20/50	08/26/13	08/27/13	08/30/13	08/31/13
UCITP-301	Newnan, GA	18/24	01/06/13	01/07/13	01/17/13	01/18/13
UCITP-302	Newnan, GA	18/24	07/21/13	07/22/13	08/01/13	08/02/13

INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY FY13 - Training Sites

Regional Training Sites

Lakewood, CO

U.S. Department of Interior / OIG 12345 West Alameda Parkway Third Floor Lakewood, CO

Newnan, GA

Country Inn & Suites 1125 Newnan Crossing Blvd. E. I-85 & Exit #47 Newnan, GA 30263

Sacramento, CA

US Department of the Interior 2800 Cottage Way Sacramento, CA 95825

Shepherdstown, WV

National Conservation Training Center (NCTC) 698 Conservation Way Shepherdstown, WV 25443

FLETC Training Sites

FLETC / Glynco, GA

1121 Chapel Crossing Road Glynco, GA 31524

FLETC / Cheltenham, MD

9000 Commo Road Cheltenham, MD 20588

FLETC / Charleston, SC

2000 Bainbridge Avenue Charleston SC 29405